# KPMG VIRTUAL INTERNSHIP PROJECT

# TASK: 1 - Data Quality Assessment

Assessment of data quality and completeness in preparation for analysis.

The client provided KPMG with 4 datasets:

- 1. Customer Demographic
- 2.Customer Addresses
- 3. Transactions data
- 4.NewCustomersList

# Reading the data

```
In [2]: 1 data = pd.ExcelFile(r"C:\Users\91939\DATASCIENCE_ALL_COURSES\Projects\KPMG V
```

# Reading each file separately

# **Exploring Transactions Data Set**

In [4]: 1 Transactions.head(5)

## Out[4]:

	transaction_id	product_id	customer_id	transaction_date	online_order	order_status	brand	ŗ
0	1	2	2950	2017-02-25	0.0	Approved	Solex	
1	2	3	3120	2017-05-21	1.0	Approved	Trek Bicycles	
2	3	37	402	2017-10-16	0.0	Approved	OHM Cycles	
3	4	88	3135	2017-08-31	0.0	Approved	Norco Bicycles	
4	5	78	787	2017-10-01	1.0	Approved	Giant Bicycles	

5 rows × 26 columns

In [5]: Transactions.info()

> <class 'pandas.core.frame.DataFrame'> RangeIndex: 20000 entries, 0 to 19999 Data columns (total 26 columns):

```
#
    Column
                             Non-Null Count
                                              Dtype
    _ _ _ _ _
                              -----
0
    transaction id
                             20000 non-null
                                             int64
1
    product id
                             20000 non-null
                                              int64
    customer_id
2
                             20000 non-null
                                             int64
3
    transaction date
                             20000 non-null datetime64[ns]
4
    online_order
                             19640 non-null float64
5
    order_status
                             20000 non-null object
6
    brand
                                             obiect
                             19803 non-null
7
    product line
                                             object
                             19803 non-null
8
    product_class
                             19803 non-null
                                              object
9
    product size
                             19803 non-null
                                             object
10 list price
                             20000 non-null
                                              float64
11
    standard cost
                             19803 non-null
                                              float64
    product first sold date
                             19803 non-null
                                              float64
12
    Unnamed: 13
                             0 non-null
                                              float64
13
14
                             0 non-null
                                              float64
   Unnamed: 14
15
   Unnamed: 15
                             0 non-null
                                              float64
                             0 non-null
                                              float64
16
    Unnamed: 16
17
    Unnamed: 17
                             0 non-null
                                              float64
18
    Unnamed: 18
                             0 non-null
                                              float64
                             0 non-null
                                              float64
19
   Unnamed: 19
20
   Unnamed: 20
                             0 non-null
                                              float64
21
   Unnamed: 21
                             0 non-null
                                              float64
   Unnamed: 22
                             0 non-null
                                              float64
22
23
    Unnamed: 23
                             0 non-null
                                              float64
24
   Unnamed: 24
                             0 non-null
                                              float64
25 Unnamed: 25
                             0 non-null
                                              float64
```

dtypes: datetime64[ns](1), float64(17), int64(3), object(5)

memory usage: 4.0+ MB

```
In [6]:
          1 #Using only the required columns
          2 Transactions = Transactions.iloc[:, 0:13]
          3 Transactions.head()
```

#### Out[6]:

	transaction_id	product_id	customer_id	transaction_date	online_order	order_status	brand	ŗ
0	1	2	2950	2017-02-25	0.0	Approved	Solex	
1	2	3	3120	2017-05-21	1.0	Approved	Trek Bicycles	
2	3	37	402	2017-10-16	0.0	Approved	OHM Cycles	
3	4	88	3135	2017-08-31	0.0	Approved	Norco Bicycles	
4	5	78	787	2017-10-01	1.0	Approved	Giant Bicycles	
4							1	<b>•</b>

#### Transactions.info() In [7]:

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 20000 entries, 0 to 19999
Data columns (total 13 columns):
```

```
#
    Column
                             Non-Null Count
                                             Dtype
- - -
                              -----
    transaction id
 0
                             20000 non-null int64
    product_id
                             20000 non-null int64
 1
 2
    customer_id
                             20000 non-null int64
 3
    transaction_date
                             20000 non-null datetime64[ns]
 4
    online order
                             19640 non-null float64
 5
    order_status
                             20000 non-null object
    brand
 6
                             19803 non-null object
 7
    product_line
                             19803 non-null object
 8
    product_class
                             19803 non-null object
 9
    product size
                             19803 non-null object
 10 list price
                             20000 non-null float64
    standard cost
 11
                             19803 non-null float64
    product first sold date 19803 non-null float64
dtypes: datetime64[ns](1), float64(4), int64(3), object(5)
```

memory usage: 2.0+ MB

```
In [8]:
            #Checking the shape of the data
            Transactions.shape
```

Out[8]: (20000, 13)

```
In [9]:
          1 #Checking for null values
          2 Transactions.isnull().sum()
Out[9]: transaction id
                                       0
        product id
                                       0
        customer_id
                                       0
        transaction date
                                       0
        online order
                                     360
        order_status
                                       0
        brand
                                     197
        product_line
                                     197
        product_class
                                     197
        product_size
                                     197
        list price
                                       0
        standard cost
                                     197
        product_first_sold_date
                                     197
        dtype: int64
```

# There are missing values in 7 columns. They can be dropped or treated according to the nature of analysis

Out[10]: 0

#### There are no duplicate values, so the data is unique.

```
1 #check for uniqueness of each column
In [11]:
           2 Transactions.nunique()
Out[11]: transaction id
                                      20000
         product id
                                        101
         customer id
                                       3494
         transaction date
                                        364
         online_order
                                          2
         order_status
                                          2
         brand
                                          6
         product_line
                                          4
         product_class
                                          3
         product size
                                          3
         list_price
                                        296
         standard_cost
                                        103
         product_first_sold_date
                                        100
         dtype: int64
```

#### **Exploring the columns**

```
In [12]:
            1 Transactions.columns
Out[12]: Index(['transaction_id', 'product_id', 'customer_id', 'transaction_date',
                  'online_order', 'order_status', 'brand', 'product_line',
'product_class', 'product_size', 'list_price', 'standard_cost',
                  'product_first_sold_date'],
                dtype='object')
              Transactions['order_status'].value_counts()
In [13]:
Out[13]: Approved
                        19821
          Cancelled
                          179
          Name: order_status, dtype: int64
In [14]:
              Transactions['brand'].value counts()
Out[14]: Solex
                              4253
          Giant Bicycles
                              3312
          WeareA2B
                              3295
          OHM Cycles
                              3043
          Trek Bicycles
                              2990
          Norco Bicycles
                              2910
          Name: brand, dtype: int64
In [15]:
               Transactions['product_line'].value_counts()
Out[15]: Standard
                       14176
          Road
                        3970
          Touring
                        1234
          Mountain
                         423
          Name: product_line, dtype: int64
               Transactions['product class'].value counts()
In [16]:
Out[16]: medium
                     13826
          high
                      3013
          low
                      2964
          Name: product class, dtype: int64
In [17]:
              Transactions['product_size'].value_counts()
Out[17]: medium
                     12990
          large
                      3976
          small
                      2837
          Name: product_size, dtype: int64
```

