**Raisul Islam Mahee**

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**OBJECTIVE:**

To obtain a position as a computer technician at Protech Technical Solutions Inc., where I can utilize my skills, education, and experience in providing high-quality technical support and solutions.

**HIGHLIGHTS OF QUALIFICATIONS:**

* Skilled in identifying and resolving hardware and software issues, conducting regular system backups, and restoring protocol, and assisting in the design, delivery, and improvement of system-wide support and training.
* Proficient in using various tools and technologies, such as Windows, Linux, Web servers, ODBC, PowerShell, and 7-Zip.
* Familiar with cyber security fundamentals and wireless technology concepts.
* Able to work independently or as part of a team and adapt to changing priorities and deadlines.
* Creative and innovative in finding solutions and improving processes, as well as learning new skills and technologies.

**TECHNICAL SKILLS:**

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| --- | --- |
| * Hardware/Software Installation & Configuration | * Firmware Upgrading |
| * CRM Programs | * Workstation Management |
| * Software & Network Security | * Report Generation |
| * System Testing | * Auditing |

**EDUCATION:**

**Computer System Technician**

**George Brown College, Class of 2024**

* Graduation with honors and a GPA of 3.66/4
* Built several projects on networking infrastructure, network automation, and Linux, using tools and technologies such as Cisco Packet Tracer, Ansible, Python, Bash, and PowerShell.

**CERTIFICATIONS:**

* CompTIA Security+ Certification 2023