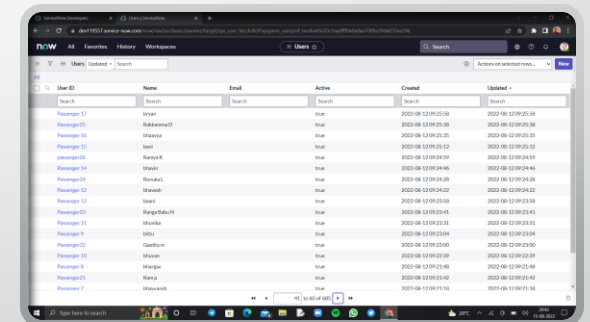
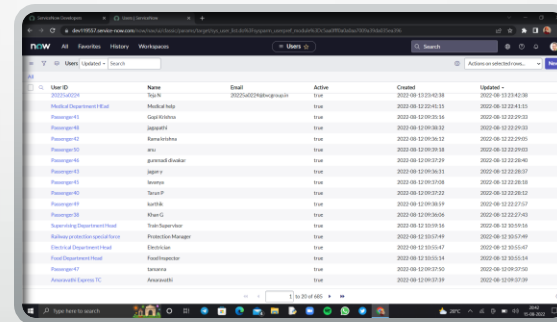
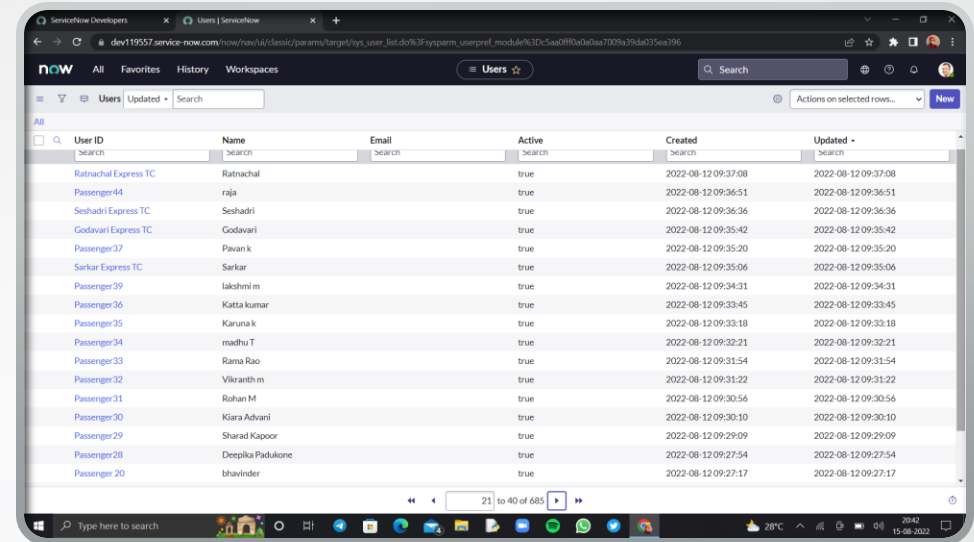


Users



WE CREATE 50 USERS

The screenshot shows the ServiceNow user management interface. The browser tabs include 'ServiceNow Developers' and 'lavanya | User | ServiceNow'. The URL is 'dev119557.service-now.com/now/nav/ui/classic/params/target/sys_user.do%3Fsys_id%3D8b24c1dc355111055a82e5ce0013157%26sysparm_record_target%3Dsys_user%26sysparm_rec...'. The page title is 'User - lavanya'. The form contains the following fields and options:

- User ID:
- First name:
- Last name:
- Title:
- Department:
- Password needs reset: ☐
- Locked out: ☐
- Active: ☒
- Web service access only: ☐
- Internal Integration User: ☐
- Email:
- Language:
- Calendar integration:
- Time zone:
- Date format:
- Business phone:
- Mobile phone:
- Photo: [Click to add...](#)

Buttons: [Update](#), [Set Password](#), [Delete](#)

