

# Dazzling Xchange Customer Portal - Functionality Checklist

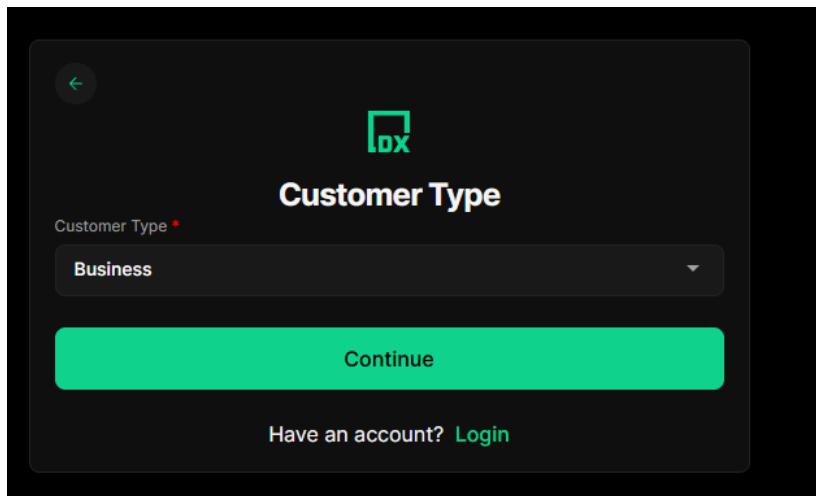
## 1. User Registration

### Registration Flow

- Both forms for business and individual functions properly(each field to be manually checked)

**Remarks- Both the forms function properly.(Issues regarding the Others dropdown for occupation and Industry of occupation already raised and is being fixed)**

#### Screenshots-





## Tell us about the company

Registered Name \*

Type of Company \* Date of Formation \*

Private 16-06-2020

Industry \*

Accounting Services

Company Address \*

Chinatown

Country \*

SINGAPORE

City \* Postal Code \*

SINGAPORE 098987

Cancel Next



## Tell us about You

First Name \*

Middle Name Last Name \*

Dfd Fdd

Contact Number \*

+65 67654433 Verify

Email Address \*

Date of Birth \* Role \*

27-08-1999 Director

Source of Wealth \*

Company Fund

I accept the Terms and Conditions

Cancel Next



## Customer Type

Customer Type \*

Individual

Continue

Have an account? [Login](#)



## Fill Your Details

First Name \*

Shan

Middle Name

Shi

Last Name \*

Lee

Email Address \*

shan@gmail.com

Contact Number \*

+65 96787465

Street Name \*

Depot Road Bukit Merah

City \*

Singapore

Postal Code \*

098765

Intended use of our services \*

Online Purchases

Source of Wealth \*

Family Income

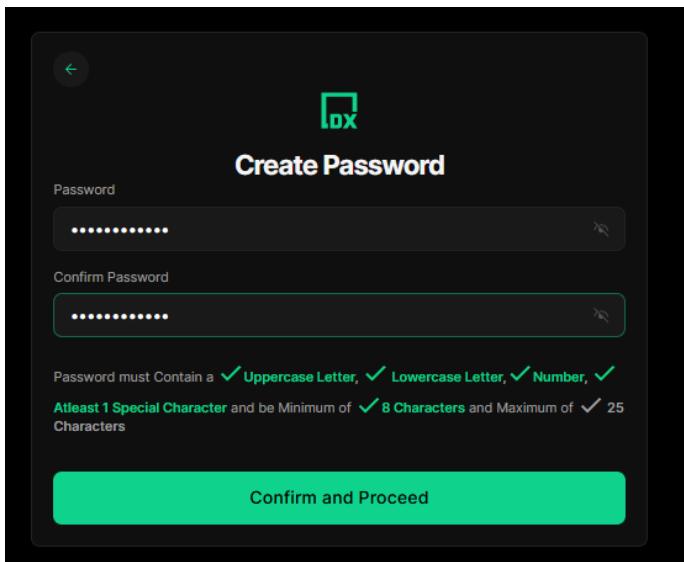
I accept the [Terms and Conditions](#)

Continue

- Sign-up form submission** successfully creates new user account

**Remarks- New user account created successfully post password selection. The user will be redirected to the login page before entering the main platform.**

