NSA Upgrade Dryrun 03032020



Mar 3, 2020 8:13:41 AM
NSA_CPC_DDOT_MDOT
Ugrade Dry run
NSA Upgrade Dryrun 03032020

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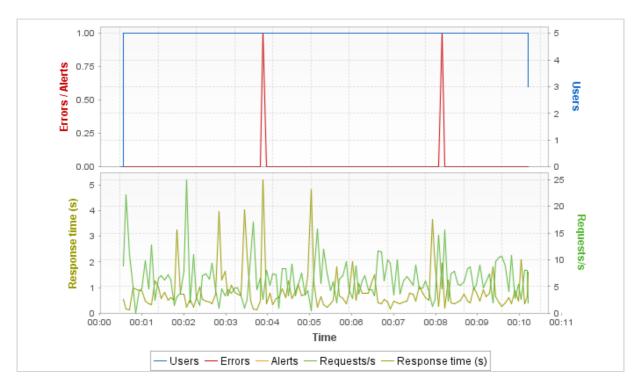
Results summary

Name	08:13 - 3 Mar 2020 -DryRun Upgrade	Project	NSA_CPC_DDOT_MDOT
Description		Scenario	Ugrade Dry run
Status	✓ Passed	Load Policy	The population NSA Upgrade is constant with 5 users.
Start date	Mar 3, 2020 8:13:41 AM		
End date	Mar 3, 2020 8:24:21 AM	Stop Policy	Population NSA Upgrade: immediate.
Duration	00:10:40		
Termination reason	Manual action	Filters	None
LG Hosts	35.190.133.163:443	Debug	Debug only Virtual Users containing errors

Statistics Summary

Total pages	1803	_	Average pages/s	2.8	-
Total requests	4120	_	Average requests/s	6.4	-
Total users launched	5	-	Average Request response time	0.604 s	-
Total iterations completed	30	_	Average Page response time	1.32 s	-
Total throughput	215.8 MB	_	Average throughput	2.69 Mb/s	-
Total request errors	2	_	Error rate	0 %	-
Total action errors	0	_	Alerts total duration	0 %	-





Hot spots

Top 5 errors

User Path	Parent	Page	Count
D_NSA_Upgrade_0303202 N)- 1V0_NSA_UPG_05_Addto	/soe/digital/auth/orderprocesssnbsapi/digital-nbs_1	1
		/soe/digital/auth/deviceconfigsetProtectionFeatures	1

Top 5 alerts

No alerts

First critical alerts

No alerts

Top 5 average response time (Pages)

User Path	Parent	Page	Duration
D_NSA_Upgrade_0303202	, D- MV0_NSA_UPG_07_NoAc	/soe/digital/auth/cartservice/cart/validate-cart	7.76
D_NSA_Upgrade_0303202	,D- MV0_NSA_UPG_05_Addto	/soe/digital/auth/cartservice/cart/add-device	5.08
D_NSA_Upgrade_0303202	,D- MV0_NSA_UPG_07_NoAc	/soe/digital/auth/personalizatiundleRecommendations	4.55
D_NSA_Upgrade_0303202	,D- MV0_NSA_UPG_04_Select	/soe/digital/auth/personalizatiundleRecommendations	4.54
D_NSA_Upgrade_0303202	,D- MV0_NSA_UPG_06_Veriz	c/soe/digital/auth/personalizatiundleRecommendations	3.91

Top 5 maximum response time (Pages)

-	-	, ,		
	User Path	Parent	Page	Duration
D_NS	A_Upgrade_0303202	D- MV0_NSA_UPG_05_Add	to /soe/digital/auth/deviceconfigsetProtectionFeatures	61.3
D_NS	A_Upgrade_0303202	D- MV0_NSA_UPG_05_Add	to /soe/digital/auth/orderprocesssnbsapi/digital-nbs_1	30.2
D_NS	A_Upgrade_0303202	D- MV0_NSA_UPG_04_Sele	soc/soe/digital/auth/personalizatiundleRecommendations	13.1
D_NS	A_Upgrade_0303202	D- MV0_NSA_UPG_07_NoA	/soe/digital/auth/cartservice/cart/validate-cart	11.5
D_NS	A_Upgrade_0303202	D- MV0_NSA_UPG_05_Add	to /soe/digital/auth/cartservice/cart/add-device	9.86

Errors

Request errors

Error Type	Count	Description	
500	1	Internal Server Error	
502	1	Bad Gateway	
Total	2	Total error count.	

Action errors

No errors

Alerts

No alerts

General statistics

Min	Avg	Max	Count	Err	% of Err	SLA Profile
All User P	aths					
469.5	479.2	485.2	5	1	20	-
All pages						
0.013	1.32	61.3	1,803	2	0.1	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
All reques	ts					
0.013	0.604	61.3	4,120	2	0	-

Transaction statistics

Min	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev	Avg-90%	SLA Profile
All Transa	ctions										
2.96	10.72	75.3	221	2	0.9	9.45	21.5	26.4	7.42	9.99	-



Scenario

Summary

Name	08:13 - 3 Mar 2020 -DryRun Upgrade	Project	NSA_CPC_DDOT_MDOT
Description		Scenario	Ugrade Dry run
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Populations

NSA Upgrade

User Path	Percentage	WAN Emulation	Signal strength	Bandwidth #	Latency #	Packet loss % #	Bandwidth #	Latency #	Packet loss % #	Browser	Handle cookies	Connection	Handle cache
D_NSA_Upgrade_0	3 100.0%	Unlimited		Unlimited	0ms	0%	Unlimited	0ms	0%	Chrome 37.0	Yes	6	New user

User Paths

Name	Description	On failed assertion	On error	Think time	Thinktime range
D_NSA_Upgrade_030		Go to the next iteration	Go to the next iteration	0ms	0%

Rendezvous

Enabled	Name	Policy	Value	Timeout
Empty list				



Execution context

Name	08:13 - 3 Mar 2020 -DryRun Upgrade	Project	NSA_CPC_DDOT_MDOT		
Description		Scenario	Ugrade Dry run		
Status	✓ Passed	Load Policy	The population NSA Upgrade is constant with 5 users.		
Start date	Mar 3, 2020 8:13:41 AM				
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LG Hosts	35.190.133.163:443	Debug	Debug only Virtual Users containing errors		

NeoLoad version 6.8.0;build=20190103-16

Graphs granularity Standard

Application proxy

Name	Description
Empty list	

Zone application proxies

Zone	Name	Description
Empty list		

Constant variables

Name	Value	Description
Empty list		

User Paths settings

D_NSA_Upgrade_03032020_Latest

Error policy: Go to the next iteration
Assertion policy: Go to the next iteration
Thinktime policy: replaced by 0ms.
Pacing: No pacing



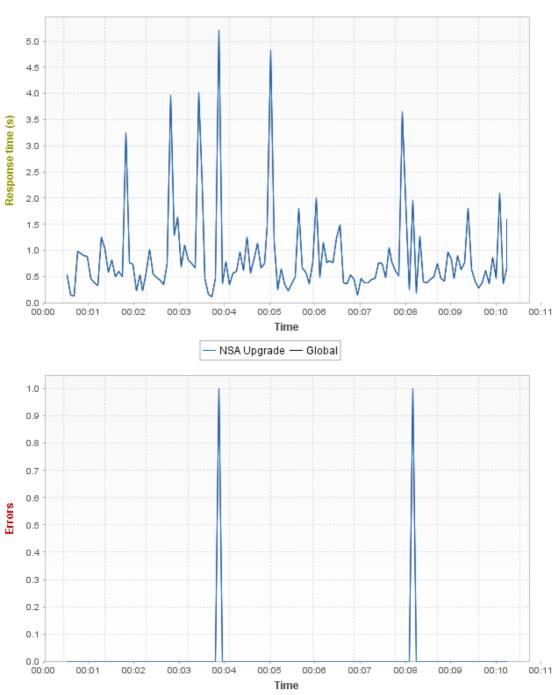
Servers

Servers

Host	Port	HTTP/2 ready	HTTP/2 used
www.verizonwireless.com	443	N	lo
login.verizonwireless.com	443	1	lo
gateway.verizonwireless.com	443	N	lo
scache1.vzw.com	443	N	lo
sanalytics.verizonwireless.com	443	N	lo
ss7.vzw.com	443	N	lo
scache.vzw.com	443	N	lo
scache2.vzw.com	443	N	lo
mobile.vzw.com	443	N	10



