



# ANNUAL REPORT 2021



Atty. Mar-Len Abigail S. Binay



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VICE MAYOR

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“

We are building  
a more resilient,  
sustainable, and ready  
Makati for the future.

## Message from The Mayor

**T has been a year of resiliency for the City of Makati. Despite the difficulties faced in 2021 due to the COVID-19 pandemic, Makati rose to the challenge and successfully navigated these uncertain times with strength and determination.**

From continuing to provide essential services and business opportunities to our citizens to creating a safer environment for everyone, Makati has proven its ability to adapt and thrive in the new normal.

The City remains a vibrant business hub with world-class infrastructure that supports commerce, industry, trade, and tourism.

Makati is also a city of innovation. We are investing in smart technology solutions to keep pace with the changing times. Our commitment to providing our citizens with the best quality services and amenities remains unwavering.

The City of Makati stood tall in 2021. Our efforts will continue to be focused on sustaining our success in the new normal and ensuring the well-being of our citizens, visitors, and business partners alike.

We are building a more resilient, sustainable, and ready Makati for the future.

  
**MAR-LEN ABIGAIL S. BINAY**



“

We are committed to providing one and all with inclusive, resilient and responsive governance, and we promise to take our beloved city to greater heights.

## Message from The Vice Mayor

### My warmest greetings to all!

I am deeply honored to present Makati City's annual report for the year 2021.

We are proud of our achievements reflecting all the hard work, commitment, and innovations of the city in steering Makati towards rapid and sustainable recovery from the pandemic.

Makati is ready to face countless challenges through scientific and data-

driven actions that will provide our residents, employees, and businesses with the high-quality of service you deserve.

We are committed to providing one and all with inclusive, resilient and responsive governance, and we promise to take our beloved city to greater heights.

Thank you all very much at mabuhay kayong lahat!

MONIQUE YAZMIN MARIA Q. LAGDAMEO



“

*With the dedication of our local leaders, Makati City remains as one of the country's leading local economies and an inclusive place that is ready for the future.*

## Message from Congressman

**C**ollaboration, inclusivity and unity have been the forefront features of Makati's brand of service. Although the pandemic years have presented us with our share of challenges, our City was still able to come together and extend ourselves to help one another, especially those in need.

Our leaders, most notably those in the barangays, have played crucial roles in the success and sustainability of the programs implemented by the local government. Thus, the City's Annual Report for Year 2021 honors all Makatizens and its community leaders for committing themselves in bringing about grassroots development and greater progress in our locality. For this, I express my heartfelt appreciation.

I am hopeful that with our renewed sense of partnership, we will continue to move forward toward our goal of a healthier future that is true to our City's sense of community and spirit. I am humbled and deeply honored

that I get to be part of a team of vision-oriented and passionate people. With the dedication of our local leaders, Makati City remains as one of the country's leading local economies and an inclusive place that is ready for the future.

My sincerest congratulations to all Makatizens and our leaders for the 2021 accomplishments. Mabuhay po kayo!

**ROMULO V. PEÑA JR.**



“

*As we continue to navigate through these extraordinary times, I am filled with confidence, inspiration, and gratitude for more prosperous years to come.*

## Message from Congressman

### My warmest greetings to all of you!

It is with great pride and honor that we present to you Makati City's Annual Report 2021. This annual report reflects the range and variety of our programs that have eased the impact of the crisis.

The city government could not have done it without the cooperation, participation, and trust of everyone. I would like to thank our Proud Makatizens for their trust and faith in this administration.

I would also like to extend my heartfelt appreciation to the private sector and business community for their tireless support and generosity in all our programs. Your contributions are essential in helping Makati bounce back and recover.

As we continue to navigate through these extraordinary times, I am filled with confidence, inspiration, and gratitude for more prosperous years to come.

A handwritten signature in black ink, appearing to read "LUIS N. CAMPOS JR."

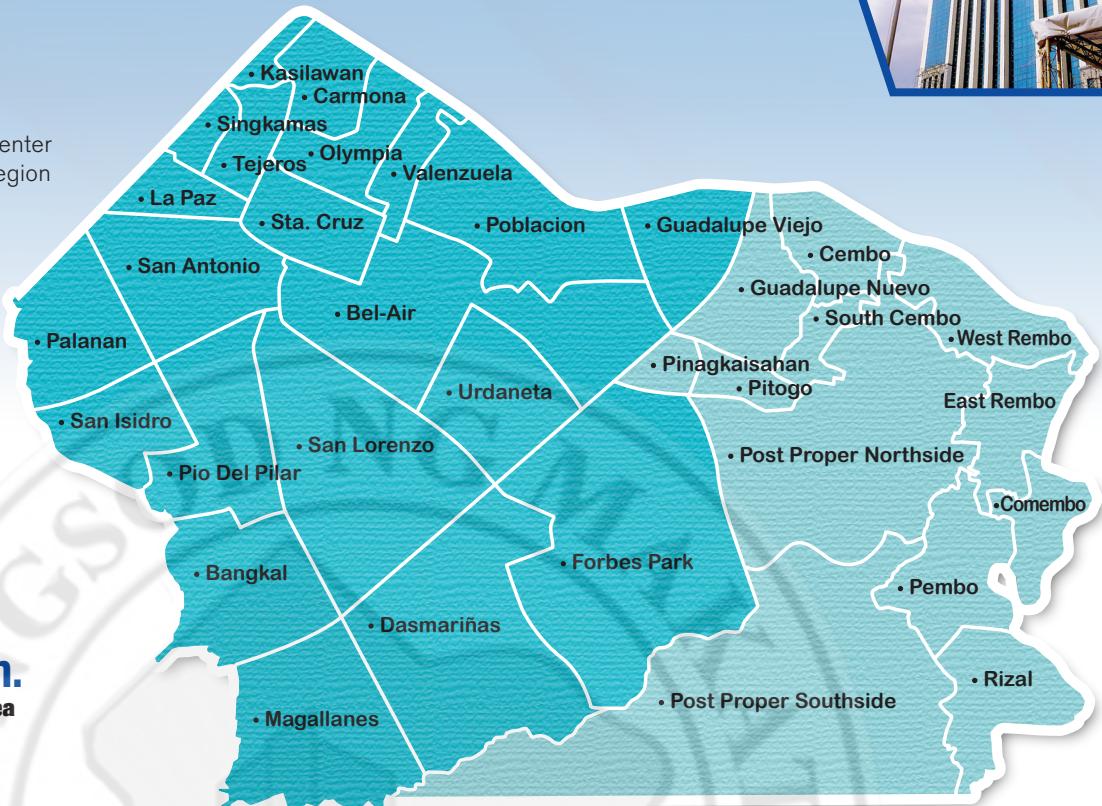
LUIS N. CAMPOS JR.

# Basic Facts & Figures



## Location

Makati is located at the center of the National Capital Region (NCR) and is bounded by Pasig River on the north, the municipality of Pateros on the east, the City of Taguig on the southeast, the City of Pasay on the south and southwest and the City of Manila on the northwest. Makati is one of the 17 local government units that comprise Metro Manila.



## Land Area

**27.36 sq.km.**

(4.3%) of the NCR's land area  
of 638.55sq.km.

## Political Subdivision

**2** Legislative Districts    **33** Barangays

## Cityhood

Makati became a city by virtue of Republic Act 7854 on January 2, 1995.

SOURCE: Makati City Transportation Study, 2012

## Estimated Daytime Population

The city's nighttime population in 2022 was 629,616. Makati's daytime population ratio has been estimated at a minimum of 3.2 million to 4.2 million in 2010, which is 6 to 8 times of its nighttime population during weekdays.

## Foundation Day

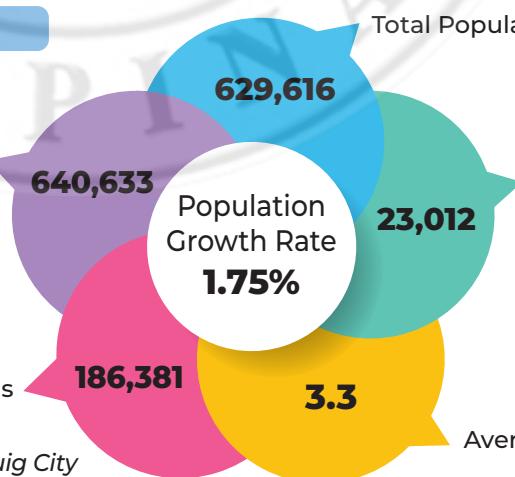
# June 1

Makati was established as a community in 1670.



## DEMOGRAPHY

Total Projected Population (2021)



\*Includes population in barangays disputed by Taguig City

\*Sources: Philippine Statistics Authority (PSA)

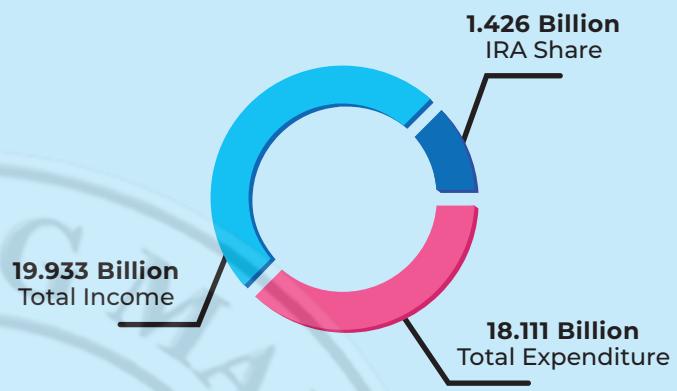
## ADMINISTRATIVE SERVICES

### Processing Time

Issuance of Locational Clearance	2-4 days
Issuance of Business Permit	1 day
Real Property Tax Payment	30 minutes
Correction of clerical errors and change of first name (R.A.9048)	2 months
Processing of Petition	2 months
Processing of Affidavit	15-20 minutes
Processing of Legal Instruments	15 working days
Processing of Court Order/Decrees	45 days
Other Civil Registry Documents	
Birth Certificate	4 days
Death/Fatal Certificate	2 days
Marriage Certificate	3 days
Marriage License	11 days

\*Sources: UDD-Zoning Administration Division, Business Permits Office (BPO), Finance Department, City Civil Registration Office (CCRO)

## FINANCE MANAGEMENT



## ECONOMIC DEVELOPMENT

No. of Business Establishment (per activity)	84,026
PEZA-registered IT Buildings (Operating)	44
Embassies	45
Consulates	31
No. of Cooperatives	171
Community Savers Center	53
Bank and Other Finance Related Institutions	4,824

\*Sources: Business Permits Office (BPO), Department of Foreign Affairs (DFA), Makati Cooperative Development Office (MCDO), Philippine Economic Zone Authority (PEZA)

## ENVIRONMENTAL MANAGEMENT



**973,390 cu.m.**

Volume of Garbage Collected and Disposed



**43,623**

Number of Trees



**14**

Number of Public Parks



**16**

Number of Private Parks

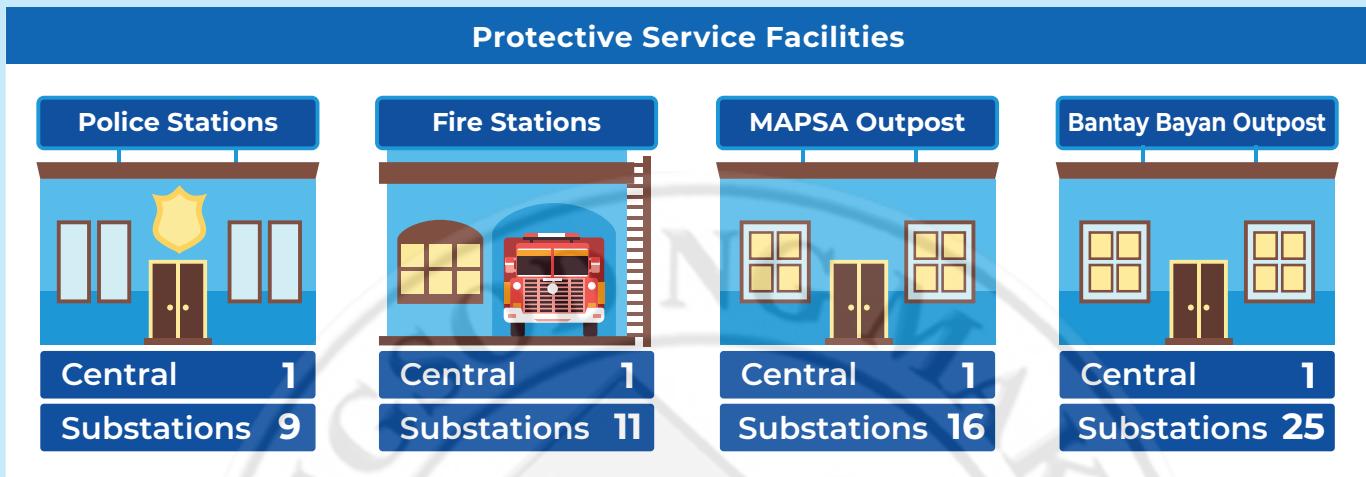
\*Sources: Department of Environmental Services (DES)

## INFRASTRUCTURE DEVELOPMENT

Concrete Roads	261.573 km
Asphalt Roads	74.068 km
Improved Drainage	652.127 km
Number of Streetlight Poles	7,214 Poles

\*Sources: Department of Engineering and Public Works (DEPW)

## PROTECTIVE SERVICES



### Protective Personnel to Population Ratio

	Daytime	Nighttime	Standard
Policeman-Population Ratio	1:944	1:6,297	1:500
Fireman-Population Ratio	1:4,372	1:29,167	1:2,000
Peacekeeping Forces (MAPSA & Bantay Bayan)-Population Ratio	1:335	1:2,238	

\*Sources: Makati Police Department, Makati Fire Department, Public Safety Department (PSD),

Liga ng mga Barangay

\*Daytime Policeman, Fireman and Peacekeeping Forces Population Ratio are based on the 2010 Daytime Population Ratio

\*Night time population of 629,616 based on 2020 Census.

