

Dazzling Xchange Customer Portal - Functionality Checklist

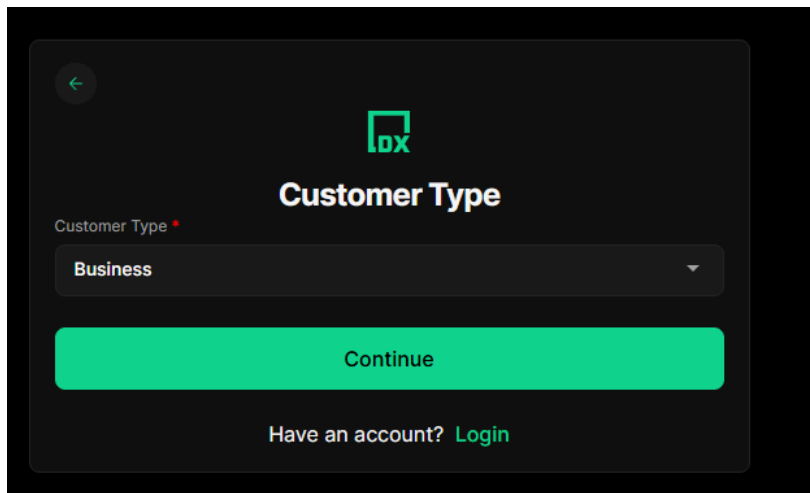
1. User Registration


Registration Flow


- ☒ Both forms for business and individual functions properly(each field to be manually checked)

Remarks- Both the forms function properly.(Issues regarding the Others dropdown for occupation and Industry of occupation already raised and is being fixed)

Screenshots-







Tell us about the company

Registered Name *

Tom

Type of Company *

Private

Date of Formation *

16-06-2020

Industry *

Accounting Services

Company Address *

Chinatown

Country *

SINGAPORE

City *


SINGAPORE


Postal Code *

098987

Cancel

Next





Tell us about You

First Name *

Hf


Middle Name

Dfd

Last Name *

Fdd

Contact Number *

 +65

67654433

Verify

Email Address *

test123@gmail.com

Date of Birth *

27-08-1999

Role *

Director



Source of Wealth *

Company Fund

☒ I accept the Terms and Conditions

Cancel

Next




Customer Type

Customer Type *

Individual

Continue

Have an account? [Login](#)



Fill Your Details

First Name *

Shan

Middle Name

Shi


Last Name *

Lee

Email Address *

shan@gmail.com

Contact Number *

 +65 96787465

Street Name *

Depot Road Bukit Merah

City *

Singapore

Postal Code *

098765

Intended use of our services *

Online Purchases

Source of Wealth *

Family Income

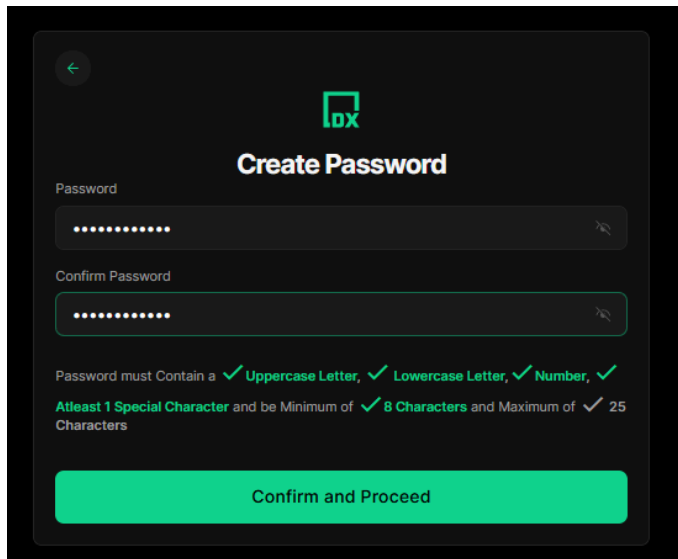
☒ I accept the [Terms and Conditions](#)

Continue

- ☒ **Sign-up form submission** successfully creates new user account

Remarks- New user account created successfully post password selection. **The user will be redirected to the login page before entering the main platform.**

Screenshots-



←

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Create Password

Password

.....

Confirm Password

.....

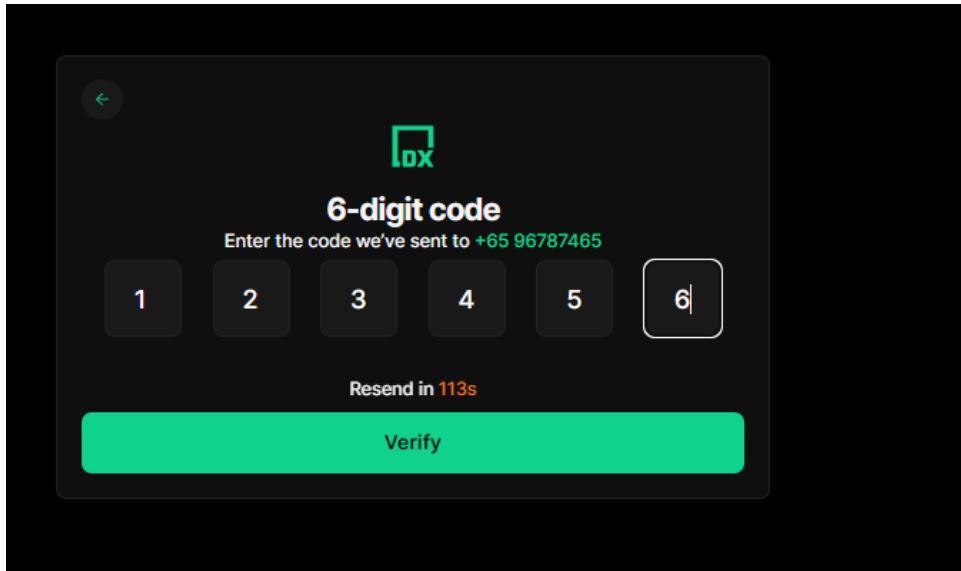
Password must Contain a ✓ Uppercase Letter, ✓ Lowercase Letter, ✓ Number, ✓ Atleast 1 Special Character and be Minimum of ✓ 8 Characters and Maximum of ✓ 25 Characters

