

```
In [2]: from pyspark.sql.functions import *
        from pyspark.sql.types import *
        from pyspark.sql import *

        """
        import pandas as pd
        #from IPython.core.display import display, HTML
        #display(HTML('<h1>Hello, world!</h1>'))
        """

        "\nimport pandas as pd\n#from IPython.core.display import display, HTML\n#dis
        play(HTML('<h1>Hello, world!</h1>'))\n"
```

```
In [378]: spark.sql("show tables").show()

+-----+-----+-----+
|database|      tableName|isTemporary|
+-----+-----+-----+
|        | adultincomedata|         true|
|        | adultincomedata1|         true|
|        |      customerdata|         true|
|        |              d1|         true|
|        |          demodf|         true|
|        |        demodf1|         true|
|        |       demodf22|         true|
|        |      demoview|         true|
|        |          df1|         true|
|        |         income|         true|
|        |      mergeddf|         true|
+-----+-----+-----+
```

# Reading Consumer Dataset

```
In [57]: cmlp1DF = spark.read.csv("s3://projectproposal2019/tools/cust_complains_all_through_3_31.csv", sep="\t")
cmlp1DF.cache()
cmlp1DF.take(1)
print(cmlp1DF.show(2))
print(cmlp1DF.printSchema())
```

```
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
|      _c0|      _c1|      _c2|      _c3|
_c4|_c5|_c6|      _c7|_c8|_c9|_c10|_c11|_c12|      _c13|
_c14|_c15|_c16|      _c17|
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
|05/03/2019|Credit reporting,...|Credit reporting|Problem with a cr...|Their
investigati...|null|null|Adler Wallach & A...| TN|37343|null|null| Web|05/03/
2019|Closed with expla...| Yes| N/A|3231390|
|05/03/2019|      Mortgage|      FHA mortgage|Applying for a mo...|
null|null|null|  FLAGSTAR BANK, FSB| FL|33032|null|null| Web|05/03/2019|
In progress| Yes| N/A|3231005|
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+
only showing top 2 rows
```

```
None
root
|-- _c0: string (nullable = true)
|-- _c1: string (nullable = true)
|-- _c2: string (nullable = true)
|-- _c3: string (nullable = true)
|-- _c4: string (nullable = true)
|-- _c5: string (nullable = true)
|-- _c6: string (nullable = true)
|-- _c7: string (nullable = true)
|-- _c8: string (nullable = true)
|-- _c9: string (nullable = true)
|-- _c10: string (nullable = true)
|-- _c11: string (nullable = true)
|-- _c12: string (nullable = true)
|-- _c13: string (nullable = true)
|-- _c14: string (nullable = true)
|-- _c15: string (nullable = true)
|-- _c16: string (nullable = true)
|-- _c17: string (nullable = true)

None
```

```
In [58]: cmlp1DF=cmlp1DF.withColumnRenamed("_c0","DateReceived")\
.withColumnRenamed("_c1","Product")\
.withColumnRenamed("_c2","SubProduct")\
.withColumnRenamed("_c3",'Issue')\
.withColumnRenamed("_c4","SubIssue")\
.withColumnRenamed("_c5","ConsumerComplaintNarrative")\
.withColumnRenamed("_c6","CompanyPublicResponse")\
.withColumnRenamed("_c7",'Company')\
.withColumnRenamed("_c8",'State')\
.withColumnRenamed("_c9",'ZIPcode')\
.withColumnRenamed("_c10",'Tags')\
.withColumnRenamed("_c11",'ConsumerConsentProvided')\
.withColumnRenamed("_c12",'Submittedvia')\
.withColumnRenamed("_c13",'DateSentToCompany')\
.withColumnRenamed("_c14",'CompanyResponsetoConsumer')\
.withColumnRenamed("_c15",'TimelyResponse')\
.withColumnRenamed("_c16",'ConsumerDisputed')\
.withColumnRenamed("_c17",'ComplaintID')
```

In [59]:

cmplDF.columns

```
['DateReceived', 'Product', 'SubProduct', 'Issue', 'SubIssue', 'ConsumerComplaintNarrative', 'CompanyPublicResponse', 'Company', 'State', 'ZIPcode', 'Tags', 'ConsumerConsentProvided', 'Submittedvia', 'DateSentToCompany', 'CompanyResponsetoConsumer', 'TimelyResponse', 'ConsumerDisputed', 'ComplaintID']
```

In [60]:

cmplDF.createOrReplaceTempView("customerdata")

In [61]:

spark.sql("select distinct ComplaintID from customerdata group by ComplaintID, ZIPcode").show(2)

```
+-----+
|ComplaintID|
+-----+
|    3216175|
|    3207829|
+-----+
only showing top 2 rows
```

In [62]:

spark.sql("desc customerdata").show()

```
+-----+-----+-----+
|col_name|data_type|comment|
+-----+-----+-----+
|DateReceived|string|null|
|Product|string|null|
|SubProduct|string|null|
|Issue|string|null|
|SubIssue|string|null|
|ConsumerComplaint...|string|null|
|CompanyPublicResp...|string|null|
|Company|string|null|
|State|string|null|
|ZIPcode|string|null|
|Tags|string|null|
|ConsumerConsentPr...|string|null|
|Submittedvia|string|null|
|DateSentToCompany|string|null|
|CompanyResponseto...|string|null|
|TimelyResponse|string|null|
|ConsumerDisputed|string|null|
|ComplaintID|string|null|
+-----+-----+-----+
```

In [63]:

customerdf=spark.sql("select \* from customerdata")

In [65]:

customerdf.where(col("SubIssue").isNull()).count()

530524

In [66]:

fill\_cols\_vals = {"Company":"N/A","SubIssue": "N/A", "State" : "N/A", "SubProduct":"N/A", \
 "ConsumerConsentProvided":"N/A", "Tags":"N/A", \
 "ConsumerComplaintNarrative":"N/A" , "CompanyPublicResponse":
 "N/A" , \
 "ComplaintID" : "0"}
customerdf = customerdf.na.fill(fill\_cols\_vals)

