# Introduction to Natural Language Processing

Tanmoy Chakraborty
Associate Professor, IIT Delhi
<a href="https://tanmoychak.com/">https://tanmoychak.com/</a>







PM Modi crosses 100m followers on X. ementing his position as the most followed while fast bowler Mukesh Kumar picks ctive politician globally on the social rowth of 30m followers in 3 years, P 10

Sanju Samson smashes his second T201 fifty. Indian cricket board to release his career-best figures of 4/22 in the networking site. His handle has witnessed format as India beat Zimbabwe by 42 runs in the final game to win series 4-1, P17

₹1cr in financial assistance to ex-cricketer and coach Anshuman Gaekwad, who has been battling blood cancer for over a year, P 17

CPN-UML chairman K P Sharma Oli, who's seen as pro-China, appointed Nepal's PM for a fourth term to lead the new coalition govt that faces the daunting challenge of providir political stability in the Himalayan nation,

### **Donald Trumps Death**

■ Bullet Pierces Ear At Rally ■ Secret Service Kills Shooter ■ 1 Rallygoer Dead, 2 Injured

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Moment/Shot That'll **Divide America More** 

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#### **DOWN & BACK UP: 'FIGHT', SAYS DEFIANT DON**



> At 6.02pm Saturday, Donald Trump takes the stage. Soon, 2 spectators spot an armed man atop a building, raise alarm

Shots ring out at 6.08pm. Trump grabs his right ear with his hand. More shots heard > Secret Service agents cover him, shout: 'Get down'. Trump crouches behind the lectern > 17 seconds after the 1st shot, final pop is heard and a woman screams, 8 shots fired in all. Agents neutralise shooter

> Trump stands up, face streaked with blood. Agents try ushering him offstage. 'Wait, wait, wait,' he tells them

> Secret Service in line of fire for 'security failures', FBI agent says breach 'surprising'

> Trump pumps his fist and says 'Fight! Fight!' Crowd chants, 'USA, USA'. Agents hustle him into SUV, drive away

> The ex-president later says, 'The bullet pierced the upper part of my right ear. I felt it ripping through my skin. Much bleeding took place'

deeply concerned by attack on my friend' Trump, condemns it ■ 15 direct attacks on US presidents/

ex-prez/presidential candidates

PM Modi says he's

#### 32-year-old patient shot dead 'by teen' in GTB hosp ward

Killing A Case Of Mistaken Identity: Kin

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New Delhi: A 32-year-old patient was shot dead, allegedly by an 18-year-old youth, inside a ward of GTB Hospital in Shahdara Sunday. His family has claimed he was killed in a case of mistaken identity and that the intended target was a history-sheeter, who was admitted to the same ward

The victim, Rivazuddin, was a labourer who lived with his family in Sriram Nagar, two rounds at the patient, Khajuri Khas. He had been admitted to the hospital on from the nurse. June 23 for treatment of an abdominal infection.



Police personnel investigate at the hospital on Sunday

Sunday's incident took place around 4pm, a senior police officer said. The suspect allegedly came to ward number 24 and fired at least who was receiving dressing

▶20 people, P 3

#### CRPF jawan killed, 2 cops injured in Manipur attack

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Guwahati: A CRPF constable from Bihar was killed and two Manipur cops and an unidentified civilian were wounded Sunday in an ambush by

CIVILIAN WOUNDED > Patrol team bombarded by militants, strategically

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IN THE COURTS > Madras HC quashes punishment imposed on a

constable for sporting a beard in accordance with his religiou beliefs, ruling that disciplinary

action was 'shockingly

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man accused of rape, stating

that the victim's testimonies

Gang guns down

Trinamool man

at Bengal dhaba

Papi Ray (36), a Trinamool

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Motive of shooter, a Republican who would've been 1st-time voter in Nov prez polls, 'unclear'

The motive of shooter Thomas Matthew Crooks is still unclear.

The much-vaunted Secret Service, often portrayed in heroic

Introduction to LLMs





### Natural Language Processing

What is a Natural Language?

Any language that has evolved naturally in humans through use and repetition without conscious planning or pre-meditation.