## SOCIAL DEVELOPMENT

### Health

#### Malnutrition Prevalence Rate

Underweight	0.54
Stunting	1.28
Wasting	0.27
Overweight	2.12
Crude Birth Rate (per 1,000 population)	9.01
Crude Death Rate (per 1,000 population)	7.47
Child Mortality Rate (per 1,000 population)	13.53
Infant Mortality Rate (per 1,000 live births)	10.89
Maternal Mortality Rate (per 1,000 live births)	0.88
Household with access to safe drinking water	98.00%
Household with access to sanitary toilets	99.30%

\*Sources: Makati Health Department (MHD)

#### Public Health Personnel

Personel	Number	Population Ratio	Standard
Doctor	452	1:1,393	1:20,000
Nurse	471	1:337	1:20,000
Dentist	48	1:13,117	1:20,000
Midwife	129	1:4,881	1:20,000

\*Nighttime population of 629,616 based on 2020 Census

#### Public Health Facilities

Health Centers	26
Birthing Homes	3
Social Hygiene Clinic	1
Diagnostic Laboratories	7
Hospital	1
24/7 Health Center	1

#### Private Health Facilities

Private Clinics	673
Hospitals	3

\*Sources: Makati Health Department (MHD), Ospital ng Makati (OSMAK)

### Education

#### Basic Literacy Rate (NCR) 99.30%

\*Sources: Functional Literacy, Education and Mass Media Survey (FLEMMS)

#### Public Education

(SY 2020-2021)	Elementary		Secondary	
	Actual	Standard	Actual	Standard
Classroom-Student Ratio	1:45	1:35	1:53	1:45
Teacher-Student Ratio	1:28	1:31	1:21	1:36
Textbook-Student Ratio	1:1	1:1	1:1	1:1
Computer-Student Ratio	1:1	1:1	1:1	1:1

\*On single-shift computation

#### School Levels

	Public	Private	Total
Preschool	41	32	73
Elementary	25	84	109
Secondary	12	42	54
Junior High School	10	30	40
Senior High School	7	28	35
SPED	10	3	13
Higher Educational Institutions	1	13	14
<b>Total</b>	<b>106</b>	<b>232</b>	<b>338</b>

\*Public Preschool including Child Minding Centers

\*Sources: DepEd-Makati

### Social Welfare

Day Care Centers	40
Child Minding Centers	1
Social Development Center	1
Makati Youth Home	1
Youth Center	1
Senior Citizen Center	1



77,796 (Active)

Blu Cardholders



145,925 (Active)

Makati Health Plus Beneficiaries  
(Yellow Cardholders)



102,318

Makatizen Cardholders



19,887

PhilHealth Cardholders

\*Sources: Makati Social Welfare Department (MSWD), Makati Health Program (MHP), Office of the Mayor-Information and Communication Technology Office (OM-ICTO)



# Enabling Reform and Sound Public Governance

## ***Collaborative and Evidence-Informed Policy Making***

The recent public crisis further illustrated the importance of policymakers in crafting effective and efficient public policies. This suggests that collaborative efforts between policy enablers, including elected and appointed officials, the academe, barangays, and other stakeholders, are needed to ensure inclusiveness and higher consensus. In this context, Makati City continuously adhered to and promulgated its commitment to pursue at all times the public interest. Amid the COVID-19 pandemic, the city's formulated policies have helped stimulate innovative projects, facilitating collaboration and partnerships and producing tangible results.

Particularly, the city was able to enact and approve 294 ordinances and 69 resolutions this year after conducting the required sessions and committee hearings. Some of the notable ordinances and resolutions this year include:

- *City Ordinance No. 2021-008 An ordinance appropriating the amount of three hundred million pesos (P300,000,000.00) as Supplemental Budget No. 1 for C.Y. 2021 which is intended for the purchase of COVID-19 vaccines as stated in LBP Form No. 9.*
- *City Ordinance No. 2021-031 An ordinance extending the usage of the unexpended balances of the C.Y. 2020 Covid-19 programs, projects and activities (PPAs) and quick response fund (QRF) until 31 December 2021 for the purpose of implementing COVID operations and vaccination program in C.Y. 2021.*
- *City Ordinance No. 2021-034 Approving the Public-Private Partnership (PPP) contract between the City Government of Makati and Neo-*

### *Connect ICT Solutions for the Makati City Automation Project*

- *City Ordinance No. 2021-036 An ordinance extending the deadline of taxes, fees, charges, among others, which are payable on 31 March 2021, until 15 April 2021 due to the imposition of Enhanced Community Quarantine (ECQ) relative to the Covid-19 outbreak.*
- *City Ordinance No. 2021-039 Makati Public Service Continuity Plan*
- *City Ordinance No. 2021-064 Data Sharing Agreement (DSA), Non-Disclosure Agreement (NDA), and any other contracts covered under the scope of Data Privacy Act*
- *City Ordinance No. 2021-094 Providing for the establishment of COVID-19 vaccination site standardization protocols and registration process of the City of Makati.*
- *City Ordinance No. 2021-096 Grant of honoria/per diem to all licensed and non-licensed medical professional from the private sector who shall render service in the City of Makati's vaccination program against COVID-19 and for other purposes.*
- *City Ordinance No. 2021-164 An ordinance appropriating the amount of P81,183,189.03 as Supplementary Budget No. 5 for C.Y. 2021 which is intended to meet the budgetary requirements of relief and recovery program of the City Government of Makati as stated in LBP Form No. 9, funds shall be taken from the funding sources stated in LBP Form No. 8.*
- *City Ordinance No. 2021-174 Streamlining the requirements for the conduct of organized events, gatherings and special activities*

- City Ordinance No. 2021-188 *Makati Disaster Risk Reduction and Management in Health Plan*
- City Ordinance No. 2021-196 *Upgrading the Nurse II positions from Salary Grade 15 to SG 16*
- City Ordinance No. 2021-199 *Adopting the Citizen's Charter (2nd Edition) of the City*
- City Ordinance No. 2021-223 *Amended Local Youth Development Plan 2021 – 2025*
- City Ordinance No. 2021-252 *Ate Maki's Jolly Cart Program*
- City Ordinance No. 2021-268 *Extending the deadlines for assessment and payment of Business Permits, Licenses, Real Property Taxes, Fees, Charges, among others which are being imposed by the City Government of Makati*
- City Ordinance No. 2021-280 *Makati City Devolution Transition Plan 2022 – 2024 as adopted by the Makati City Devolution Transition Committee*
- City Resolution No. 2021-25 *A resolution authorizing the Honorable Mayor Mar-Len Abigail S. Binay and/or Dr. Vergel P. Binay, FPCS, FPSGS, MBAH to negotiate, enter into and sign a memorandum of agreement (MOA), and all other pertinent documents relative thereto, for and in behalf of the City Government of Makati/Ospital ng Makati (OS-MAK), with Healthway Medical, Inc., regarding the referral of patients who shall experience serious adverse events following COVID-19 vaccination.*
- City Resolution No. 2021-033 *A resolution authorizing the Honorable Mayor Mar-Len Abigail S. Binay and/or her duly authorized representative to enter into and sign a Memorandum of Agreement (MOA), and all other pertinent documents relative thereto, for and in behalf of the City Government of Makati with ALI Commercial Center, Inc., in relation to the use of the latter's premises as vaccination area.*
- City Resolution No. 2021-046 *A resolution authorizing the Honorable Mayor Mar-Len Abigail S. Binay and /or her duly authorized representative to negotiate, enter into and sign a Memorandum of Understanding (MOU), all other pertinent documents relative thereto, for and in behalf of the City Government of Makati, with Manila Water Foun-*

*dation (MWF) in relation to the implementation of "Safe Wash in Communities Project" in the City of Makati.*

- City Resolution No. 2021-047 *Two-Tier Bike Rack and Shed Project of the City*



The Makati City Development Council (MCDC) was also convened as required during the year via teleconferencing. Specifically, the MCDC sessions were conducted via the Cisco Webex video conferencing application on April 13, June 25, and October 8 of this year.

Meanwhile, to achieve greater policy coherence, strengthened policy coordination mechanisms were established across all levels of governance. This is done by:

1. Continuous coordination within and across governments and policy areas.
2. Participation of the non-governmental organizations, peoples' organizations, civil society organizations, and the like that have gone through the required accreditation process.
3. Enhancing policy and/or legislative capacities of personnel.

## **Technical Cooperation and Linkages**

Makati's linkages and cooperation with other local and foreign cities are continuously strengthened through technical exchanges and sharing of best practices in urban planning and development-related fields.

The city continuously participated and ensured international commitment and participation in training, seminars, workshops, and other special events or conferences conducted by the United Nations, City of Yokohama – Japan, CityNet, ICLEI – Local Governments for Sustainability, United Cities and Local Governments in the Asia Pacific Region (UCLG-ASPAC), Cities Climate Finance Leadership Alliance (the Alliance), Global Covenant of Mayors (GCOM), World Smart Sustainable Cities Organization (WeGO), among others.

## **Technology-Driven Governance**

Makati's key concept in adopting digital transformation is translating the City's vision. It seeks to promote livable, resilient, and inclusive urban living that heavily emphasizes knowledge, innovation, technology, partnerships, and capacities as crucial tools for solving 21st century issues. It also manifests that adopting these initiatives will eventually improve the operational capacity of the City effectively and efficiently.

However, achieving this vision relies on more than government officials and employees and the presence of technology and resources. Still, how do the residents, organizations and private sector accept the changes it will bring? Hence, the relationship between the government and other key players (both the



public and private sectors) will affect the outcome of the vision. So far, the city can attest that the public reception towards technology-driven governance is indeed a success.

Digital initiatives of the city eventually provided instant and easy access to doing business or transactions and digital information to clients and stakeholders. Efficiency, time-saving features, and lesser or minimal physical contact (face-to-face) – for COVID-19 protocol and in eradicating corrupt practices – were also established.

For instance, the City Government has introduced teleworking as another form of alternative work arrangement, not only to reduce commuter density and office capacity, but also to ensure public service continuity in the midst of the COVID-19 pandemic. But then, of course, the city also ensured to have people on the ground to manage and deliver essential services led by the City Mayor.

Before the pandemic, administratively, Makati made extensive use of email as it has done ever since email capability was achieved in the mid-90s. This is to make the communication channel between the city and its partners and stakeholders open and more collaborative. Working groups complement this tool with popular solutions such as Viber to maintain

real-time coordination with all crucial personnel. Likewise, video conferencing platforms are present for internal use and meetings with external entities, as Makati is heavily involved in several regional and global development forums.

Through these innovative practices of the City and for promoting a transformative leadership that continues to shape Makati into a world-class, digital

city, Mayor Abby Binay was recognized and featured by Tatler as one of Asia's Most Influential Leaders. Likewise, Makati also garnered four citations during G Cash Digital Excellence Awards for taking significant steps towards revolutionizing digital solutions and implementing programs that help protect transactions and the delivery of services in the city.

### MAKATI WEB PORTAL STATISTICS

Particulars	2019	2020	2021	% Inc./ (Dec.)
No. of website hits	21,591,198	35,995,148	37,282,064	3.6%
Average daily hits	58,992	97,970	190,808	94.8%
Page Views	8,890,629	19,200,109	17,492,683	-9.8%
Average Page Views/Day	24,291	52,316	46,269	-13%
Total Visitors	937,911	1,405,834	1,613,396	14.8%
Average Visitors/Day	2,562	3,831	4,167	8.8%

### TOP 5 MOST POPULAR DOWNLOAD

2020		2021	
TOP 5 MOST POPULAR DOWNLOAD	VISITORS	TOP 5 MOST POPULAR DOWNLOAD	VISITORS
1. Citizens' Guidebook - Permits and Clearances	143,430	Makatizen Card Application Form	30,382
2. Citizens' Guidebook - Birth Certificate and Other Civil Documents	6,742	Citizen's Guidebook – Social Services	10,043
3. Citizens' Guidebook - Makati Health Plus (MHP) Card	6,794	City Profile – Physical Features	9,944
4. ROMS-City Ordinance No. 2012-102	6,323	Business Permit Application Form	9,900
5. Citizens' Guidebook – Taxes and Fees	4,779	Citizens Guidebook – Makatizen Card	8,399

SOURCE: Urban Development Department

### SOCIAL MEDIA MONITORING

	2019	2020	2021
MyMakati Facebook Likes	1,316,502	2,155,010	1,399,398
MyMakati Facebook Shares	299,419	496,914	274,190
Makati Traffic Twitter followers	1,866,032	1,846,581	1,822,859
Number of Tweets	24,499	18,596	24,706



## Sustaining Economic Dynamism and Stability amidst COVID-19 Pandemic

The city, through the Economic Development sector, strives to continuously provide innovative programs and services to help the city's residents stay afloat with the continuing impacts of COVID-19 pandemic.

### ***Improving city's business retention***

Makati City remains steadfast in continuing to be the preferred business destination among other LGUs in the country. Various programs and unceasing efforts implemented by the city to support businesses have resulted in an increase in the number of registered business establishments.