```
Transactions['product first sold date']
In [18]:
Out[18]: 0
                   41245.0
         1
                   41701.0
         2
                   36361.0
         3
                   36145.0
         4
                   42226.0
                    . . .
         19995
                   37823.0
         19996
                   35560.0
                   40410.0
         19997
         19998
                   38216.0
         19999
                   36334.0
         Name: product first sold date, Length: 20000, dtype: float64
In [19]:
              #convert date column from integer to datetime
           2
              Transactions['product_first_sold_date'] = pd.to_datetime(Transactions['produ
              Transactions['product_first_sold_date'].head()
Out[19]: 0
              1970-01-01 11:27:25
              1970-01-01 11:35:01
         1
         2
              1970-01-01 10:06:01
              1970-01-01 10:02:25
         3
         4
              1970-01-01 11:43:46
         Name: product first sold date, dtype: datetime64[ns]
In [20]:
              Transactions['product first sold date'].head(20)
Out[20]: 0
               1970-01-01 11:27:25
         1
               1970-01-01 11:35:01
         2
               1970-01-01 10:06:01
         3
               1970-01-01 10:02:25
         4
               1970-01-01 11:43:46
         5
               1970-01-01 10:50:31
               1970-01-01 09:29:25
         6
         7
               1970-01-01 11:05:15
         8
               1970-01-01 09:17:35
               1970-01-01 10:36:56
         10
               1970-01-01 11:19:44
         11
               1970-01-01 11:42:52
         12
               1970-01-01 09:35:27
         13
               1970-01-01 09:36:26
         14
               1970-01-01 10:36:33
               1970-01-01 10:31:13
         15
         16
               1970-01-01 10:36:46
         17
               1970-01-01 09:24:48
         18
               1970-01-01 11:05:15
         19
               1970-01-01 10:22:17
         Name: product_first_sold_date, dtype: datetime64[ns]
```

The values in the product\_first\_sold\_date columns are not correct as it shows everything happening the same day at different times.

# **Exploring New Customer List Data Set**

In [21]: 1 NewCustomerList.head(5)

Out[21]:

	first_name	last_name	gender	past_3_years_bike_related_purchases	DOB	job_title	job_i⊦
0	Chickie	Brister	Male	86	1957- 07-12	General Manager	
1	Morly	Genery	Male	69	1970- 03-22	Structural Engineer	
2	Ardelis	Forrester	Female	10	1974- 08-28	Senior Cost Accountant	
3	Lucine	Stutt	Female	64	1979- 01-28	Account Representative III	
4	Melinda	Hadlee	Female	34	1965- 09-21	Financial Analyst	
5 r	ows × 23 co	lumns					

```
In [22]:
              NewCustomerList.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 1000 entries, 0 to 999
         Data columns (total 23 columns):
          #
              Column
                                                     Non-Null Count Dtype
              ____
                                                     -----
          0
              first name
                                                     1000 non-null
                                                                     object
              last_name
                                                     971 non-null
                                                                     object
          1
                                                                     object
          2
              gender
                                                     1000 non-null
          3
              past 3 years bike related purchases
                                                    1000 non-null
                                                                     int64
          4
              DOB
                                                     983 non-null
                                                                     datetime64[ns]
          5
              job_title
                                                     894 non-null
                                                                     object
          6
              job industry category
                                                    835 non-null
                                                                     object
          7
              wealth segment
                                                     1000 non-null
                                                                     object
          8
              deceased_indicator
                                                     1000 non-null
                                                                     object
          9
              owns car
                                                     1000 non-null
                                                                     object
          10 tenure
                                                     1000 non-null
                                                                     int64
          11 address
                                                     1000 non-null
                                                                     object
          12 postcode
                                                     1000 non-null
                                                                     int64
          13
              state
                                                     1000 non-null
                                                                     object
                                                     1000 non-null
                                                                     object
          14 country
          15 property valuation
                                                     1000 non-null
                                                                     int64
              Unnamed: 16
                                                     1000 non-null
                                                                     float64
          16
          17
              Unnamed: 17
                                                     1000 non-null
                                                                     float64
          18
              Unnamed: 18
                                                     1000 non-null
                                                                     float64
          19 Unnamed: 19
                                                     1000 non-null
                                                                     float64
          20 Unnamed: 20
                                                     1000 non-null
                                                                     int64
          21 Rank
                                                     1000 non-null
                                                                     int64
          22 Value
                                                     1000 non-null
                                                                     float64
         dtypes: datetime64[ns](1), float64(5), int64(6), object(11)
         memory usage: 179.8+ KB
In [23]:
              #Dropping the unnamed columns
              NewCustomerList.drop(['Unnamed: 16', 'Unnamed: 17', 'Unnamed: 18',
           2
                     'Unnamed: 19', 'Unnamed: 20'], axis=1, inplace=True)
           3
In [24]:
           1 #Checking the shape of the dataset
             NewCustomerList.shape
```

Out[24]: (1000, 18)

```
In [25]:
           1 #Checking for null values
           2 NewCustomerList.isnull().sum()
Out[25]: first name
                                                     0
         last_name
                                                    29
         gender
                                                     0
         past_3_years_bike_related_purchases
                                                     0
         DOB
                                                    17
         job_title
                                                   106
         job_industry_category
                                                  165
         wealth_segment
                                                     0
         deceased_indicator
                                                     0
         owns_car
                                                     0
         tenure
                                                     0
         address
                                                     0
         postcode
                                                     0
                                                     0
         state
         country
                                                     0
                                                     0
         property_valuation
         Rank
                                                     0
         Value
                                                     0
         dtype: int64
```

There are missing values in 4 columns. They can be dropped or treated according to the nature of analysis

```
In [26]: 1 #Checking for duplicate values
2 NewCustomerList.duplicated().sum()
Out[26]: 0
```

There are no duplicate values.

```
In [27]:
           1 #Checking for uniquess of each column
           2 NewCustomerList.nunique()
Out[27]: first name
                                                    940
         last name
                                                    961
          gender
                                                      3
          past_3_years_bike_related_purchases
                                                    100
          DOB
                                                    958
          job_title
                                                    184
          job_industry_category
                                                      9
          wealth_segment
                                                      3
          deceased_indicator
                                                      1
                                                      2
          owns_car
                                                     23
          tenure
          address
                                                   1000
          postcode
                                                    522
          state
                                                      3
          country
                                                      1
                                                     12
          property_valuation
                                                    324
          Rank
          Value
                                                    324
          dtype: int64
```

#### **Exploring the columns**

