

One University. One World. Yours.

MCDA 5520 STATISTICS & BUSINESS ANALYTICS

Project Case – Vaycaynation: Driving website traffic through second-screen analytics

Team Members

Names	A#
Bhattacharjee, Juthika	A00442303
Chacko, Jelson	A00446838
Chauhan, Raj Bhupendrakumar	A00447694
Deshmukh, Kishor P.	A00439253
Ganesan Kabaleeswaran, Sivakarthikeyan	A00442434

Q1: Which of the spots has most contributed to increase in website visits?

Answer:

The lifts for the 2-minute and the 20-minute mark/window have been calculated using the following formula:

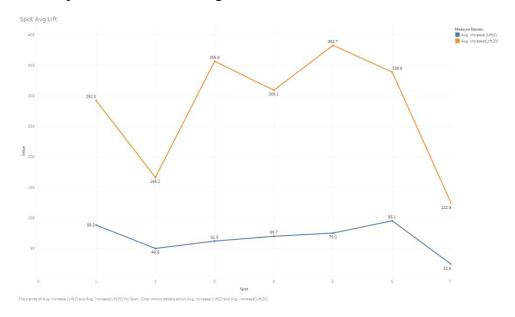
- Lift2 = AfterVisits2 BeforeVisits2
- Lift20 = AfterVisits20 BeforeVisits20

The AfterVisits2, BeforeVisits2, AfterVisits20 as well BeforeVisits20 data columns are used from the excel sheet given. Hence, Lift2 and Lift20 are the derived columns/features.

This is needed as the 20-minute window should also be analyzed for Weber to come up with the most contributive spot for the lifts. The average lifts have been calculated per spot for the 2 marks/windows (2-minute and 20-minute).

	Avg Lift2	Avg Lift20	Avg
Spot 1	87.97	292.03	190.00
Spot 2	49.82	166.18	108.00
Spot 3	61.89	356.56	209.22
Spot 4	69.74	309.05	189.39
Spot 5	75.04	382.65	228.85
Spot 6	95.11	338.78	216.94
Spot 7	23.57	122.86	73.21

For the <u>2-minute</u> mark, it can be concluded that <u>Spot 6</u> has the highest average lifts, and for the 20-minute mark, Spot 5 accounts to the highest mean lifts.



Hence, to conclude that which spot is the most contributive, we must consider both windows.

Overall, from the above graph, the mean lift in Vaycaynation's website visits is the highest for Spot 5, meaning choosing Spot 5 for airing the commercial will yield company, the highest increase in visits.

Q2: How important is content (i.e., spots 1-7) in explaining website visits relative to placement and timing factors? In addition to the variables in the data set, this analysis should also include the day of the week and whether an ad aired during prime time (i.e., between 8 and 10 pm, or 20 to 22 h).

Answer:

This question focuses on the spots, the time slots, and the placement variables for determining the lifts in visits, which clearly indicates that the focus is on the day of the week and the time slot (e.g., 8pm – 10pm is the prime-time slot) for the airing of the commercial, too. These two variables were obtained by modifying the StartSp and EndSp columns in excel.

As we can see, since the effect of timing and placement variables on the lifts in visits is to be analysed, multiple regression technique is employed for this purpose.

Clearly,

The independent variables used are:

- Spot # (Spot 1-7)
- Day of the week (Mon Sun)
- Prime Time Slot (1 = Prime Time airing slot, 0 = Non-prime Time airing slot)
- Position % (= Position / Total_Positions) [higher the %, later is the airing done]
- Channel (Vox, Kabel1, RTL)
- Genre (Thriller, Sitcom, Basketball, etc.)

Note: Prime Time Slot is 1 if the airing is done after 8pm. Also, the categorical variables are one-hot encoded, so Spot# is split into 6, Day of the week into 6, Prime Time Slot into 1, Channel into 2, and Genre into 19 one-hot encoded columns.

