Scenario 10 UNL PR with insurance -> downgrade MRC

Customer: 1000007241

Account: 1000002650

##### TBORDER\_ACTION Query:-

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| CTDB\_CRE\_DATETIME | ORDER\_UNIT\_ID | ORDER\_ID | STATUS | ACTION\_TYPE | AP\_ID | REASON\_ID | CUSTOMER\_ID |
| 2025-01-06 03:07:38 | 39853 | 39852 | DO | PR | 100815427 | None | 1000007241 |

##### TBBILLING\_CHARGE Query:-

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| CHARGE\_ID | CTDB\_CRE\_DATETIME | TYPE | DESCRIPTION | ACTUAL\_PRICE | ORIGINAL\_PRICE |
| 1771399 | 2025-01-06 03:07:38 | RC | Mobile Unlimited Plan | 45 | 45 |
| 1771412 | 2025-01-06 03:07:38 | RC | IMM\_SMPP2 | 12 | 12 |
| 1771411 | 2025-01-06 03:07:38 | OC | Device first installment (Immediate) | 13.88 | 499.99 |
| 1771408 | 2025-01-06 03:07:38 | OC | Device Charge | 499.99 | 499.99 |
| 1771415 | 2025-01-06 03:07:38 | OC | Activation Charge Voice Rate Plan | 20 | 20 |

##### SUBSCRIBER Query:-

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| SUB\_STATUS | L9\_NICK\_NAME | L9\_LINEAP\_ID | PRIM\_RESOURCE\_VAL | SUBSCRIBER\_NO | CUSTOMER\_ID | EFFECTIVE\_DATE |
| A | UNLDPromo2508505 | 100815427 | 9656733872 | 26155 | 1000007241 | 2025-01-06 03:08:35 |

##### AR1\_ACCOUNT Query:-

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ACCOUNT\_ID | AR\_BALANCE | ACCOUNT\_STATUS | WRITE\_OFF\_STATUS | COLLECTION\_INDICATOR | CUSTOMER\_NO |
| 1000002650 | 0 | O | R | N | 1000007241 |

##### AR1\_PAYMENT\_DETAILS Query:-

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| PAYMENT\_ID | AMOUNT | TRANSACTION\_ID | DEPOSIT\_DATE | ACCOUNT\_ID |
| 13148 | 130.88 | 39134 | 2025-01-06 00:00:00 | 1000002650 |

##### AR1\_CUSTOMER\_CREDIT Query:-

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ACCOUNT\_ID | INVOICE\_ID | CHARGE\_CODE | AMOUNT | TAX\_AMOUNT | CREDIT\_REASON | CREDIT\_LEVEL\_CODE | BALANCE\_IMPACT\_CODE | CHG\_REVENUE\_CODE |
| 1000002650 | 51444 | IMM\_ACLCRD | 499.99 | 0 | ACLCRD | ACC | I | OC |

##### AR1\_CHARGES Query:-

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ACCOUNT\_ID | INVOICE\_ID | CHARGE\_CODE | AMOUNT | TAX\_AMOUNT | L3\_PHYSICAL\_ITEM\_ID |
| 1000002650 | 51443 | ACTFEE\_V10 | 19.76 | 0.24 | None |
| 1000002650 | 51443 | DEVICE | 499.99 | 40 | 50113984999834 |
| 1000002650 | 51443 | IMM\_UNLSP001 | 42.57 | 2.43 | None |
| 1000002650 | 51443 | IMM\_SMPP2 | 11.11 | 0.89 | None |
| 1000002650 | 51443 | EIPDVC1 | 13.88 | 0 | 50113984999834 |

##### AR3\_ORDER\_REFERENCE Query:-

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| L9\_DYNAMIC\_ATTRIBUTES | ACCOUNT\_ID | STATUS | PHYSICAL\_ITEM\_ID | ORDER\_ACTION\_ID |
| None | 1000002650 | N | 50113984999834 | 39853 |

