NSA_CPC_DDOT_MDOT_LT_02132020



Date	Feb 13, 2020 11:16:57 PM
Project	NSA_CPC_DDOT_MDOT
Scenario	Jan21_NSACPC Full LT_1
Comment	
Notes	NSA_CPC_DDOT_MDOT_LT_02132020

Table of Contents

Table of Contents	2
Summary	3
Results summary	3
Statistics Summary	3
Hot spots	5
Errors	5
Alerts	5
General statistics	5
Transaction statistics	6
Execution context	8
Scenario	7
Servers	9
Populations	
User Paths	
Transactions	12
Pages	16
Requests	23
Media Contents	47
Push messages	15
Monitors	
Main graphs	54
Average page response time	54
Average request response time	
Average response time (Transactions)	
Requests per second	
Errors	58
Throughput	59
Response time against load	
Distribution of Transaction Durations	



Results summary

Name	23:16 - 13 Feb 2020_NSA_CPC_DDOT_MDO	Project	NSA_CPC_DDOT_MDOT				
Description		Scenario	Jan21_NSACPC Full LT_1				
Status	✓ Passed	Load Policy	 The population D-pop is customized The population M-pop is customized 				
Start date	Feb 13, 2020 11:16:57 PM		The population of pop is editionized				
End date	Feb 13, 2020 11:50:42 PM	Stop Policy	Population D-pop: immediate.				
Duration	00:33:45		Population M-pop: immediate.				
Termination reason	Manual action	Filters	None				
LG Hosts	35.185.65.127:443 ,34.73.229.68:443 ,34.74.53.243:443 ,34.73.221.254:443 ,35.227.73.207:443 ,34.74.239.211:443 ,34.74.63.24:443 ,35.227.22.67:443	Debug	Disabled				

Statistics Summary

Total pages	685305	_	Average pages/s	338.3	-
Total requests	1570863	-	Average requests/s	775.4	_
Total users launched	2400	-	Average Request response time	0.316 s	-
Total iterations completed	24141	_	Average Page response time	0.658 s	_
Total throughput	32,581 MB	-	Average throughput	128.65 Mb/s	_
Total request errors	3331	_	Error rate	0.2 %	_
Total action errors	0	_	Alerts total duration	0 %	_

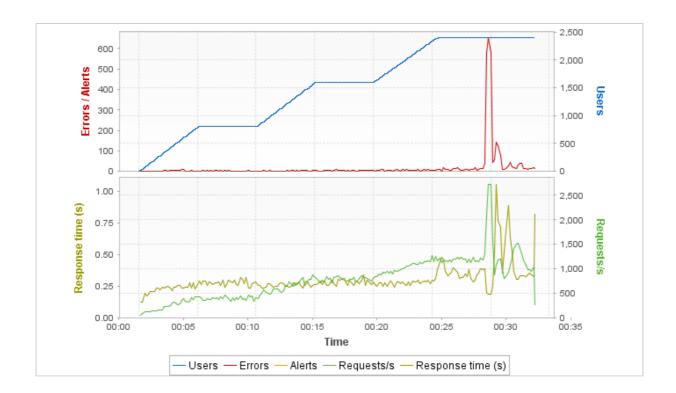












Hot spots

Top 5 errors

User Path	Parent	Page	Count
	D-MVO_CPC_02_SignIN	• –	329
DDOT_Jan21_NSA_CPC	D- MVO_CPC_08_Continue2_	/digital/soe/digital/secure/compareplanpage_1	224
DDOT_Jan21_NSA_CPC	D- MVO_CPC_01_ClickMyAco	_/digital/ui/cpc/secure/	195
DDOT_Jan21_NSA_CPC	D-MVO_CPC_02_SignIN	/digital/soe/digital/secure/landingpagenew	187
M_NSA_CPC_AAL_Jan20	M-MVO_CPC_03_SignIN - secure/LanMingpage	/vzauth/UI/Login_1	136

Top 5 alerts

No alerts

First critical alerts

No alerts

Top 5 average response time (Pages)

User Path	Parent	Page	Duration
DDOT_Jan21_NSA_CPC	D- MVO_CPC_10_Reviewplar	/digital/soe/digital/secure/save_autopay	3.35
DDOT_Jan21_NSA_CPC	D- MVO_CPC_12_Reviewplar	digital/soe/digital/secure/reviewplan	3.06
M_NSA_CPC_AAL_Jan20	M- MVO_CPC_13_Reviewplar	/digital/soe/digital/secure/reviewplan	3.02
DDOT_Jan21_NSA_CPC	D-MVO_CPC_02_SignIN	/digital/soe/digital/secure/landingpagenew	3.01
M_NSA_CPC_AAL_Jan20	M- MVO_CPC_13_Reviewplar	/digital/soe/digital/secure/reviewplan	2.91

Top 5 maximum response time (Pages)

User Path	Parent	Page	Duration
DDOT_Jan21_NSA_CPC	D- MVO_CPC_01_ClickMyAco	,/digital/ui/cpc/secure/	300.8
	D-MVO_CPC_02_SignIN		70.5
DDOT_Jan21_NSA_CPC	D- MVO_CPC_05_Continue_e	/digital/soe/digital/secure/explore_plan_mm	61.8
DDOT_Jan21_NSA_CPC	D-MVO_CPC_02_SignIN	/digital/soe/digital/secure/landingpagenew	61.8
M_NSA_CPC_AAL_Jan20	M- MVO_CPC_11_continue3(a	a/digital/soe/digital/secure/uilogging	61.4

Errors

Request errors

_		
Error Type	Count	Description
502	2,177	Bad Gateway
500	814	Internal Server Error
NL-REDIRECT-03	260	NeoLoad could not follow the sendRedirect directive for the previous request. The previous request did not issue a redirection.
401	38	Unauthorized - The request requires user authentication.
504	23	Gateway Timeout
Assertions	10	Validation of the response failed.
503	7	Service Unavailable - The server is currently unable to handle the request due to a temporary overloading or maintenance of the server.
NL-NETWORK-01	2	Miscellaneous I/O error when connecting to the server.
Total	3,331	Total error count.

Action errors

No errors

Alerts

No alerts

General statistics



Min	Avg	Max	Count	Err	% of Err	SLA Profile			
All User Pa	All User Paths								
55	188.2	547.8	2,400	1,738	72.4	-			
All pages									
0.012	0.657	300.8	685,305	3,318	0.5	-			
All requests									
0	0.315	300.1	1,570,863	3,331	0.2	-			

Transaction statistics

Min	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev	Avg-90%	SLA Profile
All Transactions											
0.065	1.77	300.8	253,603	3,318	1.3	0.877	4.92	9.25	2.6	1.5	-



Scenario

Summary

Name	23:16 - 13 Feb 2020_NSA_CPC_DDOT_MDO	Project	NSA_CPC_DDOT_MDOT
Description		Scenario	Jan21_NSACPC Full LT_1
Status	✓ Passed	Load Policy	 The population D-pop is customized The population M-pop is customized
Start date	Feb 13, 2020 11:16:57 PM		The population wi pop is customized
End date	Feb 13, 2020 11:50:42 PM	Stop Policy	Population D-pop: immediate.
Duration	00:33:45		Population M-pop: immediate.
Termination reason	Manual action	Filters	None
LG Hosts	35.185.65.127:443 ,34.73.229.68:443 ,34.74.53.243:443 ,34.73.221.254:443 ,35.227.73.207:443 ,34.74.239.211:443 ,34.74.63.24:443 ,35.227.22.67:443	Debug	Disabled

Populations

D-pop

User Path	Percentage	WAN Emulation	Signal strength	Bandwidth #	Latency #	Packet loss % #	Bandwidth #	Latency #	Packet loss % #	Browser	Handle cookies	onnection	n Handle cache
DDOT_Jan21_NSA_	100.0%	Unlimited		Unlimited	0ms	0%	Unlimited	0ms	0%	Recorded one	Yes	6	New user
М-рор													

User Path	Percentage	WAN Emulation	Signal strength	Bandwidth #	Latency #	Packet loss % #	Bandwidth #	Latency #	Packet loss % #	Browser	Handle cookies	Connectio	n Handle cache
M_NSA_CPC_AAL_	100.0%	Unlimited		Unlimited	0ms	0%	Unlimited	0ms	0%	iPhone 7	Yes	6	New user

User Paths

Name	Description	On failed assertion	On error	Think time	Thinktime range
DDOT_Jan21_NSA_C		Go to the next iteration	Go to the next iteration	0ms	0%
M_NSA_CPC_AAL_Ja		Go to the next iteration	Go to the next iteration	0ms	0%

Rendezvous

Enabled	Name	Policy	Value	Timeout
Empty list				



Execution context

Name	23:16 - 13 Feb 2020_NSA_CPC_DDOT_MDO	Project	NSA_CPC_DDOT_MDOT		
Description		Scenario	Jan21_NSACPC Full LT_1		
Status	✓ Passed	Load Policy	 The population D-pop is customized The population M-pop is customized 		
Start date	Feb 13, 2020 11:16:57 PM		The population in pop to decising		
End date	Feb 13, 2020 11:50:42 PM	Stop Policy	Population D-pop: immediate.		
Duration	00:33:45		Population M-pop: immediate.		
Termination reason	Manual action	Filters	None		
LG Hosts	35.185.65.127:443 ,34.73.229.68:443 ,34.74.53.243:443 ,34.73.221.254:443 ,35.227.73.207:443 ,34.74.239.211:443 ,34.74.63.24:443 ,35.227.22.67:443	Debug	Disabled		

NeoLoad version6.8.0;build=20190103-16Graphs granularityStandard

Application proxy

Name	Description
Empty list	

Zone application proxies

	Zone	Name	Description
Empty list			

Constant variables

Name	Value	Description
Empty list		

User Paths settings

DDOT_Jan21_NSA_CPC	
Error policy:	Go to the next iteration
Assertion policy:	Go to the next iteration
Thinktime policy:	replaced by 0ms.
Pacing:	No pacing
M_NSA_CPC_AAL_Jan20	
Error policy:	Go to the next iteration
Assertion policy:	Go to the next iteration
Thinktime policy:	replaced by 0ms.
Pacing:	No pacing



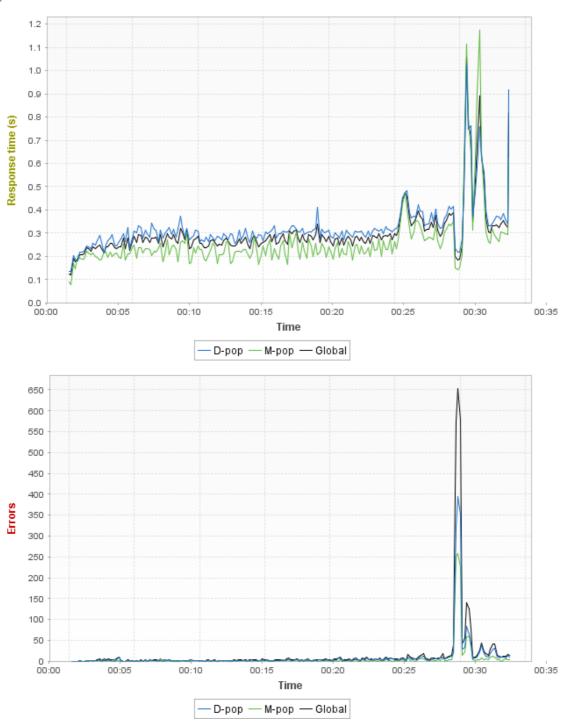
Servers

Servers

Host	Po	rt	HTTP/2 ready	HTTP/2 used
www.verizonwireless.com	443	Yes	Yes	
login.verizonwireless.com	443	No	No	
scache1.vzw.com	443	Yes	Yes	
billpaysvc.verizonwireless.com	443	No	No	
ss7.vzw.com	443	Yes	Yes	
scache.vzw.com	443	Yes	Yes	
ecache.verizonwireless.com	443	Yes	Yes	
scache2.vzw.com	443	Yes	Yes	



Graphs



Statistics

P	Population	Total requests	Average requests/s	Avg. Page res. time	Error rate
D-pop		992056 (63.2%)	489.7	0.681s (+3.5%)	0.2% (-1.88%)
М-рор		578807 (36.8%)	285.7	0.614s (-6.69%)	0.2% (+3.23%)
Global		1570863 (100%)	775.4	0.658s	0.2%

User Paths

User Paths

Min	Avg	Max	Count	Err	% of Err	SLA Profile
DDOT_	Jan21_NSA_	CPC				
55	168.7	547.8	1,800	1,189	66.1	-
M_NSA	_CPC_AAL_	Jan20				
108	246.7	407.1	600	549	91.5	-



Transactions

Shared Containers

Min	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev Avg-90%	SLA Profile
Empty list										

DDOT_Jan21_NSA_CPC

Mi	n	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev	Avg-90%	SLA Profile
DD 🖟	OT	Jan21_NSA_	CPC									
55		168.7	547.8	1,800	1,189	66.1	-	-	-	-	-	-
	Init											
)		0	0.001	1,800	0	0	-	-	-	-	-	-
	Acti	ions										
0.102		16.3	300.8	17,633	2,058	11.7	-	-	-	-	-	-
		D-MVO_CPO	C_01_ClickM	yAccount								
0.102		0.809	300.8	19,271	195	1	0.703	1.04	1.32	3.07	0.763	-
		D-MVO_CPO	C_02_SignIN									
0.086		4.52	102.6	18,948	642	3.4	4.09	6.86	15.9	3.08	4.2	-
		D-MVO_CPO	C_03_ClickE	xplorePlans								
0.069		0.43	43.5	18,173	70	0.4	0.267	0.795	1.52	1.35	0.328	-
		D-MVO_CPO	C_04_ClickE	xplorePlans	2							
0.067		0.399	41.4	17,982	81	0.5	0.263	0.773	1.36	0.992	0.322	-
		D-MVO_CPO	C_05_Contin	ue_exploreF	Planmm							
0.068		2.02	61.8	17,767	96	0.5	1.82	3.08	4.8	1.5	1.9	-
		Then										
0.137		8.6	64.8	7,102	507	7.1	-	-	-	-	-	-
		D-MVO_	CPC_06_Cli	ck_PickAPla	ın							
0.065		0.07	1.05	7,449	0	0	0.07	0.073	80.0	0.013	0.069	-
		D-MVO_	CPC_07_Se	lectPlan								
0.067		0.837	42.7	7,343	44	0.6	0.55	1.5	3.91	1.72	0.673	-
		D-MVO_	CPC_08_Co	ntinue2_Co	mparePlan							
0.069		3.74	55.6	7,221	309	4.3	3.27	6.82	12.9	2.28	3.44	-
		D-MVO_	CPC_09_co	ntinue3_Aut	оРау							
0.069		0.836	55.8	6,817	23	0.3	0.663	1.47	2.5	1.17	0.744	-
		D-MVO_	CPC_10_Re	viewplan								
0.067		3.35	52.2	6,726	131	1.9	2.91	6.11	11.9	1.86	3.1	-
		Else										
0		0	0.001	10,163	0	0	-	-	-	-	-	-
		Then										
0.139		9.8	84.6	8,731	467	5.3	-	-	-	-	-	-
		D-MVO_	CPC_06_Cli	ck_PickAPla	n							
0.065		0.07	0.942	9,360	0	0	0.07	0.073	0.082	0.013	0.069	-
		D-MVO_	CPC_07_Se	lectPlan								
0.07		0.426	35.3	9,244	39	0.4	0.278	0.861	1.74	1.04	0.34	-
		D-MVO_	CPC_08_Cli	ck_PickAPla	ın2							
0.07		0.765	55.1	9,087	54	0.6	0.521	1.43	2.55	1.45	0.639	-



Min	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev	Avg-90%	SLA Profile
	D-MVO_	_CPC_09_Se	lectPlan2								
0.069	0.43	41.9	8,901	34	0.4	0.269	0.893	1.92	1.19	0.336	-
	D-MVO_	_CPC_10_Co	ntinue2								
0.069	3.61	57	8,776	164	1.9	3.17	6.3	11.7	2.34	3.33	-
	D-MVO_	_CPC_11_Co	ntinue3								
0.068	1.2	55.7	8,509	50	0.6	0.964	2.09	3.68	1.61	1.07	-
	D-MVO_	_CPC_12_Re	viewplan								
0.068	3.53	56.8	8,390	126	1.5	3.11	6.13	11.7	2.21	3.26	-
	Else										
0	0	0.001	7,311	0	0	-	-	-	-	-	-
Ene	d										
0	0	0.001	1,800	0	0	-	-	-	-	-	-

