



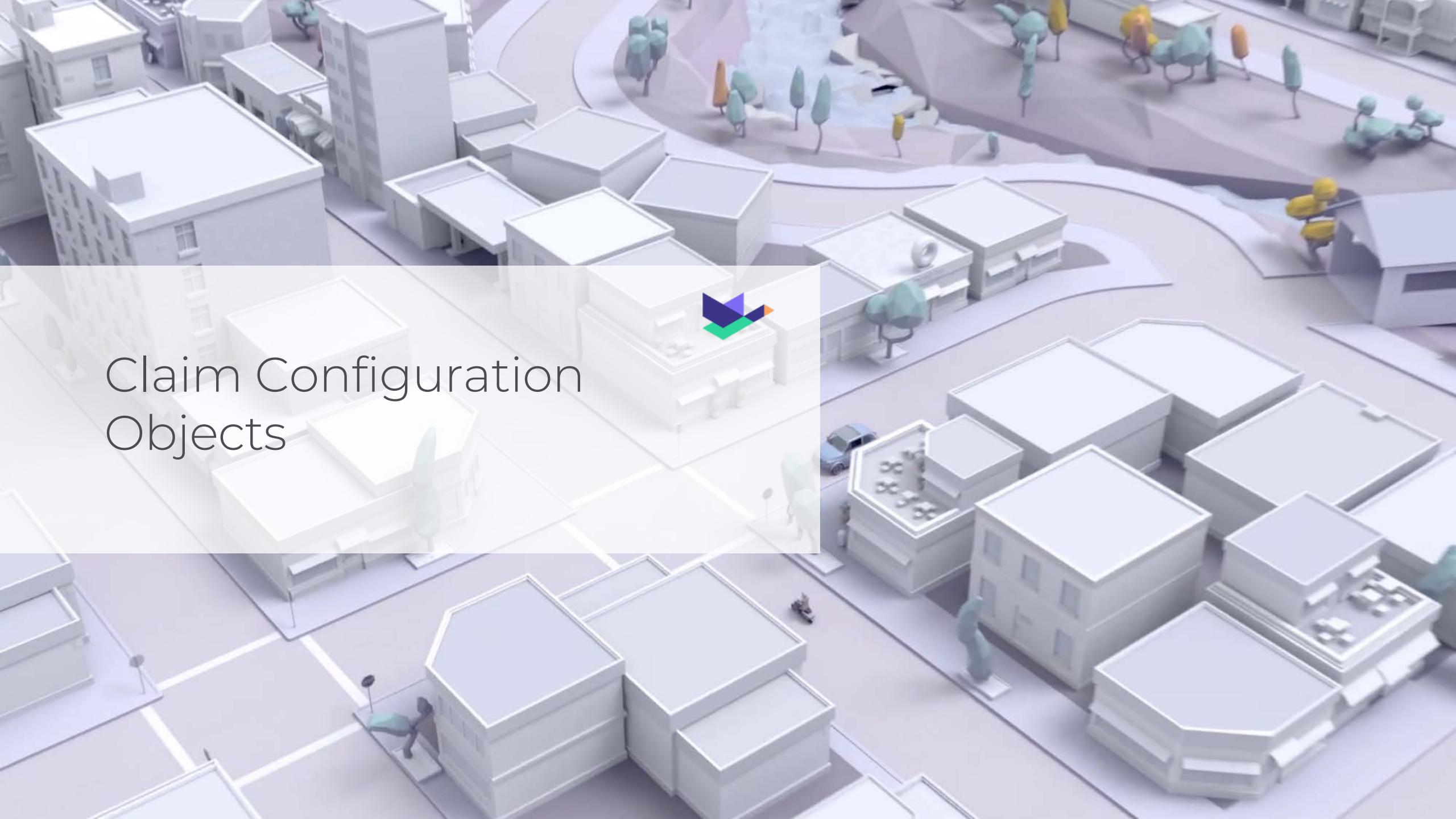
Claims Configuration Overview



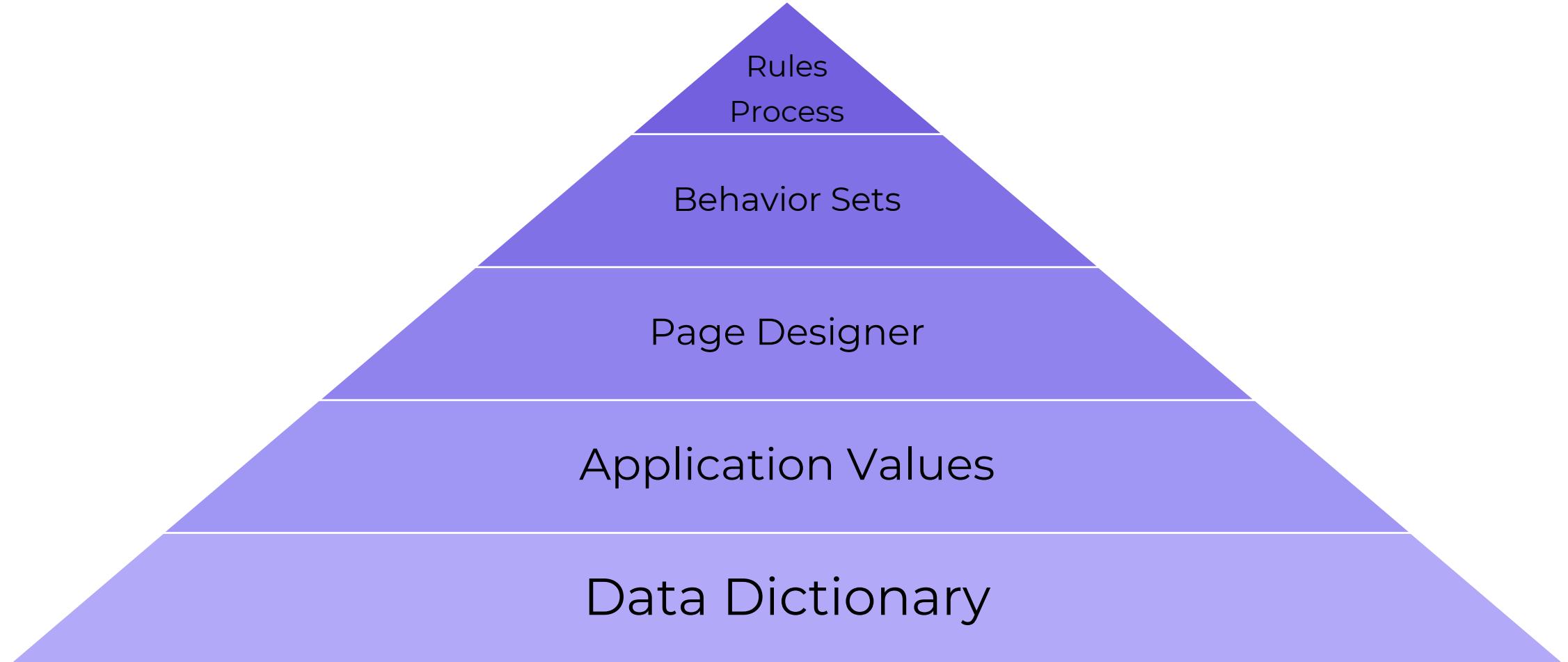
Objectives

- ▶ Identify the structure and components of the configuration hierarchy.
- ▶ Identify how to use the Data Dictionary and Application Values components
- ▶ Identify how to use the page designer component.

Claim Configuration Objects



Configuration Object Hierarchy



Data Objects

The screenshot displays the Data Dictionary interface for managing business objects. On the left, a sidebar lists various data objects under the 'Desktop' category, with 'Claim Data Object' selected. The main content area shows the 'Claim Data Object' details, including its name ('Claim Data Object') and description ('A demand by a person or an organization that is seeking to recover for a loss. A claim may be made against an individual or an insurance company. The actual or potential assertion of a right of payment.'). Below this, a table lists standard data object names and descriptions. On the right, a large table lists fields with their names and business data types.

Field Name	Business Data Type
Account Location Code	Text
Account Location Description	Text
Automated Payment	Yes/No
Claim File Status	Single Valid Value
Claim File Type	Single Valid Value
Claim Group Push Date	Date
Claim ID	Text

Data Objects

The screenshot shows a software application window with a navigation bar at the top. The navigation bar includes links for Home, Data Dictionary (which is currently selected), Extension Points, Page Designer, and Application Values. Below the navigation bar, there is a breadcrumb trail: Home > Standard Data Objects > Standard Data Object: Claim Data Object. A green button labeled "Desktop" is visible on the left. On the right, a list of standard data objects is displayed, starting with "Claim Data Object" (which is highlighted in blue) and followed by "Address", "Alerts", "Analytics", "Benefits", and "Claim". Below this list are three additional items: "Claim Data Object" (highlighted in green), "Claim Financial Summary CG Data Object", and "ClaimAndLossCriteriaDTO".

- Approximately 90 core business objects defining 60 business entities.
- Represent modeled table structure.

Data Objects

- Approximately 90 core business objects defining 60 business entities.
- Represent modeled table structure.

The screenshot displays the Data Dictionary interface for managing standard data objects. On the left, a navigation pane shows a tree structure under 'Desktop' with nodes like Address, Alerts, Analytics, Benefits, and Claim. The 'Claim' node is expanded, and 'Claim Data Object' is selected. The main content area shows the 'Claim Data Object' details page. It includes fields for Name (Claim Data Object) and Description (A demand by a person or an organization that is seeking to recover for a loss. A claim may be made against an individual or an insurance company. The actual or potential assertion of a right of payment.). Below this, a 'Standard Data Objects' section shows a table with no records. To the right, a large table lists various fields with their names and business data types:

Field Name	Business Data Type
Account Location Code	Text
Account Location Description	Text
Automated Payment	Yes/No
Claim File Status	Single Valid Value
Claim File Type	Single Valid Value
Claim Group Push Date	Date
Claim ID	Text

Application Values

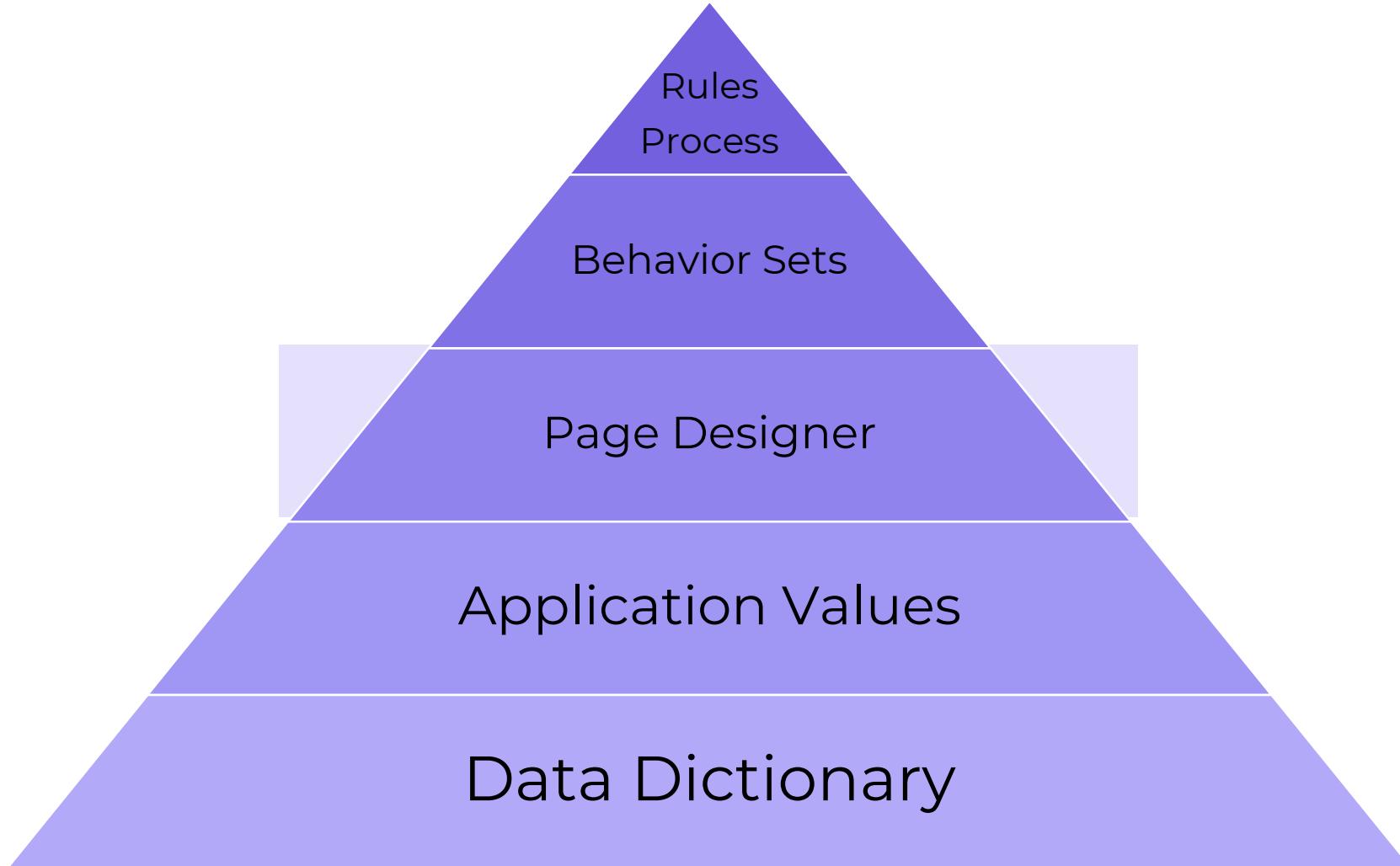
- ▶ Application Values gives the configurator ability to manage the values.
- ▶ Code categories contain sets of regularly used values that are leveraged by application layers.

The screenshot shows the 'Application Values' interface with the 'Active Transmissions' code category selected. The top navigation bar includes links for Home, Data Dictionary, Extension Points, Page Designer, Application Values (selected), Templates, Search, Coverage Maintenance, and F&C Configuration. A blue callout points to the 'Application Values' button in the top right corner. The main content area displays the 'Active Transmissions' category details, which include:

- Category Details:**
 - Category Name:** Active Transmissions
 - Application Classification:** Claims
 - Description:** Integration Code Category for Active Transmissions and not useable for extended fields.
 - Features:** (dropdown menu)
 - WorkItem(s):** (dropdown menu)
- Valid Values:** (link)
- Code Category Relationships:** (link)

A sidebar on the left lists various claims-related categories, and a 'Where Used' section on the right shows a link to 'View All References'.