##### BL9\_INSTALLMENT\_PLAN Query:-

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| EIP\_ID | CUSTOMER\_ID | SUBSCRIBER\_ID | TOTAL\_INST\_NO | DEVICE\_PLAN\_START\_DATE | PLAN\_STATUS | TOTAL\_AMOUNT | TOTAL\_BILLED\_AMOUNT | BILLED\_INST\_NO |
| 39853 | 1000007241 | 26155 | 36 | 2025-01-06 00:00:00 | In progress | 499.99 | 13.88 | 1 |

##### BL9\_INSTALLMENT\_PLAN Query:-

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| EIP\_ID | BILLED\_INST\_NO | EXCHANGED\_EIP | DPP\_TYPE | OFFER\_ID | IMEI | ACCELERATE\_IND | ACCREASON | REMBALANCE | OFFER\_INSTANCE\_ID |
| 39853 | 1 | 0 | 0 | 8415197 | 50113984999834 | N | None | None | 10102548 |

##### BL1\_RC\_RATES Query:-

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| CHARGE\_CODE | EFFECTIVE\_DATE | EXPIRATION\_DATE | AMOUNT | SERVICE\_RECEIVER\_ID | RECEIVER\_CUSTOMER | PAY\_CHANNEL\_NO | CYCLE\_CODE | IMEI |
| UNLSP001 | 2025-01-06 00:00:00 | None | 45 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SMPP2 | 2025-01-06 00:00:00 | None | 12 | 26155 | 1000007241 | 1000002650 | 6 | 50113984999834 |
| SCUNLSP | 2025-01-06 00:00:00 | None | 10 | 26155 | 1000007241 | 1000002650 | 6 | 0 |

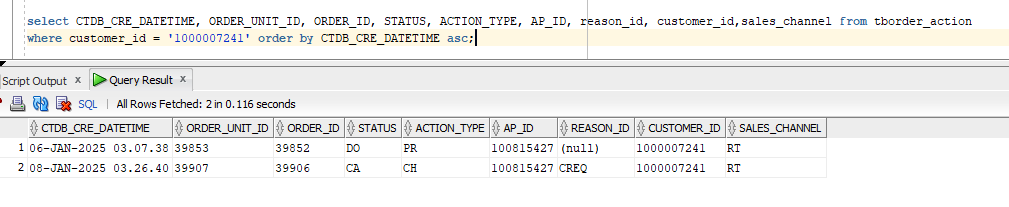
##### BL1\_RC\_RATES Query:-

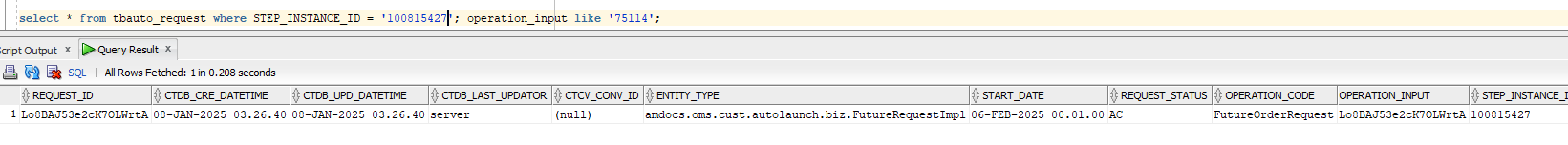
|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| CHARGE\_CODE | AMOUNT | SERVICE\_RECEIVER\_ID | RECEIVER\_CUSTOMER | IFM\_PER\_BO | L9OCD | OCD |
| UNLSP001 | 45 | 26155 | 1000007241 | Y | 20250106 | None |
| SMPP2 | 12 | 26155 | 1000007241 | Y | 20250106 | None |
| SCUNLSP | 10 | 26155 | 1000007241 | N | 20250106 | None |

##### BL1\_CHARGE\_REQUEST Query:-

|  |  |  |
| --- | --- | --- |
| COUNT(\*) | CHARGE\_CODE | AMOUNT |
| 35 | EIPDEVICE | 13.88 |
| 1 | EIPDEVICE | 14.19 |