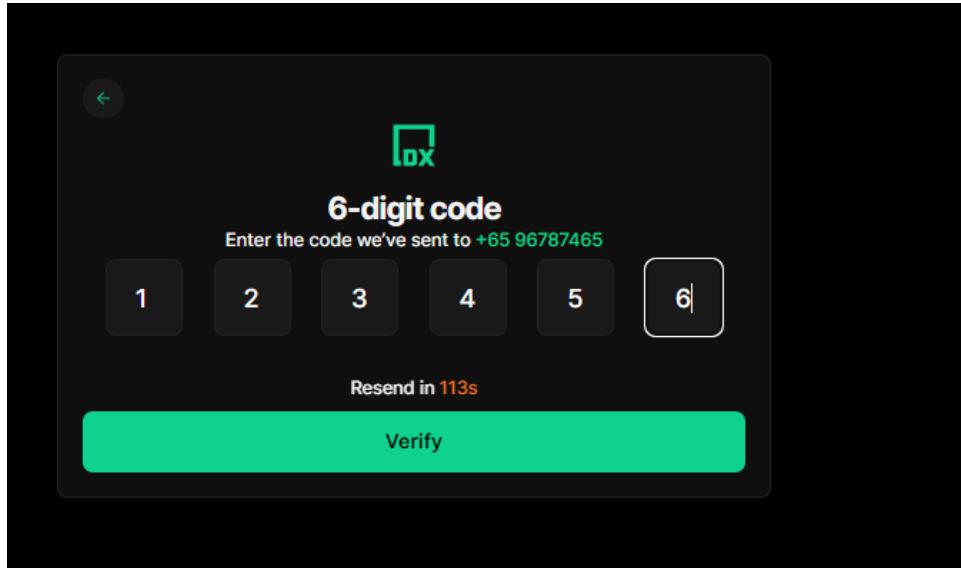
#### Screenshots-



- OTP verification** is sent to registered mobile number/email( **currently hardcoded-123456**)

**Remarks- OTP sent successfully**

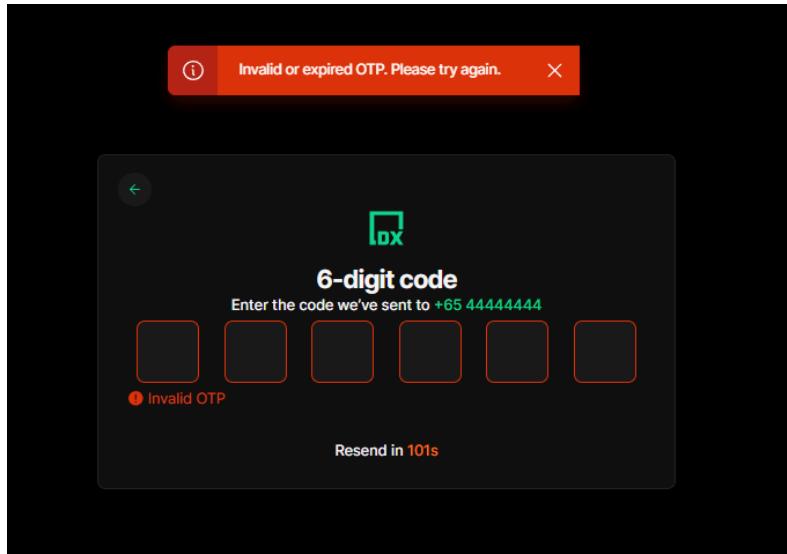
**Screenshots-**



- OTP validation** works correctly (accepts correct OTP, rejects incorrect)

**Remarks- Incorrect OTP is flagged correctly. New OTP to be sent after the time countdown is over.**

**Screenshots-**



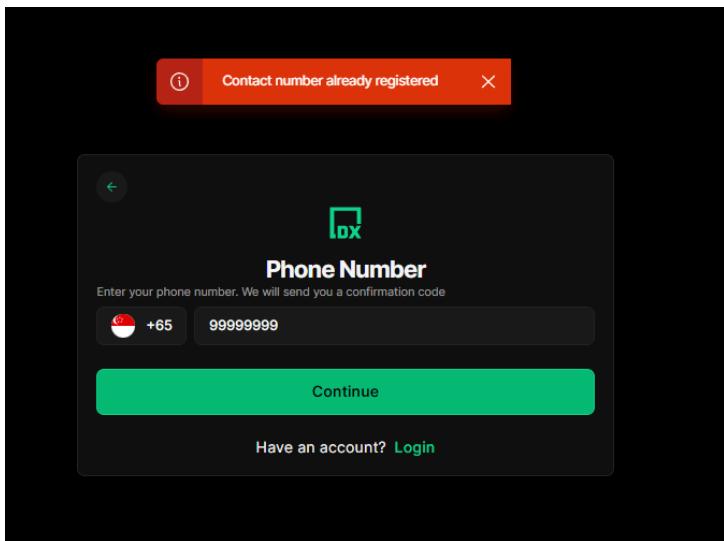
- After successful registration,** user is directed to appropriate page (not back to login)

**Remarks- User is redirected to the login page.**

- Duplicate email/phone prevention** - system prevents duplicate registrations

**Remarks- Duplicate email and phone number flagged successfully.**

**Screenshots-**



A screenshot of a web-based registration form. The form includes fields for Middle Name, Last Name, Email Address, Street Name, City, Postal Code, Intended use of our services, Source of Wealth, and a Terms and Conditions checkbox. An error message "Email already registered" is displayed above the email field. The form is set against a white background with black text and light gray input fields.

Middle Name	Last Name *
Enter your middle name	Chakraborty
Email Address *	Chakraborty
johndoe03@gmail.com	Email already registered
Street Name *	Diamond Park
City *	Kolkata
Postal Code *	700104
Intended use of our services *	Education Related Payments
Source of Wealth *	Company Fund
<input checked="" type="checkbox"/> I accept the Terms and Conditions	

- Field validation** works correctly for:
- Email format validation
  - Phone number validation (8 digits for Singapore) - **Multiple country codes to be integrated in the subsequent update.(Flex-M team informed)**
  - Password strength requirements

**Remarks- Email format , Phone number validation and password strength requirements are all functioning ideally.**

**Screenshots-**

Email Address \*

johndoe03@olo

Please enter valid Email address

A screenshot of a web form field for an email address. The input field contains "johndoe03@olo". Below the input field, an error message in red text says "Please enter valid Email address".