The sample snapshot of how the data looks like is here:

Spot 5	Spot 6	Monday	Tuesday	Kabel1	VOX	Adventure	Basketbal	Document	News
1	0	1	0	1	0	1	0	0	0
0	0	0	0	1	0	0	1	0	0
0	0	0	0	1	0	0	1	0	0
0	0	0	0	1	0	0	1	0	0
0	0	0	0	1	0	0	1	0	0
0	0	0	0	1	0	0	1	0	0
0	0	0	0	1	0	0	1	0	0
0	0	0	0	1	0	0	1	0	0

The dependent/target variables are the lifts in website visits for 2-min as well as the 20-min window. So, we perform multiple regression for the lifts in 2-min window and then for the lifts in the 20-min window.

R Studio is used to come up with the regression analysis results.

This is the regression analysis result for the lifts in visits for the 2-minute window.

Coefficients:					
Coefficients:	Estimato	Std. Error	+ value	Dn(\ 1+1)	
(Total cont)	-51.8049			0.359344	
(Intercept)	36.0957				
ïSpot1	23.7039	10.909/	1.909	0.059579 0.234451	*
Sporz		19./981	1.197	0.234431	
Spot3	32.1758	10 6011	1.44/	0.151490 0.459869	
Spot4 Spot5	13.8755 25.6453	10.0911	1.742	0.439869	
Spots					2
Spot6	53.0730	22.4383		0.020239	
Monday	-67.5403			0.016507	
Tuesday	-50.8394			0.073631	
Wednesday Thursday	-60.9920			0.057821	
Thursday	-65.4596			0.015760	
Friday	-68.0373			0.018868	*
Saturday PrimeNo	-17.6807	2/.0/02	-0.653	0.515386	
r i illicito	48.1567			0.025868	
Kabel1	54.7369	22.4704	2.436	0.016892	*
VOX	81.0245	23.541/	3.442	0.000890 0.973834	RRR
PositionPercent			-0.033	0.973834	
Adventure	73.2783 87.5196	59.0521	1.241	0.217975 0.043466	
Basketball	87.5196	42.7115	2.049	0.043466	*
Document y	03.3333	TO. 2301		0.056660	
News	72.1925	46.5832	1.550	0.124831 0.001566	
Romance	186.3628	57.0767	3.265	0.001566	**
Science	69.0602	48.3919	1.427	0.157130	
Thriller	110.7826	45.9980	2.408	0.018132 0.129386	*
Travel	81.0632	52.9463	1.531		1
Cartoon	98.0080		1.587	0.116131	
Humor	86.6126	53 5588	1 617	0.109466	
Magazine	113.8333	53.3467	2.134	0.035670	*
OtherMovies	72.1723	54.0569	1.335	0.185321	
ScienceFiction	107.3130	50.0894	2.11/	0.037109	
SitCom	111.0714			0.026634	
Soap	80.0271	47.2516	1.694	0.093911 0.000823	
Soccer	183.9275	53.0699	3.466	0.000823	***
Politics	115.8183		2.306	0.023517	
Nature	105.0681	61.3506	1.713	0.090351	
Family	115.8471	53.0668	2.183	0.031726	*
Signif. codes:	0 '***'	0.001 '**'	0.01 '*'	0.05 '.'	0.1 ' ' 1
Residual standa	rd error:	38.24 on 87	degree	of free	dom
Multiple R-squa	red: 0.6	551. Adiu	usted R-	squared:	0.5164
F-statistic: 4.	722 on 35	and 87 DE	p-value	e: 2.163e-	-09
. Jeachbere. T.	0 55		P	2. 2.1000	

Clearly, the R-squared value for the combination of the independent variables is 0.6551. This means 65.51% of the variation in lifts in visits (2-min window) is explained by the independent variables. This also indicates the combined effect of the content, timing and placement columns does affects the increase in visits.

Even for the 20-min window (shown below), it is evident that 52.88% of the variation is brought about by the overall combination of the independent variables.