Downgrade





##### TBORDER\_ACTION Query:-

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| CTDB\_CRE\_DATETIME | ORDER\_UNIT\_ID | ORDER\_ID | STATUS | ACTION\_TYPE | AP\_ID | REASON\_ID | CUSTOMER\_ID |
| 2025-01-06 03:07:38 | 39853 | 39852 | DO | PR | 100815427 | None | 1000007241 |
| 2025-01-08 03:26:40 | 39907 | 39906 | CA | CH | 100815427 | CREQ | 1000007241 |
| 2025-02-06 03:35:09 | 39928 | 39927 | DO | CH | 100815427 | CREQ | 1000007241 |
| 2025-02-06 03:35:09 | 39931 | 39930 | DO | PR | 100815765 | CREQ | 1000007241 |

##### TBBILLING\_CHARGE Query:-

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| CHARGE\_ID | CTDB\_CRE\_DATETIME | TYPE | DESCRIPTION | ACTUAL\_PRICE | ORIGINAL\_PRICE |

##### SUBSCRIBER Query:-

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| SUB\_STATUS | L9\_NICK\_NAME | L9\_LINEAP\_ID | PRIM\_RESOURCE\_VAL | SUBSCRIBER\_NO | CUSTOMER\_ID | EFFECTIVE\_DATE |
| A | UNLDPromo2508505 | 100815427 | 9656733872 | 26155 | 1000007241 | 2025-01-06 03:08:35 |

##### AR1\_ACCOUNT Query:-

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ACCOUNT\_ID | AR\_BALANCE | ACCOUNT\_STATUS | WRITE\_OFF\_STATUS | COLLECTION\_INDICATOR | CUSTOMER\_NO |
| 1000002650 | 0 | O | R | N | 1000007241 |

##### AR1\_PAYMENT\_DETAILS Query:-

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| PAYMENT\_ID | AMOUNT | TRANSACTION\_ID | DEPOSIT\_DATE | ACCOUNT\_ID |
| 13148 | 130.88 | 39134 | 2025-01-06 00:00:00 | 1000002650 |

##### AR1\_CUSTOMER\_CREDIT Query:-

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ACCOUNT\_ID | INVOICE\_ID | CHARGE\_CODE | AMOUNT | TAX\_AMOUNT | CREDIT\_REASON | CREDIT\_LEVEL\_CODE | BALANCE\_IMPACT\_CODE | CHG\_REVENUE\_CODE |
| 1000002650 | 51444 | IMM\_ACLCRD | 499.99 | 0 | ACLCRD | ACC | I | OC |

##### AR1\_CHARGES Query:-

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ACCOUNT\_ID | INVOICE\_ID | CHARGE\_CODE | AMOUNT | TAX\_AMOUNT | L3\_PHYSICAL\_ITEM\_ID |
| 1000002650 | 51443 | ACTFEE\_V10 | 19.76 | 0.24 | None |
| 1000002650 | 51443 | DEVICE | 499.99 | 40 | 50113984999834 |
| 1000002650 | 51443 | IMM\_UNLSP001 | 42.57 | 2.43 | None |
| 1000002650 | 51443 | IMM\_SMPP2 | 11.11 | 0.89 | None |
| 1000002650 | 51443 | EIPDVC1 | 13.88 | 0 | 50113984999834 |

##### AR3\_ORDER\_REFERENCE Query:-

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| L9\_DYNAMIC\_ATTRIBUTES | ACCOUNT\_ID | STATUS | PHYSICAL\_ITEM\_ID | ORDER\_ACTION\_ID |
| None | 1000002650 | N | 50113984999834 | 39853 |