In [67]:

customerdf.where(col("ConsumerConsentProvided")== "N/A").count()

589812

In [68]:

customerdf.columns

['DateReceived', 'Product', 'SubProduct', 'Issue', 'SubIssue', 'ConsumerComplaintNarrative', 'CompanyPublicResponse', 'Company', 'State', 'ZIPcode', 'Tags', 'ConsumerConsentProvided', 'Submittedvia', 'DateSentToCompany', 'CompanyResponsetoConsumer', 'TimelyResponse', 'ConsumerDisputed', 'ComplaintID']

```
In [69]: customerdf.createOrReplaceTempView("customerdata")
```

```
In [70]: spark.sql("select distinct Tags from customerdata ").show()
```

| Tags                 |
|----------------------|
| Older American       |
| N/A                  |
| Servicemember        |
| Older American, S... |

```
In [199]: spark.sql("select distinct Company, count(Product) as count from customerdata group by \ Company order by count desc").show(10)
```

| Company              | count  |
|----------------------|--------|
| EQUIFAX, INC.        | 114721 |
| Experian Informat... | 103061 |
| TRANSUNION INTERM... | 95807  |
| BANK OF AMERICA, ... | 81910  |
| WELLS FARGO & COM... | 70750  |
| JPMORGAN CHASE & CO. | 60030  |
| CITIBANK, N.A.       | 48925  |
| CAPITAL ONE FINAN... | 34463  |
| Navient Solutions... | 29227  |
| OCWEN LOAN SERVIC... | 27731  |

only showing top 10 rows

```
In [198]: spark.sql("select distinct Company, product, count(Product) as count from customerdata group by Product, \ Company order by count desc").show(20)
```

| Company              | product              | count |
|----------------------|----------------------|-------|
| EQUIFAX, INC.        | Credit reporting,... | 64629 |
| Experian Informat... | Credit reporting,... | 55741 |
| TRANSUNION INTERM... | Credit reporting,... | 54208 |
| EQUIFAX, INC.        | Credit reporting     | 48124 |
| Experian Informat... | Credit reporting     | 45376 |
| BANK OF AMERICA, ... | Mortgage             | 42905 |
| TRANSUNION INTERM... | Credit reporting     | 39811 |
| WELLS FARGO & COM... | Mortgage             | 36629 |
| OCWEN LOAN SERVIC... | Mortgage             | 26503 |
| Navient Solutions... | Student loan         | 25107 |
| JPMORGAN CHASE & CO. | Mortgage             | 20985 |
| NATIONSTAR MORTGAGE  | Mortgage             | 19609 |
| CITIBANK, N.A.       | Credit card          | 16817 |
| BANK OF AMERICA, ... | Bank account or s... | 13916 |
| WELLS FARGO & COM... | Bank account or s... | 13333 |
| CAPITAL ONE FINAN... | Credit card          | 12920 |
| Ditech Financial LLC | Mortgage             | 12894 |
| ENCORE CAPITAL GR... | Debt collection      | 10487 |
| JPMORGAN CHASE & CO. | Credit card          | 10373 |
| JPMORGAN CHASE & CO. | Bank account or s... | 9816  |

only showing top 20 rows

```
In [72]: spark.sql("select distinct TimelyResponse, count(TimelyResponse) from customer
data group by TimelyResponse").show()
```

| TimelyResponse | count(TimelyResponse) |
|----------------|-----------------------|
| null           | 0                     |
| No             | 32088                 |
| Yes            | 1244602               |

```
In [73]: spark.sql("select distinct Company, ZIPcode, count(case when TimelyResponse='Y
es' then 1 end) as resolved, \
count(case when TimelyResponse='No' then 1 end) as Notresolved \
from customerdata where ZIPcode!='' group by Company, ZIPcode order by resolve
d desc").show()
```

| Company              | ZIPcode | resolved | Notresolved |
|----------------------|---------|----------|-------------|
| EQUIFAX, INC.        | 300XX   | 947      | 24          |
| EQUIFAX, INC.        | 330XX   | 859      | 9           |
| Experian Informat... | 330XX   | 805      | 0           |
| EQUIFAX, INC.        | 770XX   | 779      | 15          |
| TRANSUNION INTERM... | 330XX   | 759      | 0           |
| TRANSUNION INTERM... | 300XX   | 703      | 1           |
| Experian Informat... | 300XX   | 703      | 0           |
| EQUIFAX, INC.        | 331XX   | 689      | 8           |
| Experian Informat... | 770XX   | 669      | 0           |
| EQUIFAX, INC.        | 303XX   | 662      | 10          |
| TRANSUNION INTERM... | 770XX   | 648      | 2           |
| Experian Informat... | 331XX   | 608      | 0           |
| TRANSUNION INTERM... | 331XX   | 602      | 3           |
| EQUIFAX, INC.        | 606XX   | 595      | 8           |
| Experian Informat... | 334XX   | 542      | 0           |
| EQUIFAX, INC.        | 334XX   | 531      | 11          |
| EQUIFAX, INC.        | 302XX   | 523      | 7           |
| Experian Informat... | 303XX   | 510      | 0           |
| TRANSUNION INTERM... | 303XX   | 497      | 0           |
| TRANSUNION INTERM... | 606XX   | 493      | 0           |