Page Designer



Page Designer

Home Data Dictionary ▾ Extension Points ▾ **Page Designer** Application Values ▾ Templates ▾ Search Coverage Maintenance ▾ F&C Configuration ▾

Home » Page: Key Facts

Pages

- Claim Service Portal
- Desktop
- Enterprise Components
- Financials
- FNOL**
- FNOL

Additional Insured View

Employment & Compensation

Involved Insured List

Key Facts

Loss Details

Manual Policy

Mark in Error

Participant Details

Policy Details - Automobile

Key Facts

FNOL KeyFacts page details section for Package(Auto Section) [List View](#)

What type of accident?

Add Third Party Vehicle [Window Launcher](#)

Who had been drinking or involved with drugs?

Who / What?

Was anybody taken to Hospital?

Was there any fuel spill?

Where?

Did What?

Settings

Page Properties

Name: FNOL KeyFacts page details section for Package(Auto Section)

Description: Display Group containing FNOL KeyFacts details for Package Claims -- Auto Section

Effective Date: 1/1/1800

Expiration Date: 12/31/9999

Label Placement: Left Label Placement

Allow Override of default locale: Yes

Custom Data Objects: [FNOL Key Facts Custom Data Object](#)

Page Designer

The screenshot shows the Page Designer application interface. The top navigation bar includes links for Home, Data Dictionary, Extension Points, Page Designer (which is selected and highlighted in blue), Application Values, Templates, Search, Coverage Maintenance, and F&C Configuration.

The breadcrumb navigation indicates the current location is Home > Page: Key Facts.

The left sidebar contains two main sections:

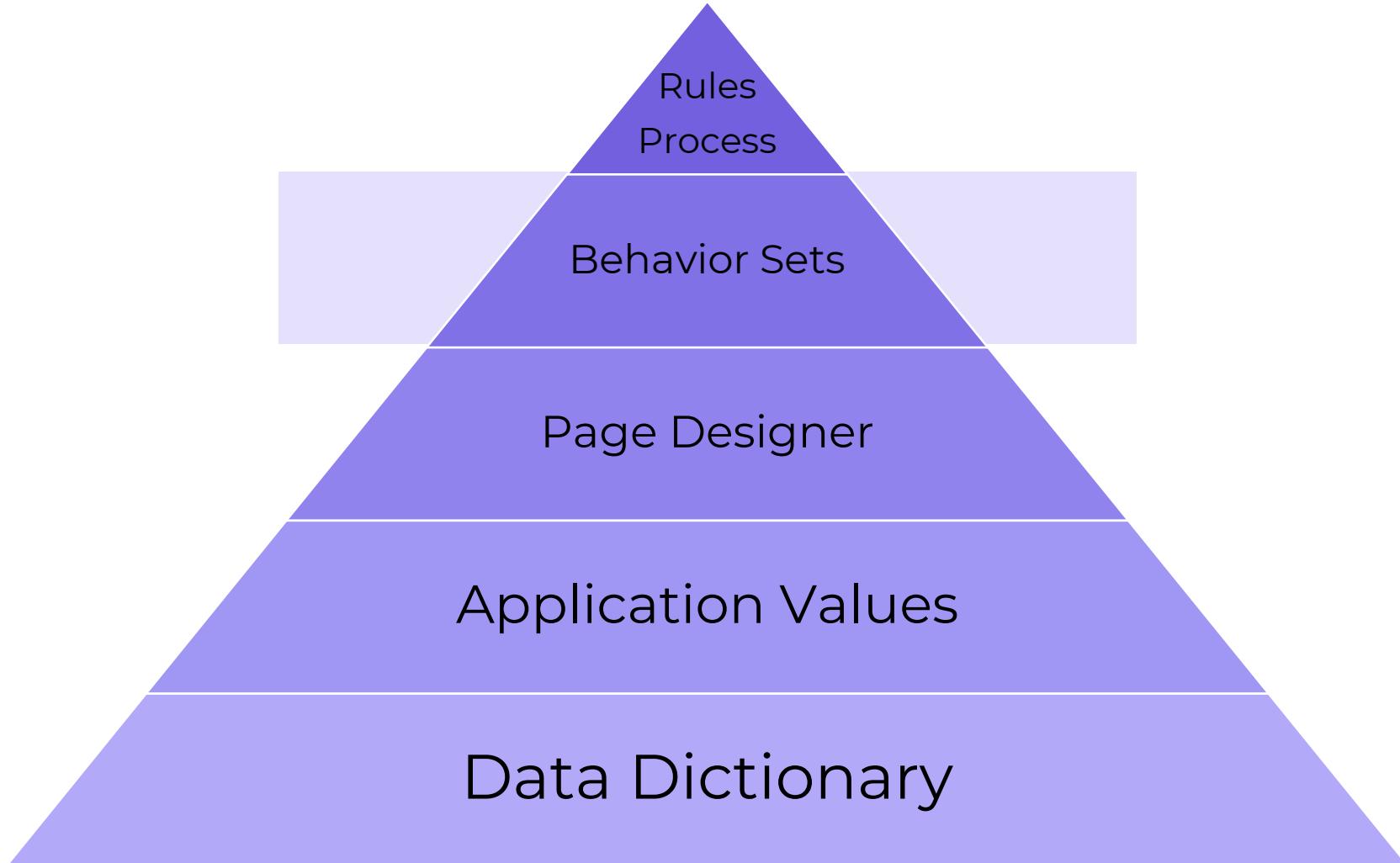
- Pages:** Includes links to Claim Service Portal, Desktop, Enterprise Components, Financials, FNOL (selected and expanded), FNOL, and Search.
- Fields:** Includes links to Available Fields, New Field, and Search.

The main content area is titled "Key Facts" and displays "Additional Factors Information". It contains the following questions and input fields:

- Was a machine or tool involved in this accident?
- Were there any safety violations?
- What is the name/type of the machine?
- What is the machine part?
- Is the machine defective?
- What is the defect?
- What is the name/type of tool?
- Did the employer supply the equipment?
- Was the employer's equipment used?
- Describe the safety violations?

Below the input fields, there is a section titled "FNOL Additional Factors Detailed Information".

Behavior Sets



Behavior Sets

Home Data Dictionary Extension Points Page Designer Application Values Templates Search Coverage Maintenance F&C Configuration

Home > Standard Data Object: Claim Data Object > Standard Field: Claim Number

Claim Number

General Behaviors

Behavior Set Add

View by Status: Active

Enable Claim Number on Bulk Payment LightBox

Default Configuration View

Add or Edit Receipt Detail Lightbox or Save Receipt Detail

Disable Claim Number on Edit Bulk Payment Lightbox

Compare Behavior Sets

Default Configuration View

Back Cancel Delete Create Like Save

Details

* Behavior Set Name: Default Configuration View

* Effective Date: 1/1/1800

* Expiration Date: 12/31/9999

Field Name: Claim Number Business Data Type: Text

Field Description: System generated unique number assigned to a claim after it is saved in the system.

Features WorkItem(s)

Scope

Properties

If Field properties vary by Scope, configure specific Scope for this Behavior Set.

Values

Field Length: 12

Default Value

Always Never By Expression

Required

Always Never By Expression

Visible

Always Never By Expression

Editable

Always Never By Expression

Cancel Delete Create Like Save Back

Desktop

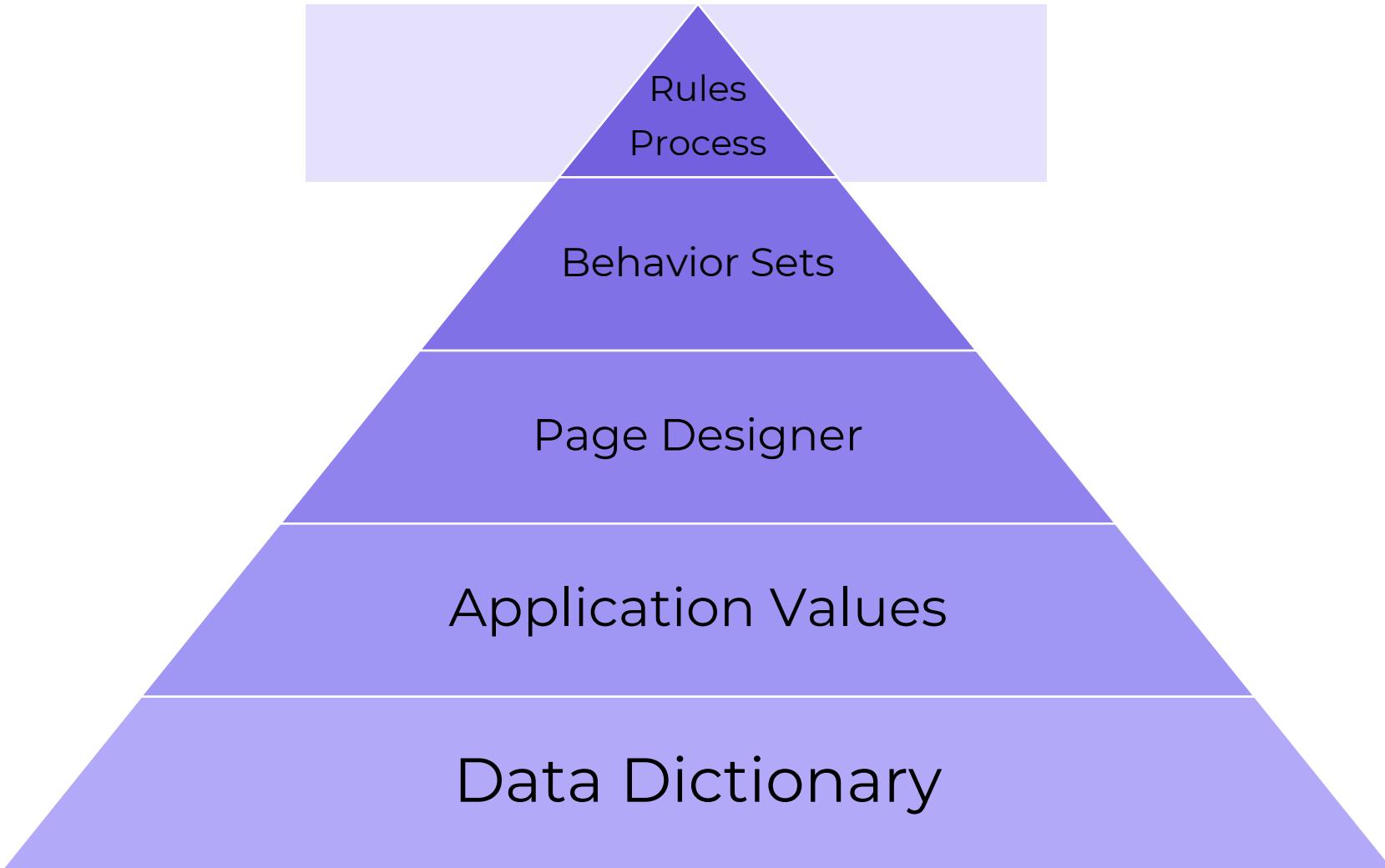
Address Alerts Analytics Benefits Claim Claim Data Object Claim Financial Summary CG Data Object ClaimAndLossCriteriaDTO ClaimFilterCriteriaDTO ClaimID and ClaimantIDs Data Object List FNOL Get Policy Details For Multi Item Data Object FNOL Update Policy Details For Multi Item Data Object FNOL Update Policy Details With Multi Item Types Data Object Get Claim Full Data Object LineFilterCriteriaDTO Loss Data Object Loss Filter Criteria Data Object Mitchell Data Object Mitchell Medicare Data Object Mitchell Medicare Data Object List Mitchell Medicare Response Data Object ParticipantFilterCriteriaDTO PerformerFilterCriteriaDTO Total Payment Obligation Claimant Data Object List WC State Reporting Admin Data Object Workers Compensation Loss Data Object

Claim Allocation Claim Group Damages / Benefits Forms and Corr Injury Management Item Liability Line Litigation Medicare

Rules



Rules



Rules: Breaking Down Requirements

- ▶ Functional requirements can be broken down into configuration object components.

