Dazzling Xchange Customer Portal - Functionality Checklist
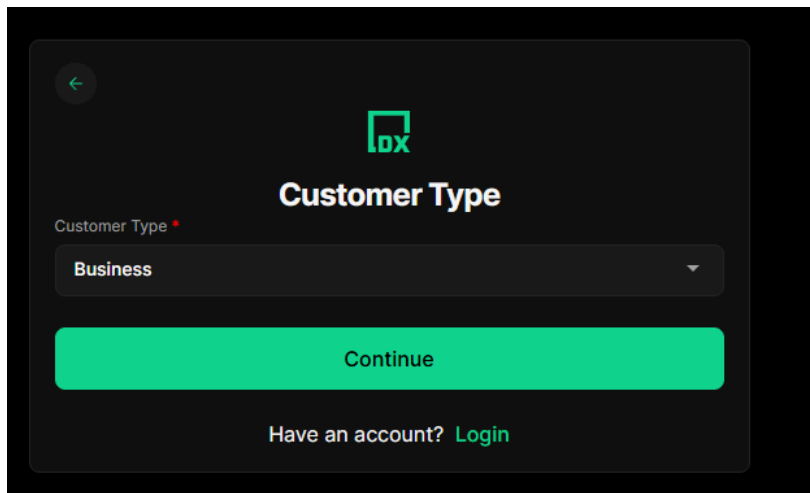
1. User Registration

Registration Flow

☑ **Both forms for business and individual** functions properly(each field to be manually checked)

Remarks- Both the forms function properly.**(Issues regarding the Others dropdown for occupation and Industry of occupation already raised and is being fixed)**

Screenshots-

Tell us about the company

Registered Name *

Tom

Type of Company *

Private

Date of Formation *

16-06-2020

Industry *

Accounting Services

Company Address *

Chinatown

Country *

SINGAPORE

City *

SINGAPORE

Postal Code *

098987

Cancel   Next

Tell us about You

First Name *

Hf

Middle Name

Dfd

Last Name *

Fdd

Contact Number *

+65   67654433   Verify

Email Address *

test123@gmail.com

Date of Birth *

27-08-1999

Role *

Director

Source of Wealth *

Company Fund

✅ I accept the Terms and Conditions

Cancel   Next

Customer Type

Customer Type *

Individual ▼

Continue

Have an account? Login

Fill Your Details

First Name *

Shan

Middle Name

Shi

Last Name *

Lee

Email Address *

shan@gmail.com

Contact Number *

+65

96787465

Street Name *

Depot Road Bukit Merah

City *

Singapore

Postal Code *

098765

Intended use of our services *

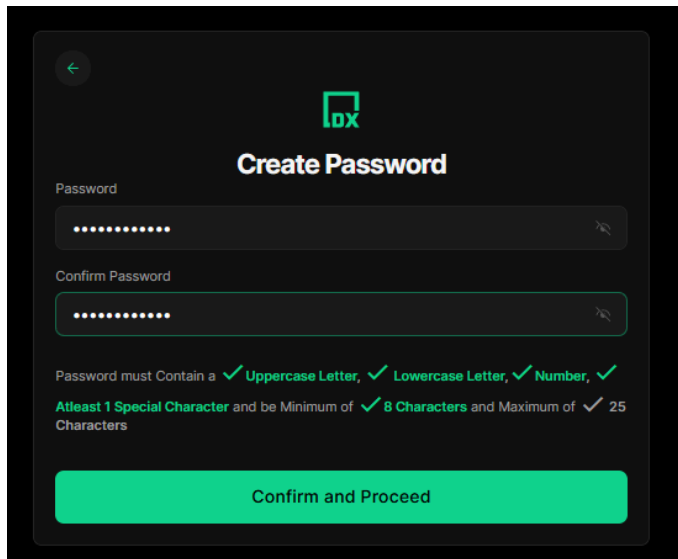Online Purchases ▼

Source of Wealth *

Family Income ▼

☑ I accept the **Terms and Conditions**

Continue

☑ **Sign-up form submission** successfully creates new user account

Remarks- New user account created successfully post password selection.The user will be redirected to the login page before entering the main platform.

