

# Privacy Policy

Patowave use technology to empower African businesses and consumers to increase productivity and efficiency by promoting simplicity in the methods of work especially in financial management and business operations. Patowave believe that data privacy is one of the key aspects to deliver value to our customers. We're serious when it comes to data protections and policies provided by our company (Patowave).

Patowave develops data principles to provide explanation about how we (Patowave) collect, obtain, store, use, process, control, transfer, transmit, disclose, and protect all information and data obtained from or in connection with access to or use of the Services. This privacy policy is globally applicable to all Patowave websites, services, and processes:

## Information we collect:

**Contact information.** We might collect your name, email, mobile number, phone number, street, city, state, pin code, country, and IP address. Password you choose are stored in encrypted form and is used to verify your account from time to time when you login on Patowave website or Patowave application from your devices.

Email ID along with password is used for verification of your identity to use Patowave services, rest all details are stored as-it-is, however you can update them from time to time.

Email ID is also used to send you updates, learning material, tutorials, news from Patowave team. We too hate spam, and we mail only significant emails which seems to be relevant to you.

**Payment and billing information's:** We might collect your billing name, billing address and payment method when you buy a subscription. We never collect your credit card number or credit card expiry date or other details pertaining to your credit card on our website. Credit card information will be obtained and processed by our online payment partner payment gateway.

**Information you post.** We collect information you post in a public space on our website or on a third-party social media site belonging to Patowave.

**Demographic information:** We may collect demographic information about you, events you like, events you intend to participate in, tickets you buy, or any other information provided by you during the use of our Services. We might collect this as a part of our survey.

**Unique device numbers:** Patowave also uses a unique device number. This device number varies on Android, iOS and Windows. This number and information about your installation (for example, the operating system type and application version number, device numbers/ID) may be sent to Patowave server when you install the app or when the app periodically contacts our servers, such as during login from your device.

**User Experience:** From time to time we may request information from you to assist in improving our application, and the Services we sell, such as demographic information particular preferences.

**Combined or Aggregated Information.** We may combine or aggregate some of your Data in order to better serve you and to better enhance and update our application f other consumers' use.

**Other information:** If you use our website, we may collect information about your IP address and the browser you're using. We might look at what site you came from, duration of time spent on our website, pages accessed or what site you visit when you leave us. We might also collect the type of mobile device you are using, or the version of the operating system your computer or device is running.

## **We collect information in different ways:**

**We collect information directly from you.** We collect information directly from you when you register for a trial or buy subscription. We also collect information if you post a comment on our websites or ask us a question through phone or email.

**We collect information from you passively.** We use tracking tools like Google Analytics, browser cookies and web beacons for collecting information about your usage of our website. We get information about you from third parties. For example, if you use an integrated social media feature on our websites. The

third-party social media site will give us certain information about you. This could include your name and email address.

### **The personal data we receive automatically:**

**Cookies:** We may collect information from you through automatic tracking systems (such as information about your browsing preferences) as well as through information that you volunteer to us (such as information that you provide during a registration process or at other times while using the application/software, as described above)

For example, we use cookies to make your browsing experience easier and more intuitive: Cookies are small strings of text used to store some information that may concern the user, his or her preferences or device they use to access the internet. Cookies are mainly used to adapt the operation of the site to your expectations, offering personalized browsing experience and memorizing the choices you made previously.

A cookie consists of a reduced set of data transferred to your browser from a web server and it can only be read by the server that made the transfer. This is not executable code and does not transmit viruses.

Cookies do not record or store any Personal Data. If you want, you can prevent the use of cookies, but you may not be able to use of service the way we intended. To proceed without changing the options related to cookies, simply continue to use our application.

**Technical cookies:** Technical cookies, which can also sometimes be called HTML cookies, are used for navigation and to facilitate your access to and use of the site. They are necessary for the transmission of communications on the network or to supply services requested by you. The use of technical cookies allows the safe and efficient use of the site.

You can manage or request the general deactivation or cancelation of cookies through your browser. If you do this though, please be advised this action might slow down or prevent access to some parts of the site.

Cookies may also be retransmitted by an analytics or statistics provider to collect aggregated information on the number of users and how they visit the Application. These are also considered as technical cookies when they operate as described.

**Support in configuring your browser.** You can manage cookie through the settings of your browser on your device. However, deleting cookies from your browser may remove the preferences you have set for this Application.

## **Use of your personal information:**

**We use information to contact you.** We might use the information you provide to contact you for confirmation of a purchase on our website or for other promotional purposes.

