

CITY GOVERNMENT OF MAKATI

# ANNUAL REPORT 2020

**Atty. Mar-Len Abigail S. Binay**  
**City Mayor**





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**Mar-Len Abigail S. Binay**  
City Mayor

## Message from the Mayor



In 2020, the busy streets of Makati, the financial district that never sleeps, came to a grinding halt. The pandemic hit us head-on, and all we could do was pray and muster up the courage to face any and all challenges that came our way.

We dealt with the loss of jobs, we handled the closure of businesses and establishments, we had to impose travel bans and restrict the movement of our constituents. Most of all, we dealt with an emergency situation that none of us could have ever imagined.

Technology served as the backbone of our efficient delivery of social services. We were able to continue classes, various government functions, as well as send updates and information awareness through digital means. I'm proud to say that we had these systems in place way before COVID-19 became a global health emergency.

Of course, the city could not have done it without the cooperation, participation, and trust of our community. I would like to thank our ProudMakatizens for their belief, trust, and faith in this administration. Through all the uncertainties, they trusted and believed that we will be able to get through the crisis together.

I would like to give special mention to our medical and essential front-liners who selflessly served the city over and above what was required of them. You are our heroes and role models, and we continue to pray for your safety each and every day.

Finally, we would like to thank the private sector and the business community for their tireless support and generosity during the height of the pandemic. Even now that the city is on the road to recovery, your generous help and support in all of our programs are essential in helping Makati bounce back and recover.

We have learned that preparation and constant vigilance is key in emerging from calamities and pandemics unscathed. We have proven that resilience and faith can get us ahead, but it is our foresight and vision for a better city that will lead us into the future.





A large, stylized black signature of the name "Monique V. Lagdameo".

**Monique Yazmin Q. Lagdameo**  
City Vice Mayor



## Message from the Vice Mayor



Greetings to all Proud Makatizens!

It is with deep pride and honor that we present to you Makati City's 2020 Annual Report.

It has been another year of showcasing resiliency and unparalleled service amidst the uncertainty of the pandemic.

As we continue to face countless challenges head-on, the city government has embraced a more innovative, more compassionate, and more resilient kind of governance.

Amidst everything we continue to achieve, surpass targets, and exceed expectations.

We in the city government are committed to continuously providing our Makatizens with responsive, inclusive and progressive public service, with a promise that we will only get better through the years.



# BASIC FACTS AND FIGURES



## GEOGRAPHICAL AND DEMOGRAPHIC PROFILE

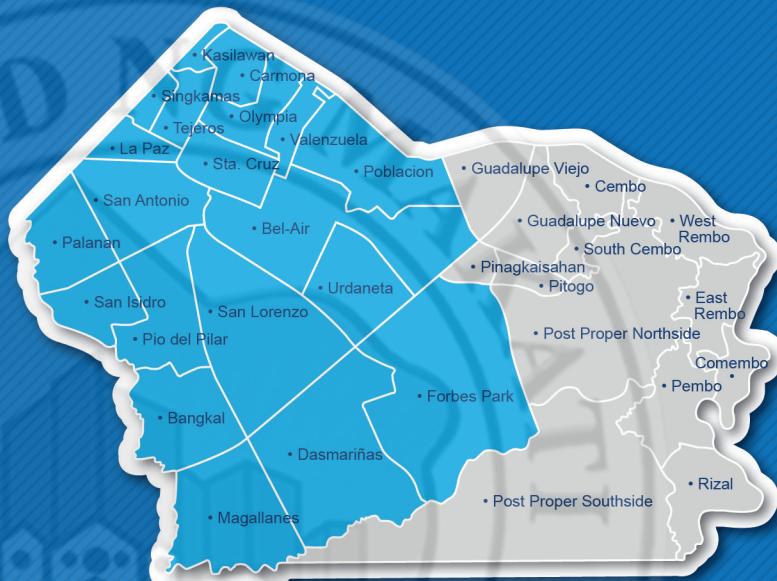
Makati is located at the center of the National Capital Region (NCR) and is bounded by Pasig River on the north, the Municipality of Pateros on the east, the City of Taguig on the southeast, the City of Pasay on the south and southwest and the City of Manila on the northwest. Makati is one of the 17 local government units that comprise Metro Manila.

### Land Area

27.36 sq.km. (4.3%) of the total NCR's land area of 638.55 sq.km.

### Political Subdivision

■ 2 Legislative Districts  
■ 33 barangays



**629,616**

Total Population  
(2020 Census)

**640,005**

Total Projected  
Population (2020)

**29,189**

Population  
Density  
PSA 2020

### DEMOGRAPHY

**3.8**

Average  
Household  
Size

**148,430**

Estimated Number  
of Households

**1.65**

Population Growth Rate  
(2015-2020)

### Estimated Daytime Population

Considered the city's night-time population is the registered resident population of 629,616 in 2020. Makati's daytime population ratio has been estimated at a minimum of 3.2 Million to 4.2 Million in 2010, which is 6 to 8 times of its night-time population during weekdays.



\*Includes populations in barangays being disputed by Taguig City  
\*Source: Philippine Statistics Authority

\*Source: Makati City Transportation Study, 2012



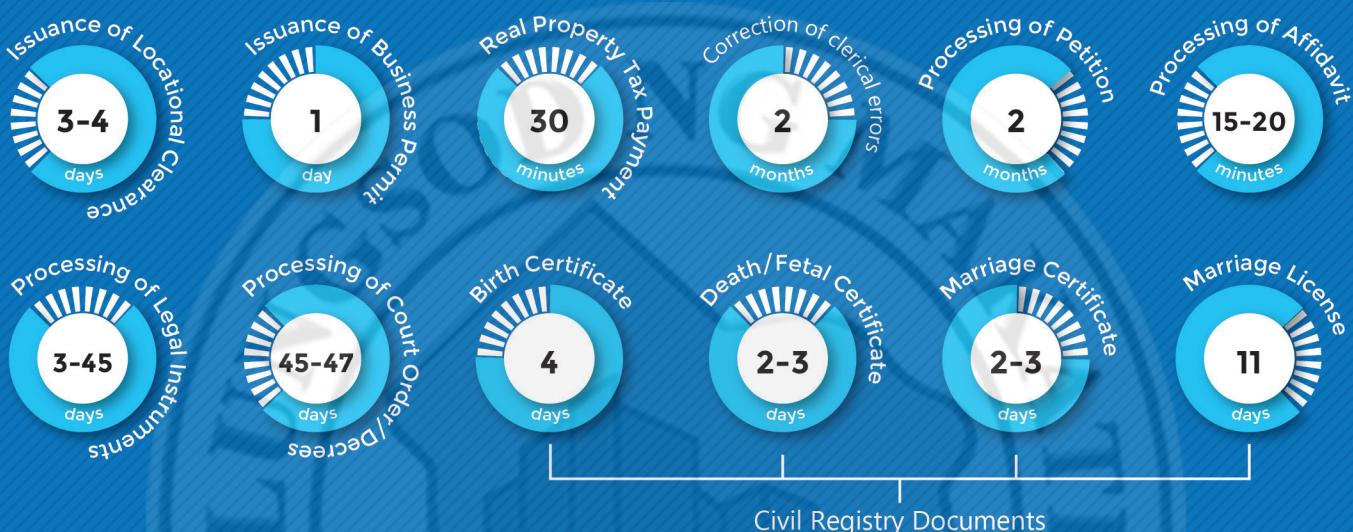
## Foundation Day

June 1. Makati was established as a community in 1760.

## Cityhood

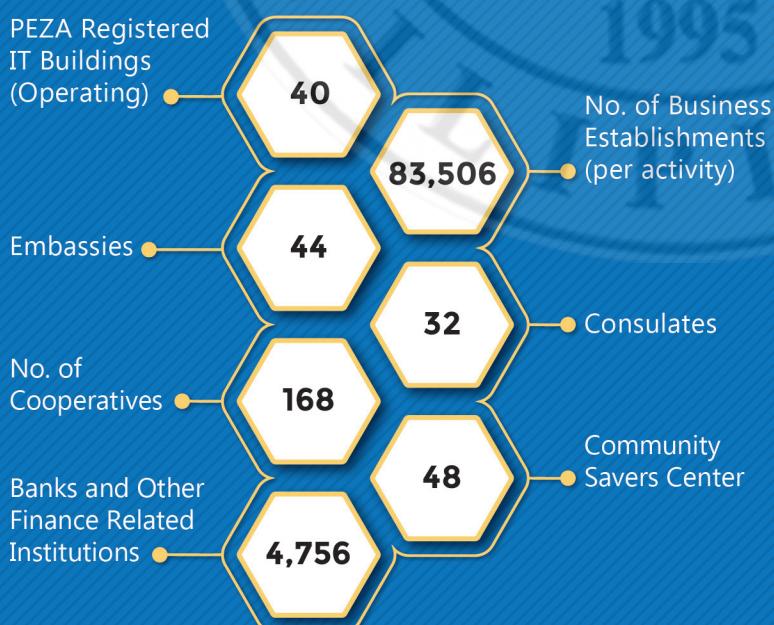
Makati became a city by virtue of Republic Act 7854 on January 2, 1995.

## ADMINISTRATIVE SERVICES PROCESSING TIME

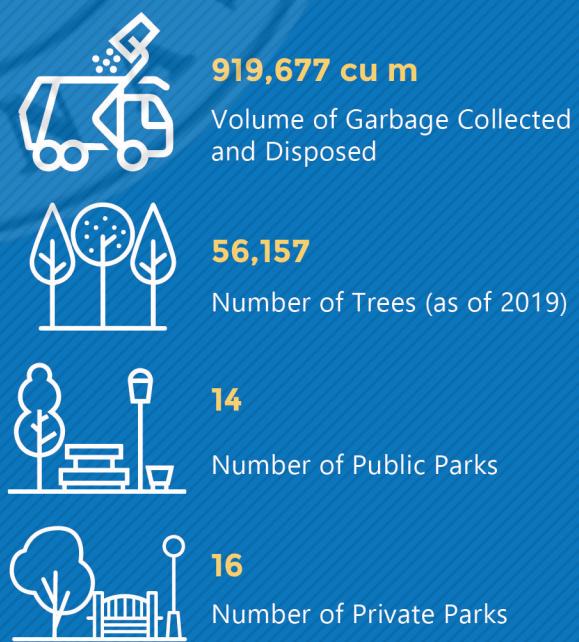


\*Source: UDD-Zoning Administration Division, Business Permits Office (BPO), Finance Department, City Civil Registry Office (CCRO)

## ECONOMIC DEVELOPMENT

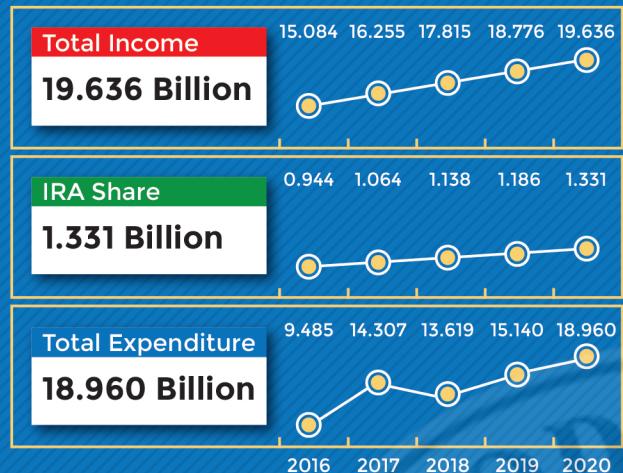


## ENVIRONMENTAL MANAGEMENT



\*Source: Department of Environmental Services

# FINANCE MANAGEMENT



# INFRASTRUCTURE DEVELOPMENT



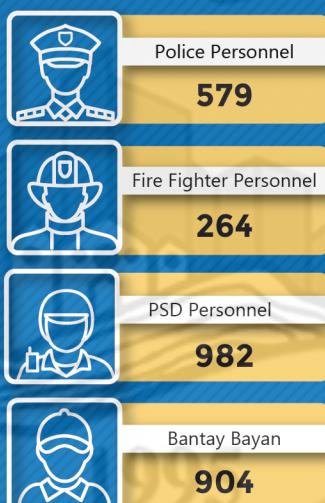
\*Source: Department of Engineering and Public Works (DEPW)