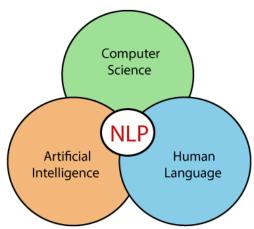
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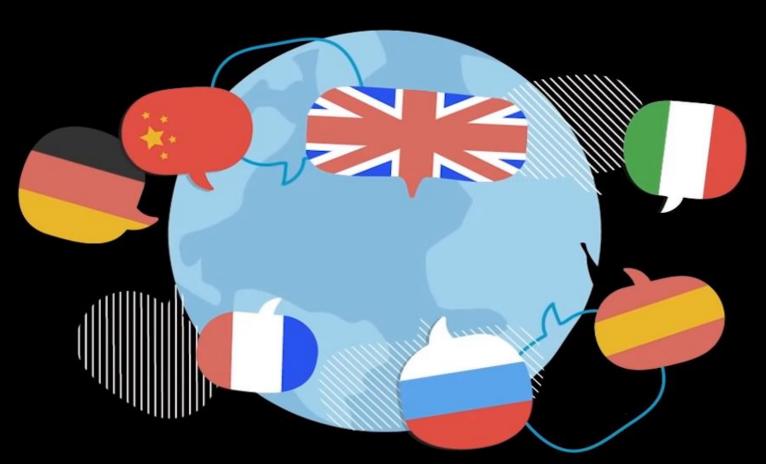
#### What is a Natural Language Processing?

A field of computer science, artificial intelligence and computational linguistics concerned with the interactions between computers and human (natural) languages.





### The Human Language



6500 LANGUAGES







### The Human Language

Home / India / More than 19,500 mother tongues spoken in India: Census

## More than 19,500 mother tongues spoken in India: Census

There are 121 languages which are spoken by 10,000 or more people in India, which has a population of 121 crore, the report said.

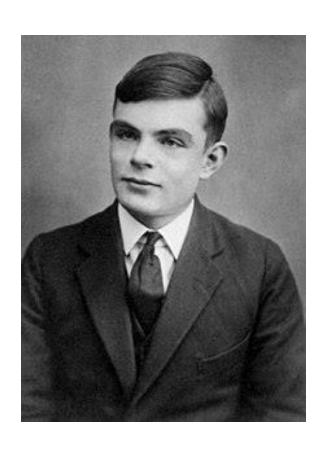
https://indianexpress.com/article/india/more-than-19500-mother-tongues-spoken-in-india-census-5241056/







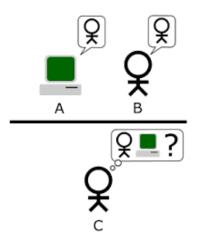
### Natural Language Processing



#### Setup

- Two rooms, two humans, and a computer.
  - Room 1: One human C
  - Room 2: One computer (A) and one human (B)
- Response generated from room 2 (either by A or B)
- C has to figure out the source of the response
  - If C is successful → "A" failed the Turing test
  - Else, → "A" passed the Turing test

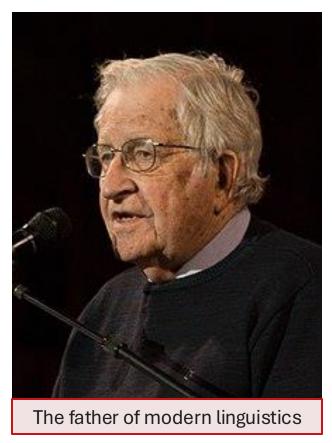
"Computing Machinery and Intelligence" proposed what is now called the <u>Turing test</u>.







### Natural Language Processing



In 1957, Noam Chomsky's Syntactic Structures revolutionized Linguistics with 'universal grammar', a rule-based system of syntactic structures

He is a laureate professor of linguistics at <u>University of Arizona</u> and an <u>institute professor</u> emeritus at MIT.



### Why is NLP Challenging?





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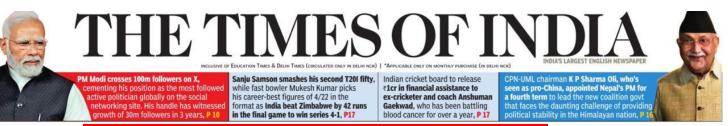
### **Ambiguity**







### The Real Reason Why NLP is Hard



#### IN THE COURTS

- > Madras HC quashes punishment imposed on a constable for sporting a beard in accordance with his religious beliefs, ruling that disciplinary action was 'shockingly disproportionate' | P 8
- > Bombay HC directs RPO to reissue a Mumbai resident a passport after it rejected his application on a wrong
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  > A Delhi court acquits a
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#### Gang guns down Trinamool man at Bengal dhaba

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**®NPTEL** 



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surpass, outdo, or beat



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### The Real Reason Why NLP is Hard

Virat Kohli was on fire last night. He totally destroyed the other team.





