

Raimonda Žilinskaitė

Experienced product / operations professional

Working in global, remotely distributed organizational environment in IT, finance, retail



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WORK EXPERIENCE

Owner / Consultant

www.psichologijostaikymai.org

09/2023 - Present

Achievements/Tasks

- Practical educational 1:1 and group workshops on emotional and psychological well-being.

Sn. Project manager

Telia Lietuva

01/2022 - 06/2023

Achievements/Tasks

- Telia e-shop / self-service development according to SAFe: communication, status reports, quality assurance, problem-solving (> 30 team members, SAP S4/Hana, CRM)

Project Manager

IKEA / DRD

12/2020 - 12/2021

Achievements/Tasks

- HR recruitment and onboarding platform implementation: vendor research, contract signing, setup and configuration, trainings, problem solving (> 10 team members).
- IKEA e-shop development according to Prince2: communication, status reports, quality assurance, problem-solving (Dynamics NAV).

Business Process Manager

Western Union

03/2014 - 06/2019

Achievements/Tasks

- Sales process improvement program according Six Sigma DMAIC: process data analysis, key problem identification and solving (> 30 team members).
- Business case assesment for Robotics Process Automation implementation in HR, accounting, AI teams (> 10 team members, Agile Scrum).

Project manager / Product Owner

Etronika

06/2010 - 01/2014

Achievements/Tasks

- Mobile app, retail & payments ERP development for 4 Customers in LT, EE, FI (11 person dev team according to Agile Scrum, Dynamics NAV).

Business Consultant

EY

06/2007 - 06/2009

Achievements/Tasks

- Coordination and audit of IS development projects according to Prince2; Business analysis and process optimization according BPMN.

SKILLS

Communication

Networking

Budgeting

Time management

Problem solving

Prioritization

Data analysis

Team work

Stakeholder management

Continuous improvement

EDUCATION

Bachelor's degree in Psychology

Vilnius University

09/2016 - 06/2020

Leadership module of MA degree

Executive studies

ISM University of Management and Economics

01/2014 - 06/2014

Bachelor's degree in Physics

Vilnius University

09/2003 - 06/2007

CERTIFICATES

Modern project management (07/2021 - 08/2021)

Certified Robotics Process Automation Business Analyst (06/2019 - 06/2019)

Certified Scrum Product Owner (01/2013 - 02/2013)

LANGUAGES

English



Lithuanian



Russian



Spanish



INTERESTS

Reading

Nature

Walking