Related Links:
[View linked accounts](#)
[View Subscriptions](#)
[Reset a password](#)

Entitled Custom Tables: [Roles](#) | [Groups \(1\)](#) | [Delegates](#) | [Subscriptions](#)

We created user using This Form

Groups

We created a main group called south central Railways

now All Favorites History Workspaces Group - South Central Railways

Name: South Central Railways Group email: Manager: Description: South zone Railways Database

Update Delete

Roles Group Members (5) **Groups (5)** Manage Subscriptions

Updated Search Actions on selected rows... New

Parent = South Central Railways

Name	Description	Active	Manager	Updated
Amaravathi Express	Amaravathi Express database	true	(empty)	2022-08-12 22:31:07
Ratnachal Express	Ratnachal Express database	true	(empty)	2022-08-12 22:30:32
Seshadri Express	Seshadri Express database	true	(empty)	2022-08-12 22:00:40
Godavari Express	Godavari Express Database	true	(empty)	2022-08-12 22:00:01
Sarkar Express	Sarkar Express database	true	(empty)	2022-08-12 21:59:25

1 to 5 of 5

ServiceNow Developers | South Central Railways | Group | PowerPoint | Presentation5.pptx

dev119557.service-now.com/now/nav/ui/classic/params/target/sys_user_group.do%3Fsys_id%3D72c080d9c355111055a82e5ce0013139%26sysparm_record_target%3Dsys_user_gro...

now All Favorites History Workspaces Group - South Central Railways Search

Group South Central Railways Update Delete

Name: South Central Railways Group email: Manager: Description: South zone Railways Database

Update Delete

Roles Group Members (5) Groups (5) Manage Subscriptions

Updated Search Actions on selected rows... New

Parent = South Central Railways

Name	Description	Active	Manager	Updated
Amaravathi Express	Amaravathi Express database	true	(empty)	2022-08-12 22:31:07
Ratnachal Express	Ratnachal Express database	true	(empty)	2022-08-12 22:30:32
Seshadri Express	Seshadri Express database	true	(empty)	2022-08-12 22:00:40
Godavari Express	Godavari Express Database	true	(empty)	2022-08-12 22:00:01
Sarkar Express	Sarkar Express database	true	(empty)	2022-08-12 21:59:25

1 to 5 of 5

We created 5 Sub Groups and added to the parent group each train having 10 passengers and 1Tc

now

AllFavoritesHistoryWorkspaces

Group - Sarkar Express

Search

⌕ ? 🔔 👤

< ≡ GroupSarkar Express

🔗 ⚙️ ⋮ Update Delete ↑ ↓

NameSarkar Express

Group email

Manager

ParentSouth Central Railways

DescriptionSarkar Express database

UpdateDelete

RolesGroup Members (11)GroupsManage Subscriptions

≡ 🔍 User Search ⚙️ — Actions on selected rows... New Edit...

Group = Sarkar Express

☐ 🔍 User

Khan G

Ramya K

Tarun P

jagan y

Kiara Advani

Rama krishna

Deepika Padukone

Gopi Krishna

Sarkar

now

AllFavoritesHistoryWorkspaces

Group - Godavari Express

Search

🌐🔔👤

<≡Group Godavari Express

🔗⚙️⋮UpdateDelete↑↓

NameGodavari Express

Group email

Manager

ParentSouth Central Railways

DescriptionGodavari Express Database

UpdateDelete

RolesGroup Members (11)GroupsManage Subscriptions

≡🔍UserSearch⚙️—Actions on selected rows...NewEdit...

Group = Godavari Express

☐🔍User

raja

karthik

lakshmi m

gummadi diwakar

Pavan k

lavanya

tamanna

anu

Sharad Kaner

< ≡ Group
Ratnachal Express

📎 ⚙️ ⋮ Update Delete ↑ ↓

Name Ratnachal Express

Group email



Manager



Parent

South Central Railways



Description Ratnachal Express database

Update

Delete

Roles

Group Members (11)

Groups

Manage Subscriptions



User

Search



Actions on selected rows...