### **Ambiguity**

Is ambiguity present in language only?

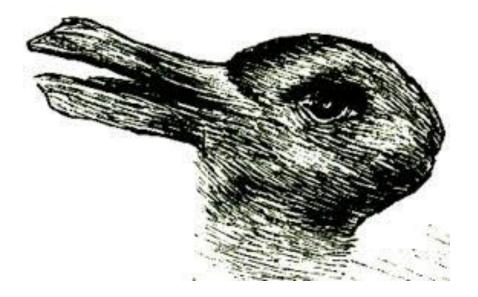




### **Ambiguity**

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No, ambiguity is prevalent in every dimension!

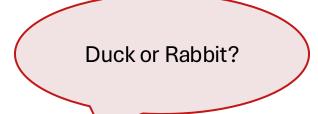




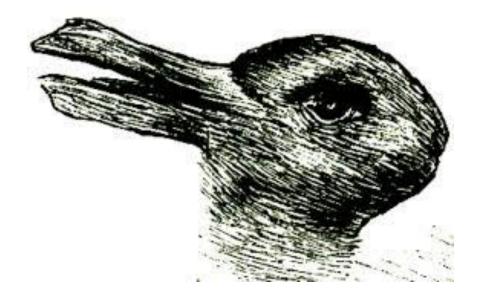
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• I saw a girl with a telescope.





• I saw a girl with a telescope.













• I saw a girl with a telescope.

I saw a girl with a bicycle.





• I saw a bus with a telescope.





Who had the telescope?



OR



No ambiguity!







- I saw a girl with a telescope.
- Mary had a little lamb.





- I saw a girl with a telescope.
- Mary had a little lamb.







- I saw a girl with a telescope.
- Mary had a little lamb.
  - Mary was physically bringing a lamb to a location, such as a farm or a home









- I saw a girl with a telescope.
- Mary had a little lamb.
  - Mary was physically bringing a lamb to a location, such as a farm or a home
  - Mary ate a lamb.





OR







- I saw a girl with a telescope.
- Mary had a little lamb.
- Mujhe aapko mithai khilani padegi.





- I saw a girl with a telescope.
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- I saw a girl with a telescope.
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- Mujhe aapko mithai khilani padegi.



I have to gift you some sweets.

OR

You have to gift me some sweets.







- I saw a girl with a telescope.
- Mary had a little lamb.
- Mujhe aapko mithai khilani padegi.
- I ate rice with spoon.
- I ate rice with curd.
- I ate rice with Rahul.





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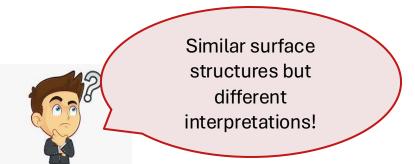








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### **Ambiguity and Punctuations!**



Let's eat, Grandma!





### **Ambiguity and Punctuations!**

Let's eat Grandma!

Let's eat, Grandma!



A woman without her man is nothing.





### **Ambiguity and Punctuations!**



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A woman without her man is nothing.

A woman, without her man, is nothing.

A woman: without her, man is nothing.

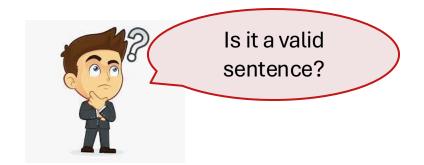
Punctuation is powerful.





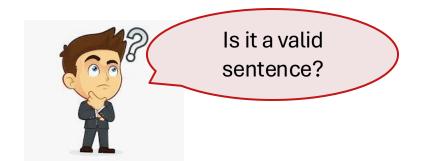








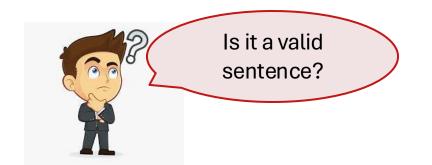
















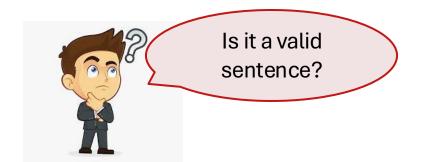








### What About This?





#### Buffalo buffalo buffalo buffalo buffalo buffalo buffalo

#### The word *buffalo* has three senses:

- 1. Noun: Animal (plural is also buffalo)
- 2. Proper Noun: American State
- 3. Verb: To bully someone



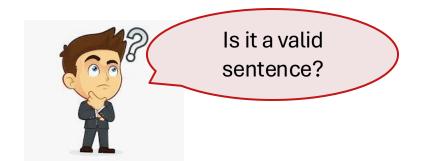


Dmitri Borgmann's Beyond Language: Adventures in Word and Thought. 1967.