### **REGISTERED BUSINESS ESTABLISHMENTS IN MAKATI**

Nature of Business	2019	2020	2021
Wholesale/Retail	23,619	23,947	23,710
Services	29,412	28,385	28,891
Real Estate	12,541	12,328	12,345
Convenient Stores, Restaurants & Amusement Places	9,024	8,329	8,476
Banks & Finance – Related Business	4,970	4,756	4,824
Export/Import	3,933	3,832	3,849
Manufacturing	1,547	1,503	1,528
Special Business Permit	522	426	403
<b>Total</b>	<b>85,568</b>	<b>83,506</b>	<b>84,026</b>

SOURCE: Business Permits Office

## **Enhancing employability and competitiveness**

The city's continuing effort to provide employment assistance benefited a total of 25,605 individuals. This was made possible through partnership with the private sector as well as the Department of Labor and Employment (DOLE). More recipients were able to avail of the extended employment assistance through Job Placement, Mega Job Fair, and In-House Job Fair, Government Internship Program (GIP), Special Program for Employment of Students (SPES), DOLE Integrated Livelihood and Emergency Employment Program (DILEEP), and Tulong Pangkabuhayan para sa Disadvantaged Workers (TUPAD).

Meanwhile, SPES and GIP with a total of 654 and 837 beneficiaries respectively were assigned to MAC Satellite Office to assist various clients and helping health workers in various activities addressing COVID-19 pandemic.

Moreover, in line with the BikeCINATION project, the DOLE-NCR awarded bicycles to 50 DOLE

**LAUNCHING OF BIKECINATION PROJECT**  
and Awarding of DOLE Integrated Livelihood Program

MAKATI  
My City. My Makati.

Integrated Livelihood Program (DILP) recipients. The awarded bicycles came with accessories, water tumbler, mobile phone, P5,000 worth of load, and delivery bag. The project aims to reduce poverty by providing bicycles that may be used for delivery and mobile phones for e-loading business.





**SPES assigned in MAC Satellite Office assisted various clients, such as Walk-in patients in the Barangay health centers; assisted children in feeding programs/activities; conducted survey to Makatizens seniors citizens and birthday celebrants; assisted in the distribution of birthday cards/cakes to the enlisted Makatizens and assisted in the repacking and Distribution of the "Pamaskong Handog ng Makati".**



**GIP rendered services at MAC Satellite Office, Makati Vaccination Sites and at 27 barangays, helping health workers in various activities to address the Covid-19 pandemic.**

## **Enhancing Financial Literacy and Education**

The city also initiates imparts knowledge on financial saving through various seminars and trainings on cooperative organization and savers center registration. This brought positive outcome as numbers of cooperatives and savers center has increased by 23.78 percent and 1.19 percent, respectively over the three-year period.

CITY GOVERNMENT OF MAKATI  
MAKATI COOPERATIVE DEVELOPMENT OFFICE  
UNION OF PRIMARY COOPERATIVES IN MAKATI

**FUNDAMENTALS**

**OF COOPERATIVES**

DAY 1 (JULY 13, 2021)  
Link: <https://bit.ly/1xrp5s3>  
Meeting number: 184 381 6623  
Password: mcdo2021

DAY 2 (JULY 14, 2021)  
Link: <https://bit.ly/3ysZkI2>  
Meeting number: 184 285 5872  
Password: mcdo2021

DAY 3 (JULY 15, 2021)  
Link: <https://bit.ly/2UulkDV>  
Meeting number: 184 754 8697  
Password: mcdo2021

DAY 4 (JULY 16, 2021)  
Link: <https://bit.ly/3wjrZQ>  
Meeting number: 184 091 5182  
Password: mcdo2021

JULY 13, 14, 15 AND 16, 2021  
1:00 PM TO 5:00 PM

VIA webex.com

The city conducted mandated trainings such as Fundamentals of Cooperatives and Cliniquing of Cooperatives and Savers Centers via online platforms.

CITY GOVERNMENT OF MAKATI  
MAKATI COOPERATIVE DEVELOPMENT OFFICE

ORGANIZATION AND DEVELOPMENT  
**COOPERATIVES**  
AND **SAVERS CENTERS**

CITY GOVERNMENT OF MAKATI  
MAKATI COOPERATIVE DEVELOPMENT OFFICE  
UNION OF PRIMARY COOPERATIVES IN MAKATI  
COOPERATIVE DEVELOPMENT AUTHORITY-NCR OFFICE

**VIRTUAL CLINIQUING OF COOPERATIVES AND SAVERS CENTERS**

VIA zoom

March 23, 2021 | 1:00 PM

MAKATI  
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The actual design of the Ate Maki's Jolly Cart which was introduced this year to help regulate ambulant vendors in the city to maintain safe and walkable streets, and at the same time provide vendors with decent equipment to sell goods, attract more customers and promote consumer safety.

## **Provision of Micro Businesses for All**

The city launched Ate Maki's Jolly Cart Program to help vendors earn a living without causing obstruction to vehicles and pedestrians. This program is under a three-year lease-to-own agreement with the vendors for only P20 per day.

Meanwhile, a total of six Department of Trade and Industry (DTI) Diskwento Caravans were conducted in Makati City while some were conducted jointly with the Department of Agriculture (DA) and Micro, Small

and Medium Enterprises (MSME) suppliers, to ensure the supply of basic necessities priced in accordance with or lower than the suggested retail price.

## Promoting Makati as Tourist Destination

Long before the pandemic, Makati exerted full effort and collaborated with the Department of Tourism (DOT) to encourage tourism-related establishments to be accredited by the city. The city maintains its relationship with stakeholders by including them in its projects such as the tourist map, tourism videos and the Tourist Information Center that help promote their businesses. For instance, the city published tourism videos on Central Business District, The Garden Way of the Cross, Makati City Biking Experience, Bangkal Thrift Shops, Makati CBD Pedways, Churches in District 1, and Merienda sa District 2 in MyMakati Facebook and YouTube account.

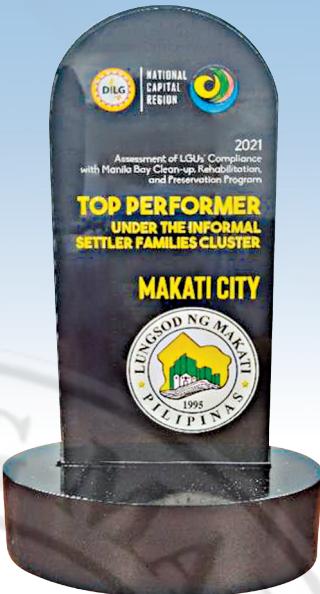


The city, in coordination with DTI, DA, and MSMEs ensures that the supply of basic necessities are priced in accordance with or lower than suggested retail prices. MSMEs also provided with markets of where to sell products as well as assisting consumers by providing products at discounted prices.

# **Environmental Management Sector**

## **Sustainable and Livable Environment**

In the second year of the COVID-19 pandemic, the city continued to deliver its environmental services to achieve a sustainable and livable ecosystem by implementing various programs and projects while adapting to the new normal.



**Makati City as Top Performer in the Informal Settlements Cluster in the 2021 Regional Inter-Agency Committee (RIAC) Assessment of LGUs' Compliance with MBCRPP**



**Makati City ranked 1st Place in the 2021 Regional Inter-Agency Committee assessment of LGU's compliance with MBCRPP**

### **Weekly Waterways Cleanup**

The pandemic did not hamper the city's implementation of weekly cleanup operations in all creeks and esteros in Makati City through Task Force Makati Waterways. The City also encourages private sector participation in cleaning and rehabilitating the city's waterways in the Adopt an Estero Program, where the city forged

and renewed a Memorandum of Agreements with two (2) business establishments. These city activities are also in compliance with and in support of the Manila Bay Clean-up Rehabilitation and Preservation Program (MBCRPP) of the National Government, which led to various awards and recognition garnered this year.

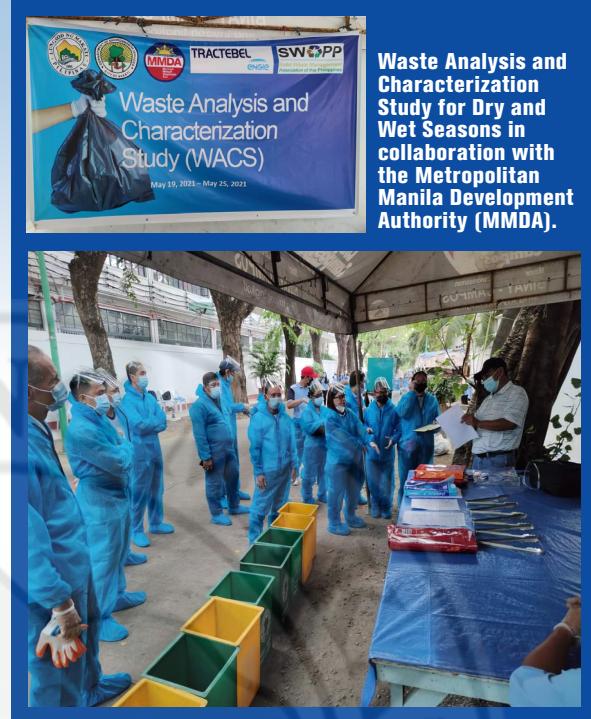
## **Improving Solid Waste Management**

Makati City continues to conduct its regular waste diversion program through the Baratilyo ng Basura sa Barangay, Makati City Hall Recyclables Fair and Weekend Waste Market. A total of 358,357 kilograms of waste was diverted in 2021, an of 322% increase compared to 2020. Overall, the waste diversion rate of Makati City reported in the Environmental Compliance Audit (ECA) in 2021 was 51.96%, representing an increase of 1.47% from the previous year.

In collaboration with the MMDA, the City was chosen among the 17 LGUs in Metro Manila as one of the pilot cities to conduct a Waste Analysis and Characterization Study (WACS) for dry and wet seasons as part of the ten-year and 25-year Solid Waste Management Master Plan for Metro Manila, and the updating of its 10-year Solid Waste Management Plan.



**Collection of hazardous waste**



**Waste Analysis and Characterization Study for Dry and Wet Seasons in collaboration with the Metropolitan Manila Development Authority (MMDA).**

## **Hazardous Waste Management**

The Department also manages the collection, treatment and disposal of toxic and hazardous waste in the 33 barangays of Makati City. At the same time, the six villages have their service provider managing their hazardous waste. In 2021, 770,166 kilograms of toxic or dangerous waste were collected, treated and disposed of, as shown in the figure.



## ***Improving Indoor Air Quality***

Makati City also managed to maintain the operation of the Continuous Ambient Air Quality Monitoring System inside the University of Makati through the renewal of its Memorandum of Agreement (MOA) with the Department of Environmental and Natural Resources (DENR).

Makati Bantay Tambutso (Ban-Tam), a roadside apprehension and vehicle emission testing activity, continues to enforce City Ordinance 2004-032 or the Anti-Smoke Belching Ordinance of Makati City. In 2021, 13,160 vehicles were inspected, 2,815 of which had passed the emission testing, while 10,345 failed. Also, in celebration of Earth Day and Environment Month, the department conducted Free Emission Testing on 260 vehicles.

The City of Makati now requires business establishments and tricycle operators to submit respective Green-house Gas (GHG) inventory through the enforcement of City Ordinance 2017-091, also known as the GHG Reduction Ordinance. In 2021, 11,591 establishments registered and submitted their GHG inventory, equivalent to an increase of 237% in the number of establishments compared to 2020. For tricycle operators, a total of 639 operators submitted their GHG inventory (fuel consumption), equivalent to a 433% increase in compliance.

## ***Anti–Noise Pollution Program***

Being situated in one of the most congested and business-active regions in the country, noise pollution is sometimes ignored and/or is taken as an unavoidable consequence of living in the metro. However, this is not the case in Makati. The department implements City Ordinance 2018-090, known as the Anti-Noise Pollution Code of Makati. In 2021, a total of 122 establishments were inspected, and all complaints received were addressed accordingly.



## **Urban Greening Program**

Currently, through DES-Parks and Green Division, Makati maintains 14 public parks with a total land area of 156,782 square meters, which serve as open green spaces accessible to the general public. Moreover, 53,743 trees were geolocated using Google Maps, and 31,717 plants were also propagated in 2021. These greeneries help in increasing the carbon sequestration of Makati City.

The landscaping and beautification project of Kalayaan Center Island is already in its second phase as of September 2021. The project is funded through the Department of Budget and Management's Green Green Green assistance program, which aims to increase the livability and sustainability of the country's 145 cities through the development of public open spaces. Besides increasing the city's green spaces and green cover of the city, the department also partnered with Pacific Paint (Boysen) Philippines, Inc., to beautify certain walkways, walls and overpasses in Makati.

Another project was the easement redevelopment and landscaping of San Jose Creek Phase I and II. Despite the lack of space in Makati, DES continues to reinvent and find ways to increase the city's public open spaces.

## **Balancing Development and Protecting the Environment**

Makati City continues to refine its efforts to adapt to and mitigate the effects of Climate Change. In 2021, Makati City forged partnerships with different international organizations to battle climate change's impacts actively. By strengthening linkages with the following organizations, the city contributes to the worldwide challenge of combating the effects of Climate Change.