$M_NSA_CPC_AAL_Jan20$

Min	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev	Avg-90%	SLA Profile
M_NS	A_CPC_AAL	_Jan20									
80	246.7	407.1	600	549	91.5	-	-	-	-	-	-
in 🗀	it										
)	0	0	600	0	0	-	-	-	-	-	-
<u></u> A	ctions										
0.105	21.5	111.7	6,508	1,260	19.4	-	-	-	-	-	-
C	M-MVO_CF	PC_02_Click	MyAccount								
).105	0.711	15.7	7,081	93	1.3	0.696	0.844	1.22	0.34	0.693	-
	M-MVO_CF	PC_03_SignI	N - secure/La	anMingpage							
0.182	5.37	82.4	6,966	365	5.2	4.53	8.61	30.2	4.42	4.78	-
C	M-MVO_CF	PC_05_Click	ExplorePlans	5							
0.068	1.87	49.1	6,574	100	1.5	1.29	3.08	15.5	2.81	1.48	-
M-MVO_CPC_07_Continue-explore_plan_mm											
0.068	2.8	45	6,429	114	1.8	2.35	4.62	12.1	2.2	2.52	-
C	Then										
0.07	12.6	82.8	2,458	265	10.8	-	-	-	-	-	=
	M-MVC	_CPC_08_C	lick_PickAPI	an							
0.07	0.904	56.2	2,624	25	1	0.624	1.8	4.23	2.11	0.714	-
	M-MVC	_CPC_09_S	electPlan								
).071	1.03	56.2	2,571	44	1.7	0.634	2.04	6.15	2.35	0.773	=
	M-MVC	_CPC_10_C	ontinue2(Co	mparePlan)							
0.07	3.69	57.2	2,498	48	1.9	2.9	6.53	17.8	3.37	3.24	-
	M-MVC	_CPC_11_c	ontinue3(aut	opayLanMin	g)						
0.072	1.12	33	2,415	12	0.5	0.878	2.16	3.38	1.14	0.99	-
			ontinue4(Sav	ve_autopay)							
0.069	1.44	41.1	2,349	30	1.3	1	3.34	6.74	1.63	1.23	-
	M-MVC	_CPC_13_R	eviewplan								
0.07	4.97	36.7	2,299	106	4.6	4.26	9.9	14.1	2.54	4.64	-
C	Else										
)	0	0.001	3,652	0	0	-	-	-	-	-	-



Min	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev	Avg-90%	SLA Profile
C	Then										
0.069	13.3	99.1	3,119	323	10.4	-	-	-	-	-	-
	M-MVC	_CPC_08_C	lick_PickAPI	an							
0.069	0.853	55.7	3,376	38	1.1	0.567	1.67	4.15	2.06	0.662	-
	M-MVC	_CPC_09_S	electPlan								
0.124	1.13	55.8	3,293	52	1.6	0.694	2.08	9.24	2.5	0.827	-
	M-MVC	_CPC_06_A	pplyToAll								
0.069	0.768	55.5	3,194	18	0.6	0.535	1.57	3.12	1.53	0.621	-
M-MVO_CPC_10_Continue2(ComparePlan)											
0.07	3.12	50	3,127	58	1.9	2.63	5.71	9.66	2	2.88	-
	M-MVC	_CPC_11_c	ontinue3(aut	opayLanMin	g)						
0.071	1.59	61.4	3,012	29	1	1.22	3.15	6.33	1.87	1.38	-
	M-MVC	_CPC_12_C	ontinue4(Sa	ve_autopay)							
0.068	1.1	36	2,938	31	1.1	0.807	2.49	4.66	1.05	0.972	-
	M-MVC	_CPC_13_R	eviewplan								
0.067	5.39	41.1	2,893	97	3.4	4.76	9.54	13.9	2.23	5.13	-
6	⊃ Else										
0	0	0.001	2,452	0	0	-	-	-	-	-	-
□ End											
0	0	0	600	0	0	-	-	-	-	-	-

Shared Containers

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						

DDOT_Jan21_NSA_CPC

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						

M_NSA_CPC_AAL_Jan20

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						



Shared Containers

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						

DDOT_Jan21_NSA_CPC

DDOT_Jan21_NSA_CPC 168.7 547.8 1,800 Actions 0.102 16.3 300.8 17,633 D-MVO_CPC_01_ClickMyAccount 0.102 0.809 300.8 19,271 //digital/ui/cpc/secure/ 0.102 0.656 300.8 19,426 //chatskins/launch/inqChatLau 0.023 0.029 1.09 19,230 //ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229 D-MVO_CPC_02_SignIN	195 1 - 195 1 - unch10004593.js 0 0 -	
Color Co	2,058 11.7 - It 195 1 - 196 1 - unch10004593.js 0 0 - .ct.globalfooter.json 0 0 -	
0.102 16.3 300.8 17,633 D-MVO_CPC_01_ClickMyAccoun 0.102 0.809 300.8 19,271 //digital/ui/cpc/secure/ 0.102 0.656 300.8 19,426 //chatskins/launch/inqChatLau 0.023 0.029 1.09 19,230 //ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229	195 1 - 195 1 - unch10004593.js 0 0 - .ct.globalfooter.json 0 0 -	
D-MVO_CPC_01_ClickMyAccoun 0.102	195 1 - 195 1 - unch10004593.js 0 0 - .ct.globalfooter.json 0 0 -	
0.102 0.809 300.8 19,271 /digital/ui/cpc/secure/ 0.102 0.656 300.8 19,426 /chatskins/launch/inqChatLau 0.023 0.029 1.09 19,230 /ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229	195 1 - 195 1 - unch10004593.js 0 0 - .ct.globalfooter.json 0 0 -	
/digital/ui/cpc/secure/ 0.102 0.656 300.8 19,426 /chatskins/launch/inqChatLau 0.023 0.029 1.09 19,230 /ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229	195 1 - unch10004593.js 0 0ct.globalfooter.json 0 0 -	
0.102 0.656 300.8 19,426 /chatskins/launch/inqChatLau 0.023 0.029 1.09 19,230 /ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229	unch10004593.js 0 0ct.globalfooter.json 0 0 -	
/chatskins/launch/inqChatLau 0.023 0.029 1.09 19,230 /ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229	unch10004593.js 0 0ct.globalfooter.json 0 0 -	
0.023 0.029 1.09 19,230 /ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229	0 0 - .ct.globalfooter.json 0 0 -	
/ui-one-digital/global-footer/ 0.116 0.125 7.13 19,229	.ct.globalfooter.json 0 0 -	
0.116 0.125 7.13 19,229	0 0 -	
D-MVO_CPC_02_SignIN	642 3.4 -	
	642 3.4 -	
0.086 4.52 102.6 18,948		
/vzauth/Ul/Login		
0.052 0.079 3.31 19,075	0 0 -	
/vzauth/UI/Login_1		
0.032 0.561 70.5 19,073	329 1.7 -	
/digital/ui/cpc/secure/status		
0.066 0.438 45.4 18,741	126 0.7 -	
/pagead/viewthroughconvers	ion/732832628/	
0.025 0.028 13.9 18,615	0 0 -	
//activityi;dc_pre=CMjA8ty7k-c	cCzwvp0;u9=desktop;u16	
0.014 0.026 0.971 18,615	0 0 -	
/inqchat.html		
0.094 0.132 3.19 18,614	0 0 -	
/digital/soe/digital/secure/land	dingpagenew	
0.067 3.01 61.8 18,559	187 1 -	
/vzwsvc/asc/GlobalNavServic	esInfo.action	
0.182 0.26 8.22 18,370	0 -	
/ui-one-digital/global-footer/	.er.globalfooter.json	
0.012 0.013 0.979 18,370	0 0 -	
/tagserver/init/initFramework		
0.048 0.063 1.21 18,370	0 0 -	
D-MVO_CPC_03_ClickExplorePla	ans	
0.069 0.43 43.5 18,173	70 0.4 -	
/b/ss/vzwiglobal/10/JS-2.17.0/	/s64935284459477	
0.069 0.43 43.5 18,301	70 0.4 -	

Min	Avg	Max	Count	Err	% of Err	SLA Profile
<u>~</u>	D-MVO_CP	C_04_ClickE	xplorePlans	2		
0.067	0.399	41.4	17,982	81	0.5	-
	Jb/ss/vz	wiglobal/10/	JS-2.17.0/s6	33075774894	102	
0.067	0.399	41.4	18,096	81	0.4	-
	D-MVO CP	C_05_Contin	ue explorel	Planmm		
0.068	2.02	61.8	17,767	96	0.5	-
	J/digital/	soe/digital/se	ecure/explor	e plan mm		
0.068	2.02	61.8	17,885	96	0.5	-
	Then					
0.137	8.6	64.8	7,102	507	7.1	-
	P-MVO	_CPC_06_Cli	ck DickADI	an.		
0.065	0.07	1.05	7,449	0	0	-
0.000	-		,		1	
0.065	□ /b/s 0.07	s/vzwiglobal	7,508	0/s 69253326 3 0	3 67123 0	-
0.000			'	J	3	
0.007		_CPC_07_Se		4.4	0.6	
0.067	0.837	42.7	7,343	44	0.6	-
		s/vzwiglobal/				
0.067	0.399	40.9	7,446	25	0.3	-
	/dig	ital/soe/digit			า	
0.07	0.437	42	7,419	19	0.3	-
	D-MVO	_CPC_08_Co	ntinue2_Co	mparePlan		
0.069	3.74	55.6	7,221	309	4.3	-
	🧕 /dig	ital/soe/digit	al/secure/co	mpareplanp	age	
0.069	1.9	55.6	7,286	85	1.2	-
	₫ /dig	ital/soe/digit	al/secure/co	mpareplanp	age_1	
0.069	1.86	39.4	7,182	224	3.1	-
	D-MVO	_CPC_09_co	ntinue3 Aut	oPav		
0.069	0.836	55.8	6,817	23	0.3	-
	Jdia	ital/soe/digit	al/secure/au	tonav landi	na	
0.069	0.812	55.8	6,905	23	0.3	-
		qceuv8449dz		0000uo10o7	a/trook	
0.013	0.023	0.173	6,881	0	0	
		CPC_10_Re				
0.067	3.35	_CPC_10_Re 52.2	6.726	131	1.9	-
3.001			-, -		1.0	
0.067	■ /dig 3.35	ital/soe/digital/s2.2	al/secure/sa 6,770	ve_autopay 131	1.9	-
		JZ.Z	0,770	131	1.9	
	Then	04.0	0.704	407	5.0	
0.139	9.8	84.6	8,731	467	5.3	-
		_CPC_06_Cli				
0.065	0.07	0.942	9,360	0	0	-
	<u></u>	s/vzwiglobal/		0/s61629107		
0.065	0.07	0.942	9,446	0	0	-
	D-MVO	_CPC_07_Se	lectPlan			
0.07	0.426	35.3	9,244	39	0.4	-
	₫ /dig	ital/soe/digit	al/secure/mi	m_promotio	า	
0.07	0.425	35.3	9,358	39	0.4	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile				
	D-MVO	_CPC_08_Cli	ick_PickAPI	an2						
0.07	0.765	55.1	9,087	54	0.6	-				
	₫ /b/s	s/vzwiglobal	/10/JS-2.17.0	0/s68362044	044551					
0.07	0.764	55.1	9,193	54	0.6	-				
	D-MVO	_CPC_09_Se	lectPlan2							
0.069	0.43	41.9	8,901	34	0.4	-				
	₫ /dig	ital/soe/digit	al/secure/mr	m_promotio	n					
0.069	0.429	41.9	9,029	34	0.4	-				
	D-MVO	_CPC_10_Cc	ntinue2							
0.069	3.61	57	8,776	164	1.9	-				
	₫ /dig	ital/soe/digit	al/secure/co	mpareplan	oage					
0.069	1.65	55.4	8,859	86	1	-				
	₫ /dig	ital/soe/digit	al/secure/co	mpareplant	page_1					
0.063	1.97	55.5	8,760	78	0.9	-				
	D-MVO	_CPC_11_Co	ntinue3							
0.068	1.2	55.7	8,509	50	0.6	-				
	₫ /dig	ital/soe/digit	al/secure/au	topay_land	ing					
0.068	0.83	55.7	8,608	34	0.4	-				
	₫ /dig	ital/soe/digit	al/secure/uil	ogging						
0.07	0.37	40.6	8,569	16	0.2	-				
	D-MVO	_CPC_12_Re	viewplan							
0.068	3.53	56.8	8,390	126	1.5	-				
	digital/soe/digital/secure/save_autopay									
0.068	0.48	41	8,455	30	0.4	-				
	₫ /dig	ital/soe/digit	al/secure/rev	viewplan						
0.069	3.06	55.8	8,404	96	1.1	-				

$M_NSA_CPC_AAL_Jan20$

Min	Avg	Max	Count	Err	% of Err	SLA Profile			
M_NSA_	M_NSA_CPC_AAL_Jan20								
108	246.7	407.1	600	549	91.5	-			
Acti	ons								
0.105	21.5	111.7	6,508	1,260	19.4	-			
<u></u>	M-MVO_CPC_02_ClickMyAccount								
0.105	0.711	15.7	7,081	93	1.3	-			
	digital/ui/cpc/secure/mdot								
0.103	0.146	13.5	7,107	93	1.3	-			
	/vzauth/l	JI/Login							
0.267	0.307	1.49	7,013	0	0	-			
	Jutag/vzv	v/main/prod/	/utag.js						
0.026	0.029	0.18	7,013	0	0	-			
	/chatskir	ns/launch/ind	qChatLaunc	h10004593.j	S				
0.114	0.126	15.1	7,013	0	0	-			
	/inqchat.	html							
0.023	0.029	0.695	7,013	0	0	-			



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	🤳 /globalı	nav/fonts/Ne	ueHaasGrote	eskDisplayB	old.woff2	
0.075	0.081	1.07	7,013	0	0	-
<u>~</u>	M-MVO_CP	C_03_SignII	N - secure/La	nMingpage		
0.182	5.37	82.4	6,966	365	5.2	-
	/vzauth	/UI/Login				
0.055	0.083	6.74	6,988	0	0	-
	/vzauth	/UI/Login_1				
0.117	0.867	39.7	6,986	136	1.9	-
	<pre>/rest/v1</pre>	/delivery				
0.088	0.106	13.8	6,850	0	0	-
	/activity	/i;src=27617	68;type=b2	.um=519537	4234719.503	
0.024	0.028	13.5	6,850	0	0	-
	/vzwsvo	c/asc/Global	NavServices	Info.action		
0.183	0.263	8.23	6,848	0	0	-
	Jactivity	/i:src=68597	3;type=vzw	.i%2Fcnc%2	Esecure%2F	-m
0.068	0.38	41.3	6,848	58	0.8	-
	/digital/	ego/digital/s	ecure/landin	anagonow		
0.068	2.9	55.3	6,785	86	1.3	-
			-,			
0.051	/inqcha 0.109	2.77	6,699	0	0	-
0.001			0,000	O	O	
0.069	0.756	883e5e 43.8	6,696	85	1.3	
_				177	1.3	-
	M-MVO_CF	49.1	ExplorePlans 6,574	100	1.5	-
0.068				100	1.5	-
0.000		/1/ee8d883e		00	0.5	
0.068	0.395	48	6,600	32	0.5	-
			ecure/explor			
0.069	1.13	41.7	6,566	43	0.7	-
			ecure/uilogg			
0.069	0.351	44.3	6,523	25	0.4	-
			nue-explore_			
0.068	2.8	45	6,429	114	1.8	-
		wiglobal/10/	JS-2.17.0/s9		752	
0.068	0.621	37.8	6,473	49	0.8	-
		soe/digital/s	ecure/explor	e_plan_mm		
0.069	1.91	44.6	6,419	33	0.5	-
	digital/	/soe/digital/s	ecure/uilogg	ing		
0.067	0.282	37.1	6,384	32	0.5	-
	Then					
0.07	12.6	82.8	2,458	265	10.8	-
		_CPC_08_CI	ick_PickAPI	an		
0.07	0.904	56.2	2,624	25	1	-
	₫ /dia	ital/soe/digit	al/secure/uil	ogging		
0.07	0.904	56.2	2,662	25	0.9	-
	M-MVO	_CPC_09_Se	electPlan			
0.071	1.03	56.2	2,571	44	1.7	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile			
	digital/soe/digital/secure/uilogging								
0.071	0.254	39.4	2,598	7	0.3	-			
	₫ /digit	al/soe/digit	tal/secure/mr	m_promotio	n				
0.067	0.776	56	2,590	37	1.4	-			
	M-MVO_	CPC_10_C	ontinue2(Cor	mparePlan)					
0.07	3.69	57.2	2,498	48	1.9	-			
	₫ /digit	tal/soe/digit	tal/secure/uil	ogging					
0.07	0.287	40.3	2,527	7	0.3	-			
	₫ /digit	al/soe/digit	tal/secure/co	mpareplanp	age				
0.069	1.67	41.5	2,513	27	1.1	-			
	₫ /digit	al/soe/digit	tal/secure/uil	ogging 1					
0.072	0.509	55.5	2,482	4	0.2	-			
	/digit	al/soe/digit	tal/secure/co	mpareplann	age 1				
0.07	0.771	40.9	2,477	7	0.3	-			
	/alaa	shov/\/7\\//	MyVPostPay	/reporting/o					
0.072	0.48	34.7	2,470	3	0.1	-			
J.J. 2	_		,	-					
0.072	□ M-MVO_ 1.12	33	ontinue3(auto	opay∟anMin 12	g) 0.5	-			
0.072			'						
0.072		tal/soe/digit	tal/secure/au 2,445		ng 0.4	-			
0.072			,	11	0.4	-			
	_	_	tal/secure/uil		-				
0.072	0.237	32.4	2,432	1	0	-			
			ontinue4(Sav						
0.069	1.44	41.1	2,349	30	1.3	-			
	₫ /digit	al/soe/digit	tal/secure/sa	ve_autopay					
0.069	0.656	15	2,400	18	0.8	-			
			tal/secure/eff	ectivedate					
0.066	0.528	11.3	2,381	11	0.5	-			
	₫ /glas	sbox/VZW/	MyVPostPay	/reporting/c	ls_report				
0.071	0.261	39.3	2,370	1	0	-			
	M-MVO_	CPC_13_R	eviewplan						
0.07	4.97	36.7	2,299	106	4.6	-			
	₫ /digit	tal/soe/digit	tal/secure/rev	viewplan					
0.07	2.91	34.2	2,302	79	3.4	-			
	₫ /diait	al/soe/digit	tal/secure/uil	ogging					
0.072	0.421	23.1	2,222	11	0.5	-			
	in /digit	al/soe/digit	tal/secure/rev	viewplan 1					
0.069	1.73	17	2,210	16	0.7	-			
	Then								
0.069	13.3	99.1	3,119	323	10.4	-			
0.069	□ M-MVO_ 0.853	55.7	ick_PickAPIa 3,376	an 38	1.1	-			
3.009	П				1.1				
0.060		_	tal/secure/uil	ogging 38	1.1				
0.069	0.853	55.7	3,391	30	1.1	-			
0.40	M-MVO_				1.0				
0.124	1.13	55.8	3,293	52	1.6	-			