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### Buffalo buffalo, whom other Buffalo buffalo buffalo, buffalo Buffalo buffalo





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# Why Else is Natural Language Understanding Difficult?

#### **Non-standard English**

Great job @justinbieber! Were SOO PROUD of what youve accomplished! U taught us 2 #neversaynever & you yourself should never give up either •

#### **Segmentation Issues**

the New York-New Haven Railroad

the New York-New Haven Railroad

#### **Idioms / Multiword**

dark horse
get cold feet
lose face
throw in the towel
Khana-wana (Echo)

#### **Neologisms**

unfriend Retweet bromance

#### World Knowledge

Mary and Juhi are sisters. Mary and Juhi are mothers.

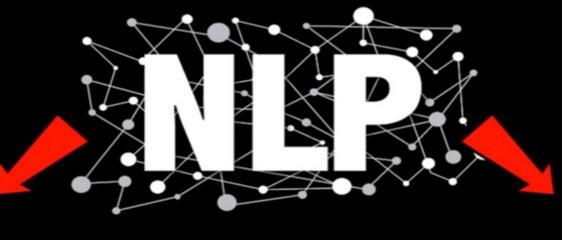
#### **Tricky Entity Names**

Where is *A Bug's Life* playing ... Let It Be was recorded ... ... a mutation on the for gene ...





# **Components of NLP**





Natural Language Understanding



Natural Language Generation







### **NLP Layers**

- Understanding the semantics is a non-trivial task.
- Needs to performs a series of incremental tasks to achieve this.
- NLP happens in layers.

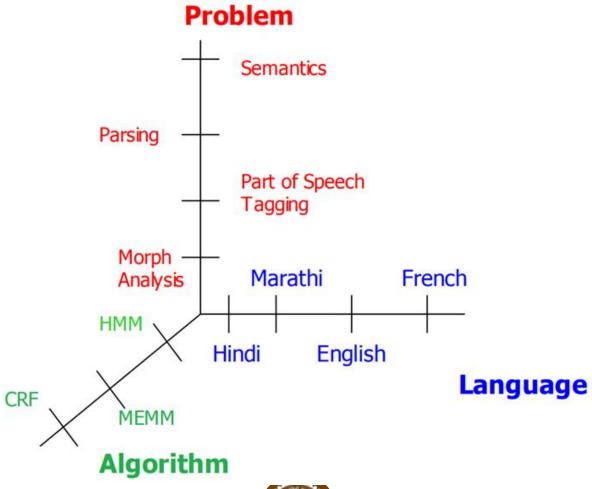
<b>Pragmatics &amp; Discourse</b>	Study of semantics in context.
Semantics	Meaning of the sentence.
Parsing	Syntactic structure of the sentence.
Chunking	Grouping of meaningful phrases.
Part of speech tagging	Grammatical classes.
Morphology	Study of word structure.

Increasing
Complexity Of
Processing





# **NLP Trinity**





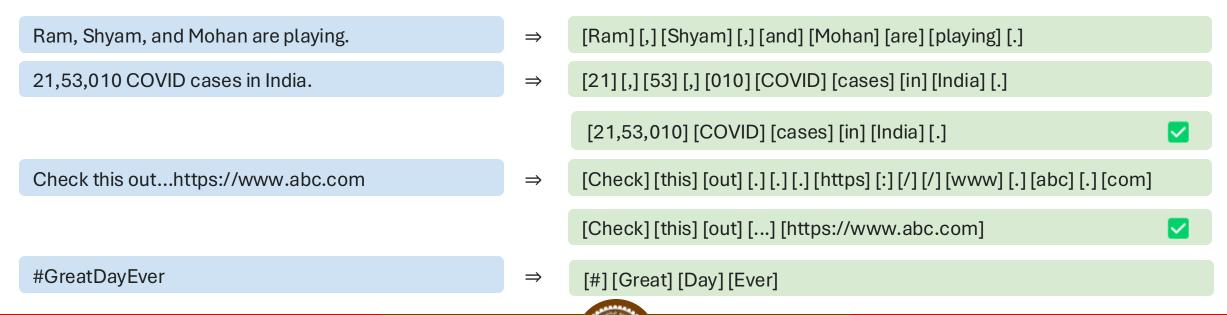


### Word and Token

Word: Smallest sequence of phonemes of a spoken language that can be uttered in isolation.

