RAINE ROBERTS

SYSTEMS AND NETWORK ENGINEER

A Māori young professional with passion, seeking to broaden his horizons in the world of technology solutions, cloud services and cyber security.

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✉ raine.roberts06@gmail.com

🌐 https://bit.ly/RAINE_Portfolio

in https://bit.ly/RAINE_Linkedin

SKILLS

- Routing & Switching
- Cyber Security & Forensics
- Cloud Engineering
- Systems Administration
- Database Engineering
- Web Development
- Hardware Proficienct

SOFTWARE

- MS Defender for Endpoint
- MS365 Co Pilot Suite
- Entra, ADUCS, ADAC & Intune
- PowerShell & Terminal
- Visual Studio Code
- Jira & Atlassian Suite
- GitHub & GitLab
- Power Bi & SQL Server

LANGUAGES

English
Māori

Python
JavaScript
HTML/CSS
SQL

EXPERIENCE

USER SUPPORT SPECIALIST LEVEL 2 & CLOUD PROJECTS GRAD

National Institute of Weather and Atmospheric Research - NIWA

JAN 2023 - Present

- As a User Support Specialist for NIWA, I handle diverse technical challenges remotely to ensure smooth operations and user satisfaction nationwide.
- Use extensive IT expertise for effective troubleshooting, prioritizing user satisfaction and productivity.
- Completed 8-month internship deploying zero-trust cloud applications under Systems Architect projects team while completing Bachelors in IT.

SCHOOL OF TECHNOLOGY PEER TUTOR

Waikato Institute of Technology - WINTEC

JUN 2022 - JAN 2023

- As a Peer Tutor at WINTEC, I guided students through the Diploma of Information Technology curriculum, fostering growth and understanding.
- Shared my IT passion, helping peers grasp challenging concepts using both theory and practical experience.

TECHNICAL SUPPORT & IT PROJECTS VOLUNTEER

Opureora Marae Committee

MAR 2020 - Present

- Volunteering with the Opureora Marae Committee on Matakana Island, Tauranga, I provide technical support and guidance to community members.
- Ensure our committee has the IT resources for effective work, offering both face-to-face troubleshooting and remote assistance.
- Support grant procurement by organizing data, creating presentations, and managing project timelines, aligning my IT expertise with the Marae's broader goals.

DEVICE REPAIR & DATA RECOVERY VOLUNTEER

Urban Miners - Waipa E-Waste Recyclers

JAN 2025 - Present

- Volunteering with the Urban Miners group, primarily refurbishing e-waste laptops, computers and components. for resale with profits going to charity.
- Developing and implementing data destruction and recovery best practices.

AWARDS & ACHIEVEMENTS

ACADEMIC

Rose Hellaby Bursaries Scholarship 2024 — *An education scholarship granted by the Māori Education Trust, attained for excellence in grades and leadership.*

Ngai Te Rangi Iwi Tertiary Education Grant 2024 — *An education grant received from Ngai Te Rangi Iwi for use in Tertiary education in Information Technology for leadership cultural development.*

Letter of Commendation - WINTEC BAppIT 2022/23/24 — *Attained multiple letters of commendation from the Information Technology Programme Coordinator and Director of WINTEC for excellence in grades.*

INFORMATION TECHNOLOGY

NZCSC 2024, 3rd Place Tertiary — *Achieved 3rd place in Round 1 out of over 500 competitors during the New Zealand Cyber/Application Security Challenge 2024, hosted by the University of Waikato.*

AI HACKATHON 2024, 2nd Place — *Achieved 2nd place in the Waikato round of the A.I Hackathon 2024 hosted by the New Zealand Artificial Intelligence Institute.*

***Down Under CTF* 2025, 1st Place** — *Achieved 1st place in the top Māori/Pacific/First-Nations Category during the Cyber/Application Security Capture The Flag tournament.*

EDUCATION & QUALIFICATIONS

MEMBERSHIPS & QUALIFICATIONS

Cisco Networking Academy, Cisco Academy — *Certificate of Cisco Certified Network Associate Lvl.1, Lvl. 2 and Lvl. 3 — (Nov 2024)*

Cisco Networking Academy, Cisco Academy — *Cisco Certificate of Linux Comprehension and IT Essentials — (Jun 2022)*

Cisco Networking Academy, Cisco Academy — *Cisco Certificate of IT Essentials — (Jun 2022)*

Individual Membership, The OWASP Foundation Inc. — *Open Source World Wide Application Security Project — (Jun 2025)*

Certificate of Completion for Privacy 101 — *Office of the Privacy Commissioner — (Jun 2022)*

INFORMATION TECHNOLOGY

Waikato Institute of Technology, Hamilton City Campus — *NZ Bachelor of Applied Information Technology (LvL. 7)(July 2025)*

Waikato Institute of Technology, Hamilton City Campus — *NZ Diploma in Information Technology for Technical Support (LvL. 5)(Nov 2022)*