LUKE ADAMS

Business Intelligence Analyst | Data Integration & Visualization

E **¦1-(234)-555-1234**

 **Columbus, Ohio**

# SUMMARY

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# KEY ACHIEVEMENTS

With over 5 years of experience in business intelligence and data analysis within the medical device industry, I’ve developed a profound skillset in data visualization and predictive modeling, contributing significantly to business growth. My career achievements include notable improvements in operational efficiency, data accuracy, and forecasting precision.

# EXPERIENCE

## Senior Business Intelligence Analyst

### Cardinal Health

 06/2018 - Present  Dublin, OH

* Led the development of complex predictive models using advanced statistical methods, enhancing strategic decision-making and contributing to a 15% increase in operational efficiency
* Managed cross-functional teams of 5-7 analysts to deliver comprehensive service and product performance dashboards, visualizing over 10 million data points monthly
* Implemented a comprehensive data governance framework highlighting discrepancies and enforcing company standards, reducing data inconsistencies by 22%
* Influenced executive-level decisions by presenting actionable insights from performance data, leading to a $2M cost-saving initiative in product deployment strategies
* Initiated and managed a successful staff training program on data literacy, improving the data-driven culture across 12 departments
* Executed strategic data integration plans utilizing Salesforce CRM and

### & Implemented Predictive Analytics Model

Designed a cutting-edge predictive analytics

model, resulting in an 18% increase in clinical trial patient outcome predictions accuracy.

###  Data Governance Frameworfi Leader

Developed a robust data governance

framework, enforcing company standards and reducing data inconsistencies by 22%.

### b Operational Efficiency Improvement

Used predictive modeling to make data-

informed strategic decisions, improving operational efficiency by 15%.

### ♙ Staff Training Program Initiator

Pioneered a data literacy staff training

program, fostering a data-centric culture across multiple departments.

# SKILLS

### Data Analysis Data Visualization

**Tableau Power BI Python SQL**

Tableau with a focus on enhancing client delivery service reporting accuracy

Business Intelligence Analyst

### Johnson & Johnson

 02/2015 - 05/2018  Cincinnati, OH

* Coordinated the migration of legacy data systems to modern data lakes, streamlining data accessibility for stakeholders, resulting in a 20% reduction in data retrieval times
* Designed and maintained 15= interactive Tableau dashboards to monitor and report on KPIs, improving report generation efficiency by 35%
* Enhanced forecasting accuracy through the development of advanced analytical models using Python, leading to a 25% increase in forecast precision
* Streamlined the data collection process for service operations, improving the reliability and timeliness of Service & Support metrics
* Optimized processes and operational workflows using CRM and business intelligence software, cutting down issue resolution times by 30%

# COURSES

### Certified Analytics Professional

Completed a rigorous course aimed at enhancing analytical skills, provided by INFORMS.

### Tableau 10 A-Z: Hands-On Tableau Training For Data Science

Acquired advanced skills in Tableau for data visualization through Udemy's comprehensive course.

Data Analyst

### Medpace

 11/2011 - 01/2015  Cincinnati, OH

* Implemented statistical analysis of clinical trial data which improved patient outcome predictions by 18%
* Developed and automated weekly reports on trial progress for executives, reducing reporting time by 40%
* Supported key commercial service operations with ad-hoc reporting, enhancing the decision-making process for 4 product lines
* Created visualization tools that improved data accessibility for non-technical users, increasing user engagement by 25%

# EDUCATION

## Master of Science in Data Science

### The Ohio State University

 01/2013 - 01/2015  Columbus, OH

# EDUCATION

## Bachelor of Science in Computer Science

### University of Cincinnati

 01/2007 - 01/2011  Cincinnati, OH

# LANGUAGES



### English

Native

### Spanish

Intermediate

