**Prashant T. Jagadale**

# Experience Summary

* Extensive experience in managing IT project life cycle through all phases in web technologies
* Extensive experience in customer interactions & requirement analysis
* Good communication, project co-ordination skills

# Education

M.C.A. (Master in Computer Application), University of Mumbai, Year 2005

B.Sc. (Bachelors in Computer Science), University of Mumbai, Year 2002

# Other Achievements

* ***Advanced Certified Course in Human Resource Management*** from Welingkar Institute of Management.
* ***Diploma in Robotics Process Automation (RPA Developer Diploma)*** from Ui-Path Academy
* ***AA Certified Advanced RPA Professional*** from Automation Anywhere
* ***Trained on Pega Robotics (OpenSpan)***

# Current Employer

**StaidLogic LLC** , April.2018 – Till Date as Manager – Digital Technology

**Description :** Currently handling the responsibility of process and development / deployment lead for RPA & ChatBots. Also involved into create POC solutioning for client and development teams. Evaluating different tools of RPA and Chatbots.

**Platform :** OpanSpan (Pega Robotics), Automation Anywhere, chat bots, PHP, My-SQL, JavaScript

**Responsibilities**          Gathering requirements and creation of SDD’s

         Development review and testing of codes

         Sprint/resource management, issue and change tracking

         Actively participated in creating new chatbots using meya and wit(natural language processing) platform system installation on various environments.

        Manage Team

# Previous Employer

**Sutherland Global Services**, April.2016 – April.2018 as Sr. Associate Manager   
 (Sutherland Lab, USA)

**Description :** Currently handling the responsibility of process and development lead for UIPath automation of back office processes. Chat bots created using meya and wit platform. Appboard is data visualization tool for creating multiple reports using the features provided by third party edge backend used is MongoDB, create POC solutioning for client and development teams.

**Platform :** UiPath, chat bots, PHP, My-SQL, JavaScript, Android,

TII – GetAbby (IVR automated Bots)

**Responsibilities**          Gathering requirements and creation of SDD’s

         Development review and testing of codes in various environments

         Sprint/resource management, issue and change tracking

         Development of individual processes to integrate Citrix, Internet explorer and other windows based applications like excel, outlook, pdf etc.

         Involved in migration of artefacts between environments, production and go-live support

         Managing testing cycles, development of test cases and managing sign-off’s

         Actively participated in creating new chatbots using meya and wit(natural language processing) platform, domain, demos, dashboards for data visualization, edgecore system installation on various environments.

         Actively participated in creating IVR based bots in TII- GetAbby with wit(natural language processing) platform

# Previous Employer

**Aeon Communication Pvt. Ltd**, Sept.2015 – April 2016 as Asst. Manager in IT (Development)

**Project Title :** Web Application & Android Application

**Description :** A fully integrated ERMCS Package (Enterprise Resources

Management & Controlling System)

**Platform :** PHP, My-SQL, JavaScript, Android

**Responsibilities :** Requirement Gathering & Analysis

Product customization as per client needs

Artifacts Review

E-2-E project management including Estimations, Task

Allocation, Tracking

Induct new Team members into the project

Help in talent acquisition (Recruiting specialists and sub-

Contractors)

Managing application deployments & Support

# Previous Employer

**Independent Professional Advisor**, June 2013 – Aug.2015 as Project coordinator / Business   
 Analyst

**Platform :** ASP 3.0, SQL, ASP.Net, Word press, JQuery, HTML, PHP

**Responsibilities :** Requirement Gathering, Analysis for web applications.

Application customization as per client needs.

Website Design and coding.

Defining web templates, customization.

# Previous Employer

**Aeon Communication Pvt. Ltd**, Oct 2012 – June 2013 as Assistant Manager in IT

**Project Title :** ERP & Web Application

**Description :** A fully integrated ERMCS Package (Enterprise Resources

Management & Controlling System)

**URL** : www.aeongroup.in, www.aeonimpetus.com

**Responsibilities :** Requirement Gathering & Analysis

Product customization as per client needs

Artifacts Review

E-2-E project management including Estimations, Task

Allocation, Tracking

Induct new Team members into the project

Help in talent acquisition (Recruiting specialists and sub-

Contractors)

Managing application deployments & Support

# Previous Employer

**Infinix Technologies Pvt. Ltd,** Jan 2007 – Aug 2012 as Team Leader

**Product Title :** Matchboard

**Product Description :** Matchboard 3.0 is a patented, web-based Human Capital

Management. Automation (HCMA) and Supply Chain

Management (SCM) system for Applicant Tracking and on-line

collaboration between Employers, Staffing Services Vendors and

Candidates. MatchBoard also provides full-featured Process

Automation and key functionality in Customer Relationship

Management

**Platform :** SQL, ASP.Net, ASP 3.0

**Responsibilities :** Requirement Gathering & Analysis

Design User Interface

Application Coding & Testing

Artifacts Review

Product Deployments & Support

Product customization as per client needs

Estimations, Task Allocation, Tracking

# Previous Employer

**Crescent Technologies**, 2005 - Dec 2006 as Senior Developer / Team Leader

**Projects :** CRM, CMS, B2B, B2C, Web Applications

**Working Platform :** SQL, ASP.Net, ASP 3.0

**Responsibilities :** Requirement Gathering & Analysis

Application design

Development & Testing

Application Support

# Technical Skills

# Domain / Systems Expertise

* HRMS (Human Resource Management System)
* Mobile Applications
* Smart Set Top Box (STB)
* CRM /ERP (Midsize)
* Real Estate (B2B / B2C, Time Sharing) portals
* SMS (Short Message Service) Server integration
* Avatar (Taken training from TII in Sutherland)
* Chat Bots (Meya.ai, Api.ai, Gupshup, wit.ai)
* RPA – UI Path, Pega Robotics (OpenSpan), Automation Anywhere, Kryon RPA

# Programming Language known / worked

* VB.Net, ASP.Net
* ASP 3.0
* PHP
* Android
* XML
* HTML5 / HTML
* CSS / CSS3
* JQuery / Jscript /Json
* Python

# Database known / worked

* MySQL
* Ms-SQL
* Ms-Access

# Operating system known / worked

* Windows
* Linux
* DOS

# Personal Information

**Address** : Mulund (w), Mumbai.400080.

**Telephone** : +91- 9769179341 (M) / +91- 9870565374 (M)

**E-mail** : prashantjagadale@gmail.com

**Date of Birth** : 29th June 1982

**Sex** : Male

**Marital Status** : Married

**Nationality** : Indian  
**LinkedIn** : https://www.linkedin.com/in/prashuant-jagadale