

South Central Railway

Service with commitment Progress with Pride



ServiceNow For Central Railways

- ServiceNow's products can be used to support most workflows because of the wide range of tools
- .Some common ways the products are used include ticketing systems to manage large-scale projects via on-suite ticketing tools, benchmarking to track progress and predictive modeling to manage workflows.
- IT professionals operating a service desk/help desk can use ServiceNow products to organize their help cases, problem management and instance management.
- it will helps the railway authorities to find the problems very easily and in a effective manner.
- servicenow also provides the data visualization with the help of pie charts,bar graphs etc....,it will helps railways management to know what are the problems faced by the passengers and their Impact in different trains across india. the management will act according to it.
- This tool makes communication between management and passengers easy and in a effective manner

Issues in Railways solving with help of service now