**We use information to respond to your requests or questions.** We might use your information to confirm your registration for an event or contest.

**We use information to improve our products and services.** We might use your information to customize your experience with us. This could include displaying content based upon your preferences. We use information to look at site trends and customer interests.

**We may use your information to make our website and products better.** We may combine information we get from you with information about you we get from third parties.

**We use information for security purposes.** We may use information to protect our company, our customers, or our websites.

**We use information for marketing purposes.** We might send you information about special promotions or offers. We might also tell you about new features or products. These might be our own offers or products, or third-party offers or products we think you might find interesting. Or, for example, if you buy subscription from us we'll enroll you in our newsletter.

**We use information to send you transactional communications.** We might send you emails or SMS about your account or a subscription purchase.

We use your information as otherwise permitted by law.

### **Sharing information with third parties:**

**We will share information with third parties who perform services on our behalf.** We share information with vendors who help us manage our online registration process or payment processors or transactional message processors. Some vendors may be located outside of Tanzania.

**We will share information with the event organizers.** We share your information with event organizers and other parties responsible for fulfilling the purchase obligation. The event organizers and other parties may use the information we give them as described in their privacy policies.

**We will share information with our business partners.** This includes a third party who provide or sponsor an event, or who operates a venue where we hold events. Our partners use the information we give them as described in their privacy policies.

**We may share information if we think we must comply with the law or to protect ourselves.** We will share information to respond to a court order or subpoena. We may also share it if a government agency or investigatory body requests. Or we might also share information when we are investigating potential fraud.

**We may share information with any successor to all or part of our business.** For example, if part of our business is sold, we may give our customer list as part of that transaction.

**We may share your information for reasons not described in this policy.**

We will tell you before we do this.

### **Email Opt-Out**

**You can opt out of receiving our marketing emails.** To stop receiving our promotional emails, please email [support@Patowave.net](mailto:support@Patowave.net). It may take about ten days to process your request. Even if you opt out of getting marketing messages,

we will still be sending you transactional messages through email and SMS about your purchases.

### **Third party sites**

If you click on one of the links to third party websites, you may be taken to websites we do not control. This policy does not apply to the privacy practices of those websites. Read the privacy policy of other websites carefully. We are not responsible for these third-party sites.

### **THIRD-PARTY INTEGRATION**

If you sign up in Patowave app on your device with your third-party account (Google, Facebook or Instagram), They will provide Patowave the applicable information (which may include your name, gender, user ID, your email address, location and other information you store on third-party service). All this information is securely stored on Patowave servers and is not disclosed anywhere else. If you tap 'Share to third-party (Facebook, Instagram, What'sApp etc) button from within Patowave, Patowave app will post on your timeline. (Provided you gave the posting permissions) You understand and agree that third parties' use of information they collect from you is governed by their privacy policies, and Patowave's use of such information is governed by this Privacy Policy.

### **To provide Community and Feedback:**

Some of our marketing emails have a "Refer-a-Friend" feature that provides you with the ability to automatically send information about Patowave Products and Services to your Friends. Your friend's e-mail address will only be used for the one-time distribution of the information and will not be used for any other purpose.

We offer various Internet chat services. We encrypt our Internet chat sessions and retain a transcript of the session to help us resolve your current and potential future questions.

### **Modifying, deleting, and accessing your information:**

If you wish to modify or delete any information we may have about you, or you wish to simply access any information we have about you, you may reach out to us at the following email address [support@Patowave.net](mailto:support@Patowave.net).

### **Acceptance of risk:**

By continuing to our application in any manner, use the Product, you manifest your continuing assent to this Privacy Policy. You further acknowledge, agree and accept that transmission of information or data via the internet is not always completely secure, no matter what steps are taken. You acknowledge, agree and accept that we do not guarantee or warrant the security of any information that you provide to us, and that you transmit such information at your own risk.

### **Your rights:**

You have many rights in relation to your Personal Data. Specifically, your rights are as follow

- I. The right to be informed about the processing of your Personal Data
- II. The right to have access to your Personal Data
- III. The right to update and/or correct your Personal Data
- IV. The right to portability of your Personal Data
- V. The right to oppose or limit the processing of your Personal Data
- VI. The right to request that we stop processing and delete your Personal Data
- VII. The right to block any Personal Data processing in violation of any applicable law
- VIII. The right to launch a complaint with the TCRA and applicable data protection authority in another jurisdiction.

Such rights can all be exercised by contacting us at the relevant contact information listed in our Privacy Policy.