

# Raimonda Žilinskaitė

Experienced project management professional

Working in global, remotely distributed organizational environment in IT, finance, retail



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## WORK EXPERIENCE

### Owner / Consultant

<https://raimondaz.github.io/>

09/2024 - Present

*Achievements/Tasks*

- Business case / process analysis for AI solution implementation.

### Sn. Project manager

Telia Lietuva

01/2022 - 06/2023

*Achievements/Tasks*

- Telia e-shop / self-service development according to SAFe: communication, status reports, quality assurance, problem-solving (> 30 team members, SAP S4/Hana, CRM)

### Project Manager

IKEA / DRD

12/2020 - 12/2021

*Achievements/Tasks*

- HR recruitment and onboarding platform implementation: vendor research, contract signing, setup and configuration, trainings, problem solving (> 10 team members).
- IKEA e-shop development according to Prince2: communication, status reports, quality assurance, problem-solving (Dynamics NAV).

### Business Process Manager

Western Union

03/2014 - 06/2019

*Achievements/Tasks*

- Sales process improvement program according Six Sigma DMAIC: process data analysis, key problem identification and solving (> 30 team members).
- Business case assesment for Robotics Process Automation implementation in HR, accounting, AI teams (> 10 team members, Agile Scrum).

### Project manager / Product Owner

Etronika

06/2010 - 01/2014

*Achievements/Tasks*

- Mobile app, retail & payments ERP development for 4 Customers in LT, EE, FI (11 person dev team according to Agile Scrum, Dynamics NAV).

### Business Consultant

EY

06/2007 - 06/2009

*Achievements/Tasks*

- Coordination and audit of IS development projects according to Prince2; Business analysis and process optimization according BPMN.

## SKILLS

Communication

Networking

Budgeting

Time management

Problem solving

Prioritization

Data analysis

Team work

Stakeholder management

Continuous improvement

## EDUCATION

### Leadership module of MA degree Executive studies

ISM University of Management and Economics

01/2014 - 06/2014

### Bachelor's degree in Physics

Vilnius University

09/2003 - 06/2007

## CERTIFICATES

Modern project management (07/2021 - 08/2021)

Certified Robotics Process Automation Business Analyst (06/2019 - 06/2019)

Certified Scrum Product Owner (01/2013 - 02/2013)

## LANGUAGES

English



Lithuanian



Russian



Spanish



## INTERESTS

Reading

Nature

Walking