Example Rule:

Action point

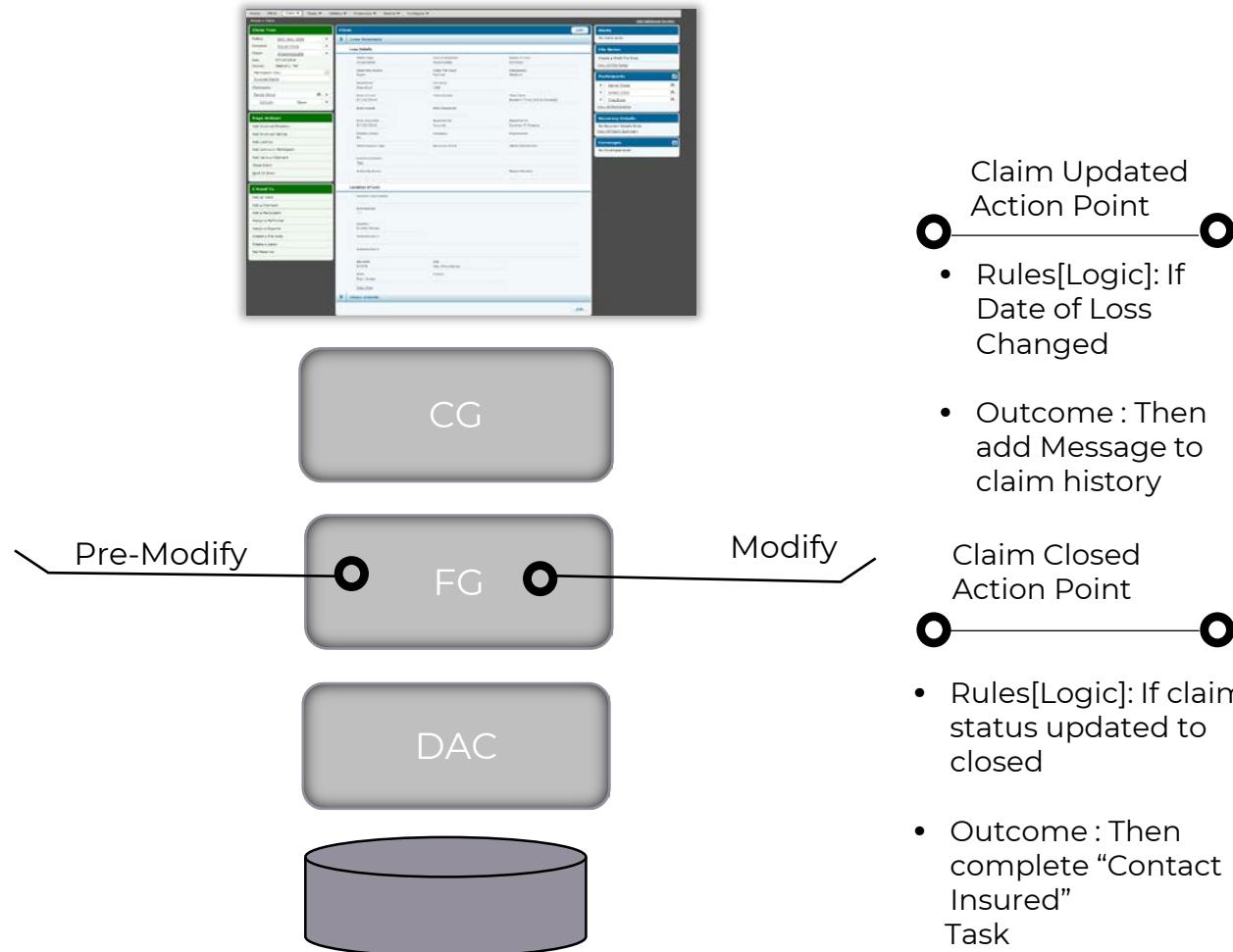
Rule Expression

Whenever a claim is updated, if it is an auto claim

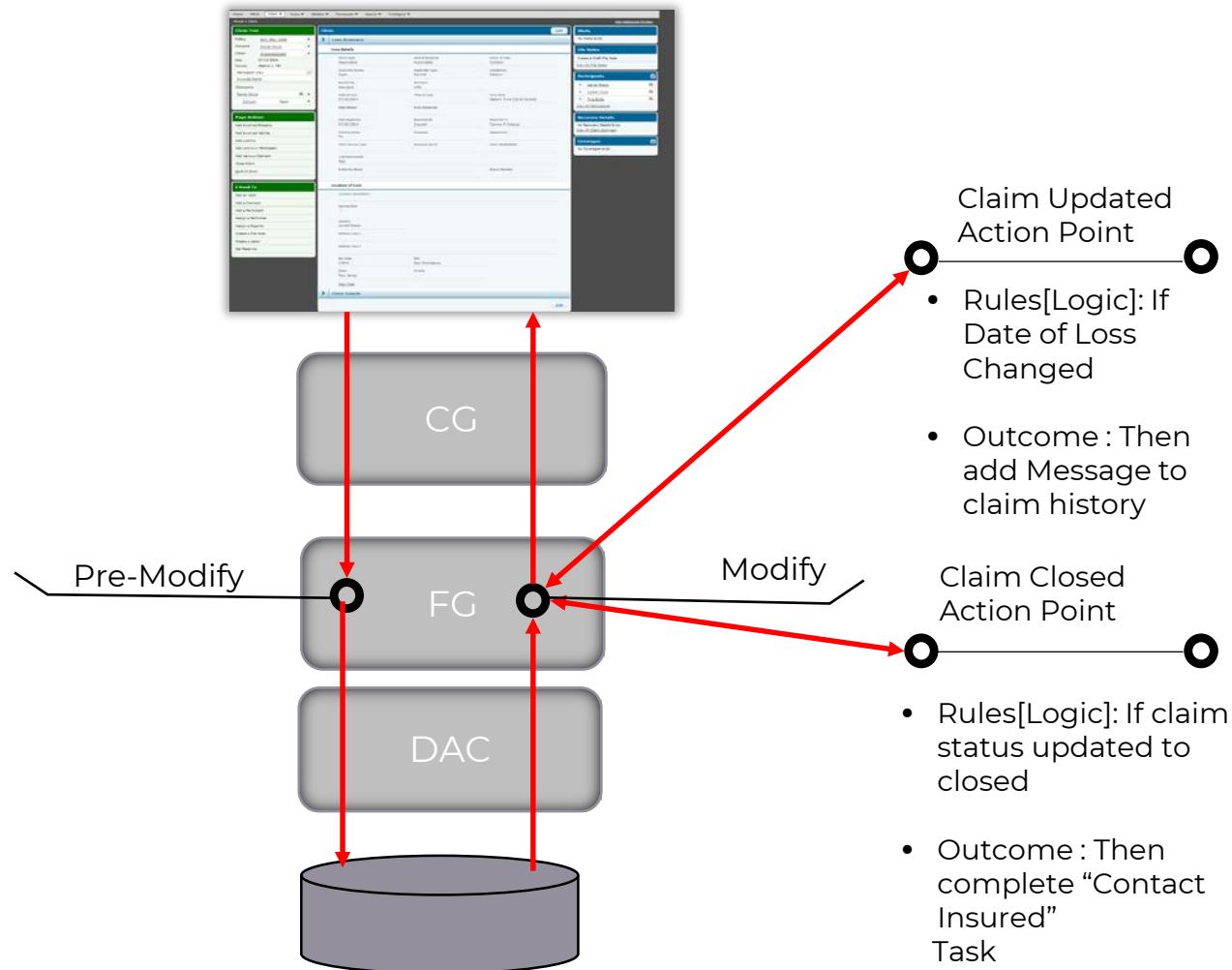
Activity Generate a Claim History message indicating that the claim was updated.

Outcome

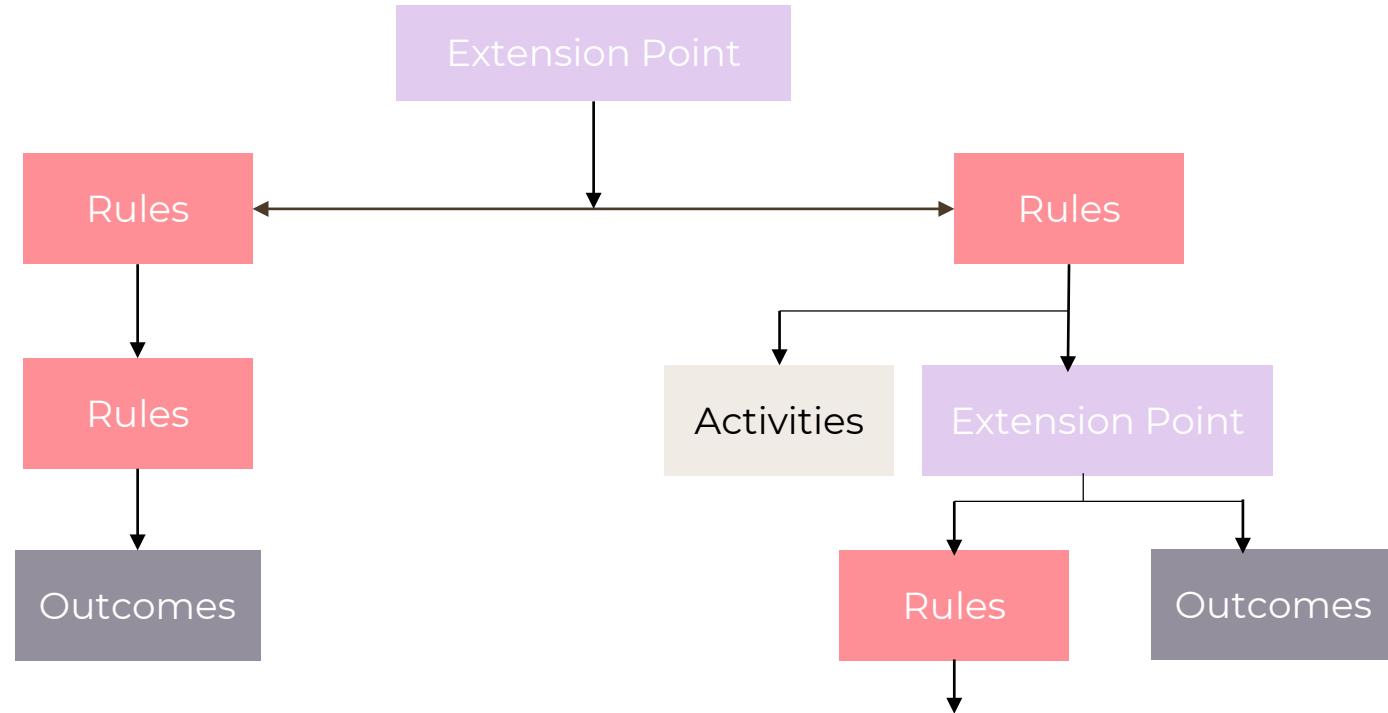
Overview



Overview

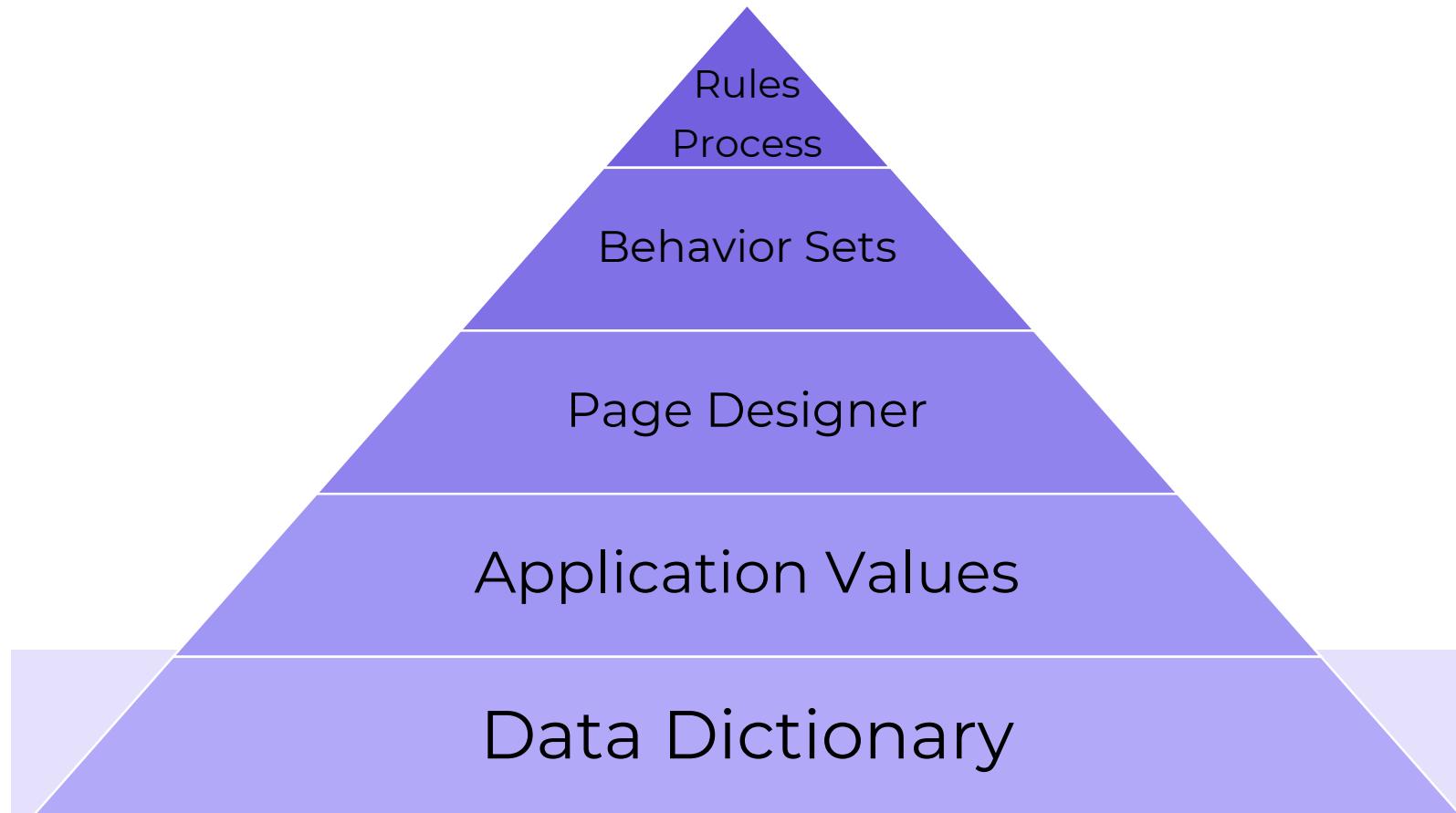


Rules: Anatomy



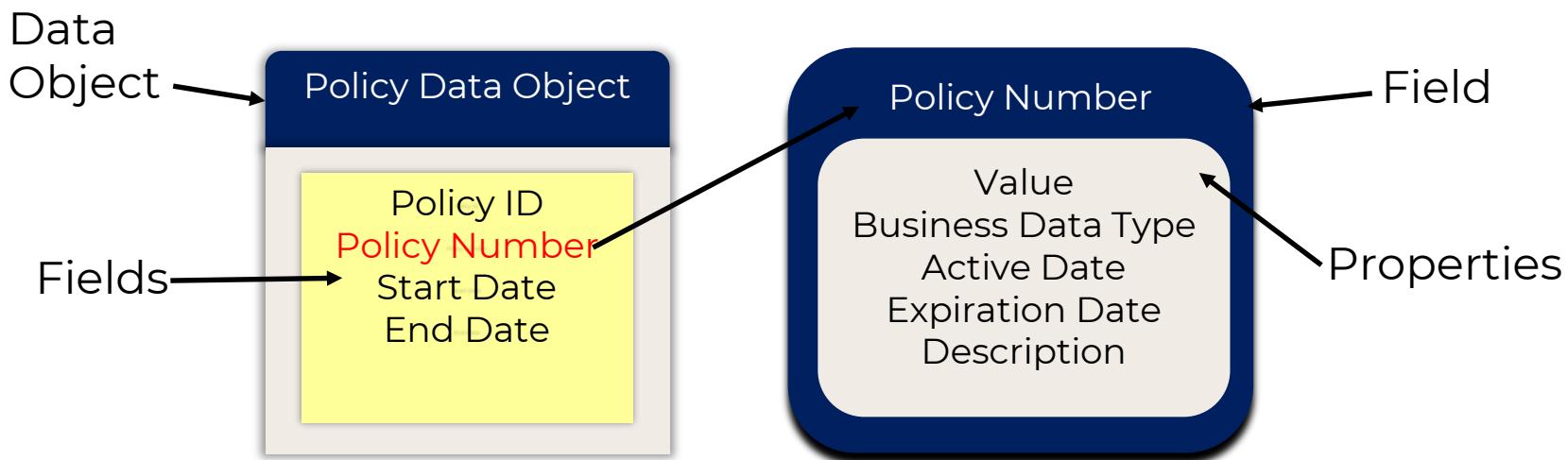
Data Dictionary Overview

- If one were to view Claims Studio as a hierarchy, Data Dictionary would be the foundation from which everything is derived.



