

Raimonda Žilinskaitė

Experienced project management professional

Working in global, remotely distributed organizational environment in IT, finance, retail



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WORK EXPERIENCE

Owner / Consultant

<https://raimondaz.github.io/>

09/2024 - Present

Achievements/Tasks

- Business case/process analysis for AI solution implementation.

Sn. Project manager

Telia Lietuva

01/2022 - 06/2023

Achievements/Tasks

- Telia e-shop / self-service development according to SAFe: communication, status reports, quality assurance, problem-solving (> 30 team members, SAP S4/Hana, CRM)

Project Manager

IKEA / DRD

12/2020 - 12/2021

Achievements/Tasks

- HR recruitment and onboarding platform implementation: vendor research, contract signing, setup and configuration, trainings, problem solving (> 10 team members).
- IKEA e-shop development according to Prince2: communication, status reports, quality assurance, problem-solving (Dynamics NAV).

Business Process Manager

Western Union

03/2014 - 06/2019

Achievements/Tasks

- Sales process improvement program according Six Sigma DMAIC: process data analysis, key problem identification and solving (> 30 team members).
- Business case assesment for Robotics Process Automation implementation in HR, accounting, AI teams (> 10 team members, Agile Scrum).

Product Owner

Etronika

06/2010 - 01/2014

Achievements/Tasks

- Mobile app, retail & payments ERP development for 4 Customers in LT, EE, FI (11 person dev team according to Agile Scrum, Dynamics NAV).

Business Consultant

EY

06/2007 - 06/2009

Achievements/Tasks

- Coordination and audit of IS development projects according to Prince2; Business analysis and process optimization according BPMN.

SKILLS

Stakeholder management

Team work

Product roadmap creation

Communication

Planning

Prioritization

Budgeting

Data analysis

Problem solving

Continuous improvement

EDUCATION

Leadership module of MA degree Executive studies

ISM University of Management and Economics

01/2014 - 06/2014

Bachelor's degree in Physics

Vilnius University

09/2003 - 06/2007

CERTIFICATES

Advanced: Generative AI for Developers Learning Path (08/2024 - 11/2024)

Managing Jira Projects for Cloud (07/2024 - 08/2024)

Certified Robotics Process Automation Business Analyst (06/2019 - 06/2019)

Certified Scrum Product Owner (01/2013 - 02/2013)

LANGUAGES

English ● ● ● ● ●

Lithuanian ● ● ● ● ●

Russian ● ● ○ ○ ○

Spanish ● ○ ○ ○ ○

INTERESTS

AI

Nature

Reading