only showing top 20 rows

## Reading Adult Income

```
In [20]: adultIncome = spark.read.csv("s3://projectproposal2019/tools/adultincome.csv")
```

```
In [21]: adultIncome.show(1)
adultIncome.printSchema()
```

```
+-----+---+-----+-----+-----+-----+-----+-----+
-----+-----+-----+-----+-----+-----+-----+-----+
-----+-----+-----+
|      _c0|_c1|      _c2|_c3|      _c4|      _c5|      _c6|
_c7|      _c8|_c9|_c10|      _c11|      _c12|      _c13|_c14|_c15|
_c16|
+-----+---+-----+-----+-----+-----+-----+-----+
-----+-----+-----+-----+-----+-----+-----+-----+
-----+-----+-----+
|customerID|age|workclass|fnlwgt|education|educational-num|marital-status|occ
upation|relationship|race|gender|capital-gain|capital-loss|hours-per-week|nat
ive-country|income|ComplaintID|
+-----+---+-----+-----+-----+-----+-----+-----+
-----+-----+-----+-----+-----+-----+-----+-----+
-----+-----+-----+
only showing top 1 row
```

```
root
|-- _c0: string (nullable = true)
|-- _c1: string (nullable = true)
|-- _c2: string (nullable = true)
|-- _c3: string (nullable = true)
|-- _c4: string (nullable = true)
|-- _c5: string (nullable = true)
|-- _c6: string (nullable = true)
|-- _c7: string (nullable = true)
|-- _c8: string (nullable = true)
|-- _c9: string (nullable = true)
|-- _c10: string (nullable = true)
|-- _c11: string (nullable = true)
|-- _c12: string (nullable = true)
|-- _c13: string (nullable = true)
|-- _c14: string (nullable = true)
|-- _c15: string (nullable = true)
|-- _c16: string (nullable = true)
```

```
In [22]: adultIncome.createOrReplaceTempView("adultincomeData")
```

```
In [23]: newincome= spark.sql("select * from adultincomeData \
where _c0 <>'customerID'")
```

```
In [24]: newincome.show(2)
```

```
+---+---+-----+-----+-----+---+-----+-----+-----+
-----+-----+-----+-----+-----+-----+-----+-----+
|_c0|_c1|      _c2|_c3|      _c4|_c5|      _c6|      _c7|
_c8|_c9|_c10|_c11|_c12|_c13|      _c14|_c15|_c16|
+---+---+-----+-----+-----+---+-----+-----+-----+
-----+-----+-----+-----+-----+-----+-----+-----+
|2200| 25|Private|226802| 11th| 7|      Never-married|Machine-op-inspct|Own
-child|Black|Male| 0| 0| 40|United-States|<=50K|3216175|
|2201| 38|Private| 89814|HS-grad| 9|Married-civ-spouse| Farming-fishing| H
usband|White|Male| 0| 0| 50|United-States|<=50K|3207829|
+---+---+-----+-----+-----+---+-----+-----+-----+
-----+-----+-----+-----+-----+-----+-----+-----+
only showing top 2 rows
```

```
In [25]: newincome=newincome.withColumnRenamed("_c0","customerID")\
.withColumnRenamed("_c1","age")\
.withColumnRenamed("_c2","workclass")\
.withColumnRenamed("_c3","fnlwgt")\
.withColumnRenamed("_c4","education")\
.withColumnRenamed("_c5","educational_num")\
.withColumnRenamed("_c6","marital_status")\
.withColumnRenamed("_c7","occupation")\
.withColumnRenamed("_c8","relationship")\
.withColumnRenamed("_c9","race")\
.withColumnRenamed("_c10","gender")\
.withColumnRenamed("_c11","capital_gain")\
.withColumnRenamed("_c12","capital_loss")\
.withColumnRenamed("_c13","hours_per_week")\
.withColumnRenamed("_c14","native_country")\
.withColumnRenamed("_c15","income")\
.withColumnRenamed("_c16","ComplaintID")
```

```
In [26]: newincome.columns

['customerID', 'age', 'workclass', 'fnlwgt', 'education', 'educational_num',
'marital_status', 'occupation', 'relationship', 'race', 'gender', 'capital_ga
in', 'capital_loss', 'hours_per_week', 'native_country', 'income', 'Complaint
ID']
```

```
In [27]: newincome.createOrReplaceTempView("adultincomeData1")
```

drop unwanted columns from dataframe

```
In [29]: newincomedf= spark.sql("select customerID,age, workclass, \
education,marital_status,occupation,relationship, race, gender,income,Complain
tID from adultincomeData1")
```

```
In [30]: newincomedf.show(2)

+-----+---+-----+-----+-----+-----+-----+-----+
+-----+---+-----+-----+-----+-----+-----+-----+
|customerID|age|workclass|education|marital_status|occupation|rela
tionship| race|gender|income|ComplaintID|
+-----+---+-----+-----+-----+-----+-----+-----+
|2200|25|Private|11th|Never-married|Machine-op-inspct|0
wn-child|Black|Male|<=50K|3216175|
|2201|38|Private|HS-grad|Married-civ-spouse|Farming-fishing|
Husband|White|Male|<=50K|3207829|
+-----+---+-----+-----+-----+-----+-----+-----+
only showing top 2 rows
```

```
In [31]: newincomedf.createOrReplaceTempView("income")
```

```
In [33]: spark.sql("desc income").show()

+-----+-----+-----+
|col_name|data_type|comment|
+-----+-----+-----+
|customerID|string|null|
|age|string|null|
|workclass|string|null|
|education|string|null|
|marital_status|string|null|
|occupation|string|null|
|relationship|string|null|
|race|string|null|
|gender|string|null|
|income|string|null|
|ComplaintID|string|null|
+-----+-----+-----+
```

```
In [34]: incomedf=spark.sql("select * from income")
```

```
In [35]: incomedf.show(5)
```

| customerID | age | workclass | education    | marital_status     | occupation        | relationship | race  | gender | income ComplaintID |
|------------|-----|-----------|--------------|--------------------|-------------------|--------------|-------|--------|--------------------|
| 2200       | 25  | Private   | 11th         | Never-married      | Machine-op-inspct | Own-child    | Black | Male   | <=50K  3216175     |
| 2201       | 38  | Private   | HS-grad      | Married-civ-spouse | Farming-fishing   | Husband      | White | Male   | <=50K  3207829     |
| 2202       | 28  | Local-gov | Assoc-acdm   | Married-civ-spouse | Protective-serv   | Husband      | White | Male   | >50K  3205615      |
| 2203       | 44  | Private   | Some-college | Married-civ-spouse | Machine-op-inspct | Husband      | Black | Male   | >50K  3201821      |
| 2204       | 18  | ?         | Some-college | Never-married      | ?                 | Own-child    | White | Female | <=50K  3200629     |

