

# Tech Architecture

**Discussion Document** 







# NSE Target Architecture | Should aspire cutting-edge IT capabilities across key architectural layers

#### Roles

Includes internal stakeholders, external stakeholders, FIs & regulator

#### **Touchpoints / Channels**

Capabilities that directly enable interactions and experiences

#### **Digital Experience**

Capabilities that enable digital experiences for smoother functioning

#### Integration

Capabilities that enable integration between NSE's systems internally and with the external applications

#### **Business Applications**

Capabilities that enable key stakeholders to perform clearing, settlement, risk management, collateral management, etc.

#### Data & Analytics

Capabilities that support at-scale availability of trusted data to enable analytics and insight generation

#### IT 4 IT

Capabilities
that support
process-driven
and
systematic
development
& deployment

#### Security

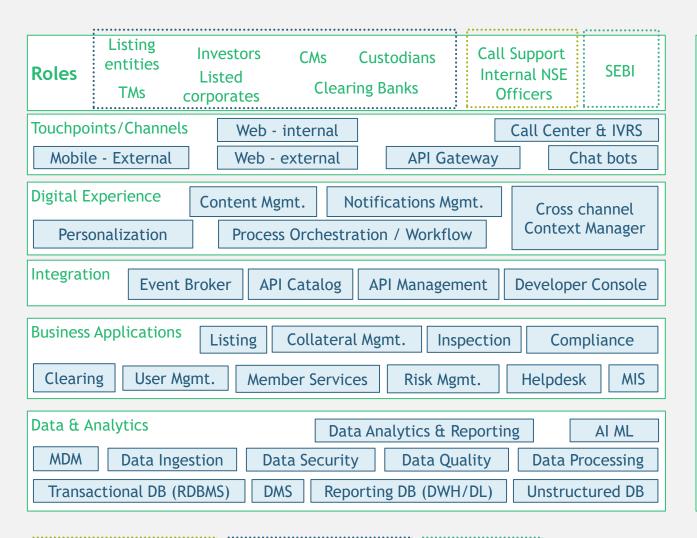
Capabilities
that enable
protection of
exchange's
highly
sensitive
information &
data and also
access
control

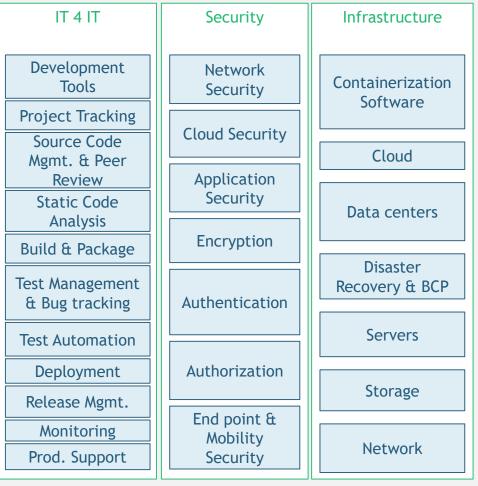
#### Infrastructure

Capabilities
that comprise
underlying
tech and infra
platforms for
systems hosted
by the
exchange, and
for end user
computing



# NSE Target Architecture | IT Capabilities Map

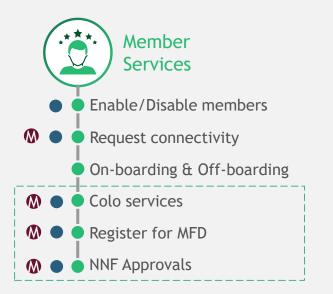


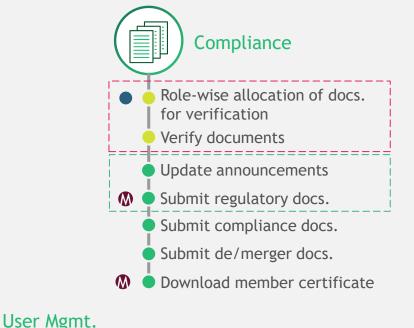


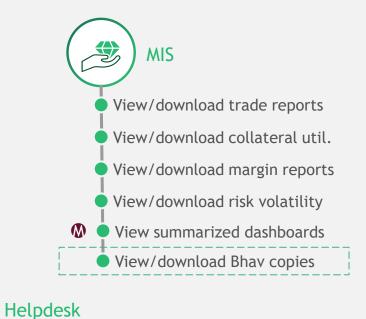
# Many functionalities are common across Clearing & Exchange

#### **Functions**

Initial View\*













External app.

Internal app.

Case Management Tool

M Enabled on Mobile

\* - Will be refined further with customer journey re-imagination

# Distinct functionalities for Clearing & Exchange platforms

#### **Functions**

**Initial View\*** 

Investor

Grievance

#### Clearing

# **Clearing** Approve/Confirm

- trades
- Pay-in Funds & Securities
- Check statuses of pay-in & out
  - Set auto-approval limits
  - Transfer Obligation
  - Enforce penalties
  - Modify orders
  - Modify CP codes
  - Allocate OTRs

External app.