Confirm and Proceed

- ☒ **OTP verification** is sent to registered mobile number/email(**currently hardcoded-123456**)

Remarks- OTP sent successfully

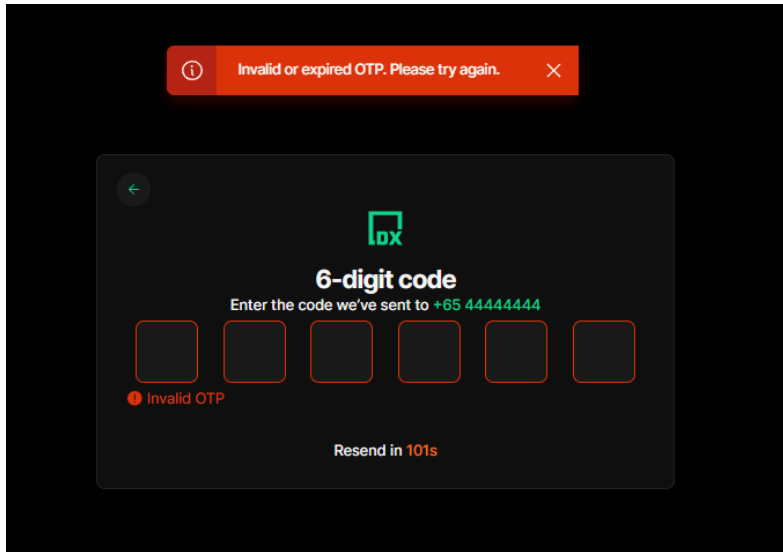
Screenshots-



- ☒ **OTP validation** works correctly (accepts correct OTP, rejects incorrect)

Remarks- Incorrect OTP is flagged correctly. New OTP to be sent after the time countdown is over.

Screenshots-



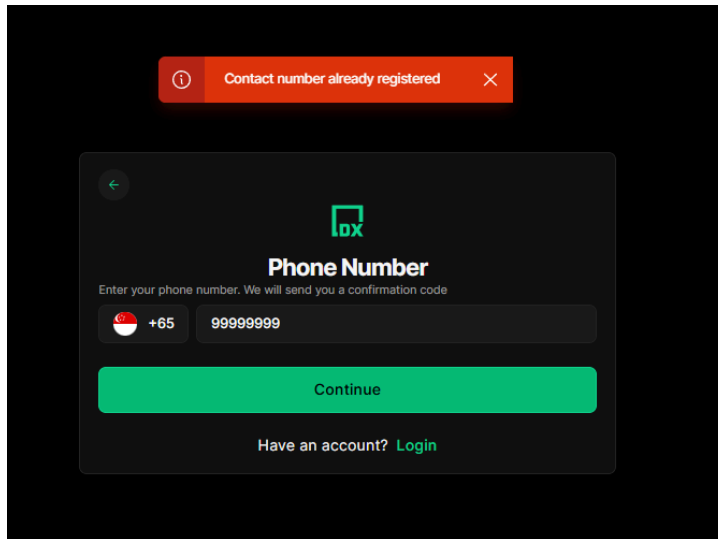
- ☐ **After successful registration**, user is directed to appropriate page (not back to login)

Remarks- User is redirected to the login page.

- ☑ **Duplicate email/phone prevention** - system prevents duplicate registrations

Remarks- Duplicate email and phone number flagged successfully.

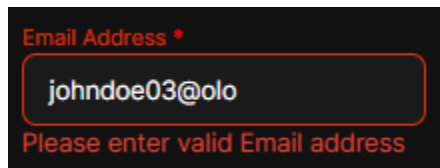
Screenshots-

A screenshot of a mobile application's registration form. The form is on a dark background. It has several input fields: 'Middle Name' (placeholder: 'Enter your middle name'), 'Last Name' (value: 'Chakraborty'), 'Email Address' (value: 'johndoe03@gmail.com'), 'Street Name' (value: 'Diamond Park'), 'City' (value: 'Kolkata'), and 'Postal Code' (value: '700104'). There is a red error banner over the 'Email Address' field with a white 'i' icon, the text 'Email already registered', and a white 'X' icon. Below the 'Email Address' field is a dropdown menu for 'Intended use of our services' with the value 'Education Related Payments'. Below that is another dropdown menu for 'Source of Wealth' with the value 'Company Fund'. At the bottom, there is a green checkbox with the text 'I accept the Terms and Conditions' and a large green 'Continue' button.

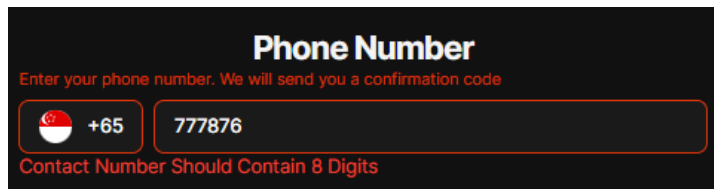
- ☒ **Field validation** works correctly for:
 - Email format validation
 - Phone number validation (8 digits for Singapore) - **Multiple country codes to be integrated in the subsequent update.(Flex-M team informed)**
 - Password strength requirements

Remarks- Email format , Phone number validation and password strength requirements are all functioning ideally.