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	/is/im	nage/Verizor	Wireless/di	sney-plus-lo	go-promo	
0.052	0.06	15.1	3,338	0	0	-
	/digit	al/soe/digita	al/secure/uil	ogging_1		
0.069	0.255	24.5	3,337	11	0.3	-
	/digit	:al/soe/digita	al/secure/mr	n_promotio	n	
0.072	0.811	55.4	3,323	41	1.2	-
	M-MVO_	CPC_06_Ap	plyToAll			
0.069	0.768	55.5	3,194	18	0.6	-
	Jdigit	:al/soe/digita	ıl/secure/uil	ngging		
0.069	0.769	55.5	3,239	18	0.6	-
	M-MVO_	CPC 10 Co	ntinue?(Cor	nnaroDlan)		
0.07	3.12	50	3,127	58	1.9	-
					1	
0.07	0.232	al/soe/digita	3,176	ogging 10	0.3	_
0.07			-			
0.000		al/soe/digita				
0.068	1.72	14.9	3,164	32	1	-
		al/soe/digita				
0.071	0.477	39.7	3,126	11	0.4	-
	/digit	al/soe/digita	al/secure/co	mpareplanp	age_1	
0.07	0.493	12.8	3,115	4	0.1	-
	/digit	al/soe/digita	al/secure/uil	ogging_2		
0.074	0.225	12	3,111	1	0	-
	M-MVO_	CPC_11_coi	ntinue3(auto	payLanMin	g)	
0.071	1.59	61.4	3,012	29	1	-
	Jdigit	al/soe/digita	al/secure/uil	ogging		
0.071	0.455	61.4	3,068	13	0.4	-
	/digit	:al/soe/digita	l/socuro/au	tonav Jandii	na	
0.069	0.904	32.6	3,051	14	0.5	-
0.000					0.0	
0.07	0.231	al/soe/digita 38.1	3,036	ogging_1 2	0.1	-
0.07					0.1	-
0.000	M-MVO_					
0.068	1.1	36	2,938	31	1.1	-
		al/soe/digita				
0.068	0.616	35.1	2,982	23	0.8	-
	/digit	al/soe/digita	al/secure/eff	ectivedate		
0.07	0.491	6.62	2,958	8	0.3	-
	M-MVO_	CPC_13_Re	viewplan			
0.067	5.39	41.1	2,893	97	3.4	-
	/diait	:al/soe/digita	al/secure/uil	ogging		
0.067	0.213	35.9	2,907	8	0.3	-
	/digit	:al/soe/digita	l/secure/rev	viewnlan		
0.068	3.02	.ai/s0e/uigita 13	2,892	49	1.7	-
0.068	0.402	al/soe/digita	2,843	ogging_1 10	0.4	-
3.000	0.702		_,070	10	J. T	



Min	Avg	Max	Count	Err	% of Err	SLA Profile		
/digital/soe/digital/secure/reviewplan_1								
0.069	1.81	12.1	2,833	30	1.1	-		



Shared Containers

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						

DDOT_Jan21_NSA_CPC

Min	Avg	Max	Count	Err	% of Err	SLA Profile		
DDO	T_Jan21_NSA	A_CPC						
55	168.7	547.8	1,800	1,189	66.1	-		
<u></u> A	ctions							
0.102	16.3	300.8	17,633	2,058	11.7	-		
6	D-MVO_CF	C_01_Click	MyAccount					
0.102	0.809	300.8	19,271	195	1	-		
	/digital	/ui/cpc/secu	re/					
0.102	0.656	300.8	19,426	195	1	-		
	🛅 /dig	gital/ui/cpc/s	ecure/					
0.102	0.231		19,430	193	1	-		
	l /vz	auth/UI/Logi	n					
0.15	0.186	1.43	19,236	0	0	-		
	lam	n/css/bootsti	rap-3.3.7.min	.css				
0.053	0.061	7.07	19,233	0	0	-		
	lam	n/css/less-sp	ace.css					
0.053	0.069		19,233	0	0	-		
	📋 /ui-	one-digital/g	n/build/gnav	css.				
0.054	0.102	300.1	19,233	2	0	-		
/am/css/style-2.0.css								
0.055	0.073	7.12	19,233	0	0	-		
	lam	n/js/jquery-1.	12.4.min.js					
0.066	0.124	7.13	19,233	0	0	-		
	🚨 /da	m/echn/vzw-	-engage/js/V	Z_Chat.js				
0.066	0.084	7.09	19,233	0	0	-		
	la /se	arch/staticC	ontent/dist/js	/autosugge	est.js			
0.071	0.171	7.18	19,233	0	0	-		
	lam	n/js/bootstra	p-3.3.7.min.js	5				
0.068	0.111	7.09	19,233	0	0	-		
	🚨 /ui-	one-digital/g	n/build/gnav	.js				
0.07	0.14	7.14	19,233	0	0	-		
	lam	n/js/core.js						
0.069	0.098	7.11	19,233	0	0	-		
	las	kverizon/js/a	skverizon.js					
0.196	0.211	7.22	19,233	0	0	-		
	la /su	pport/etc/de	signs/suppo	rt_rd/c2c.is				
0.07	0.106	7.11	19,233	0	0	-		
] /am	n/content/for	nts/NHaasGro	oteskDSW0	2-75Bd.woff2			
0.075	0.165	7.17	19,233	0	0	-		

Min	Avg	Max	Count	Err	% of Err	SLA Profile
	🛅 /am/	content/font	s/NeueHaas	GroteskText	55Roman.w	off
0.15	0.169	7.18	19,233	0	0	-
	lask	verizon/cont	ent/images/s	svɑ/chatbub	blelcon.sva	
0.075	0.11	7.12	19,235	0	0	-
	/chatski	ns/launch/in	nChatl aunc	h10004593 i	e	
0.023	0.029	1.09	19,230	0	0	-
	lings	chat.html				
0.023	0.029	1.09	19,231	0	0	_
0.020				1	1.	
0.116	0.125	digital/global	19,229	globalfooter 0	.json 0	-
0.110						
		ne-digital/gl				
0.051	0.056	7.06	19,230	0	0	-
	🔲 /glol	balnav/fonts/			ay.woff2	
0.024	0.026	1.09	19,230	0	0	-
	📋 /glol	balnav/fonts/	NeueHaasG	roteskDispla	ayBold.woff2	2
0.063	0.068	1.25	19,229	0	0	-
	la /ui-o	ne-digital/glo	obal-heade	.ct.globalhe	ader.ison	
0.051	0.066	1.25	19,230	0	0	-
	D-MVO CPO	C_02_SignIN				
0.086	4.52	102.6	18,948	642	3.4	_
0.052	/vzauth/ 0.079	3.31	19,075	0	0	-
0.032			19,073	U	U	-
0.005		uth/UI/Login	40.070	•	•	
0.035	0.054	0.995	19,076	0	0	-
	lam/	css/global-p				
0.013	0.014	3.24	19,076	0	0	-
	🔲 /am/	d/css/global	-phoenix.cs	s		
0.012	0.014	3.25	19,076	0	0	-
	📋 /am/	d/css/style.c	SS			
0.012	0.014	3.25	19,076	0	0	-
	lam/	css/style.css	8			
0.012	0.015	3.26	19,076	0	0	-
] /am/	content/font	s/NoueHaas	GroteskTeyt	woff	
0.014	0.023	3.26	19,075	0	0	-
	/vzauth/		-,-			
0.032	0.561	70.5	19,073	329	1.7	L
0.032			10,070	323	1.7	
0.000		uth/UI/Login	40.075	0	0	
0.032	0.064	1.21	19,075	0	0	-
		ital/ui/cpc/se				
0	0.497	70.4	19,075	329	1.7	-
	/digital/u	ui/cpc/secure	e/status			
0.066	0.438	45.4	18,741	126	0.7	-
	🛅 /digi	tal/ui/cpc/se	cure/status			
0.066	0.438	45.4	18,744	126	0.7	-
	i /pagead	/viewthrough	nconversion	/732832628/		
0.025	0.028	13.9	18,615	0	0	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	📔 /glok	oalnav/fonts/	/NeueHaasG	iroteskDispla	ay.woff2	
0.013	0.015	13.9	18,615	0	0	-
	📋 /ui-o	ne-digital/gl	obal-heade.	er.globalhe	ader.json	
0.012	0.013	0.98	18,615	0	0	-
	/activityi	;dc_pre=CM	ljA8ty7k-cC.	zwvp0;u9=	desktop;u16	;
0.014	0.026	0.971	18,615	0	0	-
	[] /glob	alnav/fonts/	/NeueHaasG	iroteskTextB	old.woff2	
0.014	0.026	0.971	18,615	0	0	-
	inqchat	html				
0.094	0.132	3.19	18,614	0	0	-
	/ingc	hat.html				
0.094	0.132	3.19	18,615	0	0	-
	(A) (A) (A) (A) (A)	/-1114-14-			-	
0.067	3.01	oe/digital/se	18.559	gpagenew 187	1	L
0.007			-,			
0.067	☐ /digi	tal/soe/digita 61.8	al/secure/lar 18,614	ndingpagene 188	w 1	
0.067			'		1	-
		asc/GlobalN			-	
0.182	0.26	8.22	18,370	0	0	-
				cesInfo.actio		
0.182	0.26	8.22	18,372	0	0	-
	/ui-one-o		l-footer/er.	.globalfooter	.json	
0.012	0.013	0.979	18,370	0	0	-
	🚨 /ui-o	ne-digital/gl	obal-foote	er.globalfoot	ter.json	
0.012	0.013	0.979	18,370	0	0	-
	d /tagserv	er/init/initFra	amework			
0.048	0.063	1.21	18,370	0	0	-
	/ask	verizon/js/as	kverizon.js			
0.048	0.063	1.21	18,370	0	0	-
<u></u>	D-MVO_CPC	03 ClickE	xplorePlans			
0.069	0.43	43.5	18,173	70	0.4	-
	lh/ss/vzv	vialobal/10/	IS-2 17 N/s6	49352844594	77	
0.069	0.43	43.5	18,301	70	0.4	-
		tal/soe/digita				
0.069	0.43	43.5	18,306	70	0.4	_
					· · ·	
0.067	D-MVO_CPO 0.399	41.4	xpiorePians 17,982	81	0.5	-
0.007						
0.007				33075774894		
0.067	0.399	41.4	18,096	81	0.4	-
		tal/soe/digita				
0.067	0.399	41.4	18,103	81	0.4	-
	D-MVO_CPO					
0.068	2.02	61.8	17,767	96	0.5	-
	digital/s	oe/digital/se	ecure/explor	e_plan_mm		
0.068	2.02	61.8	17,885	96	0.5	-
	digi /digi	tal/soe/digita	al/secure/ex	plore_plan_r	nm	
0.068	2.02	61.8	17,901	96	0.5	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile			
<u></u>	☐ Then								
0.137	8.6	64.8	7,102	507	7.1	-			
	D-MVO	_CPC_06_Cli	ck PickAPI	an					
0.065	0.07	1.05	7,449	0	0	-			
	i /h/s	s/vzwialohal/	/10/JS-2 17	0/s692533263	367123				
0.065	0.07	1.05	7,508	0	0	-			
		/alohalnav/fo	nts/NauaH:	aasGroteskTo	ext woff?				
0.013	0.014	0.146	7,508	0	0	-			
		/: _ /: N /	'	ss/disney-plu					
0.051	0.055	1.04	7,508	0	o 0	10 _			
0.001									
0.067	0.837	CPC_07_Se 42.7	7,343	44	0.6	-			
0.007			'		1111	-			
0.007				0/s656747219					
0.067	0.399	40.9	7,446	25	0.3	-			
		/digital/soe/d							
0.067	0.399	40.9	7,449	25	0.3	-			
				m_promotio					
0.07	0.437	42	7,419	19	0.3	-			
		/digital/soe/d	ligital/secur	e/mm_promo	otion				
0.07	0.437	42	7,421	19	0.3	-			
	D-MVO_	_CPC_08_Co	ntinue2_Co	mparePlan					
0.069	3.74	55.6	7,221	309	4.3	-			
	₫ /dig	ital/soe/digita	al/secure/co	ompareplanp	age				
0.069	1.9	55.6	7,286	85	1.2	-			
		/digital/soe/d	ligital/secur	e/comparepl	anpage				
0.069	1.53	55.6	7,299	53	0.7	-			
		/digital/soe/d	ligital/secur	e/uilogging					
0.066	0.374	39.6	7,233	32	0.4	-			
	Jdia	ital/soo/digit	al/secure/co	ompareplanp	200 1				
0.069	1.86	39.4	7,182	224	3.1	-			
0.069	1.86	39.4	7,201	e/comparepl 225	3.1	_			
0.000					0.1				
0.069	0.836	CPC_09_co	6,817	23	0.3	-			
0.003			'						
0.060		ital/soe/digita 55.8	al/secure/au 6,905	utopay_landi					
0.069	0.812		,		0.3	-			
0.000				e/autopay_la					
0.069	0.812	55.8	6,912	23	0.3	-			
				la9g8ue19c7					
0.013	0.023	0.173	6,881	0	0	-			
		/globalnav/fo	nts/NeueHa	aasGroteskTo	extMedium.v	voff2			
0.013	0.023	0.173	6,882	0	0	-			
	D-MVO_	_CPC_10_Re	viewplan						
0.067	3.35	52.2	6,726	131	1.9	-			
	₫ /dig	ital/soe/digita	al/secure/sa	ve_autopay					
0.067	3.35	52.2	6,770	131	1.9	-			



Min	Avg	Max	Count	Err	% of Err	SLA Profile
		/digital/soe/d	ligital/secure	e/save_auto	pay	
0.067	0.483	22.9	6,794	29	0.4	-
		/digital/soe/d	ligital/secure	e/reviewplan	1	
0.07	2.88	51.3	6,763	105	1.6	-
	Then					
0.139	9.8	84.6	8,731	467	5.3	-
	D-MVO_	_CPC_06_Cli	ick_PickAPIa	an		
0.065	0.07	0.942	9,360	0	0	-
	₫ /b/s:	s/vzwiglobal	/10/JS-2.17.0)/s61629107	843844	
0.065	0.07	0.942	9,446	0	0	-
		/globalnav/fo	onts/NeueHa	asGroteskT	ext.woff2	
0.013	0.014	0.884	9,447	0	0	-
		lialimaga/Na	rizonWireles	o/dienov plu	is logo prop	20
0.051	0.055	0.494	9,447	0	us-iogo-pron 0	- -
00.	-	-	,			
0.07	0.426	CPC_07_Se 35.3	9,244	39	0.4	-
0.07			,			-
0.07			al/secure/mr			
0.07	0.425	35.3	9,358	39	0.4	-
			ligital/secure			
0.07	0.425	35.3	9,360	39	0.4	-
	D-MVO_	_CPC_08_Cli	ck_PickAPI	an2		
0.07	0.765	55.1	9,087	54	0.6	-
	/b/s:	s/vzwiglobal	/10/JS-2.17.0)/s68362044	044551	
0.07	0.764	55.1	9,193	54	0.6	-
		/digital/soe/c	ligital/secure	e/uilogging		
0.07	0.388	55.1	9,205	25	0.3	-
		/digital/soe/d	ligital/secure	e/uilogging		
0.051	0.376	38.1	9,173	29	0.3	-
	P-MVO	CPC_09_Se	loctPlan2			
0.069	0.43	41.9	8.901	34	0.4	-
0.000			-,			
0.069	0.429	41.9	al/secure/mr 9,029	n_promotion 34	n 0.4	-
0.009						
0.060		/digital/soe/d 41.9	ligital/secure	e/mm_promo 34	otion 0.4	
0.069	0.429	-	,	34	0.4	-
0.000		_CPC_10_Co		101	4.0	
0.069	3.61	57	8,776	164	1.9	-
			al/secure/co		age	
0.069	1.65	55.4	8,859	86	1	-
		/digital/soe/d	ligital/secure	e/comparepl	anpage	
0.069	1.65	55.4	8,867	86	1	-
	/dig	ital/soe/digit	al/secure/co	mpareplanp	age_1	
0.063	1.97	55.5	8,760	78	0.9	-
		/digital/soe/d	ligital/secure	e/comparepl	anpage	
0.063	1.98	55.5	8,773	78	0.9	-
	D-MVO	_CPC_11_Cc	ntinue3			
0.068	1.2	55.7	8,509	50	0.6	-
			,			



