



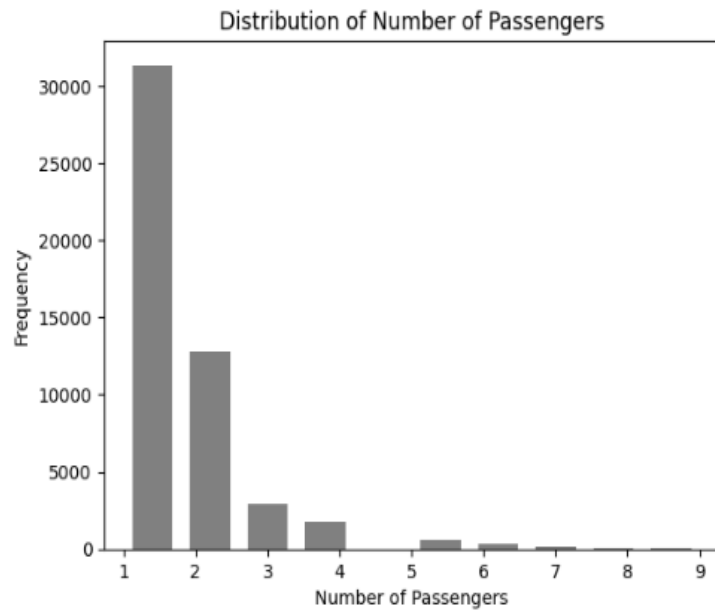
BRITISH AIRWAYS CUSTOMER BEHAVIOURS

Predictive model to understand factors that influence buying behaviour

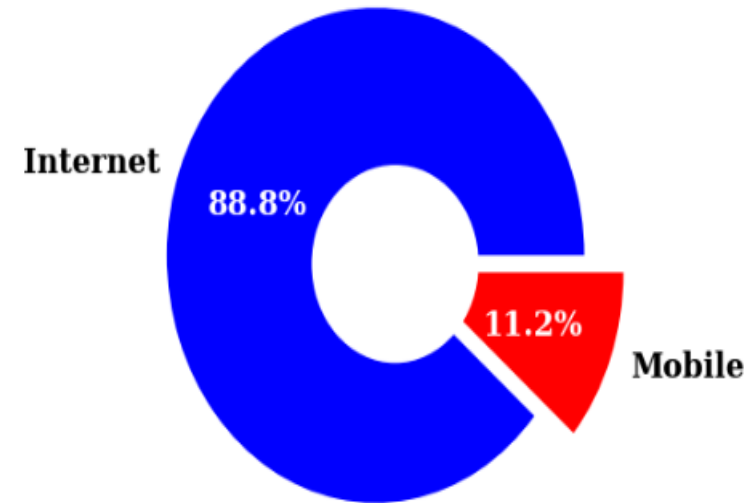
Title and Content Layout with List

- Exploratory Data Analysis
- Encoding Categorical Column
- Building a Predictive model
- Finding Feature Impotance

