

Customer Acceptance/Project Completion Form

January 9, 2023

Project Name: Face Mask Detection System

Project Manager: Nur Faezah Binti Abdul Rauf

I (We), the undersigned, acknowledge and accept delivery of the work completed for this project on behalf of our organization. My (Our) signature(s) attest(s) to my (our) agreement that this project has been completed. No further work should be done on this project.

Name	Title	Signature	Date
Loo Jie Wei	Managing Director	<i>Loo Jie Wei</i>	January 9, 2023
Harry Tomlinson	Training Director	<i>Harry T.</i>	January 9, 2023

1. Was this project completed to your satisfaction? ☒ Yes ☐ No

2. Please provide the main reasons for your satisfaction or dissatisfaction with this project.

The project is successfully implemented. A full demonstration and a training session have been done to make sure all the staff is well-prepared. Faezah definitely showed us the importance of the system being implemented to make it easy for the management department in terms of the customers' movements into the premise.

3. Please provide suggestions on how our organization could improve its project delivery capabilities in the future.

An improvement that can be done is probably by training and testing more datasets that include more variety of mask colour. The mask colours in the datasets that have been used in this project are mostly white, black, and green which is the colour of a normal surgical mask. These days, a variety of mask colours are being sold in stores. Thus the need for more datasets with a variety of mask colours.

Thank you for your input.