# PROTECTIVE SERVICES

## A. Protective Service Facilities



## B. Protective Service Personnel



## C. Protective Personnel to Population Ratio

| Policeman-Population Ratio |         |          |
|----------------------------|---------|----------|
| Nighttime                  | Daytime | Standard |
| 1:1,087*                   | 1:7,254 | 1:500    |

| Fireman-Population Ratio |          |          |
|--------------------------|----------|----------|
| Nighttime                | Daytime  | Standard |
| 1:2,385*                 | 1:15,909 | 1:2000   |

| Peacekeeping Forces (PSD & Bantay Bayan)-Population Ratio |         |  |
|---|---------|--|
| Nighttime   | Daytime |  |
| 1:334*  | 1:2,227 |  |

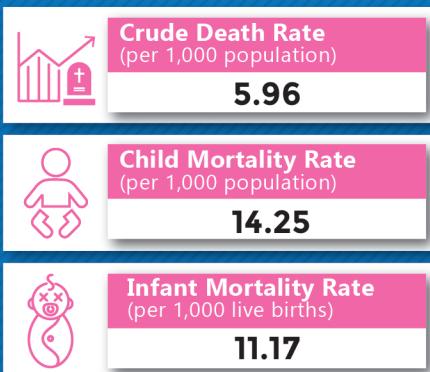
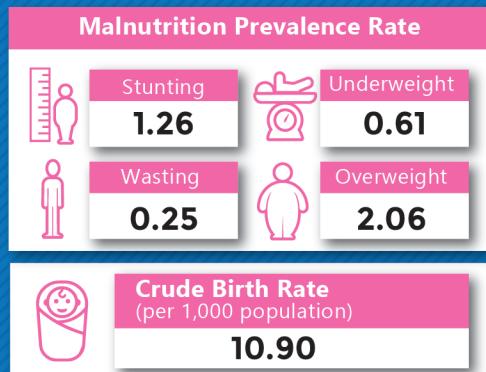
\*Source: Makati Police Department, Makati Fire Department, Public Safety Department, Liga ng mga Barangay

\*Daytime Policeman, Fireman and Peacekeeping Forces Population Ratio are based on the 2010 Daytime Population Ratio

\*Night time population of 629,616 based on 2020 Census

# SOCIAL DEVELOPMENT

## A. HEALTH



\*Source: Makati Health Department

## Public Health Personnel

|                              |                              |                               |                              |
|------------------------------|------------------------------|-------------------------------|------------------------------|
| <b>Doctor</b>                | <b>Nurse</b>                 | <b>Dentist</b>                | <b>Midwife</b>               |
|                              |                              |                               |                              |
| <b>428</b>                   | <b>419</b>                   | <b>48</b>                     | <b>119</b>                   |
| Population Ratio<br>1:1,361* | Population Ratio<br>1:1,390* | Population Ratio<br>1:12,137* | Population Ratio<br>1:4,896* |
| Standard<br>1:20,000         | Standard<br>1:20,000         | Standard<br>1:20,000          | Standard<br>1:20,000         |

\*Night time population of 629,616 based on 2020 Census

## Public Health Facilities

|                         |           |
|-------------------------|-----------|
| Health Centers          | <b>26</b> |
| Birthing Homes          | <b>3</b>  |
| Social Hygiene Clinic   | <b>1</b>  |
| Diagnostic Laboratories | <b>7</b>  |
| Hospitals               | <b>1</b>  |
| 24/7 Health Center      | <b>1</b>  |

## Private Health Facilities

|                 |            |
|-----------------|------------|
| Private Clinics | <b>623</b> |
| Hospitals       | <b>3</b>   |

\*Source: Makati Health Department,  
Ospital ng Makati

## B. EDUCATION

### Functional Literacy Rate (NCR)

**99.30%**

\*2019, Philippine Statistics Authority (PSA)

### Number of Public and Private Schools, (SY 2019-2020)

| Curricular Offering Classification                    | Public  | Private     | Remarks  |
|---|---|-------------|--|
| <b>Pre-Kindergarten</b>                               | <b>*44</b>  | -           | *Under the City Government   |
| <b>Elementary ( K-G6 )</b>                            | <b>25</b>   | <b>84</b>   |  |
| Kindergarten/Preschool                                | -   | <b>32</b>   | Offering Kindergarten Only   |
| ( K-Grade 6 )   | <b>25</b>   | <b>*52</b>  | *Select schools with Preschool/Kindergarten, Elementary & JHS Offerings  |
| <b>Secondary ( G7-G12 )</b>                           | <b>12</b>   | <b>42</b>   |  |
| >Junior High School ( G7-G10 )                        | <b>10</b>   | <b>30</b>   | *Select schools with Pre-Elementary, Junior High School and SHS Offerings  |
| >Senior High School ( G11-G12 )                       | <b>*7</b>   | <b>**28</b> | *With 2 Stand Alone **13 Higher Educational Institution (HEI) with Senior High School                                      |
| No. of schools with Special Education classes/centers | <b>*10</b>  | <b>**3</b>  | *10 included in the public schools count **1 school offering purely SPED, **2 with regular program & SPED classes offering |
| <b>Total (in Actual count)</b>                        | <b>37</b>   | <b>97</b>   |  |
| Local University/ College ( LUC )                     | <b>1</b>  |             |  |
| <b>Grand Total (in Actual)</b>                        | <b>179 schools</b> (public, private, HEIs with SHS and 1 LUC) |             |  |

\*Source: Learner Information System (LIS)

## C. SOCIAL WELFARE



\*Source: Makati Social Welfare Department (MSWD)

# ADMINISTRATIVE SERVICE SECTOR



Indeed, the year 2020 has been really tough and challenging to all sectors in which both social and economic repercussions need to be addressed. Hence, the need for a more effective and efficient public governance. This pandemic actually gauged the city's preparedness and a test of sustainability and resilience. It also enabled the city as well as its stakeholders to work collaboratively, to innovate, and adapt to the new normal setting.

## Information and Communication Technology as a Tool

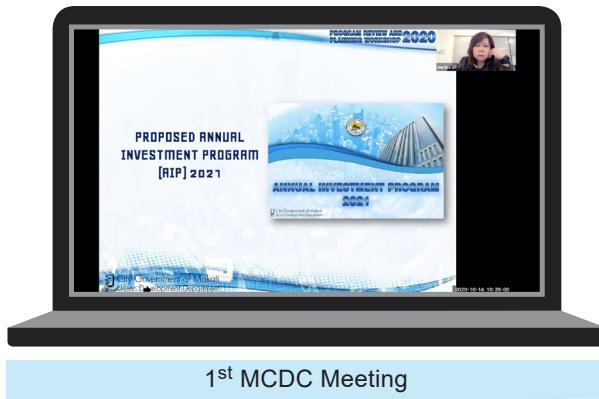
Makati City has long embraced the role of technology in making governance more efficient for both the city government and its constituents. Long before the COVID-19 pandemic altered the course of daily life, Makati saw the need to create touchpoints using Information & Communications Technology. Foremost of these touchpoints is the Makati City Government Portal with web address at [www.makati.gov.ph](http://www.makati.gov.ph). It goes beyond being a purely informational site and provides feedback channels which are manned by relevant personnel coming from the City Government.



Administratively, Makati makes extensive use of email as it has done ever since email capability was achieved in the mid-90s. Working groups complement this tool with popular solutions such as Viber in order to maintain real-time coordination with all crucial personnel. Likewise, video conferencing platforms are present not just for internal use but for meetings with external entities as Makati is heavily involved in several regional and global development forums.



Webex and Zoom



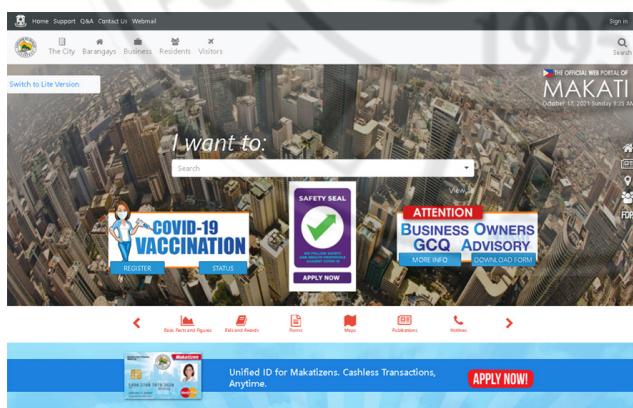
1<sup>st</sup> MCDC Meeting



2<sup>nd</sup> MCDC Meeting

Another innovative feat that was tested during the year was the benefit of having the city-initiated Makatizen card. While the card itself is a multi-purpose instrument that bolsters the benefits and service that each holder receives from the City Government, it is accompanied by the Makatizen App that provides yet another efficient channel for users to interact with the city. This entire ecosystem proved invaluable when the City Government distributed financial assistance to economically affected segments of the Makati population during the first waves of quarantines. During that period, the tool proved efficient while upholding the accountability and transparency demanded by the release of public monies. For this year, a total of 99,803 Makatizen cards were already distributed.

Social Media tools have also been valuable. Makati maintains official accounts on both Facebook and Twitter where the public can directly interact with the Mayor. Responses are typically prompt, often with Mayor Abby herself responding to the queries.



**40 million** web portal hits



**19 million** views



**2,155,010** likes



**1,846,581** followers

In terms of web presence, the Makati web portal had a record-high hits of almost 40 million hits and more than 19 million views, MyMakati Facebook had reached a total of 2,155,010 likes while its official twitter account has already a total of 1,846,581 followers.

## Defeat COVID-19 Monitoring Information System

Makati City also launched a collaborative online application called “Defeat COVID-19 Monitoring Information System” that was created by the information technology students of its local university, the University of Makati. Through this user-friendly mobile app, the Makati City Epidemiology and Surveillance Unit (CESU) can provide faster and easier health services to the Makatizens. Also, gathered data was used to investigate and classify COVID-positive patients and suspected Makatizens so that the city can provide appropriate action such as swab testing, transfer to isolation centers, medicine supplies, food, and other medical assistance.



In fact, these initiatives of the City Government gained international recognition for promoting the use of technology in responding to the COVID-19 pandemic. Makati earned a Bronze Award and was the sole Philippine city to be awarded during the 4th World Smart Sustainable Cities Organization (WeGO).

Aside from information technology, Makati City still uses print publications to convey information to Makatizens using two official newsletters, the Makati Mirror and Makati Ngayon. To raise the level of awareness on the city's various programs, projects, and activities, 50,000 copies each of the newsletters were distributed monthly to various barangay offices, departments/offices, constituents, and other stakeholders.

## Dynamic Legislation

The Sangguniang Panlungsod or City Council of Makati has always been an active partner of the Executive Branch of the City Government in the efficient delivery of basic services to the constituents. This year, a total of 287 ordinances and 50 resolutions were enacted after conducting 56 regular sessions and the same number of committee hearings. Following the IATF guidelines and protocols, council sessions were held via video conferencing software application and streamed using the MyMakati Facebook live streaming platform.

# Relevant Ordinances and Resolutions for 2020

## Ordinance No. 2020-287

- Authorizing the release of Service Recognition Incentive (SRI) for FY 2020 to the regular, casual and contractual employees of the city government of Makati pursuant to Administrative Order no. 37 dated 18 December 2020

## Ordinance No. 2020-286

- Deferring the effectivity of the revised rates as provided by City Ordinance No. 2019-A-102, otherwise known as the "Environmental Health and Sanitation Code of the City of Makati"

## Ordinance No. 2020-232

- Approving the renewal of the Public-Private Partnership (PPP) contract with Market-AIMTECH (MAT) Solutions Inc.

