LAITH AL MOFTY

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PROFESSIONAL SUMMARY

Laith Al Mofty is an experienced DevOps Engineer with a strong focus on cloud-based environments (AWS, Azure) and automation. With extensive experience in supporting financial applications, Laith excels in building, optimizing, and maintaining robust DevOps pipelines. He has a proven track record in driving continuous improvement, managing production incidents, and developing solutions that enhance the reliability and performance of applications. His expertise in Windows Server, PowerShell scripting, and Agile methodologies positions him as a key contributor to Bupa's Finance Technology team, where he is committed to making health happen through innovative technology solutions.

SKILLS

- DevOps Engineering and Automation
- Cloud Platforms: AWS, Azure, Windows Server
- Infrastructure as Code (IaC) with Terraform, CloudFormation
- API Development and Integration
- Continuous Integration and Continuous Deployment (CI/CD)
- Production Monitoring and Incident Management
- Automation Scripting: PowerShell, Bash
- Application Support for Financial Systems (SaaS, PaaS, On-Prem)
- Agile and Scrum Methodologies
- Performance and Security Testing
- Post-Mortem Analysis and Documentation
- System Reliability and Continuous Improvement
- Oracle Financial Planning (willing to upskill)

WORK HISTORY

01/2023 - Current

DevOps Engineer
IBM - United Kingdom

- Managed and optimized cloud-based infrastructure using AWS and Azure, ensuring high availability and scalability of critical financial applications.
- Developed and maintained DevOps pipelines using CI/CD practices, automating deployment processes to reduce manual intervention and increase efficiency.
- Led post-mortem analysis for production incidents, identifying root causes and implementing solutions to prevent future occurrences.
- Collaborated with the Finance Technology team to design and implement new applications, ensuring they meet performance and security standards.
- Automated repetitive tasks and processes using PowerShell and other scripting tools, significantly reducing operational toil.
- Supported financial applications (SaaS, PaaS, On-Prem) by managing their infrastructure, ensuring they meet the necessary compliance and performance benchmarks.
- Actively participated in Agile ceremonies, contributing to the planning and execution of sprints to deliver high-quality software solutions.

11/2021 - 12/2022

Associate Software Engineer
IBM - United Kingdom

- Developed technical solutions by translating user stories into efficient data collection, ingestion, processing, and analysis methods.
- Configured and managed security tools, enhancing project security and efficiency.
- Authored technical design documents for BI components, ensuring clarity and accuracy in project specifications.
- Troubleshot and resolved ETL and reporting issues, prioritizing tasks based on urgency and impact.
- Collaborated with developers and product owners to develop and execute effective test plans and strategies.
- Explored cybersecurity and cloud security concepts, focusing on network security and secure operations.

04/2020 - 03/2021	**Data Analyst & IT Support**

NHS - United Kingdom

- Innovated in performance reporting, data security, and cybersecurity techniques, supporting the modernization of NHS services while ensuring GDPR compliance.
- Designed and developed management information systems to streamline data analysis and reporting processes.
- Resolved data-related support desk requests/issues, providing timely and effective solutions.

04/2017 - 04/2020	**Technical Sales Manager - Google**

Gekko Group - United Kingdom

- Oversaw and monitored the performance of the sales team, implementing strategies to boost morale and motivation.
- Developed and implemented effective sales strategies and techniques, fostering a dynamic and results-driven sales environment.
- Projected expected technical sales volumes for both existing and new products, aligning sales strategies with market trends and product evolution.

CERTIFICATIONS

- Registered Scrum Master - 2023
- Government Industry Jumpstart - 2023
- AWS Certified Cloud Practitioner - 2023
- Architectural Thinking for Security - 2023
- IBM Consultant Profession Certification - Foundation - 2023
- Qualys Vulnerability Management Detection & Response - 2024

EDUCATION

01/2021 - Current	**Master of Science**: **Advanced Cyber Security**

King's College London - London

09/2016 - 07/2019	**Bachelor of Science**: **Computer Science**

Goldsmiths, University of London - United Kingdom - 2:1 Upper Division Second Class Honours

LANGUAGES

English

Proficient (C2)

Arabic

Proficient (C2)

French

Beginner (A1)