```
In [28]:
             NewCustomerList.columns
Out[28]: Index(['first name', 'last name', 'gender',
                 'past_3_years_bike_related_purchases', 'DOB', 'job_title',
                 'job_industry_category', 'wealth_segment', 'deceased_indicator',
                 'owns_car', 'tenure', 'address', 'postcode', 'state', 'country',
                 'property_valuation', 'Rank', 'Value'],
               dtype='object')
In [29]:
           1 NewCustomerList['gender'].value counts()
Out[29]: Female
                   513
         Male
                   470
                    17
         Name: gender, dtype: int64
```

In [30]:

1 NewCustomerList[NewCustomerList.gender == "U"]

Out[30]:

	first_name	last_name	gender	past_3_years_bike_related_purchases	DOB	job_title	job_
59	Normy	Goodinge	U	5	NaT	Associate Professor	
226	Hatti	Carletti	U	35	NaT	Legal Assistant	
324	Rozamond	Turtle	U	69	NaT	Legal Assistant	
358	Tamas	Swatman	U	65	NaT	Assistant Media Planner	
360	Tracy	Andrejevic	U	71	NaT	Programmer II	
374	Agneta	McAmish	U	66	NaT	Structural Analysis Engineer	
434	Gregg	Aimeric	U	52	NaT	Internal Auditor	
439	Johna	Bunker	U	93	NaT	Tax Accountant	
574	Harlene	Nono	U	69	NaT	Human Resources Manager	
598	Gerianne	Kaysor	U	15	NaT	Project Manager	
664	Chicky	Sinclar	U	43	NaT	Operator	
751	Adriana	Saundercock	U	20	NaT	Nurse	
775	Dmitri	Viant	U	62	NaT	Paralegal	
835	Porty	Hansed	U	88	NaT	General Manager	
883	Shara	Bramhill	U	24	NaT	NaN	
904	Roth	Crum	U	0	NaT	Legal Assistant	
984	Pauline	Dallosso	U	82	NaT	Desktop Support Technician	

#### There are 17 columns with unknown/unspecified gender.

```
NewCustomerList['DOB'].value_counts()
In [31]:
Out[31]: 1993-11-02
                        2
         1994-04-15
                        2
         1963-08-25
                        2
         1995-08-13
                        2
         1987-01-15
                        2
                        . .
         1958-05-14
                        1
         1977-12-08
                        1
         1993-12-19
                        1
         1954-10-06
                        1
         1995-10-19
                        1
         Name: DOB, Length: 958, dtype: int64
In [32]:
              NewCustomerList['job_industry_category'].value_counts()
Out[32]: Financial Services
                                203
         Manufacturing
                                199
         Health
                                152
         Retail
                                  78
         Property
                                  64
         ΙT
                                  51
         Entertainment
                                  37
         Argiculture
                                  26
         Telecommunications
                                  25
         Name: job_industry_category, dtype: int64
In [33]:
              NewCustomerList['wealth_segment'].value_counts()
Out[33]: Mass Customer
                                508
         High Net Worth
                               251
         Affluent Customer
                               241
         Name: wealth_segment, dtype: int64
In [34]:
              NewCustomerList['state'].value_counts()
Out[34]: NSW
                 506
         VIC
                 266
         OLD
                 228
         Name: state, dtype: int64
In [35]:
              NewCustomerList['owns car'].value counts()
Out[35]: No
                 507
                 493
         Yes
         Name: owns_car, dtype: int64
```

```
In [36]: 1 NewCustomerList['deceased_indicator'].value_counts()
```

Out[36]: N 1000

Name: deceased indicator, dtype: int64

# **Exploring Customer Demographic Data Set**

```
In [37]:
               CustomerDemographic.head()
Out[37]:
              customer_id first_name
                                    last_name gender past_3_years_bike_related_purchases
                                                                                        DOB
                                                                                                  j¢
                                                                                        1953-
                                                                                                 Ex
           0
                       1
                             Laraine
                                    Medendorp
                                                   F
                                                                                    93
                                                                                        10-12
                                                                                                  S€
                                                                                        1980- Admini
                       2
           1
                                 Eli
                                      Bockman
                                                 Male
                                                                                        12-16
                                                                                        1954-
                                                                                                 Re
           2
                       3
                               Arlin
                                        Dearle
                                                 Male
                                                                                        01-20
                                                                                                  M
                                                                                        1961-
           3
                       4
                              Talbot
                                          NaN
                                                 Male
                                                                                        10-03
                             Sheila-
                                                                                        1977-
                       5
                                        Calton Female
                                                                                               Senio
                                                                                        05-13
                             kathryn
In [38]:
               CustomerDemographic.info()
          <class 'pandas.core.frame.DataFrame'>
          RangeIndex: 4000 entries, 0 to 3999
          Data columns (total 13 columns):
           #
               Column
                                                         Non-Null Count
                                                                          Dtvpe
                _ _ _ _ _ _
                                                         _____
                                                                          _ _ _ _ _
           0
                                                                          int64
                customer_id
                                                         4000 non-null
           1
               first name
                                                         4000 non-null
                                                                          object
                                                                          object
           2
               last_name
                                                         3875 non-null
           3
               gender
                                                         4000 non-null
                                                                          object
           4
               past 3 years bike related purchases
                                                                          int64
                                                         4000 non-null
           5
               DOB
                                                         3913 non-null
                                                                          datetime64[ns]
               job_title
           6
                                                         3494 non-null
                                                                          object
           7
               job industry category
                                                         3344 non-null
                                                                          object
           8
               wealth_segment
                                                         4000 non-null
                                                                          object
           9
               deceased_indicator
                                                         4000 non-null
                                                                          object
           10
               default
                                                         3698 non-null
                                                                          object
           11
               owns car
                                                         4000 non-null
                                                                          object
               tenure
                                                         3913 non-null
                                                                          float64
          dtypes: datetime64[ns](1), float64(1), int64(2), object(9)
          memory usage: 406.4+ KB
```

```
In [39]:
           1 #Checking for null values
           2 CustomerDemographic.isnull().sum()
Out[39]: customer id
                                                     0
         first name
                                                     0
         last_name
                                                  125
         gender
                                                     0
         past_3_years_bike_related_purchases
                                                     0
         DOB
                                                    87
         job_title
                                                  506
         job_industry_category
                                                  656
         wealth_segment
                                                     0
         deceased_indicator
                                                     0
         default
                                                   302
         owns car
                                                     0
         tenure
                                                    87
         dtype: int64
```

# There are missing values in 5 columns. They can be dropped or treated according to the nature of analysis

```
In [40]: 1 #Checking for duplicate data
2 CustomerDemographic.duplicated().sum()
```

Out[40]: 0

#### There are no duplicate values.