**Vertical Garden Site Visit at Brgy. Kasilawan (Apr. 2021)**



**Urban Farming Site Visit at Brgy. Bel-Air**



**Interim Feedback on 1.50C Alignment for Makati City**



**Makati City selected among 50 cities around the world**



**Makati City received a score of A- for the CDP Report**

The city also currently participates in several competitions that aim to celebrate cities that are global frontrunners in demonstrating ambitious climate actions, one of which is the One Planet City Challenge.

## ***Increasing Environmental Awareness***

**D**ES, through its environmental promotion and advocacy program ,has adapted to the current situation and continued to spread awareness in preserving the natural environment of Makati through webinars. The department published a total of 46 digital IEC materials on My Makati's Facebook page. Other IEC materials contain topics about waste segregation and waste collection schedule of the city.

**World Water Day (International World Water Day Celebration) – Mar. 2021**

**Wastewater Management (Philippine Environment Month) – Jun. 2021**

**Climate Change Expenditure Tagging and Climate Finance (National Climate Change Awareness Month) – Nov. 2021**

**CITY GOVERNMENT OF MAKATI  
DEPARTMENT OF ENVIRONMENTAL SERVICES  
MAKATI CLIMATE CHANGE COMMITTEE**

**WEBINAR SERIES**

**CLIMATE CHANGE 101:  
CLIMATE CHANGE EXPENDITURE & CLIMATE FINANCE**

**NOVEMBER 26, 2021  
9AM - 12NN**

**Registration Link:**  
[bit.ly/CCETRegistration1126](http://bit.ly/CCETRegistration1126)

**MAKATI City Hall Makati**

**Climate Change Expenditure Tagging and Climate Finance (National Climate Change Awareness Month) – Nov. 2021**

**Earth Hour (Earth Hour Celebration) – Mar. 2021**

**Managing Waste in New Normal (Zero Waste Month) – Jan. 2021**

**Adopt an Estero Program (National Environmental Awareness Month) – Dec. 2021**



## Sustaining Fiscal Stability

**A**midst the pandemic, the city implemented and prioritized essential projects such as the Online Payment Program, where business owners and residents can pay their tax obligations without going to the City Hall to avoid physical contact and prevent the spread of the virus.

The city's total number of business establishments decreased, with a negative rate of 3.1 percent from 2019 to 2022. This shows how the COVID-19 pandemic affected the city, particularly the business sector. But despite this effect, new business establishments opening in the city increased by 39 percent compared to last year. On the other hand, the number of business establishments renewed showed a fluctuating trend with a slight increase of 5.6 percent compared with the figure in 2020.



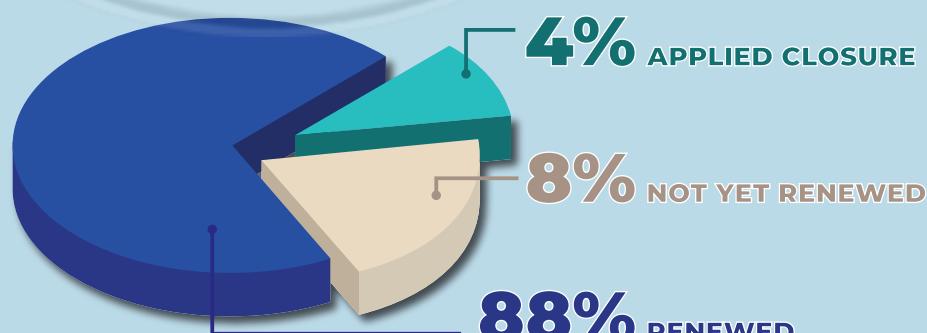
Some 39,000 businesses were expected to renew this year, but only 88 percent were renewed. The remaining percentage consists of 8 percent for non-renewal, and 4 percent retired or closed their businesses due to the effect of the pandemic. Furthermore, some were served with closure orders due to their operation past curfew hours, or for allowing their customers to violate safety protocols.

### NUMBER OF REGISTERED ESTABLISHMENTS 2019 - 2021

	2019	2020	2021	Average Growth Rate
New	5,256	2,820	3,922	( 3.6 )
Renewal	35,171	36,010	34,009	( 1.6 )
Total	40,427	38,830	37,391	( 3.1 )

Source: Business Permits Office

**NUMBER OF  
REGISTERED  
BUSINESS  
ESTABLISHMENTS  
2021**



Source: Business Permits Office

In the second year of the COVID-19 pandemic, the city's aggregate income amounted to Php 19,932.76 million despite a considerable slowdown in economic activities.

The highest collection came from Business Tax with P8.31 billion (41.7%), which consistently remained the largest and primary source of the City's income, followed by Real Property Tax with almost P7.63 B (38.3%). Real property tax collection from business owners and Makati residents through the Makatizen Online Assessment and Payment Portal in 2020 doubled this year since clients preferred to pay online using smartphones or computers. National share or IRA allocation of P 1.43 B accounted for only 7.2 percent, meaning that most of the City's revenues are locally sourced.

The majority of the City's Budget for 2021 was allocated to the Social Development Sector, particularly in Health Sub Sector, as part of the relief, response and recovery efforts of the city during the pandemic. The approved budget amounted to Php23.1 billion, which decreased by 6.6 percent as compared to the 2020 budget.

### SUMMARY OF COMPARATIVE COLLECTION 2019-2021 (In Million Pesos)

SOURCES	2019	2020	2021
<b>LOCAL SOURCES</b>			
Real Property Tax	6,723.50	7,098.53	7,629.79
Business Tax	9,308.91	9,693.06	8,310.49
Misc. Fees	807.68	647.55	721.87
Economic Enterprise	167.35	152.60	205.42
Online Payment	-	8.63	25.82
<b>SUB-TOTAL</b>	<b>17,007.44</b>	<b>17,600.37</b>	<b>16,893.39</b>
<b>Other Sources</b>			
Internal Revenue Allotment (IRA)	1,185.91	1,330.70	1,426.20
Share from Economic Zone (PEZA)	333.09	317.73	340.44
Share from PAGCOR/PCSO	6.81	4.14	4.36
Interest Income	242.38	247.51	224.39
Other Subsidy Income	-	135.17	1034.84
Other Gains			9.14
<b>TOTAL</b>	<b>18,775.63</b>	<b>19,635.62</b>	<b>19,932.76</b>

Sources: Finance Department

### COMPARISON OF APPROVED BUDGET BY SECTOR 2019-2021 (In Million Pesos)

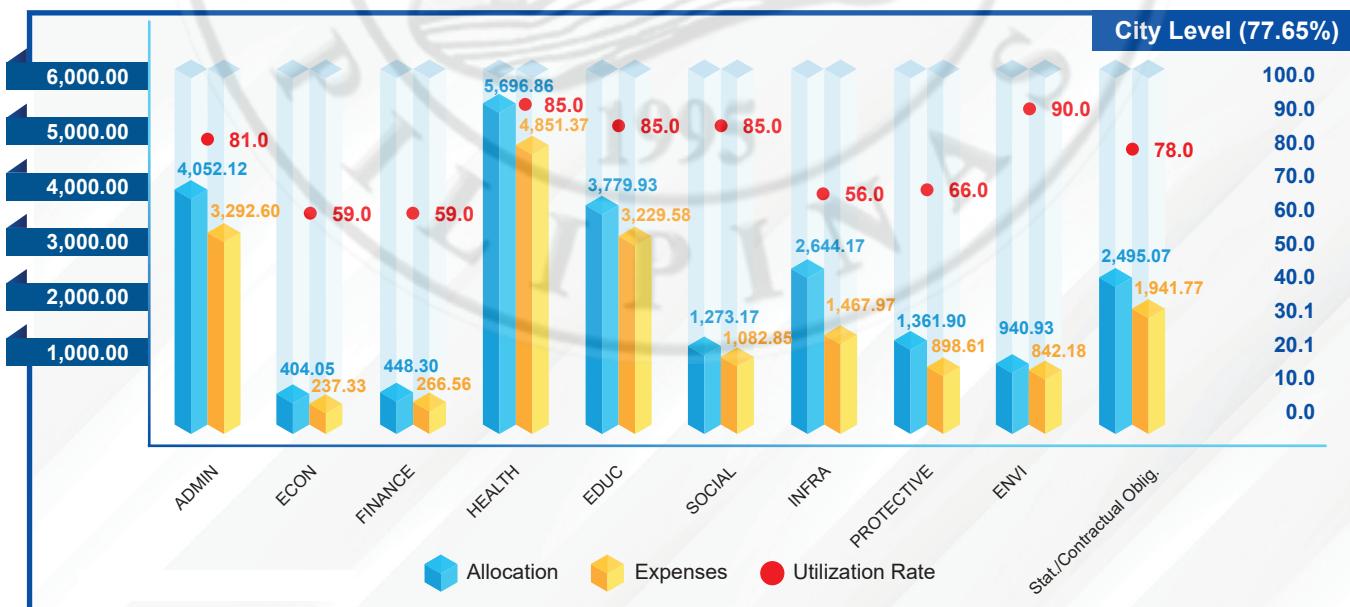
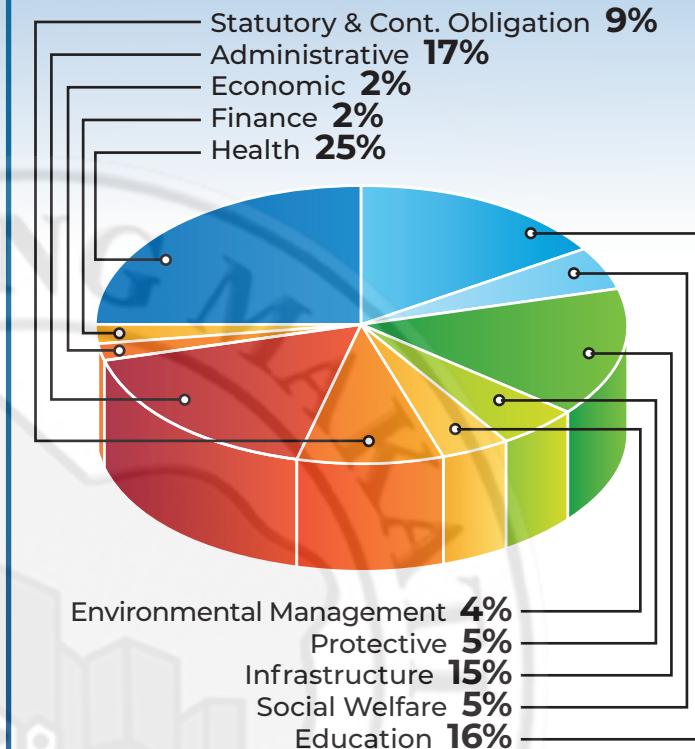
SECTOR	APPROVED BUDGET		
	2019	2020	2021
Administrative Services	3,843.29	3,783.65	4,052.12
Economic Development	360.72	367.08	404.05
Finance Management	541.91	484.08	448.30
Social Development:			
Health Sub-sector	4,867.53	5,418.36	5,696.86
Education and Culture SEF	4,320.84	3,609.83	3,779.93
Social Welfare Sub-sector	1,501.96	1,268.11	1,273.17
Infrastructure Development	3,522.69	2,094.97	2,644.17
Protective Services	1,276.67	1,519.85	1,361.90
Environmental Management	878.94	965.12	930.93
Statutory and Contractual Obligations	2,123.21	5,224.01	2,495.07
<b>TOTAL</b>	<b>23,237.76</b>	<b>24,735.05</b>	<b>23,096.48</b>

Sources: Budget Department

The City's utilization rate improved from 76.65 percent in 2020 to 77.65 percent this year. Environmental Management, Health Sub-Sector, Education and Culture and SEF, Social Welfare Sub-Sector and Administrative Services were able to achieve utilization rates above 80 percent due to the effective implementation of the Sector's programs, projects and activities.

It is worth noting that the Commission on Audit (COA) has rendered an unmodified opinion on the City's financial statements for four (4) consecutive years as issued in its Annual Audit Report. The said audit rating means that the city's annual financial statements are fairly presented in accordance with applicable financial reporting framework.

## FUND ALLOCATION BY SECTOR FOR THE YEAR 2021



Sources: Budget Department



# Economy–boosting Infrastructure: A Way of Efficiency, Sustainability, Safety, and Accessibility for Communities

With its major thrust on infrastructure development, the city continuously improved and maintained all facilities, roads and sidewalks, as well as undertook the construction, rehabilitation and improvement of schools and public buildings to ensure safety, security, and sustainability for its Makatizens, visitors, and investors.

## ***Ensuring Road Safety through Road Improvements***

For years, Makati has been responsibly implementing various projects to ensure safety and faster mobility and to be able to deliver services to stakeholders. The city's road network is already 100 percent concreted, while its drainage improvement is also 100 percent completed, including the open canal.



### **ROAD IMPROVEMENT PROJECTS**

*Several streets of the city underwent improvement and rehabilitation under road improvement projects to achieve secure and safe road*

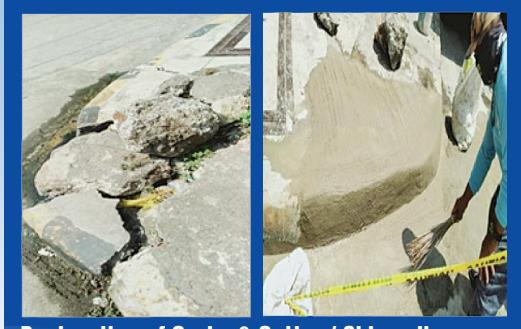


**Restoration of Pavement - Chino Roces Extension  
Infront of Makati Hope Christian School**





Restoration of Pavement - Enrique St., Brgy. Palanan



Restoration of Curbs & Gutter / Sidewalk  
5301 Currie St. Cor. Filmore St., Brgy. Palanan



Maintenance Declogging Various Streets in District 1



Road Asphalting of 25th Avenue Brgy. East Rembo Makati



Restoration of Sidewalk  
Burgos St. Cor. Makati Ave.,  
Brgy. Poblacion

## **Well-Lit Cityscapes and Streets**

To ensure the walkability of city streets and the safety of pedestrians and motorists, the city has continuously maintained and installed additional lamp poles. This year, the city accomplished the rehabilitation, upgrading and installation of a total of 7,214 lamp poles in various streets.