Word Segmentation/Tokenization: Breaking a string of characters into a sequence of words.

Token: Smallest sequence of graphemes that are delimited with some predefined characters (space, comma, full-stop, etc.);







## Morphology

- Field of linguistics that studies the internal structure of words
  - How they are formed
  - Their relationship to other words in the same language.
- It defines word formation rule from the root word.
- Morpheme is the smallest linguistic unit that has semantic meaning
  - Example:

```
"Pre", "ed", "ing", "s", "es", etc.
                                       Dogs
                                                           \Rightarrow dog + \circ (plural)
                                                           \Rightarrow go + ing (present participle)
                                       Going
                                       Independently ⇒ independent + ly (Adverb)
                                                            \Rightarrow in + dependent + \frac{1}{2} (Negation)
                                             \Rightarrow in + depend + ent + ly (relying)
                                             \Rightarrow in + de + pend + ent + ly
undecided or unsettled.
```

Morphology is the study of words, how they are formed, and their relationship to other words in the same language. It analyzes the structure of words and parts of words, such as stems, root words, prefixes, and suffixes.



pend: (verb) to remain

### Morphology

- English, Chinese, etc. are commonly referred as *morphologically-poor* language.
- Hindi, Turkish, Hungarian, etc. are termed as *morphologically-rich* language.

English	Hindi	Linguistic property
I will go.	में जाऊँगा।	
We will go.	हम जाएंगे।	Different morphological
You will go.	तुम जाओगे।	forms of word 'will go' in
He will go.	वह जाएगा।	Hindi
She will go.	वह जाएगी।	





### **Syntax**

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Increasing Complexity Of Processing





Grammatical class of the word.





Grammatical class of the word.

He ate an apple





Grammatical class of the word.

He	ate	an	apple	•
PRP	VBD	DT	NN	

#### <u>Tags</u>

PRP: Personal Pronoun

VBD: Verb, Past DT: Determiner

NN: Noun, Singular, Mass

TO: to

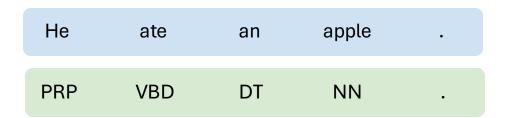
**IN: Preposition** 

- 45 tags in Penn Treebank tagset
- 146 tags in C7





Grammatical class of the word.



#### PoS disambiguation:

A word can belong to different grammatical classes.

#### <u>Tags</u>

PRP: Personal Pronoun

VBD: Verb, Past DT: Determiner

NN: Noun, Singular, Mass

TO: to

**IN: Preposition** 

- 45 tags in Penn Treebank tagset
- 146 tags in C7





Grammatical class of the word.

He	ate	an	apple	•
PRP	VBD	DT	NN	

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He	went	to	the	park	in	а	car	
PRP	VBD	ТО	DT	NN	IN	DT	NN	
They	went	to	park	the	car	in	the	shed
PRP	VBD	TO	VB	DT	NN	IN	DT	NN

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## Chunking

Identification of non-recursive phrases (noun, verb, etc.)

- He went to the Indian city Mumbai. ⇒
   [NP He] [VP went] [PP to] [NP the Indian city Mumbai]
- Mumbai green lights women icons on traffic signals earns global praise. ⇒
   [NP Mumbai green lights women icons] [PP on] [NP traffic signals] [VP earns] [NP global praise]



Validate the grammatical structure of the sentence.





