



Assessment task 2 – Applying the Plan-Do-Check-Act quality management tool

Purpose of assessment

To demonstrate knowledge of quality management tools, techniques and methodologies.

This assessment task accounts for 10% of total assessment.

Cut and Paste the Questions below into a text editor such as WordPad or Microsoft Word and answer the questions. Include both the Text file and the PDF Assessment Cover Sheet in your submission.

Assessment task

Discuss how you would apply the Plan-Do-Check-Act approach to a problem or activity that occurs in the building and construction workplace.