
Business Intelligence Manager

Empowered business decision-making through Reporting solutions across healthcare companies / *Achieved significant cost savings* by automating reporting solutions for multiple projects / **Saved \$1.2 billion in regulatory fines** by creating reporting solutions for federal regulatory compliance project

Resourceful Data Warehouse and Business Intelligence manager with history of accomplishing large-scale IT projects within specified timeline and budgetary constraints through strategic planning, resource utilization, and effective team leadership. Proven success delivering robust Business Intelligence Reporting solutions (including design, development and solution implementation of reports solutions for data from the cloud, on-premise data warehouse/databases, enterprise mobility devices and IT security management reports) across Fortune-500 financial, banking, insurance, and healthcare organizations. Refined communicator with strong problem-solving and analytical skills; keenly focused on driving transformational changes to meet emerging business needs.

Highlights of Expertise

- Strategic & Tactical Planning
- Software Development Lifecycle (SDLC)
- Data Warehousing/Business Analytics
- Data Modelling
- Data Visualization
- End User Training
- Data Management
- IT Program/Project Management
- Scrum/Agile Methodologies
- Risk Management/Contingency Planning
- Budget Administration/Cost Reduction
- Geographically Dispersed Team Leadership

Career Experience

Cognizant Technology Solutions, US

2014 – Till Date

Technical Project Manager (2018 to Present)

Spearhead cross-functional development teams and support IT infrastructure by planning, developing and implementing Business Intelligent reports for the office of the Chief Operation Officer. Empower business decision-making across consumer lending and healthcare industries by delivering customer-centric and data-driven business solutions.

- Successfully implemented dashboard for Executives that provided Key Performance Indicators and metrics to support data-driven strategic business decisions across the board members.
 - Aggregated data from 25+ disparate systems, analyzed, cleansed, and transformed data into dashboards (by using Python, DataStage ETLs, and Tableau).
 - Increased the footprint on developed dashboards from a mere 5% to 75% in 4 months by organizing roadshows and conducting user training (in collaboration with Product owners).
- Built high performing project team that saved \$5K YoY by integrating DevOps for Continuous delivery.

Business Intelligence Manager (2016 to 2018)

Effectively planned and delivered financial data warehouse and business intelligence reports. Created backlog and ensured successful delivery of the product in coordination with Product Owner. Contributed to the professional growth of two teams in an Agile environment through consistent coaching/mentoring. Drove overall project activities smoothly by mitigating risk through contingency planning.

- Oversaw delivery management processes for a project that developed a Financial Data Repository by gathering data from 50 different source systems into a Hadoop ecosystem.
 - Effectively addressed drawbacks in the existing legacy system and provided SOX Compliance reports to federal and external teams.
- Received multiple commendations for successful project delivery by implementing process improvement and strategizing defect prevention solutions.
- Contributed to the successful of transitioning of healthcare insurance's legacy system by facilitating and coaching 5 scrum teams. Sourced data from 40+ applications into Teradata data warehouse and created 150+ SAP Business Objects reports for the business users.

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- Enabled the company to participate in Public exchange by ensuring availability of data points to make key decisions, including business readiness, reporting, compliance, and regulations.

Technical Project Manager (2014 to 2016)

Devised effective plans and led teams for end-to-end management of technical projects. Administered budgets, designed strategic roadmaps, and mitigated potential risks to ensure completion of projects within timelines and budgetary constraints. Maintained consistent engagement with project key stakeholders to drive strategic, cohesive operations.

- Saved \$1.2 billion in regulatory fines by implementing solutions for federal regulatory compliance project for consumer lending division of one of the biggest consumer lending banks in US.
- Generated 30+ SAP business object reports to deliver vicinity of validating the compliance.
- Prioritized and expedited the creation and end-to-end reports testing in coordination with cross-functional teams.

ADDITIONAL EXPERIENCE

Technical Lead ▪ Infosys Limited, US & India (2011-2014)

Quality Assurance Engineer ▪ MaaS360, an IBM company, Bangalore, India (2006-2011)

Technical Support Executive ▪ 24/7 Customer.com, Bangalore, India (2003-2006)

Education & Credentials

Bachelor of Engineering, Electrical and Electronics Engineering | Vellore Institute of Technology (2003)

SAFe Certified Scrum Master | Scaled Agile (2020)

Technical Proficiencies:

Reporting Systems – SAP Business Objects, Tableau

Database Systems –Teradata, MS SQL Server 2014

ETL tools – IBM DataStage, IBM Big Integrate

Cloud – AWS, Azure

Project tools – MS Project, JIRA, Remedy, Service Now