**Phone Number**

Enter your phone number. We will send you a confirmation code

+65 777876

Contact Number Should Contain 8 Digits

A screenshot of a web form field for a phone number. It shows a country code "+65" and a phone number "777876". Below the input field, an error message in red text says "Contact Number Should Contain 8 Digits".

Password must Contain a ✓ Uppercase Letter, ✓ Lowercase Letter, ✓ Number, ✓ Atleast 1 Special Character and be Minimum of ✓ 8 Characters and Maximum of ✓ 25 Characters

Confirm and Proceed

A screenshot of a web form field for a password. Above the input field, there is a text area containing password validation rules: "Password must Contain a ✓ Uppercase Letter, ✓ Lowercase Letter, ✓ Number, ✓ Atleast 1 Special Character and be Minimum of ✓ 8 Characters and Maximum of ✓ 25 Characters". Below the input field, a green button says "Confirm and Proceed".

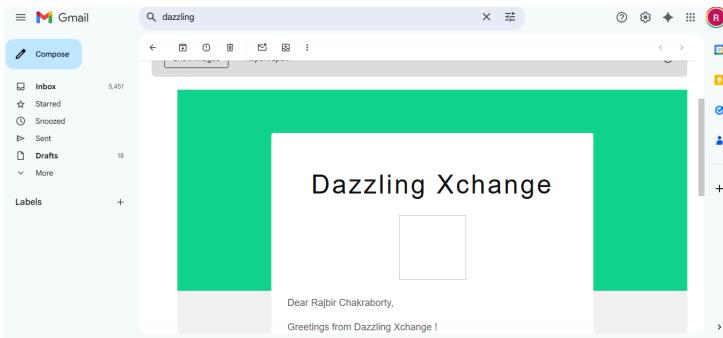
- Terms and Conditions acceptance** is mandatory and recorded

**Remarks- Form does not submit without accepting terms and conditions**

- Registration confirmation** email/SMS is sent to user

**Remarks- Registration email sent successfully.**

#### Screenshots-

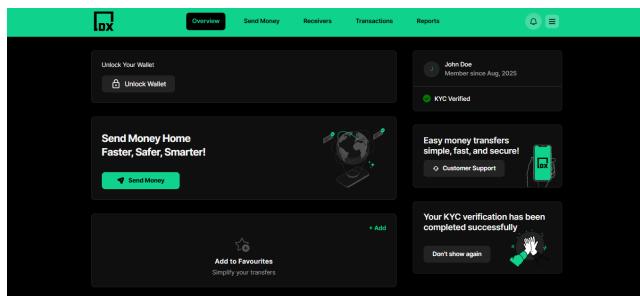


#### Post-Registration

- User account is created with correct initial status

**Remarks- User account is created successfully.**

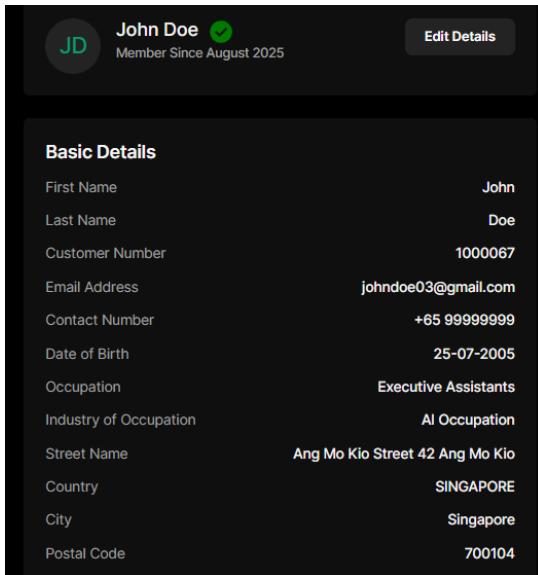
#### Screenshots-



- User profile is populated with registration data

**Remarks- User profile is populated with registration data successfully.**

#### Screenshots-



## 2. User Login

### Login Functionality

- Email/password authentication works correctly

**Remarks- User is able to successfully login with correct email and password.**

- Session management - user stays logged in appropriately

**Remarks- User stays logged in unless user logs out by itself.**

- Multiple device login** handling (if applicable)

**Remarks- Login from multiple devices work simultaneously.**

- Failed login attempts** are tracked and limited

**Remarks- Unlimited login attempts**

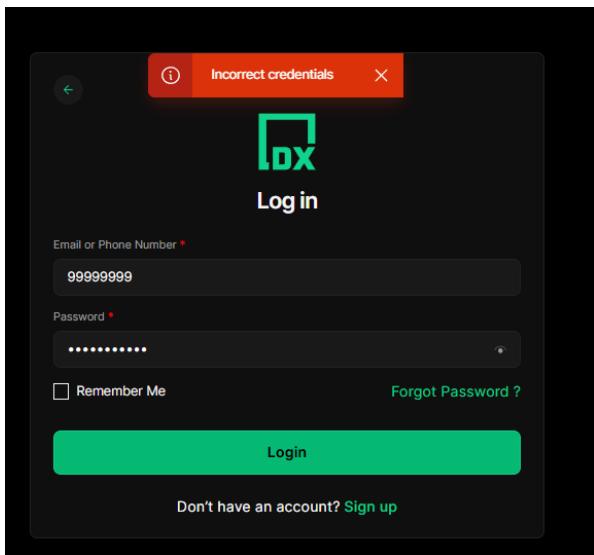
- Account lockout after X failed attempts**