Min	Avg	Max	Count	Err	% of Err	SLA Profile			
//digital/soe/digital/secure/autopay_landing									
0.068	0.83	55.7	8,608	34	0.4	-			
	//digital/soe/digital/secure/autopay_landing								
0.068	0.83	55.7	8,612	34	0.4	-			
	₫ /dig	ital/soe/digita	al/secure/uil	ogging					
0.07	0.37	40.6	8,569	16	0.2	-			
/digital/soe/digital/secure/uilogging									
0.07	0.346	40.5	8,574	16	0.2	-			
		/globalnav/fo	nts/NeueHa	asGroteskTe	extMedium.v	voff2			
0.013	0.024	0.883	8,553	0	0	-			
	D-MVO	_CPC_12_Re	viewplan						
0.068	3.53	56.8	8,390	126	1.5	-			
	₫ /dig	ital/soe/digita	al/secure/sa	ve_autopay					
0.068	0.48	41	8,455	30	0.4	-			
		/digital/soe/d	ligital/secure	e/save_autop	oay				
0.068	0.48	41	8,459	30	0.4	-			
	₫ /dig	ital/soe/digita	al/secure/re	viewplan					
0.069	3.06	55.8	8,404	96	1.1	-			
		/digital/soe/d	ligital/secure	e/reviewplan					
0.069	3.07	55.8	8,425	97	1.2	-			

$M_NSA_CPC_AAL_Jan20$

Min	Avg	Max	Count	Err	% of Err	SLA Profile		
₩_NSA_CPC_AAL_Jan20								
108	246.7	407.1	600	549	91.5	-		
Actio	ons							
0.105	21.5	111.7	6,508	1,260	19.4	-		
<u></u>	M-MVO_CPC	_02_ClickM	lyAccount					
0.105	0.711	15.7	7,081	93	1.3	-		
	digital/u	i/cpc/secure	e/mdot					
0.103	0.146	13.5	7,107	93	1.3	-		
digital/ui/cpc/secure/mdot								
0.103	0.146	13.5	7,107	93	1.3	-		
	Jvzauth/l	JI/Login						
0.267	0.307	1.49	7,013	0	0	-		
	/vzau	ıth/UI/Login						
0.15	0.185	1.15	7,014	0	0	-		
/am/css/bootstrap-3.3.7.min.css								
0.053	0.059	1.25	7,013	0	0	-		
/am/css/less-space.css								
0.053	0.068	1.26	7,013	0	0	-		
/am/css/style-2.0.css								
0.054	0.069	1.26	7,013	0	0	-		
//ui-one-digital/gn/build/gnav.css								
0.054	0.07	1.27	7,013	0	0	-		



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	/dam/	echn/vzw-	engage/js/VZ	Z_Chat.js		
0.056		1.27	7,013	0	0	-
	lam/js	s/core.js				
0.057		1.27	7,013	0	0	-
	/ui-or	ne-digital/g	n/build/gnav	.is		
0.068		1.31	7,013	0	0	-
	lam/is	s/iauerv-1.	12.4.min.js			
0.069			7,013	0	0	-
	lam/is	s/bootstrar	o-3.3.7.min.js			
0.057		1.28	7,013	0	0	-
] /sear	ch/staticCo	ontent/dist/js	/autosugge	st is	
0.106		1.32	7,013	0	0	-
	Jutag/vzw	/main/pro				
0.026	_	0.18	7,013	0	0	-
			ts/NHaasGro		-	
0.013		Ontent/ron	7,013	0	-75Ba.wott2	-
5.515	-			1	-	
0.013		Ontent/fon 0.153	ts/NeueHaas 7,013	Groteski ex 0	t55Roman.w	/Off -
0.013						
0.114		s/launch/ir 15.1	nqChatLaund 7,013	0 0 ch10004593.	js 0	-
0.114				1	-	-
0.054		ne-digital/g 15.1	lobal-foote			-
0.051			7,013	0	0	-
0.004			NeueHaas@			
0.024		1.08	7,013	0	0	-
		-	skverizon.js		-	
0.06		1.25	7,013	0	0	-
			signs/suppor		-	
0.012		1.08	7,013	0	0	-
			tent/images/			
0.012		1.08	7,013	0	0	-
	inqchat.l					
0.023		0.695	7,013	0	0	-
	inqcl/					
0.023		0.695	7,013	0	0	-
	/globalna	v/fonts/Ne	ueHaasGrote	eskDisplayB	old.woff2	
0.075	0.081	1.07	7,013	0	0	-
		alnav/fonts	/NeueHaas@		ayBold.woff	2
0.063	0.068	1.05	7,013	0	0	-
	lui-or	ne-digital/g	lobal-heade.	ct.globalhe	eader.json	
0.012		0.055	7,013	0	0	-
	M-MVO_CPC	_03_SignII	N - secure/La	nMingpage		
0.182	5.37	82.4	6,966	365	5.2	-
	/vzauth/U	II/Login				
0.055	0.083	6.74	6,988	0	0	-
	/vzau	th/UI/Logir	1			
0.036		1.37	6,988	0	0	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	lam/d	ss/global-p	hoenix.css			
0.013	0.016			0	0	-
	lam/d	d/css/global	-phoenix.cs:	S		
0.012	0.016	6.66	6,988	0	0	-
] /am/d	css/style.cs	s			
0.013	0.016	6.66	6,988	0	0	-
] /am/d	d/css/style.d	ess			
0.012	0.016	6.67	6,988	0	0	-
	💄 /am/j	s/jquery-1.1	2.4.min.js			
0.013	0.016	6.67	6,988	0	0	-
] /am/d	content/font	s/NHaasGro	teskDSW02-	75Bd.woff2	
0.013	0.016	6.67	6,988	0	0	-
] /am/d	content/font	s/NeueHaas	GroteskText	.woff	
0.015	0.028	6.7	6,988	0	0	-
	/vzauth/l	JI/Login_1				
0.117	0.867	39.7	6,986	136	1.9	-
	🍱 /vzau	ıth/UI/Login				
0.032	0.065	0.734	6,988	0	0	-
	digit /digit	al/ui/cpc/se	cure/mdot			
0	0.457	39.3	6,988	136	1.9	-
	ui-oı	ne-digital/gr	n/build/gnav.	css		
0.012			6,921		0	-
	/ui-o	ne-digital/gr	n/build/gnav.	js		
0.012	0.013	1.21	6,921	0	0	-
	🚨 /imaç	geFiles/cpc/	mobile/root.	css		
0.052	0.058	1.25	6,921	0	0	-
	limaç	geFiles/cpc/	mobile/asse	tcripts/ui-l	ogging.js	
0.051	0.058	1.25	6,921	0	0	-
	🛅 /imag	geFiles/cpc/	mobile/asse	tlogging_c	omponent.j	5
0.064	0.073	1.26	6,921	0	0	-
	limaç	geFiles/cpc/	mobile/root.	js		
0.324	0.347	1.54	6,919	0	0	-
	/rest/v1/d	delivery				
0.088	0.106	13.8	6,850	0	0	-
	/ui-o	ne-digital/gl	obal-heade	.er.globalhe	ader.json	
0.012	0.013	0.993	6,850	0	0	-
	l /ui-o	ne-digital/gr	n/build/gnav.	js.map		
0.038	0.076	13.8	6,850	0	0	-
	laskv	erizon/js/as	skverizon.js			
0.054	0.092	13.8	6,850	0	0	-
	/activityi	;src=276176	68;type=b2	um=5195374	1234719.503	
0.024	0.028	13.5	6,850	0	0	-
	[] /glob	alnav/fonts	/NeueHaasG	roteskDispla	ay.woff2	
0.012	0.015	13.5	6,850	0	0	-
	l /ui-o	ne-digital/gl	obal-foote	er.globalfoo	ter.json	
0.012	0.013	1	6,850	0	0	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	/vzwsvc	/asc/Globali	NavServices	Info.action		
0.183	0.263	8.23	6,848	0	0	-
	/vzw	/svc/asc/Glo	balNavServi	cesInfo.actio	on	
0.183	0.263	8.23	6,850	0	0	-
	// /activity	i:src=68597;	3;type=vzw	.i%2Fcpc%2	Fsecure%2F	m
0.068	0.38	41.3	6,848	58	0.8	-
	[] /dia	ital/soe/digit	al/secure/uil	ogging		
0.068	0.38	41.3	6,848	58	0.8	-
	digital/	oo/digital/o	ecure/landin	anaganaw		
0.068	2.9	55.3	6,785	86	1.3	-
			al/secure/lar			
0.068	2.9	55.3	6,790	86	1.3	_
0.000		1	0,730	00	1.0	
0.0E1	/inqchat 0.109	2.77	6,699	0	0	-
0.051			0,099	J	J	
0.054		chat.html	0.000		0	
0.051	0.109	2.77	6,699	0	0	-
	₫ /1/ee8d8					
0.069	0.756	43.8	6,696	85	1.3	-
	digi /digi	ital/soe/digit	al/secure/uil	ogging		
0.069	0.39	43.1	6,699	37	0.6	-
	digi /digi	ital/soe/digit	al/secure/uil	ogging		
0.068	0.368	42.1	6,659	48	0.7	-
	M-MVO_CP	C_05_ClickE	ExplorePlans	;		
0.068	1.87	49.1	6,574	100	1.5	-
	/events/	1/ee8d883e5	5e			
0.068	0.395	48	6,600	32	0.5	-
	/digi	ital/soe/digit	al/secure/uil	ogging		
0.068	0.395	48	6,601	32	0.5	-
	digital/s	e/letinit/le	ecure/explor	ontions		
0.069	1.13	41.7	6,566	43	0.7	-
			al/secure/ex			
0.069	1.13	41.7	6,568	43	0.7	_
-1000						
0.069	0.351	44.3	ecure/uilogg 6,523	ing 25	0.4	
0.009					0.4	-
0.060			al/secure/uil		0.4	
0.069	0.351	44.3	6,523	25	0.4	-
			nue-explore_	-		
0.068	2.8	45	6,429	114	1.8	-
			JS-2.17.0/s98			
0.068	0.621	37.8	6,473	49	0.8	-
	/digi	ital/soe/digit	al/secure/uil	ogging		
0.068	0.311	33.9	6,474	29	0.4	-
	/digi	ital/soe/digit	al/secure/uil	ogging		
0.068	0.311	37.6	6,445	20	0.3	-
	digital/s	soe/digital/s	ecure/explor	e_plan_mm		
0.069	1.91	44.6	6,419	33	0.5	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	🛅 /dig	gital/soe/digit	al/secure/ex	plore_plan_	mm	
0.069	1.91	44.6	6,424	33	0.5	-
	digital	/soe/digital/se	ecure/uilogg	jing		
0.067	0.282	37.1	6,384	32	0.5	-
	🛅 /dig	gital/soe/digit	al/secure/ui	logging		
0.067	0.282	37.1	6,386	32	0.5	-
<u>~</u>	Then					
0.07	12.6	82.8	2,458	265	10.8	-
	M-MVC	CPC_08_CI	ick PickAPI	an		
0.07	0.904	56.2	2,624	25	1	-
	₫ /dic	gital/soe/digit	al/secure/ui	logging		
0.07	0.904	56.2	2,662	25	0.9	-
		/digital/soe/d	ligital/socur	o/uilogging		
0.07	0.265	37.7	2,663	9	0.3	-
	<u> </u>	/digital/soe/d	,			
0.068	0.289	55.6	2,653	e/ullogging 7	0.3	_
0.000	0.203				0.0	
0.07	0.293	/digital/soe/d	ligital/secure 2,646		0.2	
0.07			,	9	0.3	
		/is/image/Ve				no
0.051	0.059	7.07	2,637	0	0	-
		_CPC_09_Se				
0.071	1.03	56.2	2,571	44	1.7	-
	🧕 /diç	gital/soe/digit		logging		
0.071	0.254	39.4	2,598	7	0.3	-
		/digital/soe/d	ligital/secur	e/uilogging		
0.071	0.254	39.4	2,599	7	0.3	-
	🧕 /diç	gital/soe/digit	al/secure/m	m_promotio	n	
0.067	0.776	56	2,590	37	1.4	-
		/digital/soe/d	ligital/secur	e/mm_promo	otion	
0.067	0.313	24.3	2,591	8	0.3	-
		/digital/soe/d	ligital/secur	e/uilogging		
0.07	0.285	31.9	2,582	8	0.3	-
		/digital/soe/d	ligital/secur	e/uilogging		
0.07	0.277	55.6	2,582	9	0.3	-
		/digital/soe/d	ligital/secur	e/uilogging		
0.07	0.257	41.5	2,582	14	0.5	-
	M-MVC	_CPC_10_Cc	ntinue2(Co	mnaroPlan)		
0.07	3.69	57.2	2,498	48	1.9	-
		gital/soe/digit	,			
0.07	0.287	40.3	2,527	ogging 7	0.3	-
3.0.					3.0	
0.07	0.287	/digital/soe/d	2,527	e/uilogging 7	0.3	_
0.07						
0.060		gital/soe/digit			_	
0.069	1.67	41.5	2,513	27	1.1	-
0.000		/digital/soe/d				
0.069	1.42	35.8	2,520	21	0.8	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	digi/	tal/soe/dig	gital/secure	/uilogging		
0.068 0.2	254 40			6	0.2	-
	digital/s	soe/digital	/secure/uilo	ogging_1		
0.072 0.5	509 55		2,482	4	0.2	-
	l /digi	tal/soe/die	gital/secure	/uilogging		
0.072 0	271 55			3	0.1	-
	l /digi	tal/soe/die	gital/secure	/uilogging		
0.07 0.3	239 13		2,482	1	0	-
	i /digital/s	soe/digital	/secure/con	npareplanpa	age 1	
0.07 0.	771 40			7	0.3	-
	/digi	tal/soe/did	gital/secure	/comparepla	anpage	
0.07 0.5	533 40			6	0.2	-
	/digi	tal/soe/di	gital/secure	/uilogging		
0.07 0.3	237 37		2,471	1	0	-
	/alasaha		•	reporting/cls		
0.072 0.4	48 34			reporting/cis	S_report 0.1	-
0.0	-		,		J. 1	
0.072 0	☐ /digi 253 34		g <mark>ital/secure</mark> 2,470		0	-
0.072			•		U	-
0.07			gital/secure		0.4	
_	227 17		•	2	0.1	-
	M-MVO_CP		•			
0.072 1.	12 33		2,415	12	0.5	-
				opay_landin		
0.072 0.8	88 18	.5	2,445	11	0.4	-
	digi /digi			/autopay_la	nding	
0.072 0.0	667 18	:	2,450	4	0.2	-
	digi /digi	tal/soe/di	gital/secure	/uilogging		
0.067 0.3	216 17	.6	2,441	7	0.3	-
	digital/s	soe/digital	/secure/uilo	gging		
0.072 0.3	237 32	.4	2,432	1	0	-
	digi /digi	tal/soe/dig	gital/secure	/uilogging		
0.072 0.3	237 32	.4	2,434	1	0	-
	M-MVO_CP	C_12_Con	tinue4(Save	e_autopay)		
0.069 1.4	44 41	.1 :	2,349	30	1.3	-
	digital/s	soe/digital	/secure/sav	e_autopay		
0.069 0.0	656 15		2,400	18	0.8	-
	/digi	tal/soe/did	gital/secure	/save_autop	av	
0.069 0.3	366 9.8			9	0.4	-
	/digi	tal/soe/di	gital/secure	/uilogging		
0.07 0	224 14		2,391	7	0.3	-
] /dia		gital/secure	/uilogging		
0.071 0.3					0.1	-
	гъ					
0.066 0.5	/digital/s		l <mark>/secure/eff</mark> e 2,381	11	0.5	-
0.0						
0.066 0.3	/digi 316 7.0			effectivedat 4	t e 0.2	-
0.000	010 7.0	,	2,302	7	0.2	



