Date: 8th August 2024

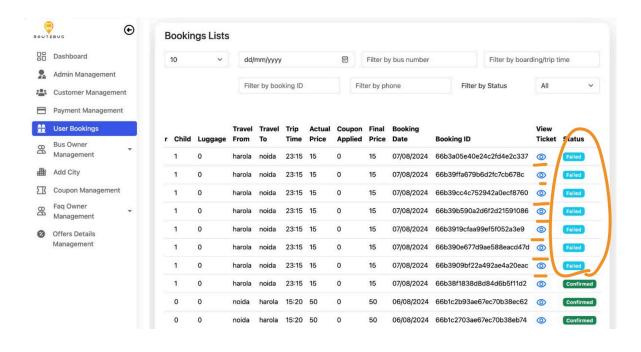
Admin dashboard latest observation doc:

Point 1: In the user bookings section, please find the changes below:

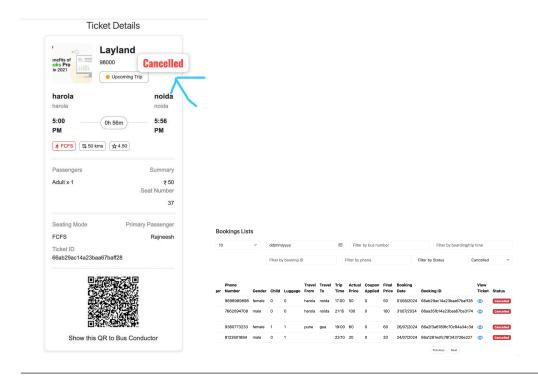
1.1 In View tickets option, for upcoming bookings the admins should get a functionality to Cancel & refund the amount.



1.2 For Failed payments, no need to generate a ticket, in these failed payments view tickets are showing as upcoming trip, Tickets to be created only if the payment is successful. Refer to the screenshot below:



1.3 For the cancelled bookings, in view ticket options the booking is showing as upcoming trip, it should be cancelled booking. Replace the upcoming trip to cancelled status for the cancelled bookings, refer to the screenshot below:



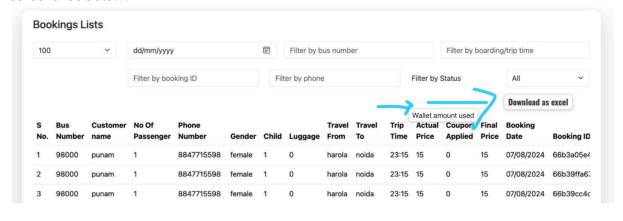
1.4 In the view ticket section, the Ticket View UI Date & Day entry is missing [For ex: Mon 4th July] and Logo to be added in the centre of the Tickets QR. Refer to the tickets UI design on the Figma.

Important point, IN FCFS no seat allotment but in the ticket generated its showing ticket number for FCFS bookings, Seat number should display as "Not Applicable" for FCFS booking, refer to the screenshot below:



1.5 Need to add fields, "wallet amount used" next to the coupon applied.

Add an option to export the booking data to excel/CSV for analysis. Refer to the screenshot below:

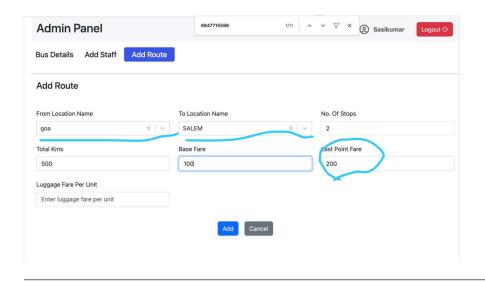


1.6 Booking ID is lengthy, can we minimise it, for ex: RB1T12345 RB stands for Routebus, Followed by number and T stands for Ticket By Keeping the above booking id, it's easy to remember and it also resonates with the brand name. Booking Id can be generated in a series starting from RB1T1, RB1T2, RB1T3,....etc.

Point 2:

In the Add route section, while adding a new route facing these errors shown below:

- **2.1** From & To location we have to choose it from the drop down, instead it should ask for a input field to enter the location names.refer to the screenshot below:
- **2.2** Last point fare is getting auto-calculated based on the base fare, so both the fields should be input fields. refer to the screenshot below:



Point 3: In Add staff section its asking to upload an RC Book image, in this page it should ask for Driver's licence image, refer to the screenshot below:

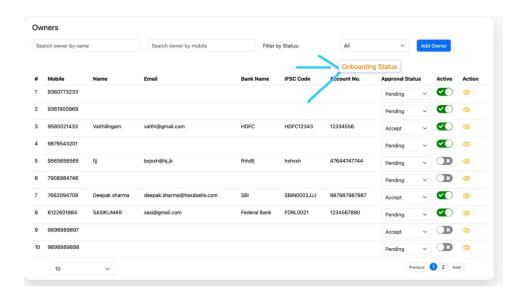
Staff Details	
Driver Name	Driver Phone
Rajan	8823432435
Conductor Name	Conductor Phone
SENTHIL	8947548332
Images of RC Book	Upload RC Images
	Choose Files No file chosen

Recheck the complete onboarding flow through Admin dashboard, try onboarding two or three bus operators fully on this admin dashboard, facing multiple bugs on this journey.

Point 4: In the payment management, Options to create a new settlement are added, so we can manually transfer the amount to the bus operator bank account & add the details here.

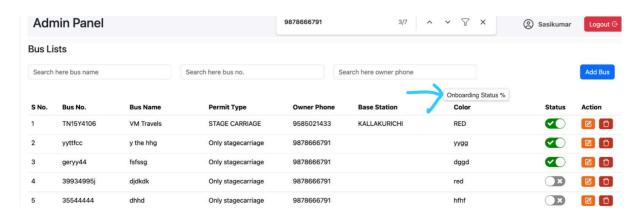
Point 5: In the bus owners section, need to add a column called "onboarding status" Onboarding status tells us how much Percentage the operators have onboarded, incase of not fully onboarded operators, we will get on a call with them and assist them to complete the onboarding. Already on our activation form we have 10 steps, each step contributed for 10%. Based on this logic we can create an onboarding status Percentage. Refer to the screenshot below

For ex: Onboarding status = 10% / 20% / 100%



5.1In the Bus listing page also, we can add the onboarding status percentage to validate the percentage of bus onboarding which includes route addition, Staff addition, Fare addition, trip time addition & Seat selection.

Refer to the screenshot below



5.2 Need to add the created date for bus Owners & Bus Listings, this date is the date when they create an owner account or created date for the bus.

Buses should be live on customer app post fulfilling all the below conditions:

Condition 1: Owner Onboarding status = 100%

Condition 2: Owner Approval status = Accept

Condition 3: Owner Active = Yes

Condition 4: Bus Onboarding status = 100%

Condition 3: Bus Active = yes

Only if all these conditions are fulfilled, then the buses should live on the user App platform.