Graphs



Statistics

Population	Total requests	Average requests/s	Avg. Page res. time	Error rate
NSA Upgrade	4120 (100%)	6.4	1.32s (0%)	0% (0%)
Global	4120 (100%)	6.4	1.32s	0%

– NSA Upgrade — Global

User Paths

User Paths

Min	Avg	Max	Count	Err	% of Err	SLA Profile			
D_NSA_Upgrade_03032020_Latest									
469.5 479.2		485.2	5	1	20	-			



Transactions

Shared Containers

Min	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev Avg-90%	SLA Profile
Empty list										

Mir	า	Avg	Max	Count	Err	% of Err	Perc 50	Perc 95	Perc 99	Std Dev	Avg-90%	SLA Profile
Ů D_1	NSA_	_Upgrade_0	3032020_Lat	est								
469.5		479.2	485.2	5	1	20	-	-	-	-	-	-
	Init											
0		0	0	5	0	0	-	-	-	-	-	-
	Acti	ons										
63.2		75.3	104.4	30	2	6.7	-	-	-	-	-	-
	<u></u>	D-MV0_NSA	_UPG_01_L	auchApp								
2.96		3.75	4.95	35	0	0	3.72	4.7	4.95	0.483	3.71	-
	<u></u>	D-MV0_NSA	_UPG_02_S	ignIn								
3.26		5.41	9.3	35	0	0	5.52	7.29	9.29	1.32	5.3	-
	<u>ا</u>	D-MV0_NSA	_UPG_03_U	pgradeSeled	ctedDevcie							
5.94		9.72	14.5	34	0	0	9.56	14.1	14.5	2.24	9.54	-
	<u>ا</u>	D-MV0_NSA	_UPG_04_S	electDevcie								
6.54		8.92	17.6	31	0	0	8.38	15.5	17.6	2.35	8.46	-
	<u>ا</u>	D-MV0_NSA	_UPG_05_A	ddtoCart								
8.16		16.2	75.3	30	2	6.7	12.8	38.6	75.2	12.5	13.5	-
	<u>ا</u>	D-MV0_NSA	_UPG_06_V	erizonProte	ct_Next							
9.46		13.3	19.1	28	0	0	13.1	17.8	19.1	2.53	13	-
		D-MV0_NSA	_UPG_07_N	oAccessary	_Next							
15.6		20.8	26.4	28	0	0	20.6	26.2	26.4	3.05	20.6	-
<u>~</u>	End											
0		0	0	5	0	0	-	-	-	-	-	-



Push messages

Shared Containers

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						



Shared Containers

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						

Min	Avg	Max	Count	Err	% of Err	SLA Profile		
D_NS	A_Upgrade_0	03032020_La	atest					
469.5	479.2	485.2	5	1	20	-		
C Ac	tions							
63.2	75.3	104.4	30	2	6.7	-		
<u>~</u>	D-MV0_NS	A_UPG_01_I	LauchApp					
2.96	3.75	4.95	35	0	0	-		
	/sales/c	digital/mdnse	election.html					
1.25	1.61	2.37	35	0	0	-		
	/conten	t/vcg/digital	.model.json					
0.3	0.696	0.947	35	0	0	-		
	/switch	ui/warm-cac	he.html					
0.08	0.094	0.167	35	0	0	-		
	i /routing	g/countries						
0.082	0.094	0.146	35	0	0	-		
	₫ /soe/dig	gital/auth/ac	countlanding	gservice/lan	ding			
0.069	0.14	0.21	35	0	0	-		
	/vzauth	₫ /vzauth/Ul/Login						
0.271	0.348	0.564	35	0	0	-		
	₫ /p							
0.07	0.088	0.17	35	0	0	-		
	₫ /cm/s_3	3						
0.251	0.585	0.792	35	0	0	-		
	₫ /id_1							
0.014	0.015	0.018	35	0	0	-		
	/glassb	ox/VZW/SSC)/reporting/c	ls_report				
0.073	0.076	0.083	35	0	0	-		
<u>~</u>	D-MV0_NS	A_UPG_02_9	SignIn					
3.26	5.41	9.3	35	0	0	-		
	/vzauth	/UI/Login						
0.056	0.09	0.468	35	0	0	-		
	/vzauth	/UI/Login_1						
0.413	0.537	0.687	35	0	0	-		
	Jsales/c	ligital/mdnse	election.html					
0.182	0.499	0.702	35	0	0	-		
	/soe/dic	gital/auth/ac	countlanding	service/lan	ding			
0.942	2.13	3.5	35	0	0	-		
	/soe/dia	gital/auth/ca	rtservice/car	t/retrieve-ca	ırt			
0.317	0.676	1.58	35	0	0	-		

Min	Avg	Max	Count	Err	% of Err	SLA Profile
	/soe/dig	jital/auth/dev	vicepricings	ervice/dpElig	gibility	
0.72	1.4	6.08	35	0	0	-
	/events	/1/2f8750092	С			
0.068	0.077	0.141	35	0	0	-
	D-MV0 NS	A_UPG_03_L	JpgradeSele	ctedDevcie		
5.94	9.72	14.5	34	0	0	-
	Jsoe/dic	jital/auth/acc	ountlandi	ndina/aetPro	cessStep	
0.656	1.25	2.35	35	0	0	-
	leales/d	ligital/smartp	hones html			
0.38	0.476	0.614	35	0	0	-
	/owitch	ui/warm-cacl	a a hemi			
1.07	1.28	1.74	35	0	0	-
1.07				-	-	
0.522	2.93	jital/auth/per 7.98	sonalizate	viceRecomr 0	nendations 0	-
0.322						
0.00		gital/auth/bro				
2.23	3.59	6.75	34	0	0	-
		je/VerizonWi				
0.156	0.195	0.814	34	0	0	-
		A_UPG_04_S				
6.54	8.92	17.6	31	0	0	-
	/sales/d	ligital/pdp.ht	ml			
0.357	0.412	0.572	34	0	0	-
	Jswitch	ui/warm-cacl	ne.html			
1.01	1.2	1.47	34	0	0	-
	Jsoe/dig	jital/auth/bro	wseservice/	getDetails		
0.551	1.18	2.71	34	0	0	-
	Jsoe/dic	gital/auth/bro	wseservice/	getBazaarV	oiceDetails	
0.42	1.1	2.5	33	0	0	-
	i /soe/dic	jital/auth/per	sonalizat u	ındleRecomi	mendations	
2.79	4.54	13.1	32	0	0	-
	Jie/imae	je/VerizonWi	roloco/onni			
0.258	0.348	0.999	32	pup-reature	0	-
0.200				1		
0.046	0.065	je/VerizonWi 0.075	reiess/appi	poas-pro-7	0	-
_				O	O	
8.16	16.2	A_UPG_05_A 75.3	AddtoCart 30	2	6.7	
0.10				2		-
4.00		jital/auth/car				
1.83	5.08	9.86	31	0	0	-
		ligital/protec				
0.357	0.426	0.574	31	0	0	-
		ui/warm-cacl				
0.804	1.24	2.19	30	0	0	-
	/soe/dig	jital/auth/ord	erprocess	e/nbsapi/dig	jital-nbs	
0.781	2.44	8.19	30	0	0	-
	Jsoe/dig	jital/auth/dev	viceconfige	etProtection	Features	
1.08	3.84	61.3	30	1	3.3	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	is/imag	je/VerizonWi	reless/Appl.	Space_Gr	ay_0910201	9
0.013	0.014	0.016	29	0	0	-
	/soe/dig	jital/auth/ord	lerprocess	nbsapi/digit	al-nbs_1	
0.963	3.24	30.2	29	1	3.4	-
	D-MV0_NSA	A_UPG_06_\	/erizonProte	ct_Next		
9.46	13.3	19.1	28	0	0	-
	Jsoe/dig	ıital/auth/car	tservice/car	t/add-feature	es	
1.48	2.66	4.49	28	0	0	-
	Jsales/d	igital/access	sorybundle.h	ntml		
0.157	0.415	0.586	28	0	0	-
	/switch	ui/warm-cacl	he html			
0.786	0.884	1.12	28	0	0	-
	/on a falling	::tol/otb./o		- /n h m : / - ! : -	uital mba	
1.09	2.93	9.48	lerprocess 28	e/nosapi/dig	0	-
1.09				-		
0.04			sonalizatu			
2.81	3.91	5.47	28	0	0	-
			reless/tech			
0.093	0.098	0.106	28	0	0	-
	/soe/dig	jital/auth/ord	lerprocess	nbsapi/digit	al-nbs_1	
1.1	2.35	6.24	28	0	0	-
	D-MV0_NSA	A_UPG_07_N	NoAccessary	_Next		
15.6	20.8	26.4	28	0	0	-
	Jsoe/dig	ıital/auth/car	tservice/car	t/add-access	sories	
0.439	1.02	2.45	28	0	0	-
	Jsales/d	igital/promo	Interceptor.	html		
0.16	0.419	0.676	28	0	0	-
	/ewitch	ui/warm-cacl	ho html			
0.522	0.815	1.13	28	0	0	-
0.161	0.476	1.06	vicepricinr	0 0	0	-
0.101				O .	O .	
0.355		igital/cart.ht	ml 28	0	0	-
0.333	0.42			U	U	-
		ui/warm-cacl		-	_	
1	1.12	1.41	28	0	0	-
			igital/soia/			
0.356	0.393	0.575	28	0	0	-
	/soe/dig	jital/auth/car	tservice/car	t/validate-ca	rt	
4.45	7.76	11.5	28	0	0	-
	/soe/dig	jital/auth/car	tservice/car	t/save-cart		
0.23	0.513	1.19	28	0	0	-
	/etc/clie	ntlibs/vcg/d	igital/soal-	cart.1c4a398	Bc.svg	
0.357	0.391	0.582	28	0	0	-
	₫ /soe/dia	iital/auth/ord	lerprocess	e/nbsani/dic	uital-nhs	
0.978	2.46	7.12	28	0	0	-
					-	
2.79	4.55	9.44	sonalizatu 28	0	mendations 0	-
2.10	7.00	U.17	20	J	U	



