

Rahul Ramesh

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EDUCATION

B.S. in Computer Science, University of Texas at Dallas

May 2020

TECHNICAL SKILLS

Languages: Node.js, React, JavaScript, TypeScript, SQL, HTML, CSS, Java

Tools: Playwright, Selenium, CI/CD, Detox, Git, Splunk, Kibana, LaunchDarkly, LambdaTest, Twilio, Webdriver

WORK EXPERIENCE

Senior Automation Engineer | TimelyCare, Fort Worth, TX

Apr 2023 – Present

- Increasing mobile, web, ui, and api test coverage across 22 different product suites
- Leading a team and delegating sprint tasks, weekly story point estimation, and priority identification
- Driving decisions based on user experience feedback to architect and data wrangle student health services
- Automating with Playwright & Detox to provide coverage and reporting in LambdaTest
- Monitoring endpoint availability with Postman monitors and API collections
- Maintaining docker containers, Terraform variables, and Bitbucket CI/CD pipelines

QA Engineer | Catapult Health, Dallas, TX

Aug 2022 – Apr 2023

- Designed test cases and frameworks in a HITRUST and HIPAA environment
- Investigated system uptime and callback issues with ELK stack and Knex.js frameworks
- Utilized Selenium to automate frontend testing with ChromeDriver and Browserstack
- Triggered file generation and simulated routing with Node.js, Shipit, NPM, and Yarn
- Resolved a diverse range of issues to assist healthcare customers and practitioners
- Tracked bugs and feature requirements in JIRA using Kanban methods

QA Analyst | Cognizant Technology Solutions, Dallas, TX

Aug 2020 – Aug 2022

- Managed QA and automation resources to meet UAT and performance deadlines
- Executed test scenarios, cases, and steps for API development in HP QCalms and soapUI
- Leveraged internal benchmark tools as well as Splunk to conduct performance testing
- Scripted WebApp flows using Selenium with Java.
- Wrote data queries in SQL Developer and Teradata DB

Intern | Boy Scouts of America, Dallas, TX

Spring 2020

- Produced an AI Chatbot with AWS Lex, Lambda, s3 buckets, and Javascript to handle customer service
- Relayed responses to a backend team to improve response times and conversation from the LLM
- Demonstrated chatbot with live interaction and sentiment analysis reinforcement improvements

Event Specialist | SuperLeague Gaming, Dallas, TX

Jul 2017 – Nov 2019

- Directed players, recruiters, and film staff at movie theaters, LAN centers, and arenas
- Handled communication over Slack and Discord channels
- Stayed up-to-date with popular games and tournament structures
- Solved device I/O and network issues in Windows and MacOS systems
- Marketed new events to increase community involvement

Social Media and Web Development Intern | NxTSTOP, Richardson, TX

Aug 2016 – Jun 2018

- Customized Google's Search Engine Optimization tools to index and increase site traffic by 33%
- Developed with Shopify's Web API to handle 40+ daily orders and customize inventory
- Increased Instagram and newsletter reach to 20k+ followers
- Updated website frontend with Shopify's "Liquid" language, HTML, CSS, and JavaScript