NIHARIKA Jira Reddy

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RPA Developer

**Summary:**

To ensure challenging position in a growing organization where I would be able to utilize my capabilities to the best extend and, in the process, add value to the organization and my career.

* Analyzing and understanding the business processes. Identifying and communicating the technical software requirements.
* Designing automated process solutions in accordance with standard design principles and conventions.
* Analyzing the process and design the solution as per the Standard tools design principle.
* Configuring new automated processes and objects using core workflow principles that are efficient, well structured, maintainable and easy to understand.
* Supporting existing processes and implementing change requirements as part of a structured change control process.
* Experience in Flow Chart configuration, Sequence and Internal RPA Work Activities.
* Exception handling design and correct use of stages and blocks correct use of data types, session and environment variables.
* Worked on Different type of Stages like Action, Calculation, and Multi-Calculation.
* Experience in Read, write, Code, Decision, Data item, Collection Stages, Read pdf, Build Data Table.
* Experience in exception handling using Try and Catch Activity.
* Supporting the Operational Teams during the UAT and rollout phases.

**Technical Skills:**

Languages & Skills : C, Basic java

Operating Systems : Windows

Software Packages : MS Office

Automation Tools : Pega PRPC, Pega Robotics

**Education:**

* Masters of technology from Osmania University
* Bachelors of Technology from Jawaharlal Technical University Hyderabad

**Certification:**

* PEGA Certified System Architecture (CSA) Certified in 2018.
* Pega Robotic Automation Architect Essentials
* Certified Advanced RPA Professional from Automation Anywhere

**StaidLogic Software Pvt Ltd Aug 2018 - Present**

**RPA Developer**

**Roles and Responsibilities:**

* Translating business requirements of business user and needs into software requirement,
* Develop, test and implement program changes to achieve the business goals of the users.
* Involved deployment of automation in user’s environment.
* Designed and developed RPA solutions to accelerate Business processes.
* Assist in deployment, version management and L1 production support.
* Created end to end automation solutions for clients as per requirement which involves feasibility study, designing architecture, development, testing and deployment of automation.
* Worked on Process Definition Document (PDD) step by step keystroke level. Worked on Solution diagrams and Solution description and object model diagrams. Deigned developed and tested Bots for tasks using OpenSpan.
* Root cause analysis and implementing bug fix changes in code as per the solution.

**Project Implemented**

* HR Letter Generation

Implemented end-to-end automation using Pega Robotics for HR Letter Generation. As part of employee on boarding, compliance and appraisal process HR team generates 10-15 letters using pre-defined templates. It takes 4 to 5 hours a day of HR personnel to generate these letters. Through Pega Robotics RPA BOT all letter generation process has been automated using Word Templates, Excel, Database tracking, HRMS API integration, Custom debug logging,

**Environment;** OpenSpan / Pega Robotics Studio 8.0, MS Word, MS Excel, REST API Integration

* Email Automation

Implemented automation using Pega Robotics for better Email Management. Integrated with MS Outlook to extract email from, email body, email attachments and update case tracking system in the back end for further processing.

**Environment;** OpenSpan / Pega Robotics Studio 8.0, MS Outlook, REST API Integration, File & Folder Management