Screenshots-

☑ **OTP verification** is sent to registered mobile number/email**(currently hardcoded-123456)**
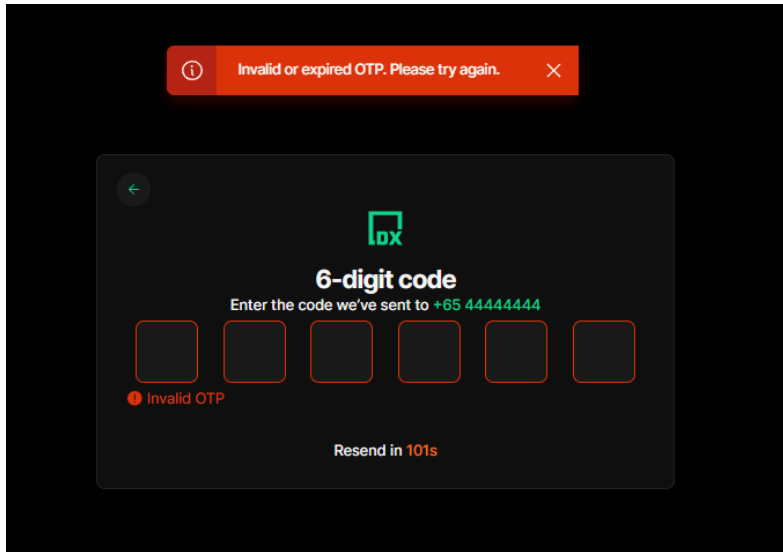
Remarks- OTP sent successfully
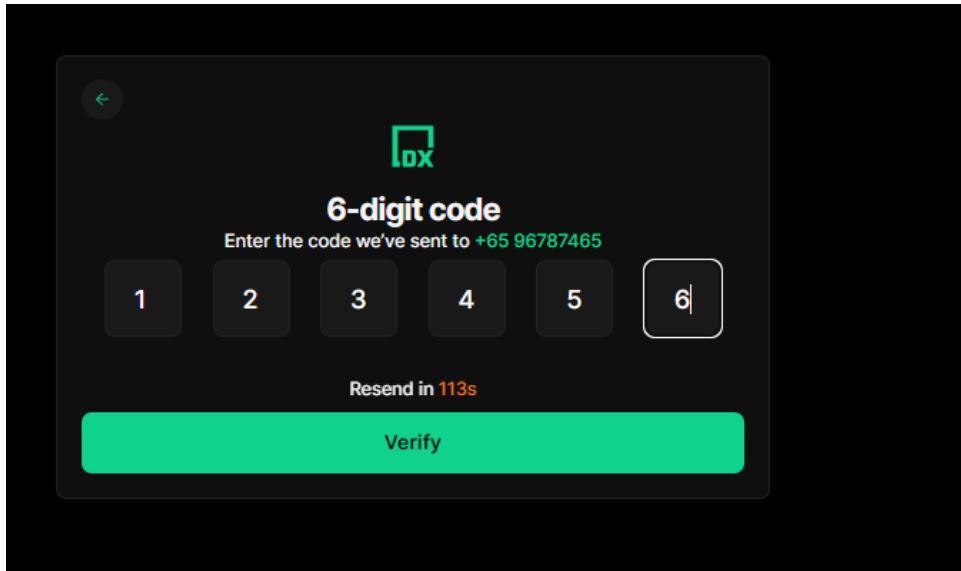
Screenshots-

☑ **OTP validation** works correctly (accepts correct OTP, rejects incorrect)

Remarks- Incorrect OTP is flagged correctly. New OTP to be sent after the time countdown is over.
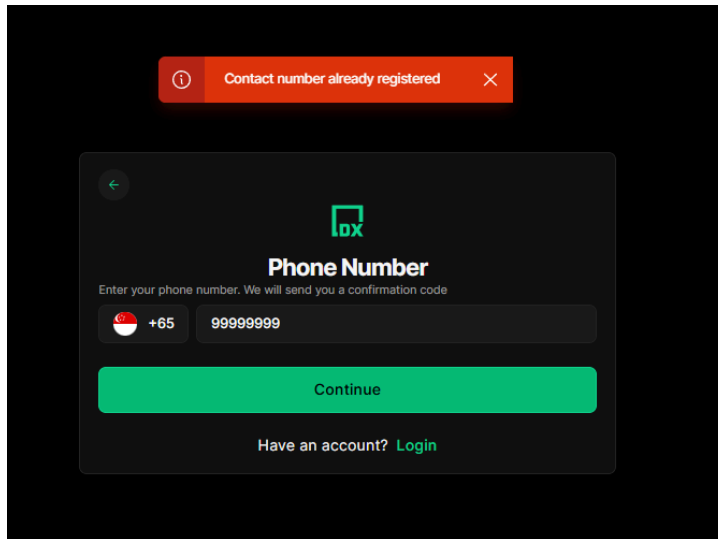
Screenshots-

☐ **After successful registration**, user is directed to appropriate page (not back to login)

Remarks- **User is redirected to the login page.**

☑   **Duplicate email/phone prevention** - system prevents duplicate registrations

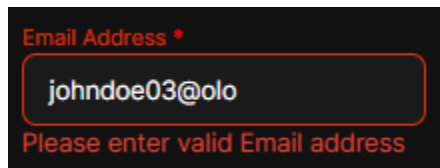**Remarks- Duplicate email and phone number flagged successfully.**

Screenshots-

☑ **Field validation** works correctly for:
- ○ Email format validation
- ○ Phone number validation (8 digits for Singapore) - **Multiple country codes to be integrated in the subsequent update.(Flex-M team informed)**
- ○ Password strength requirements

Remarks- Email format , Phone number validation and password strength requirements are all functioning ideally.