**Ma. Aurora St., & E. Zobel St., Poblacion**



**Tiffany St./Kilyawan St., Rizal**



**Installation of Streetlight Along Tripa De Gallina**



## **UPGRADING AND REHABILITATION OF STREETLIGHTING PROJECTS**

*Upgrading and Rehabilitation of Streetlighting facilities, which includes High-Pressure Sodium (HPS) to Light Emitting Diode (LED)*



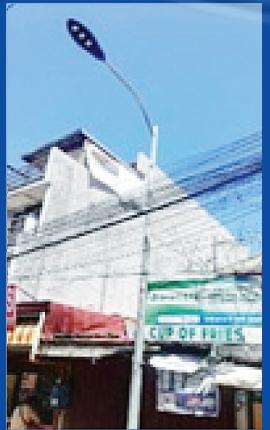
**Bautista St. in Barangays San Isidro/Palanan/Pio Del Pilar**



**Harvard St., Brgy. Pinagkaaisahan**



**Lanzones St., Brgy. Comembo**



**West Rembo Avenue, Brgy. West Rembo**



## ***Building Essential Facilities***

To sustain Makati's status as the financial capital of the country, it is imperative that the city government continues to provide a better infrastructure environment. This in turn translates to more quality services for the needs of its increasing population and business firms located in the city.

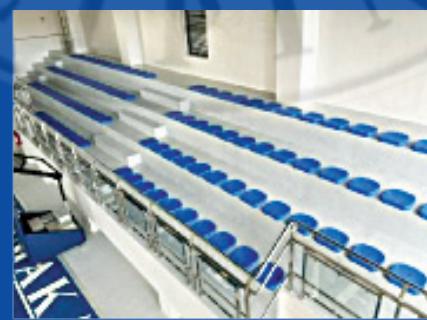
The city completed the construction of three (3) community complexes and one (1) sports complex, namely: Comembo Community Complex, Rizal Community Complex, Valenzuela Community Complex, and Comembo Sports Complex. Also completed were the renovation and improvement of Pembo and Pitogo Community Complexes. The construction of a four-storey centralized warehouse and improvement of the Makati Coliseum were likewise completed.



**Construction of Comembo Community Complex  
Talisay cor. Kamagong St., Brgy. Comembo**



**Construction of Rizal Community Complex  
Adela cor. San Francisco and Waterlily Sts., Brgy. Rizal**



**Construction of Valenzuela Community Complex**



**Construction of Comembo Sports Complex**  
Talisay cor. Kamagong St., Brgy. Comembo



**Renovation and Improvement of Pitogo Community Complex**  
Gen. Jacinto St., Brgy. Pitogo



**Renovation and Improvement of Pembo Community Complex**  
Sampaguita St., Brgy. Pembo



**Construction of Four (4) Storey with Deck Centralized Warehouse Sultana St., Brgy. Olympia**



**Installation of a Water Sprinkler with Water Tank at Makati Youth Homes Onyx St., Brgy. Lapaz**



**Supply Delivery, Installation, Testing and Commissioning of Brand new Diesel Generator Set at the Ospital ng Makati**

## INSTALLATION OF UTILITIES AND FACILITIES



Repainting of Overpass Along J.P Rizal Extension  
(Infront of UMak) Brgy. West Rembo, Makati City

## Forthcoming Projects

In addition to the accomplished infrastructure projects of the city, the construction of Valenzuela Health Center Facility is expected to be completed soon. The renovation and improvement of Carmona Multi-Purpose Hall will be conducted to give better service to stakeholders.



Perspective of the Proposed Construction of the Valenzuela Health Center Facility in Baler St., Brgy. Valenzuela



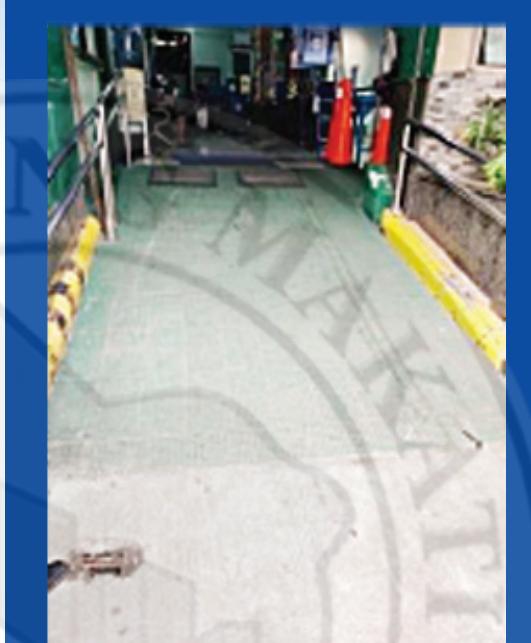
Supply and Installation of Container Van & Accessories  
at A. Valdez St., Brgy. Poblacion



## IMPROVEMENT OF FACILITY FOR PERSONS WITH DISABILITY (PWD)



Construction of Ramp  
in Pio Del Pilar Barangay Hall



Construction of Ramp a  
in Bangkal Community Complex



Improvement of facility for persons with disabilities (PWD) on Pio Del Pilar  
Barangay Hall, Palanan Police Station and University of Makati Academic  
Building 1 & Administrative Building

## Race to Resilience and Fortifying the City's Protection and Security



The Protective Services Sector's primary thrust is to continuously ensure the safety, strengthen the resiliency of the city, and relentlessly maintain peace and order in the new normal arising from the pandemic. This is being done through innovative programs, projects, and activities of the sector, as well as continuing coordination with partner agencies.

### **Crime Prevention Control**

The Makati Police Comparative Crime Volume Report during the three-year period showed the lowest crime volume of 5,438 was recorded in 2021. It was lower by 17.10% versus 2020 and by almost half (48.7%) versus 2019. The Crime Solution Efficiency Rate (CSER), the percentage of solved cases out of the total number of crime incidents, was highest in 2019 at 91.38%.

The continuous decrease in crime volume and increase in the Crime Solution Efficiency Rate resulted from strict monitoring and implementation of rules and regulations based on existing laws. Likewise, anti-criminality and crime prevention campaigns are continuously being implemented, such as Beat Patrol, Oplan Sita, and checkpoints within the Area of Responsibility in the city to prevent the occurrence of crimes.

Apart from our policemen's duties and responsibilities, they assist in maintaining peace and order in the different quarantine, health facilities, vaccination facilities and contact-tracing facilities.



### **Drug Testing Program**

As part of the Drug-Free Workplace Program of the city government through the Makati Anti-Drug Abuse Council (MADAC), 16,901 individuals have undergone mandatory drug testing with a four (4) percent positivity rate for the year 2021. This project strives to decrease the proliferation of illicit drugs by monitoring individuals. Those who tested positive for using illegal drugs were recommended to undergo a Drug Dependency Examination (DDE) so that they may be advised to undergo an appropriate intervention program.

#### **CRIME COMPARATIVE REPORT**

Year	Crime Volume	Solve Crimes	Crime Solution Efficiency	Crimes Cleared	Crime Clearance Efficiency
2019	10,613	9,698	91.38	10,191	96.02
2020	6,560	5,873	89.53	6,106	93.08
2021	5,438	4,916	90.40	5,079	93.39

## **Drug Abuse Prevention and Control**

The annual celebration of Drug Abuse Prevention and Control Week 2021 with the theme "Share Facts on Drugs: Save Lives" was conducted in coordination with the Dangerous Drugs Board (DDB) on November 15-19, 2021, with the following activities: 1. Barangay Zoomba Fitness Against Illegal Drugs, 2. Drug Abuse Prevention and Control Symposium, 3. Episodes of "Today with MADAC", 4. Barangay Anti-Drug Abuse Council Webinars, 5. Student Anti-Drug Abuse Council Assembly, 6. Spoken Poetry Contest, and 7. Comics-Making Contest.



**Mandatory drug test**

## **Turn-over of Penetrator Firetrucks**

For the Fire Bureau's modernization and capacity enhancement efforts, the city government officially turned over six (6) brand new Rosenbauer IVECO penetrator fire trucks to further strengthen and upgrade the operational capability of the Makati Fire Department. It is also mandated to conduct fire prevention campaigns and information drives and enhance the safety of fire inspection of establishments. This includes intense implementation of Oplan Ligtas ng Pamayanan (OLP) on posting Fire Safety Tips on social media with continuous coordination with the barangays.

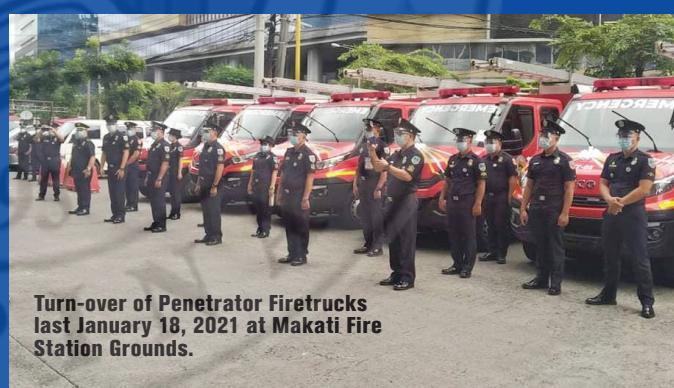
## **PAGASA sa MAKATI**

PAGASA sa Makati is an Information, Education and Communications [IEC] campaign against illegal drugs using arts as a preventive education tool among youth and their community. In 2021, its movement was done virtually to adapt to the constraints brought by the pandemic.

Two activities were launched: The posting of infographics to inform our Makatizens of the harmful effects of illegal drugs, and "Today with MADAC", an online show that featured guests from government agencies, barangays, and civil society organizations. The speakers talked about their mandate and the services offered by their offices.



A total of 455 students and teachers participated and engaged with the infographics. Students, teachers, and the general public can gain new information and learn from the infographic postings since it is both creative and educational



**Turn-over of Penetrator Firetrucks last January 18, 2021 at Makati Fire Station Grounds.**



## **Jail Decongestion and Welfare and Developmental Programs for Persons Deprived of Liberty (PDL)**

Under the Jail Management Program, the Makati City Jail reported that the facility still needs to be decongested, with about an 80 percent congestion rate for a 0.94 sq.m. per PDL. This average is for only about 1,000 PDL each year. However, as per BJMP standard adopted from the United Nations standard, the ideal jail floor area is 4.7 sq.m per inmate with a total jail floor area of 1,236 sq.m.

On the other hand, one of the functions of the Bureau of Jail Management and Penology is to provide welfare and developmental programs for the PDL that will help them reintegrate into society upon their release.

## **Operations and Special Tasking**

The Public Safety Department has been doing diverse activities, from traffic management to public safety, ensuring effective implementation of public order and security for the welfare of every Makatizen and transient in the city. The department is mandated to handle such roles, wherein the public safety personnel continuously strived to be of service at all times by improving its operational capabilities.

Through the strict implementation of the Makati City Traffic Code, our public safety personnel continuously provide security and traffic management in inter-agency operations, such as sidewalk clearing operations, rescue operations of street dwellers and street children, serving closure orders, and in emergencies. Also, they assist in monitoring and implementing the City Ordinance No. 2020-089, community quarantine guidelines on COVID-19 protocol.



**Assigned tasks for public safety personnel and continuously provide safety and security to the city amidst the pandemic**



**Skills Training – together with partner agencies TESDA Pasay Makati (PASMAK) and MSWD to help PDL acquire skills necessary for their employment after they are released and also to prevent recidivism.**

## **Makati Vulnerability and Risk Assessment Updating in Partnership with Mines and Geosciences Bureau**

Through the Makati Disaster Risk Reduction Management Office, the Mines and Geosciences Bureau – Central Office spearheaded the Vulnerability and Risk Assessment updating of the 1:10,000-scale Flood and Rain-induced Landslide Susceptibility Map of Makati City as part of the National Geohazard Assessment and Mapping Program.

The activity aims to update the rain-induced landslide and flood susceptibility map of the City and produce risk exposure maps such as population exposure, built-up exposure, and road network exposure maps for the 33 barangays under the jurisdiction of the City Government.