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```
Let, vocabulary = [the, mango, he, eats, ...]
```

He eats a mango.  $\Rightarrow$ 

He mango eats a.  $\Rightarrow$  X

- The sequence of words must follow the grammatical structure of the language to form a valid sentence.
  - Construct a parse tree.





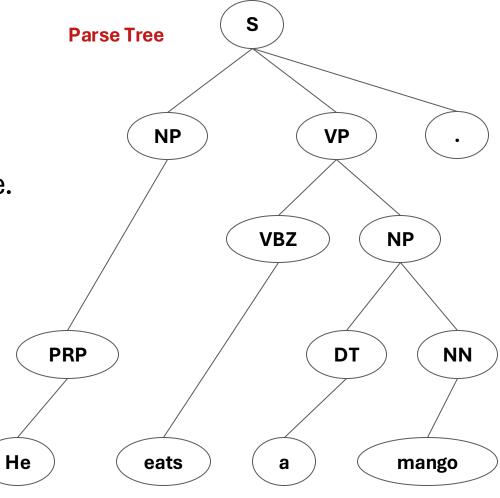
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Productions (P) or rules:

 $S \rightarrow NPVP.$ 

 $NP \rightarrow PRP | NN | DT NP$ 

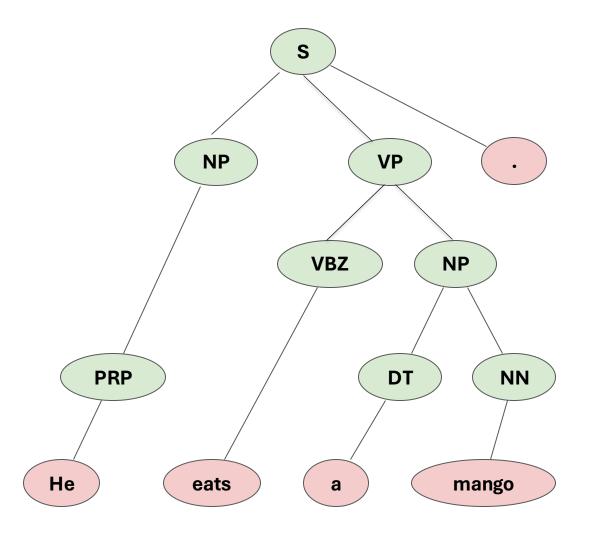
VP → VBZ NP

PRP → He

VBZ → eats

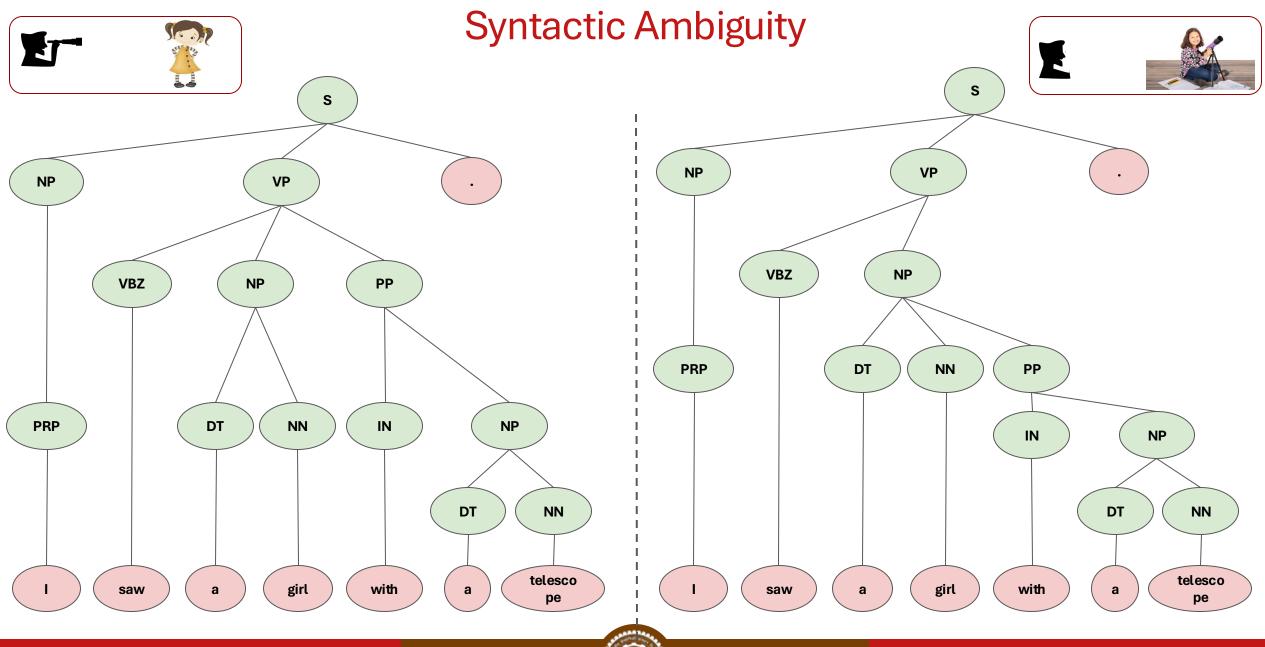
DT → a

NN → mango

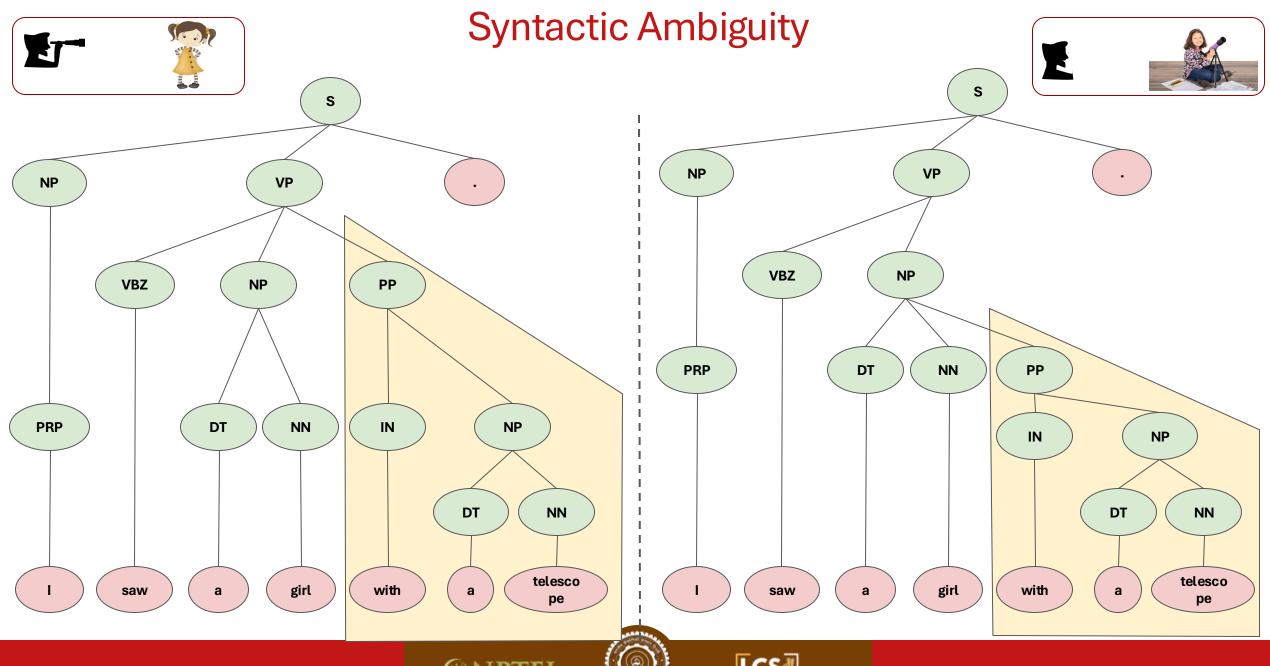












### Semantics

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- Decompositional What the "components" of meaning "in" a word are
- Ontological How the meaning of the word relates to the meanings of other words
- Distributional What contexts the word is found in, relative to other words





## Decompositional Semantics

Decompositional
Semantics Divides
the Meaning of
Words into
Components



boy

+human -female -adult girl

+human +female –adult

man

+human -female +adult woman

+human +female +adult







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### The Basic (Ontological) Semantic Relations

- Synonymy—equivalence
  - <small, little>
- Antonymy—opposition
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- Hyponymy—subset; is-a relation
  - <dog, mammal>
- Hypernymy—superset
  - <mammal, dog>
- Meronymy—part-of relation
  - <liver, body>
- Holonymy-has-a relation
  - <body, liver>





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WordNet is a lexical resource that organizes words according to their semantic relations

- A graph
- A taxonomy
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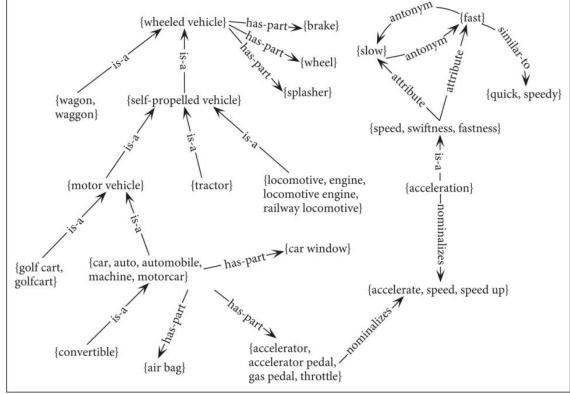