Screenshots-

☑ **Terms and Conditions acceptance** is mandatory and recorded

Remarks- Form does not submit without accepting terms and conditions

☑ **Registration confirmation** email/SMS is sent to user

Remarks- Registration email sent successfully.
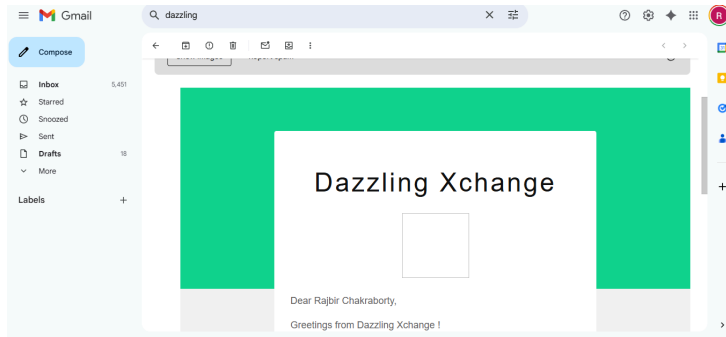
Screenshots-

Post-Registration

☑ User account is created with correct initial status

Remarks- User account is created successfully.
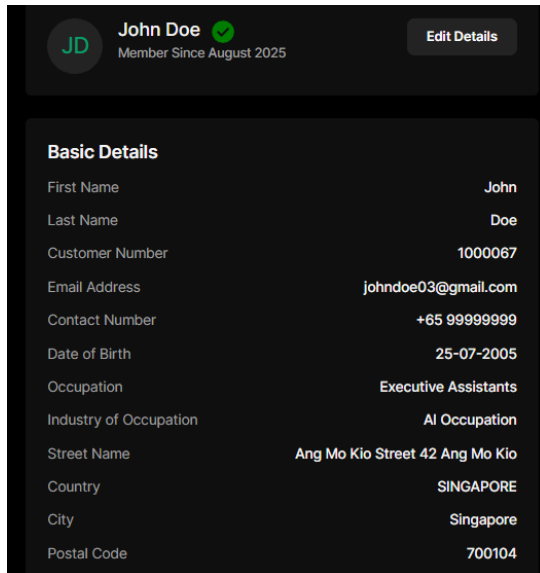
Screenshots-
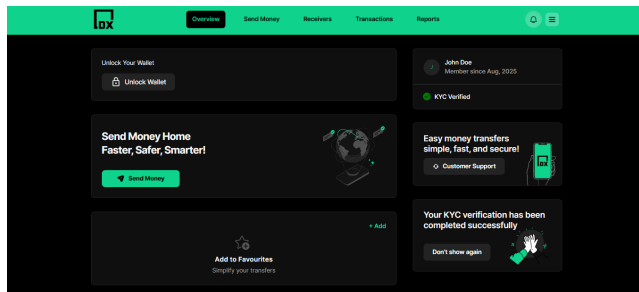
☑ User profile is populated with registration data

Remarks- User profile is populated with registration data successfully.

Screenshots-

2. User Login

Login Functionality

☑ **Email/password authentication** works correctly

Remarks- User is able to successfully login with correct email and password.

☑ **Session management** - user stays logged in appropriately

Remarks- User stays logged in unless user logs out by itself.

☑ **Multiple device login** handling (if applicable)

Remarks- Login from multiple devices work simultaneously.

☐ **Failed login attempts** are tracked and limited

Remarks- Unlimited login attempts

☐ **Account lockout** after X failed attempts

Remarks- No lockout period after multiple failed attempts.

☑ **Error messages** are appropriate (not "Email not found" but "Incorrect credentials")

Remarks- Appropriate Error messages are rendered.

Screenshots-
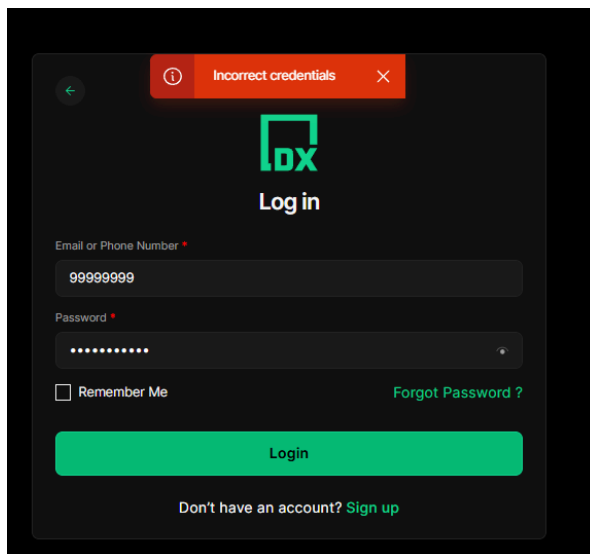
☑ **Remember me** functionality (if implemented)

Remarks- Remember me functionality works perfectly.

Forgot Password

☑ **Password reset request** triggers OTP/link to email

Remarks- OTP/link to email is triggered successfully.