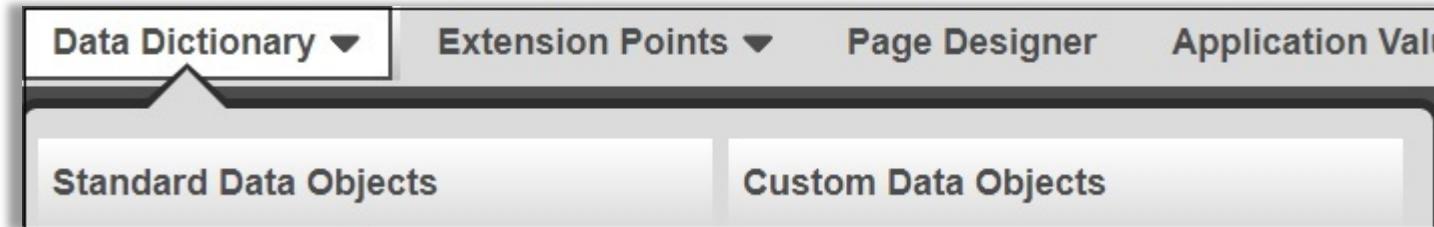
Data Items

- ▶ Hold all of the business data of the application
- ▶ Made up of properties
- ▶ Business related fields are grouped into containers called Data Objects



Standard Data Object VS Custom Data Object

- ▶ Standard Data Objects are static and new fields cannot be added through Claims Studio here
- ▶ Custom Data Objects is where new Data Items can be added



Data Dictionary Overview

The screenshot shows the Data Dictionary Overview page with the following sections:

- Recently Modified**: A table with columns Name, Type, and Modified. It displays the message "No records to display." A hand cursor is hovering over the header of the table.
- Change Reason**: A section where users can select values to ensure they are prefilled across all pages. It includes dropdowns for Features and WorkItem(s), and buttons for Reset and Save.
- Application Locale**: A section for managing application locales. It shows the Current Locale as "English - United States" and the Change Configuration Locale also as "English - United States". A Save button is present.
- Quick Search**: A search interface with fields for "I'm looking for" (set to "Actions/Outcomes"), "Where Name" (set to "Begins With"), and an "Enter Name" input field. A Search button is at the bottom.
- Announcements**: A list of news items:
 - P/C Insurers Improved Results in Q1**: The U.S. property/casualty insurance industry saw its combined ratio improve by nearly five points in the 2018 first quarter and net underwriting income grow at a healthy clip, A.M. Best said in a special report. A combined ratio of 94.8 ...
 - Alberto, 2018's First Named Storm, Heading for Florida, Southeast Coast**: Meet Alberto, the first named storm of 2018. The sub-tropical storm off Mexico's Yucatan Peninsula is expected to bring heavy rain to western Cuba and much of Florida early next week, the National Hurricane Center in Miami said Friday. Alberto ...
 - Illinois Lawmakers Send Governor Bill Legalizing Industrial Hemp**: The Illinois House has sent the governor a measure legalizing industrial hemp. The House voted 106-3 this week to allow hemp cultivation for commercial use. Hemp is a form of the cannabis plant distinct from marijuana. It does not produce ...

Data Dictionary Overview

The screenshot shows the Data Dictionary Overview page with the following interface elements:

- Top Navigation:** Home, Data Dictionary (highlighted), Extension Points, Page Designer, Application Values, Templates, Search, Coverage Maintenance, F&C Configuration.
- Left Sidebar:** Home, Recents, Name (highlighted), No recent items.
- Standard Data Objects:** Claim Service Portal, Desktop, Enterprise Components, Financials, FNOL, Integration, System.
- Custom Data Objects:** Claim Service Portal, Desktop, Enterprise Components, Financials, FNOL (highlighted), Integration, System.
- Save Button:** A button with a checkmark icon and the word "Save".
- Application Locale:** Current Locale (English - United States), Change Configuration Locale (English - United States), Save button.
- Announcements:**
 - P/C Insurers Improved Results in Q1:** The U.S. property/casualty insurance industry saw its combined ratio improve by nearly five points in the 2018 first quarter and net underwriting income grow at a healthy clip, A.M. Best said in a special report. A combined ratio of 94.8 ...
 - Alberto, 2018's First Named Storm, Heading for Florida, Southeast Coast:** Meet Alberto, the first named storm of 2018. The sub-tropical storm off Mexico's Yucatan Peninsula is expected to bring heavy rain to western Cuba and much of Florida early next week, the National Hurricane Center in Miami said Friday. Alberto ...
 - Illinois Lawmakers Send Governor Bill Legalizing Industrial Hemp:** The Illinois House has sent the governor a measure legalizing industrial hemp. The House voted 106-3 this week to allow hemp cultivation for commercial use. Hemp is a form of the cannabis plant distinct from marijuana. It does not produce ...
- Quick Search:** I'm looking for (Actions/Outcomes dropdown), Where Name (Begins With dropdown), Enter Name input field, Search button.
- Page URL:** localhost/ADCC01_AFS.Claims.Consoles/Dashboard/_Navigation.aspx?PAGE=LGCLTABLE&INPUTS=CatKey%3dFNOL&ACTION=1&UserStatId=3C65E36B10D41225

Data Dictionary Overview

The screenshot shows the Data Dictionary interface for a custom data object named "FNOL Call Wrap-Up Custom Data Object".

Left Sidebar: A tree view under the "FNOL" category, with "FNOL Call Wrap-Up Custom Data Object" selected. Other items in the tree include "FNOL Employment & Compensation Custom Data Object", "FNOL Key Facts Custom Data Object", "FNOL Loss Details Custom Data Object", "FNOL Loss Intake Custom", "FNOL Participant Details Custom Data Object", "FNOL Person Custom Data Object", "FNOL Property Damage Custom Data Object", and "FNOL Vehicle Custom Data Object". A cursor is hovering over the "FNOL Loss Details Custom Data Object".

Main Content Area:

- Section Header:** FNOL Call Wrap-Up Custom Data Object
- Custom Data Object Details:**
 - Name:** FNOL Call Wrap-Up Custom Data Object
 - Physical Table:** This table holds FNOL business process-related data. It is the primary table for the extended table that holds extended (conversational) data for the FNOL Call Wrap-Up task.
 - Description:** Custom data object for FNOL Call Wrap-Up View
 - Repeating Field:** No
 - Effective Date:** 1/1/1800
 - Expiration Date:** 12/31/9999
- Fields:** A table with columns: Field Name, Business Data Type, and Description. A message says "No records to display." An "Add New Field" button is at the bottom right.

Right Sidebar: A panel titled "Where Used" with a link "View All References".

Data Dictionary Overview

The screenshot shows the Data Dictionary interface for a FNOL Key Facts Custom Data Object. The top navigation bar includes Home, Data Dictionary (selected), Extension Points, Page Designer, Application Values, Templates, Search, Coverage Maintenance, and F&C Configuration.

The main content area displays the FNOL Key Facts Custom Data Object details. On the left, a sidebar lists various FNOL custom data objects, with "FNOL Key Facts Custom Data Object" selected. The main panel shows the following fields:

- Name:** FNOL Key Facts Custom Data Object
- Physical Table:** This table holds FNOL business process-related data. It is the primary table for the extended table that holds extended (conversational) data for the FNOL Key Facts task.
- Description:** Custom data object for FNOL Key Facts View
- Repeating Field:** No
- Effective Date:** 1/1/1800
- Expiration Date:** 12/31/9999

A "Fields" section below lists two entries:

Field Name	Business Data Type	Description
Add Other Damage	Web Address	URL for Add Other Damage link on the Key Facts UI which navigates the user to another UI to enter other damages
Add Participant	Web Address	URL for Add Participant link on the Key Facts UI which navigates the user to another UI to enter participant information

A "Where Used" sidebar on the right shows a "View All References" link.

Data Dictionary Overview

FNOL Loss Details Custom Data Object

FNOL Loss Intake Custom

FNOL Participant Details Custom Data Object

FNOL Person Custom Data Object

FNOL Property Damage Custom Data Object

FNOL Vehicle Custom Data Object

(conversational) data for the FNOL Key Facts task.

Description
Custom data object for FNOL Key Facts View

Repeating Field
No

Effective Date
1/1/1800

Expiration Date
12/31/9999

Fields

View by Status: Active

Export Table

Field Name	Business Data Type	Description
Add Other Damage	Web Address	URL for Add Other Damage link on the Key Facts UI which navigates the user to another UI to enter other damages
Add Participant	Web Address	URL for Add Participant link on the Key Facts UI which navigates the user to another UI to enter participant information
Add Pedestrians	Web Address	URL for Add Pedestrians link on the Key Facts UI which navigates the user to another UI to enter pedestrian information
Add Property Damage	Web Address	URL for Add Property Damage link on the Key Facts UI which navigates the user to another UI to enter property damage information
Add Vehicle Damage	Web Address	URL for Add Vehicle Damage link on the Key Facts UI which navigates the user to another UI to enter vehicle damage information
Add Witness	Web Address	URL for Add Witness link on the Key Facts UI which navigates the user to another UI to enter witness information
		Determines whether there is an outstanding risk that the vehicle will

Add New Field

Data Dictionary Overview

The screenshot shows a software interface for managing data objects. On the left, there's a sidebar with two items: "FNOL Property Damage Custom Data Object" and "FNOL Vehicle Custom Data Object". The main area is titled "Fields" and has a "View by Status: Active" dropdown with a checkmark icon. There's also an "Export Tab" link. The table lists four fields:

Field Name	Business Data Type	Description
<u>CSP - Do you have a document\file that you wish to attach?</u>	Single Valid Value	CSP - Indicates that user has document/file that he wish to attach
<u>Department where accident occurred?</u>	Text	The department (or other qualifying physical location) where the workers compensation loss occurred
<u>Did someone other than the employee or co-worker cause or contribute to the accident?</u>	Single Valid Value	Indicates if a third party may be at fault and at least partially liable. If a co-worker caused the claim (e.g.. drops a tool and hits co-worker), the claim is still covered. If a third party was involved then the claim may be pursued for subrogation
<u>Did the accident occur</u>		Used to determine location of loss which can help determine coverage. If the accident

Data Dictionary Overview

Department where accident occurred?

[General](#) [Behaviors](#) [Back](#)

General [Cancel](#) [Save](#)

Custom Field Details

* **Field Name**: Department where accident occurred? **Business Data Type**: Text

* **Description**: The department (or other qualifying physical location) where the workers compensation loss occurred

* **Effective Date**: 1/1/1800 **Expiration Date**: 12/31/9999

Reporting: Not Eligible for Reporting

Features: **WorkItem(s)**:

Data Object Properties

Name: FNOL Key Facts Custom Data Obj

Description: Custom data object for FNOL Key Facts View

Physical Table: This table holds FNOL business process-related data. It is the primary table for the extended tab that holds extended (conversation data for the FNOL Key Facts task.

Effective Date: 1/1/1800 **Expiration Date**: 12/31/9999

Where Used

[View All References](#)

Data Dictionary Overview

Department where accident occurred?

[General](#) [Behaviors](#) [Back](#)

General [Cancel](#) [Save](#)

Custom Field Details

* **Field Name**: Department where accident occurred? **Business Data Type**: Text

* **Description**: The department (or other qualifying physical location) where the workers compensation loss occurred

* **Effective Date**: 1/1/1800 **Expiration Date**: 12/31/9999

Reporting: Not eligible for Reporting

Features: **WorkItem(s)**:

Data Object Properties

Name: FNOL Key Facts Custom Data Obj

Description: Custom data object for FNOL Key Facts View

Physical Table: This table holds FNOL business process-related data. It is the primary table for the extended tab that holds extended (conversation data for the FNOL Key Facts task.

Effective Date: 1/1/1800 **Expiration Date**: 12/31/9999

Where Used

[View All References](#)

Data Dictionary Overview

Reporting	Effective Date 1/1/1800	Expiration Date 12/31/9999
Not Eligible for Reporting		
Features	WorkItem(s)	
Business Data Type Information		
* Field Length	24	
Help		
Help Text		
Associated Custom Data Objects		
View All References		
Where Used		
Cancel Save		

The screenshot displays a data dictionary entry interface. At the top left, there are sections for 'Reporting' (set to 'Not Eligible for Reporting') and 'Features' (with dropdown menus for 'WorkItem(s)'). To the right, 'Effective Date' is set to 1/1/1800 and 'Expiration Date' is set to 12/31/9999. Below these are three expandable sections: 'Business Data Type Information' (expanded, showing a required 'Field Length' of 24), 'Help' (expanded, showing an empty 'Help Text' field), and 'Associated Custom Data Objects' (expanded, showing a link to 'View All References' and 'Where Used'). At the bottom, there are 'Cancel' and 'Save' buttons.

Data Dictionary Overview

The screenshot shows the Data Dictionary interface for the FNOL Key Facts Custom Data Object. The top navigation bar includes Home, Data Dictionary (selected), Extension Points, Page Designer, Application Values, Templates, Search, Coverage Maintenance, and F&C Configuration.

The main content area displays the FNOL Key Facts Custom Data Object details and its fields.