## Ordinance No. 2020-186

- Appropriating the amount of Fifty-Five Million One Hundred Seventy-Nine Thousand Pesos (₱55,179,000.00) for the upgrading of the entry level of nurse positions effective 1 July 2020

## Ordinance No. 2020-184

- Appropriating the amount of ₱113,338,000.00 as Supplemental Budget no. 9 for calendar year 2020 for the purpose of providing dengue kits for school children and wellness kits for senior citizens of the City of Makati

## Ordinance No. 2020-158

- Granting tuition fee scholarship to all deserving students enrolled in all undergraduate courses/programs in the University of Makati

## Ordinance No. 2020-148

- Financial assistance to the families affected by the eruption of Taal Volcano in various cities and municipalities of the provinces of Batangas and Cavite

## Ordinance No. 2020-117

- Waiving the collection of cremation permit fees

## Ordinance No. 2020-116

- Waiving the collection of fees pertaining to the issuance of certified true copies of certificates of death during the community quarantine relative to the coronavirus disease 2019 (covid-19) pandemic

## Ordinance No. 2020-115

- Suspending the imposition of late registration fees on several civil registry documents due to the implementation of community quarantine relative to the coronavirus disease 2019 (covid-19) pandemic

## Ordinance No. 2020-092

- Appropriating the amount of One Hundred Twenty-Four Million Four Hundred Fifty-Three Thousand Pesos (₱124,453,000.00) as supplemental budget no. 3 for calendar year 2020 for the grant of covid-19 hazard pay and special risk allowance

## Ordinance No. 2020-090

- Extending the deadline of payment, and suspending the imposition of penalties, interests and surcharges, in the revenue-generating activities/sources of the city due to the extension of the enhanced community quarantine relative

## Ordinance No. 2020-175

- Establishing and funding the Php100k Makati Assistance and Support to Businesses (MASB) economic relief program

## Ordinance No. 2020-088

- Mandating the imposition of quarantine to all persons who shall be infected or suspected to be infected with an infectious/communicable disease, providing penalties for violations thereof

## Ordinance No. 2020-087

- Prohibiting any person from committing any act of discrimination against any person who is infected or suspected to be infected with an infectious/communicable disease, whether as a patient or as a front-liner/service worker

## Ordinance No. 2020-074

- Mandating the strict implementation of the curfew hours from 8:00 p.m. to 5:00 a.m. of the following day to all persons within the City of Makati during a state of calamity, public health emergency and the like

## Ordinance No. 2020-250

- Supplemental Investment Program No. 4 for CY 2020 of Barangay Cembo

## Ordinance No. 2020-039

- MOA behalf of the City Government of Makati, with Medical Doctors Inc. (Makati Medical Center)

## Ordinance No. 2020-038

- MOA and all other pertinent documents relative thereto, for and in behalf of the City Government of Makati, with UNITED ARCHITECTS OF THE PHILIPPINES, INC. (UAP) and UNITED ARCHITECTS OF THE PHILIPPINES, INC. – EMERGENCY ARCHITECTS (UAP-EA)

## Ordinance No. 2020-035

- Authorizing the Honorable Mayor Mar-Ien Abigail S. Binay to enter into and sign a MOA, and all other pertinent documents relative thereto, for and in behalf of the City Government of Makati, with Mercury Drug Corporation

## Ordinance No. 2020-034

- Authorizing the Honorable Mayor Mar-Ien Abigail S. Binay to enter into and sign a MOA, and all other pertinent documents relative thereto, for and in behalf of the city government of Makati and the Ospital ng Makati (OSMAK), with the DOH-MMCHD

## Ordinance No. 2020-031

- Authorizing the Honorable Mayor Mar-Ien Abigail S. Binay to accept, for and in behalf of the city government of Makati, the donation of two (2) units of dialysis machine from Rotary Club of Makati Salcedo and to sign the deed of donation

## Ordinance No. 2020-029

- Authorizing the Honorable Mayor Mar-Ien Abigail S. Binay to enter into and sign a MOA, and all other pertinent documents relative thereto, for and in behalf of the city government of Makati and the UMAK, with the DICT

## Ordinance No. 2020-024

- Providing relief assistance to the families affected by the Taal Volcano eruption who are seeking temporary shelter in the Municipality of Bauan, Province of Batangas

## Ordinance No. 2020-023

- Providing logistical assistance in the form of temporary use of various disaster response equipment for the families affected by the Taal Volcano eruption

## Ordinance No. 2020-022

- Appropriating the amount of ₱1,250,000.00 or so much thereof as may be necessary to be made available as financial assistance to the families affected by the 15 December 2019 magnitude 6.9 earthquake in the Municipalities of Hagonoy and Padada

## Ordinance No. 2020-021

- Appropriating the amount of Seventeen Million Pesos (₱17,000,000.00) or so much thereof as may be necessary to be made available as financial assistance to the families affected by typhoon Tisoy

## Ordinance No. 2020-089

- Requiring all persons within the territorial jurisdiction of the City of Makati to wear face masks or other similar protective equipment outside their home premises

## Ordinance No. 2020-014

- Authorizing the Honorable Mayor Mar-Ien Abigail S. Binay to enter into and sign a MOA, for and in behalf of the city government of Makati, with the Teach for the Philippines, Inc. and the DepEd-Makati

## Ordinance No. 2020-004

- Release of the subsistence meal allowance to the Bureau of Jail Management and Penology (BJMP) for the benefit of the inmates of the Makati City Jail

## Ordinance No. 2020-001

- Extending the deadline of assessment and payment in the collection of business permits, licenses, real property taxes, fees and charges

# FINANCE MANAGEMENT SECTOR



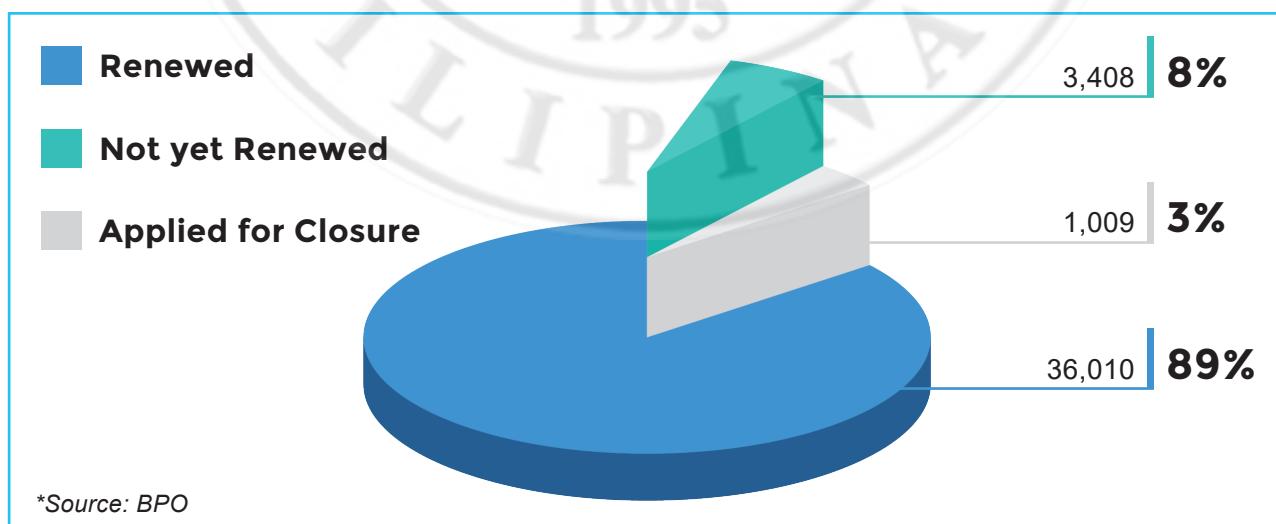
This year 2020, the City of Makati and the rest of the nation were significantly challenged financially due to the imposition of **Enhanced Community Quarantine** (ECQ) as a preventive measure to minimize the COVID-19 outbreak. A considerable slowdown of economic activities due to the temporary closure of all malls, amusements as well as those businesses/establishments connected to the wellness industry and the ban on dine-in services, among others, contributed to the decrease of 4 percent in the total number of business establishments operating in the city as compared with 2019. Furthermore, the number of new business establishments opening in the city showed a decreasing trend with a negative rate of 18.39 percent from 2017 to 2020. On the other hand, the number of business establishments renewed showed an increasing trend with a slight increase of 2.39 percent compared with the figure in 2019 despite the effect of pandemic. Based on 2019 figures of new and renewed business establishments, 40,427 were expected to renew this year (2020), but only 36,010 (89%) business permits were renewed. The difference consisted of 3,408 non-renewals and 1,009 retired or closed businesses due to ECQ.

## Number of Renewal and New Business Establishments, 2018-2020

| Activity     | 2018          | 2019          | 2020          | Average Growth Rate |
|--------------|---------------|---------------|---------------|---------------------|
| Renewed      | 34,025        | 35,171        | 36,010        | 2.88%               |
| New          | 4,797         | 5,256         | 2,820         | (18.39%)            |
| <b>Total</b> | <b>38,822</b> | <b>40,427</b> | <b>38,830</b> | <b>(0.09%)</b>      |

\*Source: BPO

## Number of Registered Establishments, 2020



Despite the pandemic, the city attained a 5% increase in over-all collection. This year, the city's aggregate income reached Php 19.63 billion from Php 17.81 billion in 2018 with an average growth rate of 4.98 percent. The Business Tax and the Real Property Tax provided the highest contribution to the local revenues at 49.36 percent and 36.15 percent, respectively. In 2019, collection from Economic Enterprise decreased to 38%, which was caused by non-remittance of Philhealth Fees to Ospital ng Makati.

## **Summary of Comparative Collections (in Million Pesos), 2018-2020**

| Source                           | Year             |                  |                  |
|----------------------------------|------------------|------------------|------------------|
|                                  | 2018             | 2019             | 2020             |
| <b>Local Sources</b>             |                  |                  |                  |
| Real Property Tax                | 6,180.54         | 6,723.50         | 7,098.53         |
| Business Tax                     | 8,910.30         | 9,308.91         | 9,693.06         |
| Misc. Fees                       | 767.64           | 807.68           | 647.55           |
| Economic Enterprise              | 269.66           | 167.35           | 152.60           |
| Interest Income                  | 299.03           | 807.68           | 647.55           |
| Online Payment                   | -                | -                | 8.63             |
| <b>Sub-Total</b>                 | <b>16,427.17</b> | <b>17,249.82</b> | <b>17,847.88</b> |
| <b>Other Sources</b>             | <b>2018</b>      | <b>2019</b>      | <b>2020</b>      |
| Internal Revenue Allotment (IRA) | 1,138.08         | 1,185.91         | 1,330.70         |
| Share from Economic Zone (PEZA)  | 243.00           | 333.09           | 317.73           |
| Share from PAGCOR/PCSO           | 6.87             | 6.81             | 4.14             |
| Other Subsidy Income             | -                | -                | 135.17           |
| <b>Grand Total</b>               | <b>17,815.11</b> | <b>18,775.63</b> | <b>19,635.62</b> |

\*Source: Finance Department

The 2020 approved budget amounted to Php 24,735,050,000.00, which increased by 6.44 percent as compared with 2019 budget. The decrease in the allotment for Administrative Services, Education and Culture, and Infrastructure Development, which resulted in the significant increase in the allocation for Statutory and Contractual Obligations as well as Health and Protective Services, was due to the realignment of budget to cover the funds needed for COVID-19 management, as well as the relief, recovery and rehabilitation service of the City.

## Comparison of Approved Budget by Sector (in Million Pesos), 2018-2020

| Sector                                | Approved Budget  |                  |                  |
|---------------------------------------|------------------|------------------|------------------|
|                                       | 2018             | 2019             | 2020             |
| Administrative Services               | 4,256.09         | 3,843.29         | 3,783.65         |
| Economic Development                  | 381.15           | 360.72           | 367.08           |
| Finance Management                    | 407.92           | 541.91           | 484.08           |
| Social Development:                   |                  |                  |                  |
| Health Sub-sector                     | 4,765.68         | 4,867.53         | 5,418.36         |
| Education and Culture SEF             | 3,800.58         | 4,320.84         | 3,609.83         |
| Social Welfare Sub-sector             | 1,560.13         | 1,501.96         | 1,268.11         |
| Infrastructure Development            | 3,264.99         | 3,522.69         | 2,094.97         |
| Protective Services                   | 1,580.81         | 1,276.67         | 1,519.85         |
| Environmental Management              | 904.41           | 878.94           | 965.12           |
| Statutory and Contractual Obligations | 2,397.99         | 2,123.21         | 5,224.01         |
| <b>Total</b>                          | <b>23,319.75</b> | <b>23,237.76</b> | <b>24,735.05</b> |

