



Lecture 2 – Ethics and Professionalism



### Content

- What is Professionalism?
- Value System?
- How to Behave in the Industry Ethics, Values and
  - Professionalism

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- What is Professionalism?
- Value System?
- How to Behave in the Industry Ethics, Values and
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- A value system is a set of principles or ideals that drive and guide your behavior
- It gives you a structure and purpose by helping
  you determine what is meaningful and important
  to you
- It helps you express who you are and what you stand for

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- Why it is so important to know:
  - What you value?
  - Why you value it?
  - What precedence it takes in your life?



- Your values define your character. They impact every aspect of your life including:
  - ✓ Personal and work behaviors
  - ✓ Your interactions with family, friends and co-workers
  - √Your decision-making processes
  - ✓ Direction you take in life
  - ✓ Overall quality of your life
  - √Your happiness and well being



- Personal Values Personal values are those traits: we see as worth aspiring to, and that define our character
- Career Values The best use and expression of our talents and skills for the purposes of contributing to society and for monetary compensation

- Which values do we as social beings find desirable?
  - Integrity
  - Respect
  - Loyalty
  - Responsibility

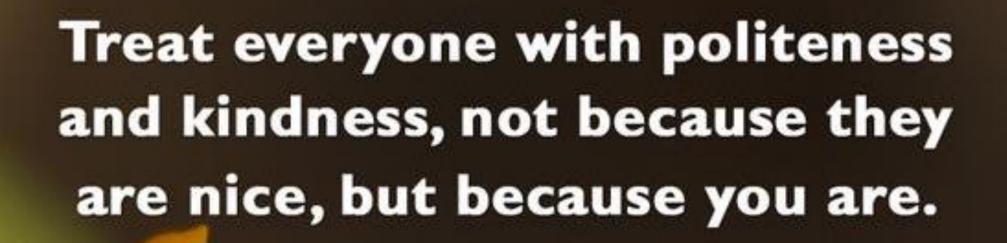


### Integrity

- Integrity is trustworthiness | honesty | uprightness
- Organizations value people of integrity because they know what to expect from them
- We want people with integrity as our friends, on our teams and in our organizations

### Respect

- Respect is honoring the worth and dignity of all people
- Those who respect others treat them with fairness and courtesy
- They treat others the way they wish to be treated themselves



Nicole Wharton

### Loyalty

- Loyalty is a commitment and faithfulness to a person or cause
- Those who are loyal to their organizations stand behind and support them during good times and bad times
- Specially they can be counted on to be there when the journey gets difficult



### Responsibility

- Those who accept responsibility are reliable, dependable and willing to take accountability for who they are and what they do
- They believe they have a moral obligation to help others and to make a contribution to the society they live in

- Assess...
  - · What we want our role to be, and
- Map Out...
  - How we intend to support that role



- Ethics can be understood as guidelines that are imposed on a particular set of individuals
- Just because you can do something doesn't mean you
   should do it
  - Guides behavior in confusing contexts



- Sometimes existing laws or institutional policy will guide ethical behavior
- Whereas sometimes they won't...
- What many people often do not understand is that what is legal... is not always ethical...



- I believe it is our responsibility as IT professionals to act in an ethical manner in the performance of our work duties
- Otherwise you will loose the trust
- Without such trust can IT professionals continue to perform

- Sources of Ethical Guidance for IT Professionals
  - IEEE has a code of ethics
  - The Association of Information Technology Professionals (AITP) has a <u>code of ethics and standards of conduct</u>
  - SANS has published an <u>IT code of ethics</u>

