

With built-in smart home hub



Roll over image to zoom in

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peaker with
eather Gray

28,794 customer

erred questions

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Gray Fabric



Configuration: **Echo**

Echo	Echo + Echo Dot (Black)
<p>✓</p> <ul style="list-style-type: none"> • Alexa • Amazon Music • Audible • ESPN Radio • iHeartRadio • Pandora • SiriusXM • Spotify • TuneIn • YouTube Music 	<p>✓</p> <ul style="list-style-type: none"> • Alexa • Amazon Music • Audible • ESPN Radio • iHeartRadio • Pandora • SiriusXM • Spotify • TuneIn • YouTube Music

Echo + Echo Dot (White)

Echo + Smart Bulb Kit

- Echo connects to Alexa to play music, make calls, set music alarms and timers, ask questions, control smart home devices, and more—**instantly**.
- Just ask for a song, artist, or genre from Amazon Music, Spotify, Pandora, and more. With multi-room music, you can play music on compatible Echo devices in different rooms. Echo can also play Audible audiobooks, radio stations, news briefs, and more.
- Call or message almost anyone hands-free with your Echo device. Also, instantly connect to other Echo devices in your home using just your voice.

Share

Qty: 1

Add to Cart

Turn on 1-Click ordering for this browser

☐ This is a gift. Why is this important?

— Add Additional Items

☐ TP-Link Plug: Only \$13.99 at checkout with your Echo order: [1 Pack \\$39.99 \\$19.99](#)

☐ Play games with friends \$19.99

☐ Connect your home phone: [Echo Connect](#) \$34.99

☐ Echo Shell: **Walnut Finish** \$29.99

☐ Warranty and Accident Protection
(delivered via e-mail): 3 year \$15.99

☐ SmartThings Hub: [SmartThings Hub](#)
~~\$99.99~~ \$85.98

Deliver to Theresa - Ostermiething 5121

Add to List

Sell yours for a Gift Card

We'll buy it for up to **\$10.00**

[Learn More](#)

Trade in now

Other Sellers on Amazon

Used & new (3) from \$66.84 & FREE shipping. [Details](#)

What can Alexa do now?

[Learn more](#) about Alexa features and find a new favorite.

- New speaker, now with Dolby processing for crisp vocals and dynamic bass response. Echo can fill the room with 360° omnidirectional audio. Adjust the treble, mid, and bass levels with your voice.
- With seven microphones, beamforming technology, and noise cancellation, Echo hears you from any direction—even while music is playing
- Just ask Alexa to check your calendar, weather, traffic, and sports scores, manage to-do and shopping lists, control your compatible smart lights, thermostats, garage doors, sprinklers, and more
- Alexa is always getting smarter and adding new features and skills. Just ask Alexa to control your TV, request an Uber, order a pizza, and more.

Jump to: [Compare devices](#) | [Technical details](#)

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or Buy 3, save
\$50.**

Discount reflected in
Cart. [Terms and](#)

[Used & new \(3\) from \\$66.84](#) & FREE
shipping. [Details](#)

"The all-new Echo is the
smart-speaker sweet spot."

- The Wall Street Journal

"It's one of the most
powerful Echo devices yet."