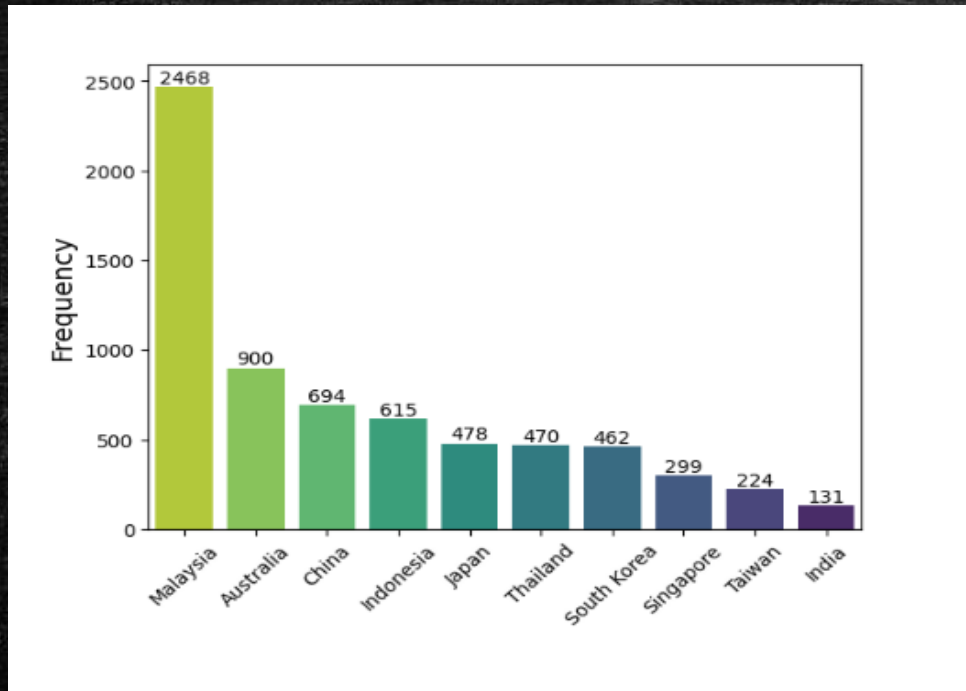
Exploratory Data Analysis



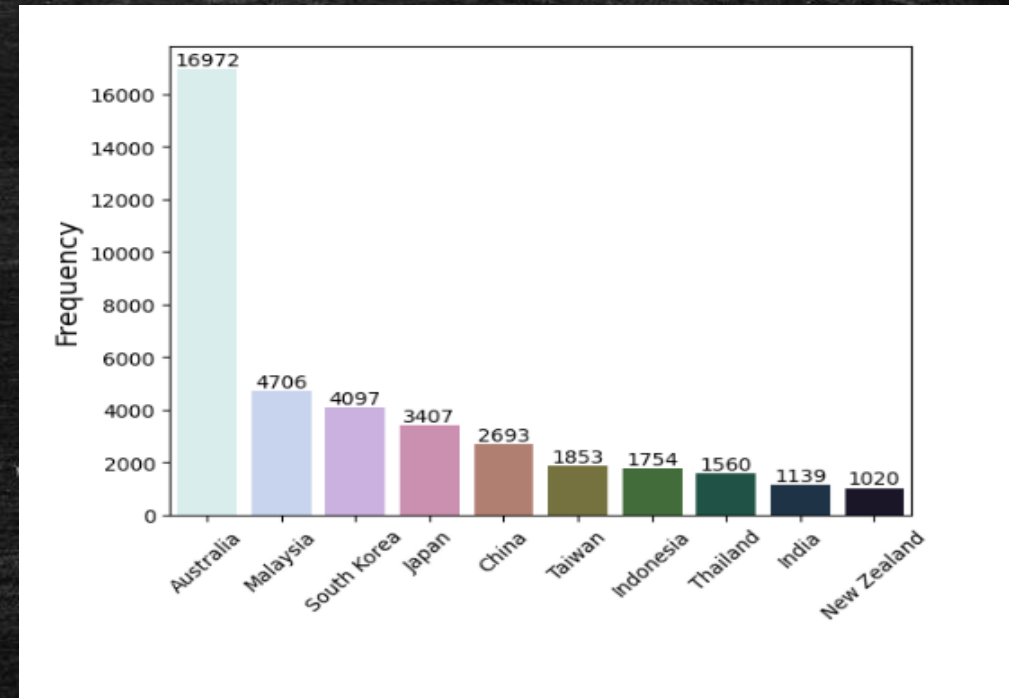
Sales Channel Distribution



Exploratory Data Analysis

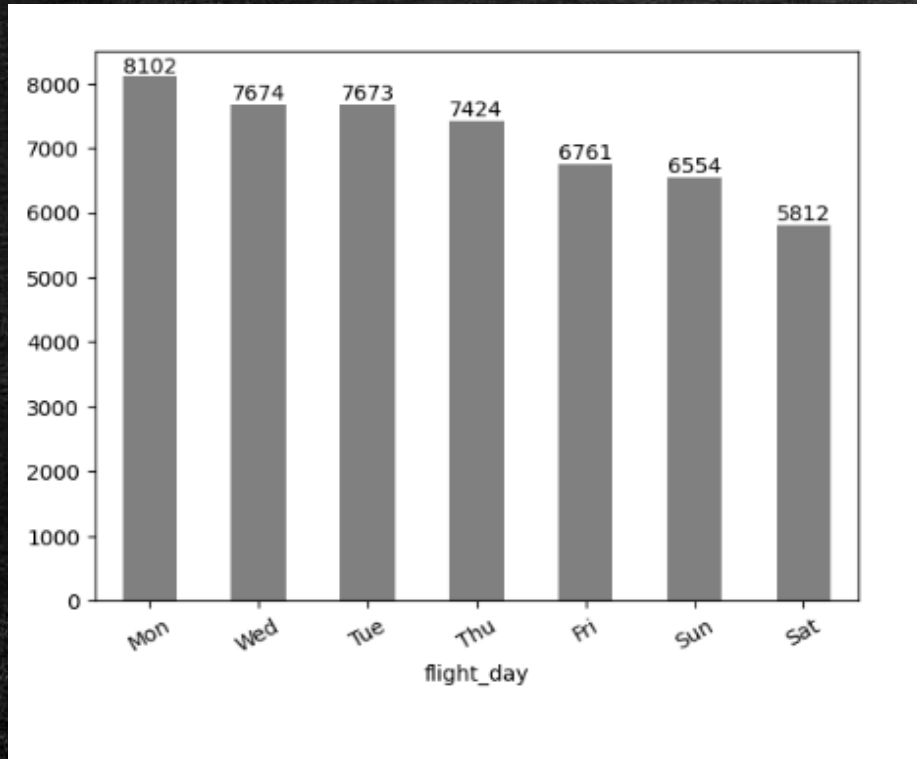