Coefficients:						
coefficients:	Estimato	Std. Error	t value	Dr(\ltl)		
(Intercept)	-105.461		-0.370			
ïSpot1	76.360		0.796			
Spot2	88.600	100.403	0.882	0.3800		
a'	202 440	440 767	1.801			
Spot4	70.844 171.267					
Spot5	171.267	94.789 98.220	1 7//	0.4308		
Spot6	188.565	50.220	1.657			
Monday	0.826	140.008	0.070			
Tuesday	9.826 -40.308	142.385	-0.283	0.7778		
Wednesday	-202.770					
Thursday	-146.314					
Friday	-153.036	1/4./90	-1.061			
Saturday	31.463	127 727	-1.001	0.8193		
PrimeNo	39.216	107 727	0.229 0.364	0.8193		
Kabel1	279.798	112 055	2.455	0.7167	*	
VOX	293.735					
PositionPercent			2.460	0.0139		
Adventure	453.759		1.515			
Basketball	278.737					
Documentry	160.802	210.004	1.287 0.685	0.4949		
News	224.081 367.625					
Romance	111.512	289.456 245.412	1.2/0			
Science	111.512	243.412	0.454			
Thriller	211.660		0.907			
Travel	176.278					
Cartoon	229.880					
Humor	129.881		0.478			
Magazine	195.377					
	190.260					
ScienceFiction		257.063 249.776	1.275			
SitCom Soap	230.670					
	177.933					
Soccer Politics	486.022		1.806			
	247.168	254./61	0.970			
Nature	411.715					
Family	558.455	269.120	2.075	0.0409	К	
Signif. codes:	0 '***' (0.001 '**'	0.01 '*'	0.05 '.'	0.1 '	' 1
Docidus] stands		102 0 00 0	7 do ano	- of f	dom	
Residual standard error: 193.9 on 87 degrees of freedom Multiple R-squared: 0.5288, Adjusted R-squared: 0.3393						
Muitiple R-squa	red: 0.52	288, Adji	isted R-s	squared:	0.3393	
F-statistic: 2	./9 on 35	and 8/ DF,	p-value	e: 5.891e	-05	

It can be said that channel and genre variables are more contributive compared to the timing variable, which can be seen from the *s indicated in the above figures.

Thus, the day of the week, the prime/non-prime slot of the day, spot #, channel and the genres together are extremely important and contribute to the overall increase in visits (R-squared values indicated above).

Q3: Which configuration (in terms of content, placement, and timing) is the best to recommend for the summer campaign? In addition, what lifts in webpage visits and sales can be expected from that configuration?

```
Coefficients:
                                          value Pr(>|t|)
                  Estimate Std. Error
(Intercept)
                  -51.8049
                               56.2187
                                         -0.921 0.359344
                   36.0957
                               18.9097
                                          1.909 0.059579
ï..Spot1
                   23.7039
                               19.7981
                                          1.197
                                                0.234451
Spot2
Spot3
                   32.1758
                               22.2362
                                          1.447 0.151490
                  13.8755
                               18.6911
                                          0.742 0.459869
Spot4
Spot5
                   25.6453
                               19.3676
                                          1.324 0.188927
                  53.0730
-67.5403
                               22.4383
27.6254
                                          2.365 0.020239
Spot6
Monday
                                         -2.445 0.016507
Tuesday
                  -50.8394
                               28.0763
                                         -1.811 0.073631
                               31.7261
                  -60.9920
                                         -1.922 0.057821
Wednesday
                               26.5804
                                         -2.463 0.015760
Thursday
                  -65.4596
                                         -2.393 0.018868
-0.653 0.515386
                  -68.0373
                               28.4332
Fridav
                  -17.6807
                               27.0702
Saturday
                  48.1567
                               21.2423
PrimeNo
                                          2.267 0.025868
Kabel1
                   54.7369
                               22.4704
                                          2.436 0.016892
                               23.5417
                                          3.442 0.000890 ***
VOX
                   81.0245
PositionPercent
                   -0.5405
                               16.4317
                                         -0.033 0.973834
Adventure
                   73.2783
                               59.0521
                                          1.241 0.217975
Basketball
                   87.5196
                               42.7115
                                          2.049 0.043466
                   89.3535
                               46.2581
                                          1.932 0.056660
Documentry
                               46.5832
                                          1.550 0.124831
                   72.1925
News
                               57.0767
Romance
                  186.3628
                                          3.265 0.001566
Science
                   69.0602
                               48.3919
                                          1.427 0.157130
Thriller
                  110.7826
                               45.9980
                                          2.408 0.018132
Travel
                   81.0632
                               52.9463
                                          1.531 0.129386
                   98.0080
                               61.7551
                                          1.587
Cartoon
                                                0.116131
                               53.5588
                                          1.617 0.109466
                  86.6126
Humor
                                          2.134 0.035670
1.335 0.185321
Magazine
                  113.8333
                               53.3467
OtherMovies
                               54.0569
                  72.1723
                 107.3130
111.0714
                               50.6894
ScienceFiction
                                          2.117 0.037109
                               49.2524
47.2516
                                          2.255 0.026634
SitCom
                  80.0271
                                          1.694 0.093911
Soap
Soccer
                  183.9275
                               53.0699
                                          3.466 0.000823
                               50.2355
Politics
                  115.8183
                                          2.306 0.023517
                                          1.713 0.090351
                               61.3506
                  105.0681
Nature
                                          2.183 0.031726
                  115.8471
                               53.0668
Family 1
                 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
Signif. codes:
Residual standard error: 38.24 on 87 degrees of freedom
Multiple R-squared: 0.6551, Adju
F-statistic: 4.722 on 35 and 87 DF,
                                   Adjusted R-squared: 0.5164
                                        p-value: 2.163e-09
```