only showing top 5 rows

```
In [36]: spark.sql("select sum(age) from income").show(5)
```

| sum(CAST(age AS DOUBLE)) |
|--------------------------|
| 1159305.0                |

find correlation between age, income and occupation of a person

```
In [37]: from pyspark.sql.functions import countDistinct, approx_count_distinct, count,
sum, mean, round
incomedf.groupBy(col("occupation"), col("income")).agg(round(mean("age"),3).alias("Average-age"))\
.sort("Average-age", ascending=False).show(10)
```

| occupation        | income | Average-age |
|-------------------|--------|-------------|
| ?                 | >50K   | 56.0        |
| Farming-fishing   | >50K   | 46.471      |
| Priv-house-serv   | <=50K  | 45.107      |
| Transport-moving  | >50K   | 45.097      |
| Exec-managerial   | >50K   | 44.713      |
| Adm-clerical      | >50K   | 44.224      |
| Sales             | >50K   | 44.134      |
| Prof-specialty    | >50K   | 43.761      |
| Handlers-cleaners | >50K   | 43.528      |
| Machine-op-inspct | >50K   | 43.414      |

only showing top 10 rows



```
In [38]: incomedf.groupBy(col("occupation"), col("income")) \
        .agg(round(mean("age"),3).alias("Average-age"))\
        .sort("Average-age", ascending=True).show(10)
```

| occupation        | income | Average-age |
|-------------------|--------|-------------|
| Armed-Forces      | <=50K  | 25.0        |
| Handlers-cleaners | <=50K  | 32.054      |
| Tech-support      | <=50K  | 34.832      |
| Other-service     | <=50K  | 34.839      |
| Sales             | <=50K  | 35.002      |
| Adm-clerical      | <=50K  | 36.442      |
| Machine-op-inspct | <=50K  | 37.054      |
| Prof-specialty    | <=50K  | 37.706      |
| ?                 | <=50K  | 37.713      |
| Craft-repair      | <=50K  | 37.923      |

only showing top 10 rows

```
In [39]: spark.sql("SELECT gender, count(ComplaintID) as totalcomplaintRegistered \
        FROM income GROUP BY gender").show()
```

| gender | totalcomplaintRegistered |
|--------|--------------------------|
| Female | 9944                     |
| Male   | 20055                    |

merge customerdata and income

```
In [40]: spark.sql("desc income").show()
```

| col_name       | data_type | comment |
|----------------|-----------|---------|
| customerID     | string    | null    |
| age            | string    | null    |
| workclass      | string    | null    |
| education      | string    | null    |
| marital_status | string    | null    |
| occupation     | string    | null    |
| relationship   | string    | null    |
| race           | string    | null    |
| gender         | string    | null    |
| income         | string    | null    |
| ComplaintID    | string    | null    |

```
In [81]: mrgeddf = spark.sql("select c.DateReceived, c.Product , c.SubProduct, c.Issue, c.SubIssue, c.ConsumerComplaintNarrative, c.CompanyPublicResponse \
        , c.Company, c.State, c.ZIPcode, c.Tags, c.ConsumerConsentProvided, c.Submittedvia, \
        c.DateSentToCompany, c.CompanyResponsetoConsumer, c.TimelyResponse, c.ConsumerDisputed, c.ComplaintID, \
        i.customerID, i.age, i.workclass, i.education, i.marital_status, i.occupation, \
        i.relationship, i.race, i.gender, i.income \
        from income i inner join customerdata c on i.ComplaintID = c.ComplaintID ")
```

```
In [82]: mrgeddf.count()

879914
```

```
In [83]: mrgeddf.createOrReplaceTempView("mergedDF")
```

```
In [195]: spark.sql("select distinct round((count(case when TimelyResponse='Yes' then 1 end)/count(*))*100,3)as Percentageresolved, \
round((count(case when TimelyResponse='No' then 1 end)/count(*))*100,3) as PercentageNotresolved from customerdata").show(3)
```

| Percentageresolved | PercentageNotresolved |
|--------------------|-----------------------|
| 97.48              | 2.513                 |

```
In [85]: spark.sql("select * from mergedDF").show(2)
```

| DateReceived | Product         | SubProduct       | Issue                | Company              | State | ZIPcode | Tags | ConsumerConsentProvided | Submittedvia     | DateSentToCompany | CompanyResponsetoConsumer | TimelyResponse | ConsumerDisputed | ComplaintID | customerID | age | workclass | education | marital_status     | occupation        | relationship | race  | gender | income |
|--------------|-----------------|------------------|----------------------|----------------------|-------|---------|------|-------------------------|------------------|-------------------|---------------------------|----------------|------------------|-------------|------------|-----|-----------|-----------|--------------------|-------------------|--------------|-------|--------|--------|
| 05/03/2019   | Debt collection | Credit card debt | Attempts to colle... | Debt was already ... | AL    | 358XX   | N/A  | N/A                     | NAVY FEDERAL CRE | 05/03/2019        | In progress               | Yes            | N/A              | 3231618     | 16238      | 35  | Private   | Assoc-voc | Married-civ-spouse | Machine-op-inspct | Husband      | White | Male   | <=50K  |
| 05/02/2019   | Debt collection | I do not know    | Threatened to con... | Talked to a third... | VA    | 20171   | N/A  | N/A                     | Cedars Business  | 05/02/2019        | Closed with expla...      | Yes            | N/A              | 3230073     | 16758      | 29  | Private   | HS-grad   | Divorced           | Craft-repair      | Own-child    | White | Male   | <=50K  |