**Remarks- No lockout period after multiple failed attempts.**

- Error messages** are appropriate (not "Email not found" but "Incorrect credentials")

**Remarks- Appropriate Error messages are rendered.**

**Screenshots-**



- Remember me** functionality (if implemented)

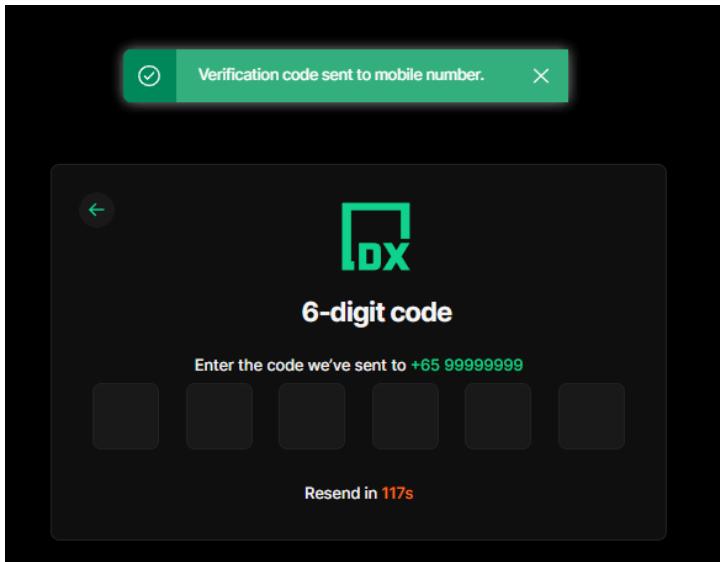
**Remarks- Remember me functionality works perfectly.**

## Forgot Password

- Password reset request** triggers OTP/link to email

Remarks- OTP/link to email is triggered successfully.

Screenshots-



- OTP/Reset link validation** works correctly

Remarks- OTP/Reset link validation works perfectly fine.

- Password reset** successfully updates password
- Old password** is invalidated after reset

Remarks- Password reset and invalidation of old password both work fine.

- Confirmation of password change is sent to user**

Remarks- No confirmation of password change is sent to the user via email/sms.

### 3. KYC Process

#### KYC Submission

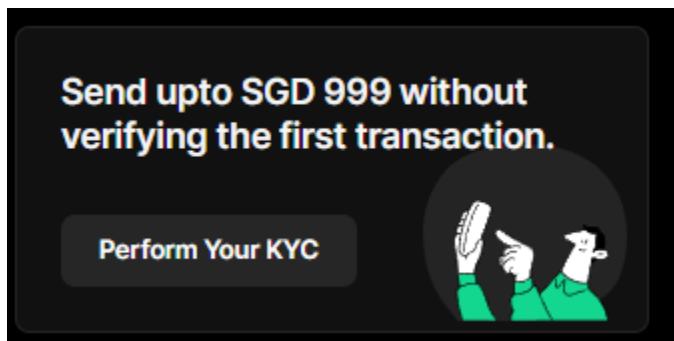
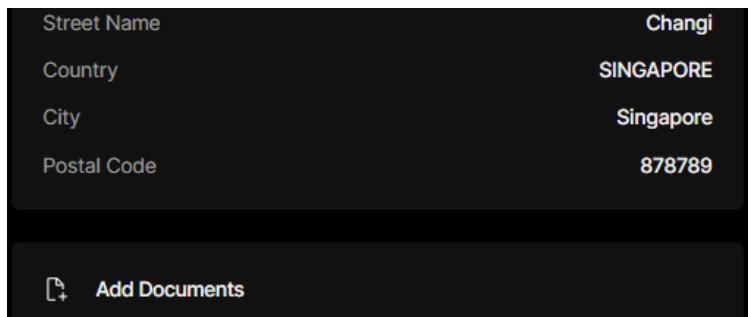
- KYC initiation** from multiple entry points (profile, home page prompts)

**Remarks-** KYC can be initiated via the profile by uploading relevant documents or via the home page.

#### Screenshots-

Street Name	Changi
Country	SINGAPORE
City	Singapore
Postal Code	878789

**Add Documents**



- Document upload** accepts correct file formats (JPEG, PNG, PDF)

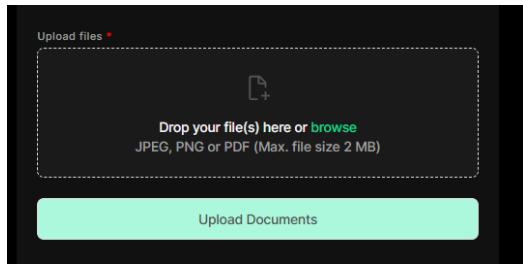
**Remarks-** Document upload accepts JPEG,PNG or PDF

#### Screenshots-

Upload files \*

Drop your file(s) here or [browse](#)  
JPEG, PNG or PDF (Max. file size 2 MB)

**Upload Documents**



- Document category mapping** - all document types have corresponding categories

**Remarks- Document types do have corresponding categories.**

- "Others" option in Occupation triggers comment field for manual entry

**Remarks- Manual entry is successfully triggered**

**Screenshots-**

The screenshot shows a dark-themed user interface element for selecting an occupation. A dropdown menu is open, showing the option 'Others' highlighted in blue. Below the dropdown, there is a text input field with the placeholder 'Enter If Others, Please Specify'. At the bottom of the screen, a red error message 'This field is required' is visible.