Successful Booking Origin Distribution

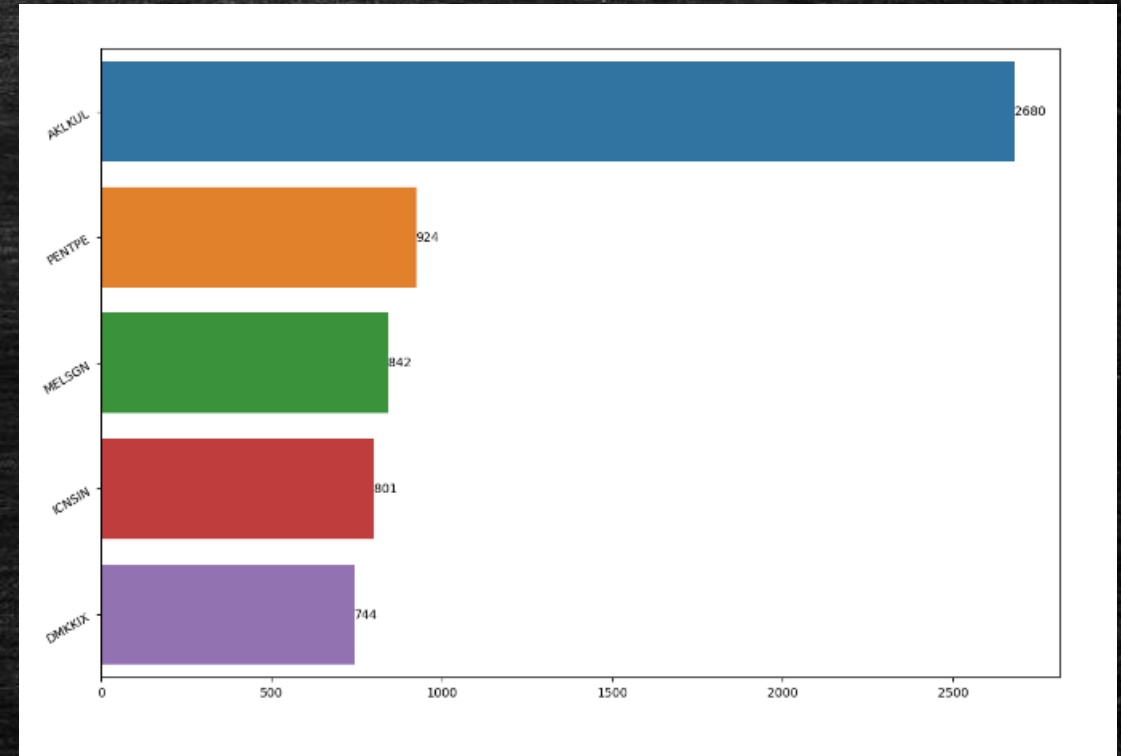


Unsuccessful Booking Origin Distribution

Exploratory Data Analysis

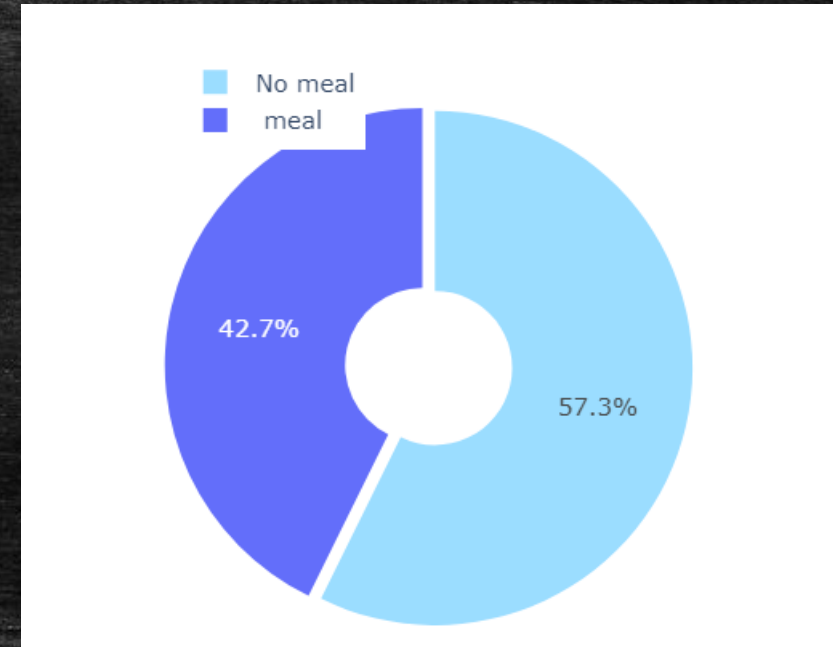
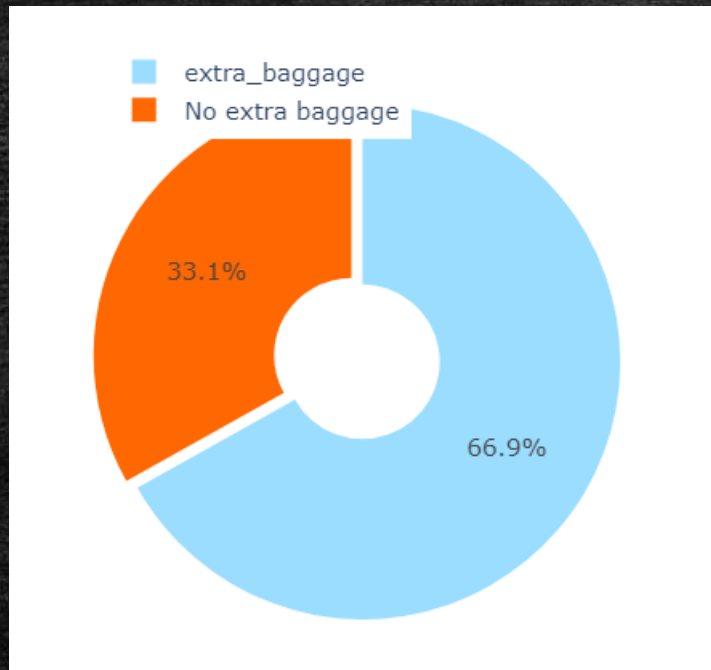