\*Source: Budget Department

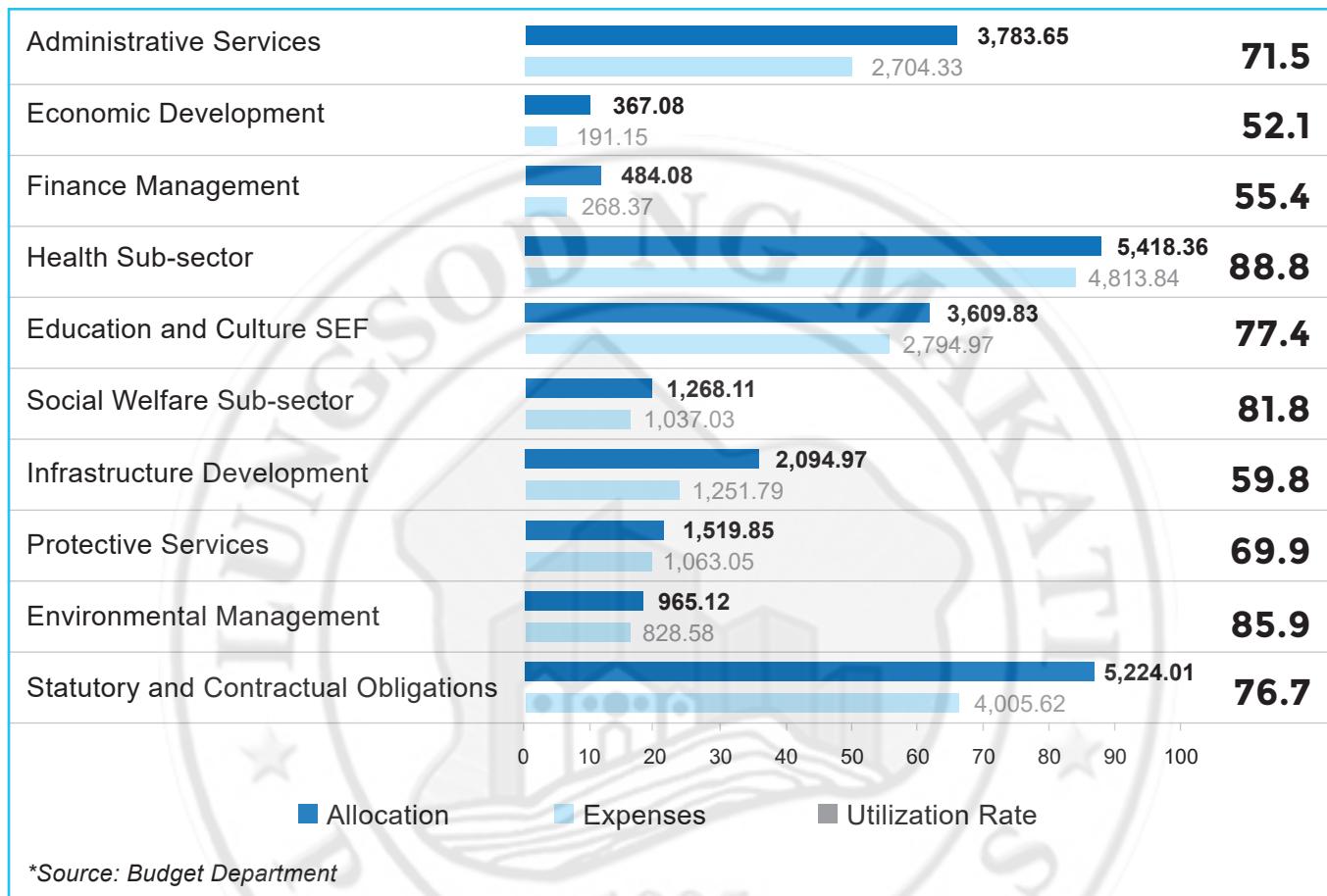
## Fund Allocation by Sector, 2020



\*Source: Budget Department

Budget Utilization by Sector has improved from last year's rate of 65.16 percent to 76.65 percent this year. Health Sub-Sector registered the highest budget utilization rate with 88.8 percent, followed by the Environmental Management Sector with 85.9 percent, and Social Welfare Sub Sector with 81.8 percent.

## Budget Utilization Rate by Sector, 2020



Of the total approved budget, Php 3,816,622,131 or 15.4 percent was allocated to COVID related PPAs of which 75 percent was already utilized as of December 2020. Also, the city facilitated the processing of contactless distribution of financial assistance amounting to a total of Php 2,018,621,500 to 428,593 qualified individuals under various programs, projects and activities. Moreover, the city launched the Makatizen Online Assessment and Payment Portal where business owners and residents can pay their business and real property taxes using smartphones or computers.

## Status of COVID 19 Related PPAs Budget Allocation



The Commission on Audit has rendered an unmodified opinion on the City's financial statements for three (3) consecutive years as issued in the Annual Audit Report. This is the highest opinion that a government organization can ever receive from the Commission on Audit.

Also, the City of Makati was named as one of the passers of the Good Financial Housekeeping award from the Department of Interior and Local Government (DILG) which mainly focuses on the sound financial management, transparency and accountability since 2012. This award requires either unmodified or modified opinion, and compliance with the Full Disclosure Policy of Local Budget and Finances, Bids and Public Offerings.

## Makati Online Assessment and Payment Portal



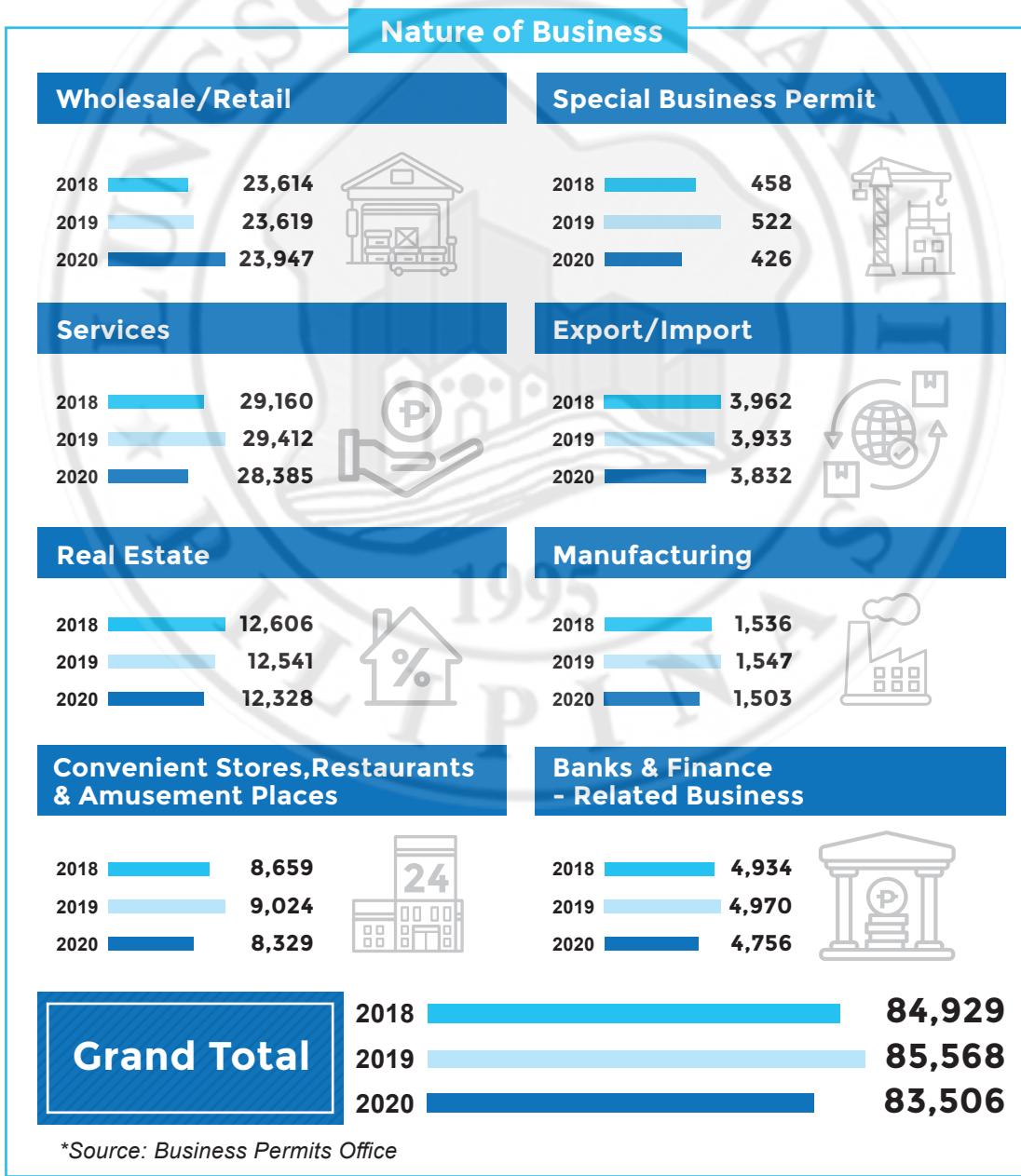
# ECONOMIC DEVELOPMENT SECTOR



Makati has ensured service continuity amidst economic and social disruptions brought by the COVID-19 pandemic. Definitely, however, it has taken a significant toll on the lives of people and is particularly detrimental to some members of vulnerable groups, most especially small and medium enterprises. This economic upheaval has led the city to realign and innovate on its programs and services.

Despite imposed restrictions on business operations and transactions, business registration only had a slight decrease as compared with the previous years.

## Registered Business Establishments in Makati, 2018-2020



\*Source: Business Permits Office

## Assistance for Employment and Livelihood, 2020

As assistance to job-seeking individuals, the city has offered them economic opportunities. Job placement and referral program was implemented through Makati Public Employment Services Office (PESO) which resulted to hiring of 20,960 applicants. This program is in coordination with the private sector as well as with the **Department of Labor and Employment (DOLE)**.

| Program   | Referred      | Hired/Placed  | % Hired     |
|---|---------------|---------------|-------------|
| <b>A. Regular Programs</b>                                |               |               |             |
| Job Placement   | 10,519        | 9,573         | 91.01       |
| In-House Job Fair   | 95            | 15            | 15.79       |
| Sub Total   | 10,614        | 9,588         | 90.33       |
| <b>B. Special Program</b>                                 |               |               |             |
| Government Internship Program (GIP)                       | 2,960         | 2,765         | 93.41       |
| DOLE Integrated Livelihood and Emergency Employment       | 22            | 22            | 100         |
| Tulong Pangkabuhayan para sa Disadvantage Workers (TUPAD) | 8,585         | 8,585         | 100         |
| Sub Total   | 11,567        | 11,372        | 98.31       |
| <b>Grand Total</b>  | <b>22,181</b> | <b>20,960</b> | <b>94.5</b> |

\*Source: Makati-PESO

Through partnership with DOLE, more recipients were able to avail of the extended employment assistance. Specifically, the **Tulong Panghanapbhay sa Ating Displaced/Disadvantaged (TUPAD) Workers Program** provided temporary wage employment for the underemployed, self-employed and displaced marginalized workers who have lost their livelihood or earnings during the pandemic. Likewise, through **COVID-19 Adjustment Measures Program (CAMP)**, assistance was also extended to affected workers regardless of status in private establishments whose operations were affected by COVID-19 restrictions. Each employee received P5,000.00 downloaded to Palawan Express (any branch nationwide).

## COVID-19 Adjustment Measures Program (CAMP), 2020

| Recipients/Beneficiaries | No. of Beneficiaries | Amount                              |
|--------------------------|----------------------|-------------------------------------|
| Private Employees        | 13,359               |                                     |
| Establishments           | 350                  |                                     |
| Stranded Workers         | 322                  | Each employee received Php 5,000.00 |

\*Source: Makati-PESO

In terms of savings and entrepreneurship, the city pursued its goal to inculcate the habit of saving as well as educate residents on financial literacy. For this year, the number of Saver Centers and cooperatives increased.

## Number of Operating Cooperatives and Saver Centers, 2018-2020

| Particular    | 2018 | 2019 | 2020 | Growth Rate % |
|---------------|------|------|------|---------------|
| Cooperatives  | 164  | 167  | 168  | 1.21          |
| Saver Centers | 22   | 35   | 48   | 48.12         |

\*Source: MCDO

## Consumer Welfare and Protection

To ensure consumer welfare and protection, the city continuously implemented market price monitoring in 10 markets and 13 talipapas, regular weighing scale registration and calibration, and inspection/calibration of dispensing pumps in 40 gasoline stations. Besides these, the city initiated the roving of the so-called “**Makati Mart**” or a mobile palengke. With this initiative that provides another source of basic goods, people will not crowd the supermarkets or have to leave their homes.



Price Monitoring in Poblacion Public Market and Cembo Talipapa, and other private markets and talipapas



Inspection, Testing, and Sealing of Weighing Scale for the implementation of “Operation Wastong Timbang” in Poblacion Public Market and Cembo Talipapa, and other private markets and talipapas

## Bi-monthly Inspection



Bi-monthly inspection, calibration, sealing and re-sealing of dispensing pumps in all gasoline stations in Makati City

## Rolling Store



Makati Rolling Store as featured in UCLG-ASPAC along with other cities namely, Baguio City, Catbalogan City and Iriga City as A Local Government Initiative during the Covid-19 Pandemic

## Maka-Tindahan

“**Maka-Tindahan (an online market)**” which is accessible using the Makatizen mobile application was also launched to allow residents easy access in buying some of their necessities online. This platform not only promotes hassle-free and safe shopping to consumers, but also provides opportunities to businesses who would register as MASB Merchant through the [proudmakatizen.com](http://proudmakatizen.com). Additionally, all of the proceeds from Ukay Ka Abby through Maka-Tindahan go to the city frontliners.

