

# Backend Web Development

## Assessment

### OBJECTIVE:

For this assessment, you will have to build a **REST API Ticketing System**. The logic of the system is described below:

- When a new ticket comes in, the system is expected to assign the incoming ticket to a person based on the [Round Robin Principle](#).

### INSTRUCTIONS:

- You can either use **Python Flask** or **Nodejs** for the development.
- Create a sample static data of 5 people with the following attributes and store them locally,
  1. A unique ID (use consecutive numbers. eg '#1', '#2' and so on)
  2. Name
  3. List of tickets assigned to them
- A ticket should contain the following attributes,
  1. A unique ID
  2. Issue description
  3. Assigned to (user ID)
  4. Raised by (user ID)
- The sample should be used to assign tickets to individual persons.
- The architecture of the REST API is described [here](#).

Once you have developed the REST API, please upload the source code on a GitHub Repository and deploy it on [Heroku](#) or some other cloud platform that you prefer and fill out this [google form](#) to confirm your assignment submission. Good luck!