Flight Day Distribution

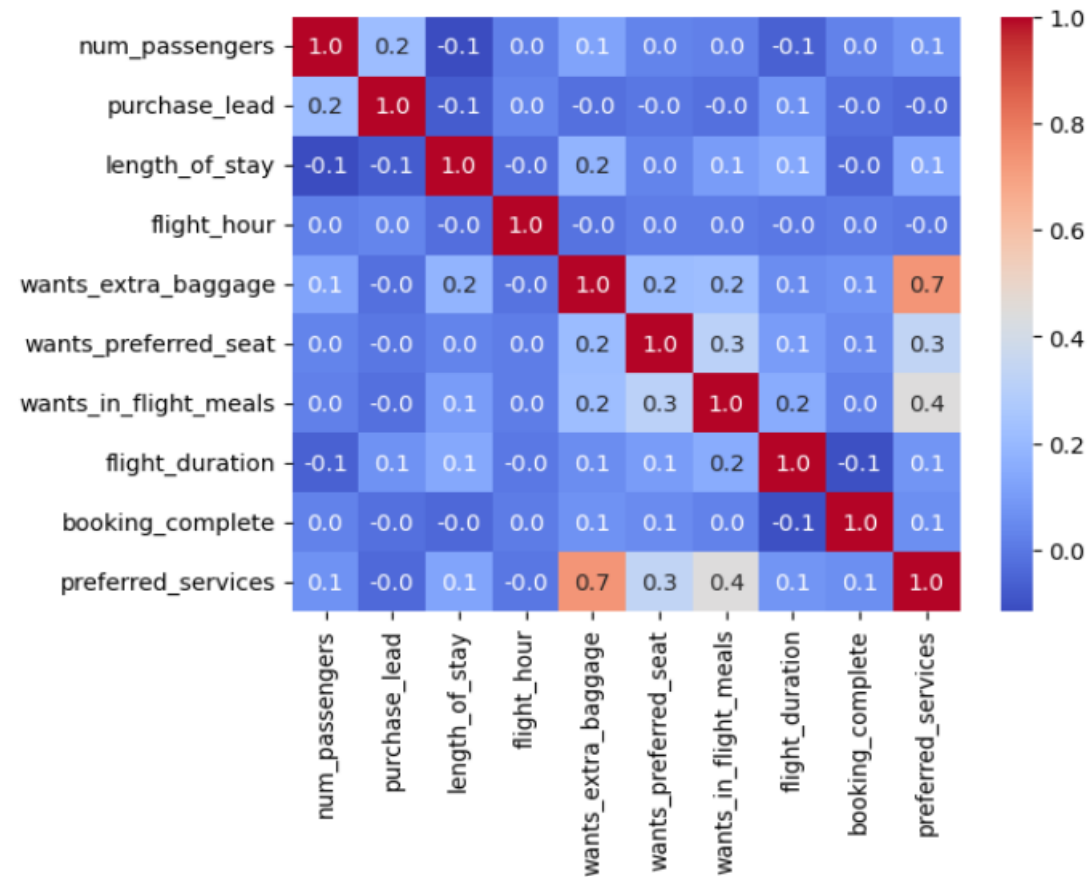


Top 5 Busiest Route

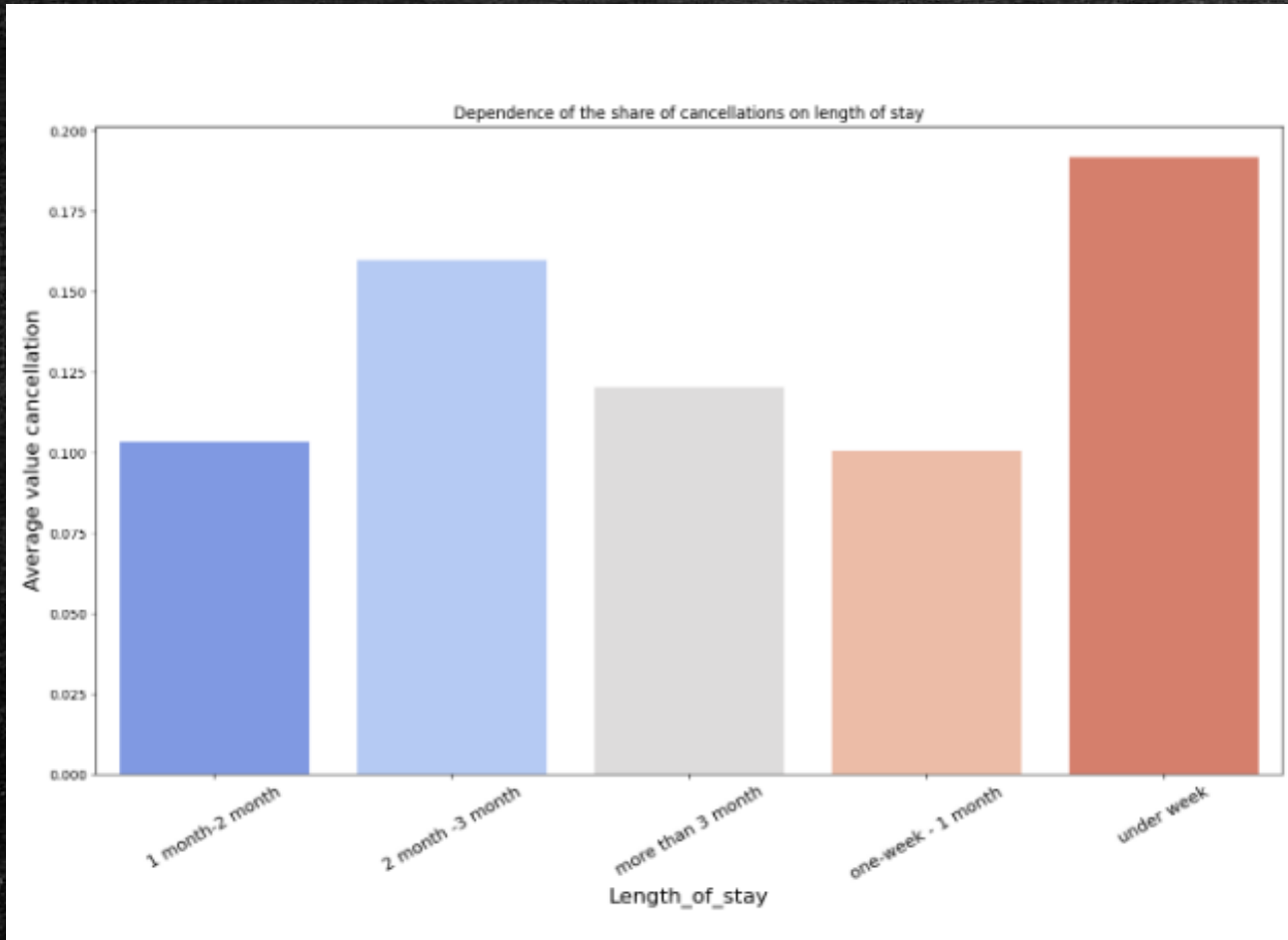
Exploratory Data Analysis



Exploratory Data Analysis

