

Churn Dashboard



SOLUTION

1869

customer at risk

2173

Sum of numTechTickets

885

Sum of numAdminTickets

139.13K

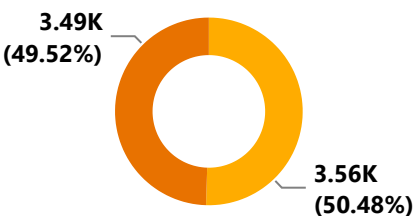
Sum of MonthlyCharges

2.86M

Sum of TotalCharges

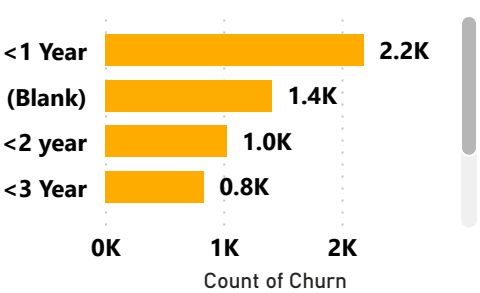
Demographics

Male Female



25%
senior citizen

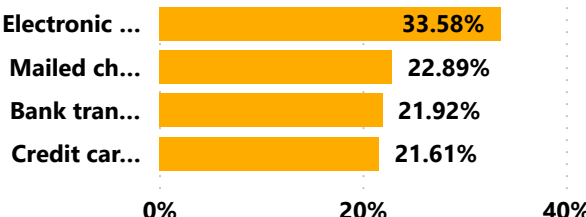
Tenure in years



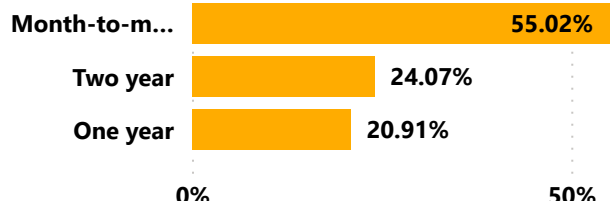
17.44%
dependant

Customer account information

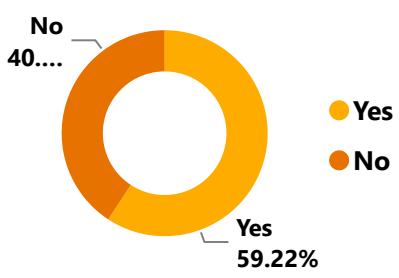
Payment Method



Types of Contract



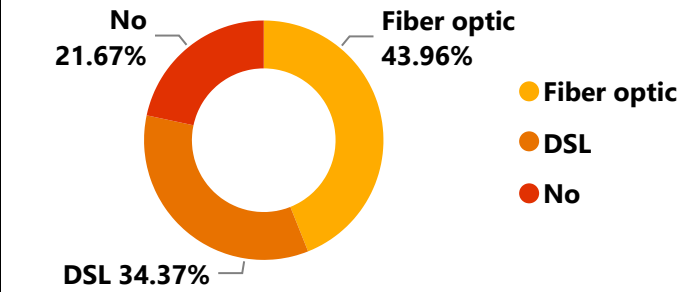
Paperless Billing



Average charges

64.76
Average
2,283.30
Total

Internet Service



Internet Servi...

☐ DSL

☐ Fiber optic

☐ No

Churn

☐ No

☐ Yes

Tenure

0

72

Contract

☐ Month-to-month

☐ One year

☐ Two year

7043

customerID

26.5%

churn rate

16.06M

Total Charges