FNOL Key Facts Custom Data Object Details:

- Name: FNOL Key Facts Custom Data Object
- Physical Table: This table holds FNOL business process-related data. It is the primary table for the extended table that holds extended (conversational) data for the FNOL Key Facts task.
- Description: Custom data object for FNOL Key Facts View
- Repeating Field: No
- Effective Date: 1/1/1800
- Expiration Date: 12/31/9999

Fields:

Field Name	Business Data Type	Description
Add Other Damage	Web Address	URL for Add Other Damage link on the Key Facts UI which navigates the user to another UI to enter other damages
Add Participant	Web Address	URL for Add Participant link on the Key Facts UI which navigates the user to another UI to enter participant information
Add Pedestrians	Web Address	URL for Add Pedestrians link on the Key Facts UI which navigates the user to another UI to enter pedestrian information
Add Property Damage	Web Address	URL for Add Property Damage link on the Key Facts UI which navigates the user to another UI to enter property damage information
Add Vehicle Damage	Web Address	URL for Add Vehicle Damage link on the Key Facts UI which navigates the user to another UI to enter vehicle damage information
Add Witness	Web Address	URL for Add Witness link on the Key Facts UI which navigates the user to another UI to enter witness information
Are all keys accounted for?	Single Valid Value	Determines whether there is an outstanding risk that the vehicle will be broken into again or stolen. If keys are missing, there may be a

Add New Field button is highlighted with a cursor icon.

Data Dictionary Overview

The screenshot shows a software application window titled "Data Dictionary". The top navigation bar includes links for Home, Data Dictionary, Extension Points, Page Designer, Application Values, Templates, Search, Coverage Maintenance, and F&C Configuration.

The main content area displays a "New Custom Field" dialog. On the left, a sidebar lists various "FNOL" custom data objects, with "FNOL Key Facts Custom Data Object" currently selected. The main dialog has tabs for "General" and "Behaviors", with "General" selected. The "General" tab contains fields for "Field Name" (with a required asterisk), "Business Data Type" (dropdown menu), "Description" (text area), "Effective Date" (date picker set to 6/8/2018), "Expiration Date" (date picker set to 12/31/9999), "Reporting" (checkbox "Not Eligible for Reporting" is checked), "Features" (dropdown menu), and "WorkItem(s)" (dropdown menu). Below these fields is a section titled "Business Data Type Information" with a note: "No Business Data Type Information exists. A Business Data Type must be selected before information can be added." At the bottom of the dialog are "Cancel" and "Save" buttons.

To the right of the dialog, under the heading "Data Object Properties", are fields for "Name" (set to "FNOL Key Facts Custom Data Object") and "Description" (set to "Custom data object for FNOL Key Facts View"). Below this is a "Physical Table" section with a note: "This table holds FNOL business process-related data. It is the primary table for the extended table that holds extended (conversational) data for the FNOL Key Facts task." It also shows "Effective Date" (1/1/1800) and "Expiration Date" (12/31/9999). Further down is a "Where Used" section which is currently empty.

A "Back" button is located at the bottom right of the main content area.

Data Dictionary Overview

The screenshot shows the Data Dictionary interface for creating a new custom field. The top navigation bar includes Home, Data Dictionary (selected), Extension Points, Page Designer, Application Values, Templates, Search, Coverage Maintenance, and F&C Configuration.

The breadcrumb navigation shows: Home > Custom Data Object: FNOL Key Facts Custom Data Object > Custom Field: New Custom Field.

The left sidebar, titled "FNOL", lists various custom data objects under the "FNOL" category, with "FNOL Key Facts Custom Data Object" currently selected.

The main content area is titled "New Custom Field" and contains the "General" tab. It displays the "Custom Field Details" section with the following fields:

- * Field Name: VIP
- * Business Data Type: Yes/No
- * Description: This is for training demo
- * Effective Date: 6/8/2018
- Expiration Date: 12/31/9999
- Reporting: Not Eligible for Reporting
- Features: (dropdown menu)
- WorkItem(s): (dropdown menu)

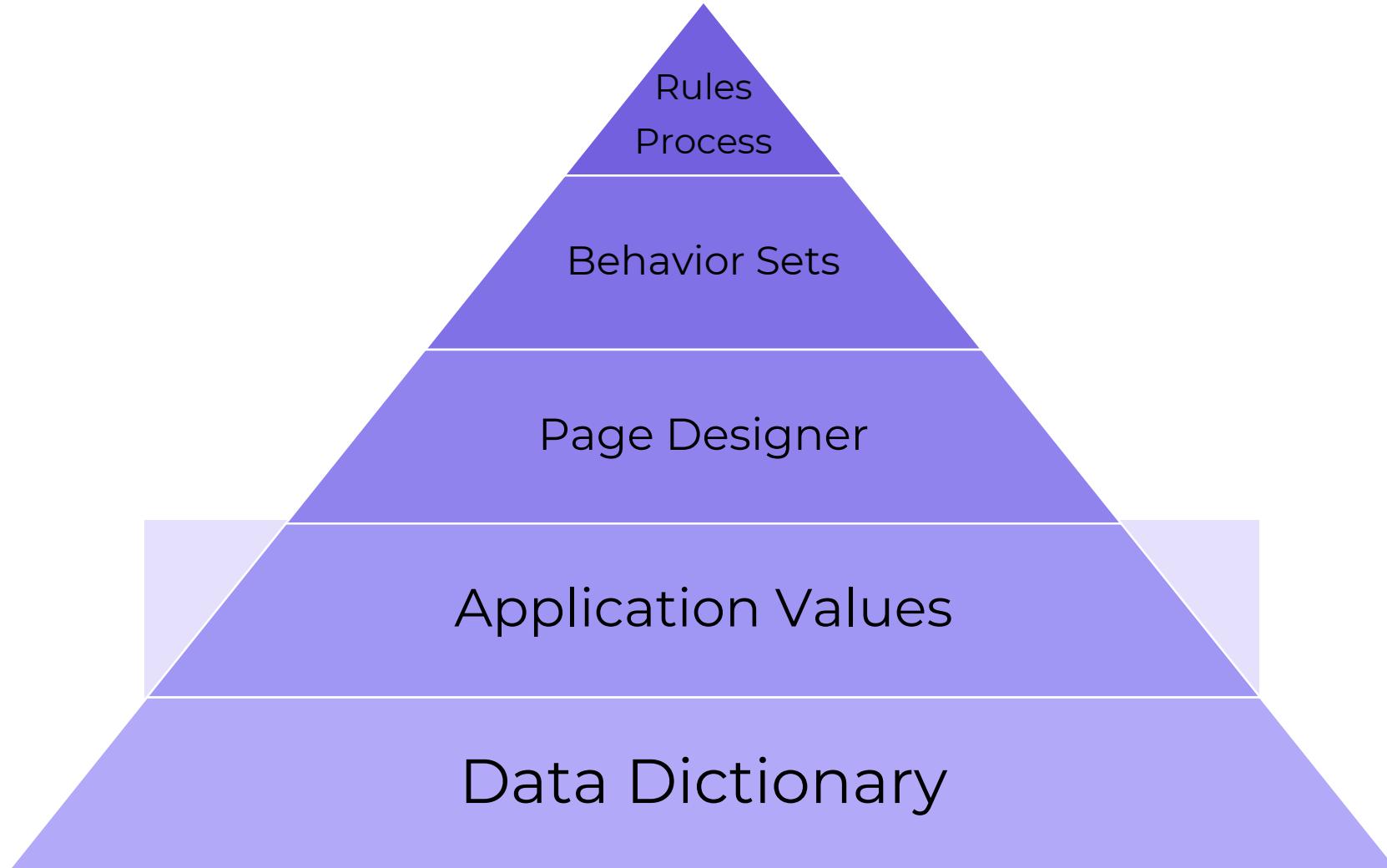
The right side of the screen shows "Data Object Properties" for the selected object:

- Name: FNOL Key Facts Custom Data Object
- Description: Custom data object for FNOL Key Facts View
- Physical Table: This table holds FNOL business process-related data. It is the primary table for the extended table that holds extended (conversational) data for the FNOL Key Facts task.
- Effective Date: 1/1/1800
- Expiration Date: 12/31/9999

The "Where Used" section is currently empty.

The bottom of the screen features "Help" and "Help Text" sections, along with "Cancel" and "Save" buttons. A hand cursor is hovering over the "Save" button.

Application Values Overview



Warning

WARNING: Extreme CAUTION should be used when changing values or Categories in Application Values

Changing values or category information can easily lead to application breakage or malfunctioning



Modifications should be researched and properly scoped before implementing

Application Values

- ▶ Application Values gives the configurator ability to manage the values.
- ▶ Code categories contain sets of regularly used values that are leveraged by application layers.

The screenshot shows the 'Application Values' interface with a focus on 'Active Transmissions'. A callout points to the 'Application Values' button in the top navigation bar. The main window displays the 'Active Transmissions' category details, including its name ('Active Transmissions'), classification ('Claims'), and description ('Integration Code Category for Active Transmissions and not useable for extended fields'). The interface also includes sections for 'Valid Values' and 'Code Category Relationships'. On the left, a sidebar lists various code categories under the 'Claims' section, with 'Active Transmissions' selected. A 'Where Used' panel on the right shows a link to 'View All References'.

Three Levels

- ▶ Categories of Application Values are split into 3 main groups. Claims, Enterprise Components, and Global.
- ▶ Each has verifying degree of application specialization

The top screenshot shows the 'Application Values' dropdown menu open, displaying three categories: Claims, Enterprise Components, and Global. The bottom screenshot shows the 'Active Transmissions' category details dialog, which includes fields for Category Name (Active Transmissions), Application Classification (Claims), Description (Integration Code Category for Active Transmissions and not useable for extended fields), and Features/WorkItem(s). The sidebar on the left lists various application values under the 'Claims' category.

Category Details

- ▶ Category Details are the basic properties of any Category
 - Name
 - Application Classification
 - Description

The screenshot shows the 'Active Transmissions' category details dialog box. The dialog has a blue header bar with the title 'Active Transmissions' and buttons for 'Cancel', 'Add Category', and 'Save'. The main area is titled 'Category Details' and contains the following fields:

- * Category Name: Active Transmissions
- Application Classification: Claims
- Description: Integration Code Category for Active Transmissions and not useable for extended fields.
- Features: (empty dropdown)
- WorkItem(s): (empty dropdown)

Below the main area, there are two expandable sections: 'Valid Values' and 'Code Category Relationships'. At the bottom right of the dialog are 'Cancel', 'Add Category', and 'Save' buttons.

The background of the image shows a portion of the application's interface, including a sidebar with categories like 'Claims' and 'Desktop' under 'Claims'.

Use Case 1: Create New Category via Application Values

- ▶ Navigating to Claims Application Values
- ▶ Click “Add Category”
- ▶ Fill out information for New Category
- ▶ Save New Category

Adding New Category

The screenshot shows a software application interface with a dark theme. At the top, there is a navigation bar with the following items: Home, Data Dictionary ▾, Extension Points ▾, Page Designer, Application Values ▾ (which is currently selected), Templates ▾, Search, Coverage Maintenance ▾, and F&C Configuration ▾.

The main content area has several sections:

- Recently Modified**: A table showing no records.
- Claims**: A modal dialog box is open over the main content. It contains three categories: Claims, Enterprise Components, and Global. The Claims category is highlighted with a mouse cursor icon.
- Application Locale**: A section showing the current locale as English - United States and a dropdown to change it to English - United States, with a Save button.
- Announcements**: A section listing recent news items:
 - P/C Insurers Improved Results in Q1**: The U.S. property/casualty insurance industry saw its combined ratio improve by nearly five points in the 2018 first quarter and net underwriting income grew at a healthy clip, A.M. Best said in a special report. A combined ratio of 94.8 ...
 - Alberto, 2018's First Named Storm, Heading for Florida, Southeast Coast**: Meet Alberto, the first named storm of 2018. The sub-tropical storm off Mexico's Yucatan Peninsula is expected to bring heavy rain to western Cuba and much of Florida early next week, the National Hurricane Center in Miami said Friday. Alberto ...
 - Illinois Lawmakers Send Governor Bill Legalizing Industrial Hemp**: The Illinois House has sent the governor a measure legalizing industrial hemp. The House voted 106-3 this week to allow hemp cultivation for commercial use. Hemp is a form of the cannabis plant distinct from marijuana. It does not produce ...
- Quick Search**: A search interface with fields for looking for Actions/Outcomes, Where Name (Begins With), and Enter Name, along with a Search button.

Adding New Category

The screenshot shows the 'Application Values' section of a software application. The main window is titled 'Active Transmissions' and displays 'Category Details'. The 'Category Name' is set to 'Active Transmissions' and the 'Application Classification' is 'Claims'. The 'Description' field contains the text: 'Integration Code Category for Active Transmissions and not useable for extended fields.' Below this, there are sections for 'Features' and 'WorkItem(s)'. At the bottom of the main window, there are 'Cancel', 'Add Category', and 'Save' buttons, with a cursor hovering over the 'Save' button. To the left of the main window is a sidebar titled 'Claims' which lists various categories like 'Active Transmissions', 'Authority Limit Type', etc. At the bottom of the sidebar, there are sections for 'Desktop', 'Financial', 'General', 'Librarian', and 'System'. On the right side of the main window, there is a panel titled 'Where Used' with a link 'View All References'.

Adding New Category

The screenshot shows the 'Application Values' section of a software application. The top navigation bar includes links for Home, Data Dictionary, Extension Points, Page Designer, Application Values (selected), Templates, Search, Coverage Maintenance, and F&C Configuration.

The main content area displays the 'Category: New Category' dialog. The dialog has tabs for 'Category Details' and 'Valid Values'. In 'Category Details', fields include 'Category Name' (Test Category 1), 'Application Classification' (Claims), and 'Description' (This is only a test.). In 'Valid Values', fields include 'Value' (Enter Value) and 'Description' (Enter Description). Date pickers show 'Effective Date' (6/1/2018) and 'Expiration Date' (12/31/9999).

To the right of the dialog is a dark panel titled 'Where Used' with a right-pointing arrow icon.

The left sidebar contains a tree view under the 'Claims' category, with 'Active Transmissions' expanded. Other categories listed in the tree are Desktop, Financial, General, Librarian, and System.