Min	Avg	Max	Count	Err	% of Err	SLA Profile		
/is/image/VerizonWireless/applpods-pro-746275-iset								
0.198	0.448	0.498	28	0	0	-		



Shared Containers

Min	Avg	Max	Count	Err	% of Err	SLA Profile
Empty list						

Min	Avg	Max	Count	Err	% of Err	SLA Profile		
D_NS	A_Upgrade_0	03032020_La	atest					
469.5	479.2	485.2	5	1	20	-		
<u></u> A₀	ctions							
63.2	75.3	104.4	30	2	6.7	-		
<u>~</u>	D-MV0_NS	A_UPG_01_I	LauchApp					
2.96	3.75	4.95	35	0	0	-		
/sales/digital/mdnselection.html								
1.25	1.61	2.37	35	0	0	-		
	🗎 /sal	es/digital/mo	dnselection.l	ntml				
0.396	0.584	0.913	35	0	0	-		
	la /etc	/clientlibs/v	cg/digital/so	e-digital.css	.			
0.493	0.627	0.805	35	0	0	-		
	letc	/clientlibs/v	cg/digital/e	-digital-non	prod.js			
0.202	0.553	0.72	35	0	0	-		
letc/clientlibs/vcg/digital/soe-digital.js								
0.853	1.02	1.47	35	0	0	-		
ui-one-digital/gn/build/gnav.css								
0.058	0.077	0.159	35	0	0	-		
/ui-one-digital/gn/build/gnav.js								
0.07	0.089	0.167	35	0	0	-		
	/conten	t/vcg/digital	.model.json					
0.3	0.696	0.947	35	0	0	-		
	/co	ntent/vcg/dig	gital.model.js	on				
0.3	0.696	0.947	35	0	0	-		
	/switch	ui/warm-cac	he.html					
0.08	0.094	0.167	35	0	0	-		
	🛅 /ui-	one-digital/g	lobal-heade.	ct.globalh	eader.json			
0.055	0.067	0.14	35	0	0	-		
					layBold.woff	2		
0.025	0.026	0.031	35	0	0	-		
		g/countries						
0.082	0.094	0.146	35	0	0	-		
			s/NeueHaas@					
0.068	0.08	0.132	35	0	0	-		
			lobal-foote					
0.013	0.013	0.016	35	0	0	-		
			countlanding					
0.069	0.14	0.21	35	0	0	-		

Min	Avg	Max	Count	Err	% of Err	SLA Profile			
	/soe/digital/auth/accountlandingservice/landing								
0.069	0.14	0.21	35	0	0	-			
	Jvzauth/	UI/Login							
0.271	0.348	0.564	35	0	0	-			
	/vzai	uth/UI/Login							
0.162	0.199	0.229	35	0	0	-			
] Jamle	ree/hootetra	p-3.3.7.min	cee					
0.014		0.025	35	0	0	_			
	Jame!	css/less-spa			1				
0.013	0.014	0.029	35	0	0	-			
0.0.0				,					
0.036	0.062	0.194	35	0	0	-			
0.030			111	U	U	-			
0.004		js/jquery-1.1 0.21	2.4.min.js 35	0	0				
0.031	0.077	-		0	0	-			
			-3.3.7.min.js						
0.033	0.066	0.207	35	0	0	-			
		js/core.js							
0.031	0.067	0.161	35	0	0	-			
	🚨 /seaı	rch/staticCo	ntent/dist/js	/autosugges	st.js				
0.039	0.075	0.166	35	0	0	-			
	dam /dam	/echn/vzw-e	engage/js/VZ	Z_Chat.js					
0.042	0.069	0.154	35	0	0	-			
] /am/	content/font	s/NHaasGro	teskDSW02	-75Bd.woff2				
0.057	0.095	0.283	35	0	0	-			
] /am/	content/font	s/NeueHaas	GroteskTex	t55Roman.w	off			
0.071	0.105	0.237	35	0	0	-			
	lask	verizon/js/as	skverizon.js						
0.105	0.141	0.309	35	0	0	-			
	3 /sup	port/etc/des	igns/suppor	rt rd/c2c.is					
0.079	0.123	0.292	35	0	0	-			
	lack)	verizon/cont	entlimages	/sva/chathuk	blelcon.svg				
0.084	0.122	0.328	35	0	0	_			
	i /p								
0.07	0.088	0.17	35	0	0	-			
0.07	0.088	0.17	35 35	ng/cls_repor	0	_			
5.07		3.17	30		,				
0.251	i /cm/s_3 0.585	0.792	35	0	0	-			
0.231									
0.254				0/s49723279					
0.251	0.585	0.792	35	0	0	-			
	₫ /id_1								
0.014	0.015	0.018	35	0	0	-			
	id /id								
0.014	0.015	0.018	35	0	0	-			
			/reporting/c						
0.073	0.076	0.083	35	0	0	-			