New

Edit...

Group = Ratnachal Express



User

bhaavya

badri

bhargavi

Ratnachal

bittu

bhuvika

bhuvan

bryan

ServiceNow Developers

Amaravathi Express | Group | Ser

Microsoft Office Home

Presentation5.pptx

dev119557.service-now.com/now/nav/ui/classic/params/target/sys_user_group.do%3Fsys_id%3D3c11cc99c35511055a82e5ce001315b%26sysparm_record_target%3Dsys_user_gro...

Search

Group - Amaravathi Express

Group Amaravathi Express

UpdateDelete

NameAmaravathi Express

Group email

Manager

ParentSouth Central Railways

DescriptionAmaravathi Express database

UpdateDelete

RolesGroup Members (11)GroupsManage Subscriptions

UserSearch

Actions on selected rows...NewEdit...

Group = Amaravathi Express

User

Rohan M

Ranga Babu N

Katta kumar

Rakkamma D

Karuna k

Vikranth m

Amaravathi

madhu T

Roles:

We assigned Required roles
for the particular officers
shown below

Group = South Central Railways	
<input type="checkbox"/>	User
	Electrician
	Medical help
	Protection Manager
	Food Inspector
	Train Supervisor

Group = South Central Railways	
<input type="checkbox"/>	User
	Ratnachal
	Seshadri
	Amaravathi
	Sarkar
	Godavari

Add Filter Run filter

-- choose field -- -- oper -- -- value --

Collection

-
- action_category_creator
action_designer
activity_admin
activity_creator
actsub_admin
actsub_user
admin
agent_admin
agent_security_admin
agent_workspace_user
ais_admin
ais_high_security_admin
aisa_admin
analytics_admin
analytics_task_admin
analytics_viewer
announcement_admin

Roles List

Ratnachal

- itil

Cancel Save

now

AllFavoritesHistoryWorkspaces

User - Ratnachal

Search

UpdateSet PasswordDelete

UserRatnachal

Entitled Custom TablesRoles (30)Groups (2)DelegatesSubscriptions

RoleSearch

Actions on selected rows...Edit...

User = Ratnachal

Role	State	Inherited	Inheritance Count
task_editor	Active	true	1
sn_request_read	Active	true	1
dependency_views	Active	true	7
template_read_global	Active	true	10
sn_incident_read	Active	true	1
agent_workspace_user	Active	true	5
sn_incident_write	Active	true	1
itil	Active	false	
workspace_user	Active	true	5
snc_platform_rest_api_access	Active	true	1
cmdb_query_builder	Active	true	3
template_editor	Active	true	4
sn_cmdb_editor	Active	true	1
sn_problem_write	Active	true	1
tracked_file_reader	Active	true	1
canvas_user	Active	true	1

Selected

Number

Passenger Name

Train Name

Problem(u_problem)

Caller

Priority

State

Category

Assigned to

>

<

^

v

Cancel

Save

list layout

We modified the list according to the railways requirement by adding passenger Name and train name etc

All

Number

Search

Passenger Name

Search

Train Name

Search

Problem

Search

Caller

Search

Priority

Search

State

Search

Category

Search

Assigned to

Search

Form layout
We have to change the list fields according to the form by creating a new view as south zone and created the list as per our requirement

Selected

>

<

Number

Passenger Name

Train Name

Problem(u_problem)