- PEP selection saves correctly**

**Remarks- PEP selection saves correctly**

**Screenshots-**

The screenshot shows a dark-themed user interface element for selecting a PEP status. A dropdown menu is open, showing the option 'Non Pep' highlighted in blue. Below the dropdown, other options like 'Domestic Pep' and 'Foreign Pep' are visible. The 'Non Pep' option is selected, indicated by a green checkmark icon to its right.

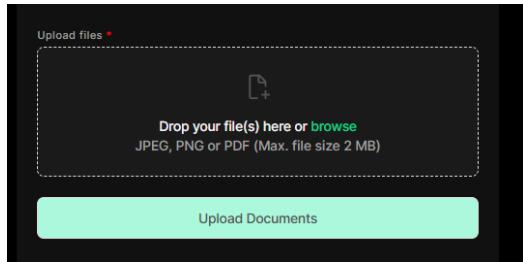
- Document upload errors ("internal error") are resolved**

**Remarks- No internal errors happening while document upload.**

- File size limits** are enforced and communicated

**Remarks- A file size limit of 2mb is successfully enforced and mentioned explicitly.**

**Screenshots-**

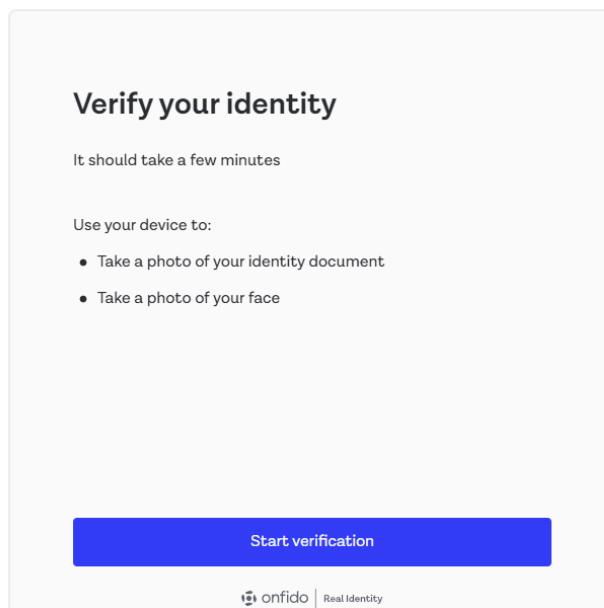


## KYC Verification

- ONFIDO integration** launches correctly in new tab

**Remarks- ONFIDO launches correctly in the new tab.**

**Screenshots-**



- ONFIDO integration** QR works perfectly fine for mobile verification
- ONFIDO integration** link works perfectly fine for mobile verification

**Remarks- Both the QR and the link works perfectly fine for mobile verification.**

- Document verification** through ONFIDO works properly

**Remarks- Currently the document verification is not accurate as it allows fake documents but will be accurate once application is live.**

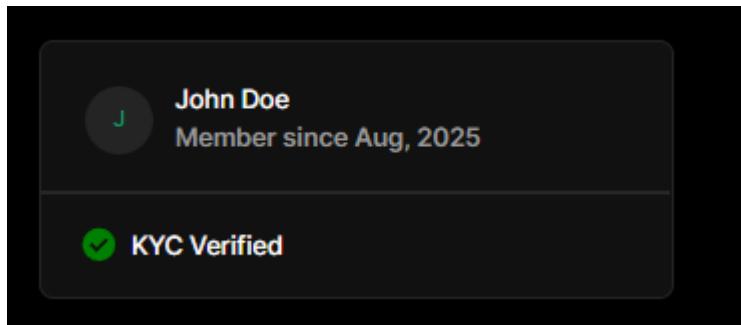
- Face detection** in ONFIDO functions correctly

**Remarks- Same goes for face detection as it is currently not very accurately filtering. Will be accurate once the application is live.**

- KYC status updates** reflect immediately after verification

Remarks- KYC status updates properly.

Screenshot-



## **Post-KYC**

- Wallet unlock** is enabled only after KYC verification
- Profile restrictions** are lifted after KYC approval

**Remarks- Wallet is unlocked post KYC, however auto topup is currently disabled. Will be available once the application is live. All the profile restrictions are uplifted.**

**However there is a persistent reload issue which has been communicated with the Flex-M team during unlocking the wallet and will be fixed.**