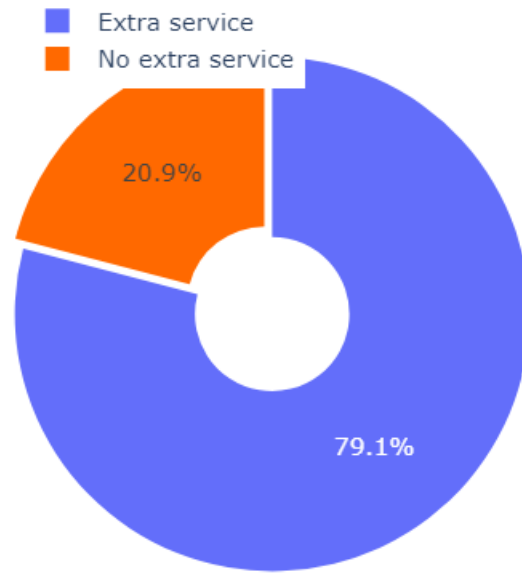


Feature Encoding



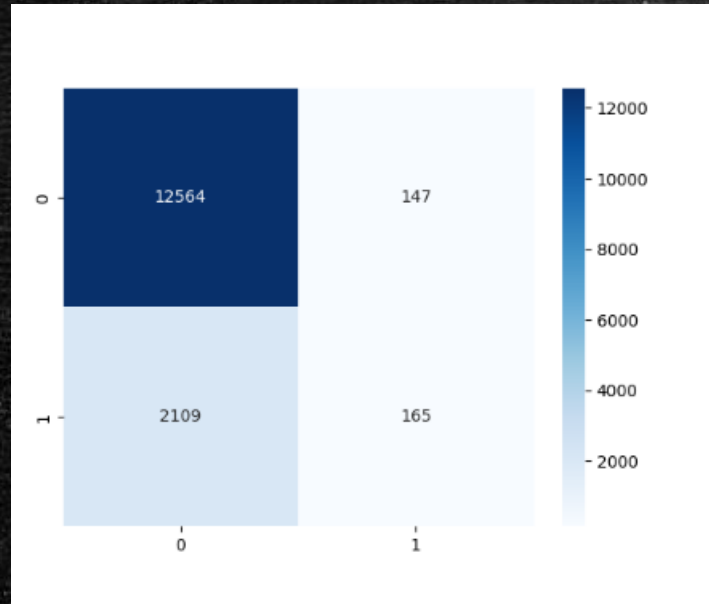
- Binning the Numerical Data Length of Stay into Categorical Data

