

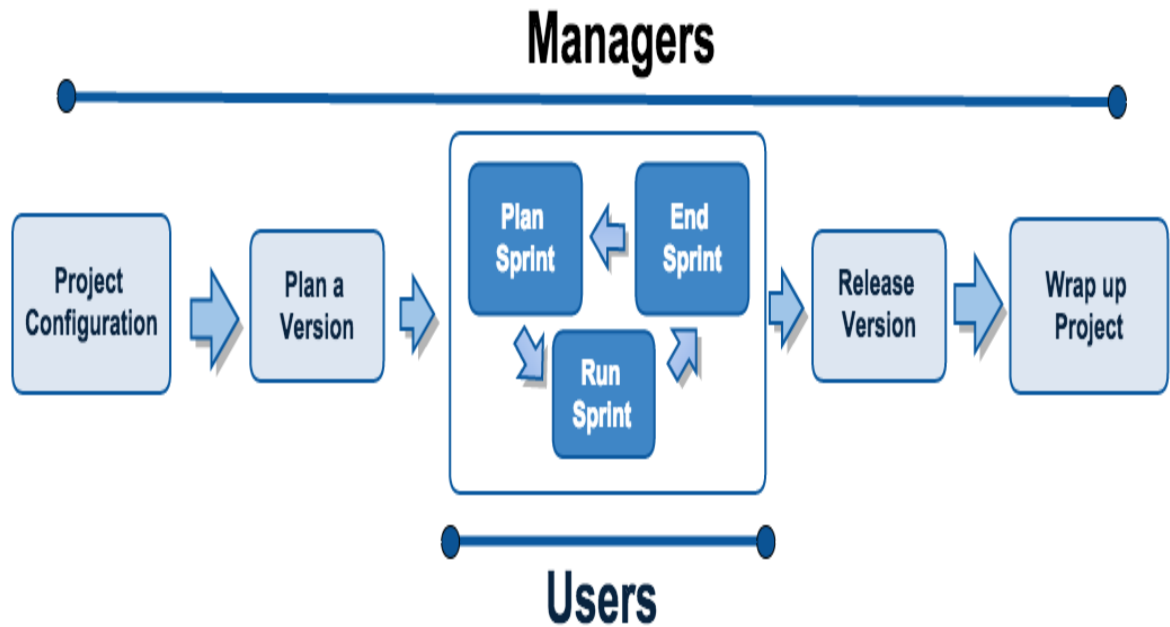
# What is Jira?

Jira is used for Agile project management. It provides a centralized platform for managing tasks, bugs, and other issues, and integrates with other tools like GitHub.

## Types of Jira Products

Jira Product	Target Audience	Key Features	Use Cases
Jira Software	Software development teams	Scrum/Kanban boards, sprint planning, issue tracking, release management	Agile project management, software development, bug tracking
Jira Service Management	IT and customer support teams	ITSM, ticketing, request, incident, and problem management	IT helpdesk, customer service, incident and change management
Jira Work Management	Business teams	Task management, customizable workflows, basic project tracking	Non-technical projects, HR processes, marketing campaigns, legal case tracking

## Jira Software Workflow



Workflow Stage	Description
Project Configuration	Managers set up the project's structure, including workflows, issue types, and permissions.
Plan a Version	Managers plan the upcoming version, deciding which features or fixes to include.
Users	Users manage the sprint lifecycle, planning, executing, and reviewing progress.
Release Version	After completing sprints, managers release the new version or feature set.
Wrap up Project	The project is completed after successful release and task completion.

## Jira Instances

Jira instances provide the actual working environment for teams, either on a cloud or server:

Instance Type	Description
Cloud Instance	Hosted by Atlassian, users access it via the cloud (e.g., yourcompany.atlassian.net).
Server Instance	Self-hosted option, where organizations manage the infrastructure and upgrades themselves.
Data Center Instance	Used for larger enterprises requiring high availability and scalability.