2-minute mark/window

The multiple regression equation (y-value) for the 2 minutes window is obtained from the independent variables spot, day of the week, genre, position(%) and the prime time (0800 hrs to 0900 hrs) is shown below.

```
Y\_Lift2 = -51.80 + 36.10(Spot1) + 23.70(Spot2) + 32.18(Spot3) + 13.88(Spot4) \\ + 25.65(Spot5) + 53.07(Spot6) - 67.54(Monday) - 50.84(Tuesday) \\ - 60.99(Wednesday) - 65.46(Thursday) - 68.04(Friday) - 17.68(Saturday) \\ + 48.16(PrimeNo) + 54.77(Kabel1) + 81.02(VOX) - 0.54(PositionPercent) \\ + 73.28(Adventure) + 87.52(Basketball) + 89.35(Documentry) + 72.19(News) \\ + 186.36(Romance) + 69.06(Science) + 110.78(Thriller) + 81.06(Travel) \\ + 98.01(Cartoon) + 86.61(Humor) + 113.83(Magazine) \\ + 72.17(OtherMovies) + 107.31(ScienceFiction) + 111.07(SitCom) \\ + 80.03(Soap) + 183.93(Soccer) + 115.82(Politics) + 105.07(Nature) \\ + 115.85(Family)
```