```
In [41]:
              #Checking for uniqueness of each column
           2 CustomerDemographic.nunique()
Out[41]: customer id
                                                  4000
         first_name
                                                   3139
         last name
                                                   3725
         gender
                                                      6
         past_3_years_bike_related_purchases
                                                    100
         DOB
                                                   3448
                                                    195
         job title
         job_industry_category
                                                      9
                                                      3
         wealth segment
         deceased_indicator
                                                      2
         default
                                                     90
         owns_car
                                                      2
         tenure
                                                     22
         dtype: int64
```

#### **Exploring the columns**

```
In [42]:
           1 CustomerDemographic.columns
Out[42]: Index(['customer_id', 'first_name', 'last_name', 'gender',
                 'past 3_years_bike_related_purchases', 'DOB', 'job_title',
                 'job_industry_category', 'wealth_segment', 'deceased_indicator',
                 'default', 'owns_car', 'tenure'],
                dtype='object')
In [43]:
              CustomerDemographic['gender'].value_counts()
Out[43]: Female
                    2037
         Male
                    1872
         U
                      88
         Femal
                       1
                       1
                       1
         Name: gender, dtype: int64
         Certain categories are not correctly titled. The names in these categories are re-
         named.
In [44]:
              #Re-naming the categories
           2 | CustomerDemographic['gender'] = CustomerDemographic['gender'].replace('F','F
In [45]:
              CustomerDemographic['gender'].value_counts()
Out[45]: Female
                         2039
         Male
                         1873
         Unspecified
                           88
         Name: gender, dtype: int64
              CustomerDemographic['past 3 years bike related purchases'].value counts()
In [46]:
Out[46]: 19
                56
         16
                56
         67
                54
                54
         20
         2
                50
                . .
         8
                28
         85
                27
                27
         86
         95
                27
         92
                24
         Name: past_3_years_bike_related_purchases, Length: 100, dtype: int64
```

```
In [47]:
           1 CustomerDemographic['DOB'].value counts()
Out[47]: 1978-01-30
                        7
         1978-08-19
                        4
         1964-07-08
                        4
         1976-09-25
                        4
         1976-07-16
                        4
         2001-01-22
                        1
         1955-03-06
                        1
         1966-08-05
                        1
         1968-11-16
                        1
         1958-08-02
                        1
         Name: DOB, Length: 3448, dtype: int64
In [48]:
           1 CustomerDemographic['job_title'].value_counts()
Out[48]: Business Systems Development Analyst
                                                   45
         Social Worker
                                                   44
                                                   44
         Tax Accountant
         Internal Auditor
                                                   42
         Legal Assistant
                                                   41
         Account Representative II
                                                    4
         Research Assistant III
                                                    3
         Health Coach I
                                                    3
         Health Coach III
                                                    3
         Developer I
         Name: job title, Length: 195, dtype: int64
In [49]:
              CustomerDemographic['job_industry_category'].value_counts()
Out[49]: Manufacturing
                                799
         Financial Services
                                774
         Health
                                602
         Retail
                                358
         Property
                                267
         IT
                                223
         Entertainment
                                136
         Argiculture
                                113
         Telecommunications
                                 72
         Name: job_industry_category, dtype: int64
           1 | CustomerDemographic['wealth_segment'].value_counts()
In [50]:
Out[50]: Mass Customer
                               2000
         High Net Worth
                               1021
         Affluent Customer
                                979
         Name: wealth_segment, dtype: int64
```

```
In [51]:
               CustomerDemographic['deceased indicator'].value counts()
                3998
Out[51]: N
          Name: deceased_indicator, dtype: int64
In [52]:
               CustomerDemographic['default'].value counts()
Out[52]: 100
                                                         113
                                                         112
          1
          -1
                                                         111
          -100
                                                          99
          Ù;٢٣
                                                          53
          testâ testâ«
                                                          31
          /dev/null; touch /tmp/blns.fail; echo
                                                          30
          âªâªtestâª
                                                          29
          ì ëë°í 르
                                                          27
          ,ãã»:*:ã»ãâ( â» Ï â» )ãã»:*:ã»ãâ
                                                          25
          Name: default, Length: 90, dtype: int64
In [53]:
               CustomerDemographic = CustomerDemographic.drop('default', axis=1)
          The values are inconsistent, hence dropping the column.
               CustomerDemographic.head(5)
In [54]:
Out[54]:
              customer id first name
                                    last name gender past 3 years bike related purchases
                                                                                        DOB
                                                                                                  j¢
                                                                                                 Ex
                                                                                        1953-
           0
                       1
                                    Medendorp
                                               Female
                                                                                    93
                             Laraine
                                                                                        10-12
                                                                                                 Se
                                                                                        1980-
                                                                                             Admini
           1
                       2
                                 Eli
                                      Bockman
                                                 Male
                                                                                        12-16
                                                                                        1954-
                                                                                                 Re
           2
                       3
                               Arlin
                                        Dearle
                                                 Male
                                                                                        01-20
                                                                                        1961-
                              Talbot
                                                 Male
           3
                       4
                                          NaN
                                                                                        10-03
                             Sheila-
                                                                                        1977-
                       5
                                        Calton Female
                                                                                               Senio
                                                                                        05-13
                             kathryn
               CustomerDemographic['owns_car'].value_counts()
In [55]:
Out[55]: Yes
                  2024
          No
                  1976
```

Name: owns\_car, dtype: int64

```
1 CustomerDemographic['tenure'].value_counts()
In [56]:
Out[56]: 7.0
                  235
          5.0
                  228
         11.0
                  221
         10.0
                  218
         16.0
                  215
         8.0
                  211
         18.0
                  208
         12.0
                  202
         14.0
                  200
         9.0
                  200
         6.0
                  192
         4.0
                  191
         13.0
                  191
         17.0
                  182
         15.0
                  179
         1.0
                  166
         3.0
                  160
         19.0
                  159
         2.0
                  150
         20.0
                   96
         22.0
                   55
                   54
         21.0
         Name: tenure, dtype: int64
```

# **Exploring Customer Address Data Set**

In [57]: 1 CustomerAddress.head(5)

#### Out[57]:

	customer_id	address	postcode	state	country	property_valuation
0	1	060 Morning Avenue	2016	New South Wales	Australia	10
1	2	6 Meadow Vale Court	2153	New South Wales	Australia	10
2	4	0 Holy Cross Court	4211	QLD	Australia	9
3	5	17979 Del Mar Point	2448	New South Wales	Australia	4
4	6	9 Oakridge Court	3216	VIC	Australia	9

```
In [58]:
             CustomerAddress.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 3999 entries, 0 to 3998
         Data columns (total 6 columns):
          #
              Column
                                   Non-Null Count Dtype
          0
              customer_id
                                   3999 non-null
                                                   int64
          1
              address
                                   3999 non-null
                                                   object
                                                   int64
          2
              postcode
                                   3999 non-null
          3
              state
                                   3999 non-null
                                                   object
          4
                                   3999 non-null
                                                   object
              country
          5
              property_valuation 3999 non-null
                                                   int64
         dtypes: int64(3), object(3)
         memory usage: 187.6+ KB
In [59]:
           1 #Checking for null values.
           2 CustomerAddress.isnull().sum()
Out[59]: customer id
                                0
         address
                                0
         postcode
                                0
         state
                                0
         country
                                0
         property_valuation
                                0
```

#### There are no null values.

dtype: int64

```
In [60]: 1 #Checking for duplicate values
2 CustomerAddress.duplicated().sum()
```

Out[60]: 0

#### There are no duplicate values.

In [61]:		#Checking for u CustomerAddress	iqueness of each column nunique()
Out[61]:	addr post stat cour prop	ress tcode	3999 3996 873 5 1

## **Exploring the columns**

