

Frequently Asked Questions

- **Who is Sentry MD?**
 - Sentry MD is Northeastern University's secure records vendor. They will be managing your health requirements. To learn more about them, visit their website at www.SentryMD.com.
- **Why is Northeastern partnering with Sentry MD to manage student vaccination information?**
 - Northeastern requires all students to comply with local and state vaccination requirements. The privacy and confidentiality of our students' health information are top priorities. Sentry MD provides state-of-the-art security to ensure student data is not compromised. Sentry MD provides a secure way to collect and maintain required immunization information.
- **Where do I go to upload my documentation?**
 - Log in to your Sentry MD account via the Sentry MD Icon
<https://mysentrymd.com/SAML/SP/Login/NU>
 - The upload portal is smartphone friendly.
- **What is the turnaround time for the documents I uploaded to complete processing?**
 - 24 to 72 business hours.
 - You will receive a confirmation email once the documents you upload have completed processing.
- **How often will I need to upload information to Sentry MD?**
 - Undergraduates entering Northeastern in Fall 2024 are required to submit their immunization information by June 30, 2024. Incoming graduate students must submit their information no later than one month before starting at Northeastern. You can upload updated or completed vaccination records to Sentry MD anytime.
- **What will happen if I do not submit all the required immunization documentation?**
 - Students not complying with immunization requirements may be held out of university activities.
- **Who has access to my records?**
 - Authorized members of the Northeastern University staff.
- **Who do I contact if I have questions about the requirements or my compliance status?**
 - Email Sentry MD at northeastern.immunizations@sentrymd.com
 - Allow 24 to 72 business hours for a response.