MAKA-TINDAHAN

Meet & Seafood ▾ Fruits & Vegetables ▾ Dry Goods ▾ Ready to Cook Items Sanitary & Medical Supplies ▾ Uky-ukay ▾  
Accessories ▾ Household Needs ▾ Partners ▾

We Deliver anywhere in Metro Manila! Free Delivery for Makatizens in Makati!

ORDER NOW AT [MAKATINDAHAN.COM](http://MAKATINDAHAN.COM)

MAKA-TINDAHAN

Enjoy hassle-free market and grocery shopping at Makatindahan Online Store.

Available in

MAKATINDAHAN APP

Install Now!

App Store Google Play

The city introduced the Maka-Tindahan online market not only for Makatizens but also for residents outside Makati. The city encourages everyone to use this app-based store to avail themselves of various promos and to avoid the spread of COVID-19. It offers various goods and fresh items from different MASB Merchants.

## Ukay Ka Abby!



Last October, Ukay Ka Abby was conducted through Maka-Tindahan online market; it aimed to sell Mayor Abby's pre-loved items.

## Makati Tourism

The pandemic mostly affected the tourism industry due to travel restrictions as well as the low demand of travelers. Nonetheless, the city still sought the importance of establishing and conducting tourism-related and business-related activities.



The city opened its tourism information center on Ground Floor Glorieta 2 in Makati. It aims to promote the city's cultural heritage sites and provide list of tourism-related activities for the local and foreign tourists



Courtesy Call to Mexico Embassy



Courtesy Call to Argentina Consulates

## Sister Cities



Ceremonial Turn-over of Financial Assistance  
to quake-hit municipalities of Mindanao,  
led by Mayor Abby Binay,  
Vice Mayor Monique Lagdameo with City Officials.



Ceremonial Turn-over of Financial Assistance  
to Sister LGUs affected by Typhoon Tisoy,  
via Zoom, led by Mayor Abby Binay,  
Vice Mayor Monique Lagdameo with City Officials.



Study tour to Universitas of Tarumanagara, Indonesia



Study tour to University of Erlangen-Nuremberg, Germany

# INFRASTRUCTURE DEVELOPMENT SECTOR



Through the leadership of Mayor Abby Binay, infrastructure development was still deemed a priority despite the challenges of the pandemic. In fact, the city's road network is already 100 percent concreted while its drainage improvement is also 100 percent completed including the open canal. To ensure well-lit cityscapes and streets for walkability and safety concerns of commuters, the city has continuously maintained and installed additional lamp poles in various streets.

## Land Development and Road Maintenance Program



Hippodromo, Brgy. Olympia

Facundo St., Brgy. Pio Del Pilar



Amarillo St., Brgy. Rizal

*Towards safety and welfare of Makati residents, visitors, and investors, the city repaired and asphalted road, declogged drainage, repaired manhole in various barangays.*

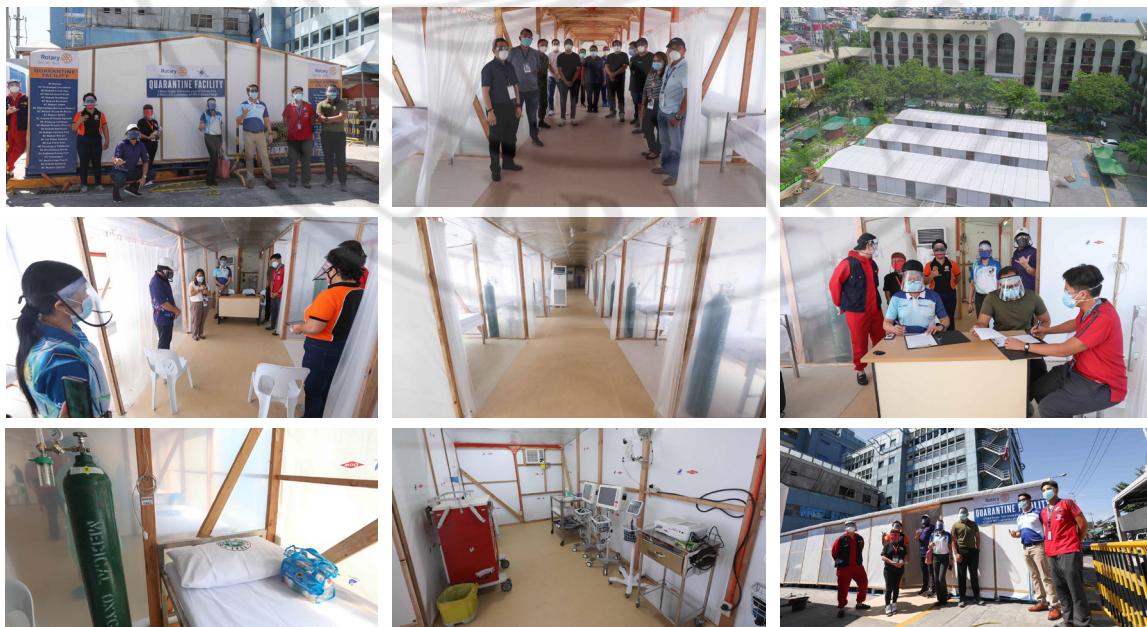
The city also continued to implement various infrastructure projects, including the construction of a Community Complex, Sport Facilities, Warehouse and Public Market. The Mixed-Use Building located in Guadalupe Nuevo was already completed.



*Construction of the Three (3) Storey Mixed Used Building located at P. Burgos St., cor. San Fabian and Ramon Magsaysay Ave., Guadalupe Nuevo, Makati City.*

## Emergency Quarantine Facilities

Long before the COVID-19 pandemic, the city had already established facilities which could facilitate response to such health emergencies. These include the Makati Friendship Suites which was later on converted into an emergency quarantine facility especially for medical frontliners and employees with COVID-19, the expansion and modernization of the Ospital ng Makati (OsMak) to cover and manage such diseases, as well as the construction of various multi-purpose buildings. Additionally, Makati has installed this year three (3) emergency quarantine facilities in Pembo Elementary School for Makati residents confirmed positive for COVID who do not have an isolation area in their homes. An additional emergency quarantine facility was set up at OsMak along with two (2) negative pressure tents to serve as a step down facility for confirmed cases who already finished the 14-day quarantine period. The city ensured that the said facilities are fully-equipped with the needed medical equipment including X-ray machines, defibrillators, cardiac monitors, among others.



*Formal turnover of one (1) Emergency Quarantine Facility (EQF) in Ospital ng Makati (OsMak). Each EQF consists of 15 beds, sanitation and disinfection areas, testing box, and nurse's lounge.*



*Makati was the first city to establish Negative Pressure Tents in Metro Manila. Two (2) tents were installed in Ospital ng Makati (OsMak). Each tent consists of six (6) intensive care units, power supply, pressure sensors at alarm, lighting, filtration system, LCD monitors, UV/HEPA air purification, toilet and shower, decontamination rooms, changing rooms, storage, and air-conditioning system.*

## Project Ark

The city also constructed swab testing stations and headquarters for the Makati City Epidemiology Surveillance Unit (CESU) team. The Makati Coliseum was converted into a Pooled Testing Facility to conduct mass testing to the most ‘exposed’ and ‘vulnerable’ sectors – public utility vehicle (PUV) drivers and market vendors – through Project Ark science-based method.



*Makati City piloted The Project Ark’s science-based pooled swab testing method on over 6,000 individuals at Makati Coliseum. The individuals were from the most exposed and vulnerable sectors- drivers and vendors*

Meanwhile, a temporary crematorium was installed at Makati Park and Gardens. This was made possible through a Public-Private Partnership agreement with NewLife Techwin Inc. that provided two crematory machines. The city has offered free cremation services to the bereaved families of deceased COVID patients to spare them from the burden of cremation expenses.

# ENVIRONMENTAL MANAGEMENT SECTOR



## Sustainable and Livable Environment

The City Government remains focused on its efforts to achieve a sustainable urban ecosystem amidst COVID-19 crisis. The city continually implements various programs, projects and activities to meet environmental quality standards regarding land, water and air management and mainstreaming climate change adaptation and mitigation.

## Improving Waste Management

Despite the suspension of the city-initiated recycling activities due to COVID-19 pandemic, the city was able to divert wastes to more than 50 percent. Material Recovery Facilities and Systems in the City and the Barangay level are continuously operated and long-standing IEC campaigns are embedded in the Makatizens' practices. As part of the city's IEC campaign, residents were also encouraged to report waste management concerns through the Makatizen App and were regularly informed to segregate their waste.



**MGA ALITUNTUNIN SA PAGKOLEKTA NG BASURA**

**LUNGSOD NG MAKATI PILIPINAS 1995**

**Batay sa Solid Waste Management Code ng Makati (City Ordinance No. 2003-095), ang lahat ay inaatasang:**

- Ihiwalay ang mga basurang nabubulok (biodegradable) at di-nabubulok (non-biodegradable).
- Huwag ilabas ang mga garbage bag/bin hanggang wala pa ang trak ng basura.

**PARUSA:**

**Indibidwal**  
P1,000 multa o pagkakakulong nang hindi bababa sa lima o hanggang 30 araw, o parehong ipapatawan ayon sa pasya ng korte.

**Estabilisemento**  
P5,000 multa o pagkakakulong nang hindi bababa sa 30 araw hanggang isang taon, o parehong ipapatawan ayon sa pasya ng korte.

**Araw ng koleksyon ng basura:**

**Nabubulok**  
(Lunes, Miyerkules, Biyernes at Linggo)

**Hindi Nabubulok**  
(Martes, Huwebes at Sabado)

**Recyclables**  
(Linggo o bisitahan ang Barangay Material Recovery Facility kahit anong araw)

**Oras ng koleksyon ng basura:**

**Main Roads**  
4:00am hanggang 7:00am

**Inner Streets**  
5:00am hanggang 8:00am







## Zeroing in on Hazardous and Toxic Waste Management

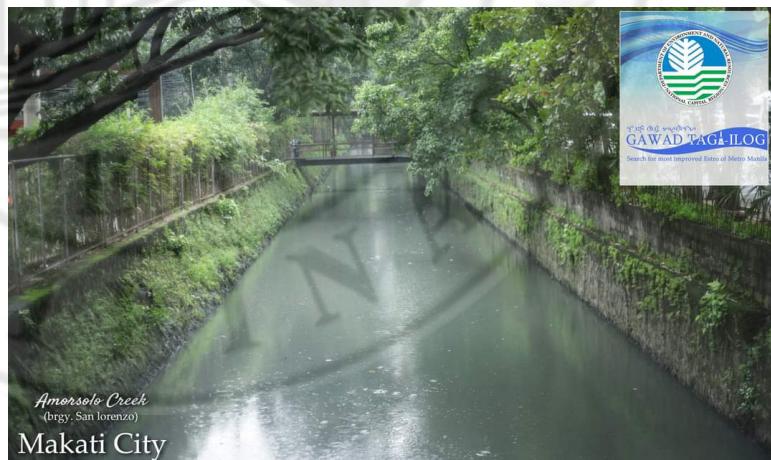
Aside from solid waste, toxic and hazardous waste has been equally important for the city to manage appropriately. The city's collection of toxic and hazardous waste increased this year by 6 percent, implying increased awareness of the importance of proper treatment and disposal of such wastes. Moreover, the city was able to collect more than 600 pieces of e-waste through the Baratilyo sa Basura sa Barangay.



The city conducted Baratilyo sa Basura last October 9, 2020 at the Forbes Park Multi Purpose Covered Court.

## Improving Water Quality

As part of the sustained efforts of the city in improving water quality, the city conducts weekly clean-up drive in addition to celebrating the International Coastal Clean Up. The city also monitors households with a septic tank in its pursuit to improve septic and sewerage systems that can immensely contribute to improving water quality.



Celebrating International Coastal Clean Up

All the hard work in improving water quality paid off when the city ranked second in the regional level in the Manila Bay Clean-up, Rehabilitation, and Preservation (MBCRP) 2020 validation assessment in the midst of the pandemic. Last year, the City ranked first place at the regional level and second place at the national level in the MBCRP 2019 validation assessment.

## Healthy Indoor Air Quality

The city's indoor air quality of Particulate Matter (PM) 2.5 at 20.57 µg/Ncm is above the DENR's standard of 35 µg/Ncm. Likewise, the city passed the National Ambient Air Quality standard of 50 µg/Ncm having 27.64 µg/Ncm at Rizal Police Station and 18.96 µg/Ncm at Comembo Police Station. In terms of greenhouse gas emission, the computed Ghg Community-Level Inventory for 2020 (January to December 2019) data on electricity and fuel amounted to 1,951,688 tonnes of CO<sub>2</sub>e, while the Entity-level Inventory amounted to 27,055 tonnes CO<sub>2</sub>e.