0.038	Min	Avg	Max	Count	Err	% of Err	SLA Profile
		[] /glas	sbox/VZW/S	SSO/reportin	ng/cls_repor	t	
0.034	0.038						-
0.034		[] /glas	sbox/VZW/S	SSO/reportir	ng/cls_repor	t	
3.26 5.41 9.3 35 0 0 /vzauth/Ul/Login	0.034						-
V/zauth/Ul/Login 0.056 0.09 0.468 35 0 0 0 0.073 0.45 35 0 0 0 0.073 0.45 35 0 0 0 0 0.074 0.02 35 0 0 0 0.074 0.02 35 0 0 0 0.075 0.013 0.015 35 0 0 0 0.013 0.018 35 0 0 0 0.013 0.018 35 0 0 0 0.013 0.018 35 0 0 0 0.013 0.018 35 0 0 0 0.013 0.018 35 0 0 0 0.014 0.015 0.017 35 0 0 0 0.014 0.015 0.017 35 0 0 0 0.014 0.015 0.017 35 0 0 0 0.014 0.015 0.068 35 0 0 0 0.014 0.015 0.068 0.102 35 0 0 0 0.051 0.066 0.102 35 0 0 0 0.051 0.066 0.102 35 0 0 0 0.051 0.066 0.102 35 0 0 0 0.051 0.066 0.102 35 0 0 0 0.051 0.066 0.0702 35 0 0 0 0.055 0.066 0.0702 35 0 0 0 0.055 0.066 0.0702 35 0 0 0 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.0702 0.055 0.055 0.0702 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055 0.055	<u>~</u>	D-MV0_NSA	_UPG_02_S	SignIn			
0.056	3.26	5.41	9.3	35	0	0	-
0.056		/vzauth/l	JI/Login				
0.04	0.056			35	0	0	-
0.04		/vzau	uth/UI/Login				
0.014	0.04				0	0	-
0.014		lam/e	css/global-p	hoenix.css			
0.013	0.014				0	0	-
0.013		lam/e	css/style.cs	s			
0.013	0.013				0	0	-
0.013] /am/	d/css/global	-phoenix.cs	s		
0.013	0.013					0	-
0.013		[] Jamle	d/cee/etyle (ree			
0.014	0.013				0	0	-
0.014							
	0.014						-
0.413	0.011			00		,	
	0.413		_	35	0	0	_
0.051	0.410	-		17.7	Ü	Ü	
	0.051		_		0	0	_
0.356	0.001					·	
	0.356					0	
0.182	0.330				-	O	
	0.182					0	_
0.155	0.102					O	_
/ui-one-digital/global-headeer.globalheader.json 0.013	0.455					0	
0.013	0.100						-
/ui-one-digital/global-footeer.globalfooter.json 0.013	0.040						
0.013	0.013						-
	0.040						
0.942 2.13 3.5 35 0 0 - /soe/digital/auth/cartservice/cart/retrieve-cart 0.317 0.676 1.58 35 0 0 - /soe/digital/auth/cartservice/cart/retrieve-cart 0.317 0.676 1.58 35 0 0 - 0.317 0.676 1.58 35 0 0 - /soe/digital/auth/devicepricingservice/dpEligibility 0.72 1.4 6.08 35 0 0 - /soe/digital/auth/devicepricingservice/dpEligibility	0.013			111	1	1	-
/soe/digital/auth/accountlandingservice/landing 0.942	0.040						
0.942 2.13 3.5 35 0 0	0.942						-
/soe/digital/auth/cartservice/cart/retrieve-cart 0.317							
0.317	0.942				-	-	-
/soe/digital/auth/cartservice/cart/retrieve-cart 0.317							
0.317	0.317						-
/soe/digital/auth/devicepricingservice/dpEligibility 1.4 6.08 35 0 0 - /soe/digital/auth/devicepricingservice/dpEligibility							
0.72 1.4 6.08 35 0 0 // /soe/digital/auth/devicepricingservice/dpEligibility	0.317						-
/soe/digital/auth/devicepricingservice/dpEligibility						gibility	
	0.72	1.4	6.08	35	0	0	-
0.358		l /soe/	digital/auth	/devicepricii	ngservice/dp	Eligibility	
	0.358	0.949	5.5	35	0	0	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	l /etc	/clientlibs/vo	g/digital/7.	24471bc6.c	hunk.css	
0.356	0.447	0.679	35	0	0	-
	/events	/1/2f8750092	С			
0.068	0.077	0.141	35	0	0	-
	is/i	mage/Verizo	nWireless/bb	_curve_pin	ık	
0.068	0.077	0.141	35	0	0	-
<u>~</u>	D-MV0 NS	A UPG 03 U	JpgradeSeled	tedDevcie		
5.94	9.72	14.5	34	0	0	-
	/soe/dic	nital/auth/aco	countlandin	ding/getPro	ncessSten	
0.656	1.25	2.35	35	0	0	-
	lsoe	/digital/auth	/accountlan	nding/getF	Processtan	
0.656	1.25	2.35	35	0	0	-
	170					
0.38	0.476	ligital/smart	35	0	0	-
0.00					O .	
0.38	0.476	es/digital/sm 0.614	artphones.ht		0	
0.36				0	0	-
		ui/warm-cac		_	-	
1.07	1.28	1.74	35	0	0	-
			g/digital/t.8			
0.358	0.487	0.626	35	0	0	-
	/etc	/clientlibs/vo	g/digital/nt	.bdeb958f.c	chunk.js	
0.698	0.798	1.12	35	0	0	-
	🤳 /soe/dig	gital/auth/pei	sonalizatev	viceRecomr	mendations	
0.522	2.93	7.98	34	0	0	-
	la /soe	e/digital/auth	/personaliz	eviceRecor	nmendation	S
0.522	2.91	7.98	35	0	0	-
	/soe/dig	gital/auth/bro	wseservice/g	grid/produc	tList	
2.23	3.59	6.75	34	0	0	-
	☐ /soe	e/digital/auth	/browseservi	ce/arid/pro	ductList	
2.23	3.59	6.75	34	0	0	-
	is/imag	ıe/VerizonWi	reless/byod-	hilo-d-04181	a	
0.156	0.195	0.814	34	0	0	-
	lie/i	mago/Vorizo	nWireless/by	od-tilo-d-04	11910	
0.03	0.039	0.066	34	0	0	-
0.00						
0.017	0.025	0.028	nWireless/Ap	oSpace_0	Gray_091020 0)19 _
0.017						
0.040		_	nWireless/Ap	_		19
0.016	0.026	0.338	34	0	0	-
		_	nWireless/Ap			19
0.016	0.027	0.342	34	0	0	-
			nWireless/go			
0.014	0.014	0.016	34	0	0	-
	is/i	mage/Verizo	nWireless/go	4xI-6-2-8	3-1-9-white	
0.014	0.015	0.036	34	0	0	-
	is/i	mage/Verizo	nWireless/go	el-4-6-2-8	3-2-5-black	
0.014	0.015	0.018	34	0	0	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	l /is/	image/Verizor	nWireless/go	oel-4-6-2-8	-2-5-white	
0.014	0.015	0.016	34	0	0	-
	is/	image/Verizor	nWireless/go	ol-4-6-2-8-2	2-5-orange	
0.014	0.015	0.017	34	0	0	-
=	D-MV0_NS	A_UPG_04_S	electDevcie			
6.54	8.92	17.6	31	0	0	-
	/sales/	digital/pdp.htr	ml			
0.357	0.412	0.572	34	0	0	-
	la /sa	les/digital/pdp	o.html			
0.357	0.412	0.572	34	0	0	-
	/switch	nui/warm-cach	e.html			
1.01	1.2	1.47	34	0	0	-
	lete	c/clientlibs/vc	g/digital/t.9	9db442c2.ch	unk.css	
0.357	0.433	0.572	34	0	0	-
] /et	c/clientlibs/vc	g/digital/_nt	.75d65c9c.c	hunk.is	
0.643	0.764	0.963	34	0	0	-
	/ssa/di	gital/auth/bro	waasaniaal	notDotoile		
0.551	1.18	2.71	34	0	0	-
				1	-	
0.551	1.18	e/digital/auth/ 2.71	34	0	0	-
0.001				-	1-	
0.42	1.1 /soe/di	gital/auth/bro	wseservice/	getBazaarVo 0	0	
0.42	-	-	1	1-	1-	-
0.42	1.09	e/digital/auth/ 2.5	browseserv 34	etBazaarV 0	oiceDetails 0	_
0.42				-	1-	-
0.70		gital/auth/pers				
2.79	4.54	13.1	32	0	0	-
0.70		e/digital/auth/	1			S
2.79	4.51	13.1	33	0	0	-
		ge/VerizonWi				
0.258	0.348	0.999	32	0	0	-
		image/Verizor				
0.016	0.027	0.338	32	0	0	-
		image/Verizor)
0.016	0.017	0.022	32	0	0	-
	is/	image/Verizor	nWireless/ap	pdp-featu	re-6-d-2019	
0.018	0.02	0.03	32	0	0	-
] /is/	image/Verizor	nWireless/ap	dp-feature	e-12-d-2019	
0.015	0.016	0.027	32	0	0	-
	is/	image/Verizor	nWireless/ap	dp-feature	e3b-dm-2019)
0.016	0.028	0.342	32	0	0	-
	l /hy	bridClient/is/i	mage/Veriz.	y_0910201	9_IMAGESE1	rs
0.096	0.153	0.335	32	0	0	-
	is/	image/Verizor	nWireless/A	oSpace_0	Gray_091020	19
0.015	0.016	0.027	32	0	0	-
	is/	image/Verizor	nWireless/A	opace Gra	v 09102019	b
0.07	0.077	0.094	32	0	0	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	is/i	mage/Verizor	nWireless/A	ppace_Gra	ay_09102019	_c
0.071	0.08	0.126	32	0	0	-
	is/i	mage/Verizoi	nWireless/A	ppace_Gra	ay_09102019	_d
0.07	0.08	0.122	32	0	0	-
	is/i	mage/Verizoi	nWireless/A	ppace_Gra	ay_09102019	_e
0.071	0.081	0.122	32	0	0	-
	is/i	mage/Verizor	nWireless/A	ppace Gra	ay 09102019	f
0.072	0.081	0.122	32	0	0	-
	Jis/imag	je/VerizonWii	reless/annl	nods-pro-7	46275-iset	
0.046	0.065	0.075	32	0	0	-
] /ie/ii	mage/Verizor	nWiroloss/ar	node-pro	-7/6275-isot	
0.015	0.025	0.029	32	0 0	0	-
			-	40		
0.015	0.024	mage/Verizor	32	e10wgglwf 0	nt-al-v2-iset	-
0.010						
0.015		mage/Verizor				
	0.015	0.017	32	0	0	-
		A_UPG_05_A		_		
8.16	16.2	75.3	30	2	6.7	-
	_	jital/auth/cart		/add-device		
1.83	5.08	9.86	31	0	0	-
	l /soe	e/digital/auth/	cartservice/	cart/add-de	vice	
1.83	5.08	9.86	31	0	0	-
	/sales/d	igital/protect	tion.html			
0.357	0.426	0.574	31	0	0	-
	la /sale	es/digital/pro	tection.htm	I		
0.357	0.426	0.574	31	0	0	-
	/switch	ui/warm-cach	ne.html			
0.804	1.24	2.19	30	0	0	-
	letc	/clientlibs/vc	g/digital/t.	30c0e234.ch	unk.css	
0.355	0.468	0.671	31	0	0	-
	[] /etc	/clientlibs/vc	a/digital/_n	t cd58e7d4 (chunk is	
0.442	0.767	1.83	30	0	0	-
	lecoldic	jital/auth/ord	orprocess	o/nheani/die	uital-nhe	
0.781	2.44	8.19	30	0 0	0	-
00						
0.781	2.44	e/digital/auth/ 8.19	orderproce.	e/nbsapi/d	igital-nbs 0	_
0.701	-				1	
4.00		jital/auth/dev		etProtection		
1.08	3.84	61.3	30		3.3	-
4.05		/digital/auth/				
1.08	3.84	61.3	30	1	3.3	-
		je/VerizonWii				9
0.013	0.014	0.016	29	0	0	-
	is/i	mage/Verizoi	nWireless/A	pSpace_0	Gray_091020	19
0.013	0.014	0.016	29	0	0	-
	Jsoe/dig	jital/auth/ord	erprocess	nbsapi/digit	al-nbs_1	
0.963	3.24	30.2	29	1	3.4	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	/soe	e/digital/auth/	orderproce.	e/nbsapi/di	gital-nbs	
0.92	3.21	30.2	29	1	3.4	-
	lis/i	mage/Verizor	nWireless/A _l	pSpace_0	Gray_091020	19
0.015	0.016	0.018	28	0	0	-
	is/i	mage/Verizor	nWireless/A	opace_Gra	y_09102019	_b
0.014	0.016	0.02	28	0	0	-
	is/i	mage/Verizor	nWireless/Aı	opace Gra	v 09102019	С
0.014	0.015	0.019	28	0	0	-
	ie/i	mage/Verizor	- -Wireless/Δι	n nace Gra	v 09102019	d
0.015	0.022	0.039	28	0	0	u
	lio!i	mage/Verizor	Miroloco/A	noon Cro	v 00102010	•
0.016	0.026	0.031	28	0pace_Gra	0	_e _
0.010						
0.014	0.027	mage/Verizor 0.065	nWireless/A _l 28	opace_Gra 0	y_09102019 0	_†
_		11.11.			J	
		A_UPG_06_V				
9.46	13.3	19.1	28	0	0	-
		gital/auth/cart		/add-feature	s	
1.48	2.66	4.49	28	0	0	-
	l /so	e/digital/auth/	cartservice/	cart/add-fea	tures	
1.48	2.66	4.49	28	0	0	-
	Jsales/c	ligital/access	orybundle.h	tml		
0.157	0.415	0.586	28	0	0	-
	la /sal	es/digital/acc	essorybund	lle.html		
0.157	0.415	0.586	28	0	0	-
	/switch	ui/warm-cach	e.html			
0.786	0.884	1.12	28	0	0	-
	loto	/clientlibs/vc	a/digital/ + 9	272d72f2 chi	unk eee	
0.357	0.406	0.627	28	0	0	-
			/-!!-::t-=!//	40000007 al		
0.426	0.477	/clientlibs/vc	g/digitai/ni 28	0	o 0	-
0.420	-					
1.00	2.93	gital/auth/orde	erprocess	e/nbsapi/dig 0	ital-nbs 0	-
1.09						-
		e/digital/auth/				
1.09	2.93	9.48	28	0	0	-
		gital/auth/pers				
2.81	3.91	5.47	28	0	0	-
	l /so	e/digital/auth/	personaliz	.undleRecon	nmendation	s
2.81	3.91	5.47	28	0	0	-
	🤳 /is/imag	ge/VerizonWir	eless/tech	black-t21-7	227-iset	
0.093	0.098	0.106	28	0	0	-
	is/i	mage/Verizor	nWireless/te	black-t21-	7227-iset	
0.013	0.014	0.017	28	0	0	-
	is/i	mage/Verizor	Wireless/za	zag20010	3912-v-iset	
0.013	0.013	0.016	28	0	0	-
		mage/Verizor				
0.013	0.013	0.017	28	ger-vpc24 0	o 0	-
3.070	3.010	0.017	_0	J	5	