Screenshots-
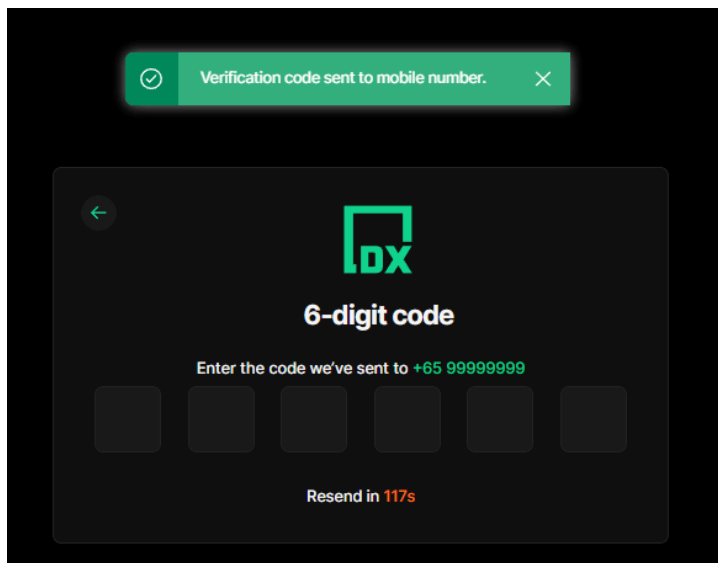
☑ **OTP/Reset link validation** works correctly

Remarks- OTP/Reset link validation works perfectly fine.

☑ **Password reset** successfully updates password
☑ **Old password** is invalidated after reset

Remarks- Password reset and invalidation of old password both work fine.

☐ **Confirmation** of password change is sent to user

Remarks- No confirmation of password change is sent to the user via email/sms.

3. KYC Process

KYC Submission

☑ **KYC initiation** from multiple entry points (profile, home page prompts)

Remarks- KYC can be initiated via the profile by uploading relevant documents or via the home page.

Screenshots-
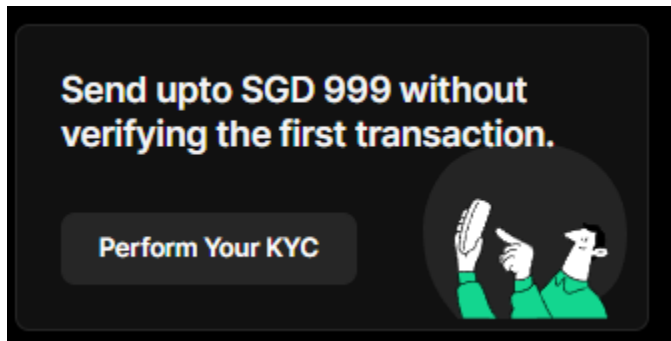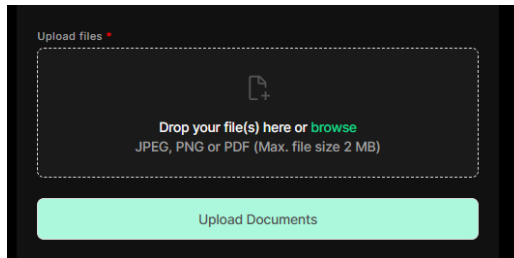
☑ **Document upload** accepts correct file formats (JPEG, PNG, PDF)

Remarks- Document upload accepts JPEG,PNG or PDF

Screenshots-
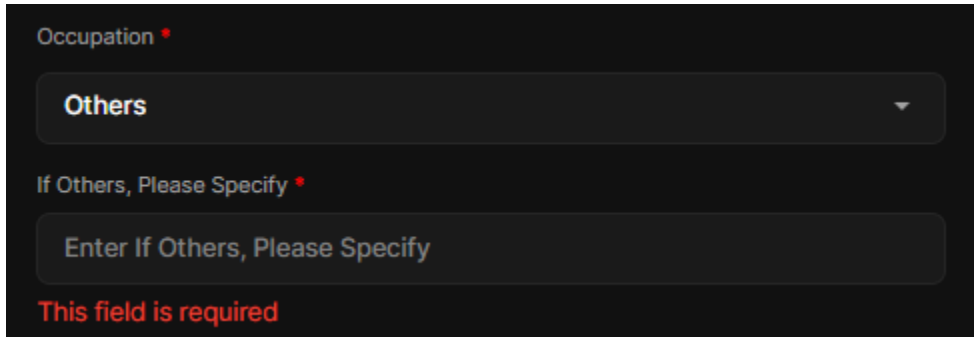
☑ **Document category mapping** - all document types have corresponding categories

Remarks- Document types do have corresponding categories.
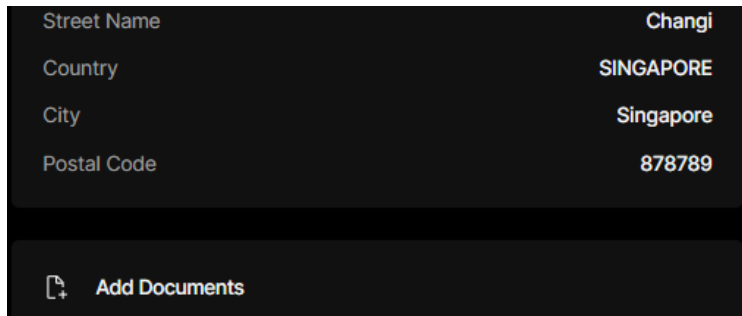
☑ **"Others" option in Occupation** triggers comment field for manual entry