Feature Encoding

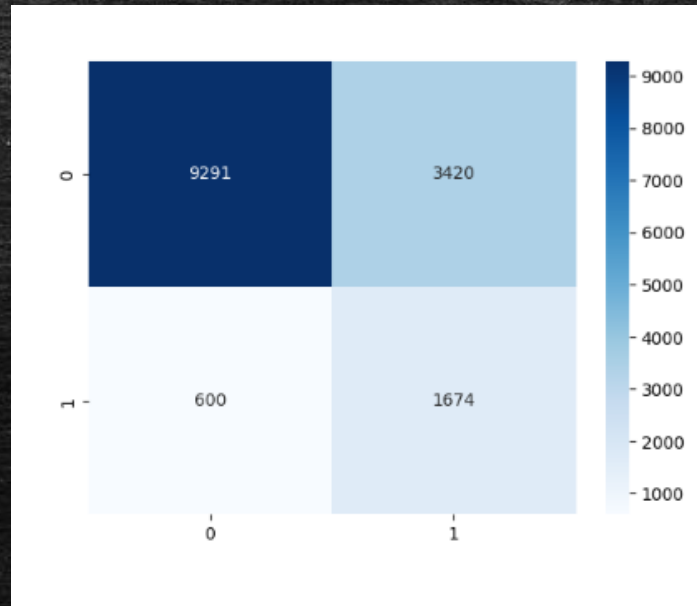


- Combining Extra Baggage Service and Meal Service Into Extra Service feature

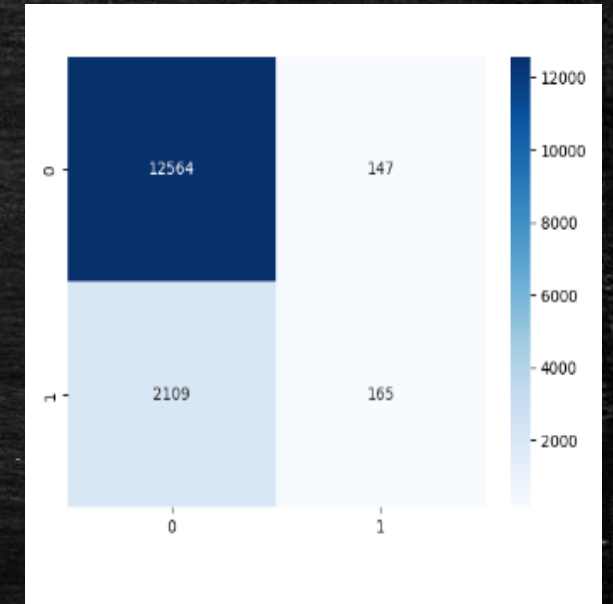