## Preserving Makati City's Urban Green Spaces

As a highly urbanized city, Makati prioritized the conservation and promotion of City's remaining ecological assets and biodiversity. Currently, the city maintains 14 public parks with a total area of 156,781.55 sq.m. Using Google MyMaps, a total of 57,825 trees and 417,556 ornamental plants were geolocated and mapped in 33 barangays



Oplan Luntian Program

# PROTECTIVE SERVICES SECTOR

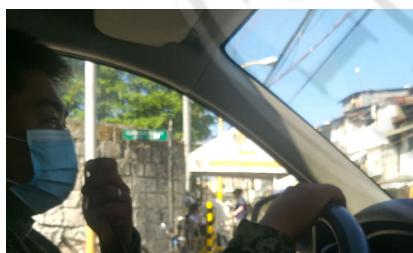


## Building Safe and Secure Communities

The Protective Services Sector has been at the forefront in ensuring safety and security in the Premier City of the country. Makati has been confronted with evolving challenges during the fight against COVID-19 pandemic. The sector has prepared expeditiously for a sustainable recovery and it entailed the concerted efforts of the city government and its partners including national government agencies.

### Crime Prevention and Control

On Crime Prevention and Control, Makati recorded an impressive decrease of 62 percent in terms of crime volume from 10,606 cases reported in 2019 to 6,560 this year. The reduced crime rate can be attributed to the strict implementation of the city-wide curfew and community quarantine, backed by enhanced and sustained efforts on security patrol and high visibility. It is worth noting that the 89.53 percent **Crime Solution Efficiency Rate** (CSER) improved as compared with 86.85 percent last year. On the other hand, the **Crime Clearance Efficiency Rate** (CCER) of 93.14 percent is lower compared with 97.60 percent in 2019.



Makati Police performs security checks around the City. OPLAN BANDILYO was conducted through Public Address System installed in the mobile car. The activity aimed to strictly enforce the city-wide enhanced community quarantine and curfew due to COVID-19 pandemic.

## Capability Equipment

Makati is the first local government unit in the country to donate high-powered Israeli firearms to the City's local police force. These included 100 units each of Tavor assault rifle and Galil assault rifle, and three units of Galil sniper rifle. The city government also donated protective gear and other crime-fighting equipment. It prioritized the modernization of the local police force's equipment by boosting the security capability and recognizing the need to enhance crime-fighting capability to maintain peace and order within the city, especially during the pandemic.



Mayor Binay personally handed over the new firearms to the officers of the Makati Police Department, formalized through a ceremonial turn-over at the Central Police Station last October 27, 2020.

## Oplan Ligtas na Pamayanan

In the area of firefighting, a total of 243 fire incidents were recorded in 2020 with estimated fire damage amounting to Php 5.07 million, but significantly lower by 47 percent from Php 9.53 million compared with 2019 data. The decrease could be attributed to the fact that most people stay at home due to imposed community quarantine with strict day to day observance of **Oplan Ligtas na Pamayanan** (OLP), wherein firetrucks roam around reminding Makatizens of fire safety tips.



Makati City Fire Station and all 12 Substations continuously monitor their area of responsibility by doing daily Oplan Ligtas na Pamayanan (OLP) roving, not just to avoid destructive fires but also to help in ensuring that safety protocols of COVID-19 Pandemic are being implemented.

## Traffic Management Program

Meanwhile, as part of the City's Traffic Management Program, traffic signal lights were controlled and regularly maintained and repaired. The city also regularly monitored the traffic flow and managed rush hour traffic congestion. Aside from this, the city in partnership with the **United Transport Federation of Makati** (UTFM) and the **Makati Tricycle Federation** (MATRIFED) initiated stern measures to restrict growth of traffic in the city through the implementation of traffic rules and regulations and other transport-related matters.

It should be noted that a remarkable decrease was observed on traffic violations, with more than half (57%) or 47,990 total violations this year compared with 2019, with a total revenue of Php 45,644,684 in fines collected from the apprehended erring drivers.



The personnel of the Public Safety Department (PSD) apprehended erring drivers due to illegal parking, out-of-line operations, cutting trips, colorum, and illegal terminal, and for violating the tricycle ban on highways. The PSD conducts clearing operations daily to maintain orderliness and cleanliness in the city.

To curb the use of illegal drugs, the City has intensified its anti-drunk and drugged campaign with continuous operations including the conduct of random drug testing for Makati jeepney drivers. The multi-agency operation was led by the Makati-PNP, **Public Safety Department** (PSD), **Makati Anti-Drug Abuse Council** (MADAC), the Highway Patrol Group, and the **Land Transportation Office** (LTO).

## COVID-19 Participation in Incident Command Post



The Public Safety Department conducts Escort Provision, Security and Crowd Control during Incident Command Post (ICP) runs such as Patient Transport, Swabbing and Contact Tracing.

## Jail Management

On the other hand, the City Government through Jail Management, continuously implemented the Inmates Welfare and Development Program which caters to the needs and rehabilitation of inmates. Precautionary measures have been added to keep the facility COVID-19 free. The nurse on duty conducted the RT-PCR tests on personnel and Persons Deprived of Liberty (PDL), and body temperature monitoring on personnel before their tour of duty to ensure their well-being. Inmates were provided daily consultation, as well as health teachings, nursing interventions and appropriate medications. Screening and triaging of newly-committed PDL were done as part of the safety protocol. Primary care such as wound dressing and continuous health education were also conducted. In order to maintain hygiene and orderliness inside the jail premises, daily disinfection has been conducted and policies are strictly being implemented through the regular conduct of Oplan Greyhound Operation.



Conduct of Daily Health Monitoring, RT-PCR, Health Education, Disinfection of Jail Premises, and Screening and Triage to newly commit PDL.

Subsistence Rice Allowance for Persons Deprived of Liberty (PDL) provided by the Makati LGU.

## Disaster Risk Reduction Management

Makati has experienced various challenges and limitations caused by the pandemic. Nevertheless, the City Government remains consistent in strengthening its disaster preparedness initiatives and intensifying the capacity of the city's response team as well as in increasing the awareness of our Makatizens. The **Makati Disaster Risk Reduction Management Office (MDRRMO)** continued its efforts to strengthen partnership with the private sector and increase visibility in the international arena. This was achieved through continuous and active involvement with the **United Nations for Disaster Risk Reduction (UNDRR)**, UNDRR Office for Northeast Asia & Global Education and Training Institute (UNDRR ONE & GETI), and CITYNET Disaster Cluster.

This year, the MDRRMO spearheaded the conduct of **Rapid Earthquake Damage Assessment System (REDAS)** Training in coordination with DOST-PHIVOLCS which was attended by 15 DRRMO personnel. The said system is a major tool that facilitates data gathering of exposed businesses, structures, and population, and analyzes these data sets to simulate damages and losses brought about by different forms of disaster. For the training conducted in 2020, alternative ways to conduct surveys during the pandemic were introduced.

Early in 2020, Makati coordinated with the City of Yokohama and CITYNET Yokohama regarding the establishment of the Makati DRRM Academy. Due to COVID-19 restrictions, an advisory meeting was conducted virtually for the development of structural design of the project as well in the First Responder's Training Phase III for **Search and Rescue (SAR)** personnel.



The virtual Firefighting Demonstration with Citynet Yokohama and Search and Rescue Personnel of DRRMO was conducted last March 9, 2020.

## Basic Fire Fighting and Life Support Skills

Through the Search and Rescue Base, Makati DRRMO facilitated eight (8) batches of the Experiential Field Trip for around 5,000 students from public elementary schools in the first quarter of the year. The students were provided with an overview of the DRRM concepts and learned basic fire fighting and life support skills.



Experiential Field Trip for Elementary Students last January 2020

## Assistance to other Disaster-Stricken LGUs

The Makati DRRM Office also donated various DRRM vehicle and equipment to national government such as PNP-Makati and BFP-Makati. Moreover, it provided various types of assistance to disaster-stricken LGUs, most recently to, Bauan, Batangas during the Taal Eruption; and Marikina, Cagayan, and Isabela during Typhoon Ulysses.

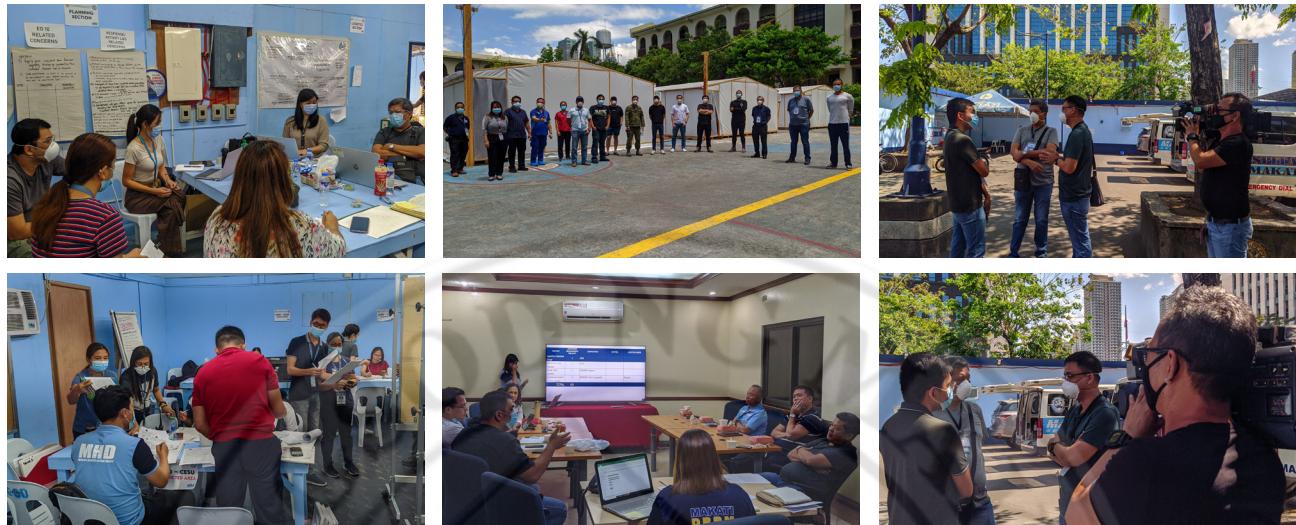


Makati Disaster Response Vehicle Deployment.

## Incident Management Team

Due to the onset of COVID-19 Pandemic from March 2020, the City activated the **Incident Management Team** (IMT) for COVID-19 response composed of various city offices and departments. A total of 606 registered volunteers were deployed in COVID-19 operations. Makati DRRM efforts were intensified, including training of more personnel and procurement of additional vehicles and equipment. While resource and capacity enhancement of communities to self-help in times of disaster, Go bags were provided to thousands of public school children and residents in danger zones along the West Valley Fault.

Moreover, several wellness and emergency kits were distributed to 8,232 City Hall employees, 2,116 Care Package Kits to Makati Frontliners, Kontra COVID-19 kits to 80,000 senior citizens, evacuated families, and detailed national agency personnel, to boost their resilience and ensure uninterrupted public service when disasters strike.



The DRRM Office shifted into emergency mode to assume various Incident Management Team (IMT) positions.

## Recovery Plans and Protocols

### RECOVERY PLAN for COVID-19



It also formulated the COVID-19 Recovery Plan and Emerging and Re-emerging Infectious Disease (EREID) Response Protocol with approved City Ordinance No. 2020-149.

## Operation Skills Training



Donning and Doffing of Personal Protective Equipment (PPE) for Barangay Rescuers and Disinfection/Sanitation.

## Public Service Continuity Plan

Aside from this, the virtual training on the formulation of the **Public Service Continuity Plan (PSCP)** with the Philippine Disaster Resilience Foundation (PDRF) and Office of Civil Defense capacitated 135 city employees. The United States Agency for International Development (USAID) supported the development of the PSCP in partnership with PDRF. The Development Continuity CoreTeams (DCCT) (city-government wide) was formulated, and capability building for all DCCTs was likewise conducted.



### Health Resiliency in the Midst of Pandemic

Quality health care services were already made accessible to every Makatizen even before the pandemic, from primary to tertiary care “such as free natal check-up, free medicines and palliative care to chronically-ill residents”. The Makati public health system continuously delivered essential services in the face of the new challenges and strains to become health resilient in the midst of the pandemic. The city government implemented various health protocols in line with the **Inter-Agency Task Force** (IATF) such as frequent hand washing, wearing of face mask and face shield, social distancing, disinfecting homes and common areas, curfew policy among others as preventive measures. Aside from creating an **Incident Command Post** (ICP) as central monitoring team during the pandemic, the city also imposed mandatory quarantine for suspected and probable COVID-19 infected individuals.