**Pre-coordination meeting of Mines and Geosciences Bureau and Makati LGU**

**Joint Makati LGU and Mines and Geosciences Bureau Field Work**

## **Installation of Seismic Monitoring System**

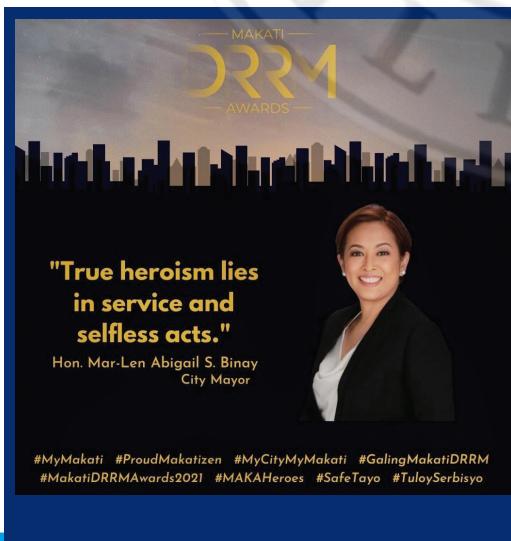
To help produce earthquake data that can be used for many purposes, including determining the frequency of occurrence of earthquake activity, evaluating earthquake risk, interpreting the geological and tectonic activity of the city, and providing an effective vehicle for public information and education, the Makati DRRM Office has installed 13 seismic monitoring system within the City in the following strategic sites: Makati City Hall Building I (3); Makati City Hall Building II (1); Old Makati City Hall (1); UMak (5); Fort Bonifacio Elementary School (1); OsMak (1); and East Rembo Health Center (1).



**Enhancement of the City's Early Warning System**

## **DRRM Awards**

This year, the Makati DRRM Awards 2021 celebrated unseen heroism and the daily sacrifice of everyday Makatizens, anyone who's living, working, and doing business in Makati. Moreover, it highlighted and promoted the best practices of our public and private organizations for ensuring workplace safety and service continuity.

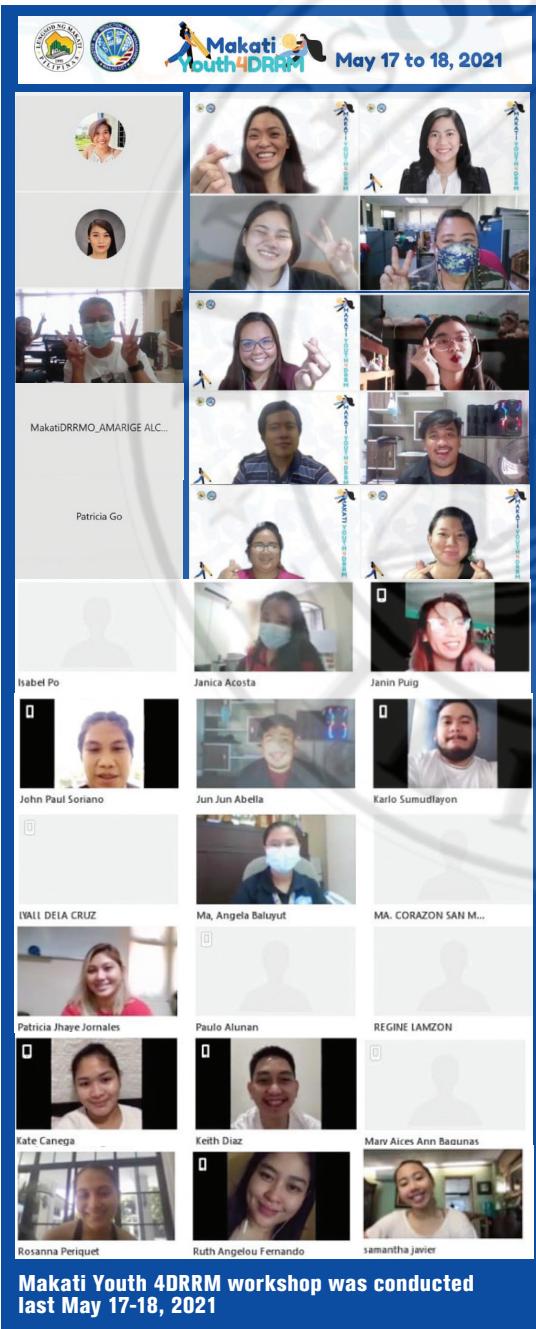


Category	Winner	Price*
#TuloySerbisyo	Ayala Malls Circuit Barangay San Lorenzo Barangay Bel-Air SK Barangay Bel-Air	Php 40,000 Php 30,000 Php 30,000 Php 30,000
#SafeTayo	Ayala Property Management Construction Medical and Health Services MDBI Construction Corporation Makati Development Corporation	Php 40,000 Php 30,000 Php 30,000 Php 30,000
MAKA-Heroes	Dr. Minguita B. Padilla Anita Mado Bryan Peralta Rowena Andaya Reyes Meanvi M. Austria Antonio Zulueta, Jr.	Php 25,000 Php 15,000 Php 15,000 Php 15,000 Php 15,000 Php 15,000

The awards honored the daily heroism, sacrifice, and excellence in DRRM five (5) organizations/establishments, and six (6) outstanding Makatizens, along with special recognition to donors who helped to make this year's awards possible.

## MAKATI YOUTH4DRRM

The Makati DRRMO conducted a two-day Makati Youth4DRRM workshop, which aimed at continuously capacitating Makati youth with practical tools and knowledge to help make Makati a resilient city. The lectures at the said event revolved around the basics of DRRM and bridging leadership and design thinking, while 100% of the barangays had youth representation during the workshop.



## DRRM Skills and Knowledge Training: BASIC SIGN LANGUAGE TRAINING FOR FIRST RESPONDERS

The Makati DRRMO, together with International Deaf Education Association (IDEA), conducted a Basic Sign Language Training for First Responders to bridge the communication gap between the hearing and the deaf community.



Twenty participants from the different divisions of DRRMO participated in the training last June 21 – July 5.

## NATIONAL SIMULTANEOUS EARTHQUAKE DRILL

**A**s part of disaster preparation, Makati City has been actively participating in the quarterly National Simultaneous Earthquake Drill every simulation.



In the 1st Quarter NSED, a communication drill was conducted and 19 out of 33 barangays (58%) participated.



During the 3rd Quarter NSED, 961 Makatizens participated in the Duck, Cover, and Hold simulation.



In the 4th Quarter NSED, the City Government of Makati participated in the Duck, Cover, and Hold simulation.

## 2-DAY FLOOD INCIDENT RESPONSE AND SAFETY TRAINING

**T**he two-day Flood Incident Response and Safety Training (FIRST), aimed at capacitating the local government units in the metropolis in responding to emergency incidents like flooding. This training was participated in by 18 Makati Search and Rescue Personnel, together with Pasay and Taguig DRRMO.



The 2-Day Flood Incident Response and Safety Training (FIRST), conducted by MMDA last December 7-8, 2021 in Mariveles, Bataan



# Education Resilience and Learning Continuity Amidst the Pandemic

The City Government of Makati believes that education must continue despite the various challenges brought about by the COVID-19 pandemic. Education remains a priority, so the city allocated Php3.8 billion this year for programs and projects covering preschool to tertiary levels. These include a school supplies package for learners, a teacher's kit, incentives to honor graduates, and educational assistance.

## Tertiary Education

Despite the COVID-19 pandemic, the University of Makati (UMak) continuously fulfills its mandate to provide quality tertiary education. UMak continues to surpass the national passing rate in various fields. The university ranked 6th among the top performing schools in the June 2021 Pharmacist Board Exam. Moreover, UMak sustained a 100-percent passing rate in the Licensure Examination for Teachers (LET) and Pharmacist Licensure Examination.

Some creative UMak students emerged as winners in the Manila Student Film Festival, an annual event hosted by the International School Manila – High School Film Club. The film, entitled “Last Piece” and inspired by the true story of a blind painter named Sargy Mann, got the Best Animation Award for 2021. It was produced by a team of students from the UMAK College of Letters and Arts.



## Educational Assistance

As part of the educational assistance given to qualified students, the city continuously provided a monthly stipend to Makati Science High School students and scholarship grants to eligible students. The Makati College Education

Scholarship Program was enhanced through City Ordinance No. 2019-A-036. The revitalized program covers three types of scholarship: Premier/Specialized School Scholarship, Full Scholarship, and Priority Courses and Skills Training Scholarship. A total of 35 scholars were assisted as of June 2021.



The city also consistently grants incentives (e-cash) to the students who graduated with honors, high honors, and highest honors worth Php2,000, Php3,000, and Php5,000, respectively. To recognize the efforts of students to continue learning despite the pandemic, a Php1,000 incentive was provided to all non-honor graduates of Grades 6 and 12. Likewise, all graduates received medals, souvenir program, diploma and jacket during virtual graduation rites and moving-up ceremonies.



## **Primary and Secondary Education**

Makati public schools have led the safe implementation of distance learning and limited in-person classes. Flexible learning was done through modular, online distance learning platforms like Google Classroom and pilot testing the National Education Portal Learning Management System (NEO-LMS). Meanwhile, all public schools determined the readiness for the pilot implementation of limited in-person classes using the School Safety Assessment Tool (SSAT).



Before the official resumption of classes, every student was already provided with school supplies under the Expanded Project FREE or Free, Relevant, and Excellent Education. The city also offered the following:

- COVID-19 protective and health kits
- Localized printed modules
- Other needs for a child to enter and continue schooling

To support the education of early learners, the Pre-Kindergarten or Pre-K Program is an innovative learning support initiative by the Education Department of the City and DepEd-Makati. It caters to the needs of children aged 3.5 to 4. For five consecutive months of play-based and interactive learning, the city was fully committed to implementing the objectives of Republic Act 10410 or the Early Years Act of 2013. The program also enabled the distribution of the Pre-Kindergarten Learning Package to students.

The Dyipni Maki, or the Makati Mobile Learning Hub Project, is a project of the City Government of Makati in partnership with DepEd-Makati. Now in its second year, the initiative serves as a creative and relevant approach to enrich the learning environment during the pandemic. From January to December 2021, the project benefited a total of 126,809 clients, bringing the overall total of beneficiaries to 140,758 since the project started.



# Creativity and Innovation in Health Governance

Makati City has been one of the country's LGU frontrunners in terms of strengthening governance systems and structures in managing the effect of the COVID-19 pandemic. The city was able to continuously innovate and install more forward-looking systems and strategies, which enabled it to fully operationalize and continue its public services despite health risks and implementation of existing health protocols and community quarantines. For this year, the city strengthened its synergy with various agencies, stakeholders, and constituents to ensure collaborative effort and inclusiveness. Also, the current situation further validated the city's investment in digitalization or e-governance to meet the fast-changing demand. On this note, critical decisions were carefully administered to build flexibility and creativity in governance and effectively provide appropriate or responsive programs and services.

## Promoting Creativity through Incentive and Recognition Programs

To encourage higher participation of targeted Makatizens, the City has implemented various programs not only for incentivizing but also for ease of access to multiple health services and to at least help lessen their health burden. Some of these notable programs and services include:

- Distribution of a P1,000 gift certificate to fully vaccinated senior citizens to show gratitude and appreciation for their support for Bakuna Makati as well as to overcome vaccine hesitancy, especially among the elderly who are at high risk of suffering severe symptoms due to COVID-19.
- Drugs and medicines subsidies delivered in the comfort of their homes



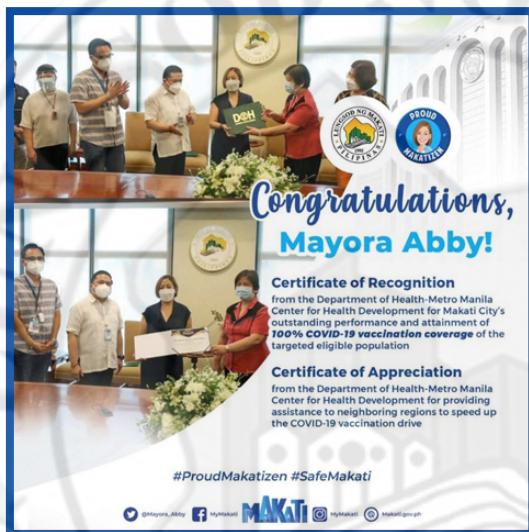
- Free insulin for diabetics
- Subsidized dialysis sessions in partner health facilities
- Distribution of home care packages to COVID-positive residents with mild symptoms on home quarantine to help them monitor and care for themselves right in their homes. The package contains a COVID-19 Home Care Handbook, alcohol, oral antiseptic, sore throat spray, fever pad, thermometer, washable and disposable face masks, pulse oximeter, vitamins and medicine for fever.
- Distribution of food and grocery packs to home-quarantined individuals
- House-to-house health check-ups for vulnerable persons, i.e. PWD, senior citizens, etc.

The wellbeing of COVID-19 frontliners in the city was also prioritized and secured by providing them with necessary support and assistance. These include:

- Provision of free food packs to hospital personnel assigned in the COVID Ward/Unit of the hospital
- Transportation and even temporary housing units
- Provision of multivitamins, oral nutritional support (milk supplement), as well as throat spray for hospital employees and even residential outsourced providers

- Grant of honoraria/per diem to all licensed and non-licensed medical professionals from the private sector who shall render service in the City of Makati's vaccination program against Covid-19 and for other purposes
- Upgrading the Nurse II positions from Salary Grade 15 to SG 16

Meanwhile, the national government recognized the city's COVID-19 initiatives. This includes recognition for its outstanding performance and attainment of 100% Covid-19 vaccination coverage for its targeted eligible population as well as for assisting neighboring regions to speed up their vaccination drive; Ospital ng Makati for being a Mother-Baby Friendly Hospital; and the Quality of Service given to OsMak Animal Bite Center.



## Proactive Legislations

**A**s regards local-level policy-making and legislation, Makati City periodically reviewed and enhanced its ordinances and resolutions to be on par with the national and international benchmarks. Policies and adoption mechanisms, including but not limited to fund allocation, public-private partnership, plan formulation and adoption, quarantine guidelines and protocols, and imposition of granular lockdowns, were formulated and strictly monitored.