	Min	Avg	Max	Count	Err	% of Err	SLA Profile
0.073		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.071	0.073					0.3	-
		🤳 /glas	sbox/VZW/N	/lyVPostPay/	/reporting/cl	s_report	
0.071 0.261 39.3 2,370 1 0 - M-MVO_CPC_13_Reviewplan 0.07 4.97 36.7 2,299 106 4.6 - Aligital/soe/digital/secure/reviewplan 0.07 2.91 34.2 2,302 79 3.4 - Adigital/soe/digital/secure/reviewplan 0.07 2.71 28.1 2,319 73 3.1 - Adigital/soe/digital/secure/uilogging 0.069 0.211 31.5 2,230 7 0.3 - Adigital/soe/digital/secure/uilogging 0.072 0.421 23.1 2,222 11 0.5 - Adigital/soe/digital/secure/uilogging 0.072 0.206 4.23 2,223 8 0.4 - Adigital/soe/digital/secure/uilogging 0.072 0.206 4.23 2,223 8 0.4 - Adigital/soe/digital/secure/uilogging 0.069 0.215 20 2,214 3 0.1 - Adigital/soe/digital/secure/reviewplan 0.069 1.73 17 2,210 16 0.7 - Adigital/soe/digital/secure/reviewplan 0.069 1.52 12.8 2,211 16 0.7 - Adigital/soe/digital/secure/uilogging 0.101 0.203 15.3 2,194 0 0 0 - Then 0.069 1.33 99.1 3,119 323 10.4 - Aligital/soe/digital/secure/uilogging 0.069 0.853 55.7 3,376 38 1.1 - Aligital/soe/digital/secure/uilogging 0.069 0.853 55.7 3,391 38 1.1 - Adigital/soe/digital/secure/uilogging 0.069 0.278 55.5 3,393 14 0.4 - Adigital/soe/digital/secure/uilogging 0.072 0.278 38.3 3,363 9 0.3 - Am-MVO_CPC_09_SelectPlan 0.072 0.278 38.3 3,383 9 0.3 - Am-MVO_CPC_09_SelectPlan 0.082 0.06 15.1 3,338 0 0 - Am-MVO_CPC_09_SelectPlan 0.082 0.06 15.1 3,338 0 0 - Aligital/soe/digital/secure/uilogging_1	0.071	0.261	39.3	2,370	1	0	-
M-MVO_CPC_13_Reviewplan		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.07 4.97 36.7 2,299 106 4.6	0.071					0	-
digital/soe/digital/secure/reviewplan		M-MVO_	CPC_13_Re	viewplan			
0.07 2.91 34.2 2,302 79 3.4 -	0.07	4.97	36.7	2,299	106	4.6	-
0.07 2.91 34.2 2,302 79 3.4 -		₫ /digi	tal/soe/digita	al/secure/rev	viewplan		
0.07 2.71 28.1 2.319 73 3.1 - /digital/soe/digital/secure/uilogging	0.07					3.4	-
0.07 2.71 28.1 2.319 73 3.1 - /digital/soe/digital/secure/uilogging			digital/soe/d	igital/secure	e/reviewplan		
0.069 0.211 31.5 2,230 7 0.3 - digital/soe/digital/secure/uilogging 0.072 0.421 23.1 2,222 11 0.5 - digital/soe/digital/secure/uilogging 0.072 0.206 4.23 2,223 8 0.4 - digital/soe/digital/secure/uilogging 0.069 0.215 20 2,214 3 0.1 - digital/soe/digital/secure/reviewplan_1 0.069 1.73 17 2,210 16 0.7 - digital/soe/digital/secure/reviewplan 0.069 1.52 12.8 2,211 16 0.7 - digital/soe/digital/secure/uilogging 0.101 0.203 15.3 2,194 0 0 0 - Then 0.069 13.3 99.1 3,119 323 10.4 - M-MVO_CPC_08_Click_PickAPlan 0.069 0.853 55.7 3,376 38 1.1 - digital/soe/digital/secure/uilogging 0.069 0.853 55.7 3,391 38 1.1 - digital/soe/digital/secure/uilogging 0.069 0.278 55.5 3,391 14 0.4 - digital/soe/digital/secure/uilogging 0.067 0.298 55.5 3,378 15 0.4 - digital/soe/digital/secure/uilogging 0.072 0.278 38.3 3,363 9 0.3 - M-MVO_CPC_09_SelectPlan 0.124 1.13 55.8 3,293 52 1.6 - digital/soe/digital/secure/uilogging 0.052 0.06 15.1 3,338 0 0 0 - digital/soe/digital/secure/uilogging-1	0.07						-
0.069 0.211 31.5 2,230 7 0.3 - digital/soe/digital/secure/uilogging 0.072 0.421 23.1 2,222 11 0.5 - digital/soe/digital/secure/uilogging 0.072 0.206 4.23 2,223 8 0.4 - digital/soe/digital/secure/uilogging 0.069 0.215 20 2,214 3 0.1 - digital/soe/digital/secure/reviewplan_1 0.069 1.73 17 2,210 16 0.7 - digital/soe/digital/secure/reviewplan 0.069 1.52 12.8 2,211 16 0.7 - digital/soe/digital/secure/uilogging 0.101 0.203 15.3 2,194 0 0 0 - Then 0.069 13.3 99.1 3,119 323 10.4 - M-MVO_CPC_08_Click_PickAPlan 0.069 0.853 55.7 3,376 38 1.1 - digital/soe/digital/secure/uilogging 0.069 0.853 55.7 3,391 38 1.1 - digital/soe/digital/secure/uilogging 0.069 0.278 55.5 3,391 14 0.4 - digital/soe/digital/secure/uilogging 0.067 0.298 55.5 3,378 15 0.4 - digital/soe/digital/secure/uilogging 0.072 0.278 38.3 3,363 9 0.3 - M-MVO_CPC_09_SelectPlan 0.124 1.13 55.8 3,293 52 1.6 - digital/soe/digital/secure/uilogging 0.052 0.06 15.1 3,338 0 0 0 - digital/soe/digital/secure/uilogging-1			dinital/soe/d	inital/secure	/uilogging		
0.072	0.069		_	_		0.3	-
0.072		-		,			
	0.072					0.5	_
0.072 0.206 4.23 2,223 8 0.4 - digital/soe/digital/secure/uilogging	J.072			,		3.0	
	0.072					0.4	
0.069	0.072			,		0.4	-
	0.000					0.4	
0.069 1.73 17 2,210 16 0.7 - digital/soe/digital/secure/reviewplan	0.069		-	'		0.1	-
/digital/soe/digital/secure/reviewplan		_	_				
0.069	0.069	1.73	17	2,210	16	0.7	-
		<u> </u>	digital/soe/d		e/reviewplan		
0.101	0.069	1.52	12.8	2,211	16	0.7	-
Then 0.069		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.069	0.101	0.203	15.3	2,194	0	0	-
M-MVO_CPC_08_Click_PickAPlan		Then					
0.069	0.069	13.3	99.1	3,119	323	10.4	-
		M-MVO_	CPC_08_Cli	ck_PickAPIa	an		
0.069	0.069	0.853	55.7	3,376	38	1.1	-
0.069		₫ /digi	tal/soe/digita	al/secure/uil	ogging		
0.069	0.069					1.1	-
0.069		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.067	0.069		_			0.4	-
0.067			digital/soe/d	inital/secure	-/uiloaaina		
/digital/soe/digital/secure/uilogging 0.072	0.067		•	_		0.4	-
0.072 0.278 38.3 3,363 9 0.3 - M-MVO_CPC_09_SelectPlan 0.124 1.13 55.8 3,293 52 1.6 - /is/image/VerizonWireless/disney-plus-logo-promo 0.052 0.06 15.1 3,338 0 0 - /is/image/VerizonWireless/disney-plus-logo-promo 0.052 0.06 15.1 3,338 0 0 - /digital/soe/digital/secure/uilogging_1							
M-MVO_CPC_09_SelectPlan 0.124 1.13 55.8 3,293 52 1.6 /is/image/VerizonWireless/disney-plus-logo-promo 0.052 0.06 15.1 3,338 0 0 - /is/image/VerizonWireless/disney-plus-logo-promo 0.052 0.06 15.1 3,338 0 0 - /digital/soe/digital/secure/uilogging_1	0.072		_			0.3	-
0.124 1.13 55.8 3,293 52 1.6 - /is/image/VerizonWireless/disney-plus-logo-promo 0.052 0.06 15.1 3,338 0 0 - /is/image/VerizonWireless/disney-plus-logo-promo 0.052 0.06 15.1 3,338 0 0 - /digital/soe/digital/secure/uilogging_1							
/is/image/VerizonWireless/disney-plus-logo-promo 0.052	0 124				52	16	-
0.052	J. 127						
/is/image/VerizonWireless/disney-plus-logo-promo 0.052 0.06 15.1 3,338 0 0 - /digital/soe/digital/secure/uilogging_1	0.052						
0.052	0.002						
digital/soe/digital/secure/uilogging_1	0.050						
	0.052					U	-
0.069 0.255 24.5 3,337 11 0.3 -							
	0.069	0.255	24.5	3,337	11	0.3	-



	Min	Avg	Max	Count	Err	% of Err	SLA Profile
] /digital/soe/d	igital/secur	e/uilogging		
0.072 0.811 55.4 3,323 41 1.2 - digital/soe/digital/secure/mm_promotion 0.072 0.328 55.4 3,326 6 0.2 - digital/soe/digital/secure/uilogging 0.071 0.28 20.4 3,319 9 0.3 - digital/soe/digital/secure/uilogging 0.07 0.254 37.4 3,317 16 0.5 - digital/soe/digital/secure/uilogging 0.072 0.294 39.4 3,318 13 0.4 - M-MVO_CPC_06_ApplyToAll 0.069 0.768 55.5 3,194 18 0.6 - digital/soe/digital/secure/uilogging 0.070 0.255 55.5 3,239 18 0.6 - digital/soe/digital/secure/uilogging 0.070 0.261 13.4 3,234 4 0.1 - digital/soe/digital/secure/uilogging 0.070 0.261 13.4 3,234 4 0.1 - digital/soe/digital/secure/uilogging 0.070 0.253 33.5 3,229 7 0.2 - M-MVO_CPC_10_Continue2(ComparePlan) 0.070 3.12 50 3,127 58 1.9 - digital/soe/digital/secure/uilogging 0.070 0.232 41.9 3,176 10 0.3 - digital/soe/digital/secure/compareplanpage 0.070 0.232 41.9 3,176 10 0.3 - digital/soe/digital/secure/compareplanpage 0.068 1.72 14.9 3,164 32 1 - digital/soe/digital/secure/compareplanpage 0.068 1.49 14.8 3,166 22 0.7 - digital/soe/digital/secure/compareplanpage 0.071 0.228 12.5 3,142 10 0.3 - digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 - digital/soe/digital/secure/uilogging 0.071 0.477 39.7 3,126 11 0.4 - digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -	0.069	0.255				0.3	-
/digital/soe/digital/secure/mm_promotion		<u></u> /d	digital/soe/digita	al/secure/mi	m_promotio	n	
0.072	0.072	0.811	55.4	3,323	41	1.2	-
0.072			ldigital/soe/d	igital/secur	e/mm_prome	otion	
0.071 0.28 20.4 3,319 9 0.3 - digital/soe/digital/secure/uilogging 0.07 0.254 37.4 3,317 16 0.5 - digital/soe/digital/secure/uilogging 0.072 0.294 39.4 3,318 13 0.4 - M-MVO_CPC_06_ApplyToAll 0.069 0.768 55.5 3,194 18 0.6 - digital/soe/digital/secure/uilogging 0.069 0.769 55.5 3,239 18 0.6 - digital/soe/digital/secure/uilogging 0.069 0.255 55.5 3,241 7 0.2 - digital/soe/digital/secure/uilogging 0.07 0.261 13.4 3,234 4 0.1 - digital/soe/digital/secure/uilogging 0.07 0.253 33.5 3,229 7 0.2 - M-MVO_CPC_10_Continue2(ComparePlan) 0.07 3.12 50 3,127 58 1.9 - digital/soe/digital/secure/uilogging 0.07 0.232 41.9 3,176 10 0.3 - digital/soe/digital/secure/compareplanpage 0.08 1.72 14.9 3,164 32 1 - digital/soe/digital/secure/compareplanpage 0.068 1.72 14.9 3,164 32 1 - digital/soe/digital/secure/compareplanpage 0.068 1.49 14.8 3,166 22 0.7 - digital/soe/digital/secure/compareplanpage 0.07 0.228 12.5 3,142 10 0.3 - digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 - digital/soe/digital/secure/uilogging 0.071 0.477 39.7 3,126 11 0.4 - digital/soe/digital/secure/uilogging 0.071 0.477 39.7 3,126 11 0.4 - digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -	0.072						-
0.071 0.28 20.4 3,319 9 0.3 - digital/soe/digital/secure/uilogging 0.07 0.254 37.4 3,317 16 0.5 - digital/soe/digital/secure/uilogging 0.072 0.294 39.4 3,318 13 0.4 - M-MVO_CPC_06_ApplyToAll 0.069 0.768 55.5 3,194 18 0.6 - digital/soe/digital/secure/uilogging 0.069 0.769 55.5 3,239 18 0.6 - digital/soe/digital/secure/uilogging 0.069 0.255 55.5 3,241 7 0.2 - digital/soe/digital/secure/uilogging 0.07 0.261 13.4 3,234 4 0.1 - digital/soe/digital/secure/uilogging 0.07 0.253 33.5 3,229 7 0.2 - M-MVO_CPC_10_Continue2(ComparePlan) 0.07 3.12 50 3,127 58 1.9 - digital/soe/digital/secure/uilogging 0.07 0.232 41.9 3,176 10 0.3 - digital/soe/digital/secure/compareplanpage 0.08 1.72 14.9 3,164 32 1 - digital/soe/digital/secure/compareplanpage 0.068 1.72 14.9 3,164 32 1 - digital/soe/digital/secure/compareplanpage 0.068 1.49 14.8 3,166 22 0.7 - digital/soe/digital/secure/compareplanpage 0.07 0.228 12.5 3,142 10 0.3 - digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 - digital/soe/digital/secure/uilogging 0.071 0.477 39.7 3,126 11 0.4 - digital/soe/digital/secure/uilogging 0.071 0.477 39.7 3,126 11 0.4 - digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -		[] /digital/soe/d	igital/secur	e/uilogging		
0.07	0.071					0.3	-
0.07			/digital/soe/d	igital/secur	e/uilogging		
0.072	0.07	0.254				0.5	-
0.072			/digital/soe/d	igital/secur	e/uiloaaina		
0.069	0.072	0.294		_		0.4	-
0.069		<u> </u>	/O CBC 06 An	nlyToAll			
	0.069				18	0.6	-
0.069 0.769 55.5 3,239 18 0.6 - /digital/soe/digital/secure/uilogging 0.069 0.255 55.5 3,241 7 0.2 - /digital/soe/digital/secure/uilogging 0.07 0.261 13.4 3,234 4 0.1 - /digital/soe/digital/secure/uilogging 0.072 0.253 33.5 3,229 7 0.2 - M-MVO_CPC_10_Continue2(ComparePlan) 0.07 3.12 50 3,127 58 1.9 - /digital/soe/digital/secure/uilogging 0.07 0.232 41.9 3,176 10 0.3 - /digital/soe/digital/secure/compareplanpage 0.08 1.72 14.9 3,164 32 1 - 1/digital/soe/digital/secure/compareplanpage 0.068 1.49 14.8 3,166 22 0.7 - 1/digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 -				,			
	0.069					0.6	-
0.069	3.030	5.700		,		3.0	
	0.060	0.255				0.2	
0.07	0.009			,		0.2	-
	0.07					0.4	
0.072	0.07	0.261		,		0.1	-
M-MVO_CPC_10_Continue2(ComparePlan) 0.07		l					
0.07	0.072			,		0.2	-
		<u></u> M-M\	/O_CPC_10_Co		mparePlan)		
0.07	0.07	3.12	50	3,127	58	1.9	-
/digital/soe/digital/secure/uilogging 0.07		<u></u> /d	digital/soe/digita	al/secure/uil	ogging		
0.07 0.232 41.9 3,176 10 0.3 - /digital/soe/digital/secure/compareplanpage 0.068 1.72 14.9 3,164 32 1 - /digital/soe/digital/secure/compareplanpage 0.068 1.49 14.8 3,166 22 0.7 - /digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 - /digital/soe/digital/secure/uilogging_1 0.071 0.477 39.7 3,126 11 0.4 - /digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -	0.07	0.232	41.9	3,176	10	0.3	-
/digital/soe/digital/secure/compareplanpage 0.068			ldigital/soe/d	igital/secur	e/uilogging		
0.068 1.72 14.9 3,164 32 1 - /digital/soe/digital/secure/compareplanpage 0.068 1.49 14.8 3,166 22 0.7 - /digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 - 0.071 0.477 39.7 3,126 11 0.4 - 0.071 0.225 16.1 3,132 4 0.1 -	0.07	0.232	41.9	3,176	10	0.3	-
/digital/soe/digital/secure/compareplanpage 0.068		<u></u> /d	digital/soe/digita	al/secure/co	mpareplanp	age	
0.068 1.49 14.8 3,166 22 0.7 - /digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 - /digital/soe/digital/secure/uilogging_1 0.071 0.477 39.7 3,126 11 0.4 - /digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -	0.068	1.72	14.9	3,164	32	1	-
0.068 1.49 14.8 3,166 22 0.7 - /digital/soe/digital/secure/uilogging 0.071 0.228 12.5 3,142 10 0.3 - /digital/soe/digital/secure/uilogging_1 0.071 0.477 39.7 3,126 11 0.4 - /digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -] /digital/soe/d	igital/secur	e/comparepl	anpage	
0.071	0.068						-
0.071] /digital/soe/d	igital/secur	e/uilogaina		
0.071 0.477 39.7 3,126 11 0.4 - //digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -	0.071	0.228				0.3	-
0.071 0.477 39.7 3,126 11 0.4 - //digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -		<u></u>	digital/soe/digits	al/secure/uil	ogging 1		
/digital/soe/digital/secure/uilogging 0.071 0.225 16.1 3,132 4 0.1 -	0.071					0.4	-
0.071 0.225 16.1 3,132 4 0.1 -			_				
	0.071	0,225				0.1	-
Islantalla a dilatalla accordati							
/digital/soe/digital/secure/uilogging 0.069 0.252 39.6 3,124 7 0.2 -	0.069	0.252				0.2	-
	5.005	-					
/digital/soe/digital/secure/compareplanpage_1 0.07	0.07						_
	0.07	0.493					_
/digital/soe/digital/secure/compareplanpage	0.07	0.400					
0.07 0.493 12.8 3,115 4 0.1 -	0.07					0.1	
digital/soe/digital/secure/uilogging_2							
0.074 0.225 12 3,111 1 0 -	0.074	0.225	12	3,111	1	0	-



