Raihan Hossain

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SBS Service Support Desk Intern

NYC Department of Small Business Services (SBS)

110 William Street New York, New York 10038 United States

Dear Hiring Manager,

I am applying for the position of SBS Service Support Desk Intern with the NYC Department of Small Business Services (SBS), based on your advertisement on the CUNY Internship Programs website. I will graduate in June 2021 from the New York City College of Technology (City Tech) with a bachelor’s degree of Computers Systems Technology. My experience and academic studies make me the ideal candidate for this position.

My background has prepared me to excel in an internship capacity, enabling me to amass hands-on practicum and experience in technical system operations and user support. With a solid foundation in a variety of technological systems and platforms, my technical and leadership abilities, coupled with my adaptability and interpersonal skills, position thrive me in this challenging and energizing field. Additionally, my demonstrated talents in project lifecycle coordination will allow me to become an immediate asset to your company.

A few high points in my professional career include:

* As a data analyst intern at Department of Transpiration I develop and manage data that support performance improvement activities, clean duplicate data and Identify opportunities for improvement, Work in collaboration with other members of the database group and project manager to update and improve the database.
* Raspberry Pi 3 B+ Project: Install Raspbian into the Pi, install VNC to connect the Pi with Laptop, install DynDns to access the Pi from anywhere, create cloud server into Pi, install Kodi for the media player, install Java and run java code.

In addition, I’m hardworking, and a dedicated team player with eagerness to learn new skills, and willingness to follow new procedures. Originally from Mali, my early work experience has fostered an ease in working with people from different background.

With my academic-based experience in basic IT functionalities, coupled with my enthusiasm and dedication to achieving success, I believe I could swiftly surpass your expectations in an internship capacity. I look forward to discussing this opportunity with you in further detail. Thank you for your consideration.

Sincerely,

Raihan Hossain

Enclosure: Resume