```
In [62]:
           1 CustomerAddress['postcode'].value_counts()
Out[62]: 2170
                  31
          2145
                  30
          2155
                  30
          2153
                  29
          3977
                  26
          3331
                   1
          3036
                   1
          3321
                   1
          3305
                   1
          2143
                   1
          Name: postcode, Length: 873, dtype: int64
In [63]:
              CustomerAddress['state'].value_counts()
Out[63]: NSW
                              2054
          VIC
                               939
          QLD
                               838
          New South Wales
                                86
          Victoria
                                82
          Name: state, dtype: int64
In [64]:
              CustomerAddress['country'].value_counts()
Out[64]: Australia
                       3999
          Name: country, dtype: int64
In [65]:
              CustomerAddress['property valuation'].value counts()
Out[65]: 9
                647
                646
          8
          10
                577
                493
          7
          11
                281
                238
          6
          5
                225
          4
                214
          12
                195
          3
                186
          1
                154
                143
          Name: property_valuation, dtype: int64
```

All the columns appear to have consistent and correct information.

# **Data Analysis of New Customer List**

## **Extracting the age of Customers**

```
In [66]:
              today = pd.to_datetime('today')
              NewCustomerList['Age'] = today.year - NewCustomerList['DOB'].dt.year
In [67]:
              NewCustomerList['Age']
Out[67]:
         0
                 65.0
         1
                 52.0
         2
                 48.0
                 43.0
         3
         4
                 57.0
                 . . .
         995
                 63.0
         996
                 21.0
         997
                 68.0
         998
                 70.0
         999
                 67.0
         Name: Age, Length: 1000, dtype: float64
In [68]:
              NewCustomerList.dtypes
Out[68]: first_name
                                                           object
         last_name
                                                           object
         gender
                                                           object
                                                            int64
         past_3_years_bike_related_purchases
                                                  datetime64[ns]
         job_title
                                                           object
         job_industry_category
                                                           object
         wealth_segment
                                                           object
         deceased indicator
                                                           object
         owns_car
                                                           object
         tenure
                                                            int64
         address
                                                           object
                                                            int64
         postcode
         state
                                                           object
         country
                                                           object
                                                            int64
         property_valuation
         Rank
                                                            int64
         Value
                                                          float64
                                                          float64
         Age
         dtype: object
```

```
In [69]:
              NewCustomerList['Age']
Out[69]: 0
                 65.0
                 52.0
          1
                 48.0
          2
          3
                 43.0
          4
                 57.0
                 . . .
          995
                 63.0
          996
                 21.0
          997
                 68.0
          998
                 70.0
          999
                 67.0
          Name: Age, Length: 1000, dtype: float64
```

#### Categorisation of age into different sections

```
In [70]:
               def Age_Category(age):
            1
            2
                    if age>10 and age<20:</pre>
            3
                        return '10-19'
                    elif age>=20 and age<30:</pre>
            4
            5
                        return '20-29'
            6
                    elif age>=30and age<40:</pre>
            7
                        return '30-39'
            8
                    elif age>=40 and age<50:</pre>
            9
                        return '40-49'
           10
                    elif age>=50 and age<60:</pre>
                        return '50-59'
           11
           12
                    elif age>=60 and age<70:</pre>
           13
                        return '60-69'
           14
                    elif age>=70:
                        return 'Above 70'
           15
           16
           17
           18
               NewCustomerList['Age_Category'] = NewCustomerList['Age'].apply(Age_Category)
```

In [71]:

1 NewCustomerList

## Out[71]:

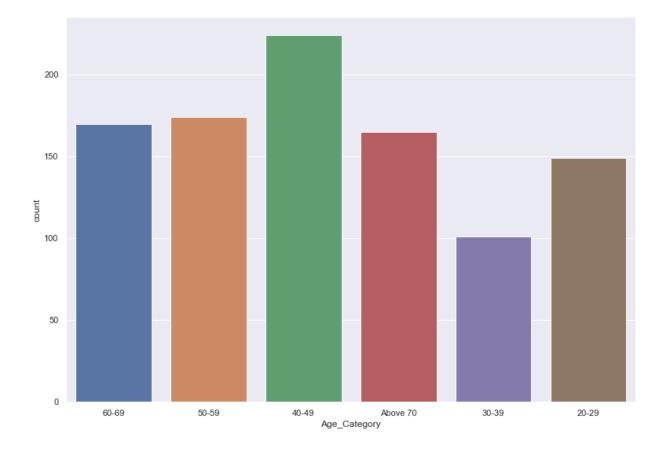
	first_name	last_name	gender	past_3_years_bike_related_purchases	DOB	job_title
0	Chickie	Brister	Male	86	1957- 07-12	General Manager
1	Morly	Genery	Male	69	1970- 03-22	Structural Engineer
2	Ardelis	Forrester	Female	10	1974- 08-28	Senior Cost Accountant
3	Lucine	Stutt	Female	64	1979- 01-28	Account Representative III
4	Melinda	Hadlee	Female	34	1965- 09-21	Financial Analyst
995	Ferdinand	Romanetti	Male	60	1959- 10-07	Paralegal
996	Burk	Wortley	Male	22	2001- 10-17	Senior Sales Associate
997	Melloney	Temby	Female	17	1954- 10-05	Budget/Accounting Analyst IV
998	Dickie	Cubbini	Male	30	1952- 12-17	Financial Advisor
999	Sylas	Duffill	Male	56	1955- 10-02	Staff Accountant IV

1000 rows × 20 columns

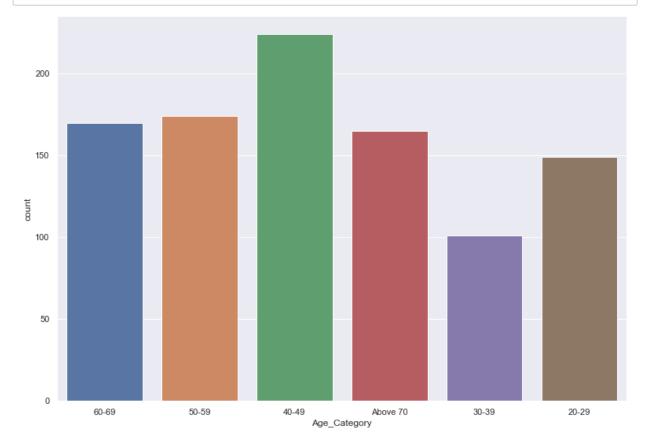
```
In [72]:
              NewCustomerList['Age_Category']
Out[72]: 0
                    60-69
          1
                    50-59
                    40-49
          2
          3
                    40-49
          4
                    50-59
          995
                    60-69
          996
                    20-29
          997
                    60-69
          998
                 Above 70
          999
                    60-69
         Name: Age_Category, Length: 1000, dtype: object
```

## **Visualisation of Customers Basesd on Age Category**

Out[73]: <AxesSubplot:xlabel='Age\_Category', ylabel='count'>



## **Saving the Image**



# Exploring the Number of sales on bike\_related\_purchases for past 3 years based on Gender wrt to Age Category