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**Example:** The meaning of the word "cat" can be inferred from the contexts it appears in, such as sentences where it cooccurs with words like "pet," "animal," "meow," and "feline."

#### The co-occurrence matrix

	leash	walk	run	owner	pet	bark
dog	3	5	2	5	3	2
cat	0	3	3	2	3	0
lion	0	3	2	0	1	0
light	0	0	0	0	0	0
bark	1	0	0	2	1	0
car	0	0	1	3	0	0



## Pragmatics

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- Context/World knowledge: An employee coming late to the office.
  - Utterance: Do you know what time is it?
  - Literal meaning: Are you aware of the current time? (Response: Yes, it is 12:30 PM)
  - Pragmatic meaning: Why are you coming so late? (Response: Reason for being late.)





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#### Intention:

- Utterance: Can you pass the water bottle?
- Literal meaning: Are you able to pass the water bottle? (Response: Yes, I can.)
- Pragmatic meaning: Pass me the water bottle. (Response: Handover the water bottle)







# Discourse

Processing of sequence of sentences.





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Mother said to John: Go to school. It is open today. Are you planning to bunk? Father will be very angry.



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Mother said to John: Go to school. It is open today. Are you planning to bunk? Father will be very angry.

Discourse processing helps answering these questions:

- What is open?
- Bunk what?
- Why the father will be angry?





# Tasks we want to solve in NLP







# Semantic Role Labelling (SRL)





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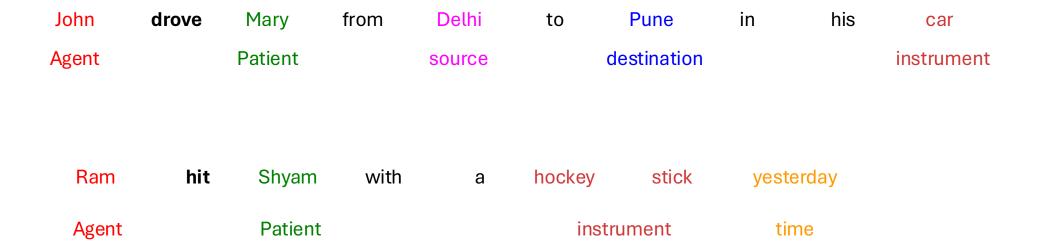
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(Ram hit Shyam with a hockey stick yesterday. → Shyam got hurt) ⇒ Positive TE

(Ram hit Shyam with a hockey stick yesterday. → Shyam did not get hurt) ⇒ Negative TE

(Ram hit Shyam with a hockey stick yesterday.  $\rightarrow$  Shyam got his first goal)  $\Rightarrow$  Non TE