	Min	Avg	Max	Count	Err	% of Err	SLA Profile
M-MVO_CPC_11_continue3(autopayLanMing)		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.071	0.074					0	-
0.071		M-MVO_	CPC_11_co	ntinue3(auto	payLanMing	3)	
0.071 0.455 61.4 3,068 13 0.4 - digital/soe/digital/secure/uilogging	0.071						-
0.071 0.455 61.4 3,068 13 0.4 - digital/soe/digital/secure/uilogging		🥝 /digit	al/soe/digita	al/secure/uil	ogging		
0.071 0.223 11.8 3,069 4 0.1 - Idigital/soe/digital/secure/uilogging 0.07 0.232 60.8 3,064 9 0.3 - Idigital/soe/digital/secure/autopay_landing 0.069 0.904 32.6 3,051 14 0.5 - Idigital/soe/digital/secure/autopay_landing 0.069 0.676 23.9 3,055 8 0.3 - Idigital/soe/digital/secure/uilogging 0.07 0.228 31.7 3,043 6 0.2 - Idigital/soe/digital/secure/uilogging 1	0.071					0.4	-
0.071 0.223 11.8 3,069 4 0.1 - Idigital/soe/digital/secure/uilogging 0.07 0.232 60.8 3,064 9 0.3 - Idigital/soe/digital/secure/autopay_landing 0.069 0.904 32.6 3,051 14 0.5 - Idigital/soe/digital/secure/autopay_landing 0.069 0.676 23.9 3,055 8 0.3 - Idigital/soe/digital/secure/uilogging 0.072 0.228 31.7 3,043 6 0.2 - Idigital/soe/digital/secure/uilogging 0.073 0.231 38.1 3,036 2 0.1 - Idigital/soe/digital/secure/uilogging 0.07 0.231 38.1 3,037 2 0.1 - Idigital/soe/digital/secure/uilogging 0.07 0.231 38.1 3,037 2 0.1 - Idigital/soe/digital/secure/uilogging 0.088 1.1 36 2,938 31 1.1 - Idigital/soe/digital/secure/save_autopay 0.068 0.616 35.1 2,982 23 0.8 - Idigital/soe/digital/secure/save_autopay 0.068 0.332 12.7 2,983 12 0.4 - Idigital/soe/digital/secure/uilogging 0.07 0.205 34.9 2,970 4 0.1 - Idigital/soe/digital/secure/uilogging 0.07 0.491 6.62 2,958 8 0.3 - Idigital/soe/digital/secure/effectivedate 0.07 0.491 6.62 2,958 8 0.3 - Idigital/soe/digital/secure/uilogging 0.07 0.283 5.25 2,959 5 0.2 - Idigital/soe/digital/secure/uilogging 0.07 0.283 5.25 2,959 5 0.2 - Idigital/soe/digital/secure/uilogging 0.07 0.283 5.25 2,959 8 0.3 - Idigital/soe/digital/secure/uilogging 0.07 0.283 5.25 2,959 8 0.3 - Idigital/soe/digital/secure/uilogging 0.08 0.213 35.9 2,907 8 0.3 - Idigital/soe/digital/secure/uilogging 0.067 0.213 35.9 2,907 8 0.3 - Idigital/soe/digital/secure/uilogging 0.068 3.02 13 2,892 49 1.7 -		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.07 0.232 60.8 3,064 9 0.3 - digital/soe/digital/secure/autopay_landing 0.069 0.904 32.6 3,051 14 0.5 - /digital/soe/digital/secure/autopay_landing 0.069 0.676 23.9 3,055 8 0.3 - /digital/soe/digital/secure/uilogging 0.072 0.228 31.7 3,043 6 0.2 - /digital/soe/digital/secure/uilogging 0.070 0.231 38.1 3,036 2 0.1 - /digital/soe/digital/secure/uilogging 0.07 0.231 38.1 3,037 2 0.1 - /digital/soe/digital/secure/uilogging 0.08 1.1 36 2,938 31 1.1 - /digital/soe/digital/secure/save_autopay 0.068 1.1 36 2,938 31 1.1 - /digital/soe/digital/secure/save_autopay 0.068 0.616 35.1 2,982 23 0.8 - /digital/soe/digital/secure/save_autopay 0.068 0.332 12.7 2,983 12 0.4 - /digital/soe/digital/secure/uilogging 0.069 0.225 34.9 2,970 4 0.1 - /digital/soe/digital/secure/uilogging 0.073 0.205 4.71 2,970 7 0.2 - /digital/soe/digital/secure/effectivedate 0.07 0.491 6.62 2,958 8 0.3 - /digital/soe/digital/secure/effectivedate 0.07 0.283 5.25 2,959 5 0.2 - /digital/soe/digital/secure/uilogging 0.07 0.207 5.61 2,953 3 0.1 - / M-MVO_CPC_13_Reviewplan 0.067 0.213 35.9 2,907 8 0.3 - / digital/soe/digital/secure/uilogging 0.067 0.213 35.9 2,907 8 0.3 - / digital/soe/digital/secure/uilogging 0.068 3.02 13 2,892 49 1.7 - / digital/soe/digital/secure/veviewplan 0.068 3.02 13 2,892 49 1.7 -	0.071					0.1	-
0.07 0.232 60.8 3,064 9 0.3 - digital/soe/digital/secure/autopay_landing 0.069 0.904 32.6 3,051 14 0.5 - /digital/soe/digital/secure/autopay_landing 0.069 0.676 23.9 3,055 8 0.3 - /digital/soe/digital/secure/uilogging 0.072 0.228 31.7 3,043 6 0.2 - /digital/soe/digital/secure/uilogging 0.070 0.231 38.1 3,036 2 0.1 - /digital/soe/digital/secure/uilogging 0.07 0.231 38.1 3,037 2 0.1 - /digital/soe/digital/secure/uilogging 0.08 1.1 36 2,938 31 1.1 - /digital/soe/digital/secure/save_autopay 0.068 1.1 36 2,938 31 1.1 - /digital/soe/digital/secure/save_autopay 0.068 0.616 35.1 2,982 23 0.8 - /digital/soe/digital/secure/save_autopay 0.068 0.332 12.7 2,983 12 0.4 - /digital/soe/digital/secure/uilogging 0.069 0.225 34.9 2,970 4 0.1 - /digital/soe/digital/secure/uilogging 0.073 0.205 4.71 2,970 7 0.2 - /digital/soe/digital/secure/effectivedate 0.07 0.491 6.62 2,958 8 0.3 - /digital/soe/digital/secure/effectivedate 0.07 0.283 5.25 2,959 5 0.2 - /digital/soe/digital/secure/uilogging 0.07 0.207 5.61 2,953 3 0.1 - / M-MVO_CPC_13_Reviewplan 0.067 0.213 35.9 2,907 8 0.3 - / digital/soe/digital/secure/uilogging 0.067 0.213 35.9 2,907 8 0.3 - / digital/soe/digital/secure/uilogging 0.068 3.02 13 2,892 49 1.7 - / digital/soe/digital/secure/veviewplan 0.068 3.02 13 2,892 49 1.7 -		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.069	0.07					0.3	-
0.069		digit	al/soe/digits	al/secure/au	tonav landir	na	
/digital/soe/digital/secure/autopay_landing	0.069						-
		<u> </u>	di mital/a a a /d	,	lautanav la		
/digital/soe/digital/secure/uilogging 0.072	0.069						_
0.072	0.000			· '		0.0	
	0.072					0.2	
0.07	0.072	ГВ		'		0.2	-
	0.07					0.4	
0.07	0.07	-				0.1	-
M-MVO_CPC_12_Continue4(Save_autopay)							
0.068	0.07	0.231	38.1	3,037	2	0.1	-
			CPC_12_Co	•	e_autopay)		
0.068	0.068	1.1	36	2,938	31	1.1	-
		🤳 /digit	al/soe/digita	al/secure/sa	ve_autopay		
0.068	0.068	0.616	35.1	2,982	23	0.8	-
		<u></u> 10	digital/soe/d	igital/secure	e/save_autop	oay	
0.069	0.068	0.332	12.7	2,983	12	0.4	-
		<u></u> 10	digital/soe/d	igital/secure	e/uilogging		
0.073	0.069	0.225	34.9	2,970	4	0.1	-
0.073		<u></u>	digital/soe/d	igital/secure	e/uilogging		
0.07	0.073					0.2	-
0.07		digit	al/soe/digita	al/secure/eff	ectivedate		
0.07	0.07					0.3	-
0.07] /	hlaoelletinih	inital/secure	/offectiveda	to	
/digital/soe/digital/secure/uilogging 0.07	0.07		_				-
0.07							
M-MVO_CPC_13_Reviewplan 0.067 5.39 41.1 2,893 97 3.4 -	0.07					0.1	-
0.067 5.39 41.1 2,893 97 3.4 - //digital/soe/digital/secure/uilogging 0.067 0.213 35.9 2,907 8 0.3 - //digital/soe/digital/secure/uilogging 0.067 0.213 35.9 2,907 8 0.3 - //digital/soe/digital/secure/reviewplan 0.068 3.02 13 2,892 49 1.7 - //digital/soe/digital/secure/reviewplan	0.01					· · ·	
/digital/soe/digital/secure/uilogging 0.067	0.067				07	3.4	
0.067	0.007					5.4	
/digital/soe/digital/secure/uilogging 0.067	0.067					0.2	
0.067	0.067					0.3	
/digital/soe/digital/secure/reviewplan 0.068 3.02 13 2,892 49 1.7 - /digital/soe/digital/secure/reviewplan	0.007					0.0	
0.068 3.02 13 2,892 49 1.7 - //digital/soe/digital/secure/reviewplan	0.067	П				0.3	-
/digital/soe/digital/secure/reviewplan							
	0.068					1.7	-
0.068 2.83 13 2,899 45 1.6 -							
	0.068	2.83	13	2,899	45	1.6	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	/digital/soe/digital/secure/uilogging					
0.071	0.198	4.44	2,848	5	0.2	-
	₫ /digi	tal/soe/digita	al/secure/uil	ogging_1		
0.068	0.402	12.7	2,843	10	0.4	-
	/digital/soe/digital/secure/uilogging					
0.068	0.209	12.2	2,843	4	0.1	-
	/digital/soe/digital/secure/uilogging					
0.069	0.194	6.17	2,839	6	0.2	-
digital/soe/digital/secure/reviewplan_1						
0.069	1.81	12.1	2,833	30	1.1	-
/digital/soe/digital/secure/reviewplan						
0.069	1.62	12.1	2,833	20	0.7	-
/digital/soe/digital/secure/uilogging						
0.071	0.194	8.18	2,813	10	0.4	-



SLA per User Path

Shared Containers

SLA	Value	Severity
Empty list		

DDOT_Jan21_NSA_CPC

SLA	Value	Severity
DDOT_Jan21_NSA_CPC		
Actions		
D-MVO_CPC_01_ClickMyAc	count	
digital/ui/cpc/secure/		
digital/ui/cpc/secure	e/	
/vzauth/UI/Login		
/am/css/bootstrap-3	.3.7.min.css	
am/css/less-space.	css	
ui-one-digital/gn/bu	ild/gnav.css	
/am/css/style-2.0.css	s	
am/js/jquery-1.12.4.	min.js	
dam/echn/vzw-enga	age/js/VZ_Chat.js	
/search/staticConter	nt/dist/js/autosuggest.js	
2 /am/js/bootstrap-3.3	.7.min.js	
ui-one-digital/gn/bu	ild/gnav.js	
/am/js/core.js		
askverizon/js/askve	rizon.js	
/support/etc/designs	s/support_rd/c2c.js	
am/content/fonts/NI	HaasGroteskDSW02-75Bd.woff2	
/am/content/fonts/Ne	eueHaasGroteskText55Roman.woff	
askverizon/content/	/images/svg/chatbubblelcon.svg	
i /chatskins/launch/inqCh	natLaunch10004593.js	
/inqchat.html		
Jui-one-digital/global-foo	oter/ct.globalfooter.json	
ui-one-digital/globa	l-footect.globalfooter.json	
/globalnav/fonts/Neu	ueHaasGroteskDisplay.woff2	
/globalnav/fonts/Neu	ueHaasGroteskDisplayBold.woff2	
ui-one-digital/globa	l-headect.globalheader.json	
D-MVO_CPC_02_SignIN		
/vzauth/UI/Login		
/vzauth/UI/Login		
am/css/global-phoe	nix.css	
/am/d/css/global-pho	oenix.css	



SLA	Value	Severity
/am/d/css/style.css		
/am/css/style.css		
/am/content/fonts/Ne	eueHaasGroteskText.woff	
<pre>/vzauth/UI/Login_1</pre>		
/vzauth/UI/Login		
/digital/ui/cpc/secure	e/	
digital/ui/cpc/secure/sta	ntus	
/digital/ui/cpc/secure	e/status	
/pagead/viewthroughco	nversion/732832628/	
/globalnav/fonts/Neu	eHaasGroteskDisplay.woff2	
ui-one-digital/globa	l-headeer.globalheader.json	
<pre>/activityi;dc_pre=CMjA8</pre>	ty7k-cCzwvp0;u9=desktop;u16	
/globalnav/fonts/Neu	eHaasGroteskTextBold.woff2	
inqchat.html		
/inqchat.html		
digital/soe/digital/secur	e/landingpagenew	
/digital/soe/digital/se	ecure/landingpagenew	
/vzwsvc/asc/GlobalNavS	ServicesInfo.action	
/vzwsvc/asc/GlobalN	lavServicesInfo.action	
Jui-one-digital/global-foo	oter/er.globalfooter.json	
ui-one-digital/globa	l-footeer.globalfooter.json	
ltagserver/init/initFrame	work	
askverizon/js/askve	rizon.js	
D-MVO_CPC_03_ClickExplo	rePlans	
₫ /b/ss/vzwiglobal/10/JS-2	.17.0/s64935284459477	
/digital/soe/digital/se	ecure/uilogging	
D-MVO_CPC_04_ClickExplo	rePlans2	
/b/ss/vzwiglobal/10/JS-2	.17.0/s63307577489402	
/digital/soe/digital/se	ecure/uilogging	
D-MVO_CPC_05_Continue_	explorePlanmm	
/digital/soe/digital/secur		
	ecure/explore_plan_mm	
Then		
D-MVO_CPC_06_Click_I	PickAPlan	
/b/ss/vzwiglobal/10/s	JS-2.17.0/s69253326367123	
	NeueHaasGroteskText.woff2	
/is/image/Verizo	nWireless/disney-plus-logo-promo	
D-MVO_CPC_07_Select		
	JS-2.17.0/s65674721985918	
digital/soe/digita	al/secure/uilogging	



SLA	Value	Severity
digital/soe/digital/se	cure/mm_promotion	
/digital/soe/digital	al/secure/mm_promotion	
D-MVO_CPC_08_Continu	ue2_ComparePlan	
digital/soe/digital/se	cure/compareplanpage	
/digital/soe/digital	ıl/secure/compareplanpage	
/digital/soe/digital	al/secure/uilogging	
	cure/compareplanpage_1	
	ıl/secure/compareplanpage	
D-MVO_CPC_09_continu	ue3_AutoPay	
ightal/soe/digital/se	cure/autopay_landing	
	ul/secure/autopay_landing	
	ott1bhda9g8ue19c7s/track	
	NeueHaasGroteskTextMedium.woff2	
D-MVO_CPC_10_Review		
igital/soe/digital/se		
	al/secure/save_autopay	
/digital/soe/digital		
Then		
D-MVO_CPC_06_Click_P	PickAPlan	
	S-2.17.0/s61629107843844	
	NeueHaasGroteskText.woff2	
/is/image/Verizon	Wireless/disney-plus-logo-promo	
D-MVO_CPC_07_SelectF	Plan	
digital/soe/digital/se	cure/mm_promotion	
/digital/soe/digital	al/secure/mm_promotion	
D-MVO_CPC_08_Click_F	PickAPlan2	
₫ /b/ss/vzwiglobal/10/J	S-2.17.0/s68362044044551	
/digital/soe/digita	ıl/secure/uilogging	
/digital/soe/digital	al/secure/uilogging	
D-MVO_CPC_09_SelectF	Plan2	
digital/soe/digital/se	cure/mm_promotion	
	al/secure/mm_promotion	
D-MVO_CPC_10_Continu		
/digital/soe/digital/se		
	ıl/secure/compareplanpage	
	cure/compareplanpage_1	
	ıl/secure/compareplanpage	
D-MVO_CPC_11_Continu		
/digital/soe/digital/se		
_	nl/secure/autopay_landing	



SLA	Value	Severity		
/digital/soe/digital/secu	digital/soe/digital/secure/uilogging			
digital/soe/digital/s	ecure/uilogging			
[] /globalnav/fonts/Ne	ueHaasGroteskTextMedium.woff2			
D-MVO_CPC_12_Reviewpla	an			
digital/soe/digital/secu	re/save_autopay			
digital/soe/digital/s	ecure/save_autopay			
digital/soe/digital/secu	re/reviewplan			
digital/soe/digital/s	ecure/reviewplan			