Min	Avg	Max	Count	Err	% of Err	SLA Profile
	is/i	mage/Verizo	nWireless/co	oiph-016-s	cpop-v-iset	
0.013	0.014	0.017	28	0	0	-
	📋 /is/i	mage/Verizo	nWireless/za	zag20010	3915-v-iset	
0.013	0.013	0.016	28	0	0	-
	l /is/i	mage/Verizo	nWireless/vz	rge-wc10\	wggl-al-iset	
0.013	0.013	0.016	28	0	0	-
	is/i	mage/Verizoi	nWireless/sp	lue-12989	2-8531-iset	
0.013	0.014	0.019	28	0	0	-
	Jsoe/did	gital/auth/ord	erprocess	nbsapi/digit	al-nbs 1	
1.1	2.35	6.24	28	0	0	-
] /soe	e/digital/auth/	orderproce.	e/nbsapi/d	igital-nbs	
1.1	2.35	6.24	28	0	0	-
	D-MVA NS	A_UPG_07_N	lo A coossarv	Nevt		
15.6	20.8	26.4	28	_Next	0	-
0.439	1.02	gital/auth/car	28	/add-access	0	_
0.433	100			-		
0.439	1.02	e/digital/auth/ 2.45	cartservice/ 28		cessories 0	
0.439				0	U	-
		ligital/promo				
0.16	0.419	0.676	28	0	0	-
		es/digital/pro				
0.16	0.419	0.676	28	0	0	-
	/switch	ui/warm-cach	ne.html			
0.522	0.815	1.13	28	0	0	-
	l /etc	/clientlibs/vc	g/digital/t.4	4048e7e5.ch	unk.css	
0.357	0.416	0.567	28	0	0	-
	letc	/clientlibs/vc	g/digital/nt	t.0be48e7e.c	hunk.js	
0.159	0.399	0.664	28	0	0	-
	🤳 /soe/dig	gital/auth/dev	icepricinro	omoIntercep	tDetails	
0.161	0.476	1.06	28	0	0	-
] /soe	e/digital/auth/	devicepric	.romoInterc	eptDetails	
0.161	0.476	1.06	28	0	0	-
	Jsales/c	ligital/cart.htı	ml			
0.355	0.42	0.574	28	0	0	-
] /sal	es/digital/car	t html			
0.355	0.42	0.574	28	0	0	-
	/ewitch	ui/warm-cach	o html 1			
1	1.12	1.41	28	0	0	-
		1				
0.358	0.408	/clientlibs/vc 0.571	g/digital/t.e	0	0	-
0.000						
0.635	0.714	/clientlibs/vc 0.982	g/digital/nt 28	t.73b462fe.c 0	hunk.js 0	-
0.035						
0.250		entlibs/vcg/di				
0.356	0.393	0.575	28	0	0	-
		/clientlibs/vc				
0.356	0.393	0.575	28	0	0	-