Caller

Priority

State

Impact

Urgency

Assigned to

Incident
INC0000005 View: South zone

Number

INC0000005

Passenger Name

Train Name

Problem

* Caller

Alejandro Mascall

Priority

1 - Critical

State

Closed

Impact

1 - High

Urgency

1 - High

Assigned to

Bud Richman

Incidents

All	Favorites	History	Workspaces	Incidents View: South zone	Number	Search	Actions on selected rows...	New
Number	Passenger Name	Train Name	Problem	Caller	Priority	State	Category	Assigned to
INC0009003				David Miller	3 - Moderate	Closed	Inquiry / Help	(empty)
INC0009004				David Miller	3 - Moderate	Closed	Software	(empty)
INC0009005				David Miller	1 - Critical	New	Software	(empty)
INC0009009				David Miller	4 - Low	New	Inquiry / Help	(empty)
INC0010020	raja	Godavari Express	food issue	raja	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010022	Khan	Sarkar Express	Food issue	Khan G	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010023	karthik	Godavari Express	health issue	karthik	1 - Critical	Closed	Inquiry / Help	Medical help
INC0010025	lakshmi m	Godavari Express	health issue	lakshmi m	1 - Critical	Closed	Inquiry / Help	Medical help
INC0010026	Ramya	Sarkar Express	food Issue	Ramya K	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010027	Tarun	Sarkar Express	Food Issue	Tarun P	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010028	gummadi diwakar	Godavari Express	food issue	gummadi diwakar	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010029	jagan y	Sarkar Express	Power issue	jagan y	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010031	pavan k	Godavari Express	food issue	Pavan k	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010032	Kiara	Sarkar Express	Power Issue	Kiara Advani	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010033	Rama krishna	Sarkar Express	Train washrooms and water issue	Rama krishna	3 - Moderate	In Progress	Inquiry / Help	Train Supervisor
INC0010034	lavanya	Godavari Express	power issue	lavanya	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010035	tamanna	Godavari Express	power issue	tamanna	3 - Moderate	Closed	Inquiry / Help	Electrician

All	Favorites	History	Workspaces	Incidents View: South zone	Number	Search	Actions on selected rows...	New
Number	Passenger Name	Train Name	Problem	Caller	Priority	State	Category	Assigned to
INC0010036	Deepika P	Sarkar Express	Train washrooms and water issue	Deepika Padukone	3 - Moderate	In Progress	Inquiry / Help	Train Supervisor
INC0010039	anu	Godavari Express	Train washrooms and water issue	anu	3 - Moderate	In Progress	Inquiry / Help	Train Supervisor
INC0010041	Gopi Krishna	Sarkar Express	Health Issue	Gopi Krishna	1 - Critical	Closed	Inquiry / Help	Medical help
INC0010042	sharad Kapoor	Godavari Express	train wahrooms and water issue	Sharad Kapoor	3 - Moderate	In Progress	Inquiry / Help	Train Supervisor
INC0010043	Rama Rao	Sarkar Express	Health Issues	Rama Rao	1 - Critical	Closed	Inquiry / Help	Medical help
INC0010044	jagapathi	Godavari Express	chain pulling	jagapathi	3 - Moderate	Closed	Inquiry / Help	Protection Manager
INC0010046	Ram	Sarkar Express	Chain Pulling	Ram p	1 - Critical	Closed	Inquiry / Help	Protection Manager
INC0010047	bhavana	Seshadri Express	Food Issue	bhavana	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010048	Bhaves	Seshadri Express	Food issue	bhaves	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010049	Bhavik	Seshadri Express	food issue	bhavik	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010050	bhavika	Seshadri Express	power issue	bhavika	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010051	bhavin	Seshadri Express	power issue	bhavin	3 - Moderate	Closed	Inquiry / Help	Electrician