M_NSA_CPC_AAL_Jan20

SLA	Value	Severity
M_NSA_CPC_AAL_Jan20		
C Actions		
M-MVO_CPC_02_ClickMyAcco	unt	
digital/ui/cpc/secure/mdot		
/digital/ui/cpc/secure/m	dot	
☑ /vzauth/UI/Login		
/vzauth/Ul/Login		
/am/css/bootstrap-3.3.7	.min.css	
/am/css/less-space.css		
/am/css/style-2.0.css		
/ui-one-digital/gn/build/	gnav.css	
dam/echn/vzw-engage/	/js/VZ_Chat.js	
/am/js/core.js		
/ui-one-digital/gn/build/	gnav.js	
am/js/jquery-1.12.4.min	ı.js	
/am/js/bootstrap-3.3.7.n	nin.js	
/search/staticContent/d	ist/js/autosuggest.js	
//utag/vzw/main/prod/utag.js	3	
/am/content/fonts/NHaa	sGroteskDSW02-75Bd.woff2	
/am/content/fonts/Neue	HaasGroteskText55Roman.woff	
/chatskins/launch/inqChatL	aunch10004593.js	
/ui-one-digital/global-fo	otect.globalfooter.json	
/globalnav/fonts/NeueH	aasGroteskDisplay.woff2	
/askverizon/js/askverizo	on.js	
l /support/etc/designs/su	pport_rd/c2c.js	
/askverizon/content/ima	ages/svg/chatbubblelcon.svg	
inqchat.html		
/inqchat.html		
/globalnav/fonts/NeueHaas	GroteskDisplayBold.woff2	

SLA	Value	Severity
/globalnav/fonts/Ne	ueHaasGroteskDisplayBold.woff2	
/ui-one-digital/globa	al-headect.globalheader.json	
M-MVO_CPC_03_SignIN - s	ecure/LanMingpage	
/vzauth/UI/Login		
/vzauth/UI/Login		
/am/css/global-phoe	enix.css	
am/d/css/global-ph	oenix.css	
/am/css/style.css		
/am/d/css/style.css		
am/js/jquery-1.12.4	.min.js	
/am/content/fonts/N	HaasGroteskDSW02-75Bd.woff2	
/am/content/fonts/N	eueHaasGroteskText.woff	
<pre>/vzauth/Ul/Login_1</pre>		
/vzauth/UI/Login		
digital/ui/cpc/secur	re/mdot	
/ui-one-digital/gn/bu	uild/gnav.css	
/ui-one-digital/gn/bu	uild/gnav.js	
imageFiles/cpc/mo	bile/root.css	
/imageFiles/cpc/mo	bile/assetcripts/ui-logging.js	
imageFiles/cpc/mo	bile/assetlogging_component.js	
/imageFiles/cpc/mo	bile/root.js	
<pre>/rest/v1/delivery</pre>		
lui-one-digital/globa	al-headeer.globalheader.json	
lui-one-digital/gn/bu	uild/gnav.js.map	
/askverizon/js/askve	erizon.js	
activityi;src=2761768;t	ype=b2um=5195374234719.503	
[] /globalnav/fonts/Ne	ueHaasGroteskDisplay.woff2	
lui-one-digital/globa	al-footeer.globalfooter.json	
Jvzwsvc/asc/GlobalNav	ServicesInfo.action	
/vzwsvc/asc/Globall	NavServicesInfo.action	
//activityi;src=685973;ty	pe=vzwi%2Fcpc%2Fsecure%2Fm	
digital/soe/digital/s	ecure/uilogging	
digital/soe/digital/secu	re/landingpagenew	
digital/soe/digital/s	ecure/landingpagenew	
inqchat.html		
/inqchat.html		
₫ /1/ee8d883e5e		
digital/soe/digital/s	ecure/uilogging	
digital/soe/digital/s	ecure/uilogging	
M-MVO_CPC_05_ClickExpl	orePlans	



SLA	Value	Severity
/events/1/ee8d883e5e		
/digital/soe/digital/sec	ure/uilogging	
digital/soe/digital/secure	/exploreoptions	
/digital/soe/digital/sec	ure/exploreoptions	
digital/soe/digital/secure	/uilogging	
/digital/soe/digital/sec	ure/uilogging	
M-MVO_CPC_07_Continue-ex	kplore_plan_mm	
Jb/ss/vzwiglobal/10/JS-2.1	7.0/s98529167927752	
/digital/soe/digital/sec	ure/uilogging	
/digital/soe/digital/sec	ure/uilogging	
digital/soe/digital/secure	/explore_plan_mm	
/digital/soe/digital/sec	cure/explore_plan_mm	
digital/soe/digital/secure	/uilogging	
/digital/soe/digital/sec	ure/uilogging	
Then		
M-MVO_CPC_08_Click_P	ickAPlan	
digital/soe/digital/sec	ure/uilogging	
digital/soe/digital	/secure/uilogging	
digital/soe/digital	/secure/uilogging	
digital/soe/digital	/secure/uilogging	
is/image/Verizon\	Wireless/disney-plus-logo-promo	
M-MVO_CPC_09_SelectP	lan	
digital/soe/digital/sec	ure/uilogging	
digital/soe/digital	/secure/uilogging	
digital/soe/digital/sec	cure/mm_promotion	
digital/soe/digital/	/secure/mm_promotion	
digital/soe/digital/	/secure/uilogging	
digital/soe/digital/	/secure/uilogging	
digital/soe/digital/	/secure/uilogging	
M-MVO_CPC_10_Continu	e2(ComparePlan)	
digital/soe/digital/sec	ure/uilogging	
digital/soe/digital/	/secure/uilogging	
digital/soe/digital/sec	ure/compareplanpage	
digital/soe/digital/	/secure/compareplanpage	
/digital/soe/digital	/secure/uilogging	
digital/soe/digital/sec	eure/uilogging_1	
/digital/soe/digital	/secure/uilogging	
/digital/soe/digital	/secure/uilogging	
digital/soe/digital/sed	eure/compareplanpage_1	
digital/soe/digital/	/secure/compareplanpage	



SLA	Value	Severity
digital/soe/digital/	al/secure/uilogging	
☑ /glassbox/VZW/MyVI	PostPay/reporting/cls_report	
digital/soe/digita	al/secure/uilogging	
digital/soe/digita	al/secure/uilogging	
M-MVO_CPC_11_continu	ue3(autopayLanMing)	
digital/soe/digital/se	cure/autopay_landing	
digital/soe/digita	al/secure/autopay_landing	
digital/soe/digita	al/secure/uilogging	
digital/soe/digital/se	cure/uilogging	
digital/soe/digita	al/secure/uilogging	
M-MVO_CPC_12_Contin	ue4(Save_autopay)	
digital/soe/digital/se	cure/save_autopay	
digital/soe/digita	al/secure/save_autopay	
digital/soe/digita	al/secure/uilogging	
digital/soe/digita	al/secure/uilogging	
digital/soe/digital/se	cure/effectivedate	
digital/soe/digita	al/secure/effectivedate	
digital/soe/digita	al/secure/uilogging	
☑ /glassbox/VZW/MyVI	PostPay/reporting/cls_report	
digital/soe/digita	al/secure/uilogging	
M-MVO_CPC_13_Review	vplan	
digital/soe/digital/se	cure/reviewplan	
digital/soe/digita	al/secure/reviewplan	
digital/soe/digita		
digital/soe/digital/se	cure/uilogging	
digital/soe/digita	al/secure/uilogging	
digital/soe/digita	al/secure/uilogging	
digital/soe/digital/se	cure/reviewplan_1	
_	al/secure/reviewplan	
digital/soe/digita	al/secure/uilogging	
Then		
M-MVO_CPC_08_Click_I		
digital/soe/digital/se		
/digital/soe/digital		
/digital/soe/digital		
digital/soe/digita	al/secure/uilogging	
M-MVO_CPC_09_Selecti		
	reless/disney-plus-logo-promo	
	nWireless/disney-plus-logo-promo	
digital/soe/digital/se	cure/uilogging_1	



SLA	Value	Severity
digital/soe/digita	tal/secure/uilogging	
digital/soe/digital/s	secure/mm_promotion	
digital/soe/digita	tal/secure/mm_promotion	
digital/soe/digita	tal/secure/uilogging	
digital/soe/digita	tal/secure/uilogging	
digital/soe/digita	tal/secure/uilogging	
M-MVO_CPC_06_Apply	rToAll	
/digital/soe/digital/s	ecure/uilogging	
digital/soe/digita	tal/secure/uilogging	
digital/soe/digita	tal/secure/uilogging	
digital/soe/digita	tal/secure/uilogging	
M-MVO_CPC_10_Conti	nue2(ComparePlan)	
digital/soe/digital/s	ecure/uilogging	
digital/soe/digita	tal/secure/uilogging	
/digital/soe/digital/s	ecure/compareplanpage	
digital/soe/digita	tal/secure/compareplanpage	
digital/soe/digita	tal/secure/uilogging	
₫ /digital/soe/digital/s	secure/uilogging_1	
digital/soe/digita	tal/secure/uilogging	
digital/soe/digita	tal/secure/uilogging	
idigital/soe/digital/s	secure/compareplanpage_1	
digital/soe/digita	tal/secure/compareplanpage	
idigital/soe/digital/s	secure/uilogging_2	
digital/soe/digita	tal/secure/uilogging	
M-MVO_CPC_11_conti	nue3(autopayLanMing)	
digital/soe/digital/s	ecure/uilogging	
_	tal/secure/uilogging	
/digital/soe/digital	tal/secure/uilogging	
digital/soe/digital/s	ecure/autopay_landing	
/digital/soe/digital	tal/secure/autopay_landing	
/digital/soe/digit	tal/secure/uilogging	
digital/soe/digital/s	ecure/uilogging_1	
/digital/soe/digit	tal/secure/uilogging	
M-MVO_CPC_12_Conti	nue4(Save_autopay)	
digital/soe/digital/s	secure/save_autopay	
/digital/soe/digital	tal/secure/save_autopay	
/digital/soe/digit	tal/secure/uilogging	
	tal/secure/uilogging	
digital/soe/digital/s		
digital/soe/digita	tal/secure/effectivedate	



SLA	Value	Severity			
/digital/soe/digital/	/digital/soe/digital/secure/uilogging				
M-MVO_CPC_13_Reviewp	M-MVO_CPC_13_Reviewplan				
digital/soe/digital/sec	digital/soe/digital/secure/uilogging				
/digital/soe/digital/	secure/uilogging				
digital/soe/digital/sec	ure/reviewplan				
/digital/soe/digital/	secure/reviewplan				
/digital/soe/digital/	secure/uilogging				
digital/soe/digital/sec	ure/uilogging_1				
/digital/soe/digital/	secure/uilogging				
/digital/soe/digital/	secure/uilogging				
digital/soe/digital/sec	ure/reviewplan_1				
/digital/soe/digital/	secure/reviewplan				
digital/soe/digital/	secure/uilogging				



Media Contents

DDOT_Jan21_NSA_CPC

Count	Errors	Bitrate	Played Time	Lag Duration	Lag Ratio	Fill Buffer Duration
Empty list						

$M_NSA_CPC_AAL_Jan20$

	Count	Errors	Bitrate	Played Time	Lag Duration	Lag Ratio	Fill Buffer Duration
E	mpty list						



Controller

Performance Counters

Min	Avg	Max	Med	Avg-90%	Std Dev
Controller/User Loa	ad				
0	1,502	2,400	1,600	1,526	732
Controller/Through	put				
0	127.8	587.1	126	122.5	75.1
Controller/Alerts					
0	0	0	0	0	-
Controller/Critical	Alerts				
0	0	0	0	0	-
Controller/Warning	Alerts				
0	0	0	0	0	-
Controller/CPU Loa	ad				
20	26.4	34	26	26.3	1.98
Controller/Memory	Used				
2	12.3	23	13	12.3	5.86
Controller/Thread	Count				
548	578	589	577	577.7	3.89
Controller/Connect	ted				
8	8	8	8	8	0
Controller/Total Dis	sconnections				
0	0	0	0	0	0
Controller/Total Re	connections				
0	0	0	0	0	0
Controller/Network	/Segments sent/sec				
2,815	14,998	21,248	15,478	15,130	2,775
Controller/Network	/Segments retransn	nitted/sec.			
0	0	0	0	0	0
Controller/NeoLoad	d Web/Megabits rec	eived/sec.			
0	0	0	0	0	-
Controller/NeoLoad	d Web/Megabits sen	t/sec.			
0	0	0	0	0	-
Controller/Default 2	zone/User Load				
0	0	0	0	0	-
Controller/USA Eas	st - South Carolina (Berkeley County)/Us	er Load		
0	1,502	2,400	1,600	1,526	732
Controller/USA Eas	st - South Carolina (Berkeley County)/D-	pop/User Load		
0	1,126	1,800	1,200	1,144	548
Controller/USA Eas	st - South Carolina (Berkeley County)/D.		Load	
0	1,126	1,800	1,200	1,144	548
Controller/USA Eas	st - South Carolina (Berkeley County)/M-	pop/User Load		
0	376.4	600	400	382.6	184
Controller/USA Eas	st - South Carolina (Berkeley County)/M.	AAL_Jan20/User	Load	
0	376.4	600	400	382.6	184

LG 35.227.73.207:443

Min	Avg	Max	Med	Avg-90%	Std Dev		
LG 35.227.73.207:4	43/CPU Load						
0	7.48	30	7	7.02	4.09		
LG 35.227.73.207:4	LG 35.227.73.207:443/Memory Used						
1	19.7	40	20	19.7	8.8		

Min	Avg	Max	Med	Avg-90%	Std Dev
LG 35.227.73.207:4	43/Throughput				
0	16	81.3	14.5	15.1	10.39
LG 35.227.73.207:4	43/User Load				
0	187.9	300	200	190.9	91.5
LG 35.227.73.207:4	43/Thread Count				
21	252.3	370	264	255.4	94.2
LG 35.227.73.207:4	43/Http client/Threa	d Pool used			
0.1	0.1	0.1	0.1	0.1	0
LG 35.227.73.207:4	43/Http client/Task I	Pool used			
0	0.001	0.033	0	0	0.004
LG 35.227.73.207:4	43/Controller Conne	ection/Disconnection	ıs		
0	0	0	0	0	-
LG 35.227.73.207:4	43/Controller Conne	ection/Reconnection	s		
0	0	0	0	0	-
LG 35.227.73.207:4	43/Controller Conne	ection/Ping Duration	(ms)		
17	44.8	66	60	45.1	20.2
LG 35.227.73.207:4	43/Network/Segmen	ts sent/sec.			
0	819.6	3,540	779.6	786.6	481.9
LG 35.227.73.207:4	43/Network/Segmen	ts retransmitted/sec			
0	0.012	0.801	0	0	0.079
LG 35.227.73.207:4	43/Network/eth0 (etl	n0)/Megabits receive	d/sec.		
0	16.9	85	15.3	16	10.9
LG 35.227.73.207:4	43/Network/eth0 (etl	n0)/Megabits sent/se	c.		
0	1.66	6.23	1.65	1.62	0.865

LG 34.74.63.24:443

Min	Avg	Max	Med	Avg-90%	Std Dev			
LG 34.74.63.24:44	3/CPU Load							
0	7.04	33	6	6.58	3.93			
LG 34.74.63.24:44	LG 34.74.63.24:443/Memory Used							
1	20.1	39	21	20.1	8.99			
LG 34.74.63.24:44	3/Throughput							
0	15.9	73.2	15.2	15.2	9.66			
LG 34.74.63.24:44	3/User Load							
0	187.7	300	200	190.7	91.6			
LG 34.74.63.24:44	3/Thread Count							
21	251.6	372	263	254.5	94.8			
LG 34.74.63.24:44	3/Http client/Thread	Pool used						
0.1	0.1	0.1	0.1	0.1	0			
LG 34.74.63.24:44	3/Http client/Task Po	ol used						
0	0.001	0.017	0	0	0.003			
LG 34.74.63.24:44	3/Controller Connec	tion/Disconnections						
0	0	0	0	0	-			
LG 34.74.63.24:44	3/Controller Connec	tion/Reconnections						
0	0	0	0	0	-			
LG 34.74.63.24:44	3/Controller Connec	tion/Ping Duration (r	ns)					
26	46	67	54	45.9	19.6			
LG 34.74.63.24:44	3/Network/Segments	sent/sec.						
0	815.8	3,303	793.2	789.1	458.7			
LG 34.74.63.24:44	3/Network/Segments	retransmitted/sec.						
0	0.037	4.2	0	0	0.264			
LG 34.74.63.24:44	3/Network/eth0 (eth0)/Megabits received	/sec.					
0	16.8	76.8	16	16.1	10.15			
LG 34.74.63.24:44	3/Network/eth0 (eth0)/Megabits sent/sec.						
0	1.65	6.19	1.65	1.62	0.853			



LG 34.73.221.254:443

Performance Counters

Min	Avg	Max	Med	Avg-90%	Std Dev			
LG 34.73.221.254:4	LG 34.73.221.254:443/CPU Load							
1	7.33	28	7	6.91	3.81			
LG 34.73.221.254:4	43/Memory Used							
1	19.5	39	20	19.4	8.7			
LG 34.73.221.254:4	43/Throughput							
0	16	77.3	15.1	15.3	9.9			
LG 34.73.221.254:4	43/User Load							
0	187.7	300	200	190.7	91.6			
LG 34.73.221.254:4	43/Thread Count							
21	251	367	263	254.2	94.2			
LG 34.73.221.254:4	43/Http client/Threa	d Pool used						
0.1	0.1	0.1	0.1	0.1	0			
LG 34.73.221.254:4	43/Http client/Task I	Pool used						
0	0.001	0.05	0	0	0.005			
LG 34.73.221.254:4	43/Controller Conne	ection/Disconnection	ıs					
0	0	0	0	0	-			
LG 34.73.221.254:4	43/Controller Conne	ection/Reconnection	S					
0	0	0	0	0	-			
LG 34.73.221.254:4	43/Controller Conne	ection/Ping Duration	(ms)					
25	44.9	76	46	44.5	19.3			
LG 34.73.221.254:4	43/Network/Segmen	ts sent/sec.						
0	818.5	3,372	796.7	790.5	464.3			
LG 34.73.221.254:4	43/Network/Segmen	ts retransmitted/sec						
0	0.021	2	0	0	0.131			
LG 34.73.221.254:4	43/Network/eth0 (etl	n0)/Megabits receive	d/sec.					
0	16.9	80.9	16	16.1	10.39			
LG 34.73.221.254:4	43/Network/eth0 (eth	n0)/Megabits sent/se	c.					
0	1.66	6.38	1.68	1.63	0.86			