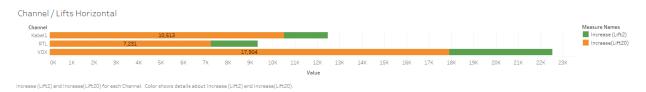
```
Coefficients:
                  Estimate Std. Error
                                          t value Pr(>|t|)
                   -105.461
                                            0.370
(Intercept)
                                285.104
                                                     0.7124
                    76.360
                                 95.897
                                            0.796
                                                     0.4280
ï..Spot1
                   88.600
203.110
                                100.403
                                                     0.3800
                                            0.882
Spot2
                                112.767
Spot3
                                            1.801
                                                     0.0751
                                 94.789
98.220
Spot4
                     70.844
                                            0.747
                                                     0.4568
Spot5
                    171.267
                                            1.744
                                                     0.0847
Spot6
                    188.565
                                113.792
                                            1.657
                                                     0.1011
                     9.826
                                140.098
                                            0.070
                                                     0.9442
Monday
                                142.385
                    -40.308
                                           -0.283
                                                     0.7778
Tuesday
                                160.894
                                                     0.2109
                   -202.770
                                           -1.260
Wednesday
                                134.798
144.195
                   -146.314
Thursday
                                           -1.085
                                                     0.2807
Friday
                   -153.036
                                           -1.061
                                                     0.2915
                     31.463
                                137.282
                                                     0.8193
Saturday
                                            0.229
                                107.727
113.955
119.388
                                            0.364
PrimeNo
                     39.216
                                                     0.7167
                    279.798
Kabel1
                                            2.455
                                                     0.0161
                    293.735
                                            2.460
                                                     0.0159
VOX
PositionPercent -130.610
                                 83.331
                                           -1.567
                                                     0.1207
                   453.759
278.737
                                            1.515
Adventure
                                299.473
                                                     0.1333
                                216.604
Basketba11
                                            1.287
                                                     0.2016
                    160.802
                                234.590
                                            0.685
Documentry
                                                     0.4949
                    224.081
                                236.239
                                            0.949
                                                     0.3455
News
                    367.625
                                289.456
                                            1.270
Romance
                                                     0.2075
                    111.512
                                245.412
                                            0.454
                                                     0.6507
Science
Thriller
                    211.660
                                233.271
                                            0.907
                                                     0.3667
Travel
                    176.278
                                268.509
                                            0.657
                                                     0.5132
                    229.880
                                313.181
                                            0.734
                                                     0.4649
Cartoon
                                271.615
270.539
Humor
                    129.881
                                            0.478
                                                     0.6337
Magazine
                    195.377
                                            0.722
                                                     0.4721
                   190.260
327.837
                                            0.694
                                274.141
                                                     0.4895
OtherMovies
                                257.063
                                            1.275
                                                     0.2056
ScienceFiction
                                            0.924
SitCom
                    230.670
                                249.776
                                                     0.3583
                    177.933
                                239.629
                                            0.743
                                                     0.4598
Soap
                    486.022
                                269.136
                                            1.806
                                                     0.0744
Soccer
                                254.761
311.129
Politics
                    247.168
                                            0.970
                                                     0.3346
                    411.715
                                            1.323
                                                     0.1892
Nature
                                269.120
                                                     0.0409
Family
                    558.455
                                            2.075
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Residual standard error: 193.9 on 87 degrees of freedom
Multiple R-squared: 0.5288, Adjusted R-squared: 0.
F-statistic: 2.79 on 35 and 87 DF, p-value: 5.891e-05
                                    Adjusted R-squared: 0.3393
```

20-minute mark/window

The multiple regression equation (y-value) for the 20 minutes window is obtained from the independent variables spot, day of the week, genre, position(%) and the prime time (20:00 hrs to 22:00 hrs) is shown below.

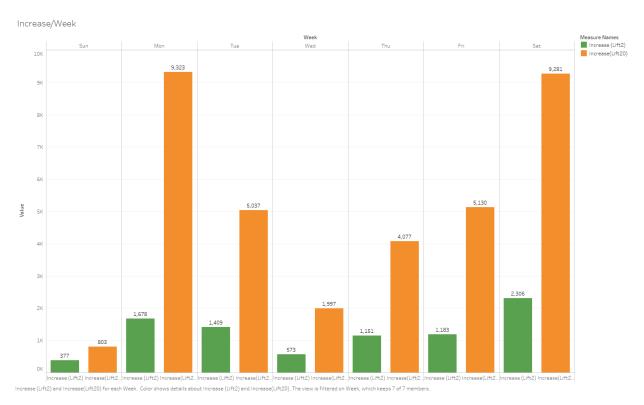
```
Y\_Lift20 = -105.46 + 76.36(Spot1) + 88.60(Spot2) + 203.11(Spot3) + 70.84(Spot4) \\ + 171.27(Spot5) + 188.57(Spot6) + 9.83(Monday) - 40.31(Tuesday) \\ - 202.77(Wednesday) - 146.31(Thursday) - 153.03(Friday) + 31.46(Saturday) \\ + 39.22(PrimeNo) + 279.80(Kabel1) + 293.74(VOX) + 130.61(PositionPer \\ + 453.76(Adventure) + 278.74(Basketball) + 160.80(Document) + 224.08(News) \\ + 367.63(Romance) + 111.51(Science) + 211.66(Thriller) + 176.27(Travel) \\ + 229.88(Cartoon) + 129.88(Humor) + 195.38(Magazine) + 190.26(OtherMovies) \\ + 327.84(ScienceFiction) + 230.67(SitCom) + 177.93(Soap) + 486.02(Soccer) \\ + 247.17(Politics) + 411.72(Nature) + 558.46(Family)
```

