

# RAJIV LOMADA

## SUMMARY

I am a fourth-year Software Engineering student who is a passionate technologist that holds Salesforce Certified Administrator, Agentforce Specialist, and Marketing Cloud Administrator credentials. I am enthusiastic about expanding my knowledge about Sales Cloud, Marketing Cloud, and digital transformation. My career goal is to advance to a technological leadership position where I can continuously learn, create, and contribute to business success.

## EXPERIENCE

### Co-Op - Salesforce Application Developer

CANADIAN IMPERIAL BANK OF COMMERCE (CIBC) | Toronto, Canada | May 2025 - August 2025

- Resolved and fixed different deployment issues as part of higher environments and sandboxes.
- Created and updated existing models of Objects, Fields, Flows, LWC, Queues, Email, Permission Sets, Permission Set Groups, Notifications, Groups, etc.
- Addressed ALM-related issues identified in the Salesforce Sandbox.
- Improved code coverage for test classes and main classes to ensure system reliability and compliance.

### Co-Op - Salesforce Application Developer

CANADIAN IMPERIAL BANK OF COMMERCE (CIBC) | Toronto, Canada | May 2024 - December 2024

- Developed and maintained Salesforce components including Flows, Objects, Fields, Translations, Permission Sets, and Permission Set Groups.
- Enhanced code coverage for Apex test classes to ensure compliance and system reliability.
- Utilized Splunk integration to generate reports and monitor website activity.

### Co-Op - Salesforce Application/Software Developer

CANADIAN IMPERIAL BANK OF COMMERCE (CIBC) | Toronto, Canada | May 2023 - August 2023

- Configured Salesforce components including Flows, Objects, and Permission Sets.
- Improved code coverage for Apex test classes to support system stability and compliance.

### Co-Op - Salesforce Application Developer

CANADIAN IMPERIAL BANK OF COMMERCE (CIBC) | Toronto, Canada | May 2022 - August 2022

- Configured Salesforce components including Prompts, Flows, and Objects.
- Developed automation processes to optimize Salesforce data management.
- Authored reports and user manuals to improve documentation and team reference.

## CONTACT

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- 📍 Toronto, ON
- 🔗 [LinkedIn](#)

## EDUCATION

### Bachelor of Engineering (Honours) Software Engineering

Ontario Tech University, Oshawa  
Expected in **May 2026**

## SKILLS

- Salesforce Development
- Salesforce Marketing Cloud
- Salesforce Agentforce
- Microsoft Excel & Word
- Git/Git Hub
- GitLab
- CI/CD
- Java/Apex
- JavaScript
- C++
- HTML and CSS
- SQL
- Jira and Confluence
- Azure DevOps
- Python

## CERTIFICATIONS

- **Salesforce Certified Administrator**
- **Salesforce Certified Agentforce Specialist**
- **Salesforce Certified Marketing Cloud Admin**

## ACCOMPLISHMENTS

- Dean's Honours List 2023, 2022, 2021
- Encouragement Undergraduate Award
- Recognized as a high-performing co-op from CIBC Salesforce Dev Team