```
In [75]: 1 df = NewCustomerList[['Age_Category','past_3_years_bike_related_purchases','
```

In [76]: 1 df

#### Out[76]:

	Age_Category	past_3_years_bike_related_purchases	gender
0	60-69	86	Male
1	50-59	69	Male
2	40-49	10	Female
3	40-49	64	Female
4	50-59	34	Female
995	60-69	60	Male
996	20-29	22	Male
997	60-69	17	Female
998	Above 70	30	Male
999	60-69	56	Male

1000 rows × 3 columns

#### Out[78]:

#### past\_3\_years\_bike\_related\_purchases

Age_Category	gender	
20-29	Female	3184
	Male	4221
30-39	Female	2729
	Male	2590
40-49	Female	6019
	Male	4874
50-59	Female	4834
	Male	4283
60-69	Female	4253
	Male	4068
Above 70	Female	4193
	Male	3729

In [79]: 1 df2 = df1.reset\_index()

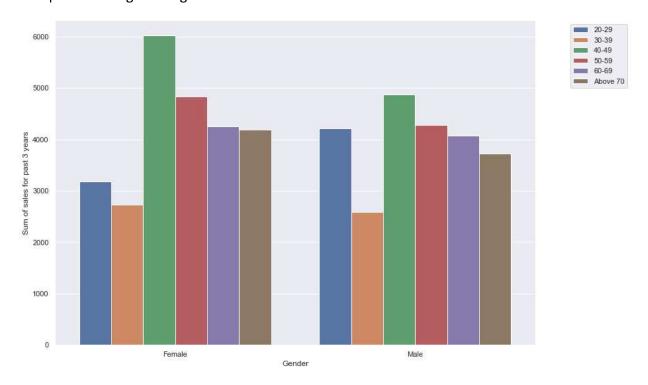
In [80]: 1 df2

#### Out[80]:

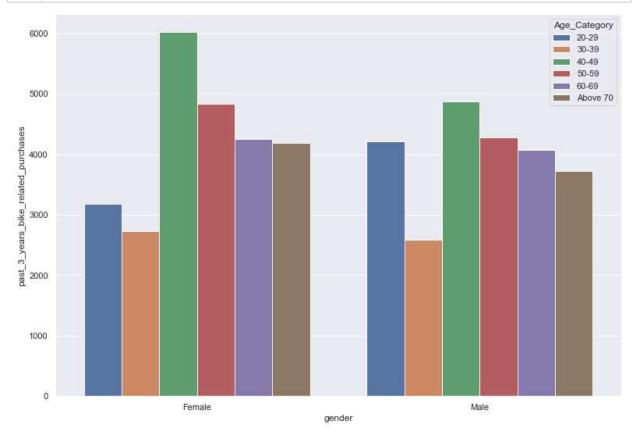
	Age_Category	gender	past_3_years_bike_related_purchases
0	20-29	Female	3184
1	20-29	Male	4221
2	30-39	Female	2729
3	30-39	Male	2590
4	40-49	Female	6019
5	40-49	Male	4874
6	50-59	Female	4834
7	50-59	Male	4283
8	60-69	Female	4253
9	60-69	Male	4068
10	Above 70	Female	4193
11	Above 70	Male	3729

#### Visualisation of dataset

Out[81]: <matplotlib.legend.Legend at 0x1e1c392a2b0>



# Saving the Image



In [83]: 1 NewCustomerList

Out[83]:

	first_name	last_name	gender	past_3_years_bike_related_purchases	DOB	job_title
0	Chickie	Brister	Male	86	1957- 07-12	General Manager
1	Morly	Genery	Male	69	1970- 03-22	Structural Engineer
2	Ardelis	Forrester	Female	10	1974- 08-28	Senior Cost Accountant
3	Lucine	Stutt	Female	64	1979- 01-28	Account Representative III
4	Melinda	Hadlee	Female	34	1965- 09-21	Financial Analyst
995	Ferdinand	Romanetti	Male	60	1959- 10-07	Paralegal
996	Burk	Wortley	Male	22	2001- 10-17	Senior Sales Associate
997	Melloney	Temby	Female	17	1954- 10-05	Budget/Accounting Analyst IV
998	Dickie	Cubbini	Male	30	1952- 12-17	Financial Advisor
999	Sylas	Duffill	Male	56	1955- 10-02	Staff Accountant IV

1000 rows × 20 columns

Exploring the data based on the job\_industry\_category wrt past\_3\_years\_bike\_purchases

In [84]: 1 df3 = NewCustomerList[['job\_industry\_category','past\_3\_years\_bike\_related\_p

In [85]: 1 df3	1 df3	df3	
----------------	-------	-----	--

#### Out[85]:

_		job_industry_category	past_3_years_bike_related_purchases
	0	Manufacturing	86
	1	Property	69
	2	Financial Services	10
	3	Manufacturing	64
	4	Financial Services	34
	995	Financial Services	60
	996	Health	22
	997	Financial Services	17
	998	Financial Services	30
	999	Property	56

1000 rows × 2 columns

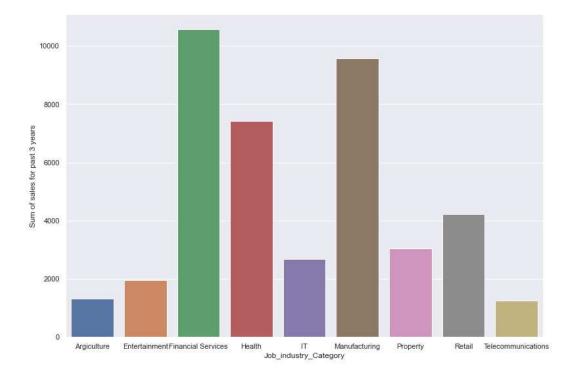
## Out[88]:

	job_industry_category	past_3_years_bike_related_purchases
0	Argiculture	1323
1	Entertainment	1953
2	Financial Services	10564
3	Health	7421
4	IT	2688
5	Manufacturing	9562
6	Property	3033
7	Retail	4225
8	Telecommunications	1250

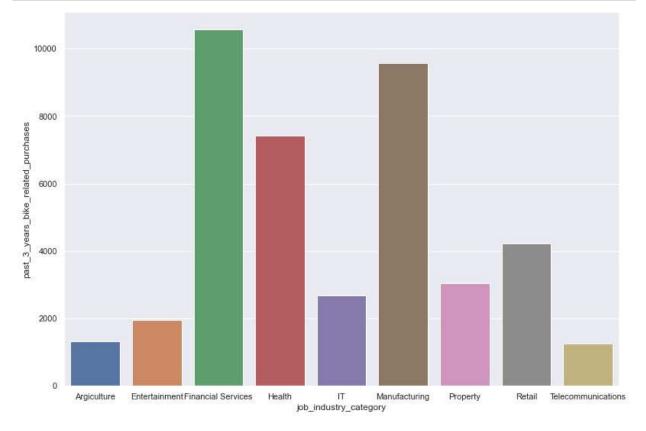
#### Visualisation of data

No handles with labels found to put in legend.

Out[89]: <matplotlib.legend.Legend at 0x1e1c335adf0>



# Saving the image



# Exploring the data based on state living and who owns\_car or not