• Channels / Lifts



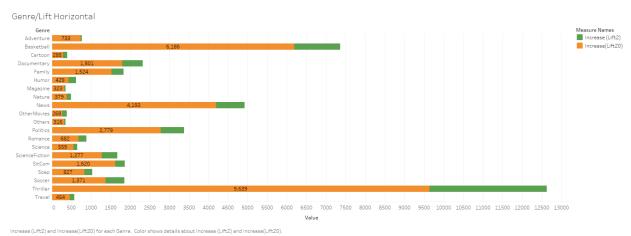
This horizontal stacked bar graph has taken into consideration the Total Lift for the 3 separate channels. It can be inferred from this that the Lift after 20 and 2 minutes is the highest for the advertisements that have been aired on the VOX Channel.

• Week / Lifts



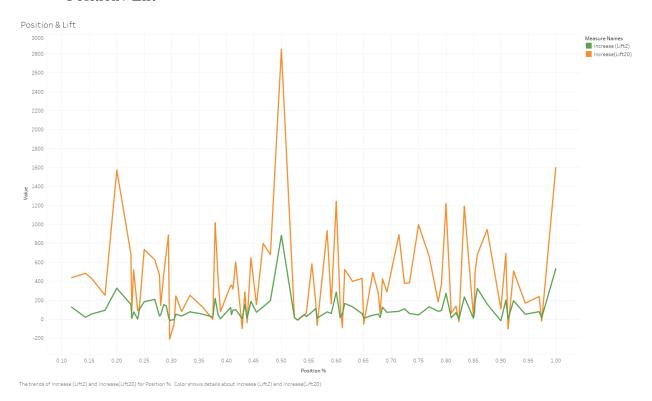
This clustered bar graph represents the Lifts for both, the 2-minute and the 20-minute window across the days of the week. Though, the peak for the total lifts for the 20-minute mark window is on Monday, the collective maximum lift is the highest on Saturday with a total Lift of over 11,500.

Genres / Lifts



This graph represents the total increment of people who visited the website based on the genre of the show they watch. The increase of viewers for the 20 minutes window is 9,639. Since, the total number of viewers for thriller genre is the highest for both the 2 minutes and 20 minutes window, therefore it would be ideal to put the maximum number of advertisements during the thriller genre. On the contrary, the most non-ideal decision would be to air the advertisement during the shows of cartoon genre. The total number of website visits of 2 minutes and 20 minutes window is the least. So, the advertisement should never be aired in the cartoon genre shows.

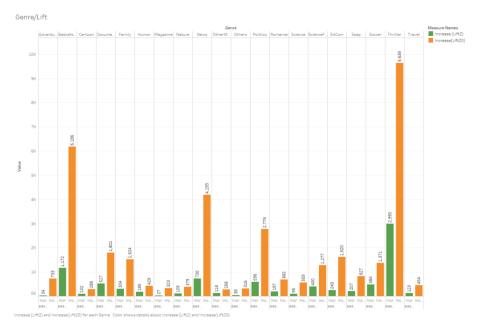
Position / Lift



A plot of the total lifts for the 2-minute and the 20-minute window with respect to the position of the advertisements during the intervals is visualized in the line graph above. A spike is at the