All	Favorites	History	Workspaces	Incidents View: South zone	Number	Search	Actions on selected rows...	New
Number	Passenger Name	Train Name	Problem	Caller	Priority	State	Category	Assigned to
INC0010061	kriti sanon	Amaravathi Express	power issue	Kriti Sanon	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010062	madhu T	Amaravathi Express	power issue	madhu T	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010063	Rakkamma	Amaravathi Express	washroom And water issue	Rakkamma D	3 - Moderate	Closed	Inquiry / Help	Train Supervisor
INC0010064	Ranga Babu	Amaravathi Express	washroom and water issue	Ranga Babu N	3 - Moderate	Closed	Inquiry / Help	Train Supervisor
INC0010065	Renuka	Amaravathi Express	health issue	Renuka L	1 - Critical	Closed	Inquiry / Help	Medical help
INC0010066	Rohan	Amaravathi Express	Health Issue	Rohan M	1 - Critical	Closed	Inquiry / Help	Medical help
INC0010067	Vikranth	Amara ati Express	Chain Pulling	Vikranth m	1 - Critical	Closed	Inquiry / Help	Protection Manager
INC0010068	baani	Ratnachal Express	Food issue	baani	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010069	badri	Ratnachal Express	Food issue	badri	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010070	bani	Ratnachal Express	Food issue	bani	1 - Critical	Closed	Inquiry / Help	Food Inspector
INC0010071	bhaavya	Ratnachal Express	Power issue	bhaavya	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010072	bhargav	Ratnachal Express	Power issue	bhargav	3 - Moderate	Closed	Inquiry / Help	Electrician
INC0010073	bhargavi	Ratnachal Express	Washrooms and water issue	bhargavi	3 - Moderate	Closed	Inquiry / Help	Train Supervisor
INC0010074	Bhuvan	Ratnachal Express	Washrooms and issue	Bhuvan	3 - Moderate	Closed	Inquiry / Help	Train Supervisor

now

AllFavoritesHistoryWorkspaces

Incident - INC0010066

Search

Incident INC0010066

View: South zone

UpdateDelete

Number

INC0010066

Passenger Name

Rohan

Train Name

Amaravathi Express

Problem

Health Issue

* Caller

Rohan M

Priority

1 - Critical

State

Closed

Impact

1 - High

Urgency

1 - High

Assigned to

Medical help

UpdateDelete

Related Links

Show SLA Timeline

Repair SLAs

Task SLAs (2)

Affected CIs

Impacted Services/CIs

Child Incidents

SLA definition

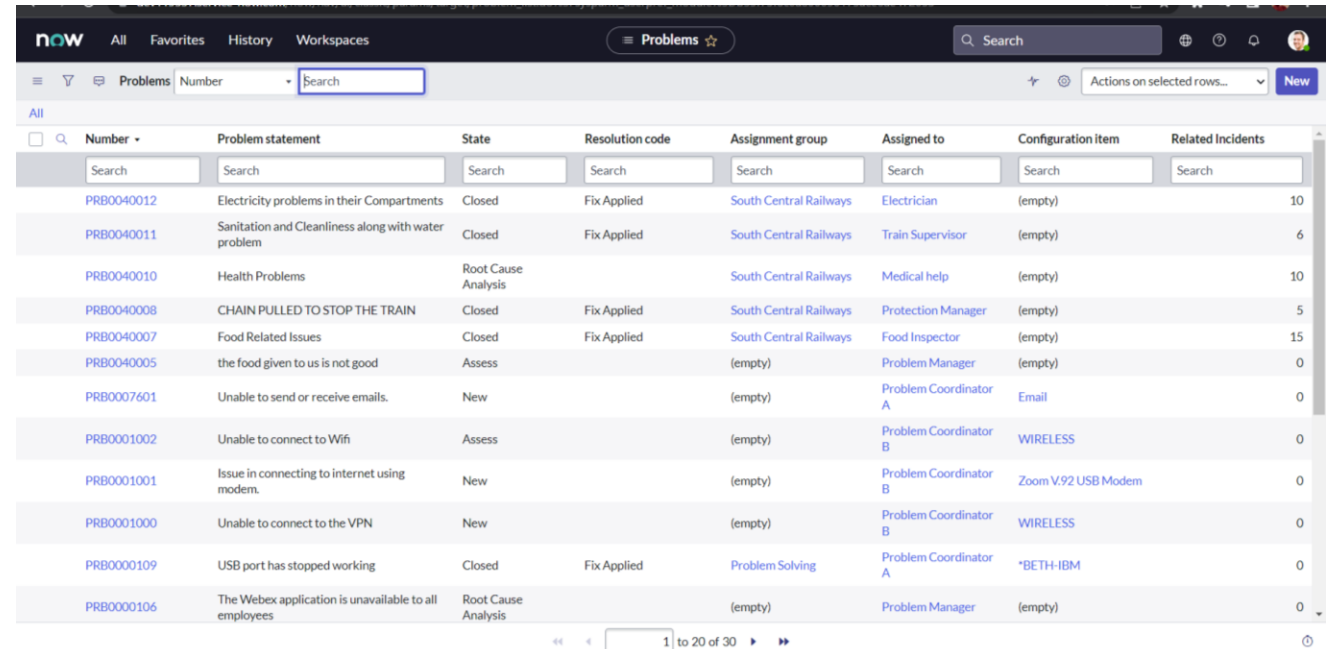
Search

Actions on selected rows...