### Emergency Quarantine Facilities

The Makati Friendship Suites, which used to be a hotel, was converted into an isolation facility that can tend to 100 patients. Also, 3 three emergency quarantine facilities at Pembo Elementary School and one at the parking lot of Ospital ng Makati were built in partnership with the private sector to augment the capacity of hospitals catering to COVID-19 patients and Persons Under Investigation (PUIs). Two negative pressure tents equipped with 6 six intensive care unit beds for COVID patients were also built at the Ospital ng Makati.



The Makati Friendship Suites in Barangay Cembo served as an isolation facility for persons under investigation for the coronavirus disease as well as for city employees who tested positive for COVID.

## Negative Pressure Isolation Room and ER Zone at Ospital ng Makati



Pembo Quarantine Facility

## Flu and Pneumonia Vaccines

Some 5,130 frontliners and essential workers were given flu and pneumonia shots by the city government in order to boost their immune systems during the pandemic. The vaccines were also provided to Makatizens, especially the most vulnerable sectors. The city government has also been providing free vitamins, including Vitamin C and B-complex, to personnel who have been reporting for duty even during the enhanced community quarantine.



Flu and Pneumonia Vaccination Project

Free mass COVID-19 testing of PUIs, PUMs, and frontliners

To prevent community transmission of the virus, the city government conducted free pooled swab testing using RT PCR test piloted to PUV drivers and market vendors since they were the most exposed and vulnerable sector. Those who tested positive were provided with free medications, food packs and transportation to quarantine facilities.

## Telemedicine

With the increasing number of confirmed COVID-19 cases, the city government, thru Ospital ng Makati, implemented **Telemedicine**, a platform maximizing technology to replace face-to-face consultation. The hospital also coordinated with its outsourced pharmacy for the dispensing of drugs and medicines, and with **Makati Action Center** (MAC) for the delivery of prescribed medicines and diagnostic requests. It established a simultaneous screening procedure to identify high-risk individuals coming to hospital. With this, only assessed symptomatic were allowed entry inside the hospital and those asymptomatic were advised and managed properly.





### Combatting the COVID-19 Pandemic through Inclusive Social Welfare Services

In line with its commitment to achieving a self-reliant, values-oriented, and empowered populace, the City consistently provides a complete package of social welfare benefits and services mainly to those who belong to the vulnerable sectors. Additional interventions were also implemented to mitigate the impact of the COVID-19 pandemic on the lives of Makatizens.

### Economic Relief Program

Makati's benefit cards had helped ease the financial burden of residents, especially during the pandemic. Nearly 350,000 individuals benefited from the financial assistance amounting to P5,000 each through **Makati Economic Relief Program** (MERP) which was sent electronically through their Makatizen cards. Primary and tertiary health care benefits were accessed by 28,285 PhilHealth ng Masa Program beneficiaries and 160,954 active yellow cardholders.

**MAKA-TULONG**  
**5K for 500K+**  
P5,000 sa BAWAT Makatizen

**P2.7 Billion Makatizen  
Economic Relief Program**

**Apply Now!**  
**FAQ**

MAKA-TULONG 5k for 500K+

**MAKATI**  
My City. My Makati.

## Economic Relief Program

Due to the pandemic, the City Government opted to go back to traditional means of house-to-house visitation to reach the vulnerable groups in the community since going out of their homes was strictly prohibited. Senior citizens, PWDs, solo parents, and tricycle and jeepneys drivers were provided with food packs delivered to their doorsteps. Aside from food packs, grocery vouchers worth Php 500 were also given to Makati residents, including condominium-dwellers, which helped them obtain essential items for their daily needs. Other forms of assistance included burial and cremation services.



P50-million worth of grocery vouchers for residents



House to house distribution of food packs



Pamaskong Handog Tickets for Senior Makatizens

Burial Assistance

## Financial Assistance for TODA, JODA and Pedicab Drivers



### CONTACT NUMBERS FINANCIAL ASSISTANCE FOR TODA, JODA, AND PEDICAB DRIVERS

|                           | BARANGAY      | CONTACT NUMBERS               |
|---------------------------|---------------|-------------------------------|
| DISTRICT 1                | San Antonio   | 09260314298 / (02) 8808-8569  |
|                           | San Isidro    | 0995-976-5670                 |
|                           | Palanan       | 0999-869-7253 / 0926-018-9720 |
|                           | Carmona       | 0961-502-0557                 |
|                           | Olympia       | 0997-304-5729                 |
|                           | Tejeros       | 0926-973-4093                 |
|                           | Kasilawan     | 0939-584-1251                 |
|                           | Sta. Cruz     | 0938-085-8823                 |
|                           | Singkamas     | 0926-779-0340                 |
|                           | Poblacion     | 0977-415-6245                 |
|                           | Pio Del Pilar | 0938-847-7871                 |
|                           | Valenzuela    | 0966-584-9156                 |
|                           | La Paz        | 0939-609-8930                 |
| Rembo                     | 0920-898-1116 |                               |
| Guadalupe Nuevo           | 0977-651-4185 |                               |
| Guadalupe Viejo           | 0916-552-4191 |                               |
| Cembo                     | 0949-770-0099 |                               |
| East Rembo and West Rembo | 0916-639-2549 |                               |
| Pitogo                    | 0935-992-9213 |                               |
| Comembo                   | 0935-766-7689 |                               |
| Northside and Southside   | 0936-470-9978 |                               |
| Pinagkaisahan             | 0975-870-3972 |                               |
| South Cembo               | 0905-435-9570 |                               |
| Bangkal and Rizal         | 0915-822-3639 |                               |
| Makati City Hall          | 0995-378-8529 |                               |
| DISTRICT 2                |               |                               |

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Distributed around P11.9 million and P16.7 million financial assistances to tricycle, jeepney and pedicab drivers living in Makati

## Social Amelioration Program

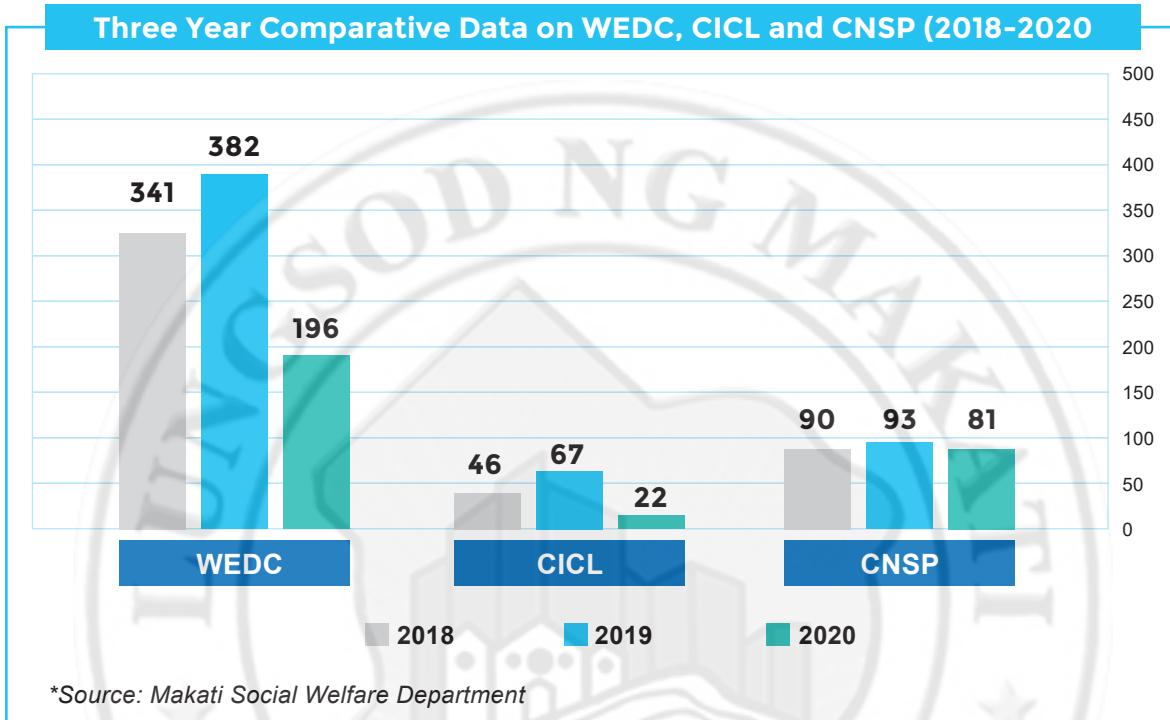
The City also extended assistance to the **Department of Social Welfare and Development** (DSWD) in distributing cash assistance to qualified beneficiaries of the **Social Amelioration Program (SAP)**.



Assistance to the DSWD SAP distribution

## Case Management

The number of women in especially difficult circumstances (WEDC) cases decreased by 49 percent compared with the previous year's data due to the non-implementation of case management service during the declaration of enhanced community quarantine (ECQ) in Metro Manila and other parts of the country. The reduced number of children in conflict with the Law (CICL) and children in need of special protection (CNSP) cases in 2020 could be attributed to massive rescue operations conducted in different barangays.



Case Management Services

## National PWD ID

Registered Persons With Disabilities (PWDs) were provided with National PWD ID, medicine booklet, purchase booklet, assistive devices (wheelchairs, canes, crutches and walkers), and food subsidy assistance.



Benefits of Persons with Disabilities (PWDs)

## Centenarians

Makati's program for the elderly is considered a model among local government units in the country because of the many benefits given to its elderly citizens. Since 2012, the city has recognized 78 centenarians who were awarded a Php 100,000 check and plaque of recognition. Also, bi-annual cash incentives, cake on birthdays, and burial assistance to the bereaved family of cardholders were continuously provided.



Centenarians Awardees

## Senior Citizens Gifts and Benefits



Around Php 440.9 million for cash gifts and other benefits for elderly in 2020

## Annual Gift Giving/Pamaskong Handog Bags

Pamaskong Handog  
for Young Makatizens



Gifts/toys for children in marginalized sectors

Pamaskong Handog Bags 2020

# SOCIAL DEVELOPMENT SECTOR -EDUCATION, CULTURE, AND THE ARTS



## Sustainable Free Education for All

The current efforts and initiatives of the city government to enhance the public education system aim to ensure that quality education continues to be accessible to the children and youth amidst the pandemic. In relation to this, the city allocated Php 3.3 billion budget for education for school year 2020-2021.

Due to the COVID-19 pandemic, the Makati public education system had to discontinue face-to-face classes and shift to modular and online classes. This school year, the city provided each of over 85,000 enrollees from preschool to senior high school with a learner's package and a free daily five-hour internet load to assist them in distance learning. Each learner's package contains an On-The-Go (OTG) flash drive, printed modules, and two washable face masks in a pouch.



Learner's Package and free internet load daily for 85,000 public students, school year 2020-2021

## Project FREE

Through Project FREE (Free Relevant and Excellent Education), students received free school supplies, bags, leather shoes, uniforms ready to wear, P.E. uniforms, socks, raincoats and rain boots, raincoat jacket with hoodie, dental and hygiene kit. The city has constantly been providing the essential needs of public school students as it contributes to their academic performance. On the other hand, the city was allocated Php 1.16 billion for free school gear under the said project.



Air Binay 3.0



School Supplies



Door to Door distribution of School Supplies

## Makati Mobile Learning Hub Project

To address the needs of students who did not have access to a device or internet connection, the city launched the “**Makati Mobile Learning Hub Project**”. It is an innovative learning platform focused on ensuring that the youth of Makati will continue learning despite the risks and restrictions imposed by the pandemic. Around 27 jeepneys converted into learning hubs, dubbed “**Dyipni Maki**,” were deployed throughout the city from Monday to Saturday to help students and their parents, particularly those who lack gadgets and other learning tools. Each unit was equipped with laptops and an internet connection and books, and other learning materials. Teachers, assistant teachers, or tutors were on hand to orient parents who had difficulty guiding and teaching their children using self-directed modules.



Dyipni Maki

## Gawad Parangal

Moreover, the city continuously grants cash incentives to all honor graduates in 2020 through Gawad Parangal as part of their academic excellence award under DepEd Honor and Awards Policy (DepEd Order No. 36, s. 2016). In recognition of the efforts of students to continue learning despite the pandemic, the city granted a Php 1,000 incentive to all non-honor graduates of Grades 6 and 12. Also, graduate students in Elementary (Grade 6), Junior High School (Grade 10 Completers) and Senior High School (Grade 12) have received their medals, souvenir program, diploma certificate and diploma jacket during virtual graduation rites and moving up activities.