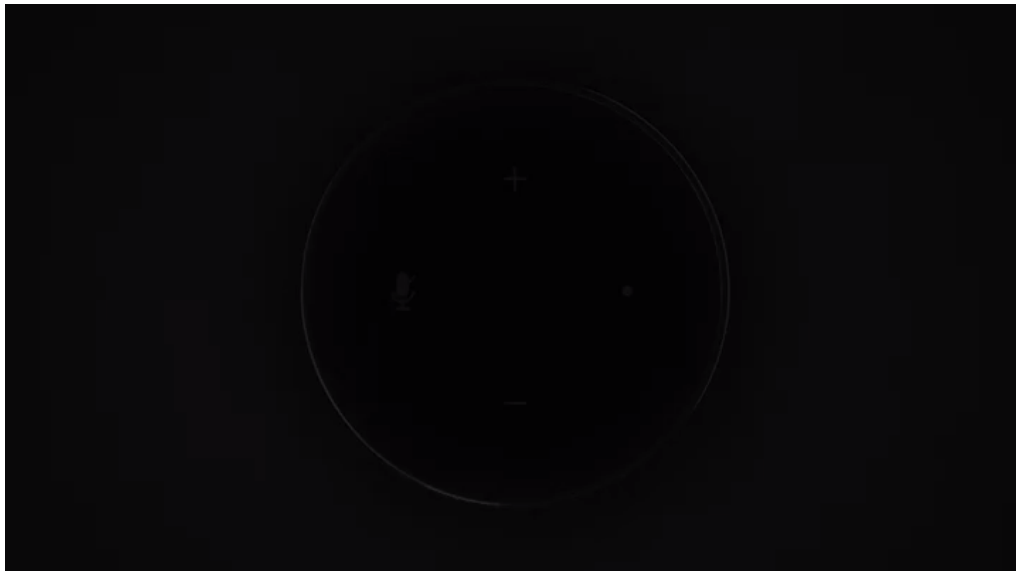
- CNBC

"It's a no-brainer..."

- Gear Patrol

"Sound quality is
richer and more robust..."

- Reviewed.com



Amazon Echo is a hands-free speaker you control with your voice. Echo connects to the Alexa Voice Service to play music, ask questions, make calls, send and receive messages, provide information, news, sports scores, weather, and more—instantly. All you have to do is ask.

Echo has an enhanced speaker that now features Dolby processing for improved immersive sound. It has seven microphones and beamforming technology so it can hear you from across the room—even while music is playing. When you want to use Echo, just say the wake word “Alexa” and Echo responds instantly.

“Alexa, what’s the weather tomorrow?”

“Alexa, set a timer for 10 minutes.”

“Alexa, what’s my commute?”

“Alexa, reorder paper towels.”

“Alexa, what’s on my calendar today?”

“Alexa, play classical music for studying.”

Voice control your music

The 2nd generation Echo has a 2.5” downward-firing woofer and .6” tweeter powered by Dolby to deliver crisp vocals and dynamic bass throughout the room. You can play music from Amazon Music, Spotify, Pandora, iHeartRadio, TuneIn, and more. With [Amazon Music](#), you can search by lyrics, time-period, or let Alexa pick the music for you. Set a music alarm to wake up to your favorite song or playlist. You can also listen to audiobooks from Audible, podcasts, radio stations, news briefs, and more.

“Alexa, play music.”

“Alexa, play pop songs from the 90’s.”

*“Alexa, play the song that goes
‘love is all you need.’”*





"Alexa, play music everywhere."

Want to play music on an Echo in another room? Now with multi-room music, you can tell Alexa to play across your compatible Echo devices. Tell Alexa to play jazz in the kitchen, top pop in the family room, or play the same song throughout your whole home. [Learn more](#)

Voice control your home

Use Echo to switch on the lamp before getting out of bed, turn on the coffee maker on your way to the kitchen, or dim the lights from the couch to watch a movie—all without lifting a finger. Ask Alexa to turn on the TV, turn up the volume, change the channel, or play your favorite movie. Echo can control your Amazon [Fire TV](#) and select devices from Sony, Dish, and Logitech.

Control multiple devices at scheduled times or with a single voice command, like locking the doors and turning off the lights when you go to bed. Echo works with lights, locks, switches, thermostats, and more from WeMo, Philips Hue, SmartThings, Insteon, Nest, ecobee, and Wink. [Learn more](#)



100s of devices
[Learn more](#)

Hands-free calling and messaging

With Echo, you can talk to almost anyone hands-free—no tapping or searching required. Use the Drop In feature when you want to connect instantly with compatible Echo devices in your home. For example, you can ask someone for help with a chore, or remind the kids to go to sleep—without having to raise your voice. With Alexa Announcements you can also use Echo to broadcast a quick, one-way message to all other Echo devices in your home.

Making calls with Alexa is easy. Your contacts will see your number when they receive the call so they know who is calling. Set up your voice profile and teach Alexa to recognize your voice. When you say, “Alexa, call Mom”, Alexa will call your mom, even if you have multiple users in your home. Additionally, you can send messages via voice or text to anyone with a supported Echo device or the Alexa App. [Learn more](#)

“Alexa, drop in on home.”

“Alexa, call Mom.”

“Alexa, announce that dinner's ready.”

Far-field voice recognition

Tucked under the light ring is an array of seven microphones that use beamforming technology and enhanced noise cancellation. The 2nd generation Echo has improved wake-word performance to hear you ask a question from any direction—even in noisy environments or while playing music at loud volumes.

When you want to use Echo, simply say the wake word, "Alexa," and Echo lights up and connects to the cloud, where the Alexa Voice service recognizes and responds to your request instantly. [Learn more](#) about voice recognition on Echo.