Remarks- Manual entry is successfully triggered
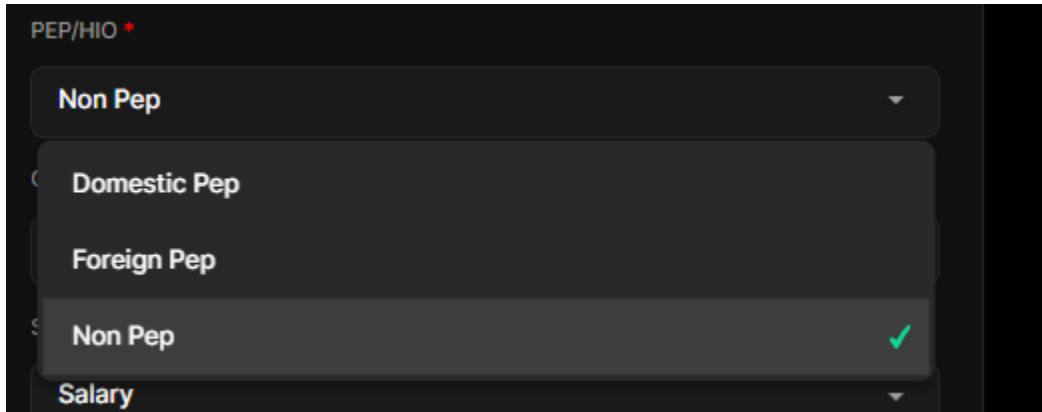
Screenshots-

Occupation *

Others

If Others, Please Specify *

Enter If Others, Please Specify

This field is required

☑ **PEP selection** saves correctly

Remarks- PEP selection saves correctly

Screenshots-

PEP/HIO *

Non Pep

Domestic Pep

Foreign Pep

Non Pep ✓

Salary

☑ **Document upload errors** ("internal error") are resolved

Remarks- No internal errors happening while document upload.

☑ **File size limits** are enforced and communicated

Remarks- A file size limit of 2mb is successfully enforced and mentioned explicitly.

Screenshots-
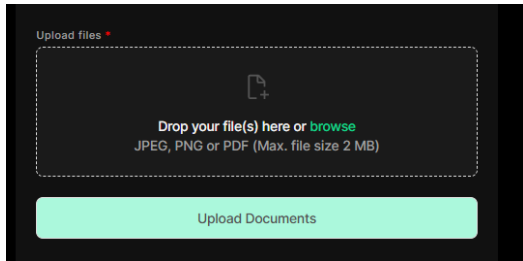
KYC Verification

☑ **ONFIDO integration** launches correctly in new tab

Remarks- ONFIDO launches correctly in the new tab.

Screenshots-
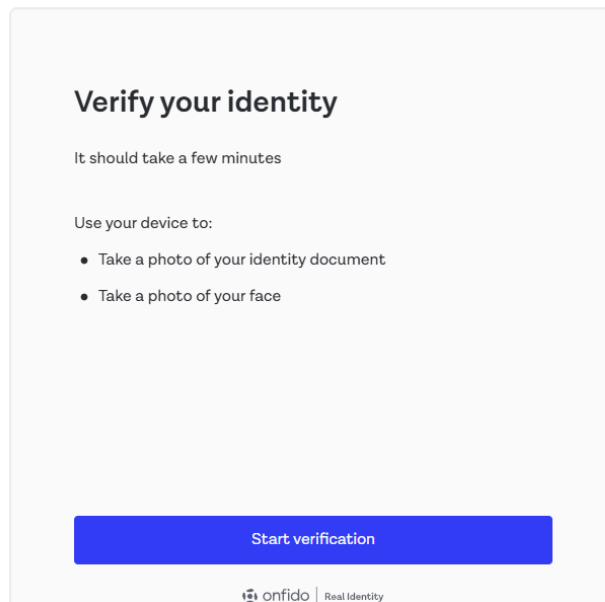
☑ **ONFIDO integration** QR works perfectly fine for mobile verification

☑ **ONFIDO integration** link works perfectly fine for mobile verification

Remarks- Both the QR and the link works perfectly fine for mobile verification.

☑ **Document verification** through ONFIDO works properly

Remarks- Currently the document verification is not accurate as it allows fake documents but will be accurate once application is live.

☑ **Face detection** in ONFIDO functions correctly

Remarks- Same goes for face detection as it is currently not very accurately filtering. Will be accurate once the application is live.

☑ **KYC status updates** reflect immediately after verification

Remarks- KYC status updates properly.

