# PROJECT REPORT TEMPLATE

## PROPERTY MANAGEMENT APPLICATION USING SALESFORCE

Develop an app for the Propoerty Management where buyer can order his requirements and get the Appropriate Details of the Property.

#### **1.1 OVERVIEW**

In my project they are 11 milestones and we complete this milestones. As manual we created this milestones step by step.

- 1. In this we create developer account and sign it and then login to our salesforce account.
- 2. In this we create object names and we can save all objects namely Buy, Rent and Loan.
- 3. In this we build records for objects and then select tab and tab style for all objects.
- 4. In this we create app namely Property Management and add suitable items.
- 5. In this we created new field for Buy, Rent and Loan.
- 6. In this we create event user profile and sales profile.
- 7. In this we create user and as a sales profile.
- 8. In this we create permission set for supplier and review object.
- 9. In this we access OWD setting in salesforce such as marketing and sales.
- 10. In this we create report for Loan amount and accounts.
- 11. In this we create dashboard for account and new lead with loan report.

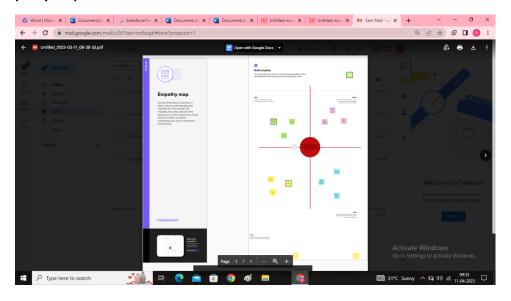
#### 1.2 Purpose

- Streamline lead, opportunity, and contact management
- Simplify document management and data sharing
- Enhance communication and collaboration tools
- Have reminders and notifications of important events, emails, and calls
- Synchronize calendar, task management system, and email services with the CRM
- Integrate digital advertising with the client-management system
- Centralize management of all tenure contracts, units, and other data
- Stay in touch with clients, monitor all client communications, and rent administrator's activities and their statuses
- Synchronize Activity administration and email tracking

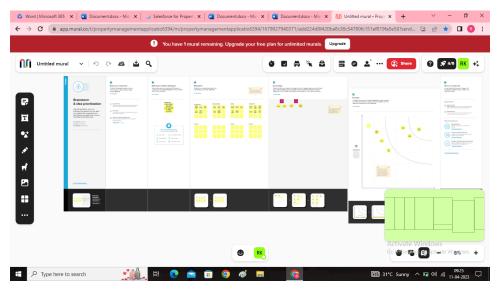
- Integrate a website with a customer portal to allow for requests, client profiles, account statements, etc.
- Automate conditional and client's approvals and workflows

## PROBLEM DEFINITION & DESIGN THINKING

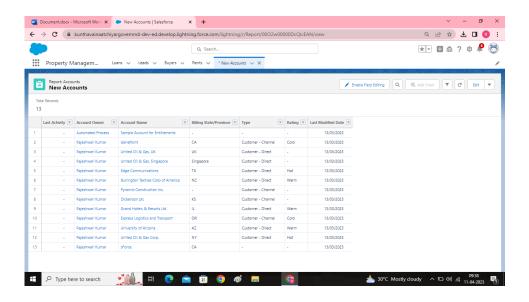
#### 2.1 Empathy Map

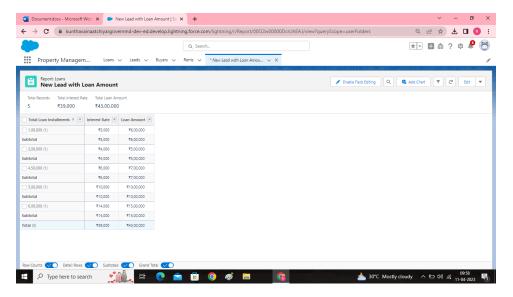


#### **IDEATION AND BRAINSTORMING MAP**



**RESULT** 





#### **ADVANTAGES**

- Maintenance Management & Tracking.
- Tenant Applications & Screenings.
- Online Payments.
- Contact Management.
- Advertising & Marketing.
- Financial Management.

#### **DISADVANTAGES**

- Time-consuming if you choose the wrong system. ...
- Might seem expensive for a small business. ...
- Training (cost and time).

#### **APPLICATIONS**

- Bookings.
- Check-in and check-out.
- Telephone systems integration.
- Point of sale (POS) integration.
- Event planning.
- Food and beverage costing.

## CONCLUSION

Property Management System (PMS) software is very crucial for all the Hotels. Especially Opera PMS constitutes the most appropriate PMS.

#### **FUTURE SCOPE**

Property managers' work became very appreciated when the world started to suffer a pandemic. Property managers were underrated until their services were imperative to keep rental properties above water.

#### APPENDIX

A.Source Code