Alexa has skills

Echo uses tens of thousands of skills and counting. Skills are like apps and help you do more with your device, like test your trivia knowledge with Jeopardy!, find your inner Zen with Headspace, track your fitness with Fitbit, fall asleep to ambient sounds, play games, and more. It's easy to get started – just say "Alexa, help me get started with skills."

New skills are being added all the time. Discover skills and see ratings and reviews in the skill section of the Alexa app or by visiting the [skill homepage](#). You can also create your own custom Alexa responses in minutes by using [Alexa Skill Blueprints](#) to create your own Alexa Skills.

Better with Prime


Get even more from your Echo device with Prime and enjoy ad-free streaming of over 2 million songs with Prime Music.

You can also order millions of products using only your voice and gain access to weekly Alexa shopping deals. All voice orders include fast, free shipping, and Alexa can even track your delivery for you.

[Learn more.](#)

"Alexa, play Prime Music."

"Alexa, what are your deals?"

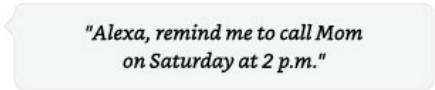


"Alexa, where's my stuff?"

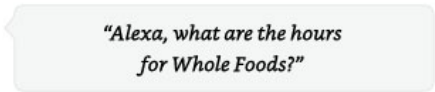
Always getting smarter

Alexa is always getting smarter—the more you use Echo, the more Alexa adapts to your speech patterns, vocabulary, and personal preferences. And because Echo is always connected, updates are delivered automatically.

Just in the last few months we've added Alexa calling and messaging, multi-room music, voice profiles, and reminders, along with skills from third-party developers. [Explore more things to try with Alexa.](#)



"Alexa, remind me to call Mom on Saturday at 2 p.m."



"Alexa, what are the hours for Whole Foods?"

Alexa for kids

Turn Alexa into a kid-friendly DJ, comedian, and storyteller. Enable Amazon FreeTime in the Alexa app to unlock specific features on your Echo designed with kids in mind. Parental controls in the online Amazon Parent Dashboard let you set daily time limits, review activity, or pause Alexa on the device. Parents can filter explicit songs from Amazon Music, and voice shopping is turned off to help prevent unexpected purchases. FreeTime is available on Echo, Echo Dot, and Echo Plus at no additional charge.

With a [FreeTime Unlimited](#) subscription (starting at \$2.99/month), you get hundreds of hours of fun and educational content, including premium kids skills from brands like Disney and Nickelodeon, ad-free radio stations and playlists, over 300 Audible books, including Beauty and the Beast, and more. Also available is [Echo Dot Kids Edition](#), which includes an Echo Dot, 1 year of Amazon FreeTime Unlimited, and a kid-friendly case, plus a 2-year worry-free guarantee—if they break it, return it and we'll replace it for free.

Suit your style

Customize your Echo for any room with the [Echo Decorative Shell](#), available in a range of fabrics and finishes.

Compare Echo devices



Echo Dot

Echo

Echo Plus

Echo Spot

Echo Show

	Echo Dot	Echo	Echo Plus	Echo Spot	Echo Show
Overview	Add Alexa to any room	Room filling sound with six fabrics or finishes	The simple way to start your smart home	Stylish and compact Echo with a screen	Optimized for visuals and room filling sound
Speaker size	0.6" speaker	2.5" woofer and 0.6" tweeter	2.5" woofer and 0.8" tweeter	1.4" speaker	Dual 2.0" speakers
Screen size				2.5" screen	7.0" screen
Dual speakers with room-filling sound, powered by Dolby		✓	✓		✓
Play video from Amazon Video and more				✓	✓
Built-in hub for simple setup of compatible smart home devices			✓		
Control smart home devices	✓	✓	✓	✓	✓

Streaming Wi-fi music (including Amazon Music, Spotify, Pandora, and more)	✓	✓	✓	✓	✓
Line-out with 3.5 mm cable or Bluetooth	✓	✓	✓	✓	Bluetooth only
Free audio calls to US, Mexico, and Canada	✓	✓	✓	✓	✓
Device size (actual size and weight may vary)	1.3" x 3.3" x 3.3", 5.7 oz. (32 mm x 84 mm x 84 mm, 163 grams)	5.8" x 3.4" x 3.4", 29.0 oz. (148 mm x 88 mm x 88 mm, 821 grams)	9.2" x 3.3" x 3.3", 33.6 oz. (235 mm x 84 mm x 84 mm, 954 grams)	4.1" x 3.8" x 3.6", 14.8 oz. (104 mm x 97 mm x 91 mm, 419 grams)	7.4" x 7.4" x 3.5", 41.0 oz. (187 mm x 187 mm x 90 mm, 1170 grams)

