

| Person ID       | Problem  | App/Website  | Likes   | Don't likes   | Improvements  | Age [optional] | Gender [optional] | Education/occupation [optional] | Comment (optional)  |
|-----------------|--|--------------|---|---|---|----------------|-------------------|---------------------------------|---|
| Santhanalakshmi | Too many stickers and hard to choose from a lot  | Telegram app | It is easily to talk and chat with our loved ones , more useful for students to download books ,pdf files from telegram   | There is no individual read receipts in group chats   | Application CSS styling   | 59             | Female            | Bsc.Bed (maths)                 | As she mentioned,the app can be improved with more css styling.   |
| Shrinivass      | It loads very slowly and takes a longer time   | Fitbit app   | Tracks the heart rate, sleeping time & counts the steps we walked   | It takes a lot of time for syncing and loading the data.  | Can compress the size of the application to be downloaded                               | 30             | Male              | MS (computer science)           | Fitbit is one of most used app by all the age's group. I even faced shrinivass issues as it takes time to load the data's onces we try to open the application  |
| Balakrishnan    | Oftenly it is not connecting to the devices , time consumption is more   | ROKU app     | Good application to use like a actual remote and it is a user-friendly interface, phone keyboard option is one of the best to type easily rather than searching each alphabet to type | We cant able to store any program storage and there is no inter-connectivity                            | It can have some voice search / assistant   | 60             | Male              | Bachelors of engineering        | ROKU has more advantage than disadvantage but it can still be improved with user's feedback   |
| Summer          | There is more advertisement while playing songs in between and we cant able to select the songs with free subscription | Spotify      | listen music easily and its providing free limited time of usage  | There is no lyrical features and weak quality of sound for free users                                   | In future spotify can have more user by giving free of access to more music and podcast |                |                   |                                 | This app will probably liked by all and we all love hearing songs , comic etc as per she said if spotify gives free access to more songs it can gain more users |
| Keerthana       | Sometimes getting alert after the motion has happened  | Ring app     | Best feature is recording and saving the video to camera roll , moreover it shows neighbourhood incidents too so that people can get alert of what's happening around ?               | Sometimes it disconnects LAN services automatically. There is no long time interval of motion detection | Night version camera of recording can be improved for visually good to see              |                |                   |                                 |   |