Min	Avg	Max	Count	Err	% of Err	SLA Profile	
	₫ /soe/di	gital/auth/ca	rtservice/cart	/validate-ca	art		
4.45	7.76	11.5	28	0	0	-	
	la /so	e/digital/auth	/cartservice/	/cart/validat	e-cart		
4.45	7.76	11.5	28	0	0	-	
	/soe/di	gital/auth/cai	rtservice/cart	/save-cart			
0.23	0.513	1.19	28	0	0	-	
	la /so	e/digital/auth	/cartservice/	/cart/save-c	art		
0.23	0.513	1.19	28	0	0	-	
	/etc/cli	entlibs/vcg/d	igital/soal-	cart.1c4a39	8c.svg		
0.357	0.391	0.582	28	0	0	-	
	la /ete	c/clientlibs/vo	g/digital/a	l-cart.1c4a3	98c.svg		
0.357	0.391	0.582	28	0	0	-	
	//soe/digital/auth/orderprocesse/nbsapi/digital-nbs						
0.978	2.46	7.12	28	0	0	-	
	la /so	e/digital/auth	/orderproce.	e/nbsapi/o	digital-nbs		
0.978	2.46	7.12	28	0	0	-	
	/soe/di	gital/auth/pe	rsonalizatu	ndleRecom	mendations		
2.79	4.55	9.44	28	0	0	-	
	la /so	e/digital/auth	/personaliz	.undleReco	mmendation	s	
2.79	4.55	9.44	28	0	0	-	
	/is/ima	ge/VerizonW	ireless/appl	.pods-pro-7	746275-iset		
0.198	0.448	0.498	28	0	0	-	
	lis/	image/Verizo	nWireless/a _l	opods-pro	o-746275-iset		
0.013	0.013	0.015	28	0	0	-	
	is/	image/Verizo	nWireless/ve	e10wgglw	ht-al-v2-iset		
0.013	0.013	0.016	28	0	0	-	
	lete	c/clientlibs/vo	cg/digital/c	onfont.06b	58323.ttf		
0.169	0.42	0.469	28	0	0	-	



SLA per User Path

Shared Containers

SLA	Value	Severity
Empty list		

SLA	Value	Severity
D_NSA_Upgrade_03032020_Lates	st	
Actions		
D-MV0_NSA_UPG_01_Lau	ıchApp	
🤳 /sales/digital/mdnseled	ction.html	
/sales/digital/mdns	selection.html	
/etc/clientlibs/vcg/	digital/soe-digital.css	
/etc/clientlibs/vcg/	digital/e-digital-nonprod.js	
/etc/clientlibs/vcg/	digital/soe-digital.js	
ui-one-digital/gn/b	ouild/gnav.css	
ui-one-digital/gn/b	ouild/gnav.js	
digital.mo	odel.json	
/content/vcg/digita	l.model.json	
/switchui/warm-cache.	html	
ui-one-digital/glob	pal-headect.globalheader.json	
[] /globalnav/fonts/Ne	eueHaasGroteskDisplayBold.woff2	
/routing/countries		
[] /globalnav/fonts/No	eueHaasGroteskDisplay.woff2	
/ui-one-digital/glob	pal-footect.globalfooter.json	
Jsoe/digital/auth/accou	ıntlandingservice/landing	
/soe/digital/auth/ad	ccountlandingservice/landing	
/vzauth/UI/Login		
/vzauth/UI/Login		
am/css/bootstrap-		
am/css/less-space	e.css	
/am/css/style-2.0.c	ss	
/am/js/jquery-1.12.	4.min.js	
/am/js/bootstrap-3.	3.7.min.js	
/am/js/core.js		
/search/staticConto	ent/dist/js/autosuggest.js	
/dam/echn/vzw-eng	gage/js/VZ_Chat.js	
	NHaasGroteskDSW02-75Bd.woff2	
	NeueHaasGroteskText55Roman.woff	
/askverizon/js/askv	verizon.js	



SLA	Value	Severity
l /support/etc/designs/	/support_rd/c2c.js	
askverizon/content/i	mages/svg/chatbubblelcon.svg	
<u> </u>		
/glassbox/VZW/SSO/	reporting/cls_report	
☑ /cm/s_3		
/b/ss/vzwiglobal/10/J	S-2.17.0/s49723279857527	
₫ /id_1		
id /id		
/glassbox/VZW/SSO/repo	orting/cls_report	
[] /glassbox/VZW/SSO/	reporting/cls_report	
/glassbox/VZW/SSO/	reporting/cls_report	
D-MV0_NSA_UPG_02_SignIr	1	
/vzauth/UI/Login		
/vzauth/UI/Login		
/am/css/global-phoer	nix.css	
/am/css/style.css		
am/d/css/global-pho	enix.css	
am/d/css/style.css		
am/content/fonts/Ne	ueHaasGroteskText.woff	
<pre>/vzauth/UI/Login_1</pre>		
/vzauth/UI/Login		
3 /sales/digital/mdnsel	ection.html	
sales/digital/mdnselection	on.html	
l/sales/digital/mdnsel	ection.html	
lui-one-digital/global-	-headeer.globalheader.json	
lui-one-digital/global	-footeer.globalfooter.json	
soe/digital/auth/account	landingservice/landing	
lsoe/digital/auth/acco	ountlandingservice/landing	
soe/digital/auth/cartserv	ice/cart/retrieve-cart	
/soe/digital/auth/carts	service/cart/retrieve-cart	
/soe/digital/auth/devicep	ricingservice/dpEligibility	
soe/digital/auth/devi	cepricingservice/dpEligibility	
/etc/clientlibs/vcg/dig	ital/7.24471bc6.chunk.css	
events/1/2f8750092c		
is/image/VerizonWire	eless/bb_curve_pink	
D-MV0_NSA_UPG_03_Upgra	deSelectedDevcie	
/soe/digital/auth/account	landinding/getProcessStep	
/soe/digital/auth/acco	ountlannding/getProcessStep	
Jsales/digital/smartphone		
l/sales/digital/smartpl	nones.html	



SLA	Value	Severity
switchui/warm-cache.h	tml	
/etc/clientlibs/vcg/di	gital/t.842d002b.chunk.css	
/etc/clientlibs/vcg/di	gital/nt.bdeb958f.chunk.js	
Jsoe/digital/auth/person	alizateviceRecommendations	
/soe/digital/auth/per	sonalizeviceRecommendations	
Jsoe/digital/auth/browse	service/grid/productList	
/soe/digital/auth/bro	wseservice/grid/productList	
is/image/VerizonWirele	ss/byod-tile-d-041819	
/is/image/VerizonWi	reless/byod-tile-d-041819	
/is/image/VerizonWi	reless/ApSpace_Gray_09102019	
/is/image/VerizonWi	reless/Apnight_Green_09102019	
/is/image/VerizonWi	reless/Ap11_Pro_Gold_09102019	
/is/image/VerizonWi	reless/go4xl-6-2-8-1-9-black	
/is/image/VerizonWi	reless/go4xl-6-2-8-1-9-white	
/is/image/VerizonWi	reless/goel-4-6-2-8-2-5-black	
/is/image/VerizonWi	reless/goel-4-6-2-8-2-5-white	
/is/image/VerizonWi	reless/gol-4-6-2-8-2-5-orange	
D-MV0_NSA_UPG_04_Select	tDevcie	
Jsales/digital/pdp.html		
/sales/digital/pdp.htm	ml	
switchui/warm-cache.h	tml	
/etc/clientlibs/vcg/di	gital/t.9db442c2.chunk.css	
/etc/clientlibs/vcg/di	gital/nt.75d65c9c.chunk.js	
/soe/digital/auth/browse	service/getDetails	
/soe/digital/auth/bro	wseservice/getDetails	
Jsoe/digital/auth/browse	service/getBazaarVoiceDetails	
/soe/digital/auth/bro	wseservetBazaarVoiceDetails	
soe/digital/auth/person	alizatundleRecommendations	
/soe/digital/auth/per	sonalizundleRecommendations	
/is/image/VerizonWirele	ss/applpdp-feature-3-d-2019	
	reless/appdp-feature-3-d-2019	
	reless/apdp-feature2b-dm-2019	
/is/image/VerizonWi	reless/appdp-feature-6-d-2019	
/is/image/VerizonWi	reless/apdp-feature-12-d-2019	
/is/image/VerizonWi	reless/apdp-feature3b-dm-2019	
/hybridClient/is/imag	ge/Verizy_09102019_IMAGESETS	
LDN.	reless/ApSpace_Gray_09102019	
	reless/Appace_Gray_09102019_b	
	reless/Appace_Gray_09102019_c	
is/image/VerizonWi	reless/Appace_Gray_09102019_d	