- Makati Disaster Risk Reduction and Management in Health Plan
- Five granular lockdowns were implemented in the city in 2021. Four involved street lockdowns

at Barangay Pio Del Pilar, Umbel St. in Barangay Pembo, H. Santos St. in Barangay Tejeros, and Constancia St. in Barangay Olympia, while the last involved a house-level lockdown at Camachile St. in Barangay San Antonio. The area of lockdown was identified by the presence of the following factors: an increasing number of new cases, a high cluster of cases, and low adherence to minimum public health protocols. The lockdown lasted 14 days, during which the LGU and DSWD provided support through food packs in two separate tranches.

## Supportive Networks and Systems

**F**or this year, Makati City has strengthened and built a supportive network and systems to care for vulnerable groups and enhance its commitment and efforts to address the current needs. Limited locally-sourced resources are indeed a challenge to the city. Thus, private partnership was considered to augment and for higher coverage.

- Memorandum of Agreement (MOA) between the City Government of Makati/Ospital ng Makati (OSMAK), with Healthway Medical, Inc., regarding the referral of patients who shall experience serious adverse events following Covid-19 vaccination
- Osmak received a new MRI from DOH through Health Facilities Enhancement Program, with imaging features for the whole body, a faster examination time, and is energy efficient.
- The city and Philippine Red Cross (PRC) forged a Memorandum of Agreement creating the Makati Science High School isolation facility in Barangay Cembo. The isolation facility strengthened the city's program of isolating individuals who test-

ed positive for the coronavirus to limit the virus's transmission to other family members and their immediate community.

- Teaming up with Ayala Malls Circuit to establish the first on-the-go vaccination site in the metropolis at the Circuit Makati Estates grounds to accommodate persons with disabilities (PWD) and bedridden residents.
- Donation of 34 units of Panasonic Air Purifiers from Panasonic to different #BakunaMakati.
- Donation of 1,000 doses of AstraZeneca vaccines from Bench
- Public-Private Partnership Agreement with Life Nurture Inc. for the construction, operation and management of OsMak 2. The hospital will be equipped with state-of-the-art facilities that include a Cancer Center manned by a multi-specialty team using the best equipment like a linear accelerator for radiation treatment; a Cardiac Center with a cardiac catheterization lab for angiography, open heart surgery and organ transplantation surgeries; and a physical rehabilitation medical center that will use robotics in treating joint and soft tissue ailments.
- Partnership with Ayala Group, BDO, China Bank, Security Bank, SM Group, Megaworld Group, and Rockwell Group as among the private companies that have partnered with the city government for the "Bakuna Makati" initiative.



## Technology–Oriented Innovations

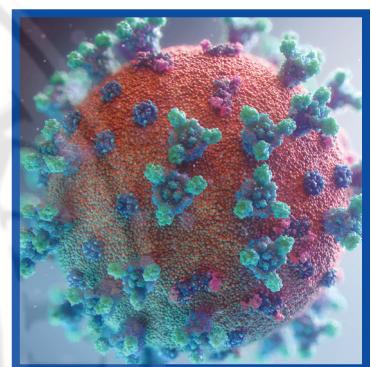
The public health crisis has enabled the city to pursue public health reforms and a window of opportunity to use technology and data precisely to determine trends or patterns and quickly respond to general needs.

Aside from the widely used Makatizen app that also features a COVID assistance module and updates, a locally developed COVID-19 tracker was also designed to determine high-risk areas or barangays with a sharp rise of positive cases.

Regarding the COVID-19 vaccine inventory, the city utilized the geographic information system (GIS) to access real-time data and identify areas that need immediate attention. The design features the number of available doses in inventory per medicine, the number of available vaccines, the number of vaccines administered, and a comparison of the number of doses in inventory per site or depot.

Also, the city has harnessed cutting-edge technology that would help ensure a tamper-proof verification of vaccination cards. The card has unique security features that make it ideal for use as a vaccine passport by fully-vaccinated residents and employees traveling to places outside Metro Manila. Likewise, QR Codes for contact tracing and health declaration purposes through the UMakeMakatiSafe website were also introduced.

The city also enhanced OsMak's hospital information management system (HIMS), which gives doctors instant access to patients' medical and diagnostic records during checkups and peer consultations to review cases. This technological initiative has complemented OsMak's e-Consult, where over 30,000 patients sought health management and treatment consultations without physically going to the hospital.





# Ensuring Comprehensive and Integrated Social Welfare and Development Programs and Services

The emerging and evolving social development and protection programs offered by the City Government of Makati have brought improvement and impressive transformation in the quality of life of Makatizens, especially the disadvantaged, marginalized and vulnerable sectors. Despite the numerous adverse health and socio-economic impacts of the COVID-19 pandemic, various projects and activities are still implemented to address the specific needs of the elderly, disabled, solo parents, abused and neglected women and children, out-of-school children delinquent youths and youth offenders, jail inmates, individuals and families affected by disasters and calamities, informal settlers, low-income and homeless families as well as those in the adopted offsite communities of the city including the relocation sites.

To ensure the implementation of these programs and projects, the city has allocated a total of PHP1.3 billion this year for the social welfare and protection sub-sector. Some of the significant accomplishments of the sector include:

## ***Increased social inclusiveness and access to social services***

To prevent the possible transmission of coronavirus diseases (COVID-19), the city's initiative in securing social services is accessible now through their respective barangays. Residents and transients of Makati can direct to the in-charge personnel assigned in the Barangay to inquire or avail of such assistance/services offered by the City Government of Makati.

Considering the current situation, the city has benefitted more than a thousand indigent families and individuals through the PhilHealth ng Masa Program, with premiums paid by the City Government of Makati. Also, to reach out more underprivileged Makati residents in need of health assistance, Makati Health Plus Program has ensured various primary and



tertiary care benefit packages for free and/or at a very minimal cost. Aside from government-subsidized health care, the Yellow Card gives cardholders access to free medicines, including maintenance medicines for hypertension, diabetes and other lifestyle diseases, and other pharmaceutical products.

Similarly, residents of Makati, particularly those in marginalized groups like the elderly, people with disabilities, single parents, people living with Human Immunodeficiency Virus (HIV) and Pantawid Pamilyang Pilipino Program (4Ps) beneficiaries are also given gift bags as part of the city's "Annual Gift Giving" program. Also, more than 4,500 child beneficiaries were given toys through Children Empowerment Program.

On the other hand, the city's long-standing tradition of holding mass wedding for couples have turned into "Mask Wedding" as part of the measures put in place by the government to stop the spread of the COVID-19 pandemic. Before the wedding started, the qualified couples must attend pre-marriage counselling and responsible parenthood seminar via limited face-to-face or online sessions.

## **Stable, dynamic and self-helping communities in all barangays**

**O**n community welfare, more than a hundred communities are organized, strengthened, stable, dynamic, self-helping and maintained in both city and relocation sites as part of the Makati Community Building Program. Activities for newly identified communities include courtesy calls with Barangay Officials, selection of target area, and an ocular inspection to recommended sites. For existing communities, regular activities include updating members and their socio-economic condition, monitoring livelihood projects, and provision of technical assistance on Community Development Planning. Likewise, different activities are also implemented in the two relocation sites: Cash for Work, Family Life Encounter Sessions (Marriage & Family Enrichment), Organic Farming & Marketing Program, etc.

## **Strengthened rights and welfare of vulnerable groups**

**A**side from the benefits and services, the city also ensures the development of socio-economic conditions and their participation in community development. For instance, on Elderly Welfare, the number of senior citizens enrolled in the BLU Card Program reached 122,566 as of December 2021. Of these, 77,596 were considered active BLU cardholders. Furthermore, the City identified eligible centenarians who were awarded a P100,000 check, bouquet and recognition plaque which started in 2012 through City Ordinance No. 2012-099. Also, biannual cash incentives, cake on birthdays and burial assistance continuously benefitted all qualified and target cardholders.

To make sure that equal opportunities for PWD are being sustained, each registered PWD is given priority in terms of assistance and entitlements such as but not limited to PWD National ID, discounts, mobility devices (wheelchairs, canes, walkers, crutches and car tags) as well as food subsidy assistance. Likewise, registered Solo Parents were also given Solo Parent IDs with certain government discounts, benefits and numerous assistance to support and relieve the financial challenges experienced by a parent working alone for their children.

Relative to managing gender-based and vulnerable sectors violence, the city has strengthened its programs and services by providing intervention, appropriate assistance and/or case management services, and

implementing pertinent laws. For instance, to highlight women achievements and discuss continuing and emerging women's empowerment and gender equality issues and concerns, the City Government of Makati has joined in the 2021 Women's Month Celebration through various webinar series.



Orientation on E-LUIS Program

## **Enhanced anti-poverty initiatives**

**O**ne of the city's initiatives to reduce poverty is to employ the underprivileged sector. This year, the city offered temporary employment through the Employment for Legitimate Urban Indigent Sectors in Makati City (E-LUIS) Program to qualified indigent beneficiaries. The said indigent beneficiaries were deployed in different offices of the City Government of Makati for assistance in some clerical or support services.

Likewise, the city constantly provided different skills training (short-term and long-term) to the residents, especially vulnerable groups, through Livelihood Development Program. Other significant accomplishments of the city to cater for the poorest of the poor and other vulnerable sectors include but are not limited to:

1. Urban Gardening for Pantawid Pamilya beneficiaries.
2. Relief and rehabilitation services to the victims of natural and man-made calamities also extend to families in various relocation sites in San Jose Del Monte, Bulacan and Calauan, Laguna.
3. Immediate and appropriate medical, financial, burial, food, and balik-probinsya assistance to individuals and families through the Aid Individual/Family in Crisis Situation (AICS).

## **State of the Children's Address (SOCA)**

**T**he city has long been committed in promoting rights and welfare of children in Makati. In line with the celebration of the 29th National Children's Month, the Makati City Council for the Protection of Children (MCCPC) was successfully held a Children's Assembly with State of the Children's Address (SOCA) of Hon. Mayor Marlen Abigail S. Binay-Campos with the theme of "New Normal na Walang Iwanan: Karapatan ng Bawat Bata ating Tutukan"

# Awards & Recognitions Received

January to December 2021



## ADMINISTRATIVE SERVICES

- The City Government of Makati through the Human Resource and Development Office (HRDO) has been awarded the certificate of Recognition for Maturity Level 2 of the Enhanced PRIME-HR in 2 Human Resource System (Performance Management and Learning Development) from the Civil Service Commission on January 4, 2021 in recognition of the City Government's determination and invaluable efforts to promote people excellence in the agency for efficient and effective public service delivery.
- Mayor Mar-Len Abigail S. Binay won four awards in the 2021 Gcash Digital Excellence Awards held on December 1, 2021. The GCash Digital Excellence Awards 2021 is the first recognition program for institutions that pioneered digital finance programs to help ensure safe and efficient delivery of their services.
  - Excellence in Innovation and Leadership
  - Excellence in Digital Public Aid Distribution
  - Excellence in Digital Financial Inclusion Champion (Special Awards)
  - Excellence in Digital Advancement for the Youth (together with University of Makati)
- Passed the 2021 Good Financial Housekeeping (GFH) given by Department of Interior and Local Government (DILG) on November 5, 2021

## ECONOMIC DEVELOPMENT

- Certificate of Appreciation given by the Cooperative Development Authority to Makati Cooperative Development Office for its

unwavering support in the implementation of the different programs and activities for the upliftment of the lives of the Filipino people. Given on December 20, 2021 via Zoom Meeting.

## ENVIRONMENTAL MANAGEMENT

- Gawad Taga-llog Special Citation Award given by Department of Environment and Natural Resources (DENR) on March 9, 2021
- Makati City Manila Bay Task Force was awarded first place (1st) in the Manila Bay Clean-up Rehabilitation and Preservation Program (MBCRPP) assessment with a score of 93.7% last December 13, 2021 by the Department of Interior and Local Government (DILG) and at the same time, the city was given an incentive worth P 300,000 by DILG.
- Makati garnered an A- score in the Global Assessment for Climate Change Initiative given by CDP-ICLEI Unified Reporting System, a reporting system of Global Covenant of Mayors for Climate and Energy (GCoM) and ICLEI (International Council for Local Environmental Initiatives) -Local Governments for Sustainability.

## FINANCIAL MANAGEMENT

- The city has obtained, for the fourth straight year, an “unmodified opinion” from the Commission on Audit (COA) in its Annual Audit Report on the city’s financial statements for Calendar Year 2020
- Makati City through Hon. Mar-Len Abigail S. Binay has been given Special Recognition for being adjudged as one of the Finalists of the 2021 Most Business-Friendly Local Government Unit Award City Level 1A. Given on October 21, 2021 during the Final Judging via Zoom.

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## PROTECTIVE SERVICES

- Medalya ng Kagalingan of the NCRPO is given last February 19, 2021 to the members of Philippine National Police (PNP) of their sterling devotion and dedication to duty as anti-illegal drugs operatives in consonance with the mission of the PNP's Anti-Illegal Drugs Campaign
- Making Cities Resilient 2030 (MCR2030) - Stage C Makati is included in the Stage C level of the Making Cities Resilient 2030. Cities in this stage have a relatively robust DRR, resilience and sustainability in place, and may be in the early stages of implementation or already working towards mainstreaming the DRR/resilience strategy and activities across its governments' structure.
- 2021 Gawad Kalasag Makati City submitted its duly accomplished Local Government Unit (LGU) Self-Assessment Toolkit and its supporting Means of Verification (MOVs) for Local DRRM Councils and Offices (LDDRMCOs) Category for 22nd Gawad KALASAG (GK) Seal and Special Awards for Excellence in Disaster Risk Reduction and Management (DRRM) and Humanitarian Assistance CY 2021.

