



## MIS771 Lecture Topic 2 – Worksheet

### Exercise 1

- (a) A recent NSW study found that, on average, households spend \$232 a week on groceries. A retail organisation wishes to determine if Victorian households differ in their average spending on groceries. They take a random sample of 64 Victorian households and obtain a sample mean of \$215 with a standard deviation of \$56. Use  $\alpha = 2\%$  to test the claim.
- (b) Could you have come to a different decision if  $\alpha = 1\%$ ?

### Exercise 2

In a large organisation, currently 7.5% of all deliveries from suppliers arrive late. A supply chain manager is considering implementing a new system with its suppliers in order to reduce the number of late deliveries received by the organisation. It is estimated that the new system would cost approximately \$200,000.

- (a) Before deciding whether to purchase the new system, a trial was conducted in which a random sample of 120 deliveries revealed only 6 were late. Is there sufficient evidence to conclude that the new system is better than the previous one? Use  $\alpha = 10\%$ .
- (b) Would the p-value be higher or lower than 10%? Explain.
- (c) Write down what the Type I and Type II errors would be in this scenario.
- (d) Do you think  $\alpha = 10\%$  was appropriate for this scenario?
- (e) Should the company purchase the new system?

### Exercise 3

An Equal Opportunity Officer wishes to compare the average amount of unpaid overtime worked by female and male employees in an organisation. A random sample is taken and the results are as follows:

Females:	$n_1 = 32, x_1 = 8.2, s_1 = 2.8$
Males:	$n_2 = 36, x_2 = 6.1, s_2 = 2.4$

- (a) Is there a significant difference between unpaid overtime worked by females and males?

- (b) If so, provide an accurate estimate of the difference.

#### **Exercise 4**

Management at an organisation have implemented a new training program with the aim of improving productivity. 36 staff were randomly chosen to pilot the training program with the following results:

Productivity (after):  $x_1 = 101.5$

Productivity (before):  $x_2 = 99.0$

- (a) Has there been a significant improvement in productivity after the training program?  
[Note: standard deviation of differences is 2.8]
- (b) Suppose Management decided to only implement the training program to ALL employees if it can be demonstrated that the program improves productivity by more than 2%. Should they implement the training for ALL employees?

#### **Exercise 5**

Is there a smaller proportion of non-union members who feel 'insecure' in their job compared to employees who are union members?

Non-union:  $n_1 = 25$ ,  $p_1 = 6/25 = 24.0\%$

Union:  $n_2 = 23$ ,  $p_2 = 8/23 = 34.8\%$

Conduct a hypothesis test using  $\alpha = 10\%$ .