SLA	Value	Severity
is/image/VerizonW	ireless/Appace_Gray_09102019_e	
is/image/VerizonW	ireless/Appace_Gray_09102019_f	
/is/image/VerizonWirele	ess/applpods-pro-746275-iset	
is/image/VerizonW	ireless/appods-pro-746275-iset	
is/image/VerizonW	ireless/ve10wgglwht-al-v2-iset	
is/image/VerizonW	ireless/zazag200103912-v-iset	
D-MV0_NSA_UPG_05_Add	toCart	
//soe/digital/auth/cartse	rvice/cart/add-device	
l/soe/digital/auth/ca	rtservice/cart/add-device	
//sales/digital/protection	n.html	
3 /sales/digital/protect	etion.html	
/switchui/warm-cache.h	ntml	
l /etc/clientlibs/vcg/d	ligital/t.30c0e234.chunk.css	
l /etc/clientlibs/vcg/d	ligital/nt.cd58e7d4.chunk.js	
//soe/digital/auth/orderp	rocesse/nbsapi/digital-nbs	
l /soe/digital/auth/ord	derprocee/nbsapi/digital-nbs	
//soe/digital/auth/device	configetProtectionFeatures	
l /soe/digital/auth/de	viceconfetProtectionFeatures	
is/image/VerizonWirele	ess/ApplSpace_Gray_09102019	
is/image/VerizonW	ireless/ApSpace_Gray_09102019	
/soe/digital/auth/orderp	processnbsapi/digital-nbs_1	
l/soe/digital/auth/ord	derprocee/nbsapi/digital-nbs	
is/image/VerizonW	ireless/ApSpace_Gray_09102019	
is/image/VerizonW	ireless/Appace_Gray_09102019_b	
is/image/VerizonW	ireless/Appace_Gray_09102019_c	
is/image/VerizonW	ireless/Appace_Gray_09102019_d	
is/image/VerizonW	ireless/Appace_Gray_09102019_e	
is/image/VerizonW	ireless/Appace_Gray_09102019_f	
D-MV0_NSA_UPG_06_Veri	zonProtect_Next	
/soe/digital/auth/cartse	rvice/cart/add-features	
/soe/digital/auth/ca	rtservice/cart/add-features	
//sales/digital/accessory	/bundle.html	
/sales/digital/acces	sorybundle.html	
/switchui/warm-cache.h	ntml	
/etc/clientlibs/vcg/d	ligital/t.873d73f3.chunk.css	
letc/clientlibs/vcg/d	ligital/nt.f8060267.chunk.js	
/soe/digital/auth/orderp	rocesse/nbsapi/digital-nbs	
/soe/digital/auth/ord	derprocee/nbsapi/digital-nbs	
/soe/digital/auth/persor	nalizatundleRecommendations	
l/soe/digital/auth/pe	rsonalizundleRecommendations	



SLA	Value	Severity
is/image/VerizonWirele	ss/techblack-t21-7227-iset	
is/image/VerizonWi	reless/teblack-t21-7227-iset	
/is/image/VerizonWi	reless/zazag200103912-v-iset	
is/image/VerizonWi	reless/vzger-vpc24lght-m-iset	
/is/image/VerizonWi	reless/coiph-016-scpop-v-iset	
/is/image/VerizonWi	reless/zazag200103915-v-iset	
/is/image/VerizonWi	reless/vzrge-wc10wggl-al-iset	
is/image/VerizonWi	reless/splue-129892-8531-iset	
/soe/digital/auth/orderp	rocessnbsapi/digital-nbs_1	
/soe/digital/auth/ord	erprocee/nbsapi/digital-nbs	
D-MV0_NSA_UPG_07_NoA	ccessary_Next	
/soe/digital/auth/cartser	vice/cart/add-accessories	
/soe/digital/auth/car	tservice/cart/add-accessories	
Jsales/digital/promolnte	rceptor.html	
/sales/digital/promo	Interceptor.html	
/switchui/warm-cache.h	tml	
/etc/clientlibs/vcg/di	gital/t.4048e7e5.chunk.css	
letc/clientlibs/vcg/di	gital/nt.0be48e7e.chunk.js	
/soe/digital/auth/device	pricinromoInterceptDetails	
/soe/digital/auth/dev	ricepricromoInterceptDetails	
//sales/digital/cart.html		
/sales/digital/cart.ht	ml	
i /switchui/warm-cache.h	tml_1	
/etc/clientlibs/vcg/di	gital/t.eda863bb.chunk.css	
/etc/clientlibs/vcg/di	gital/nt.73b462fe.chunk.js	
etc/clientlibs/vcg/digita	l/soia/edit.850de893.svg	
/etc/clientlibs/vcg/di	gital/ia/edit.850de893.svg	
/soe/digital/auth/cartser	vice/cart/validate-cart	
/soe/digital/auth/car	tservice/cart/validate-cart	
soe/digital/auth/cartser	vice/cart/save-cart	
/soe/digital/auth/car	tservice/cart/save-cart	
etc/clientlibs/vcg/digita	l/soal-cart.1c4a398c.svg	
/etc/clientlibs/vcg/di	gital/al-cart.1c4a398c.svg	
soe/digital/auth/orderp	rocesse/nbsapi/digital-nbs	
/soe/digital/auth/ord	erprocee/nbsapi/digital-nbs	
/soe/digital/auth/person	alizatundleRecommendations	
	sonalizundleRecommendations	
	ss/applpods-pro-746275-iset	
	reless/appods-pro-746275-iset	
is/image/VerizonWi	reless/ve10wgglwht-al-v2-iset	



SLA Value Severity

// /etc/clientlibs/vcg/digital/...confont.06b58323.ttf



Media Contents

Count	Errors	Bitrate	Played Time	Lag Duration	Lag Ratio	Fill Buffer Duration
Empty list						



Controller

Performance Counters

Min	Avg	Max	Med	Avg-90%	Std Dev
Controller/User Loa	ad				
0	4.95	5	5	5	0.473
Controller/Through	put				
0	2.68	13.3	2	2.44	2.4
Controller/Alerts					
0	0	0	0	0	-
Controller/Critical	Alerts				
0	0	0	0	0	-
Controller/Warning	Alerts				
0	0	0	0	0	-
Controller/CPU Loa	ad				
0	1.41	7	1	1.21	1.38
Controller/Memory	Used				
25	31.5	38	31	31.4	2.94
Controller/Thread (Count				
530	557	564	557	557	3.36
Controller/Connect	ed				
1	1	1	1	1	0
Controller/Total Dis	sconnections				
0	0	0	0	0	0
Controller/Total Re	connections				
0	0	0	0	0	0
Controller/Network	/Segments sent/sec				
7,679	15,946	17,304	16,052	16,043	1,098
Controller/Network	/Segments retransm	nitted/sec.			
0	0	0	0	0	0
Controller/NeoLoad	d Web/Megabits rece	eived/sec.			
0	0	0	0	0	-
Controller/NeoLoad	d Web/Megabits sen	t/sec.			
0	0	0	0	0	-
Controller/Default 2	zone/User Load				
0	0	0	0	0	-
Controller/USA Eas	st - South Carolina (Berkeley County)/Us	er Load		
0	4.95	5	5	5	0.473
Controller/USA Eas	,	Berkeley County)/NS			
0	4.95	5	5	5	0.473
Controller/USA Eas	Controller/USA East - South Carolina (Berkeley County)/N020_Latest/User Load				
0	4.95	5	5	5	0.473

LG 35.190.133.163:443

Performance Counters

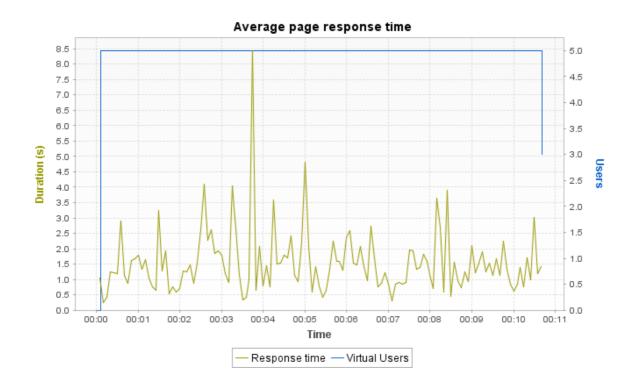
Min	Avg	Max	Med	Avg-90%	Std Dev
LG 35.190.133.163:	443/CPU Load				
0	4.07	43	3	3.32	5.25
LG 35.190.133.163:	443/Memory Used				
3	12	22	11	11.9	4.31
LG 35.190.133.163:	443/Throughput				
0	2.68	13.3	2	2.44	2.4
LG 35.190.133.163:	443/User Load				
0	4.95	5	5	5	0.473