Model Building



Logistic Regression

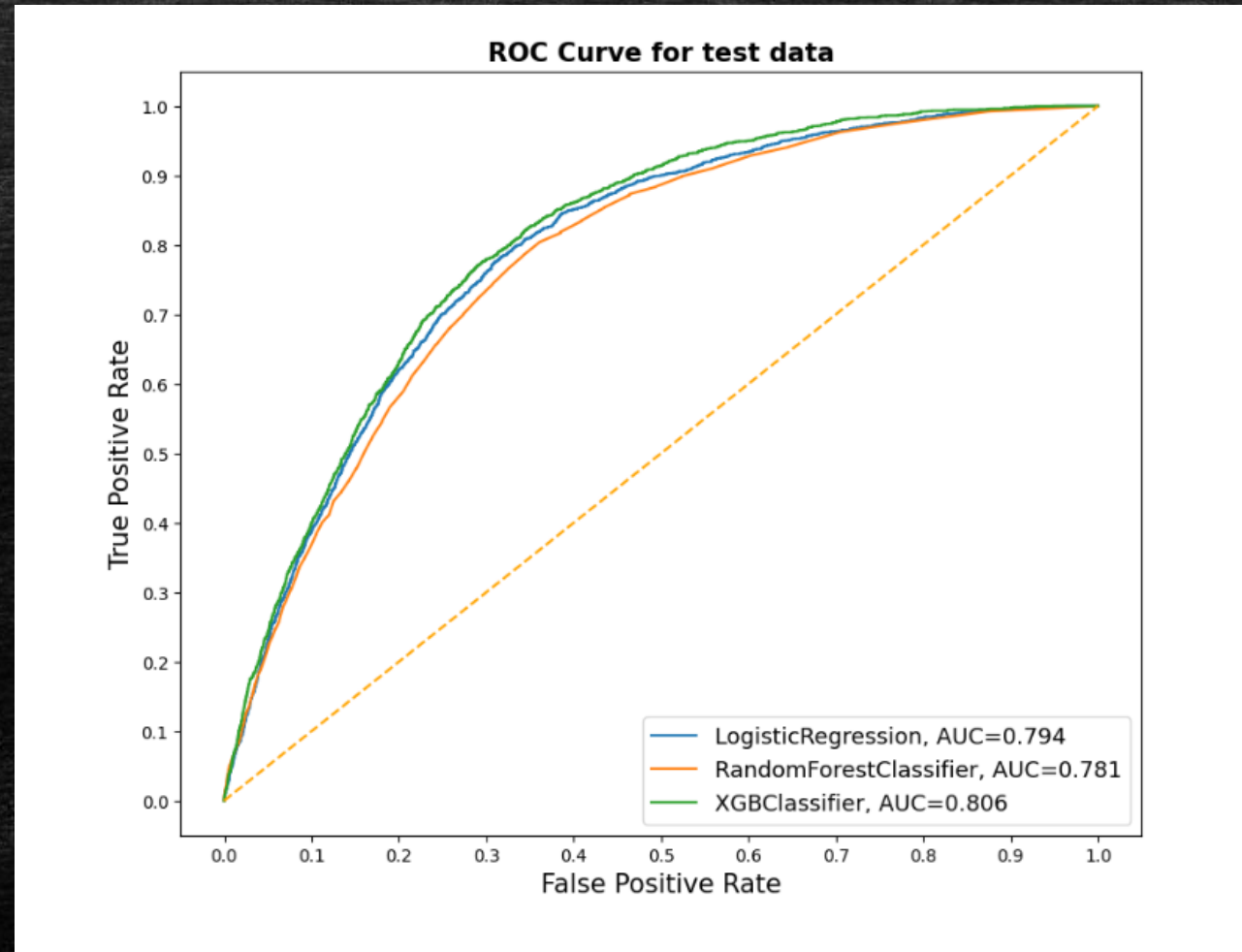


Random Forest Classifier

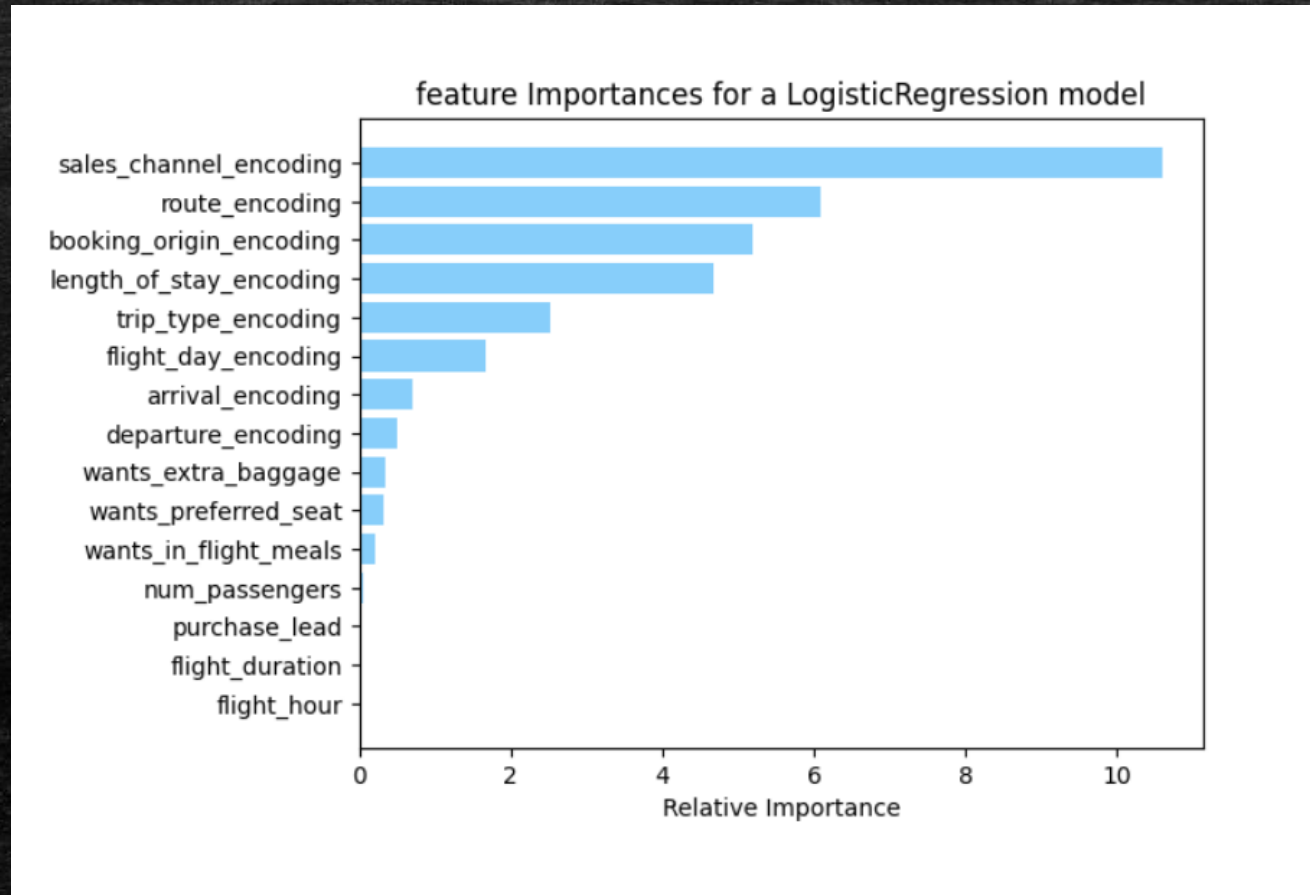


XGBoost Classifier