Adding New Category

The screenshot shows the 'Application Values' section of a software application. The top navigation bar includes links for Home, Data Dictionary, Extension Points, Page Designer, Application Values (selected), Templates, Search, Coverage Maintenance, and F&C Configuration.

The main content area displays a 'New Category' dialog box. The dialog has three tabs: 'Category Details', 'Valid Values', and 'Code Category Relationships'. The 'Category Details' tab is active, showing fields for Category Name (Test Category 1), Application Classification (Claims), Description (This is only a test.), Features, and WorkItem(s). The 'Valid Values' tab shows a single value 'A' with a description 'Test Value'. The 'Code Category Relationships' tab is partially visible.

On the left, a sidebar titled 'Claims' lists various categories: Active Transmissions, Authority Limit Type, Button Contents, Claim Search Report Types, Claim Source Type, Demand/Offer Type, FNOL Claim Status Values, FNOL Group Claim Status, Integration Type, ISO CMS Error Codes, Medicare reporting status, Mitchell Medicare Reporting Type, Party type by geographic location, Payment Settlement Code, Recovery Code, Tell us more about the Loss, Transmission Status, What Happened, Desktop, Financial, General, and Librarian. The 'Claims' category is currently selected.

On the right, a 'Where Used' panel is visible, showing a dark gray area where relationships would be listed.

Use Case 2 : Associate an existing Category via Data Dictionary

- ▶ Navigate to Data Dictionary
- ▶ Create a new field
- ▶ Find an existing Category
- ▶ Save

Data Dictionary - Associating an Existing Category

The screenshot shows a user interface for managing data objects. A modal window titled "Associate Category" is open, listing categories under "Standard Data Objects" and "Custom Data Objects". The "Enterprise Components" category is selected in the "Custom Data Objects" list. The main application area displays sections for "Page Reason", "Application Locale", "Announcements", and a "Quick Search" bar.

Associate Category

Standard Data Objects	Custom Data Objects
Claim Service Portal	Claim Service Portal
Desktop	Desktop
Enterprise Components	Enterprise Components
Financials	Financials
FNOL	FNOL
Integration	Integration
System	System

Page Reason
Select the below values to ensure these changes are prefilled across all pages.

Application Locale
Current Locale: English - United States
Change Configuration Locale: English - United States

Announcements

P/C Insurers Improved Results in Q1
The U.S. property/casualty insurance industry saw its combined ratio improve by nearly five points in the 2018 first quarter and net underwriting income grow at a healthy clip, A.M. Best said in a special report. A combined ratio of 94.8 ...

Alberto, 2018's First Named Storm, Heading for Florida, Southeast Coast
Meet Alberto, the first named storm of 2018. The sub-tropical storm off Mexico's Yucatan Peninsula is expected to bring heavy rain to western Cuba and much of Florida early next week, the National Hurricane Center in Miami said Friday. Alberto ...

Illinois Lawmakers Send Governor Bill Legalizing Industrial Hemp
The Illinois House has sent the governor a measure legalizing industrial hemp. The House voted 106-3 this week to allow hemp cultivation for commercial use. Hemp is a form of the cannabis plant distinct from marijuana. It does not produce ...

Quick Search
I'm looking for: Actions/Outcomes
Where Name: Begins With
Enter Name:

Data Dictionary - Associating an Existing Category

Home Data Dictionary ▾ Extension Points ▾ Page Designer Application Values ▾ Templates ▾ Search Coverage Maintenance ▾ F&C Configuration ▾

Home » Custom Data Object: Claim Custom Data Object

Desktop

- ▶ Alerts
- ▶ Benefits
- ▶ Claim
- Claim Custom Data Object**
- Loss Custom Data Object
- State Report Admin Custom Data Object
- Workers Compensation Loss Custom Data Object

Claim Group

Damages / Benefits

Injury Management

Item

Liability

Line

Litigation

Medicare

Negotiation

Participant

Performer

Claim Custom Data Object

Custom Data Object Details

Name
Claim Custom Data Object

Physical Table
A demand by a person or an organization that is seeking to recover for a loss. A claim may be made against an individual or an insurance company. The actual or potential assertion of a right of payment.

Description
Custom data object to hold values for the CLAIM table

Repeating Field
No

Effective Date
1/1/1800

Expiration Date
12/31/9999

Fields

View by Status: Active

Export Table

Field Name	Business Data Type	Description
External Claim ID	Text	This DTO contains the ExternalClaimID details

Add New Field

Where Used

[View All References](#)

Data Dictionary - Associating an Existing Category

The screenshot shows two windows side-by-side. On the left is a 'Desktop' navigation menu with various categories like Alerts, Benefits, Claim, etc. The 'Claim' category is expanded, showing 'Claim Custom Data Object'. On the right is a 'New Custom Field' dialog.

New Custom Field (General tab selected)

- Custom Field Details**
 - * Field Name: Test Field
 - * Description: test
 - * Effective Date: 6/1/2018
 - Expiration Date: 12/31/9999
 - Reporting: Available for Reporting
 - Table Manager: Add as an Available Column
 - Features:
 - WorkItem(s):
- Business Data Type Information**
 - Category Name: Test Category_1
 - Description: This is only a test.
 - Application Classification: Claims
- Help**
 - Help Text:

Buttons: Cancel, Save

Data Dictionary - Associating an Existing Category

The screenshot shows the Data Dictionary interface for creating a new custom field. The left sidebar lists various categories under 'Desktop' and 'Claim'. The main area is titled 'New Custom Field' with tabs for 'General' and 'Behaviors'. The 'General' tab is selected, showing fields for 'Field Name' (Test Field), 'Business Data Type' (Single Valid Value), 'Description' (test), 'Effective Date' (6/1/2018), 'Expiration Date' (12/31/9999), 'Reporting' (Available for Reporting), 'Table Manager' (Add as an Available Column), 'Features' (dropdown menu), and 'WorkItem(s)' (dropdown menu). Below this is a section for 'Business Data Type Information' with fields for 'Category Name' (Category Name) and 'Application Classification' (dropdown menu). At the bottom are 'Select Existing' and 'New Category' buttons. To the right, a 'Data Object Properties' panel shows the 'Name' (Claim Custom Data Object) and 'Description' (Custom data object to hold values for the CLAIM table). A 'Physical Table' section defines the claim as a demand for recovery against an individual or organization. The 'Where Used' section is currently empty.

Data Dictionary - Associating an Existing Category

New Custom Field

General Behaviors

General

Custom Field Details

* Field Name: Test Field

* Business Data Type: Single Valid Value

* Description: test

* Effective Date: 6/1/2018

Expiration Date: 12/31/9999

Reporting: Available for Reporting

Table Manager: Add as an Available Column

Features:

WorkItem(s):

Business Data Type Information

Category Name: Category Name

Application Classification:

Description:

Select Existing New Category

Help

Data Object Properties

Name: Claim Custom Data Object

Description: Custom data object to hold values for the CLAIM table

Physical Table: A demand by a person or an organization that is seeking to recover for a loss. A claim may be made against an individual or an insurance company. The actual or potential assertion of a right of payment.

Effective Date: 1/1/1800

Expiration Date: 12/31/9999

Where Used

Data Dictionary - Associating an Existing Category

The screenshot shows the Data Dictionary interface with a sidebar on the left containing a tree view of various custom data objects and categories. The 'Claim' node is expanded, showing 'Claim Custom Data Object'. The main area displays the 'General' tab of a 'Custom Field Details' dialog. The 'Field Name' is set to 'Test Field' and the 'Business Data Type' is 'Single Valid Value'. A modal window titled 'Existing Category' is open, showing a list of categories under 'Claims'. The list includes:

Name	Description
Test Category 1	This is only a test.
Time Zones	Time Zones
Transmission Status	Transmission Status
What Happened	What Happened
Workers compensation MCO states	Workers compensation MCO states

Buttons at the bottom of the modal include 'Cancel' and 'Select Category'.

Data Dictionary - Associating an Existing Category

New Custom Field

General Behaviors

Custom Field Details

* Field Name: Test Field * Business Data Type: Single Valid Value

* Description: test

* Effective Date: 6/1/2018 Expiration Date: 12/31/9999

Reporting: Available for Reporting Table Manager: Add as an Available Column

Features: WorkItem(s):

Business Data Type Information

Category Name: Test Category_1 Application Classification: Claims

Description: This is only a test.

Select Existing New Category

Help

Help Text:

Cancel Save

Data Object Properties

Name: Claim Custom Data Object

Description: Custom data object to hold values for the CLAIM table

Physical Table: A demand by a person or an organization that is seeking to recover a loss. A claim may be made against an individual or an insurance company. The actual or potential assertion of a right of payment.

Effective Date: 1/1/1800 Expiration Date: 12/31/9999

Where Used



Category Valid Values

- ▶ The valid values associated with a Category can be found just below the Category Details Section
- ▶ This area lists all values that are part of the chosen Category.

Valid Values

Filter Criteria

Status	Name
Active	Begins With

Reset **Apply**

Returning 1 - 10 of 621 Records « « 1 2 3 4 5 ... » » View: 10 per page

Value	Description
Accident	Accident
Accident - Claimant Over 65	Accident - Claimant Over 65
Accident - Claimant under 65	Accident - Claimant under 65
Accidental Bodily Injury Including Vehicular	Accidental Bodily Injury Including Vehicular

Valid Values – Button Functionality

- ▶ The Expire button deactivates the field whose radio button is chosen at the time of clicking.
- ▶ The “View Details” button will take you to the Value editing screen for the field whose radio button is chosen at the time of clicking.
- ▶ The “Add Valid Values” will take you to the New Value Screen.

The screenshot shows a software interface for managing valid values. On the left, there is a navigation tree under the 'Claims' category, with 'Gender' highlighted. The main area displays two separate 'Valid Values' screens. The top screen lists 'value' and 'Description' for 'Female' (Female), 'Male' (Male), and 'Unknown' (Unknown). The 'Female' radio button is selected. Below the list are three buttons: 'Expire', 'View Details', and 'Add Valid Values'. The bottom screen shows a similar list for 'Male' and 'Unknown' values, also with an 'Expire' button and 'View Details' and 'Add Valid Values' buttons.

Code Category Relationships

- Categories can have parent or child relations, which will relate certain values in one Category to values in another

The screenshot shows the 'Regulatory Country' category details and its relationships. The 'Category Details' section shows the category name 'Regulatory Country' and application classification 'General'. The 'Code Category Relationships' section shows a relationship where 'Parent:Regulatory Country' is associated with 'Child:Geographic location', 'Child:Party Features', and 'Child:ISO States'. A blue callout points to the 'Parent Value' column for the 'United States' entry.

Parent Value	Child Value
United States	AK, AL, AR, AS, AZ, CA, CO, CT, DC, DE, FL, GA, GU, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MP, MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, US-PR, US-VI, UT, VA, VT, WA, WI, WV, WY

Page Designer



Page Designer Definition

The screenshot shows the 'Page Designer' interface with the 'Page Designer' tab selected in the top navigation bar. The main area displays the 'Key Facts' page definition, which includes a 'Additional Factors Information' section containing several questions and input fields. To the left is a sidebar with a 'Pages' tree view, and to the right is a 'Settings' panel.

Page Designer Tab: Page Designer

Page Title: Home » Page: Key Facts

Page Structure:

- Additional Factors Information
 - Was a machine or tool involved in this accident?
 - Were there any safety violations?
 - What is the name/type of the machine?
 - What is the machine part?
 - Is the machine defective?
 - What is the defect?
 - What is the name/type of tool?
 - Did the employer supply the equipment?

Page Settings:

- Name:** Additional Factors Information
- Description:** Display Group containing Additional Factors Information. This Display Group is available for Workers Compensation Claims on FNOL Key Facts UI in Factors Involved section.
- Effective Date:** 1/1/1800
- Expiration Date:** 12/31/9999
- Label Placement:** Left Label Placement
- Allow Override of default locale:** Yes
- Custom Data Objects:** FNOL Key Facts Custom Data Object

Page Designer

The screenshot shows the Page Designer interface with the following sections:

- Recently Modified**: A table listing a single item: Test Category_1 (Category, modified 6/1/2018).
- Change Reason**: A form for selecting features and work items, with a note about prefilling changes across pages. It includes a **Reset** button, a **Save** button, and a dropdown for Features.
- Application Locale**: Displays the current locale as English - United States and allows changing the configuration locale to English - United States. A **Save** button is present.
- Announcements**: Two news items:
 - Malaysia to Penalize Owners Who Don't Replace Takata Airbags**: Malaysia's transport minister said Saturday that owners of more than 71,000 affected Honda cars will be penalized if they fail to replace flawed Takata air bags, in a drastic move to curb fatalities. The deaths of seven people in Malaysia ...
 - J.D. Power: Why Lemonade's Policy 2.0 Matters**: Recently, well-known insurtech start-up, Lemonade, announced the launch of a new product initiative called Policy 2.0. According to Lemonade, the project is meant to simplify the language within a standard insurance policy so that insureds can easily understand what is ...
- Quick Search**: A search form with fields for looking for (Actions/Outcomes), where name (Begins With), and enter name, followed by a **Search** button.

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Page Content

The screenshot displays the Page Designer interface for a "CSP FNOL Key Facts" page. The top navigation bar includes links for Home, Data Dictionary, Extension Points, Page Designer (selected), Application Values, Templates, Search, Coverage Maintenance, and F&C Configuration.

The left sidebar contains two main sections: "Pages" and "Fields". Under "Pages", the "CSP FNOL" item is selected, revealing sub-options like "CSP FNOL Loss Details" and "CSP FNOL Loss SetUp". Under "Fields", there are links for "Available Fields", "New Field", and "Search".

The central content area is titled "CSP FNOL Key Facts" and shows a "List View" of the "CSPFNOL KeyFacts page details section for Auto". This section contains several dropdown fields with placeholder text such as "What type of accident?", "Were the authorities contacted?", "Authority Name", "Report Number", "Was anybody injured?", "Were there any witnesses?", "Was there any other damage?", "Was the glass on your vehicle the only thing damaged?", and "Is the vehicle recovered?".

