



Call center

Agent



All



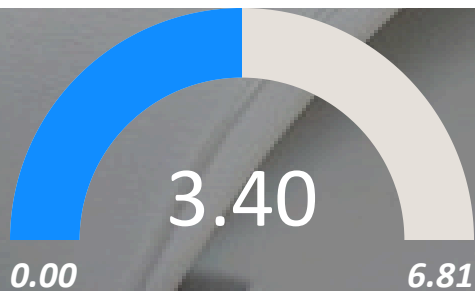
Topic



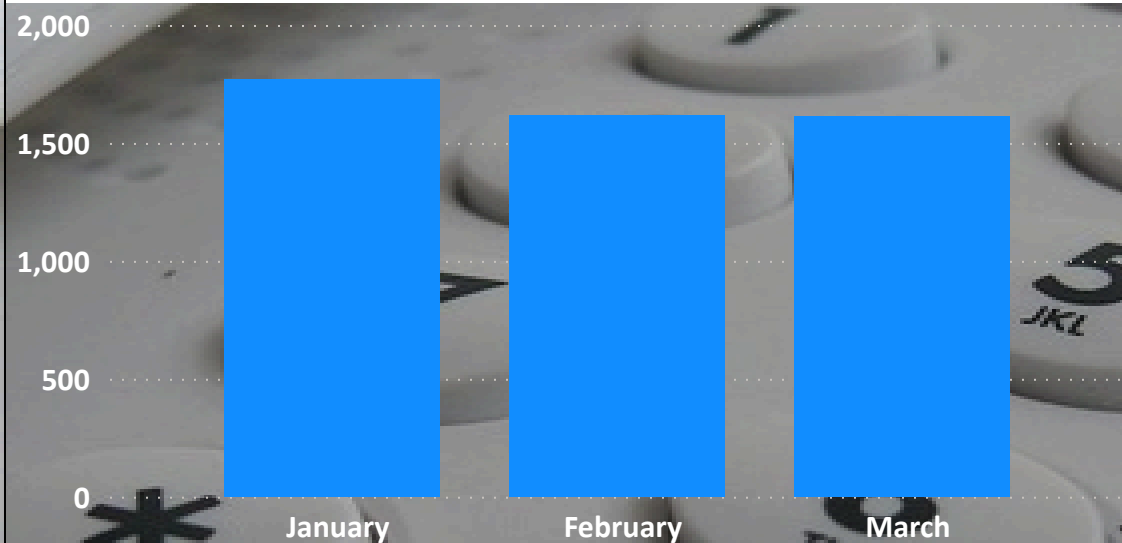
All



Satisfaction rating



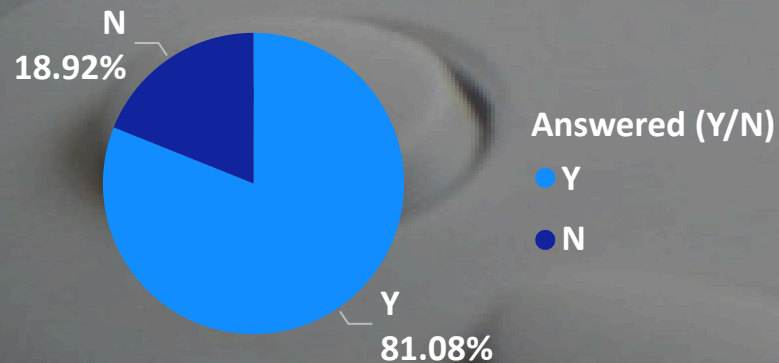
Total Answered (Y/N) by Month



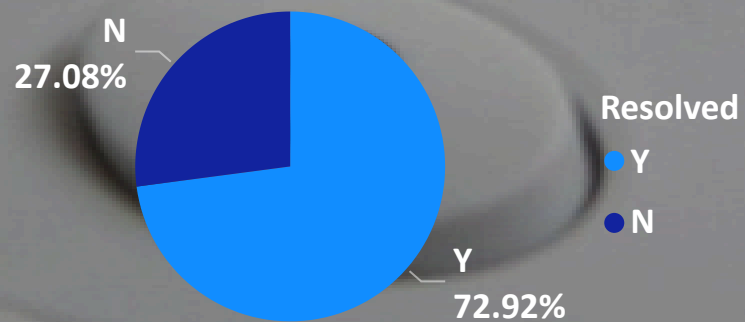
Average speed of answer in seconds

67.52

Total Answered (Y/N)



Total Resolved



Answered by Year and Rating