```
In [91]: 1 df6 = NewCustomerList[['state','owns_car']]
```

```
In [93]: 1 df6['status'] = df6['owns_car'].apply(car)
```

<ipython-input-93-b127357906f3>:1: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row\_indexer,col\_indexer] = value instead

See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/user\_guide/indexing.html#returning-a-view-versus-a-copy (https://pandas.pydata.org/pandas-docs/stable/user\_guide/indexing.html#returning-a-view-versus-a-copy)

df6['status'] = df6['owns\_car'].apply(car)

In [94]: 1 df6

#### Out[94]:

	state	owns_car	status
0	QLD	Yes	1
1	NSW	No	0
2	VIC	No	0
3	QLD	Yes	1
4	NSW	No	0
995	NSW	No	0
996	NSW	No	0
997	QLD	Yes	1
998	QLD	Yes	1
999	NSW	Yes	1

1000 rows × 3 columns

```
In [95]: 1 df7 = df6.groupby(['state','owns_car']).count().reset_index()
```

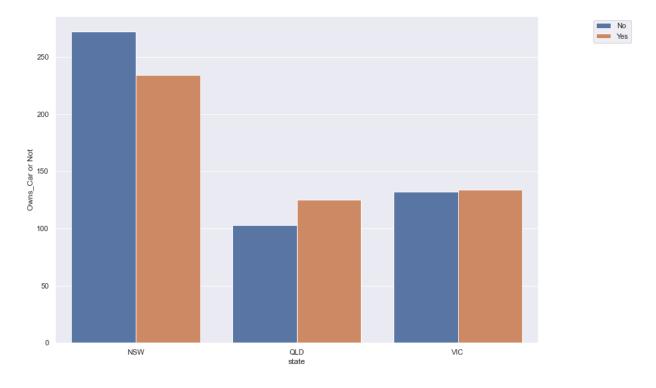
In [96]: 1 df7

#### Out[96]:

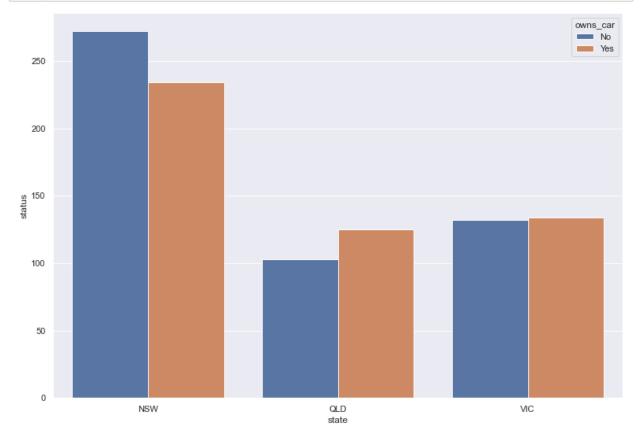
	state	owns_car	status
0	NSW	No	272
1	NSW	Yes	234
2	QLD	No	103
3	QLD	Yes	125
4	VIC	No	132
5	VIC	Yes	134

#### Visualisation of data

Out[97]: <matplotlib.legend.Legend at 0x1e1c399e6d0>



#### **Saving the Image**



In [120]:

L NewCustomerList

## Out[120]:

decease	d_indicator	owns_car	tenure	address	postcode	state	country	property_valuation	Rar
	N	Yes	14	45 Shopko Center	4500	QLD	Australia	6	
	N	No	16	14 Mccormick Park	2113	NSW	Australia	11	
	N	No	10	5 Colorado Crossing	3505	VIC	Australia	5	
	N	Yes	5	207 Annamark Plaza	4814	QLD	Australia	1	
	N	No	19	115 Montana Place	2093	NSW	Australia	9	
							•••		
	N	No	9	2 Sloan Way	2200	NSW	Australia	7	9(
	N	No	6	04 Union Crossing	2196	NSW	Australia	10	98
	N	Yes	15	33475 Fair Oaks Junction	4702	QLD	Australia	2	9{
	N	Yes	19	57666 Victoria Way	4215	QLD	Australia	2	9(
	N	Yes	14	21875 Grover Drive	2010	NSW	Australia	9	10(

 In [131]: 1 High\_Value\_Customers

## Out[131]:

	first_name	last_name	gender	job_industry_category	state	owns_car
82	Esther	Rooson	Female	Financial Services	NSW	No
166	Elvira	Kurten	Female	Financial Services	NSW	No
250	Sunny	Christescu	Female	Financial Services	NSW	No
542	Elvira	Darthe	Female	Financial Services	NSW	No
960	Sonia	Dunstall	Female	Financial Services	NSW	No

Downloading dataframe image-0.1.1-py3-none-any.whl (32 kB)

```
In [128]: 1 !pip install dataframe-image
```

Collecting dataframe-image

```
Collecting aiohttp
  Downloading aiohttp-3.8.1-cp38-cp38-win_amd64.whl (555 kB)
Requirement already satisfied: matplotlib>=3.1 in c:\users\91939\anaconda3\lib
\site-packages (from dataframe-image) (3.3.4)
Requirement already satisfied: nbconvert>=5 in c:\users\91939\anaconda3\lib\sit
e-packages (from dataframe-image) (6.0.7)
Requirement already satisfied: pandas>=0.24 in c:\users\91939\anaconda3\lib\sit
e-packages (from dataframe-image) (1.2.4)
Requirement already satisfied: requests in c:\users\91939\anaconda3\lib\site-pa
ckages (from dataframe-image) (2.27.1)
Requirement already satisfied: beautifulsoup4 in c:\users\91939\anaconda3\lib\s
ite-packages (from dataframe-image) (4.9.3)
Requirement already satisfied: kiwisolver>=1.0.1 in c:\users\91939\anaconda3\li
b\site-packages (from matplotlib>=3.1->dataframe-image) (1.3.1)
Requirement already satisfied: python-dateutil>=2.1 in c:\users\91939\anaconda3
\lib\site-packages (from matplotlib>=3.1->dataframe-image) (2.8.2)
Requirement already satisfied: pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.3 in c:\u
sers\91939\anaconda3\lib\site-packages (from matplotlib>=3.1->dataframe-image)
(2.4.7)
Requirement already satisfied: numpy>=1.15 in c:\users\91939\anaconda3\lib\site
-packages (from matplotlib>=3.1->dataframe-image) (1.20.1)
Requirement already satisfied: pillow>=6.2.0 in c:\users\91939\anaconda3\lib\si
te-packages (from matplotlib>=3.1->dataframe-image) (8.2.0)
Requirement already satisfied: cycler>=0.10 in c:\users\91939\anaconda3\lib\sit
e-packages (from matplotlib>=3.1->dataframe-image) (0.10.0)
Requirement already satisfied: six in c:\users\91939\anaconda3\lib\site-package
s (from cycler>=0.10->matplotlib>=3.1->dataframe-image) (1.16.0)
Requirement already satisfied: jupyterlab-pygments in c:\users\91939\anaconda3
\lib\site-packages (from nbconvert>=5->dataframe-image) (0.1.2)
Requirement already satisfied: bleach in c:\users\91939\anaconda3\lib\site-pack
ages (from nbconvert>=5->dataframe-image) (3.3.0)
Requirement already satisfied: jinja2>=2.4 in c:\users\91939\anaconda3\lib\site
-packages (from nbconvert>=5->dataframe-image) (3.0.3)
Requirement already satisfied: pygments>=2.4.1 in c:\users\91939\anaconda3\lib
\site-packages (from nbconvert>=5->dataframe-image) (2.8.1)
Requirement already satisfied: nbformat>=4.4 in c:\users\91939\anaconda3\lib\si
te-packages (from nbconvert>=5->dataframe-image) (5.1.3)
Requirement already satisfied: entrypoints>=0.2.2 in c:\users\91939\anaconda3\1
ib\site-packages (from nbconvert>=5->dataframe-image) (0.3)
Requirement already satisfied: defusedxml in c:\users\91939\anaconda3\lib\site-
packages (from nbconvert>=5->dataframe-image) (0.7.1)
Requirement already satisfied: nbclient<0.6.0,>=0.5.0 in c:\users\91939\anacond
a3\lib\site-packages (from nbconvert>=5->dataframe-image) (0.5.3)
Requirement already satisfied: traitlets>=4.2 in c:\users\91939\anaconda3\lib\s
ite-packages (from nbconvert>=5->dataframe-image) (5.0.5)
Requirement already satisfied: pandocfilters>=1.4.1 in c:\users\91939\anaconda3
\lib\site-packages (from nbconvert>=5->dataframe-image) (1.4.3)
Requirement already satisfied: mistune<2,>=0.8.1 in c:\users\91939\anaconda3\li
b\site-packages (from nbconvert>=5->dataframe-image) (0.8.4)
Requirement already satisfied: testpath in c:\users\91939\anaconda3\lib\site-pa
ckages (from nbconvert>=5->dataframe-image) (0.4.4)
```

Requirement already satisfied: jupyter-core in c:\users\91939\anaconda3\lib\sit