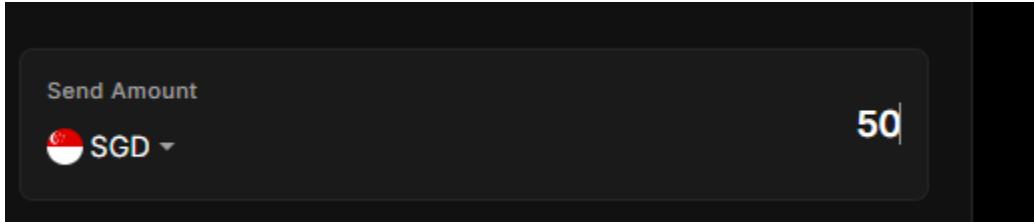
## 4. Send Money

### Transaction Initiation

- Send amount input accepts valid amounts

Remarks- Send amount input accepts valid amounts

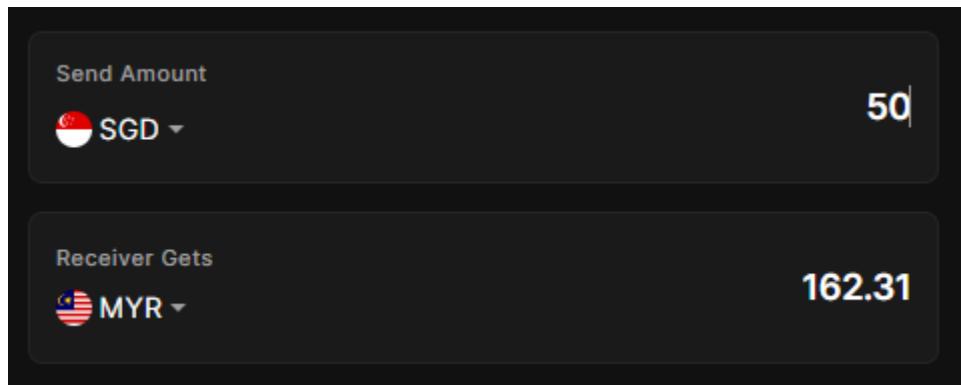
Screenshots-



- Receiver amount calculation updates in real-time

Remarks- Receiver amount updates successfully in real time.

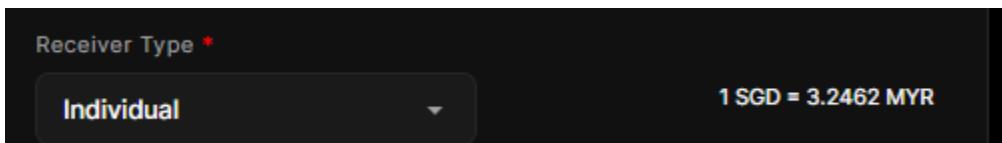
Screenshots-



- Exchange rate display shows current rates

Remarks- Exchange rate display shows current rates successfully.

Screenshots-



- Fee calculation** displays correctly

**Remarks- Fee calculations are displayed correctly.**

**Screenshots-**

Payby Fee	0.25 SGD
Transaction Fee	1.25 SGD
Total Fee	1.50 SGD
Paid Amount	<b>51.50 SGD</b>
<b>Add Receiver</b>	<b>Choose Receiver</b>

- Currency selection** shows all available currencies

**Remarks- Currency selection shows all available currencies successfully.**

**Screenshots-**

Send Amount	50
SGD ▾	
Receiver Gets	162.31
MYR ▾	
MYR Malaysian ringgit ✓	
Payby Fee	0.25 SGD

- Minimum/maximum limits are enforced**

**Remarks- There are no minimum or maximum limits.**

- Decimal handling** works correctly for amounts

**Remark- Decimal handling works perfectly for amounts.**

**Screenshots-**

The screenshot shows a currency conversion interface. At the top, 'Send Amount' is set to SGD at 50.67. Below it, 'Receiver Gets' is shown in MYR at 164.485. A breakdown of fees follows:

Fee Type	Amount
Payby Fee	0.2534 SGD
Transaction Fee	1.2533 SGD
Total Fee	1.5067 SGD
Paid Amount	52.18 SGD

At the bottom, there are two buttons: 'Add Receiver' (gray) and 'Choose Receiver' (green).

