

RAINE EIMRE Web Developer

9180 NE Rockspring St Hillsboro OR 97006

☑ raineeimre@hotmail.com

+1 224-436-3034

## SOCIAL









## PROFILE

I am an online crochet business owner and aspiring web developer. My work ethic is characterized by my dedicated commitment to collaborative process, with the ability to build productive relationships, resolve complex issues and win customer loyalty. I am highly organized and with my strong sense of self-discipline I am able to prioritize effectively to accomplish multiple tasks and complete projects under pressure.

#### EDUCATION

**BA Business Administration** Monroe College 2002 - 2005

Economics and Business, International Marketing Estonian Danish Business College 1993 - 1997

# SKILLS

- HTML
- React
- CSS
- Salesforce
- JavaScript
- Wordpress
- Git
- Canva

## EXPERIENCE

### Online Business Owner

2017 - present | HandmadebyRaine

Creating and managing crochet blog content on WordPress. Designing crochet patterns and creating video tutorials on YouTube. Managing social media marketing to promote brand awareness. Selling digital patterns on multiple platforms, including Etsy and Shopify.

# Corporate Travel Consultant | World Bank

2019 - 2024 | American Express GBT

Made reservations for corporate travelers accurately and efficiently. Completed any service requests and sold related products such as car, air, hotel using Amadeus GDS. Made the customer aware of their company travel policy, and communicated this to ensure adherence. Researched customer service issues to provide data for resolution.

# Corporate Travel Consultant | Nike

2015 - 2018 | ATG & BCD

Arranged complex international business travel for Nike employees in Sabre GDS. Advised clients of international travel requirements. Ensured thorough understanding and compliance of client travel policy, guidelines, authorization requirements, etc. Maintained strong, productive relationships with the client through excellent customer service.

### IATA Certified Travel Consultant

2008 - 2014 | Estravel

Made international travel arrangements and advised customers on travel solutions using Amadeus GDS. Managed high-volume workload within time-sensitive and results-oriented sales environment. Provided customer service and problem-solving using tact, diplomacy and creativity.

## **Awards Program Coordinator**

2006 - 2008 | The Global Marketer

Developed marketing website and coordinated the Diamond Awards program for promotional campaigns.

### CERTIFICATES

# Meta Front-End Developer Professional Certificate (2025)

Completed 9 courses of Front-End Developer Program

## IATA Travel Consultant Certificate (2011)

Completed IATA Travel Consultant Foundation Course, Amadeus GDS

## LANGUAGES

- Estonian
- English
- French
- Russian