LG 35.185.65.127:443

Min	Avg	Max	Med	Avg-90%	Std Dev			
LG 35.185.65.127:4	LG 35.185.65.127:443/CPU Load							
0	6.48	30	6	6.09	3.56			
LG 35.185.65.127:4	43/Memory Used							
1	19.6	38	20	19.6	8.77			
LG 35.185.65.127:4	43/Throughput							
0	16.1	80.5	14.9	15.4	10.19			
LG 35.185.65.127:4	43/User Load							
0	187.9	300	200	190.9	91.5			
LG 35.185.65.127:4	43/Thread Count							
21	251.9	370	264	254.9	94.1			
LG 35.185.65.127:4	43/Http client/Threa	d Pool used						
0.1	0.1	0.1	0.1	0.1	0			
LG 35.185.65.127:4	43/Http client/Task F	Pool used						
0	0.001	0.067	0	0	0.005			
LG 35.185.65.127:4	43/Controller Conne	ection/Disconnection	ns					
0	0	0	0	0	-			
LG 35.185.65.127:4	43/Controller Conne	ection/Reconnection	s					
0	0	0	0	0	-			
LG 35.185.65.127:4	43/Controller Conne	ection/Ping Duration	(ms)					
18	46.5	66	54	46.9	19.6			



Min	Avg	Max	Med	Avg-90%	Std Dev			
LG 35.185.65.127:4	LG 35.185.65.127:443/Network/Segments sent/sec.							
0	837	3,567	815.6	807.2	480.5			
LG 35.185.65.127:4	43/Network/Segmen	ts retransmitted/sec						
0	0.015	1.2	0	0	0.089			
LG 35.185.65.127:4	43/Network/eth0 (etl	n0)/Megabits receive	ed/sec.					
0	17	84	15.8	16.2	10.7			
LG 35.185.65.127:443/Network/eth0 (eth0)/Megabits sent/sec.								
0	1.67	6.07	1.68	1.64	0.867			

LG 34.73.229.68:443

Performance Counters

Min	Avg	Max	Med	Avg-90%	Std Dev
LG 34.73.229.68:44	3/CPU Load				
1	7.39	26	7	6.99	3.79
LG 34.73.229.68:44	3/Memory Used				
1	19.6	39	20	19.6	8.79
LG 34.73.229.68:44	3/Throughput				
0	15.9	70.8	15.2	15.2	9.46
LG 34.73.229.68:44	3/User Load				
0	187.7	300	200	190.7	91.5
LG 34.73.229.68:44	3/Thread Count				
21	251.3	370	264	254.3	94.1
LG 34.73.229.68:44	3/Http client/Thread	Pool used			
0.1	0.1	0.1	0.1	0.1	0
LG 34.73.229.68:44	3/Http client/Task Po	ool used			
0	0.001	0.1	0	0	0.005
LG 34.73.229.68:44	3/Controller Connec	tion/Disconnections	5		
0	0	0	0	0	-
LG 34.73.229.68:44	3/Controller Connec	tion/Reconnections			
0	0	0	0	0	-
LG 34.73.229.68:443	3/Controller Connec	tion/Ping Duration (ms)		
15	43.8	67	43	43.9	19.2
LG 34.73.229.68:44	3/Network/Segment	s sent/sec.			
0	810.6	3,137	790.6	786.3	446.8
LG 34.73.229.68:44	3/Network/Segments	s retransmitted/sec.			
0	0.013	2.2	0	0	0.127
LG 34.73.229.68:44	3/Network/eth0 (eth)	0)/Megabits received	d/sec.		
0	16.7	74.4	16	16	9.93
LG 34.73.229.68:44	3/Network/eth0 (eth)	0)/Megabits sent/sec	. .		
0	1.65	5.54	1.68	1.62	0.834

LG 34.74.53.243:443

Min	Avg	Max	Med	Avg-90%	Std Dev				
LG 34.74.53.243:44	.G 34.74.53.243:443/CPU Load								
0	7.29	33	6	6.83	4.06				
LG 34.74.53.243:44	3/Memory Used								
1	19.5	39	20	19.5	8.64				
LG 34.74.53.243:44	3/Throughput								
0	16	86.7	14.9	15.2	10.16				
LG 34.74.53.243:44	3/User Load								
0	187.8	300	200	190.8	91.5				
LG 34.74.53.243:44	LG 34.74.53.243:443/Thread Count								
21	252	369	264	255.1	94.4				



Min	Avg	Max	Med	Avg-90%	Std Dev			
LG 34.74.53.243:443	LG 34.74.53.243:443/Http client/Thread Pool used							
0.1	0.1	0.1	0.1	0.1	0			
LG 34.74.53.243:443	3/Http client/Task Po	ool used						
0	0.001	0.017	0	0	0.003			
LG 34.74.53.243:443	3/Controller Connec	tion/Disconnections	•					
0	0	0	0	0	-			
LG 34.74.53.243:443	3/Controller Connec	tion/Reconnections						
0	0	0	0	0	-			
LG 34.74.53.243:443	3/Controller Connec	tion/Ping Duration (ms)					
16	46.2	66	63	46.5	20.2			
LG 34.74.53.243:443	3/Network/Segments	s sent/sec.						
0	817	3,678	795.4	785.6	472.9			
LG 34.74.53.243:443	3/Network/Segments	s retransmitted/sec.						
0	0.012	1.4	0	0	0.092			
LG 34.74.53.243:443	3/Network/eth0 (eth))/Megabits received	/sec.					
0	16.9	90.5	15.7	16	10.66			
LG 34.74.53.243:443	3/Network/eth0 (eth0)/Megabits sent/sec						
0	1.66	5.8	1.66	1.62	0.86			

LG 35.227.22.67:443

Min	Avg	Max	Med	Avg-90%	Std Dev		
LG 35.227.22.67:44	3/CPU Load						
0	7.1	28	6	6.7	3.71		
LG 35.227.22.67:44	LG 35.227.22.67:443/Memory Used						
1	19.6	37	20	19.6	8.65		
LG 35.227.22.67:44	3/Throughput						
0	16	72.5	15.3	15.3	9.55		
LG 35.227.22.67:44	3/User Load						
0	187.9	300	200	190.9	91.5		
LG 35.227.22.67:44	3/Thread Count						
21	251.5	368	264	254.6	94.1		
LG 35.227.22.67:44	3/Http client/Thread	Pool used					
0.1	0.1	0.1	0.1	0.1	0		
LG 35.227.22.67:44	3/Http client/Task Po	ool used					
0	0.001	0.033	0	0	0.004		
LG 35.227.22.67:44	3/Controller Connec	tion/Disconnections	5				
0	0	0	0	0	-		
LG 35.227.22.67:44	3/Controller Connec	tion/Reconnections					
0	0	0	0	0	-		
LG 35.227.22.67:44	3/Controller Connec	tion/Ping Duration (ms)				
17	49.1	89	65	48.7	21.4		
LG 35.227.22.67:44	3/Network/Segments	s sent/sec.					
0	818.1	3,151	816.2	794.8	451.7		
LG 35.227.22.67:44	3/Network/Segments	s retransmitted/sec.					
0	0.028	4.8	0	0	0.266		
LG 35.227.22.67:44	3/Network/eth0 (eth)	0)/Megabits received	l/sec.				
0.062	16.8	75.9	16.2	16.1	10.02		
LG 35.227.22.67:44	3/Network/eth0 (eth)	0)/Megabits sent/sec	.				
0.024	1.66	5.48	1.67	1.63	0.844		

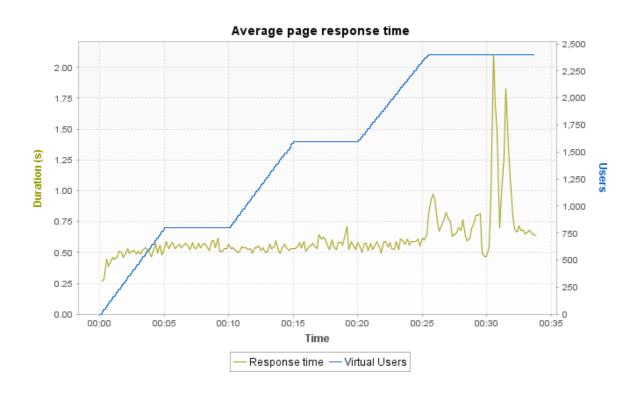


LG 34.74.239.211:443

Min	Avg	Max	Med	Avg-90%	Std Dev
LG 34.74.239.211:4	443/CPU Load				
0	7.38	28	6	6.98	3.88
LG 34.74.239.211:4	443/Memory Used				
1	19.9	39	20	19.9	8.94
LG 34.74.239.211:4	443/Throughput				
0	15.9	71.9	15	15.2	9.81
LG 34.74.239.211:4	443/User Load				
0	187.8	300	200	190.8	91.5
LG 34.74.239.211:4	443/Thread Count				
21	251.6	368	264	254.8	94.1
LG 34.74.239.211:4	443/Http client/Threa	d Pool used			
0.1	0.1	0.1	0.1	0.1	0
LG 34.74.239.211:4	443/Http client/Task	Pool used			
0	0.001	0.033	0	0	0.003
LG 34.74.239.211:4	443/Controller Conne	ection/Disconnection	ns		
0	0	0	0	0	-
LG 34.74.239.211:4	443/Controller Conne	ection/Reconnection	ıs		
0	0	0	0	0	-
LG 34.74.239.211:4	443/Controller Conne	ection/Ping Duration	ı (ms)		
14	41.6	71	27	41.5	19.5
LG 34.74.239.211:4	443/Network/Segmer				
0	812.7	3,180	781	784.7	458.5
LG 34.74.239.211:4	443/Network/Segmer		c.		
0	0.011	2	0	0	0.111
LG 34.74.239.211:4	443/Network/eth0 (et	h0)/Megabits receive	ed/sec.		
0	16.8	75.5	15.7	16	10.28
LG 34.74.239.211:4	443/Network/eth0 (et	h0)/Megabits sent/se	ec.		
0	1.65	6.18	1.65	1.62	0.85



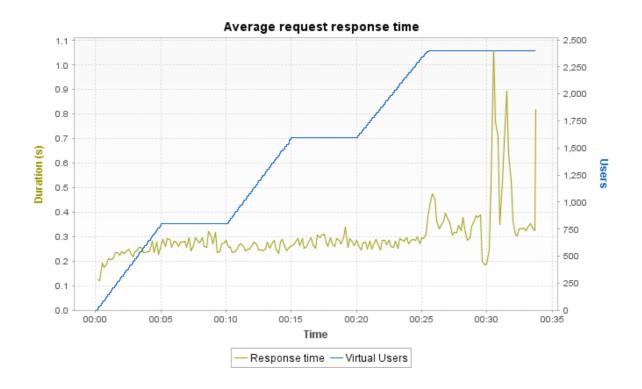
Average page response time



Min	Average	Max
0.271	0.658	2.102

 $\textbf{Notes:} \ \mathsf{Displays} \ \mathsf{the} \ \mathsf{average} \ \mathsf{response} \ \mathsf{time}, \ \mathsf{in} \ \mathsf{seconds}, \ \mathsf{of} \ \mathsf{all} \ \mathsf{pages} \ \mathsf{during} \ \mathsf{the} \ \mathsf{test}.$

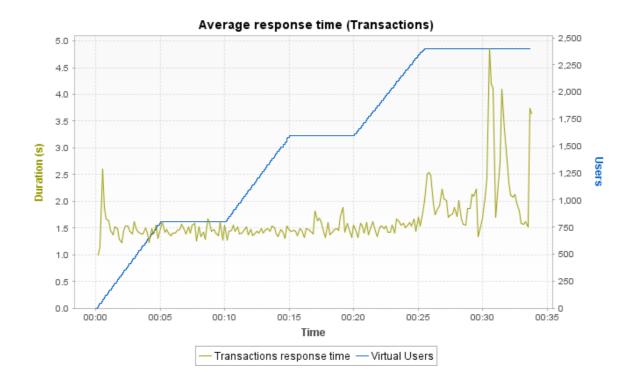
Average request response time



Min	Average	Max
0.12	0.316	1.059

Notes: Displays the average response time, in seconds, of all requests during the test.

Average response time (Transactions)

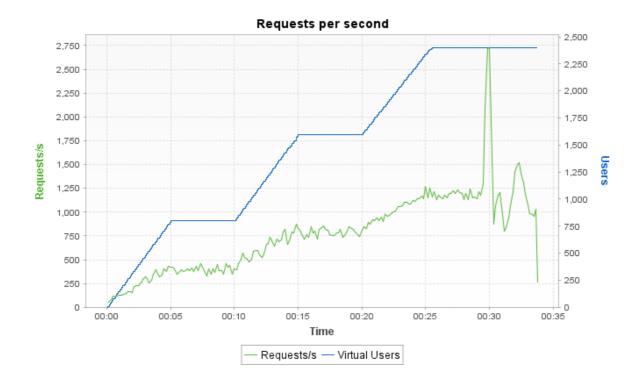


Min	Average	Max	Median	Avg-90%	Std. Dev.
0.998	1.767	4.855	1.556	1.67	0.598

Notes: Displays the average response time, in seconds, of all Transactions during the test.



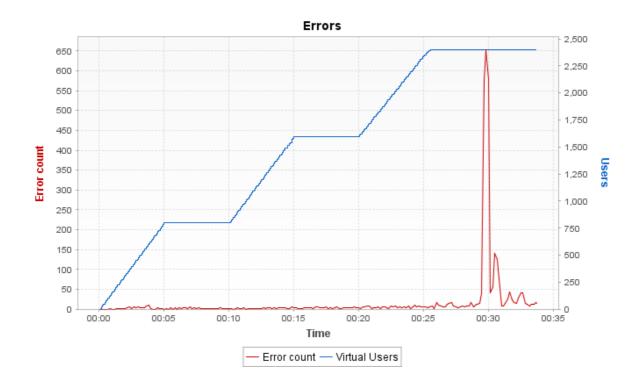
Requests per second



Min	Average	Max
48.5	775.4	2,727.5

Notes: Displays the number of requests per second.

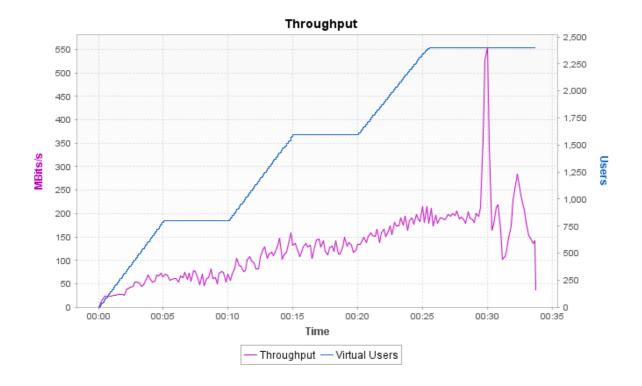
Errors



Min	Average	Max
0	16.4	653

Notes: Displays the number of errors per sampling interval.

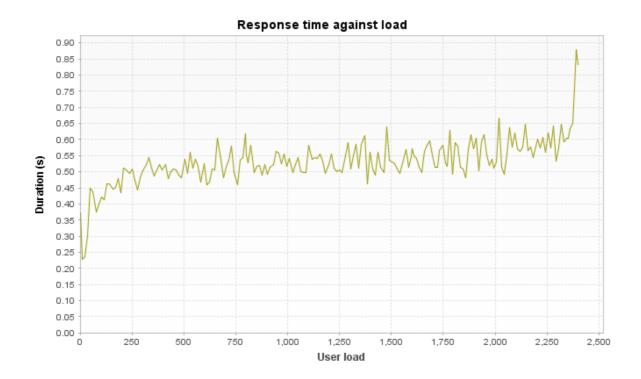
Throughput



Min	Average	Max
0	127.84	553.72

Notes: Displays the number of megabits of data per second returned by the server.

Response time against load

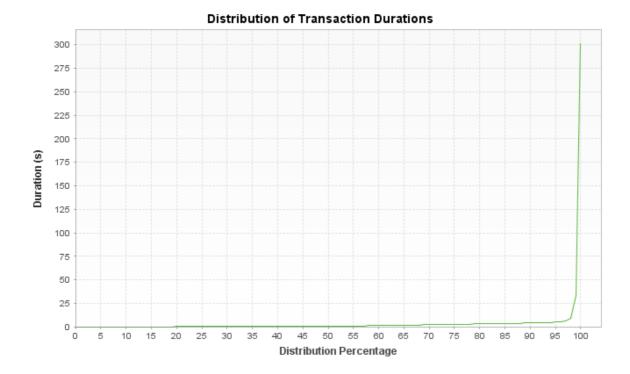


Min	Average	Max
0.228	0.533	0.878

Notes: Displays the average response time, in seconds, of all pages according to the number of simultaneous Virtual Users.



Distribution of Transaction Durations



Notes: Displays the percentage of Transactions that were performed within a given time range. This graph helps determine the percentage of Transactions that meet a performance objective. For example, it may show that 90% of the Transactions have a duration under n seconds.