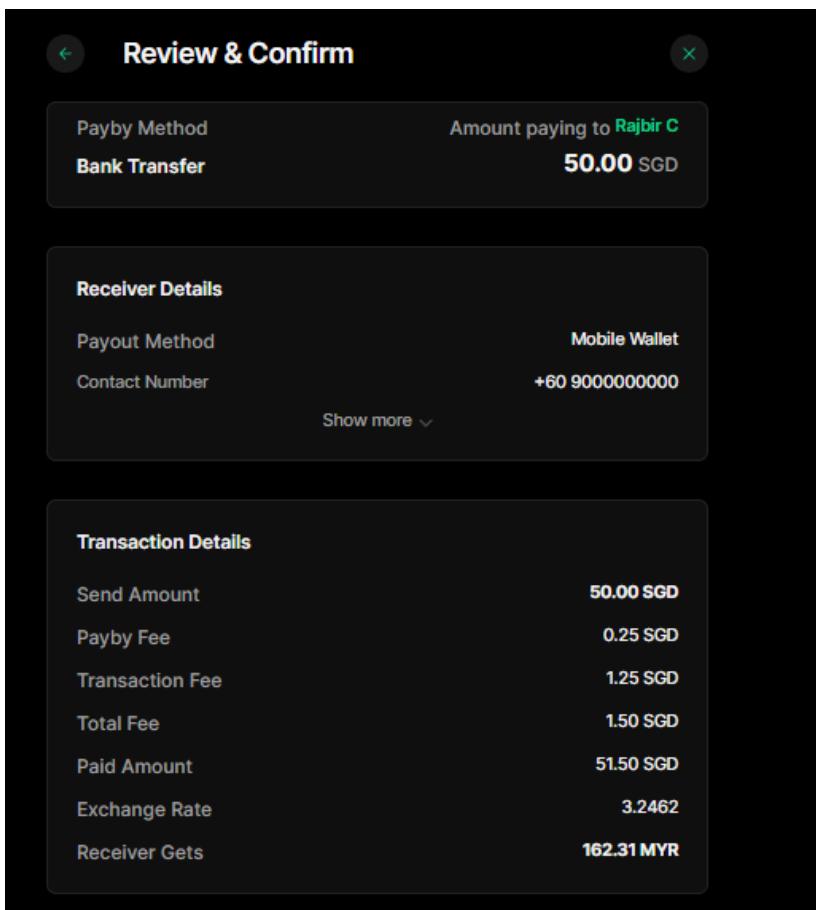
## 5. Payment Methods

### Bank Transfer

- All the relevant Bank transfer details are shown successfully.

Remarks- All the relevant details are showcased properly.

Screenshots-

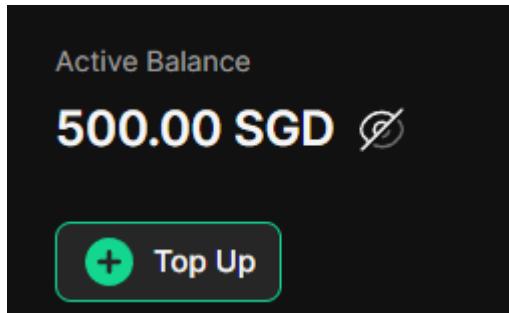


## FlexM Wallet

- Wallet balance** displays correctly

**Remarks-** Wallet balance displays properly

**Screenshots-**



- Topup button** functionality works
- Insufficient balance** handling with top-up prompt

**Remarks-** Both the topup button and insufficient balance prompts work absolutely perfectly.

- Wallet deduction** happens correctly after payment
- Transaction history** updates immediately

**Remarks-** Both wallet deduction and transaction history updates properly.

## 6. Add Receiver

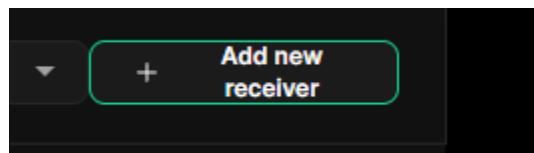
### Receiver Management

- Add receiver** from Send Money flow works
- Add receiver** from Receivers page works

**Remarks-** Receiver can be added from both the flows.

#### Screenshots-

This screenshot shows the 'Send Money' flow interface. It includes fields for 'Send Amount' (SGD) and 'Receiver Gets' (MYR). Below these are sections for 'Payby Fee', 'Transaction Fee', and 'Total Fee'. At the bottom are two buttons: 'Add Receiver' (disabled) and 'Choose Receiver'.



- Payout method selection** is clickable from both entry points

**Remarks-** Payout method selection is successfully clickable from both the flows.

- Receiver information** saves correctly:
  - Full name
  - Country
  - Currency
  - Account details

**Remarks-** Receiver information is saved correctly.

## Screenshots-

Receivers							
<input type="text"/> Search here <button>Search</button> Individual <span>+ Add new receiver</span>							
Receiver Name	Payout Method	Country	Currency	Receiver Type	Bank Name	Account Number	Phone Number
Rajbir C	Mobile Wallet	MALAYSIA	MYR	Individual	BigPay	99999999999	9000000000

- Edit receiver** functionality works
- Delete receiver** functionality works

- Receiver list** displays all saved receivers
- Search/filter** receivers

**Remarks- All the above mentioned functionalities work absolutely fine.**

## Screenshots-

Receivers							
<input type="text"/> Search here <button>Search</button> Individual <span>+ Add new receiver</span>							
Receiver Name	Payout Method	Country	Currency	Receiver Type	Bank Name	Account Number	Phone Number
Rajbir C	Mobile Wallet	MALAYSIA	MYR	Individual	BigPay	99999999999	9000000000

View Details  
 Edit  
 Delete

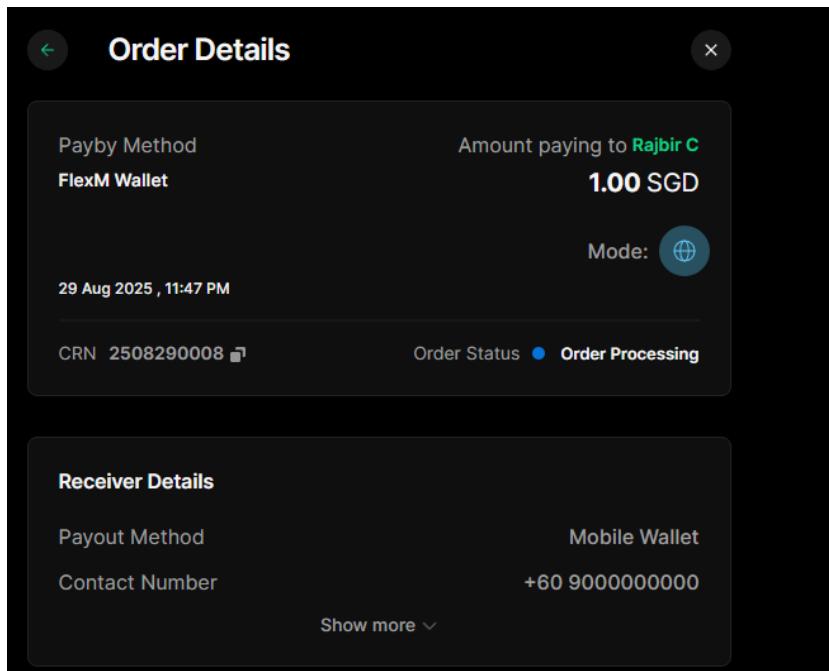
## 7. Transactions

### Transaction Processing

- Transaction creation** generates unique ID
- Status progression** works correctly:
  - Pending
  - Processing
  - Completed
  - Failed/Cancelled
- Make Another Payment** button functions properly
- Transaction details** are accessible
- Receipt generation** works

