

FINANCIAL COMPLAINTS | OVERVIEW

TOTAL COMPLAINTS

75,513

TIMELY RESPONSE

98.1%

IN PROGRESS

283

DISPUTED %

9.75%

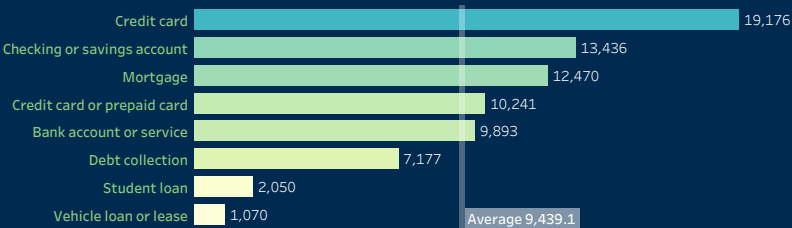
CONSUMER CONSENT PROVIDED ?

5,375

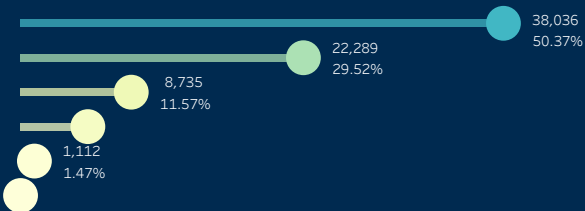
RESOLVED AT NO COST

84.5%

COMPLAINT BY PRODUCT



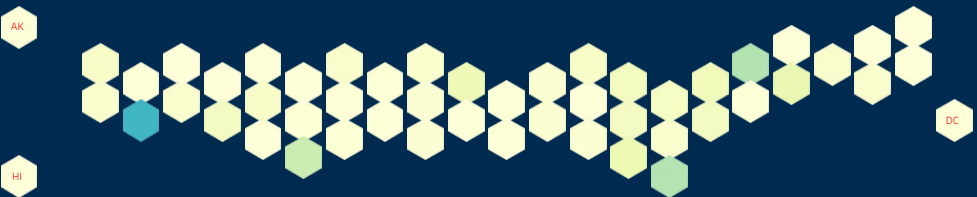
COMPLAINTS BY MEDIA



COMPLAINTS BY ISSUE



COMPLAINTS BY STATE



% Cust Disputed