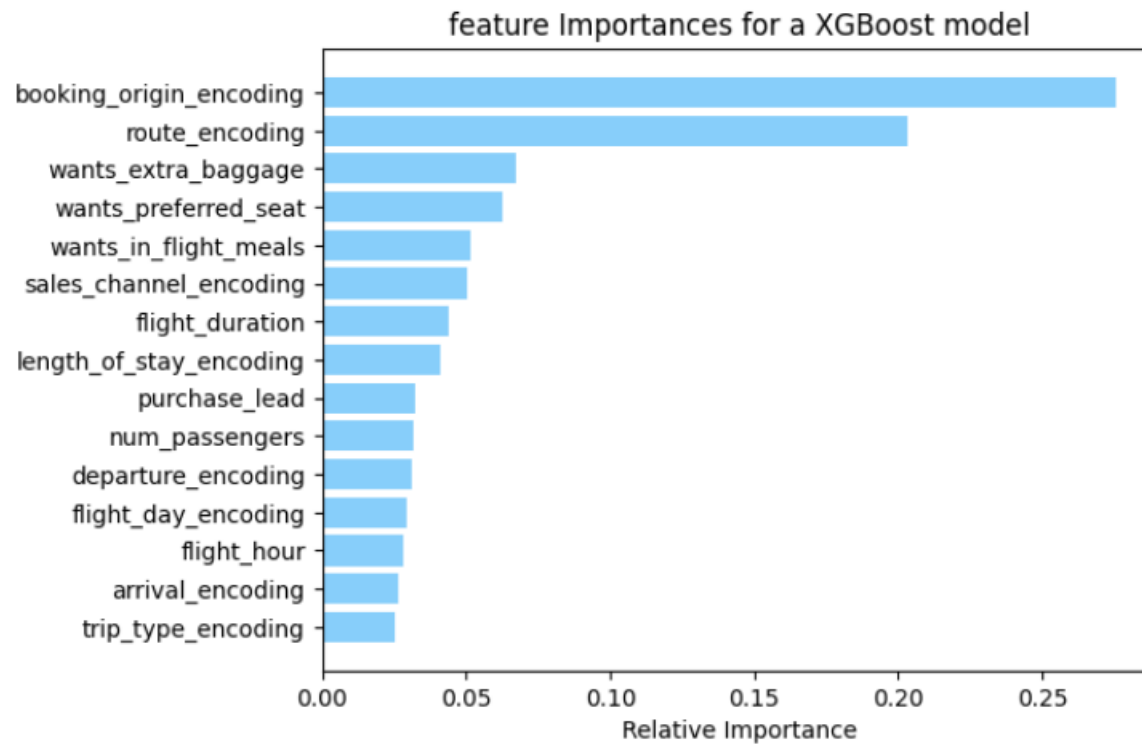
Model Building



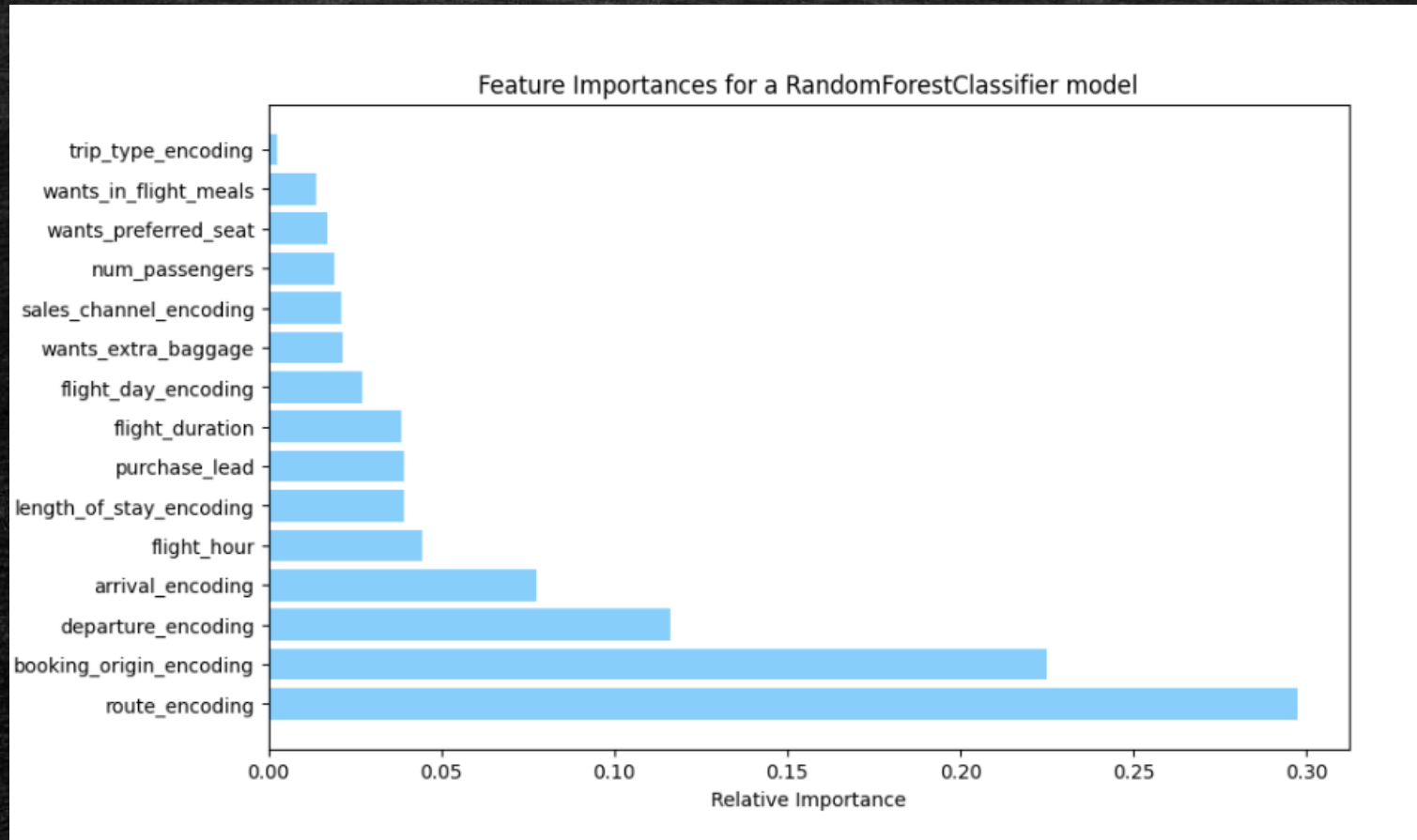
Feature Importance



Feature Importance



Feature Importance



Thank You!