```
e-packages (from nbconvert>=5->dataframe-image) (4.7.1)
Requirement already satisfied: MarkupSafe>=2.0 in c:\users\91939\anaconda3\lib
\site-packages (from jinja2>=2.4->nbconvert>=5->dataframe-image) (2.0.1)
Requirement already satisfied: nest-asyncio in c:\users\91939\anaconda3\lib\sit
e-packages (from nbclient<0.6.0,>=0.5.0->nbconvert>=5->dataframe-image) (1.5.1)
Requirement already satisfied: async-generator in c:\users\91939\anaconda3\lib
\site-packages (from nbclient<0.6.0,>=0.5.0->nbconvert>=5->dataframe-image) (1.
Requirement already satisfied: jupyter-client>=6.1.5 in c:\users\91939\anaconda
3\lib\site-packages (from nbclient<0.6.0,>=0.5.0->nbconvert>=5->dataframe-imag
e) (6.1.12)
Requirement already satisfied: pyzmq>=13 in c:\users\91939\anaconda3\lib\site-p
ackages (from jupyter-client>=6.1.5->nbclient<0.6.0,>=0.5.0->nbconvert>=5->data
frame-image) (20.0.0)
Requirement already satisfied: tornado>=4.1 in c:\users\91939\anaconda3\lib\sit
e-packages (from jupyter-client>=6.1.5->nbclient<0.6.0,>=0.5.0->nbconvert>=5->d
ataframe-image) (6.1)
Requirement already satisfied: pywin32>=1.0 in c:\users\91939\anaconda3\lib\sit
e-packages (from jupyter-core->nbconvert>=5->dataframe-image) (227)
Requirement already satisfied: jsonschema!=2.5.0,>=2.4 in c:\users\91939\anacon
da3\lib\site-packages (from nbformat>=4.4->nbconvert>=5->dataframe-image) (3.2.
0)
Requirement already satisfied: ipython-genutils in c:\users\91939\anaconda3\lib
\site-packages (from nbformat>=4.4->nbconvert>=5->dataframe-image) (0.2.0)
Requirement already satisfied: pyrsistent>=0.14.0 in c:\users\91939\anaconda3\1
ib\site-packages (from jsonschema!=2.5.0,>=2.4->nbformat>=4.4->nbconvert>=5->da
taframe-image) (0.17.3)
Requirement already satisfied: setuptools in c:\users\91939\anaconda3\lib\site-
packages (from jsonschema!=2.5.0,>=2.4->nbformat>=4.4->nbconvert>=5->dataframe-
image) (52.0.0.post20210125)
Requirement already satisfied: attrs>=17.4.0 in c:\users\91939\anaconda3\lib\si
te-packages (from jsonschema!=2.5.0,>=2.4->nbformat>=4.4->nbconvert>=5->datafra
me-image) (20.3.0)
Requirement already satisfied: pytz>=2017.3 in c:\users\91939\anaconda3\lib\sit
e-packages (from pandas>=0.24->dataframe-image) (2021.1)
Collecting multidict<7.0,>=4.5
  Downloading multidict-6.0.2-cp38-cp38-win_amd64.whl (28 kB)
Collecting yarl<2.0,>=1.0
  Downloading yarl-1.7.2-cp38-cp38-win amd64.whl (122 kB)
Collecting async-timeout<5.0,>=4.0.0a3
  Downloading async timeout-4.0.2-py3-none-any.whl (5.8 kB)
Collecting aiosignal>=1.1.2
  Downloading aiosignal-1.2.0-py3-none-any.whl (8.2 kB)
Requirement already satisfied: charset-normalizer<3.0,>=2.0 in c:\users\91939\a
naconda3\lib\site-packages (from aiohttp->dataframe-image) (2.0.12)
Collecting frozenlist>=1.1.1
  Downloading frozenlist-1.3.0-cp38-cp38-win_amd64.whl (33 kB)
Requirement already satisfied: idna>=2.0 in c:\users\91939\anaconda3\lib\site-p
ackages (from yarl<2.0,>=1.0->aiohttp->dataframe-image) (2.6)
Requirement already satisfied: soupsieve>1.2 in c:\users\91939\anaconda3\lib\si
te-packages (from beautifulsoup4->dataframe-image) (2.2.1)
Requirement already satisfied: packaging in c:\users\91939\anaconda3\lib\site-p
ackages (from bleach->nbconvert>=5->dataframe-image) (20.9)
Requirement already satisfied: webencodings in c:\users\91939\anaconda3\lib\sit
e-packages (from bleach->nbconvert>=5->dataframe-image) (0.5.1)
Requirement already satisfied: certifi>=2017.4.17 in c:\users\91939\anaconda3\l
ib\site-packages (from requests->dataframe-image) (2020.12.5)
```

Requirement already satisfied: urllib3<1.27,>=1.21.1 in c:\users\91939\anaconda 3\lib\site-packages (from requests->dataframe-image) (1.22)

Installing collected packages: multidict, frozenlist, yarl, async-timeout, aios ignal, aiohttp, dataframe-image

Successfully installed aiohttp-3.8.1 aiosignal-1.2.0 async-timeout-4.0.2 datafr ame-image-0.1.1 frozenlist-1.3.0 multidict-6.0.2 yarl-1.7.2

In [129]:	1	<pre>import dataframe_image as dfi</pre>
In [132]:	1	dfi.export(High_Value_Customers, 'High_Value-Customers.png')