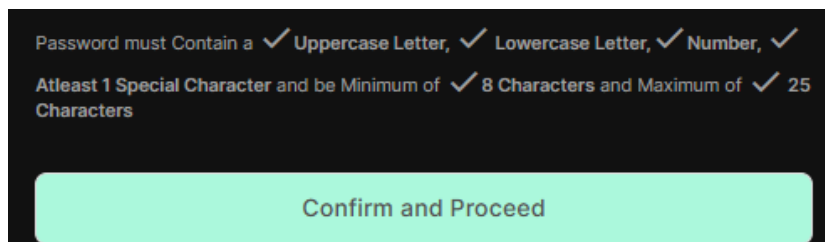
Screenshots-



A screenshot of a dark-themed form. At the top, it says "Email Address" with a red asterisk. Below it is a text input field containing "johndoe03@olo". Underneath the field, a red error message reads "Please enter valid Email address".



A screenshot of a dark-themed form titled "Phone Number". Below the title, it says "Enter your phone number. We will send you a confirmation code". There is a dropdown menu showing a Singapore flag and "+65", followed by a text input field containing "777876". Below the field, a red error message reads "Contact Number Should Contain 8 Digits".



A screenshot of a dark-themed form showing password requirements. It lists: "Password must Contain a" followed by checkmarks for "Uppercase Letter", "Lowercase Letter", "Number", and "Atleast 1 Special Character". It also states "and be Minimum of" followed by a checkmark for "8 Characters" and "Maximum of" followed by a checkmark for "25 Characters". At the bottom is a large green button labeled "Confirm and Proceed".

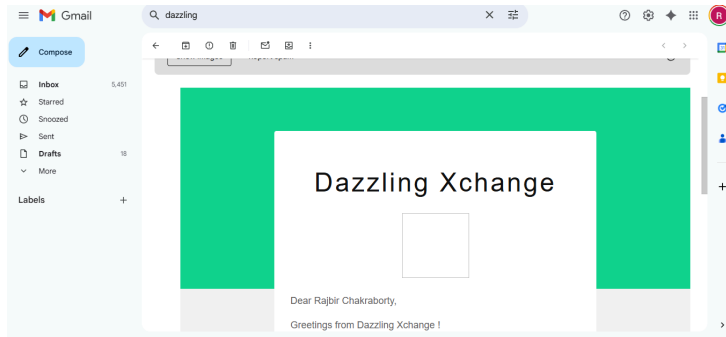
- ☒ **Terms and Conditions acceptance** is mandatory and recorded

Remarks- Form does not submit without accepting terms and conditions

- ☒ **Registration confirmation** email/SMS is sent to user

Remarks- Registration email sent successfully.

Screenshots-

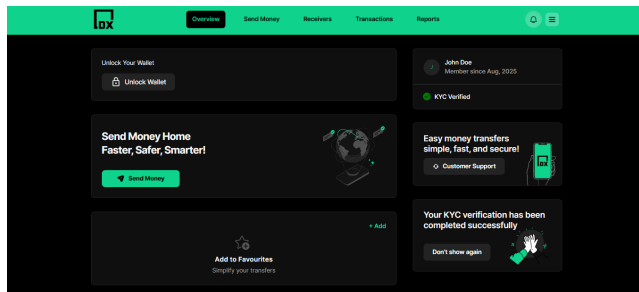


Post-Registration

- ☒ User account is created with correct initial status

Remarks- User account is created successfully.

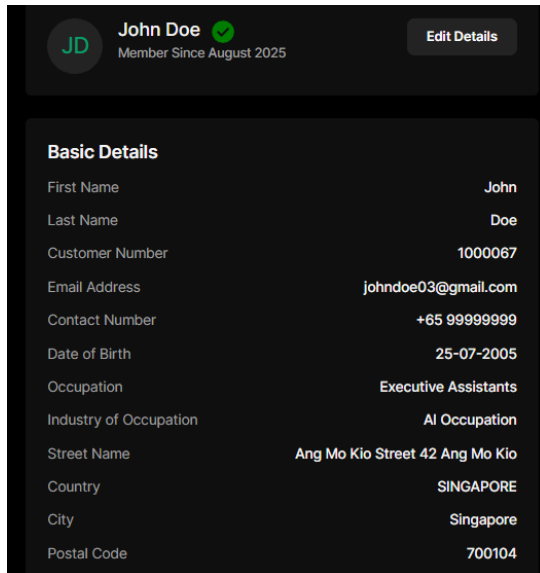
Screenshots-



- ☒ User profile is populated with registration data

Remarks- User profile is populated with registration data successfully.

Screenshots-



The screenshot shows a user profile for 'John Doe' with a green checkmark indicating successful registration. The profile includes a circular avatar with the initials 'JD' and a button labeled 'Edit Details'. Below the header, a 'Basic Details' section lists the following information:

First Name	John
Last Name	Doe
Customer Number	1000067
Email Address	johndoe03@gmail.com
Contact Number	+65 99999999
Date of Birth	25-07-2005
Occupation	Executive Assistants
Industry of Occupation	AI Occupation
Street Name	Ang Mo Kio Street 42 Ang Mo Kio
Country	SINGAPORE
City	Singapore
Postal Code	700104

2. User Login

Login Functionality

- ☒ Email/password authentication works correctly

Remarks- User is able to successfully login with correct email and password.

- ☒ Session management - user stays logged in appropriately

Remarks- User stays logged in unless user logs out by itself.

- ☒ **Multiple device login** handling (if applicable)

Remarks- Login from multiple devices work simultaneously.

- ☐ **Failed login attempts** are tracked and limited

Remarks- Unlimited login attempts

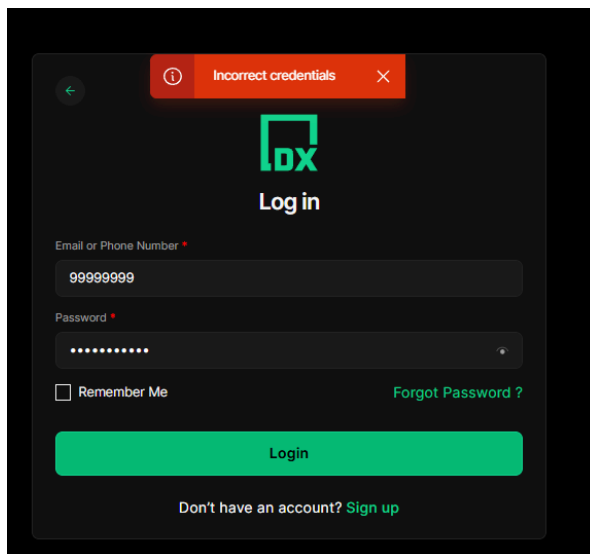
- ☐ **Account lockout** after X failed attempts

Remarks- No lockout period after multiple failed attempts.

