

Add a CNAME record to your domain's DNS records

You might need to add a CNAME record to your domain host to either verify your domain or reset your administrator password. Your domain host is typically where you purchased your domain name (like GoDaddy, Enom, or Name.com). You may also need to add a CNAME record to your domain host if you are in the process of mapping your website.

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Step 1: Sign in to your domain host ^

- 1. If you don't know who this is, read [Identify your domain host](#).
- 2. Open a browser tab or window and sign in to your host's website.

Step 2: Get your unique CNAME record ^

You get a unique CNAME record for your domain when you set up Google Workspace or when you reset your admin password.

CNAME Label / Host:

CNAME Destination / Target:

Keep the page with this record open. You'll use it later.

Step 3: Add the CNAME record to your domain's DNS records ^

If you're not familiar with CNAME records, contact your domain host, who can help you. You can use the email template below when you call or email their support team.

To add the CNAME record to your domain host, follow the steps below. See your domain host's documentation for more specific instructions.

- 1. Go to your domain's DNS records.
- 2. Add a record to your DNS settings, selecting **CNAME** as the record type.
- 3. Return to the first window or tab and copy the contents of the **Label/Host** field.
- 4. Paste the copied contents into the **Label** or **Host** field with your DNS records.
- 5. Return to the first window or tab and copy the contents of the **Destination/Target** field.
- 6. Paste the copied contents into the **Destination** or **Target** field with your DNS records.

Your record should look similar to one of the tables below:

Verification CNAME Record

Record type	Label/Host field	Time To Live (TTL)	Destination/Target field
CNAME	XXXXXXXXXXXX	3600 or leave the default	xx-XXXXXXXXXXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXXX .domainverify.googlehosted.com

Password Reset CNAME Record

Record type	Label/Host field	Time to Live (TTL)	Destination/Target field
CNAME	googleXXXXXXXXXXXXXXXXXXXX	3600	google.com

7. Save your record.

CNAME record changes can take up to 72 hours to go into effect, but typically they happen much sooner.

8. Return to the setup or password reset panel in your other browser window and follow the next steps.

Email template for help from your domain host



Use this template to email your domain host for help adding your unique CNAME record to your DNS records. Enter your unique **Label/Host** and **Destination/Target** text into the email before sending it to your domain host's Support team.

Dear Support,

Would you please help me add a CNAME record to my domain's DNS records?

My domain is:

My CNAME record (destination/target) is:

My CNAME record (host/label) points to:

Please contact me at:

Thanks,
<your name>

Add a CNAME to map your website



You can also use CNAME records to [change or customize a web address](#) . You will need to input your [CNAME record values](#) when you do so.

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Need more help?

Try these next steps:



Post to the help community

Get answers from community members



Contact us

Tell us more and we'll help you get there