only showing top 2 rows

```
In [86]: spark.sql("desc mergedDF").show(45)
```

| col_name             | data_type | comment |
|----------------------|-----------|---------|
| DateReceived         | string    | null    |
| Product              | string    | null    |
| SubProduct           | string    | null    |
| Issue                | string    | null    |
| SubIssue             | string    | null    |
| ConsumerComplaint... | string    | null    |
| CompanyPublicResp... | string    | null    |
| Company              | string    | null    |
| State                | string    | null    |
| ZIPcode              | string    | null    |
| Tags                 | string    | null    |
| ConsumerConsentPr... | string    | null    |
| Submittedvia         | string    | null    |
| DateSentToCompany    | string    | null    |
| CompanyResponseto... | string    | null    |
| TimelyResponse       | string    | null    |
| ConsumerDisputed     | string    | null    |
| ComplaintID          | string    | null    |
| customerID           | string    | null    |
| age                  | string    | null    |
| workclass            | string    | null    |
| education            | string    | null    |
| marital_status       | string    | null    |
| occupation           | string    | null    |
| relationship         | string    | null    |
| race                 | string    | null    |
| gender               | string    | null    |
| income               | string    | null    |

```
In [87]: spark.sql("SELECT gender, count(ComplaintID) as totalcomplaintRegistered \
FROM mergedDF GROUP BY gender").show()
```

| gender | totalcomplaintRegistered |
|--------|--------------------------|
| Female | 292229                   |
| Male   | 587685                   |

```
In [88]: mrgedddf.groupBy("gender").count().show()
```

| gender | count  |
|--------|--------|
| Female | 292229 |
| Male   | 587685 |

```
In [146]: fill_cols_vals = {"Submittedvia":"N/A"}
mrgedddf = mrgedddf.na.fill(fill_cols_vals)
```

```
In [147]: mrgedddf.select(col("Submittedvia"), col("occupation")) \
.sort("Submittedvia", ascending=False).show()
```

| +-----+-----+ |     |                   |
|---------------|-----|-------------------|
| Submittedvia  |     | occupation        |
| +-----+-----+ |     |                   |
|               | Web | Adm-clerical      |
|               | Web | Prof-specialty    |
|               | Web | Handlers-cleaners |
|               | Web | Adm-clerical      |
|               | Web | Prof-specialty    |
|               | Web | Adm-clerical      |
|               | Web | Craft-repair      |
|               | Web | Handlers-cleaners |
|               | Web | Adm-clerical      |
|               | Web | Exec-managerial   |
|               | Web | Tech-support      |
|               | Web | Adm-clerical      |
|               | Web | Adm-clerical      |
|               | Web | ?                 |
|               | Web | Craft-repair      |
|               | Web | Prof-specialty    |
|               | Web | Sales             |
|               | Web | Protective-serv   |
|               | Web | Sales             |
|               | Web | Other-service     |
| +-----+-----+ |     |                   |

only showing top 20 rows

```
In [149]: df= mrgedddf.groupBy(col("Submittedvia"), col("income")).agg(count("Submittedvia").alias("total-Submittedvia"))\
.sort("total-Submittedvia", ascending=False).show()
```

| +-----+-----+-----+ |             |        |                    |
|---------------------|-------------|--------|--------------------|
| Submittedvia        |             | income | total-Submittedvia |
| +-----+-----+-----+ |             |        |                    |
|                     | N/A         | <=50K  | 656524             |
|                     | N/A         | >50K   | 203390             |
|                     | Web         | <=50K  | 11171              |
|                     | Web         | >50K   | 3497               |
|                     | Referral    | <=50K  | 2132               |
|                     | Phone       | <=50K  | 879                |
|                     | Postal mail | <=50K  | 810                |
|                     | Referral    | >50K   | 624                |
|                     | Phone       | >50K   | 311                |
|                     | Postal mail | >50K   | 248                |
|                     | Fax         | <=50K  | 240                |
|                     | Fax         | >50K   | 80                 |
|                     | Email       | >50K   | 5                  |
|                     | Email       | <=50K  | 3                  |
| +-----+-----+-----+ |             |        |                    |

```
In [150]: spark.sql("select Submittedvia,count(Submittedvia) as countSubmittedVia, \
income from mergedDF group by income, Submittedvia order by countSubmittedVia
desc").show()
```

| Submittedvia | countSubmittedVia | income |
|--------------|-------------------|--------|
| Web          | 11171             | <=50K  |
| Web          | 3497              | >50K   |
| Referral     | 2132              | <=50K  |
| Phone        | 879               | <=50K  |
| Postal mail  | 810               | <=50K  |
| Referral     | 624               | >50K   |
| Phone        | 311               | >50K   |
| Postal mail  | 248               | >50K   |
| Fax          | 240               | <=50K  |
| Fax          | 80                | >50K   |
| Email        | 5                 | >50K   |
| Email        | 3                 | <=50K  |
| null         | 0                 | <=50K  |
| null         | 0                 | >50K   |

```
In [185]: df=spark.sql("select distinct income, count(*) from mergedDF group by income")
df.show()
```

| income | count(1) |
|--------|----------|
| <=50K  | 671759   |
| >50K   | 208155   |

Reading third dataset- demographics

```
In [202]: spark.sql("select * from customerdata").show(2)
```

| DateReceived | Product              | SubProduct       | Issue                | SubIssue             | ConsumerComplaintNarrative | CompanyPublicResponse | Company            | State       | ZIPcode   | Tags | ConsumerConsentProvided | Submittedvia | DateSentToCompany | CompanyResponseToConsumer | TimelyResponse | ConsumerDisputed | ComplaintID          |         |     |         |
|--------------|----------------------|------------------|----------------------|----------------------|----------------------------|-----------------------|--------------------|-------------|-----------|------|-------------------------|--------------|-------------------|---------------------------|----------------|------------------|----------------------|---------|-----|---------|
| 05/03/2019   | Credit reporting,... | Credit reporting | Problem with a cr... | Their investigati... |                            | N/A                   | N/A                | Adler Walla | ch & A... | TN   | 37343                   | N/A          |                   | N/A                       | Web            | 05/03/2019       | Closed with expla... | Yes     | N/A | 3231390 |
| 05/03/2019   | Mortgage             | FHA mortgage     | Applying for a mo... |                      |                            | N/A                   | FLAGSTAR BANK, FSB | FL          | 33032     | N/A  |                         | N/A          | Web               | 05/03/2019                | In progress    | Yes              | N/A                  | 3231005 |     |         |