- ☒ **Error messages** are appropriate (not "Email not found" but "Incorrect credentials")

Remarks- Appropriate Error messages are rendered.

Screenshots-



- ☒ **Remember me** functionality (if implemented)

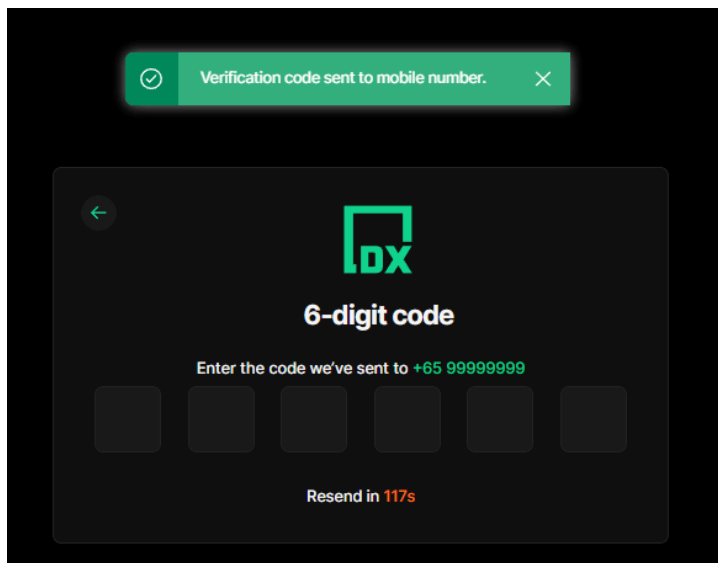
Remarks- Remember me functionality works perfectly.

Forgot Password

- ☒ **Password reset request** triggers OTP/link to email

Remarks- OTP/link to email is triggered successfully.

Screenshots-



- ☒ **OTP/Reset link validation** works correctly

Remarks- OTP/Reset link validation works perfectly fine.

- ☒ **Password reset** successfully updates password
- ☒ **Old password** is invalidated after reset

Remarks- Password reset and invalidation of old password both work fine.

- ☐ **Confirmation** of password change is sent to user

Remarks- No confirmation of password change is sent to the user via email/sms.

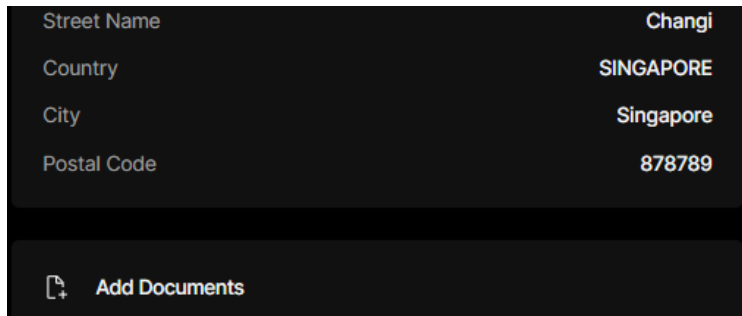
3. KYC Process

KYC Submission

- ☒ **KYC initiation** from multiple entry points (profile, home page prompts)

Remarks- KYC can be initiated via the profile by uploading relevant documents or via the home page.

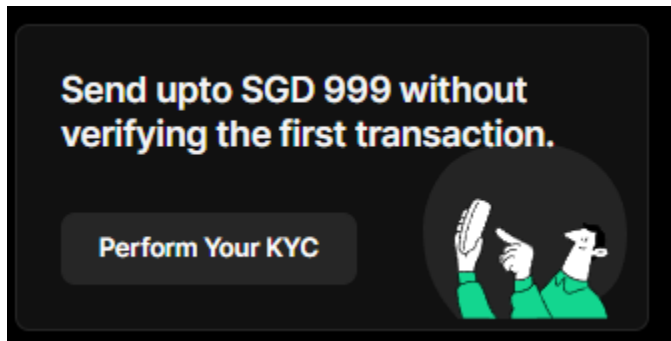
Screenshots-



A screenshot of a KYC form with a dark background. The form contains the following fields and values:

Field	Value
Street Name	Changi
Country	SINGAPORE
City	Singapore
Postal Code	878789

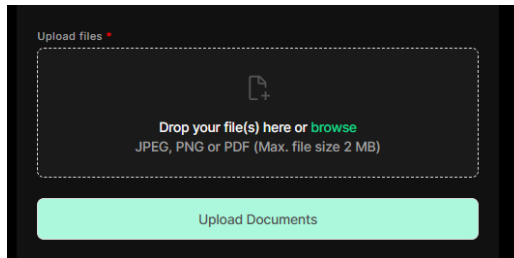
Below the form fields is a button labeled "Add Documents" with a document icon.



- ☒ **Document upload** accepts correct file formats (JPEG, PNG, PDF)

Remarks- Document upload accepts JPEG,PNG or PDF

Screenshots-



A screenshot of a document upload interface with a dark background. The interface includes a dashed box for file upload with the text: "Drop your file(s) here or [browse](#) JPEG, PNG or PDF (Max. file size 2 MB)". Below the dashed box is a button labeled "Upload Documents".

