RAJEEN KHADKA

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SOFTWARE ENGINEER

PROFILE SUMMARY

Detail-oriented and enthusiastic Software Engineer with a strong foundation in Java, C++, HTML, CSS, SQL, and JavaScript. Proven skills in leadership, problem-solving, and full-stack development. Seeking to build impactful software solutions in a collaborative, growth-driven environment.

TECHNICAL SKILLS

Programming Languages: Java, C++, JavaScript **Web Development:** HTML, CSS, Node.js, React

Databases: SQL, MongoDB

Tools & Version Control: VS Code, Eclipse, Git, GitHub

Development Practices: Agile (Scrum, Kanban)

EDUCATION

Per Scholas, New York, NY

Full Stack Developer Certificate

New York City College of Technology, Brooklyn, NY

June 2023

Bachelor's Degree. Major: Computer Systems Technology

PROJECTS

MERN Stack Cake Bakery Website

- Developed an e-commerce bakery site using MongoDB, Express.js, React, and Node.js.
- Designed a checkout system to collect and store order details securely.
- Integrated authentication and a user-friendly UI for an enhanced experience.

Rick and Morty Character Explorer

- Built a React app that fetches and displays character data from the Rick and Morty API.
- Implemented search and filtering features for better usability.

<u>INTERNSHIP</u>

NYC Department of Veterans Services, Manhattan, NY - *IT Support Intern*

January 2023 - May 2023

- Provided technical support to staff and veterans, including troubleshooting hardware/software issues, system maintenance, and documentation.
- Conducted training sessions for staff on using new systems and software, improving overall technical fluency.
- Collaborated with the IT team to ensure the smooth operation of the department's technical infrastructure.

WORK EXPERIENCE

Trader Joe's, Long Island, NY - Crew Member

April 2023 - Present

- Delivered excellent customer service, assisting with product selection and providing detailed product knowledge
- Trained new employees on store policies, customer service techniques, and inventory management
- Handled inventory orders and restocked products, ensuring shelves were always stocked efficiently.

Emack & Bolios, New York, NY - Store Manager

Sept 2016 - Oct 2022

- Managed all aspects of store operations, including staff scheduling, inventory management, and customer service
- Resolved customer complaints promptly and professionally, increasing customer satisfaction and loyalty
- Boosted sales by managing online delivery menus and social media marketing, increasing online orders by 20%
- Developed strong relationships with employees and maintained a positive working environment