only showing top 2 rows

```
In [242]: demodf1 = spark.read.csv("s3://projectproposal2019/tools/Demographics.csv")
demodf1.cache()
demodf1.take(1)
print(demodf1.show(2))
print(demodf1.printSchema())
```

```
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
|      _c0|      _c1|      _c2|      _c3|      _c4|
_c5|      _c6|      _c7|      _c8|      _c9|      _c10
|      _c11|      _c12|      _c13|      _c14|      _c15|
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
|Panelist ID|Combined Pre-Tax ...|Family Size|Type of Residenti...|COUNTY|Mal
eWorkingHour|AgeGroup|FemaleWorkingHour|Children Group Code|Marital Status|Nu
mberofTVs|ZIPCODE|FIPSCODE|IRI Geography Number|EXT_FACT|customerID|
|      1100016|      3|      3|      2|      C|
4|      6|      4|      8|      2|      3|
1201|      25003|      1|      1|      2200|
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
only showing top 2 rows
```

```
None
root
|-- _c0: string (nullable = true)
|-- _c1: string (nullable = true)
|-- _c2: string (nullable = true)
|-- _c3: string (nullable = true)
|-- _c4: string (nullable = true)
|-- _c5: string (nullable = true)
|-- _c6: string (nullable = true)
|-- _c7: string (nullable = true)
|-- _c8: string (nullable = true)
|-- _c9: string (nullable = true)
|-- _c10: string (nullable = true)
|-- _c11: string (nullable = true)
|-- _c12: string (nullable = true)
|-- _c13: string (nullable = true)
|-- _c14: string (nullable = true)
|-- _c15: string (nullable = true)
```

None

```
In [250]: demodf1.createOrReplaceTempView("demodf")
```

```
In [279]: demodf1.show(2)
```

```
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
|      _c0|      _c1|      _c2|      _c3|      _c4|
_c5|      _c6|      _c7|      _c8|      _c9|      _c10
|      _c11|      _c12|      _c13|      _c14|      _c15|
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
|Panelist ID|Combined Pre-Tax ...|Family Size|Type of Residenti...|COUNTY|Mal
eWorkingHour|AgeGroup|FemaleWorkingHour|Children Group Code|Marital Status|Nu
mberofTVs|ZIPCODE|FIPSCODE|IRI Geography Number|EXT_FACT|customerID|
|      1100016|      3|      3|      2|      C|
4|      6|      4|      8|      2|      3|
1201|      25003|      1|      1|      2200|
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+
only showing top 2 rows
```

```
In [257]: demodf=demodf1.withColumnRenamed("_c0","PanelistID") \
.withColumnRenamed("_c1","preTaxIncome") \
.withColumnRenamed("_c2","familysize") \
.withColumnRenamed("_c3","TypeofResidentialPossession") \
.withColumnRenamed("_c4","COUNTY") \
.withColumnRenamed("_c5","MaleWorkingHour") \
.withColumnRenamed("_c6","AgeGroup") \
.withColumnRenamed("_c7","FemaleWorkingHour") \
.withColumnRenamed("_c8","ChildrenGroup") \
.withColumnRenamed("_c9","MaritalStatus") \
.withColumnRenamed("_c10","NumberofTVs") \
.withColumnRenamed("_c11","ZIPCODE") \
.withColumnRenamed("_c12","FIPSCODE") \
.withColumnRenamed("_c13","IRIGeographyNumber") \
.withColumnRenamed("_c14","EXT_FACT") \
.withColumnRenamed("_c15","customerID")
```

```
In [259]: demodf.columns

['PanelistID', 'preTaxIncome', 'familysize', 'TypeofResidentialPossession',
'COUNTY', 'MaleWorkingHour', 'AgeGroup', 'FemaleWorkingHour', 'ChildrenGroup', 'MaritalStatus', 'NumberofTVs', 'ZIPCODE', 'FIPSCODE', 'IRIGeographyNumber', 'EXT_FACT', 'customerID']
```

```
In [260]: demodf.createOrReplaceTempView("demodf1")
```

```
In [261]: demodf.show(5)

+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
| PanelistID|preTaxIncome|familysize|TypeofResidentialPossession|COUNTY|MaleWorkingHour|AgeGroup|FemaleWorkingHour|ChildrenGroup|MaritalStatus|NumberofTVs|ZIPCODE|FIPSCODE|IRIGeographyNumber|EXT_FACT|customerID|
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
| Panelist ID|Combined Pre-Tax ...|Family Size|Type of Residenti...|COUNTY|MaleWorkingHour|AgeGroup|FemaleWorkingHour|Children Group Code|Marital Status|NumberofTVs|ZIPCODE|FIPSCODE|IRI Geography Number|EXT_FACT|customerID|
| 110016|3|3|2|
C| 4|6|4|8|
2| 3|1201|25003|1|1|2200|
| 110032|5|2|2|
C| 7|5|3|3|
1| 1|1201|25003|1|1|2201|
| 110057|10|2|2|
C| 4|6|3|8|
2| 3|1201|25003|1|1|2202|
| 110156|7|2|2|
C| 4|6|4|8|
2| 1|1201|25003|1|1|2203|
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+
only showing top 5 rows
```

```
In [273]: demodf2 = spark.sql("select * from demodf1 \
where PanelistID <>'Panelist ID'")
```

```
In [274]: demodf2.columns

['PanelistID', 'preTaxIncome', 'familysize', 'TypeofResidentialPossession',
'COUNTY', 'MaleWorkingHour', 'AgeGroup', 'FemaleWorkingHour', 'ChildrenGroup', 'MaritalStatus', 'NumberofTVs', 'ZIPCODE', 'FIPSCODE', 'IRIGeographyNumber', 'EXT_FACT', 'customerID']
```

```
In [275]: demodf2.createOrReplaceTempView("demodf22")
```

```
In [278]: demodf2.show(2)
```

