



**RAINE EIMRE**

Web Developer

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## SOCIAL



## PROFILE

I am a corporate travel consultant and online crochet business owner, aspiring to become a web developer. My work ethic is characterized by my dedicated commitment to collaborative process, with the ability to build productive relationships, resolve complex issues and win customer loyalty. I am highly organized and with my strong sense of self-discipline I am able to prioritize effectively to accomplish multiple tasks and complete projects under pressure.

## EDUCATION

### BA Business Administration

Monroe College

2002 - 2005

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## SKILLS

- Html
- CSS
- JavaScript
- Git
- React
- Bootstrap
- Wordpress
- Canva

## EXPERIENCE

### Corporate Travel Consultant | World Bank

2019 - present | American Express GBT

Making reservations for business travelers accurately and efficiently. Completing any service requests and selling related products such as car, air, hotel using Amadeus GDS. Making the customer aware of their company travel policy, and communicating this to ensure adherence. Ensuring customer traveler profiles and details are accurate. Researching customer service issues to provide data for resolution.

### Corporate Travel Consultant | Nike

2015 - 2018 | ATG & BCD

Arranged complex international business travel for Nike employees in Sabre GDS. Advised clients of international travel requirements. Ensured thorough understanding and compliance of client travel policy, guidelines, authorization requirements, etc. Maintained strong, productive relationships with the client through excellent customer service. Counseled client on travel safety considerations, government travel regulations, preferred supplier support, savings opportunities, and logistical routings.

### IATA Certified Travel Consultant

2008 - 2014 | Estravel

Made international travel arrangements and advised customers on travel solutions using Amadeus GDS. Managed high-volume workload within time-sensitive and results-oriented sales environment. Provided customer service and problem-solving using tact, diplomacy and creativity. Trained new departmental members on sales techniques, client protocol and policy.

### Awards Program Coordinator

2006 - 2008 | The Global Marketer

Developed marketing website and coordinated the Diamond Awards program for promotional campaigns.

## CERTIFICATES

### Meta Front-End Developer Professional Certificate (2024)

Completed 9 courses of Front-End Developer Program

### IATA Travel Consultant Certificate (2011)

Completed IATA Travel Consultant Foundation Course, Amadeus GDS

## LANGUAGES

- Estonian
- English
- French
- Russian

## INTERESTS