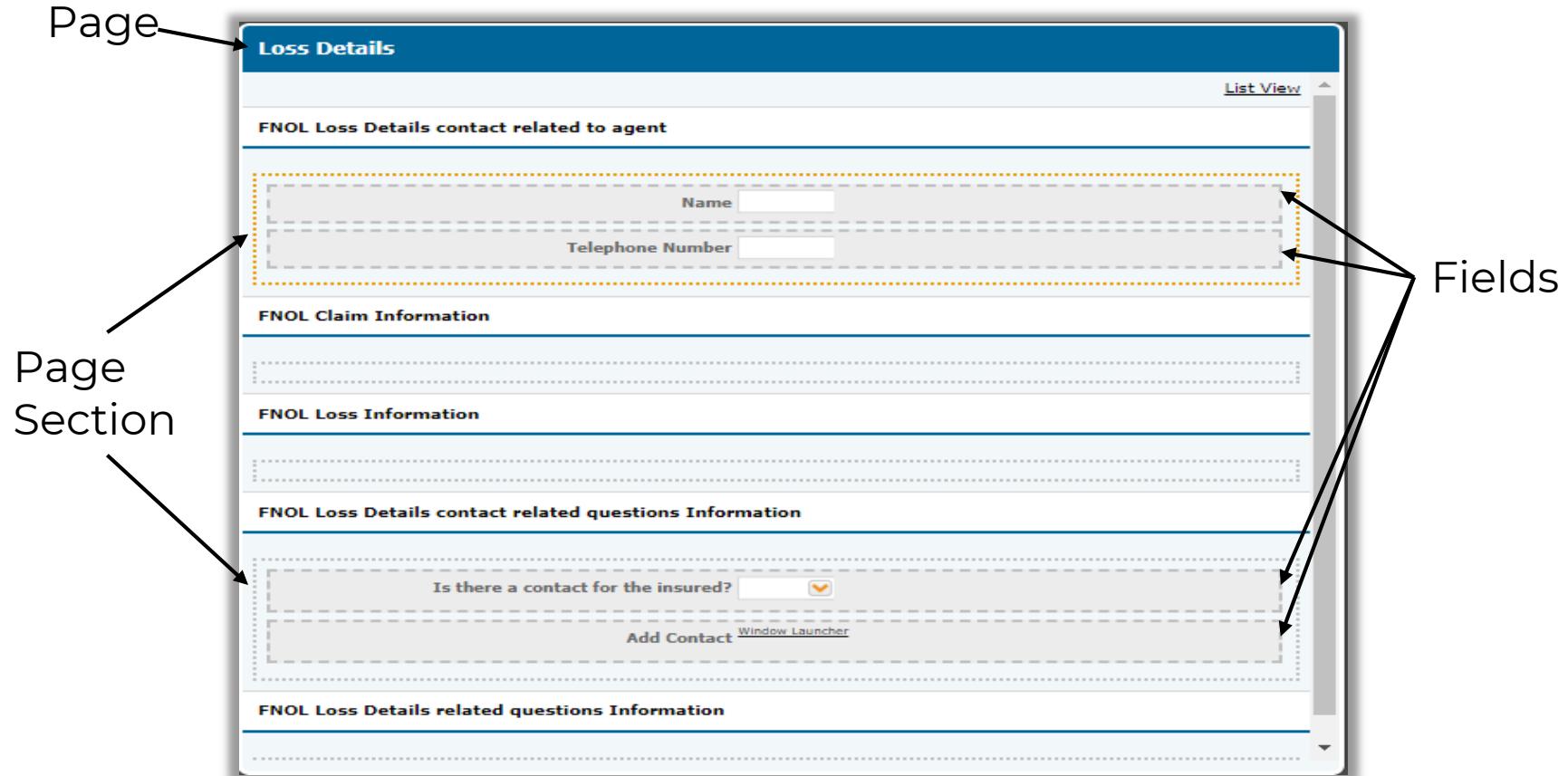
The right sidebar is titled "Settings" and includes tabs for "Page Properties" and "Display Group Properties". The "Page Properties" tab is active, showing the name "CSPFNOL KeyFacts page details section for Auto", a description "Display Group containing CSPFNOL KeyFacts page details section for Auto", an effective date of "1/1/1800", an expiration date of "12/31/9999", and a label placement setting of "Top Label Placement". It also includes an "Allow Override of default locale" checkbox (set to Yes) and a "Custom Data Objects" section with a dropdown menu currently set to "Claim Custom Data Object".

Page Content

The screenshot shows the Page Designer interface with the following components:

- Top Navigation Bar:** Home, Data Dictionary, Extension Points, Page Designer (selected), Application Values, Templates, Search, Coverage Maintenance, F&C Configuration.
- Left Sidebar:** Pages, Claim Service Portal, CSP FNOL, CSP FNOL Key Facts (selected). Sub-categories under Desktop include Alerts, Automated Assignment, Benefits, Claim, Claim Allocation, Claim Group, Damages / Benefits, Factors Involved, Injury Management, Liability, Line, and Litigation.
- Central Content Area:** Title "CSP FNOL Key Facts" and sub-section title "CSPFNOL KeyFacts page details section for Auto". The content area contains several form fields:
 - What type of accident? (dropdown menu)
 - Were the authorities contacted? (dropdown menu)
 - Authority Name (text input field)
 - Report Number (text input field)
 - Was anybody injured? (dropdown menu)
 - Were there any witnesses? (dropdown menu)
 - Was there any other damage? (dropdown menu)
 - Was the glass on your vehicle the only thing damaged? (dropdown menu)
 - Is the vehicle recovered? (dropdown menu)
- Right Sidebar:** Settings panel with "Page Properties" and "Display Group Properties".
 - Page Properties:** Name: CSPFNOL KeyFacts page details section for Auto, Description: Display Group containing CSPFNOL KeyFacts page details section for Auto, Effective Date: 1/1/1800, Expiration Date: 12/31/9999, Label Placement: Top Label Placement, Allow Override of default locale: Yes, Custom Data Objects: Claim Custom Data Object.
 - Display Group Properties:** (not currently expanded)

Page Content

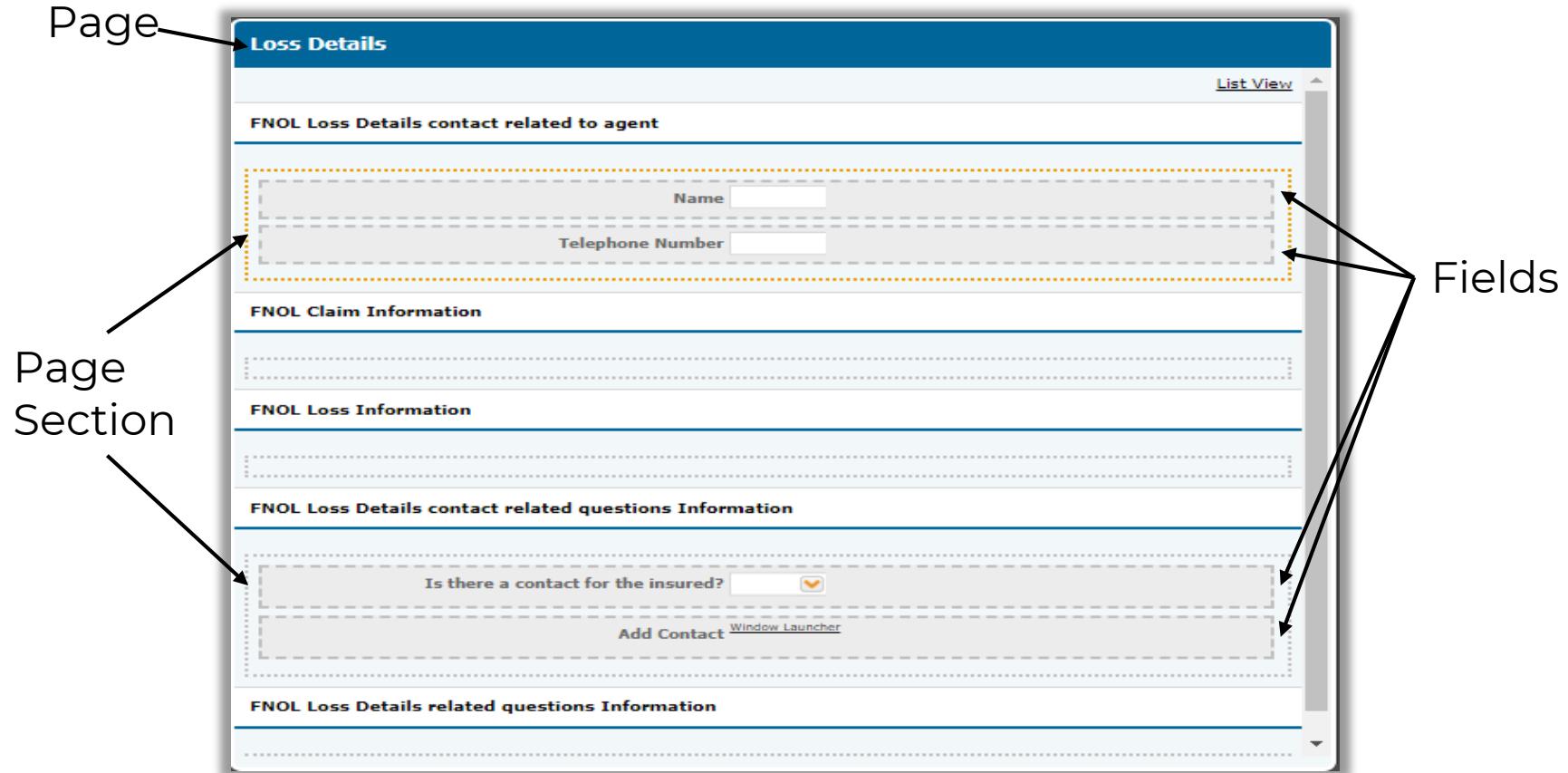


Page Content

The screenshot shows the Page Designer interface with the following components:

- Top Navigation Bar:** Home, Data Dictionary, Extension Points, Page Designer (selected), Application Values, Templates, Search, Coverage Maintenance, F&C Configuration.
- Breadcrumb:** Home > Page: Key Facts
- Left Sidebar (Pages):**
 - Claim Service Portal
 - Desktop
 - Enterprise Components
 - Financials
 - FNOL (selected)
 - FNOL
 - Additional Insured View
 - Employment & Compensation
 - Involved Insured List
 - Key Facts (selected)
 - Loss Details
 - Manual Policy
 - Mark in Error
 - Participant Details
 - Policy Details - Automobile
 - Policy Details - Liability
 - Policy Details - MultiItem
 - Policy Details - Package
 - Policy Details - Property
 - Policy Details - Workers Comp
 - Property Damage
- Central Content Area (Key Facts):** FNOL KeyFacts page details section for Auto. This area contains several questions with dropdown menus:
 - What type of accident?
 - Add Third Party Vehicle [Window Launcher](#)
 - Was anybody taken to Hospital?
 - Was there any fuel spill?
 - Who had been drinking or involved with drugs?
 - Who / What?
 - Where?
 - Did What?
 - To Whom / What?
 - Where?
 - Was there any physical property damage?
 - Add Property Damage [Window Launcher](#)
 - Had anybody been drinking or involved with drugs?
- Right Sidebar (Settings):**
 - Name:** FNOL KeyFacts page details section for Auto
 - Label Placement:** Left Label Placement
 - Allow Override of default locale:** Yes
 - Custom Data Objects:** FNOL Key_Facts Custom Data Object
 - Field Properties**
 - Field Display Properties**
 - Where Used:** [View All References](#)

Page Content



Fields

The screenshot shows the Page Designer interface with the following navigation bar:

- Home
- Data Dictionary ▾
- Extension Points ▾
- Page Designer
- Application Values ▾
- Templates ▾
- Search
- Coverage Maintenance ▾
- F&C Configuration

The current page is "Page: Loss Details". On the left, there is a sidebar with the following sections:

- Pages**
 - Claim Service Portal
 - Desktop
 - Enterprise Components
 - Financials
 - FNOL
 - Search
- Fields**
 - Available Fields**
 - View By Data Object
 - No Data Object selected
 - New Field
 - Search

The main content area is titled "Loss Details" and contains the following text: "FNOL Loss Details contact related to agent". Below this, there is a "Fields" section with the following content:

- Available Fields**
 - View By Data Object
 - No Data Object selected
- Add** (button)
- New Field**
- Search**

A blue arrow points from the "Available Fields" section in the sidebar towards the "Available Fields" section in the main content area.

Settings

- ▶ Pre-configured information about various information contained on the UI. Information about the:
 - UI
 - Display Group Place Holder
 - The Data Item

Page Properties

The screenshot displays the 'Page Properties' interface, which includes two main tabs: 'List View' and 'Settings'. The 'List View' tab is currently active, showing a grid of eight empty rows with dashed borders. The 'Settings' tab is visible on the right. The 'Page Properties' section contains the following fields:

Name	Key Facts
Component Classification	FNOL
Description	Key Facts
Effective Date	Expiration Date
1/1/1800	12/31/9999
Page Extension Point	
Features	<input checked="" type="checkbox"/>
WorkItem(s)	<input checked="" type="checkbox"/>

At the bottom of the 'Settings' tab, there is a button labeled '+ Display Group Properties'.

Field: Display Group Properties

Display Group Properties

Name
FNOL KeyFacts page details section for Auto

Description
Display Group containing FNOL KeyFacts details for Automobile Claims.

Effective Date 1/1/1800 **Expiration Date** 12/31/9999

Label Placement Left Label Placement

Allow Override of default locale Yes

Custom Data Objects

[FNOL Key Facts Custom Data Object](#)

[FNOL Loss Intake Custom](#)

[Loss Custom Data Object](#)

Display Group Placeholder Name FNOL KeyFacts page details section for Auto

Display Group Placeholder Description Display Group containing FNOL KeyFacts page details section for Auto

Field: Field Properties

The screenshot shows the 'Field Properties' dialog box. On the left, there is a preview area labeled 'List View' showing a list of items with a dashed border around the top item. To the right is the 'Settings' panel with the following configuration:

- * Label: What type of accident?
- Use Existing Label
- * Control Type: AFS Combo box
- Selected value will appear at top of the combo box value list
- Display Values: Short Description
- * Field Width: Medium
- Custom Field Width: 35

At the bottom, there is a 'Where Used' section with a 'View All References' link.