Task = INC0010066

Problem Management

- From the above incidents from the 5 trains some of them having similar incidents considered as a problem



The screenshot shows the ServiceNow 'Problems' interface. At the top, there's a navigation bar with 'now', 'All', 'Favorites', 'History', and 'Workspaces'. A search bar and a 'Problems' filter are also present. Below the navigation bar, there's a table with columns: Number, Problem statement, State, Resolution code, Assignment group, Assigned to, Configuration item, and Related Incidents. The table lists several incidents, some of which are grouped into problems. For example, PRB0040012, PRB0040011, and PRB0040010 are grouped under the problem PRB0040008. The table also shows the state of each incident (e.g., Closed, New, Assess) and the resolution code (e.g., Fix Applied, Root Cause Analysis).

Number	Problem statement	State	Resolution code	Assignment group	Assigned to	Configuration item	Related Incidents
PRB0040012	Electricity problems in their Compartments	Closed	Fix Applied	South Central Railways	Electrician	(empty)	10
PRB0040011	Sanitation and Cleanliness along with water problem	Closed	Fix Applied	South Central Railways	Train Supervisor	(empty)	6
PRB0040010	Health Problems	Root Cause Analysis		South Central Railways	Medical help	(empty)	10
PRB0040008	CHAIN PULLED TO STOP THE TRAIN	Closed	Fix Applied	South Central Railways	Protection Manager	(empty)	5
PRB0040007	Food Related Issues	Closed	Fix Applied	South Central Railways	Food Inspector	(empty)	15
PRB0040005	the food given to us is not good	Assess		(empty)	Problem Manager	(empty)	0
PRB0007601	Unable to send or receive emails.	New		(empty)	Problem Coordinator A	Email	0
PRB0001002	Unable to connect to Wifi	Assess		(empty)	Problem Coordinator B	WIRELESS	0
PRB0001001	Issue in connecting to internet using modem.	New		(empty)	Problem Coordinator B	Zoom V.92 USB Modem	0
PRB0001000	Unable to connect to the VPN	New		(empty)	Problem Coordinator B	WIRELESS	0
PRB0000109	USB port has stopped working	Closed	Fix Applied	Problem Solving	Problem Coordinator A	*BETH-IBM	0
PRB0000106	The Webex application is unavailable to all employees	Root Cause Analysis		(empty)	Problem Manager	(empty)	0

now All Favorites History Workspaces Problem - PRB0040007 Search

< ≡ Problem PRB0040007 Re-Analyze Update Delete ↑ ↓

New ✓ Assess ✓ Root Cause Analysis ✓ Fix in Progress ✓ Resolved ✓ Closed

Number PRB0040007 State Closed

First reported by INC0010027 Resolution code Fix Applied

Category -- None -- Impact 3 - Low

Service Service offering Urgency 3 - Low

Configuration item Priority 5 - Planning

Assignment group South Central Railways

* Assigned to Food Inspector

* Problem statement Food Related Issues

Description

Notes Analysis Information Resolution Information Other Information

Work notes list

Work notes Work notes

Group of incidents considered as a problem here we got a group incidents related to food issue hence we considered it as a problem hence we assigned to the related officer in the we created articles related to the their incidents it will help them in the mean time before the problem will resolved by the officials

dev119557.service-now.com/now/nav/ui/classic/params/target/problem.do%3Fsys_id%3D72f477ddc3d1511055a82e5ce00131d0%26sysparm_record_target%3Dproblem%26syspar...