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Technical Details



echo

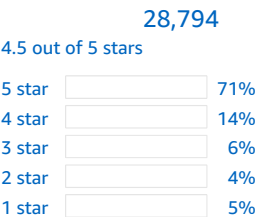
Size	5.8" x 3.4" x 3.4" (148 mm x 88 mm x 88 mm)
Weight	29.0 oz. (821 grams) <i>Actual size and weight may vary by manufacturing process</i>
Wi-Fi connectivity	Dual-band Wi-Fi supports 802.11 a/b/g/n (2.4 and 5 GHz) networks. Does not support connecting to ad-hoc (or peer-to-peer) Wi-Fi networks.
Bluetooth connectivity	Advanced Audio Distribution Profile (A2DP) support for audio streaming from your mobile device to Echo or from Echo to your Bluetooth speaker. Audio/Video Remote Control Profile (AVRCP) for voice control of connected mobile devices. Hands-free voice control is not supported for Mac OS X devices. Bluetooth speakers requiring PIN codes are not supported.

Audio	2.5" (63.5 mm) woofer and 0.6" (16 mm) tweeter
Alexa App	The Alexa App is compatible with Fire OS, Android, and iOS devices.
Accessibility Features	The Alexa app and Alexa-enabled products include several features for customers with accessibility needs related to vision, hearing, mobility, and speech. Learn more about Alexa accessibility .
Warranty and Service	1-year limited warranty and service included . Optional 1-year , 2-year , and 3-year extended warranty available for U.S. customers sold separately. Use of Echo is subject to the terms found here .

Customer Questions & Answers

[See questions and answers](#)

Customer reviews



Share your thoughts with other customers

Write a customer review

[See all 28,794 customer reviews](#)

Read reviews that mention

device	ask	dot	questions	weather	voice	
sounds	playing	listen	app	hear	volume	gen

Top customer reviews

 Frederick **Top Contributor: Baby** **TOP 100 REVIEWER**

Audio is IMPROVED after software update! See below for how to check it

November 2, 2017
Color: Charcoal Fabric Configuration: Echo **Verified Purchase**

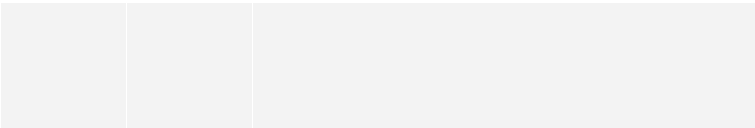
UPDATE 11/4/2017

After all the negative reviews and feedback on the poor sound quality of the 2nd generation Echo it appears that Amazon has taken quick steps to help remedy the issue. I spoke with an Amazon representative on the phone who confirmed that there has been a software update which is rolling out to Echo devices. After getting the update my Echo does indeed sound better! I still wouldn't call it audiophile-quality by any means, but the bass is fuller and the sound is less "tinny" overall.

To check which software version you have, select "Settings" on your Alexa phone app, choose your Echo device, then scroll down the page to where it says "Device software version." The updated version (as of 11/4/17) is 592452420 (previously it was 592452320).

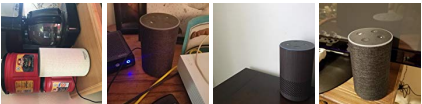
You don't have to do anything to get the update; it will be sent automatically by Amazon. You may see the

[Read more](#)




1,485 people found this helpful

Customer images




[See all customer images](#)

Most recent customer reviews

 Queen.

Would NOT recommend

It wouldn't work for my iPhone. Every 15 seconds it will show a notification stating "This Accessory is not eligible for this iPhone" . I ended up throwing them away
Published 40 minutes ago

 Mr. A. K. Bray


Easy but early stage

Easy to set up but applications are limited
Published 3 hours ago

 Michael

It's good not great

I've enjoyed Echo for setting reminders and playing music, but overall seems to be very buggy. I have to repeat myself multiple times before it either ignores me or responds... [Read more](#)
Published 3 hours ago

 Erik Calvo Salazar

Five Stars

I have one echo plus and three echo dot. This echo is for mi room.
Published 4 hours ago

 mari

It has never ending uses for everyone

It was really fast and easy to get started. I can learn new uses everyday from my email or by going to the internet.
Published 4 hours ago

 Carmen F Velazquez

Good Speakers

Helpful

Not Helpful

Comment

Report abuse

Bob and Sherry

Audio Now Sounds Great after Software Update - Read Review for Details

November 2, 2017

Color: Charcoal Fabric Configuration: Echo **Verified Purchase**

Update: Amazon has pushed a software update and sound quality now sounds great.