Screenshot-
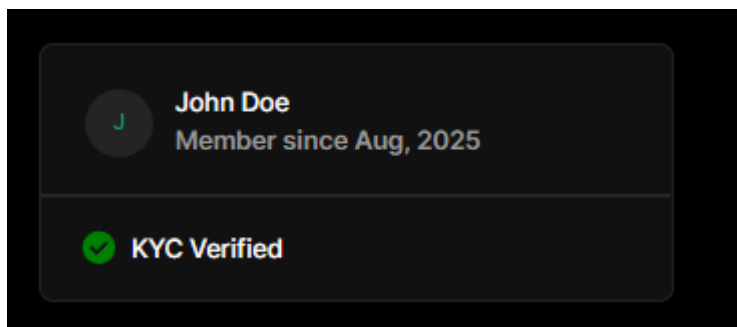
Post-KYC

☑ **Wallet unlock** is enabled only after KYC verification

☑ **Profile restrictions** are lifted after KYC approval

Remarks- Wallet is unlocked post KYC, however auto topup is currently disabled. Will be available once the application is live. All the profile restrictions are uplifted.

However there is a persistent reload issue which has been communicated with the Flex-M team during unlocking the wallet and will be fixed.

4. Send Money

Transaction Initiation

☑ **Send amount input** accepts valid amounts

Remarks- Send amount input accepts valid amounts

Screenshots-
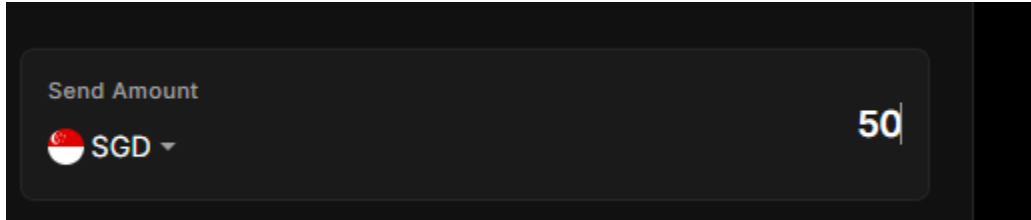
☑ **Receiver amount calculation** updates in real-time

Remarks- Receiver amount updates successfully in real time.

Screenshots-
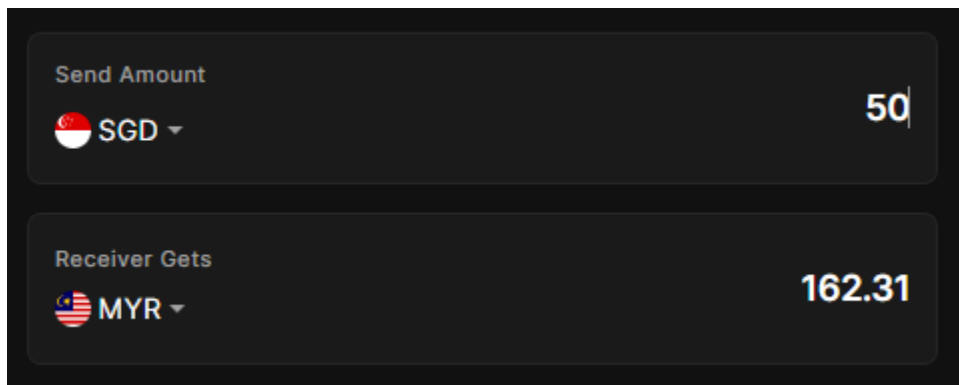
☑ **Exchange rate display** shows current rates

Remarks- Exchange rate display shows current rates successfully.

Screenshots-
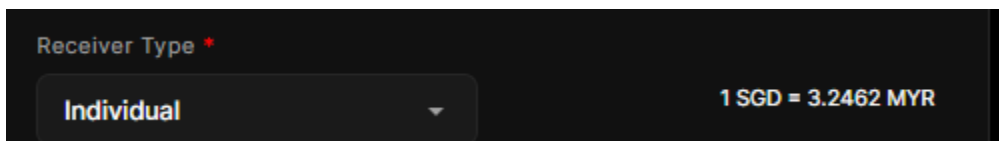
☑ **Fee calculation** displays correctly

Remarks- Fee calculations are displayed correctly.

Screenshots-

☑ **Currency selection** shows all available currencies

Remarks- Currency selection shows all available currencies successfully.

Screenshots-

☐ **Minimum/maximum limits** are enforced

Remarks- There are no minimum or maximum limits.

☑ **Decimal handling** works correctly for amounts

Remark- Decimal handling works perfectly for amounts.

Screenshots-

Send Amount	
🔴 SGD ▾	**50.67**

Receiver Gets	
🇲🇾 MYR ▾	**164.485**

Payby Fee	0.2534 SGD
Transaction Fee	1.2533 SGD
Total Fee	1.5067 SGD
Paid Amount	52.18 SGD

Add Receiver   **Choose Receiver**

5. Payment Methods

Bank Transfer

☑ **All the relevant Bank transfer details are shown successfully.**

Remarks- All the relevant details are showcased properly.