Gawad Parangal (E-cash Incentives)



Gawad Parangal of University of Makati

## Free Laptops

As the education system shifts to the new normal, teachers also have to adapt to the changes. All Makati City public school teachers in the elementary, junior, and senior high school received a brand new laptop with free five-hour internet access for the S.Y. 2020-2021. The city government has anticipated their primary needs to ensure that they can promptly prepare their digitized lessons and conduct online classes despite the current situation.



Free Laptops for Makati public school teacher for school year 2020-2021



Mayor Abby demonstrates the functions of the OTG flash drive

## College Scholarship Program

On the other hand, the city has been extending its college scholarship to poor but deserving students at any university of their choice through the Makati College Education Scholarship Program. Since 2005, the city has provided scholarship grants to all qualified students who choose to pursue their college education at the city-owned University of Makati, University of the Philippines, or the Philippine Normal University.



Makati College Education Scholarship Program

As a result of these extensive investments, the city is rewarded by the students' exemplary performance as they top in various international and national competitions.

A collage of photos and text celebrating the PHIMO 2021 Heat Round Mathletes. It includes the PHIMO logo, the Department of Education seal, and the Makati City seal. The text congratulates the MAKSCI MATHLETES for an excellent performance. A grid of 15 student portraits is shown, each with their name and achievement level (Gold, Silver, or Bronze) and grade level. The students are identified as follows:

| Rank | Name                         | Achievement               | Grade Level |
|------|------------------------------|---------------------------|-------------|
| 1    | Christian Jozef Dimaunahan   | Gold - Senior Secondary   |             |
| 1    | Joseph Benedict Gatmen       | Gold - Junior Secondary   |             |
| 1    | John Clarence Cruzado        | Gold - Secondary 3        |             |
| 1    | Jon Louis Macopia            | Gold - Secondary 3        |             |
| 1    | Laurence Hapin               | Gold - Secondary 2        |             |
| 2    | Russell Lei Padayao          | Silver - Junior Secondary |             |
| 2    | Mark Glenn Mayuga            | Silver - Secondary 3      |             |
| 2    | Allan Dave Pabilano          | Silver - Secondary 3      |             |
| 2    | Cody Arris Saloma            | Silver - Secondary 2      |             |
| 2    | Frances Deborah Arcala       | Silver - Secondary 1      |             |
| 3    | Clarence Jay Tamaca          | Bronze - Junior Secondary |             |
| 3    | Jhen Wayne Panganiban        | Bronze - Secondary 2      |             |
| 3    | Dennis Gabriel Sta. Catalina | Bronze - Secondary 2      |             |
| 3    | Samantha Mykhyle Francisco   | Bronze - Secondary 2      |             |
| 3    | Rhianna Mikaela De Sotto     | Bronze - Secondary 1      |             |

MAKSCI MATHLETES

# AWARDS AND RECOGNITIONS



## Administrative Services

- ▶ **Bronze Award (Special Mention)** in the 4<sup>th</sup> World Smart Sustainable Cities Organization (WeGO) Awards, Efficient Government Category. Makati is the lone city in the Philippines that landed in the top three of this year's WeGO Awards for promoting the use of technology in its various initiatives in response to the COVID-19 pandemic
- ▶ **Ranked 4<sup>th</sup> in the Highly Urbanized Cities category of the 2020 Cities and Municipalities Competitiveness Index (CMCI)** during the 8<sup>th</sup> Regional Competitiveness Summit held on December 16, 2020 via teleconferencing

## Economic Services

- ▶ Certificate of Recognition to Makati City as **Best LGU in DILP** Implementation given by the Department of Labor and Employment - National Capital Region (DOLE-NCR) last November 20, 2020 at DOLE-Makati-Pasay Field Office, Makati City
- ▶ Makati City PESO as **Second Runner-Up Best Regional PESO** during the DOLE-NCR and PESO Year-End Performance Assessment and Planning Exercise held in Malate, Manila last December 17, 2020
- ▶ **CDA Gawad Parangal 2020 Sertipiko ng Pagkilala** ay iginawad sa Makati City Cooperative Development Office (MCDO) ng Cooperative Development Authority - National Capital Region (CDA-NCR) noong ika-20 ng Oktubre taong 2020 sa Lungsod ng Quezon para sa natatanging gawa at mahalagang kontribusyon na buong pusong inihandog para sa kanilang mga miyembro at sa komunidad sa panahon ng pandemya

## Environmental Management

- ▶ **2<sup>nd</sup> Place Winner of 2019 Manila BAYani Awardee for the City Category** given by the Department of Interior and Local Government (DILG) last July 2020
- ▶ **2<sup>nd</sup> Place in the 2020 Assessment of LGUs to the Compliance to the Manila Bay Clean-up, Rehabilitation and Preservation Program**, garnering a score of 96.2% last December 16, 2020

## Finance Management

- ▶ The city has obtained, for the third straight year, an "**unmodified opinion**" from the Commission on Audit (COA) in its Annual Audit Report on the city's financial statements for Calendar Year 2019
- ▶ **Special Citation as Finalist** in the 2020 Search for the Most Business-Friendly Local Government Unit (LGU) Award by the Philippine Chamber of Commerce and Industry (PCCI)

## Protective Services

- ▶ **6<sup>th</sup> Place in Southeast Asia** with 58.96 Safety Index in Numbeo's Safety Index Ranking. Second to Davao City for Philippine Cities ranking.
- ▶ **Plaque of Recognition to City Government of Makati** for its invaluable contribution in the implementation of "OWWA Uwian Na Program" for the repatriated OFWs held at the Parañaque Integrated Terminal Exchange, given last December 28, 2020 at OWWA Multi-purpose Hall, OWWA Center, Pasay City.

## Social Development

### Health Sub-Sector

- ▶ Certificate of Recognition to Ospital ng Makati for the distinction as **White Orchid Awardee** having garnered a total score of 86-90% based on the Department of Health's set criteria for implementing a 100% Tobacco-Free Environment and following the World Health Organization's "**MPOWER**" Framework

## **Education, Culture, and the Arts Sub Sector**

### **► Thailand International Mathematical Olympiad**

Merit Award - Lavigne Ryszard Rodriguez

### **► South East Asian Mathematical Olympiad**

Merit Award - Lavigne Ryszard Rodriguez

### **► Pan-Asia Pacific International Mathematics Olympiad**

Bronze Award - Lavigne Ryszard Rodriguez

### **► 2020 Southeast Asian Mathematical Olympiad (Online)**

Gold Medalist - Christian Dimaunahan

Bronze Medalist - Lorenzo Hapin

### **► 2020 Thailand International Mathematical Olympiad - Heat Round (Online)**

Gold Medalist - Christian Dimaunahan

### **► 2020 International Kangaroo Mathematics Competition**

Gold Medalist - Christian Dimaunahan

### **► 2020 Hongkong International Mathematical Olympiad (HKIMO) (Online)**

Silver Medalist { Russell Lei Padayao  
Jon Luis Macopia  
Rafael Laurence Padayao

Bronze Medalist { Kai Chenaniah Orpilla  
Rommel Bernaldez Jr.  
Raiana Carandang  
Lance Danie Abrigo  
Frances Deborah Arcalas

### **► World Mathematics Game Open**

Silver Medal - Justine Mae Coronel Vito Cruz

### **► Thailand International Math Olympiad**

Bronze Medal - Jake Andrei D. Contreras

### **► 1<sup>st</sup> Virtual Robotics Challenge 19<sup>th</sup> Philippine Robotics Olympiad**

Champion { Luke Alexander R. Pons  
Marc Francis M. Largo  
Allen Reilan Bustamante

### **► National Festival of Talents - SPFL - Mandarin Quiz Whiz**

4<sup>th</sup> Place - Myra Jannes A. Pamfilo

### **► Brigada Eskwela Jingle Contest**

Champion - Bangkal Elementary School I

### **► Mathematical Challenge for Filipino Kids' Training Program**

Rank 1 - Michael Angelo L. Saluta  
(Pembo Elementary School)

### **► Philippine Daily Inquirer Current Quiz Bee 2020 – NCR**

1<sup>st</sup> Place - Cyrille Abigania  
(Fort Bonifacio High School)

### **► The Philippine Online Student Tambayan Pagsulat ng Sanaysay**

Grand Winner - Rafael Anthony M. Melendez

### **► National Schools Press Conference 2020**

7<sup>th</sup> Place - Jamila Dominique L. De Mesa

### **► Regional Festival of Talents - Balye sa Kalye**

Champion (Balye sa Kalye) - Mr. Kemuel Gavino  
(Coach-Trainer)  
MHS Dance Troupe

► Documentary films of students from the University of Makati (UMak) nabbed the top spots of the 2019 Class Project, dominating the **Intercollegiate Mini-Documentary Competition**. The three (3) documentary films namely **Titser Genie (1<sup>st</sup> Place)**, **Kulitan (2<sup>nd</sup> Place)** and **Mga Batang Anipa (3<sup>rd</sup> Place)** of University of Makati reigned supreme out of 45 entries all over the country in the competition organized by Knowledge Channel Foundation Inc, together with ABS-CBN and Philippine Association of Communication Educators (PACE) last April 2020.

► **Online Awarding of Pioneer's, heArt for Tomorrow: Art Design Contest** given by the Pioneer Life Inc. last April 2020 recognized two (2) UMak students

Leonard Ipan (Online Favorite Awards, 2<sup>nd</sup> Placer)

Carlos Fabillar (Overall 2<sup>nd</sup> Place/Online Favorite Awards, 1<sup>st</sup> Place)

► The Commission on Higher Education (CHED) has appointed Dr. Ederson Delos Trino Tapia (Vice President, Planning and Research, University of Makati) as Academe Member of the Technical Panel for Public Administration

► **Manila Touch League 2019, Men's Division**

Champion - UMak Rugby Team

► **Manila Touch League 2019, Women's Division**

4<sup>th</sup> Place - UMak Rugby Team

► **50<sup>th</sup> Women's National Collegiate Athletic Association (WNCAA) Table Tennis Senior Division**

Champion - UMak Women's Table Team

► **50<sup>th</sup> Women's National Collegiate Athletic Association (WNCAA) Taekwondo Senior Division**

Champion (Kyorugi) - UMak Women's Taekwondo

2<sup>nd</sup> Runner-Up (Poomsae) - UMak Women's Taekwondo

► **50<sup>th</sup> Women's National Collegiate Athletic Association (WNCAA) Badminton Senior Division**

1st Runner-Up - UMak Women's Badminton

► **Jan Oliver De Leon (Executive Doctorate in Leadership Major in Education) of University of Makati** has awarded Young Leader of the Year during Circle of Excellence - 11<sup>th</sup> Asia CEO Awards 2020

► The Philippine Pharmacists Association, Inc. has recognized Dr. Maria Fay Nenette M. Cariaga (College Dean of College of Allied Health Studies (COAHS) of University of Makati) as the **"2020 Outstanding Pharmacist in Pharmacy Education"**

► **"Balikbayan"** short film of College of Arts and Letters (CAL) students at the University of Makati made it to the **10 official entries of this year's Metro Manila Film Festival Short Film category**

► **2019 Youth Excellence in Science (YES)**

**Awardees:**

• **Bangkal Elementary School I**

Justine Mae Coronel  
Vito Cruz

• **East Rembo Elementary School**

Lian Daniel B. Lachica  
Julliane Lois P. Manalastas  
Jason D. Sarza Jr.  
Jaycee D. Sarza

• **Rizal Elementary School**

Angelo Josel D. Dagale  
Constantine M. Santos

• **Comembo Elementary School**

Stephen Emmanuel Bagotao  
Allainah Jade Pahunang  
Dennis Gabriel V. Sta. Catalina

• **Pembo Elementary School**

Vivien Shane N. Lozano  
Rosemary Kyle B. Santos  
Stephanie Liensay R. Sayson

• **San Antonio Village Elementary School**

Sittie Reham G. Macapodi  
Rafael Laurence Padayao  
Rhian Louise Padayao

• **Makati Elementary School**

Hayden Zachary G. Andal

• **South Cembo Elementary School**

Reign Margarette V. De Sotto  
Rianna Mikaela V. De Sotto

• **Makati Science High School**

Ron Aldwyn Abustan  
Deanne Gabrielle Algenio  
Joshua Clarke Bautista  
Christian Jozef Dimaunahan  
John Louis Macopia  
Mark Glen Mayuga

• **Pitogo High School**

Nathaygel Angelo Bunagan  
Marc Francis M. Largo  
Nathaniel Macatniel Macato





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