##### BL9\_INSTALLMENT\_PLAN Query:-

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| EIP\_ID | CUSTOMER\_ID | SUBSCRIBER\_ID | TOTAL\_INST\_NO | DEVICE\_PLAN\_START\_DATE | PLAN\_STATUS | TOTAL\_AMOUNT | TOTAL\_BILLED\_AMOUNT | BILLED\_INST\_NO |
| 39853 | 1000007241 | 26155 | 36 | 2025-01-06 00:00:00 | In progress | 499.99 | 13.88 | 1 |

##### BL9\_INSTALLMENT\_PLAN Query:-

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| EIP\_ID | BILLED\_INST\_NO | EXCHANGED\_EIP | DPP\_TYPE | OFFER\_ID | IMEI | ACCELERATE\_IND | ACCREASON | REMBALANCE | OFFER\_INSTANCE\_ID |
| 39853 | 1 | 0 | 0 | 8415197 | 50113984999834 | N | None | None | 10102548 |

##### BL1\_RC\_RATES Query:-

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| CHARGE\_CODE | EFFECTIVE\_DATE | EXPIRATION\_DATE | AMOUNT | SERVICE\_RECEIVER\_ID | RECEIVER\_CUSTOMER | PAY\_CHANNEL\_NO | CYCLE\_CODE | IMEI |
| SPCTRMDSC\_BTGSP | 2025-02-06 00:00:00 | None | 0 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| BTGSP002 | 2025-02-06 00:00:00 | None | 20 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SPCTRMDSC\_BTGSP | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 0 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| BTGSP002 | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 20 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SPCTRMDSC\_BTGSP | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 0 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| BTGSP002 | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 20 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SPCTRMDSC\_BTGSP | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 0 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| BTGSP002 | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 20 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| BTGSP002 | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 20 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SPCTRMDSC\_BTGSP | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 0 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| BTGSP002 | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 20 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SPCTRMDSC\_BTGSP | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 0 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SPCTRMDSC\_BTGSP | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 0 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| BTGSP002 | 2025-02-06 00:00:00 | 2025-02-05 00:00:00 | 20 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| SMPP2 | 2025-01-06 00:00:00 | None | 12 | 26155 | 1000007241 | 1000002650 | 6 | 50113984999834 |
| SCUNLSP | 2025-01-06 00:00:00 | 2025-02-05 00:00:00 | 10 | 26155 | 1000007241 | 1000002650 | 6 | 0 |
| UNLSP001 | 2025-01-06 00:00:00 | 2025-02-05 00:00:00 | 45 | 26155 | 1000007241 | 1000002650 | 6 | 0 |

##### BL1\_RC\_RATES Query:-

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| CHARGE\_CODE | AMOUNT | SERVICE\_RECEIVER\_ID | RECEIVER\_CUSTOMER | IFM\_PER\_BO | L9OCD | OCD |
| SPCTRMDSC\_BTGSP | 0 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| BTGSP002 | 20 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| SPCTRMDSC\_BTGSP | 0 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| BTGSP002 | 20 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| SPCTRMDSC\_BTGSP | 0 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| BTGSP002 | 20 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| SPCTRMDSC\_BTGSP | 0 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| BTGSP002 | 20 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| BTGSP002 | 20 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| SPCTRMDSC\_BTGSP | 0 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| BTGSP002 | 20 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| SPCTRMDSC\_BTGSP | 0 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| SPCTRMDSC\_BTGSP | 0 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| BTGSP002 | 20 | 26155 | 1000007241 | N | 20250206 | 20250206 |
| SMPP2 | 12 | 26155 | 1000007241 | Y | 20250106 | 20250106 |
| SCUNLSP | 10 | 26155 | 1000007241 | N | 20250106 | 20250106 |
| UNLSP001 | 45 | 26155 | 1000007241 | Y | 20250106 | 20250106 |

##### BL1\_CHARGE\_REQUEST Query:-

|  |  |  |
| --- | --- | --- |
| COUNT(\*) | CHARGE\_CODE | AMOUNT |
| 35 | EIPDEVICE | 13.88 |
| 1 | EIPDEVICE | 14.19 |