Screenshots-

FlexM Wallet

☑ **Wallet balance** displays correctly

Remarks- Wallet balance displays properly

Screenshots-
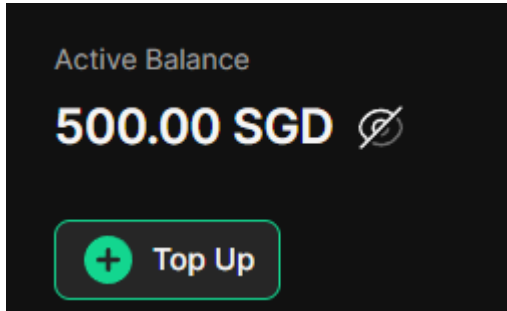
☑ **Topup button** functionality works
☑ **Insufficient balance** handling with top-up prompt

Remarks- Both the topup button and insufficient balance prompts work absolutely perfectly.

☑ **Wallet deduction** happens correctly after payment
☑ **Transaction history** updates immediately

Remarks- Both wallet deduction and transaction history updates properly.
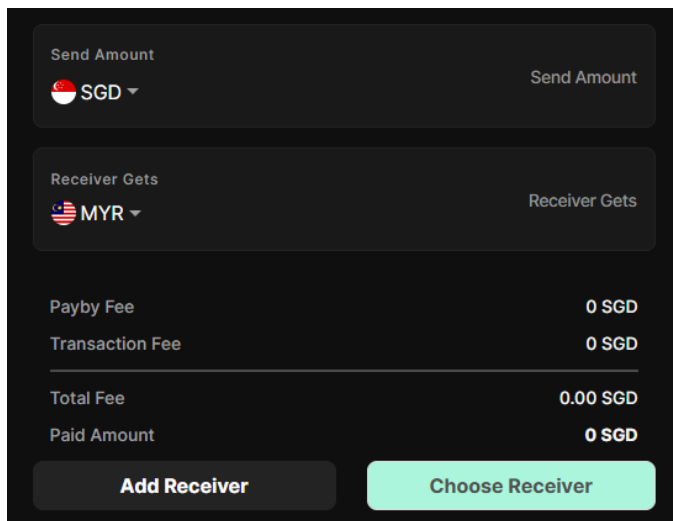
6. Add Receiver

Receiver Management

- ☑ **Add receiver** from Send Money flow works
- ☑ **Add receiver** from Receivers page works

  Remarks- Receiver can be added from both the flows.

  Screenshots-
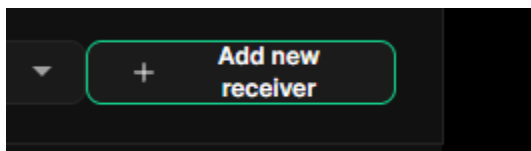
- ☑ **Payout method selection** is clickable from both entry points

  Remarks- Payout method selection is successfully clickable from both the flows.

- ☑ **Receiver information** saves correctly:
  - ☑ Full name
  - ☑ Country
  - ☑ Currency
  - ☑ Account details

    Remarks- Receiver information is saved correctly.

Screenshots-

☑ **Edit receiver** functionality works
☑ **Delete receiver** functionality works

☑ **Receiver list** displays all saved receivers
☑ **Search/filter** receivers

Remarks- All the above mentioned functionalities work absolutely fine.

Screenshots-

7. Transactions

Transaction Processing

- ☑ **Transaction creation** generates unique ID
- ☑ **Status progression** works correctly:
    - ☑ Pending
    - ☑ Processing
    - ☑ Completed
    - ☑ Failed/Cancelled
- ☑ **Make Another Payment** button functions properly
- ☑ **Transaction details** are accessible
- ☑ **Receipt generation** works

Remarks- All of the above mentioned functionalities work absolutely perfectly.
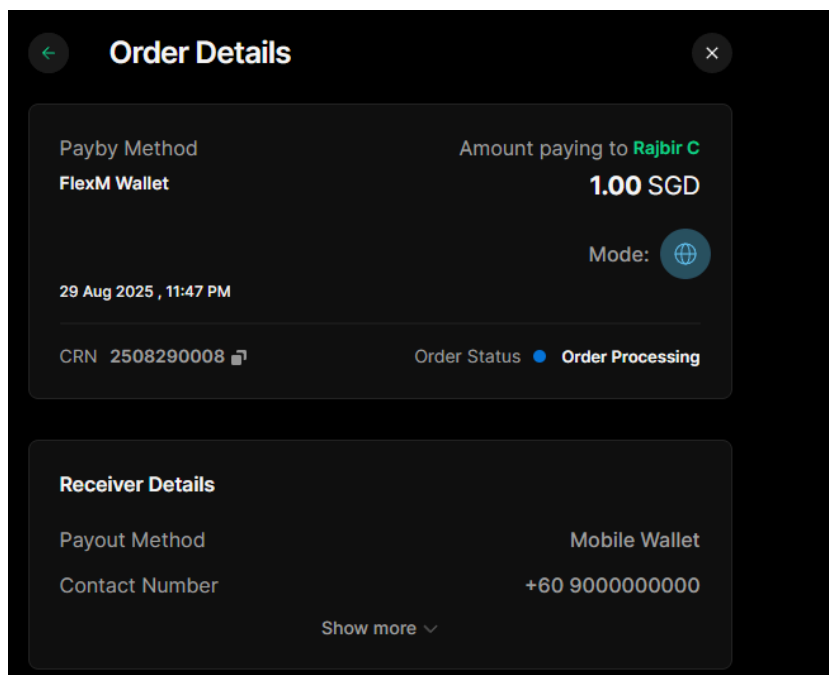
Screenshots-

