ELEANOR QUINN

Solutions Architect

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📍 Philadelphia, PA
🔗 LinkedIn

EDUCATION

Bachelor of Science
Information Systems
Carnegie Mellon University
📅 2011 - 2015
📍 Pittsburgh, PA

SKILLS

- AWS
- Docker
- Ansible
- VMware
- F5 BIG-IP
- Okta
- Prometheus
- Microsoft SQL
- Python
- HashiCorp Vault

WORK EXPERIENCE

Solutions Architect

Cigna Corporation

📅 2022 - current   📍 Philadelphia, PA

- Managed a 7-node VMware cluster, optimizing resource utilization and **reducing infrastructure costs by $3,127**.
- Mentored junior team members, leading to an improvement in their technical skills and productivity.
- Designed and implemented an automated deployment pipeline using Docker, reducing deployment time by one hour and decreasing human error by 16%.
- Led a team of 4 engineers in implementing Ansible automation, resulting in a 12% decrease in manual configuration tasks and a 21% improvement in system stability.

Database Adminstrator

AmerisourceBergen Corporation

📅 2018 - 2022   📍 Chesterbrook, PA

- Established robust backup and disaster recovery procedures, **reducing data recovery time by 24 hours** and ensuring minimal data loss.
- Strengthened data security measures, ensuring compliance with industry standards and reducing security incidents by 14%.
- Utilized Prometheus for real-time performance monitoring, resulting in an improvement in resource allocation and database efficiency.
- Integrated Okta single sign-on (SSO) for enhanced authentication and access control, reducing unauthorized access incidents by 17%.

Junior Cloud Engineer

UPMC

📅 2016 - 2018   📍 Pittsburgh, PA

- Improved system monitoring and alerting, reducing response time to critical issues by 19%.
- Assisted in the migration of on-premises applications to Microsoft Azure, ensuring seamless transitions and minimizing disruption to end-users.
- Implemented HashiCorp Vault for secrets management, enhancing security and reducing the risk of unauthorized access to sensitive information.
- Wrote Python scripts for automating routine tasks, **saving an average of 11 hours per week for the team**.