nowAllFavoritesHistoryWorkspacesProblem - PRB0040007

Search

Re-AnalyzeUpdateDelete

ProblemPRB0040007

Work notes list

Work notes

Post

Activities: 20

System

Email sent • 2022-08-13 22:30:50

Email sent
Subject: Your problem PRB0040007 has been closed
From: IT Service Desk
To: admin@example.com
[Show email details](#)

FI Food Inspector

Work notes • 2022-08-13 22:30:39

[KB0010038 : Food in Railway Stations](#)

FI Food Inspector

Field changes • 2022-08-13 22:30:39

State Closed was Resolved

FI Food Inspector

Field changes • 2022-08-13 22:24:59

Resolution code Fix Applied
State Resolved was Fix in Progress

now

AllFavoritesHistoryWorkspaces

Knowledge - Food in Railway Stations

Search

Flag ArticleCreate IncidentEdit

<★Home / Food

Food in Railway Stations

KB0010038

☆☆☆☆☆4 views


RailMitra provides food in trains online using e-catering services in Indian Railways. RailMitra has partnered with the IRCTC-authorized e-catering partner, RailRestro for providing food delivery services in trains. Now passengers can enjoy healthy and tasty restaurant food on their seat while travelling.

The Indian Railway Catering and Tourism Corporation(IRCTC)is all set to resume the services of cooked food in passenger trains of Indian Railways from today which were suspended due to the Covid-19 pandemic in the country. **"Cooked food has already been restored in 428 trains.**

Food Arrangement : Book a food/ meal via SMS:

The passengers can order a meal by **typing "Food in Train" and sending the SMS to 8102888999**. The customer support will get back to you and take your food order. The food delivery in train shall be made at your preferred station.

Most recent tasks [PRB0040007 - Food Related Issues](#)



Authored by System Administrator
Last modified 2 days ago

Helpful?

Yes

No

Leave a comment

Comment

now

AllFavoritesHistoryWorkspaces

Problem - PRB0040007

Search

Re-AnalyzeUpdateDelete

Problem = PRB0040007

<input type="checkbox"/>	Number	Passenger Name	Train Name	Problem	Caller	Priority	State	Category	Assigned to
	INC0010020	raja	Godavari Express	food issue	raja	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010022	Khan	Sarkar Express	Food issue	Khan G	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010026	Ramya	Sarkar Express	food Issue	Ramya K	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010027	Tarun	Sarkar Express	Food Issue	Tarun P	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010028	gummadi diwakar	Godavari Express	food issue	gummadi diwakar	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010031	pavan k	Godavari Express	food issue	Pavan k	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010047	bhavana	Seshadri Express	Food Issue	bhavana	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010048	Bhaves	Seshadri Express	Food issue	bhaves	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010049	Bhavik	Seshadri Express	food issue	bhavik	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010057	Geetha m	Amaravathi Express	food issue	Geetha m	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010058	Karuna	Amaravathi Express	food issue	Karuna k	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010060	kumar	Amaravathi Express	food issue	Katta kumar	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010068	baani	Ratnachal Express	Food issue	baani	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010069	badri	Ratnachal Express	Food issue	badri	1 - Critical	Closed	Inquiry / Help	Food Inspector
	INC0010070	bani	Ratnachal Express	Food issue	bani	1 - Critical	Closed	Inquiry / Help	Food Inspector