| PanelistID preTaxIncome familysize TypeofResidentialPossession COUNTY MaleWorkingHour AgeGroup FemaleWorkingHour ChildrenGroup MaritalStatus NumberofTVs ZIPCODE FIPSCODE IRIGeographyNumber EXT_FACT customerID |         |   |   |   |   |      |       |   |   |      |
|--|---------|---|---|---|---|------|-------|---|---|------|
| 4  | 1100016 | 3 | 3 | 2 | C | 1201 | 25003 | 1 | 1 | 2200 |
| 7  | 1100032 | 5 | 2 | 2 | C | 1201 | 25003 | 1 | 1 | 2201 |

only showing top 2 rows

```
In [288]: demodf2.agg(sum("MaleWorkingHour").alias("total-MaleWorkingHour") ,sum("FemaleWorkingHour").alias("total-FemaleWorkingHour"))\
.sort("total-MaleWorkingHour", ascending=False).show()
```

| total-MaleWorkingHour | total-FemaleWorkingHour |
|-----------------------|-------------------------|
| 28374.0               | 22289.0                 |

```
In [289]: demodf2.groupBy("familysize").agg(sum("MaleWorkingHour").alias("total-MaleWorkingHour") \
, sum("FemaleWorkingHour").alias("total-FemaleWorkingHour"))\
.sort("total-MaleWorkingHour", ascending=False).show()
```

| familysize | total-MaleWorkingHour | total-FemaleWorkingHour |
|------------|-----------------------|-------------------------|
| 1          | 9883.0                | 6236.0                  |
| 2          | 9793.0                | 8534.0                  |
| 3          | 3851.0                | 3009.0                  |
| 4          | 3043.0                | 2837.0                  |
| 5          | 1288.0                | 1170.0                  |
| 6          | 516.0                 | 503.0                   |

```
In [290]: spark.sql("select * from demodf22").show(2)
```

| PanelistID preTaxIncome familysize TypeofResidentialPossession COUNTY MaleWorkingHour AgeGroup FemaleWorkingHour ChildrenGroup MaritalStatus NumberofTVs ZIPCODE FIPSCODE IRIGeographyNumber EXT_FACT customerID |         |   |   |   |   |      |       |   |   |      |
|--|---------|---|---|---|---|------|-------|---|---|------|
| 4  | 1100016 | 3 | 3 | 2 | C | 1201 | 25003 | 1 | 1 | 2200 |
| 7  | 1100032 | 5 | 2 | 2 | C | 1201 | 25003 | 1 | 1 | 2201 |

only showing top 2 rows



## Merge all 3 datasets

```
In [353]: allmergeddf = spark.sql("select c.DateReceived, c.Product , c.SubProduct, c.Issue, c.SubIssue, \
c.ConsumerComplaintNarrative, c.CompanyPublicResponse \
, c.Company, c.State, c.ZIPcode, c.Tags, c.ConsumerConsentProvided, c.Submittedvia, \
c.DateSentToCompany, c.CompanyResponsetoConsumer, c.TimelyResponse, c.ConsumerDisputed, c.ComplaintID, \
i.customerID, i.age, i.workclass, i.education, i.marital_status, i.occupation, \
i.relationship, i.race, i.gender, i.income, \
d.preTaxIncome, d.familysize, d.TypeOfResidentialPossession, d.COUNTY, d.MaleWorkingHour, d.AgeGroup, d.FemaleWorkingHour, \
d.ChildrenGroup, d.NumberofTVs, d.FIPSCODE, d.IRIGeographyNumber, d.EXT_FACT \
from income i, customerdata c , demof22 d \
where i.ComplaintID = c.ComplaintID \
and i.customerID = d.customerID")
```

```
In [298]: allmergeddf.show(2)
```

| DateReceived  | Product   | SubProduct  | Issue  | Compan   |
|---|---|---|--|--|
| SubIssue  | ConsumerComplaintNarrative  | CompanyPublicResponse   |  |  |
| y State ZIPcode Tags ConsumerConsentProvided Submittedvia DateSentToCompany C | ompanyResponsetoConsumer TimelyResponse ConsumerDisputed ComplaintID customer | ID age workclass education marital_status occupation relationship r | ace gender income preTaxIncome familysize TypeofResidentialPossession COUNTY | MaleWorkingHour AgeGroup FemaleWorkingHour ChildrenGroup NumberofTVs ZIPCODE |
| FIPSCODE IRIGeographyNumber EXT_FACT  |   |   |  |  |
| 04/26/2019  | Debt collection   | I do not know   | Communication tac...   | Freq   |
| uent or repea...  |   | N/A   | N/A  | Richland Bu  |
| reau o...   | TN  | null  | N/A  | Web  |
| 6/2019  | Closed with expla...  | Yes   | N/A  | 04/2   |
| 8595  35  Private Bachelors Married-civ-spouse                                | Adm-clerical  |   |  | 3223828  |
| White  Male  <=50K  | 9   | 3   |  | Husband  |
| D   | 4   | 3   | 3  | 2  |
| 1  55033  | 3   | 1   |  | 3  5470  |
| 04/26/2019  | Credit reporting,...  | Credit reporting  | Incorrect informa...   | Info   |
| rmation belon...  |   | N/A   | Company has respo...   | Experian In  |
| format...   | FL  32209  N/A  | Consent not provided  | Web  | 04/2   |
| 6/2019  | Closed with non-m...  | Yes   | N/A  | 3223564  |
| 7233  35  Private  HS-grad  | Divorced Prof-specialty   | Not-in-family   |  |  |
| White  Male  <=50K  | 9   | 2   |  | 1  |
| D   | 4   | 6   | 1  | 8  |
| 1  55033  | 3   | 1   |  | 3  5470  |

```
In [306]: allmergeddf.select(col("Product"), col("AgeGroup")).sort(col("Product"), ascending=True).show()
```

