

CREATING CHATBOT USING PYTHON

PROBLEM DEFINITION:

Defining the problem for creating a Chatbot is a fundamental step in the development process. We need a clear and structured foundation for developing a Chatbot that effectively addresses the needs of its users and meets the business objectives. It will guide the development process and help ensure the Chatbot's success.

DESIGN THINKING:

Design thinking is an iterative problem-solving approach that can be applied to create a Chatbot in Python.

1. Empathize: Understand User Needs

Conduct user research to understand the needs, pain points, and preferences of potential Chatbot users. Gather insights through surveys, interviews, or observations.

2. Define: Clearly Define the Problem

Based on user research, articulate a clear and specific problem statement that the Chatbot will address.

3. Ideate: Generate Innovative Solutions

Encourage diverse thinking within your team and consider various approaches to Chatbot functionality.

4. Prototype: Create a Minimum Viable Product (MVP)

Develop a basic version of the Chatbot using Python and relevant libraries and focus on implementing core Chatbot functionality without extensive features at this stage.

5. Test: Gather Feedback

Test the MVP with a small group of users or stakeholders. Collect feedback on usability, effectiveness, and any issues encountered.

6. Iterate: Refine and Improve

Based on user feedback, make necessary improvements to the chatbot's design, functionality, and user experience.

7. Develop: Build the Chatbot

Once you have a validated prototype, proceed with full-scale development using Python.

8. Implement User-Centered Design

Ensure that the Chatbot's design and user interface are intuitive and user-friendly.

9. Test Continuously

Continuously test the Chatbot during development to catch and address issues early. Automated testing and user testing are both valuable.

10. Deploy and Monitor

Deploy the Chatbot in the intended environment (e.g., website, app, or messaging platform).

11. Collect User Feedback

Encourage users to provide feedback and suggestions for improvement.

12. Evolve and Scale

Consider scaling the Chatbot to handle a larger user base and more complex tasks.

STEPS TO SOLVE THE PROBLEM:

1. Prepare the Dependencies

The first step in creating a Chatbot in Python with the ChatterBot library is to install the library in your system. It is best if you create and use a new Python virtual environment for the installation. To do so, you have to write and execute this command in your Python terminal:

```
pip install chatterbot
```

```
pip install chatterbot_corpus
```

2. Import Classes

Importing classes is the second step in the Python Chatbot creation process. All you need to do is import two classes – ChatBot from chatterbot and ListTrainer from chatterbot.trainers. To do this, you can execute the following command:

```
from chatter bot import ChatBot
```

```
from chatterbot.trainers import ListTrainer
```

3. Create and Train the Chatbot

This is the third step on creating chatbot in python. The chatbot you are creating will be an instance of the class “ChatBot.” After creating a new ChatterBot instance, you can train the bot to improve its performance. Training ensures that the bot has enough knowledge to get started with specific responses to specific inputs. You have to execute the following command now:

```
my_bot = ChatBot (name='PyBot', read_only=True, logic_adapters=[chatterbot.logic.MathematicalEvaluation', 'chatterbot.logic.BestMatch'])
```

Here, the argument represents the name of your Python chatbot. If you wish to disable the bot’s ability to learn after the training, you can include the “read_only=True” command. The command “logic_adapters” denotes the list of adapters used to train the chatbot. While the “chatterbot.logic.MathematicalEvaluation” helps the bot to solve math problems, the “chatterbot.logic.BestMatch” helps it to

choose the best match from the list of responses already provided. Since you have to provide a list of responses, you can do it by specifying the lists of strings that can be later used to train your Python chatbot and find the best match for each query.

4. Communicate with the Python Chatbot

To interact with your Python chatbot, you can use the `.get_response()` function. This is how it should look while communicating:

```
>>>print(my_bot.get_response("hi"))  
How do you do?
```

5. Train your Python Chatbot with a Corpus of Data

In this last step of how to make a Chatbot in Python, for training your python Chatbot even further, you can use an existing corpus of data. Here's an example of how to train your Python Chatbot with a corpus of data provided by the bot itself:

```
from chatterbot.trainers import ChatterBotCorpusTrainer  
corpus_trainer = ChatterBotCorpusTrainer(my_bot).  
corpus__trainer.train('chatterbot.corpus.english')
```

STEPS FOR LOADING AND PREPROCESSING DATASET

1. Import necessary libraries:

```
import pandas as pd
```

2. Load the dataset:

Depending on your data format (e.g., CSV, JSON), use the appropriate Pandas function to load the data into a DataFrame.

```
df = pd.read_csv('your_dataset.csv')
```

3. Preprocess the data:

Preprocessing steps may include removing duplicates, handling missing values, and any other specific data cleaning required for your dataset.

Example: Remove duplicates

```
df.drop_duplicates(inplace=True)
```

Example: Handle missing values

```
df.dropna(inplace=True)
```

4. Prepare data for training:

Depending on your chatbot approach (e.g., rule-based, machine learning), format the data in a way suitable for your training method. This may involve separating questions and answers or creating training pairs.

5. Tokenize the text:

Tokenize the text data into words or subwords for further processing. Libraries like NLTK or spaCy can be helpful for this step.

Once you have preprocessed and tokenized the data, you can proceed to build and train your chatbot using appropriate models and techniques based on your specific requirements.

TERMINAL BASED CHATBOT:

```
from chatterbot import ChatBot
from chatterbot.conversation import Statement
from chatterbot.trainers import ChatterBotCorpusTrainer
chatBot = ChatBot('ChatBot')
trainer = ChatterBotCorpusTrainer(chatBot)
trainer.train("chatterbot.corpus.english")
print("Hi, I am ChatBot")
while True:
    query = input(">>>")
    print(chatBot.get_response(Statement(text=query, search_text=query)))
```

CODE:

```
from flask import Flask, render_template, request
from chatterbot import ChatBot
from chatterbot.trainers import ChatterBotCorpusTrainer
import pandas as pd
app = Flask(__name__)
chatbot = ChatBot('MyBot')
trainer = ChatterBotCorpusTrainer(chatbot)

trainer.train("chatterbot.corpus.english")
data = pd.read_csv('your_dataset.csv')
```

```
@app.route('/')
def chatbot_page():
    return render_template('chatbot.html')

@app.route('/get_response', methods=['POST'])
def get_bot_response():
    user_input = request.form['user_input']
    response = chatbot.get_response(user_input)
    return str(response)

@app.route('/visualize')
def dataset_visualization():
    # This is a simplified example; replace with your dataset visualization logic
    return data.to_html()

if __name__ == '__main__':
    app.run(debug=True)
```

CONCLUSION:

In summary, creating a chatbot using Python is a dynamic and evolving process. It requires a combination of programming skills, NLP expertise, data management, and a focus on user experience. With the right tools, resources, and dedication, you can develop a chatbot that can be a valuable asset in various applications and industries.