Min	Avg	Max	Med	Avg-90%	Std Dev
LG 35.190.133.163:	443/Thread Count				
21	66.8	82	64	66.5	6.28
LG 35.190.133.163:	443/Http client/Threa	ad Pool used			
0.1	0.108	0.17	0.1	0.106	0.018
LG 35.190.133.163:	443/Http client/Task	Pool used			
0	0	0	0	0	0
LG 35.190.133.163:	443/Controller Conn	ection/Disconnection	ons		
0	0	0	0	0	-
LG 35.190.133.163:443/Controller Connection/Reconnections					
0	0	0	0	0	-
LG 35.190.133.163:	443/Controller Conn	ection/Ping Duration	n (ms)		
27	38.3	68	27	37.2	17.2
LG 35.190.133.163:	443/Network/Segme	nts sent/sec.			
0	142.7	550.9	124.2	134.5	95.7
LG 35.190.133.163:	443/Network/Segme	nts retransmitted/se	ec.		
0	0	0	0	0	0
LG 35.190.133.163:	443/Network/eth0 (e	th0)/Megabits receiv	/ed/sec.		
0	2.75	13.4	2.05	2.51	2.44
LG 35.190.133.163:	443/Network/eth0 (e	th0)/Megabits sent/s	sec.		
0	0.266	0.877	0.249	0.253	0.139



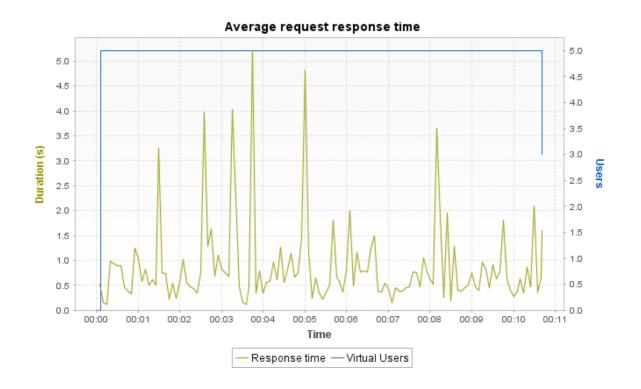
Average page response time



Min	Average	Max
0.237	1.325	8.435

 $\textbf{Notes:} \ \mathsf{Displays} \ \mathsf{the} \ \mathsf{average} \ \mathsf{response} \ \mathsf{time}, \ \mathsf{in} \ \mathsf{seconds}, \ \mathsf{of} \ \mathsf{all} \ \mathsf{pages} \ \mathsf{during} \ \mathsf{the} \ \mathsf{test}.$

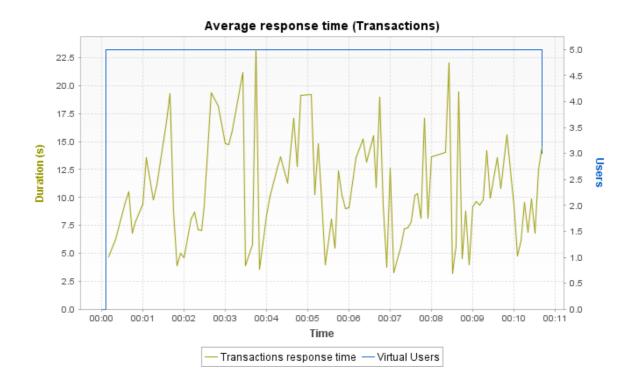
Average request response time



Min	Average	Max
0.12	0.604	5.21

Notes: Displays the average response time, in seconds, of all requests during the test.

Average response time (Transactions)

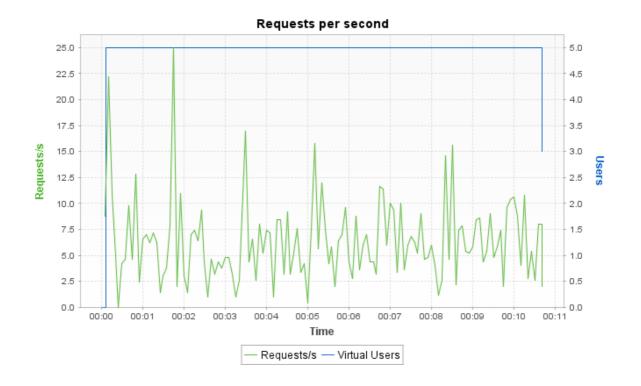


Min	Average	Max	Median	Avg-90%	Std. Dev.
3.172	10.717	23.222	9.807	10.437	4.808

Notes: Displays the average response time, in seconds, of all Transactions during the test.



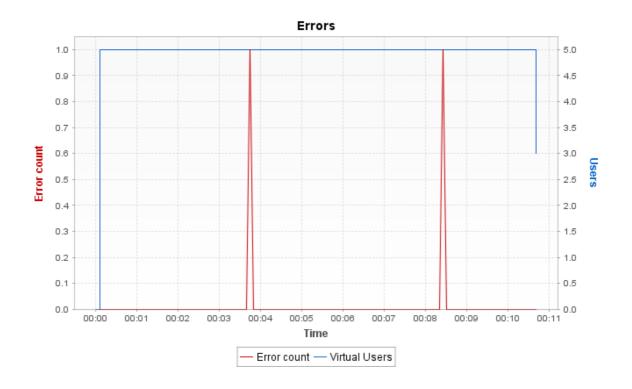
Requests per second



Min	Average	Max
0	6.4	25

Notes: Displays the number of requests per second.

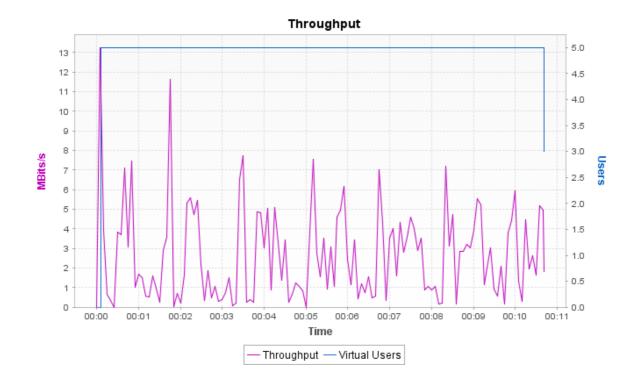
Errors



Min	Average	Max
0	0	1

Notes: Displays the number of errors per sampling interval.

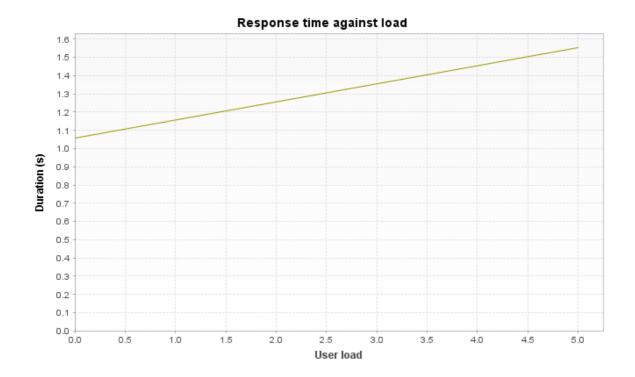
Throughput



Min	Average	Max
0	2.67	13.24

Notes: Displays the number of megabits of data per second returned by the server.

Response time against load

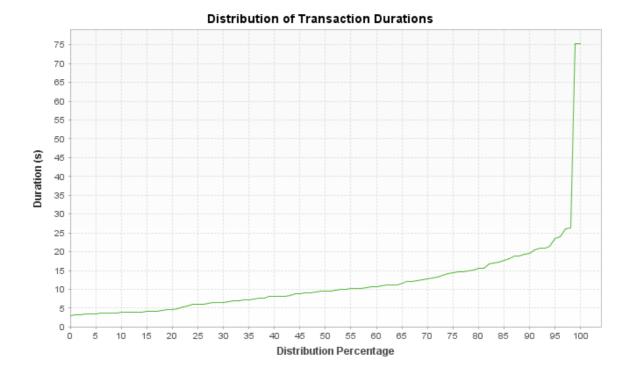


Min	Average	Max
1.059	1.306	1.553

Notes: Displays the average response time, in seconds, of all pages according to the number of simultaneous Virtual Users.



Distribution of Transaction Durations



Notes: Displays the percentage of Transactions that were performed within a given time range. This graph helps determine the percentage of Transactions that meet a performance objective. For example, it may show that 90% of the Transactions have a duration under n seconds.