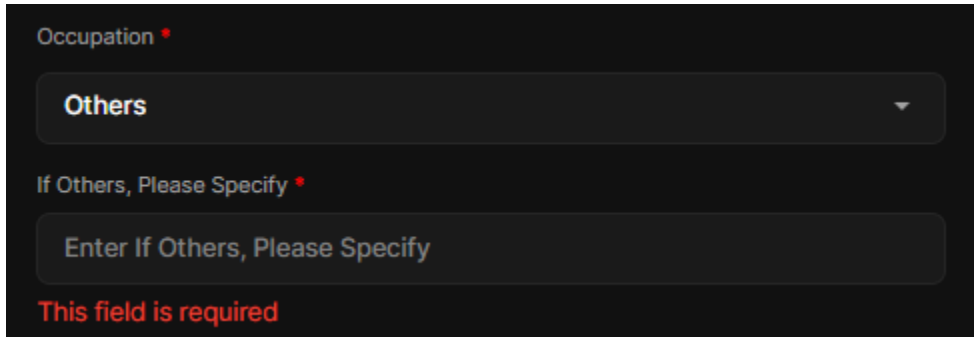
- ☒ **Document category mapping** - all document types have corresponding categories

Remarks- Document types do have corresponding categories.

- ☒ **"Others"** option in **Occupation** triggers comment field for manual entry

Remarks- Manual entry is successfully triggered

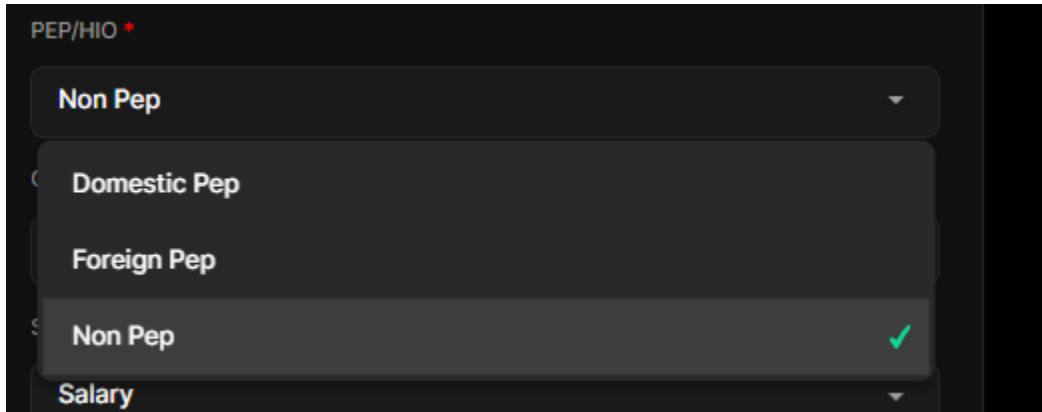
Screenshots-

A screenshot of a web form with a dark theme. The 'Occupation' dropdown menu is open, showing 'Others' as the selected option. Below the dropdown, there is a text input field with the placeholder text 'Enter If Others, Please Specify'. A red error message 'This field is required' is displayed below the input field.

- ☒ **PEP selection** saves correctly

Remarks- PEP selection saves correctly

Screenshots-

A screenshot of a web form with a dark theme. The 'PEP/HIO' dropdown menu is open, showing a list of options: 'Non Pep', 'Domestic Pep', 'Foreign Pep', 'Non Pep', and 'Salary'. The 'Non Pep' option is selected, and a green checkmark is visible next to it.

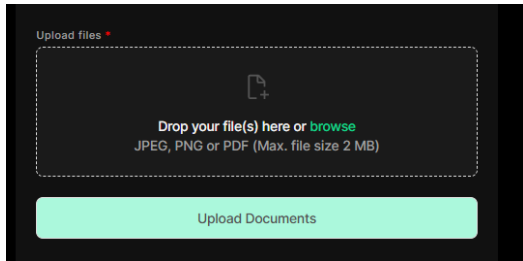
- ☒ **Document upload errors** ("internal error") are resolved

Remarks- No internal errors happening while document upload.

- ☒ **File size limits** are enforced and communicated

Remarks- A file size limit of 2mb is successfully enforced and mentioned explicitly.

Screenshots-

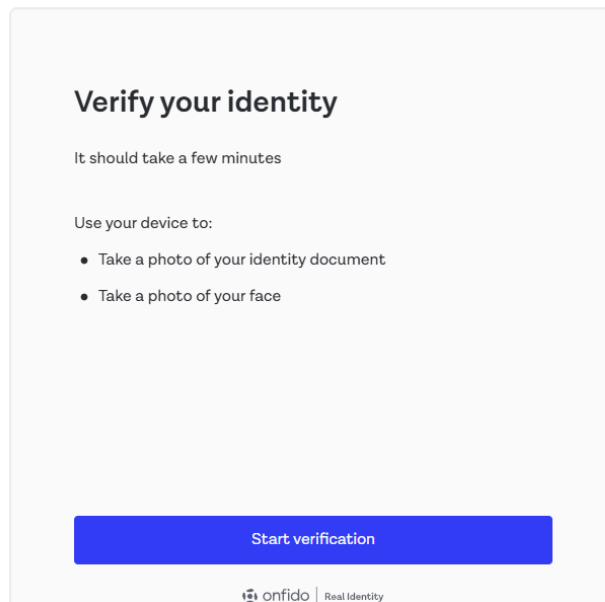


KYC Verification

- ☒ **ONFIDO integration** launches correctly in new tab

Remarks- ONFIDO launches correctly in the new tab.

Screenshots-



- ☒ **ONFIDO integration** QR works perfectly fine for mobile verification
- ☒ **ONFIDO integration** link works perfectly fine for mobile verification

Remarks- Both the QR and the link works perfectly fine for mobile verification.

- ☒ **Document verification** through ONFIDO works properly

Remarks- Currently the document verification is not accurate as it allows fake documents but will be accurate once application is live.