Field: Field Properties

Field Properties

* **Field Name**
Was anybody taken to Hospital

Custom Data Object
FNOL Key Facts Custom Data Object

Business Data Type
Single Valid Value

* **Description**
Was anybody taken to Hospital

* **Effective Date**
1/1/1800 

Expiration Date
12/31/9999 

* **Category Name**
Response Yes/No/NA

Category Description
Response Yes/No/NA

Help Text

Reporting
Not Eligible for Reporting

[Manage Behaviors](#)

[Remove](#) [Cancel](#) [Save](#)

Field: Field Display Properties

Field Display Properties

* Label
What type of accident?
[Use Existing Label](#)

* Control Type
Rad Combo box

Selected value will appear at top of the combo box value list

Display Values
Short Description

* Field Width
Medium

Custom Field Width
35

Single field on row

Allow Override of default locale

Parent
 Field Value

Parent Data Object

Parent Field

[Remove](#) [Cancel](#) [Save](#)

Field: Where Used

The screenshot shows a software interface for managing field references. The main title is "Where Used". The left sidebar has a tree view with a yellow dashed border. The main content area contains sections for Actions, Outcomes, Display Groups, Search Groups, Expressions, Calculations, Behaviors, and a "View All References" link.

Actions
None

Outcomes
[Add Deferred Error](#)

Display Groups
[CSPFNOL KeyFacts page details section for Auto \(CSP FNOL Key Facts\)](#)
[FNOL KeyFacts page details section for Auto \(Key Facts\)](#)
[FNOL KeyFacts page details section for Package\(Auto Section\) \(Key Facts\)](#)
[FNOL KeyFacts page details section for multiple items. \(Key Facts\)](#)
[Liability Loss Details related questions Information \(Liability\)](#)

Search Groups
None

Expressions
[Multi-car accident](#)
[Expression to check for Single Car Accident Type](#)

Calculations
None

Behaviors
None

[View All References](#)

Use Case 1: Add an Existing Data Item

- ▶ Page Designer
- ▶ FNOL
- ▶ FNOL
- ▶ Key Facts
- ▶ Add a Data Item

Creating and Adding a New Field

The screenshot shows the Page Designer interface for creating a new field. The top navigation bar includes Home, Data Dictionary, Extension Points, Page Designer (selected), Application Values, Templates, Search, Coverage Maintenance, and F&C Configuration.

The left sidebar has sections for Pages (Claim Service Portal, Desktop, Enterprise Components, Financials, FNOL, FNOL) and Fields (Available Fields, New Field, Search).

The main content area displays the "Key Facts" page details section for Auto. It contains several input fields with dropdown menus:

- What type of accident?
- Add Third Party Vehicle [Window Launcher](#)
- Was anybody taken to Hospital?
- Was there any fuel spill?
- Who had been drinking or involved with drugs?
- Who / What?
- Where?
- Did What?
- To Whom / What?
- Where?
- Was there any physical property damage?
- Add Property Damage [Window Launcher](#)
- Had anybody been drinking or involved with drugs?

The right sidebar, titled "Settings", contains the following tabs:

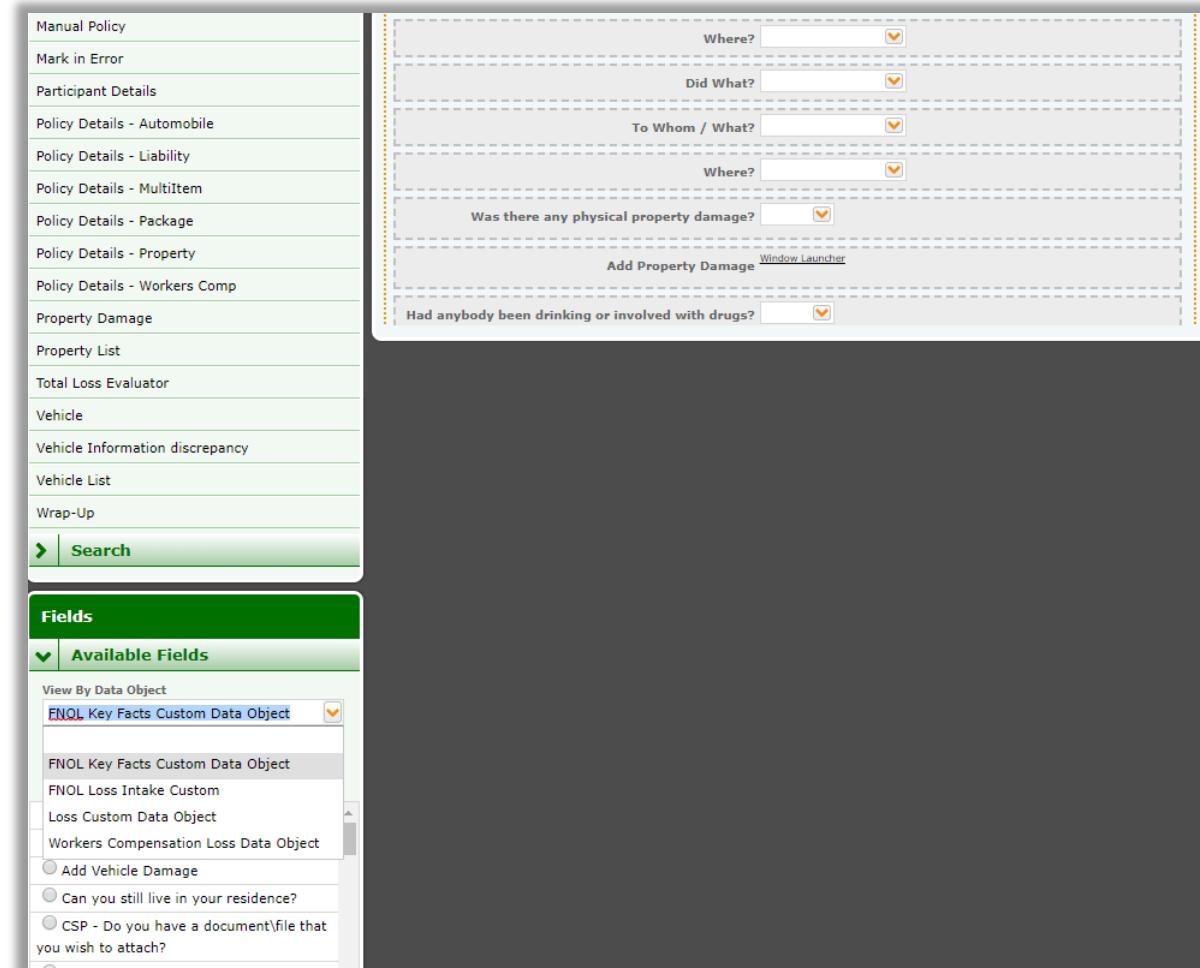
- Page Properties
- Display Group Properties
- Field Properties (selected)
- Field Display Properties

Under "Field Properties", the following settings are visible:

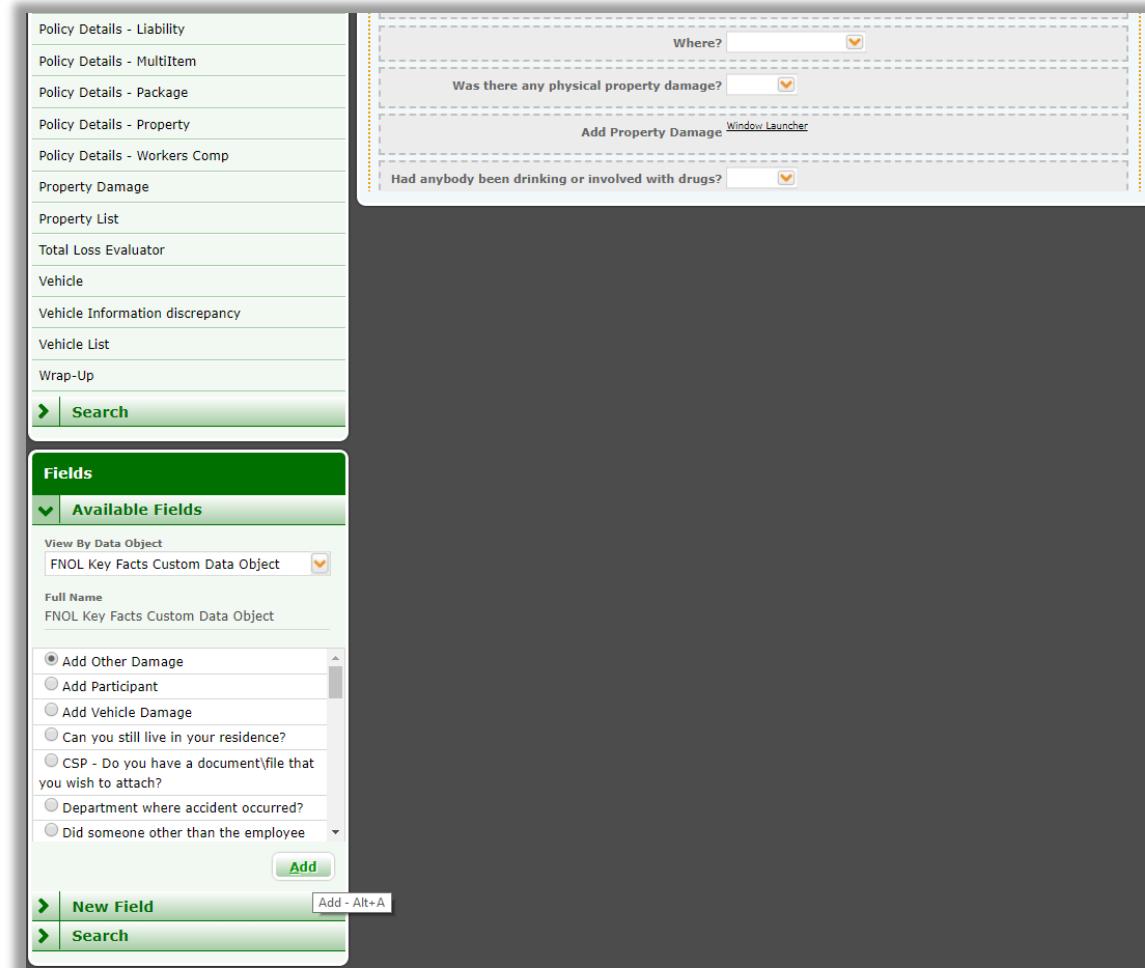
- Label:** Additional Comments [Use Existing Label](#)
- Control Type:** Text Box
- Description Text:**
- Field Width:** Medium
- Custom Field Width:** 0
- Single field on row:**

A "Where Used" section at the bottom lists "View All References".

Creating and Adding a New Field



Creating and Adding a New Field



Creating and Adding a New Field

The screenshot shows a software application window with a form on the left and a sidebar on the right.

Form Fields:

- Was the glass on your vehicle the only thing damaged?** (with a dropdown arrow icon)
- Were authorities at the scene or contacted?** (with a dropdown arrow icon)
- Authority Name** (text input field)
- Report Number** (text input field)
- Additional Comments** (text input field with a dropdown arrow icon)
- Add Other Damage** (button) and **Link** (button)

Sidebar (Custom Fields):

- Custom ID**: Value 0
- Single field**: Checked
- Allow Overrides**: Unchecked

Buttons:

- >** (blue button)
- W** (blue button)
- View All** (link)

Creating and Adding a New Field

The screenshot displays a software interface for managing form fields. On the left, a 'Key Facts' form is shown with various questions and dropdown menus. On the right, a 'Settings' dialog is open, allowing configuration of field properties.

Key Facts Form Fields:

- Is the vehicle recovered? (dropdown)
- Where was the vehicle recovered? (text input)
- Who found the vehicle? (text input)
- Were there signs of forced entry or ignition tampering? (dropdown)
- Is anyone in police custody? (dropdown)
- Was the alarm in the vehicle engaged? (dropdown)
- Was there a Power Failure? (dropdown)
- Was the glass on your vehicle the only thing damaged? (dropdown)
- Were authorities at the scene or contacted? (dropdown)
- Authority Name (text input)
- Report Number (text input)
- Additional Comments (text area)
- Add Other Damage (button) with a 'Link' button next to it.

Settings Dialog:

- Page Properties**: + icon
- Display Group Properties**: + icon
- Field Properties**: + icon
- Field Display Properties**: - icon

Configuration options under 'Field Display Properties':

- Use Existing Label (checkbox)
- * Control Type: Hyperlink (dropdown)
- * Field Width: Medium (dropdown)
- Custom Field Width: 0 (text input)
- Single field on row (checkbox)
- Allow Override of default locale (checkbox)

Buttons at the bottom: Remove, Cancel, Save.

Where Used: A link labeled 'View All References' is visible at the bottom of the settings dialog.

Creating and Adding a New Field

Key Facts

Add Witness

Were there any pedestrian(s) involved?

Add Pedestrians

Window Launcher

Was the vehicle locked?

Was the vehicle parked in an attended lot?

Who had keys to the vehicle prior to the loss?

Were keys with vehicle at time of theft?

Was the anti theft device engaged?

Add Other Damage

Are all keys accounted for?

Is the vehicle recovered?

Where was the vehicle recovered?

Who found the vehicle?

Were there signs of forced entry or ignition tampering?

Settings

+ Page Properties

+ Display Group Properties

+ Field Properties

- Field Display Properties

* Label [Use Existing Label](#)

* Control Type

* Field Width [Custom Field Width](#)

Single field on row

Allow Override of default locale

Where Used

[View All References](#)

Creating and Adding a New Field

Key Facts

Add Pedestrians [Window Launcher](#)

Was the vehicle locked?

Was the vehicle parked in an attended lot?

Who had keys to the vehicle prior to the loss?

Were keys with vehicle at time of theft?

Was the anti theft device engaged?

Are all keys accounted for?

Add Other Damage [Link](#)

Is the vehicle recovered?

Where was the vehicle recovered?

Who found the vehicle?

Were there signs of forced entry or ignition tampering?

Is anyone in police custody?

Was the alarm in the vehicle engaged?

Settings

+ Page Properties

+ Display Group Properties

+ Field Properties

- Field Display Properties

* Label [Use Existing Label](#)

* Control Type [Link](#)

* Field Width [Link](#)

Custom Field Width

Single field on row

Allow Override of default locale

Where Used

[View All References](#)