Overview Send Money Receivers **Transactions** Reports

Transaction Receipt-2025-08-29.pdf
41.6 KB • Done

FlexM_UAT_Checklist_EasyFormat.csv
10.9 KB • 4 hours ago

FlexM_UAT_Checklist_PlainLanguage.csv
13.2 KB • 4 hours ago

FlexM_UAT_Checklist_Detailed_Simplified.csv
12.3 KB • 4 hours ago

FlexM_UAT_Checklist_Detailed.csv
12.3 KB • 4 hours ago

Show more ⌄

Transaction Details

Send Amount	**1.00 SGD**
Payby Fee	0.01 SGD
Transaction Fee	1.01 SGD
Total Fee	1.02 SGD
Paid Amount	2.01 SGD
Exchange Rate	3.2462
Receiver Gets	**3.25 MYR**

Download Receipt

MOBILE WALLET RECEIPT

CUSTOMER No. : 1000134	TRN: W0000000050	Customer Reference Number	: 2508290008

SENDER	: First Middle Last	DATE/TIME	: 29-Aug-2025 11:47 PM
ADDRESS	: 61 Grange Road, Singapore, 249570	ID No.	: V***1126
		TEL	: 93493295

RECEIVER	: Rajbir C
ADDRESS	: 100 Jalan Sibu Taman Wahyu , Kuala Lumpur, WILAYAH PERSEKUTUAN KUALA LUMPUR, MALAYSIA
TEL	: 9000000000
BRANCH NAME	: -
SWIFT	: -
REMARKS	: -

A/C No.	: -
PAYOUT PARTNER	: BigPay

RECEIVER GETS	: MYR	3.25
EXCHANGE RATE	: MYR	3.2462
SEND AMOUNT	: SGD	1.00
TRANSACTION FEE	: SGD	1.01
PAYBY FEE	: SGD	0.01
TOTAL FEE	: SGD	1.02
PAID AMOUNT	: SGD	**2.01**

Transaction Listing

☑ **All transactions** appear in list
☑ **Pagination** works correctly
☑ **Rows per page** selection functions
☑ **Sort functionality** works on all columns
☑ **Filter options** work correctly
☑ **Date range selection** filters properly
☑ **Export/download** functionality works
☑ **Transaction search** by reference number

Remarks- All of the above functionalities work absolutely perfectly.
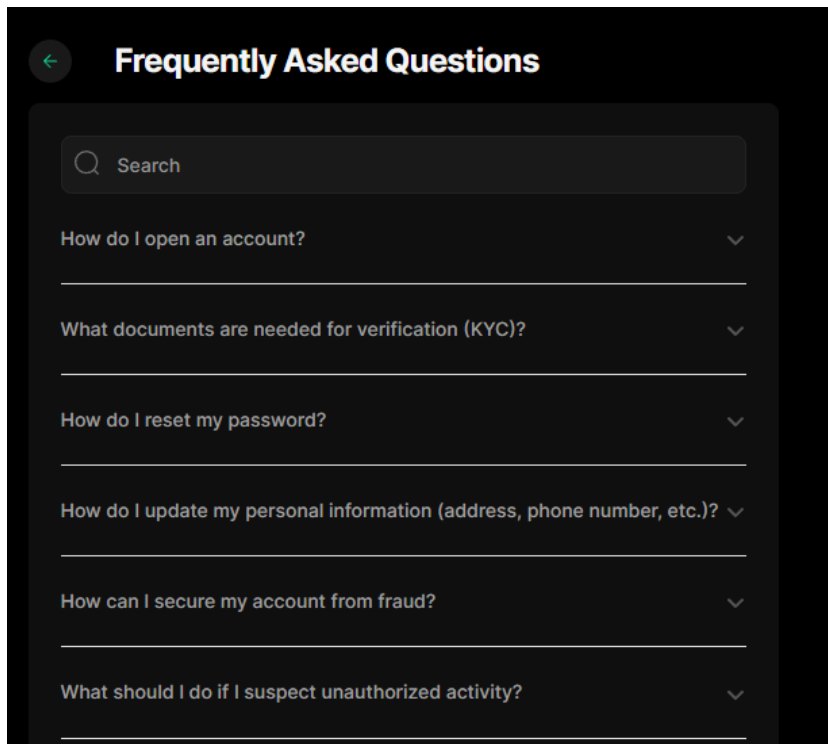
Screenshots-

8. FAQ's

FAQ Functionality

☑ **FAQ content** loads correctly

Remarks- FAQ content loads perfectly.

Screenshots-

☑ **Search functionality** works (if implemented)

☑ **Expandable sections** work properly

Remarks- Both the search and expandable sections functionalities work absolutely perfectly.

Screenshots-