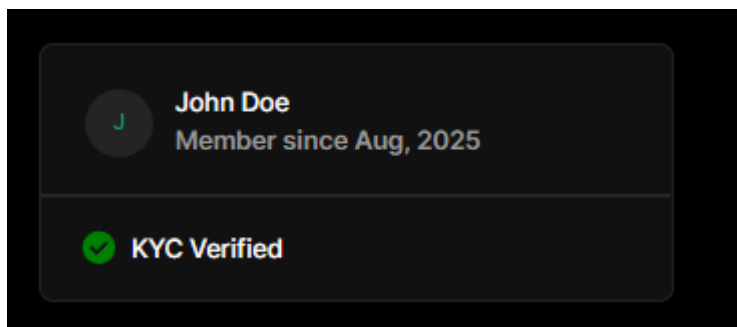
- ☒ **Face detection** in ONFIDO functions correctly

Remarks- Same goes for face detection as it is currently not very accurately filtering. Will be accurate once the application is live.

- ☒ **KYC status updates** reflect immediately after verification

Remarks- KYC status updates properly.

Screenshot-



Post-KYC

- ☒ **Wallet unlock** is enabled only after KYC verification
- ☒ **Profile restrictions** are lifted after KYC approval

Remarks- Wallet is unlocked post KYC, however auto topup is currently disabled. Will be available once the application is live. All the profile restrictions are uplifted.

However there is a persistent reload issue which has been communicated with the Flex-M team during unlocking the wallet and will be fixed.

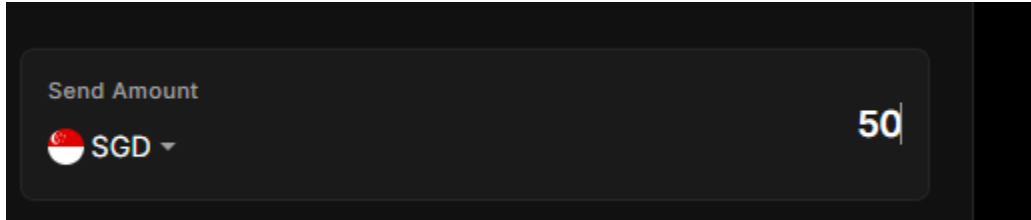
4. Send Money

Transaction Initiation

- ☒ **Send amount input** accepts valid amounts

Remarks- Send amount input accepts valid amounts

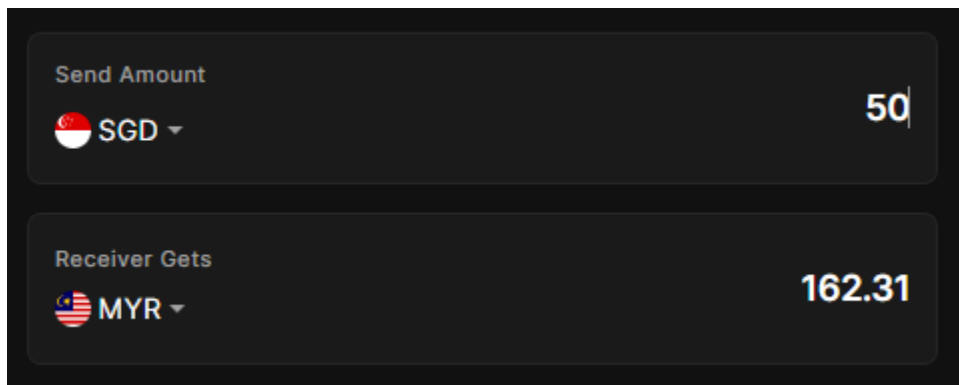
Screenshots-



- ☒ **Receiver amount calculation** updates in real-time

Remarks- Receiver amount updates successfully in real time.

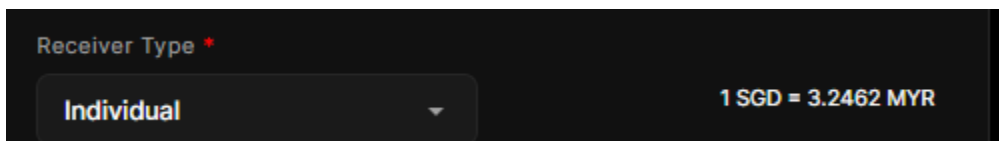
Screenshots-



- ☒ **Exchange rate display** shows current rates

Remarks- Exchange rate display shows current rates successfully.

Screenshots-



- ☒ **Fee calculation** displays correctly

Remarks- Fee calculations are displayed correctly.




Screenshots-

Payby Fee	0.25 SGD
Transaction Fee	1.25 SGD
<hr/>	
Total Fee	1.50 SGD
Paid Amount	51.50 SGD
<div>Add Receiver</div> <div>Choose Receiver</div>	

- ☒ **Currency selection** shows all available currencies

Remarks- Currency selection shows all available currencies successfully.

Screenshots-

Send Amount	50
 SGD ▾	
Receiver Gets	162.31
 MYR ▾	
 MYR Malaysian ringgit ✓	
Payby Fee	0.25 SGD



- ☐ **Minimum/maximum limits** are enforced

Remarks- There are no minimum or maximum limits.

☒ **Decimal handling** works correctly for amounts

Remark- Decimal handling works perfectly for amounts.

Screenshots-

Send Amount	
 SGD	50.67
Receiver Gets	
 MYR	164.485
Payby Fee	0.2534 SGD
Transaction Fee	1.2533 SGD
Total Fee	1.5067 SGD
Paid Amount	52.18 SGD
Add Receiver	Choose Receiver

5. Payment Methods

Bank Transfer

- ☒ All the relevant Bank transfer details are shown successfully.

Remarks- All the relevant details are showcased properly.

