EMERY HARRISON

QA TESTER

CONTACT

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New York, NY 📍

[LinkedIn](#) in

EDUCATION

Bachelor of Science
Software Engineering
Rochester Institute of
Technology
2009 - 2013
Rochester, NY

SKILLS

Zephyr
Appium
Java
Gherkin
Bugzilla
Jenkins
LoadRunner
Burp Suite
SQL
Scrum

WORK EXPERIENCE

QA Tester

MongoDB

2019 - current / New York, NY

- **Achieved a 23% reduction in manual testing efforts** by implementing Appium for mobile automation, resulting in a significant cost savings.
- Successfully reduced testing cycle time by 4 hours through the use of efficient test case design and automation scripts.
- Improved test coverage through the implementation of comprehensive test plans and the integration of Gherkin-based BDD (Behavior-Driven Development) testing.
- Led the adoption of Zephyr as the test management tool, resulting in an increase in testing efficiency and improved traceability of test cases.

Test Coordinator

Intersection

2018 - 2020 / New York, NY

- Conducted root cause analysis on critical defects, resulting in a 51% reduction in recurring issues.
- Implemented LoadRunner for performance testing, resulting in a 17% improvement in application response time.
- Utilized Bugzilla to track and manage defects, leading to a **31% reduction in open defects** and faster issue resolution.
- Mentored junior testers, enhancing their skills and productivity.

Software Support Specialist

WebMD

2016 - 2018 / New York, NY

- Identified and eliminated unnecessary software licensing expenses, resulting in annual savings of $1,782.
- Ensured compliance with industry standards such as HIPAA, GDPR by implementing robust SQL database security measures.
- Established a comprehensive knowledge base, resulting in a **21% decrease in repetitive support requests**.
- Oversaw regular security assessments using Burp Suite, resulting in a reduction in vulnerabilities and security incidents.