**Remarks- All of the above mentioned functionalities work absolutely perfectly.**

### Screenshots-





### MOBILE WALLET RECEIPT

CUSTOMER No.	: 1000134	TRN:	W0000000050	Customer Reference Number	: 2508290008
SENDER	: First Middle Last	DATE/TIME			: 29-Aug-2025 11:47 PM
ADDRESS	: 61 Grange Road, Singapore, 249570	ID No.			: V***1126
		TEL			: 93493295
RECEIVER	: Rajbir C	A/C No.			: -
ADDRESS	: 100 Jalan Sibu Taman Wahyu , Kuala Lumpur, WILAYAH PERSEKUTUAN KUALA LUMPUR, MALAYSIA	PAYOUT PARTNER			: BigPay
TEL	: 9000000000	RECEIVER GETS	: MYR		: 3.25
BRANCH NAME	: -	EXCHANGE RATE	: MYR		: 3.2462
SWIFT	: -	SEND AMOUNT	: SGD		: 1.00
REMARKS	: -	TRANSACTION FEE	: SGD		: 1.01
		PAYBY FEE	: SGD		: 0.01
		TOTAL FEE	: SGD		: 1.02
		PAID AMOUNT	: SGD		: 2.01

## Transaction Listing

- All transactions** appear in list
- Pagination** works correctly
- Rows per page** selection functions
- Sort functionality** works on all columns
- Filter options** work correctly
- Date range selection** filters properly
- Export/download** functionality works
- Transaction search** by reference number

Remarks- All of the above functionalities work absolutely perfectly.

Screenshots-

Transactions								
			Search here			Search		
MODE	RECEIVER NAME	CRN	PAYBY METHOD	PAYOUT METHOD	PAID AMOUNT	SEND AMOUNT	RECEIVER GETS	ORDER STATUS
	Rajbir C 29 Aug 2025 at 11:47 PM	2508290008	FlexM Wallet	Mobile Wallet	2.01 SGD	1.00 SGD	3.25 MYR	<span>● Order Processing</span>
	Rajbir C 29 Aug 2025 at 11:44 PM	2508290007	FlexM Wallet	Mobile Wallet	51.50 SGD	50.00 SGD	162.31 MYR	<span>● Order Processing</span>

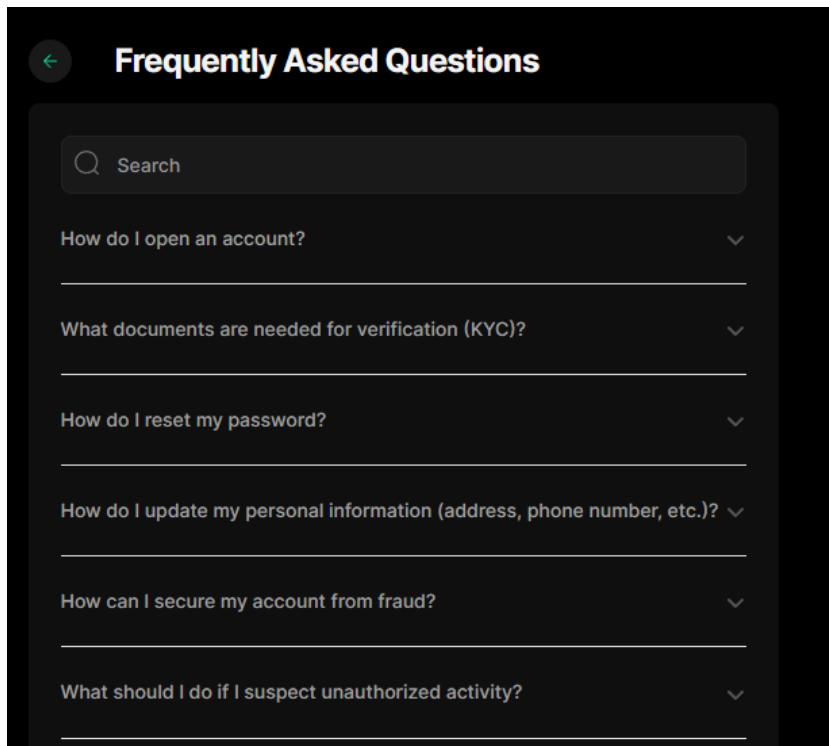
## 8. FAQ's

### FAQ Functionality

- FAQ content loads correctly**

**Remarks- FAQ content loads perfectly.**

**Screenshots-**



- Search functionality** works (if implemented)
- Expandable sections** work properly

**Remarks- Both the search and expandable sections functionalities work absolutely perfectly.**

**Screenshots-**