Screenshots-

←

Review & Confirm

×

Payby Method

Amount paying to **Rajbir C**

Bank Transfer

50.00 SGD

Receiver Details

Payout Method

Mobile Wallet

Contact Number

+60 9000000000

Show more ▾

Transaction Details

Send Amount

50.00 SGD

Payby Fee

0.25 SGD

Transaction Fee

1.25 SGD

Total Fee

1.50 SGD

Paid Amount

51.50 SGD

Exchange Rate

3.2462

Receiver Gets

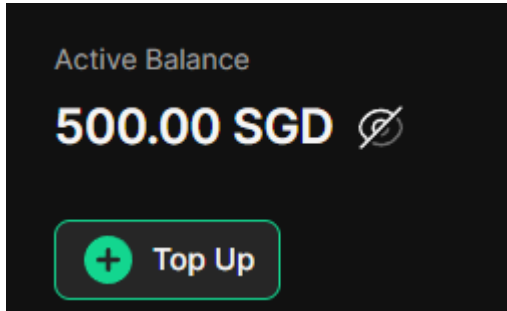
162.31 MYR

FlexM Wallet

- ☒ **Wallet balance** displays correctly

Remarks- Wallet balance displays properly

Screenshots-



- ☒ **Topup button** functionality works
- ☒ **Insufficient balance** handling with top-up prompt

Remarks- Both the topup button and insufficient balance prompts work absolutely perfectly.

- ☒ **Wallet deduction** happens correctly after payment
- ☒ **Transaction history** updates immediately

Remarks- Both wallet deduction and transaction history updates properly.

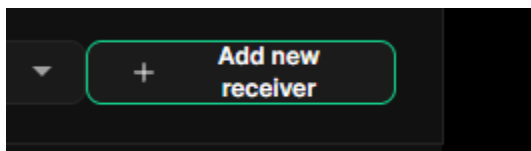
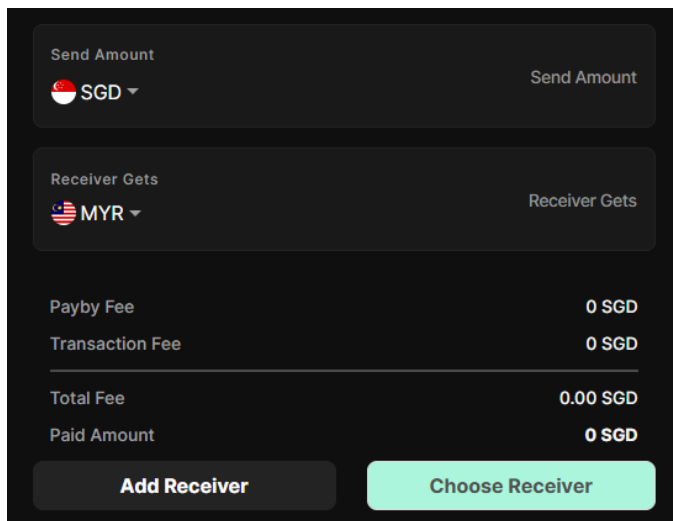
6. Add Receiver

Receiver Management

- ☒ **Add receiver** from Send Money flow works
- ☒ **Add receiver** from Receivers page works

Remarks- Receiver can be added from both the flows.

Screenshots-



- ☒ **Payout method selection** is clickable from both entry points

Remarks- Payout method selection is successfully clickable from both the flows.

- ☒ **Receiver information** saves correctly:
 - ☒ Full name
 - ☒ Country
 - ☒ Currency
 - ☒ Account details

Remarks- Receiver information is saved correctly.

Screenshots-

Receivers

Q Search here

Search

Individual

+ Add new receiver

Receiver Name	Payout Method	Country	Currency	Receiver Type	Bank Name	Account Number	Phone Number				
<div>R</div> Rajbir C	Mobile Wallet	MALAYSIA	MYR	Individual	BigPay	99999999999	9000000000				...

- ☒ **Edit receiver** functionality works
- ☒ **Delete receiver** functionality works

- ☒ **Receiver list** displays all saved receivers
- ☒ **Search/filter** receivers

Remarks- All the above mentioned functionalities work absolutely fine.

Screenshots-

Receivers

Q Search here

Search

Individual

+ Add new receiver

Receiver Name	Payout Method	Country	Currency	Receiver Type	Bank Name	Account Number	Phone Number				
<div>R</div> Rajbir C	Mobile Wallet	MALAYSIA	MYR	Individual	BigPay	99999999999	9000000000				...

View Details

Edit

Delete

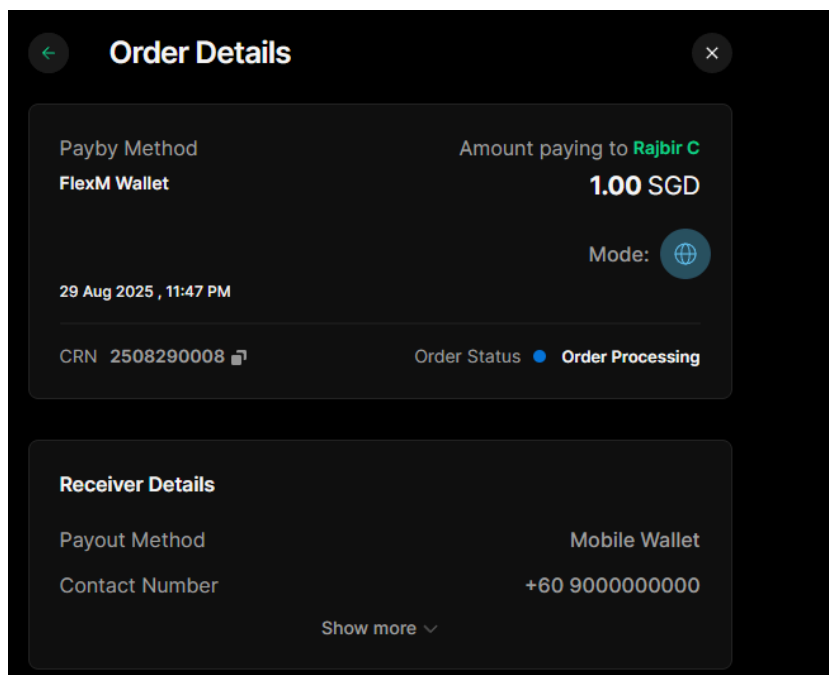
7. Transactions

Transaction Processing

- ☒ **Transaction creation** generates unique ID
- ☒ **Status progression** works correctly:
 - ☒ Pending
 - ☒ Processing
 - ☒ Completed
 - ☒ Failed/Cancelled
- ☒ **Make Another Payment** button functions properly
- ☒ **Transaction details** are accessible
- ☒ **Receipt generation** works

Remarks- All of the above mentioned functionalities work absolutely perfectly.