I was originally disappointed in the 2nd Gen as my original review (below) shows. Shortly after posting the review Amazon reached out to me for additional information. They contacted me again today and said they took my, and others, feedback regarding the sound quality seriously. The Amazon rep informed me my Echo was selected to be part of a test group asked me if I would want to install a new software update to address the problem. She walked me through the steps to ensure the update was applied and asked me to test the audio (she stayed on the phone while I did this).

With my 2nd Gen and original 1st Gen Echo in a multi-room group (that's a really nice feature) I had Alexa fire up my playlist. I was surprised to find the 2nd Gen now sounded much improved. As I walked between rooms with the two Echo's I was also surprised that the 2nd Gen sounded better than my 1st Gen, the bass and mid-range had a better quality. Not believing my own ears I had my wife also give it a listen and she agreed.

[Read more](#)

871 people found this helpful

Helpful

Not Helpful

Comment

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Fiber Medics

I had read other reviews where folks weren't happy with the sound quality of the speaker during music ...

November 17, 2017

Color: Sandstone Fabric Configuration: Echo **Verified Purchase**

I purchased a 3 pack of the new Echo to get the \$50.00 discount special. I had read other reviews where folks weren't happy with the sound quality of the speaker during music playback. I must admit that after I set up the first unit and played some music I would tend to agree. Flat base and a bit washed out over all. But Wait!! There's good news. As I set up the second and third Echos the first unit that had been set up for 10 minutes or so said, "I'm updating, I'll be available shortly". One by one each speaker received an update from Amazon and I have no idea how but after updating they sound "AMAZING" Full, rich base, excellent vocals and overall sounds as good as my JBL or UE Boom. If you are thinking of getting these but were afraid after reading the not so great sound quality reviews, go ahead. You will be more than pleased after receiving the updated software. AAAAA+++++ and the "Play Everywhere" effect sounds amazing.

102 people found this helpful

Helpful

Not Helpful

Comment

Report abuse

[See all 28,794 reviews](#)

Write a customer review

Set up an Amazon Giveaway



Amazon Giveaway allows you to run promotional giveaways in order to create buzz, reward your audience, and attract new followers and customers. [Learn more about Amazon Giveaway](#)

This item: Echo (2nd Generation) - Smart speaker with Alexa - Heather Gray Fabric

Set up a giveaway

Great Device
[Published 4 hours ago](#)

Amazon Customer

Easy setup

Love it!
[Published 5 hours ago](#)

Randy Birkla

All in one device !

Awesome device. We love it !
[Published 5 hours ago](#)

JoeZ

I am having a ton of fun with my Echo

I am having a ton of fun with my Echo. It works right in with my lifestyle. Disappointing that to get more from it Amazon makes you pay. [Read more](#)
[Published 6 hours ago](#)

gabriel

Will work for like 3 weeks and then stopped connecting to Wi-Fi

The Amazon Alexa Echo was cool up until it stopped connecting to Wi-Fi for some reason but if it connects to get Wi-Fi again I'll give it a better star review
[Published 6 hours ago](#)

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United States

Amazon Music Stream millions of songs	Amazon Drive Cloud storage from Amazon	6pm Score deals on fashion brands	AbeBooks Books, art & collectibles	ACX Audiobook Publishing Made Easy	Alexa Actionable Analytics for the Web	Amazon Business Everything For Your Business
AmazonFresh Groceries & More Right To Your Door	AmazonGlobal Ship Orders Internationally	Home Services Handpicked Pros Happiness Guarantee	Amazon Inspire Digital Educational Resources	Amazon Rapids Fun stories for kids on the go	Amazon Restaurants Food delivery from local restaurants	Amazon Web Services Scalable Cloud Computing Services
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	Woot! Deals and Shenanigans	Zappos Shoes & Clothing	Souq.com Shop Online in the Middle East	Subscribe with Amazon Discover & try subscription services		