Moved from Exchange



#### Risk Mgmt.

- Check real-time margins
  - Set TM-wise limits
  - Set customized triggers
- Monitor volatility & other risks



Internal app.

#### Collateral Mgmt.

- Add/Delete collateral
  - Allocate collateral
  - Early Pay-in
  - Monitor collateral levels

Case Management Tool

#### Exchange



- Registration & submit documents
- Submit & track application
  - Pay various charges and fees
    - Verify documents & application
  - Approve application



- Resolution
- **SEBI** reporting
- Chat with Chatbots/Support
- Claims settlement



- Submit inspection docs.
- Create, schedule & fill cases
- Generate documents
- Send reports & findings to SEBI
- Enabled on Mobile
- \* Will be refined further with customer journey re-imagination

### Exchange functionalities to be delivered using 2 web apps & 1 mobile app

#### External WEB App - Exchange

#### Listing

- Registration
- Submit Docs
- Track App.
- Fee paymentSubmit App.

**NEAPS** 

#### Inspection

- Submit requested docs.
- Respond to clarifications

**ENIT** 

#### Investor Grievance

- Access FAQs
- Register complaints
- Chat Support

**NICE Plus** 

#### Member Services

- Request Colo, MDF, etc.
- Enable/Disable
- Request connectivity

**ENIT** 

#### User Management

- Add/Delete Users
- Access control
- Maker/CheckerUpdate details

**ENIT** 

#### Compliance

- Update announce-ments
- Submit docs.
- Download certificates

**ENIT** 

#### Helpdesk

- Access FAQs
- Register complaints
- Chat with support

Call/Email

# MIS & Reporting

- View/download trade reports
- View/download Bhav copies

**Extranet** 

#### External MOBILE App - Exchange

#### Listing

- Track status
- Notifications

#### Inspection

- Track status
- Notifications

#### Investor Grievance

- Access FAQs
- Register complaints
- Chat Support
- Notifications

#### Member Services

- Request Colo, MDF, etc.
- Request connectivity
- Track statuses
- Notifications

#### User Management

- Add/Delete Users
- Access control
- Maker/Checker
- Update details

#### Compliance

- Submit docs.
- Download certificates

#### Helpdesk

- Internal allocation
- Resolve queries

# MIS & Reporting

- Dashboard
- Notifications

#### Internal WEB App - Exchange

#### Listing

- Verify docs.
- Approve Application

#### Inspection

- Create cases
- Generate docs
- SEBI reporting

#### Investor Grievance

- Resolve queries
- SEBI reporting

#### Member Services

Updating request statuses

#### User Management

Admin rights

#### Compliance

Verify docs

#### Helpdesk

- Internal allocation
- Resolve queries

# MIS & Reporting

View all files

Powered by an underlying case management system

### Clearing functionalities to be delivered using 2 web apps & 1 mobile app

#### External WEB App - Clearing

#### Clearing

- Approve/ confirm trades
- Pay-in funds & securities
- Set auto-approval
- Modify CP codes
- Allocate OTRs

**NCMS** 

# Collateral Mgmt.

- Add/remove collateral
- Allocation
- Early pay-in

CIM

#### Risk Mgmt.

- Check real-time margins
- Set TM-wise limits
- Set customized triggers

CIM

#### Member Services

- Onboarding/ Offboarding
- Enable/Disable
- Request connectivity

#### User C

Management
Add/Delete

Users

- Access control
- Maker/CheckerUpdate details

#### Compliance

- Update announcements
- Submit docs.
- Download certificates

#### Helpdesk

- Access FAQs
- Register complaints
- Chat with support

Call/Email

# MIS & Reporting

 View/download trade reports

Extranet

#### External MOBILE App - Clearing

#### Clearing

- Track status
- Dashboard
- Notifications

# Collateral Mgmt.

- Dashboard
- Notifications

#### Risk Mgmt.

- Check real-time margins
- Dashboard
- Notifications

#### Member Services

- Request connectivity
- Track statuses
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#### User Management

- Add/Delete Users
- Access control
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#### Compliance

- Submit docs.
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- Internal allocation
- Resolve queries

# MIS & Reporting

- Dashboard
- Notifications

#### Internal WEB App - Clearing

#### Clearing

- Transfer Obligation
- Enforce penalties

# Collateral Mgmt.

Admin rights

#### Risk Mgmt.

Admin rights

#### Member Services

Updating request statuses

#### User Management

Admin rights

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Verify docs

#### Helpdesk

- Internal allocation
- Resolve queries

# MIS & Reporting

View all files

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