Screenshots-



Admin-D... xDazzling xDazzling xwebsite c x(40) YouTgoogle d xDazzling xWelcome x+

dazzling-customer-uat.flexm.com/#/transaction/transaction-view

OverviewSend MoneyReceiversTransactionsReports

Show more

Transaction Details

Send Amount1.00 SGD

Payby Fee0.01 SGD

Transaction Fee1.01 SGD

Total Fee1.02 SGD

Paid Amount2.01 SGD

Exchange Rate3.2462

Receiver Gets3.25 MYR

Download Receipt

Transaction Receipt-2025-08-29.pdf41.6 KB • Done

FlexM_UAT_Checklist_EasyFormat.csv10.9 KB • 4 hours ago

FlexM_UAT_Checklist_PlainLanguage.csv13.2 KB • 4 hours ago

FlexM_UAT_Checklist_Detailed_Simplified.csv12.3 KB • 4 hours ago

FlexM_UAT_Checklist_Detailed.csv12.3 KB • 4 hours ago



MOBILE WALLET RECEIPT

CUSTOMER No. : 1000134		TRN: W0000000050	Customer Reference Number	: 2508290008
SENDER : First Middle Last			DATE/TIME	: 29-Aug-2025 11:47 PM
ADDRESS : 61 Grange Road, Singapore, 249570			ID No.	: V***1126
			TEL	: 93493295
RECEIVER : Rajbir C			A/C No.	: -
ADDRESS : 100 Jalan Sibu Taman Wahyu , Kuala Lumpur, WILAYAH PERSEKUTUAN KUALA LUMPUR, MALAYSIA			PAYOUT PARTNER	: BigPay
TEL : 9000000000			RECEIVER GETS : MYR 3.25	
BRANCH NAME : -			EXCHANGE RATE : MYR 3.2462	
SWIFT : -			SEND AMOUNT : SGD 1.00	
REMARKS : -			TRANSACTION FEE : SGD 1.01	
			PAYBY FEE : SGD 0.01	
			TOTAL FEE : SGD 1.02	
			PAID AMOUNT : SGD 2.01	

Transaction Listing

- ☒ **All transactions** appear in list
- ☒ **Pagination** works correctly
- ☒ **Rows per page** selection functions
- ☒ **Sort functionality** works on all columns
- ☒ **Filter options** work correctly
- ☒ **Date range selection** filters properly
- ☒ **Export/download** functionality works
- ☒ **Transaction search** by reference number

Remarks- All of the above functionalities work absolutely perfectly.

Screenshots-

MODE	RECEIVER NAME	CRN	PAYBY METHOD	PAYOUT METHOD	PAID AMOUNT	SEND AMOUNT	RECEIVER GETS	ORDER STATUS
	Rajbir C 29 Aug 2025 at 11:47 PM	2508290008	FlexM Wallet	Mobile Wallet	2.01 SGD	1.00 SGD	3.25 MYR	Order Processing
	Rajbir C 29 Aug 2025 at 11:44 PM	2508290007	FlexM Wallet	Mobile Wallet	51.50 SGD	50.00 SGD	162.31 MYR	Order Processing

Show rows per page 5

1 - 2 of 2

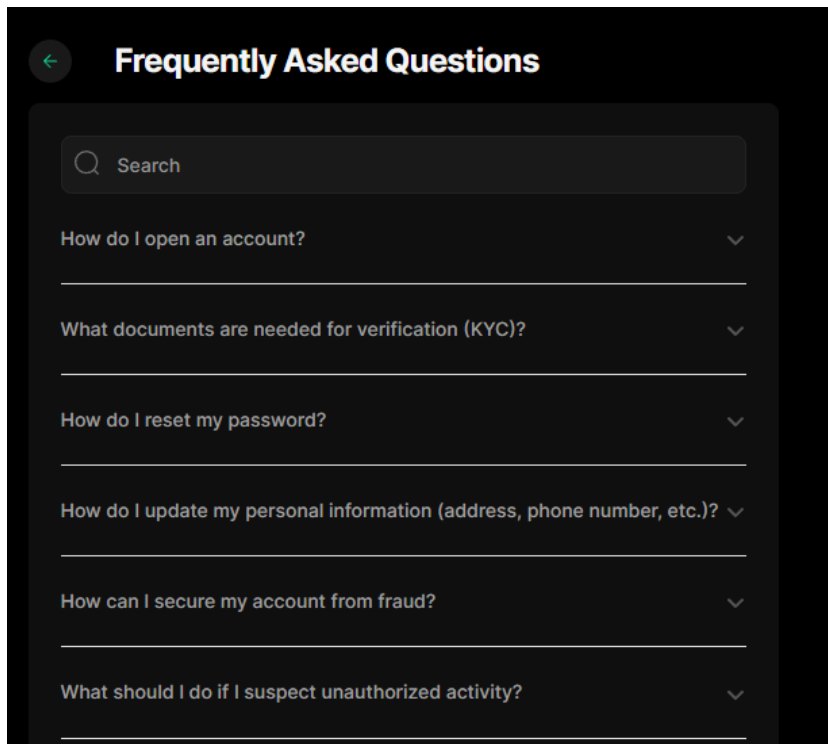
8. FAQ's

FAQ Functionality

- ☒ FAQ content loads correctly

Remarks- FAQ content loads perfectly.

Screenshots-



- ☑ **Search functionality** works (if implemented)
- ☑ **Expandable sections** work properly

Remarks- Both the search and expandable sections functionalities work absolutely perfectly.

Screenshots-