1 to 15 of 15

now

AllFavoritesHistoryWorkspaces

Problem - PRB0040010

Search

⌕ ? 🔔 👤

< ≡ Problem PRB0040010

📎 ⚡ ⚙️ ⋮

FixMark DuplicateCancelAccept RiskUpdateDelete

⬆ ⬇

New ✓

Assess ✓

Root Cause Analysis

Fix in Progress

Resolved

Closed

NumberPRB0040010

StateRoot Cause Analysis

First reported byINC0010076🔍 ⓘ

Impact3 - Low▼

Category-- None --▼

Urgency3 - Low▼

Service🔍

Priority5 - Planning

Service offering🔍

Assignment groupSouth Central Railways🔍 ⓘ

Configuration item🔍

* Assigned toMedical help🔍 ⓘ📍

* Problem statementHealth Problems

Description

Related Search Results >

Notes

Analysis Information

Resolution Information

Other Information

Work notes list🔒 👤

Work notes

Work notes

now

AllFavoritesHistoryWorkspaces

Problem - PRB0040010

Search

⌕ ? 🔔

< ≡ Problem PRB0040010

✎ ⚙ ⚙ ⋮

FixMark DuplicateCancelAccept RiskUpdateDelete

↑ ↓

Post

Activities: 23

System Administrator

Field changes • 2022-08-15 08:31:14

Resolution code [Empty] was Fix Applied

State Root Cause Analysis was Closed

System

Email sent • 2022-08-14 01:13:50

Email sent

Subject: Your problem PRB0040010 has been closed

From: IT Service Desk

To: admin@example.com

Show email details

MH Medical help

Field changes • 2022-08-14 01:13:37

State Closed was Resolved

MH Medical help

Field changes • 2022-08-14 01:13:33

Resolution code Fix Applied

State Resolved was Fix in Progress

MH Medical help

Work notes • 2022-08-14 01:13:29

KB0010033 - How can we prevent health issues ?

MH Medical help

Field changes • 2022-08-14 01:13:29

now

AllFavoritesHistoryWorkspaces

Knowledge - How can we prevent health issues ? ☆

Search

⌕ ? 🔔 👤

< ☆ Home / Health

Flag ArticleCreate IncidentEdit

How can we prevent health issues ?

Back B0010033

☆☆☆☆☆ 5 views

Eight healthy choices to reduce your risk for disease

1. Be a non-smoker and avoid second hand smoke. If you smoke, get help to quit.

2. Be physically active everyday. ...

3. Eat healthy foods. ...

4. Achieve a healthy weight. ...


5. Control your blood pressure. ...


6. Limit your intake of alcohol. ...

7. Reduce your stress. ...

8. Be screened or tested regularly.

Public Health is important due to **aiding and prolonging life**. Through the prevention of health issues, individuals can spend more of their years in good health. 4. Public Health helps detect health issues as early as possible and responds appropriately to avoid the development of disease.

Most recent tasks  PRB0040010 - Health Problems



Authored by System Administrator
Last modified 2 days ago

Helpful?

Yes

No

Leave a comment

now

AllFavoritesHistoryWorkspaces

Problem - PRB0040010

Search

🌐🔔👤

<≡ProblemPRB0040010

🔗📌🔧⋮FixMark DuplicateCancelAccept RiskUpdateDelete⬆️⬆️

Related Links

[Communicate Workaround](#)[Communicate Fix](#)

Incidents (10)Affected CIsProblem TasksChange RequestsOutagesAttached Knowledge (1)

≡🔍NumberSearch

⚙️—Actions on selected rows...AddNew

Problem = PRB0040010

<input type="checkbox"/>	🔍Number	Passenger Name	Train Name	Problem	Caller	Priority	State	Category	Assigned to
	INC0010023	karthik	Godavari Express	health issue	karthik	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010025	lakshmi m	Godavari Express	health issue	lakshmi m	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010041	Gopi Krishna	Sarkar Exprpress	Health Issue	Gopi Krishna	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010043	Rama Rao	Sarkar Express	Health Issues	Rama Rao	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010054	bhavya	Seshadri Express	Health issuee	bhavya	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010055	bhavyansh	Seshadri Express	health issue	bhavyansh	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010065	Renuka	Amaravathi Express	health issue	Renuka L	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010066	Rohan	Amaravathi Express	Health Issue	Rohan M	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010075	Bittu	Ratnachal Express	Health issue	bittu	1 - Critical	Closed	Inquiry / Help	Medical help
	INC0010076	Bhuvika	Ratnachal Express	Health issue	bhuvika	1 - Critical	Closed	Inquiry / Help	Medical help

1 to 10 of 10

🕒