➤ UMak - College of Arts and Letters (CAL's) "STAY" won 1st Place award in the Animahenasyon: The Philippine Animation Festival held last November 12-14, 2021

- Manila Broadcasting Company (MBC) Short Film Festival 2021

- Grand Prix Winner & Best Documentary – Titser Genie
- Best Animated Film – Stay
- Fan Favorite Award – Last Piece

- Manila Open Online Dancesport Competition 2021

- 1st Place – Jon Alexander Tarroma (College of Human Kinetics)

- Jamili's Scholarship Cup

- Champion (Adult B Male Latin) & 2nd Place (Adult C Male Latin) – Jon Alexander Tarroma (College of Human Kinetics)

- National Dance Championship Virtual Nationals 2021

- Champion (Female Advanced Jazz Solo Category) – Rayma Therese Sanoria Bermejo (Senior Member, UMak Herons Cheerleading Team)

- Bailando Online Dancesport Championship 2021 (UMak Dancesports Team)

- 1 Gold (4 Dance) & 1 Silver (3 Dance) – Kayzel Ann Francisco
- 2 Golds (3 Dance & 4 Dance) – Russel Hapa
- 1 Bronze (4 Dance) & 3 Dance Semi Finalist – Dan Bryan Astroveza
- 5th Place (3 Dance) – Luiza Calzado

- Licensure Examination for Teachers (LET) (September 2021)

- 100% Passing Rate

- Radiologic Technologist Licensure Examination (May 2021)

- Top 9 overall (87.40%) – Mariel Pabilona Geronca

- Radiologic Technologist Licensure Examination (December 2021)

- Top 2 overall (90.60%) – Sarah Angela Siew Chen Castillano Soon

## SOCIAL DEVELOPMENT

### ***Education Culture, and the Arts***

- UMak - College of Arts and Letters (CAL's) "LAST PIECE" bagging the Best Animation Award during the Manila Student Film Festival 2021
- UMak - College of Arts and Letters (CAL's) "UTOY" bagging the Overall 1st Place & Best Film Editing during the Street to Schools' 2nd Karapatan at Kabataan: Paligsahan ng mga Maiikling Pelikula

- Nurse Licensure Examination (November 2021)
  - 92.59% Passing Rate (National Passing Rate – 51.46%)  
(1st takers 22/22 – 100% & Repeaters 3/5 – 60%)
  - Top 2 overall (86.80%) – Louise Ereeca A. Orca
- Pharmacist Licensure Examination (November 2021)
  - 100% Passing Rate
- Civil Engineer Licensure Examination (November 2021)
  - Adrian Arellano, Engr.
- Certified Public Accountant (CPA) Licensure Examination (December 2021)
  - Vien Marco Navarette Cate, CPA
  - Jasmine Garcia Balderas, CPA
  - Jingkee Rose Delima Gruco, CPA
  - Carlo Azor Nicolas, CPA
  - Clark Caesar Saycon, CPA
  - Deepa Raper Gangaram, CPA
- UMak confers the Meritorious Service Award for Online Teaching 2021 to the top 3 performers in the academic department. The award recognizes the faculty members' dedication to online teaching and exceptional work during the pandemic.
  - Romualdo Protacio (College of Arts and Letters)
  - Jim Carl Primo (Higher School ng UMak)
  - Katrisha Faye Pingol (Higher School ng UMak)
- University Student Council (USC) President, Mr. Gil Arcos elected as a member of the Junior ALCU Board of Directors
- Open Water Swimming Competition (48th Kamahardikaan sin Tawi-Tawi 2021)
  - Champion – Herwimar Ladjahindo
- 2nd Inteschools Virtual Arnis Anyo and Skills Competition (Pro-Active Arnis League)
  - Gold Medalist – Kristine Joy Majestral, Daniela Butala & Jeziel Homeres
  - Gold and Silver Medalist – Alexes Padilla Dante
  - Silver and Bronze Medalist – Mary Claire Ybarita
  - Bronze Medalist – Carlos Castroverde – Thadeous Joeh Mari Gomez
- – Michael Torres Shoen
- – Kristine Joy Majestral
- 2nd Mayor Carmelo “POGI” G. Lazatin Jr. Cup Invitational Open Virtual Anyo and Skills Competition (Pro Active Arnis League)
  - Gold Medalist (Non-Traditional Anyo: Duo-Single Weapon) – Daniela Butala & Kristine Joy Majestral
  - Gold Medalist (Non-Traditional Anyo: Synchro-Single Weapon) – Daniela Butala, Kristine Joy Majestral & Jeziel Homeres
  - Gold Medalist (Non-Traditional Anyo: Synchro-Double Weapon & Espada Y Daga) – Daniela Butala, Kristine Joy Majestral & Mary Claire Ybarita
  - Gold Medalist (Non-Traditional Anyo: Duo-Espada Y Daga) – Darwin Fructuso & Michael Shoen Torres
  - Gold Medalist (Non-Traditional Anyo: Synchro-Espada Y Daga) – Darwin Fructuso, Michael Shoen Torres & Raymon Villegas
  - Gold and Silver Medalist – Alexes Padilla Dante
  - Silver Medalist – Jeziel Homeres
  - Bronze Medalist – Mary Claire Ybarita, Thadeous Joeh Mari Gomez, Carlos Castroverde, Ed Ryan Misalucha, Kristine Joy Majestral, Jeziel Homeres
- World International Mathematical Olympiad (WIMO)
  - Silver Medalist – Christian Jozef R. Dimaunahan
- Hongkong International Mathematics Olympiad 2021
  - Bronze Medalist – Zahnia Marie Sabayan & Juster Lianne Buenafloor (Comembo Elementary School)
  - Merit Awardee and Proficient Recipient Awardee – Ron Obusan, JC Mei Dabuit, Stephen Emmanuel Bagotao & Shenel Kailey Reyes (Comembo Elementary School)
  - Gold Medalist – Christian Jozef Dimaunahan (Makati Science High School)
- Hongkong International Science Olympiad 2021
  - Bronze Medalist – Frances Deborah Arcalas (Makati Science High School)

- Thailand International Mathematics Olympiad 2021
  - Bronze Medalist – Ayshia Carille Herrera & Chryss Angela Herrea (Bangkal Elementary School Main)
- 2021 Guang Dong-Hong Kong-Macao Greater Bay Area Mathematical Olympiad (Big Bay Bei) Final Round
  - Gold Medalist – Christian Jozef Dimaunahan (Makati Science High School)
  - Bronze Medalist – Rhianna Mikaela De Sotto, Rafael Laurence Padayao & Frances Debborah Arcalas (Makati Science High School)
  - Merit Award – Reign Margarete De Sotto (South Cembo Elementary School)
- 2021 Vanda International Science Competition
  - Honorable Mention – Maria Angelica C. Marquez (Makati Science High School)
- Eurasian Spelling Bee – Ninth International English Language Olympiad
  - Rank 4 - Raianna Amihan Carandang (Makati Science High School)
- 23rd Philippine Mathematical Olympiad (PMO)
  - National Finalist – Kiel Sam Talosig (Makati Science High School)
- Philippine International Mathematical Olympiad (PhIMO) 2021 Heat Round
  - Gold Medalist – Christian Jozef Dimaunahan, Joseph Benedict Gatmen, John Clarence Cruzado & John Louis Macopia (Makati Science High School)
  - Silver Medalist – Laurence Hapin, Russell Lei Padayao, Glenn Mark Mayuga, Allan Dave Pabillano, Cody Saloma & Frances Debborah Arcalas (Makati Science High School)
  - Silver Medalist – Mugsver Q. Brandes (San Jose Elementary School)
  - Silver Medalist – Steven Xeon Divinagracia (Fort Bonifacion High School)
  - Bronze Medalist – Clarence Tamaca, Jhon Wayne Panganiban, Dennis Sta. Catalina, Samantha Francisco & Rhianna Mikaela De Sotto (Makati Science High School)
  - Bronze Medalist – Lavigne Rodriguez (Pembo Elementary School)
- Philippine International Math and Science Olympics
  - Gold Medalist – Steven Xeon Divinagracia (Fort Bonifacion High School)
- National Battle of Math & Science Champions Year 7
  - 6th Place – Steven Xeon Divinagracia (Fort Bonifacion High School)
- Aerobic Gymnastics National Ranking Meet
  - 2nd Place (Senior Category, Individual Men) – Hezekiah Isaac Jan O. Sagabaen (Fort Bonifacion High School)
  - 2nd Place (Senior Category, Individual Women), 3rd Place (Mixed Pair) & 2nd Place (Trio) – Dorothy Grace Asuncion (Fort Bonifacion High School)
  - 5th Place (Age Group 2 Category) – Gwyneth Felicity Mirandilla (Fort Bonifacion High School)
- Chief Girl Scouts Medal Scheme
  - National Awardee – Jazzmin Ren Senocbit
- Association of Science and Mathematics Educators of Philippine Private School (ASMEPPS)
  - Champion, Math 9 – Steven Xeon Divinagracia (Fort Bonifacion High School)
  - Champion, Science 9 – Steven Xeon Divinagracia (Fort Bonifacion High School)
- Youth Excellence in Science
  - Exemplary Performance in various International Science, Technology, Engineering, and Mathematics (STEM) – Stephen Emmanuel Bagotao (Comembo Elementary School)
- Outstanding Educator of the Year Category
  - Awardee – Dionicio A. Pacpaco (Pitogo High School)
- Global Citizenship Education (GCED) Pedagogy and Practice
  - Best Video – Alixander Haban Escote (Principal), Jonathan Layno Cabatbat, Jhuneliza Masangcay-Delavin, Lea Dela Cruz-Figueroa, Mary Rose Macaraig Roque, Geraldine Garcia-Si (Pitogo High School)
- Search for the Most Outstanding Online Teacher in the Philippines
  - 3rd Place – Dionicio A. Pacpaco (Pitogo High School)
- Nationwide Search for the Most Outstanding

School-Based Feeding Program Implementer for SY 2020-2021

- Finalist – La Paz Elementary School

## **Health**

- Makati City through the Ospital ng Makati was given a Certificate of Commitment as Mother Baby Friendly Hospital, awarded last June 25, 2021 by the Department of Health.
- Makati City though the Ospital ng Makati Animal Bite Center was awarded a Certificate of Quality Service last June 24, 2021 by the Department of Health.
- Makati City was given a Certificate of Recognition for the city's outstanding performance and attainment of 100% COVID-19 vaccination coverage by the Department of Health-Metro Manila Center for Health Development.
- Makati City was given a Certificate of Appreciation for providing assistance to neighboring regions to speed up the COVID-19 vaccination drive by the Department of Health-Metro Manila Center for Health Development.

## **Social Welfare**

- Makati City received a Certificate of Recognition during the 1st Consultation Dialogue with C/MSWDOs as the Most Compliant Local Government Unit on the submission of Social Welfare and Development Laws Report on Women and Family Sector for C.Y. 2020, awarded on last March 26, 2021 by the Department of Social Welfare and Development (DSWD)
- Makati City received a Certificate of Recognition during the 1st Consultation Dialogue with C/MSWDOs as the Local Government Unit with High Number of approved Prospective Adoptive Parents (PAPs), awarded on last March 26, 2021 by the Department of Social Welfare and Development (DSWD)
- Makati City received a Certificate of Recognition during the 1st Consultation Dialogue with C/MSWDOs for the Developing

Programs and Services especially financial assistance to distressed Overseas Filipino Workers (OFWs) and their Families since C.Y. 2018-2020, awarded on last March 26, 2021 by the Department of Social Welfare and Development (DSWD)

- Makati City gained 5 newly Accredited Social Workers Managing Court Cases (namely; Kate Melody S. Castillo, RSW, Marie Concepcion T. Fernandez, RSW, Mary Ann P. Fortun, RSW, Lawrence N. Gipson, RSW, Melvin S. Anacay, RSW) who Successfully Passed the Assessment on October 22, 2021 conducted by DSWD-Standard Bureau
- Makati City gained 2 newly Accredited Social Workers Managing Pre-Marriage Counseling to couples applying for marriage license pursuant to Article 16 of the Family Code of the Philippines (namely; Dulce G. Manansala, RSW and Anabelle C. Rosalan, RSW), Issued on March 6, 2021 in Manila, Philippines.
- Plaque of Recognition given to Makati Social Welfare Department (MSWD) for the invaluable contributions and initiated strategies to complement provisions of services in the Implementation of the Pantawid Pamilyang Pilipino Program (4Ps) in Improving the well-being of the 4Ps beneficiaries, given this on December 9, 2021 by the Department of Social Welfare and Development (DSWD) at the DSWD-Field Office, NCR, Quiapo, Manila
- Makati Social Welfare and Development received an award as "The Most Number of Children Presented to The Regional Matching Conference" for successfully presenting a total of four (4) children's cases and two (2) PAP's cases in the 2020 and 2021 Regional Matching Conference - the highest among the Local Government Units (LGU) in the National Capital Region, awarded on last November 17, 2021 by the Department of Social Welfare and Development (DSWD)
- Makati City has been recognized by the Department of Interior and Local Government as the "TOP PERFORMER UNDER THE INFORMAL SETTLER FAMILIES CLUSTER" in Metro Manila in the recently conducted 2021 Assessment of LGU's Compliance with Manila Bay Clean-up Rehabilitation and Preservation Program (MBCRPP)

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