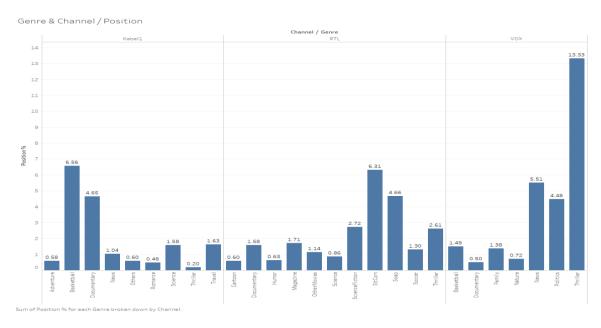
middle position which concludes that an ideal position of the advertisement placed during an interval must be in the middle

• Genre / Lift



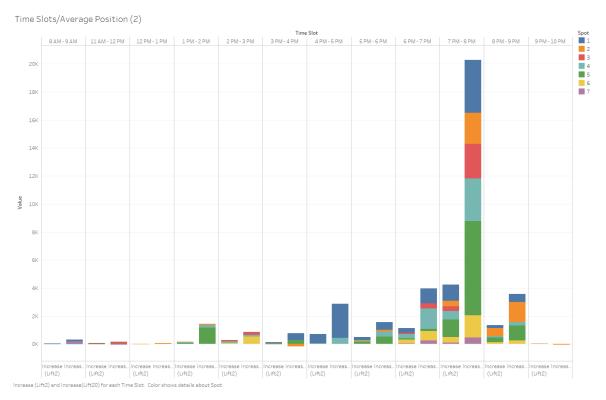
For both, the 2-minute window and the 20-minute window, the above clustered vertical bar graph shows that the peak lifts are for the Genre **Thriller**.

• Genre & Channel / Position



A comparison between all the shows of different genres on different channels along with their position placement has been visualize in this clustered graph. The value of position(%) is the

highest for the thriller genre and the VOX channel. A clear evidence of the thriller genre being the most popular genre can be inferred from this visualization.



This graph highlights the peak lifts during the time window from 7PM to 8PM which is outside the considered Prime Time.

For Lift2:
$$Y_Lift2 = -51.80 + 53.07(Spot\ 6) - 17.68(Saturday) + 81.02(VOX) - 0.54(PositionPercent) + 110.78(Thriller)$$
$$Y_Lift2 = -51.80 + 53.07 - 17.68 + 54.77 + 81.02 - 0.54(0.5) + 110.78$$
$$Y_{Lift2} = 229.89 \sim 230$$

For Lift20:
$$Y_Lift20 = -105.46 + 171.27(Spot5) + 9.83(Monday) + 293.74(VOX) + 130.61(PositionPercent) + 211.66(Thriller)$$

$$Y_Lift20 = -105.46 + 171.27 + 9.83 + 293.74 + 130.61(0.5) + 211.66$$

$$Y_{Lift20} = 646.35 \sim 646$$

Now, it is reasonable to compute the average lifts for both windows -

$$YLiftAvg = (YLift2 + YLift20)/2 = (230+646)/2 = 438$$

As for the increase in sales, we already know that Vaycaynation has already been doing well without even adopting data analysis. However, with the above knowledge of the best possible configuration, the lifts in website visits are likely to increase to 438. It is evident from exhibit 1, the basket value (i. e. the average purchase amount per booking through the company's portal) is $\[\epsilon 450 \]$. Since 438 lifts in visits is now obtained, we will have $450*438 = \[\epsilon 197,100 \]$ increase in sales.

(Note: that the basket value can increase from $\ensuremath{\epsilon}450$ for summer 2018).

From the entire case study, it can be concluded that Vaycaynation can benefit a lot from employing the data analytics brought about by the newly hired employee – Weber. Weber can make great impact by providing the similar insights as calculated by our team, and thus, there is a great amount of value addition to Meier's/company's existing knowledge about their brand awareness. A recommendation from the above analysis would be to practice the best possible configuration of the content, timing, and placement variables.