| Product              | AgeGroup |
|----------------------|----------|
| Bank account or s... | 7        |
| Bank account or s... | 4        |
| Bank account or s... | 4        |
| Bank account or s... | 5        |
| Bank account or s... | 5        |
| Bank account or s... | 4        |
| Bank account or s... | 6        |
| Bank account or s... | 5        |
| Bank account or s... | 4        |
| Bank account or s... | 3        |
| Bank account or s... | 6        |
| Bank account or s... | 6        |
| Bank account or s... | 4        |
| Bank account or s... | 7        |
| Bank account or s... | 5        |
| Bank account or s... | 3        |
| Bank account or s... | 5        |
| Bank account or s... | 5        |
| Bank account or s... | 6        |
| Bank account or s... | 2        |

only showing top 20 rows

```
In [324]: allmergeddf.groupBy(col("Product"), col("AgeGroup")) \
    .agg(count(col("Product")).alias("total-Product")) \
    .sort(col("total-Product"), ascending=False).show()
```

| Product              | AgeGroup | total-Product |
|----------------------|----------|---------------|
| Mortgage             | 6        | 425           |
| Debt collection      | 6        | 346           |
| Credit reporting,... | 6        | 337           |
| Mortgage             | 4        | 296           |
| Credit reporting,... | 4        | 278           |
| Debt collection      | 4        | 277           |
| Mortgage             | 5        | 257           |
| Mortgage             | 3        | 249           |
| Debt collection      | 5        | 240           |
| Credit reporting,... | 5        | 213           |
| Credit reporting     | 6        | 201           |
| Debt collection      | 3        | 197           |
| Credit reporting,... | 3        | 182           |
| Credit reporting     | 4        | 146           |
| Credit reporting     | 5        | 139           |
| Bank account or s... | 6        | 131           |
| Credit reporting     | 3        | 118           |
| Credit card          | 6        | 117           |
| Bank account or s... | 4        | 114           |
| Mortgage             | 7        | 110           |

only showing top 20 rows

```
In [351]: allmergeddf.groupBy(col("Product"), col("AgeGroup")) \
    .agg(count(col("Product")).alias("total-Product")) \
    .where(col("total-Product")>250).where(col("AgeGroup")>=5) \
    .orderBy(col("AgeGroup"), ascending=False) \
    .show()
```

| Product              | AgeGroup | total-Product |
|----------------------|----------|---------------|
| Mortgage             | 6        | 425           |
| Credit reporting,... | 6        | 337           |
| Debt collection      | 6        | 346           |
| Mortgage             | 5        | 257           |

```
In [352]: allmergeddf.groupBy(col("Product"), col("AgeGroup")) \
        .agg(count(col("Product")).alias("total-Product")) \
        .where(col("total-Product")>200) .where(col("AgeGroup")<5)\
        .orderBy(col("AgeGroup"), ascending=True) \
        .show()
```

| Product              | AgeGroup | total-Product |
|----------------------|----------|---------------|
| Mortgage             | 3        | 249           |
| Mortgage             | 4        | 296           |
| Debt collection      | 4        | 277           |
| Credit reporting,... | 4        | 278           |

```
In [369]: allmergeddf.groupBy(col("income"), col("familysize")) \
        .agg(sum(col("MaleWorkingHour")).alias("HoursMalework"), \
             sum(col("FemaleWorkingHour")).alias("HoursFemalework"), \
             count("income").alias("total"))\
        .sort(col("HoursFemalework"), col("HoursMalework"), ascending= False).show()
```

| income | familysize | HoursMalework | HoursFemalework | total |
|--------|------------|---------------|-----------------|-------|
| <=50K  | 2          | 7581.0        | 6597.0          | 1990  |
| <=50K  | 1          | 7410.0        | 4674.0          | 1126  |
| <=50K  | 3          | 2995.0        | 2285.0          | 745   |
| <=50K  | 4          | 2335.0        | 2130.0          | 737   |
| >50K   | 2          | 2212.0        | 1937.0          | 577   |
| >50K   | 1          | 2473.0        | 1562.0          | 377   |
| <=50K  | 5          | 953.0         | 858.0           | 294   |
| >50K   | 3          | 856.0         | 724.0           | 234   |
| >50K   | 4          | 708.0         | 707.0           | 223   |
| <=50K  | 6          | 386.0         | 379.0           | 122   |
| >50K   | 5          | 335.0         | 312.0           | 101   |
| >50K   | 6          | 130.0         | 124.0           | 39    |

```
In [377]: allmergeddf.groupBy(col("Issue"),col("occupation")) \
        .agg(count("Issue").alias("total")) \
        .where(col("Issue")!= "Incorrect information")\
        .sort(col("total"), ascending=False).show()
```

| Issue                | occupation      | total |
|----------------------|-----------------|-------|
| Incorrect informa... | Prof-specialty  | 96    |
| Loan modification... | Adm-clerical    | 91    |
| Incorrect informa... | Exec-managerial | 90    |
| Incorrect informa... | Prof-specialty  | 83    |
| Loan modification... | Craft-repair    | 83    |
| Incorrect informa... | Sales           | 82    |
| Incorrect informa... | Craft-repair    | 80    |
| Incorrect informa... | Other-service   | 73    |
| Incorrect informa... | Craft-repair    | 72    |
| Loan modification... | Other-service   | 71    |
| Loan modification... | Exec-managerial | 69    |
| Incorrect informa... | Adm-clerical    | 63    |
| Loan modification... | Prof-specialty  | 60    |
| Loan modification... | Sales           | 60    |
| Incorrect informa... | Adm-clerical    | 58    |
| Loan servicing, p... | Exec-managerial | 57    |
| Incorrect informa... | Sales           | 54    |
| Incorrect informa... | Exec-managerial | 54    |
| Loan servicing, p... | Adm-clerical    | 54    |
| Incorrect informa... | ?               | 52    |

only showing top 20 rows