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- Determine which phrases in a document co-refer.





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  - Identify names (Proper nouns)
    - [India]<sub>Location</sub> born [Sundar Pichai]<sub>Person</sub> is the CEO of [Google]<sub>Organization</sub> and its parent company [Alphabet]<sub>Organization</sub>





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- Relation Extraction:
  - Relation among entities
    - CEO(Sundar Pichai, Google), CEO(Sundar Pichai, Alphabet), Born-at(Sundar Pichai, India),
       ParentOrg(Alphabet, Google)









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The fisherman went to the bank.

 $\Rightarrow$ 

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- $\Rightarrow$
- Financial bank or river bank?
- The fisherman went to the bank to withdraw money.
- The fisherman went to the bank to fish.

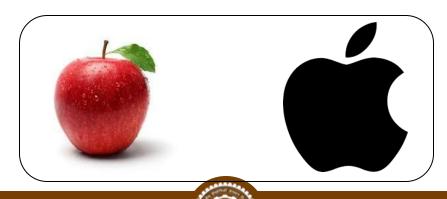


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# Sentiment Analysis

Extract polarity orientation of the subjectivity.

- Really superb pillow. Love to sleep on it.. very comfortable...
- It's a mass Chinese product. Too expensive. Thin and useless
- My neighbours are home and it's good to wake up at 3am in the morning.
- Campus has deadly snakes.
- Shane Warne is a deadly spinner.
- The food was cheap.
- Not to mention the cheap service I got at the restaurant.
- Movie was 4 hours long.

⇒ Positive

⇒ Negative

⇒ Negative?

⇒ Negative

⇒ Positive?

⇒ Positive?

⇒ Negative

⇒ Neutral?







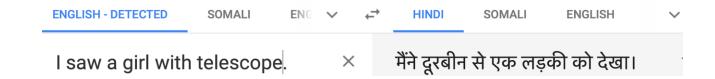


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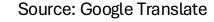




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Given a document, summarize the semantics (extract relevant information) in shorter length text.





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Sen. Barack Obama sealed the Democratic presidential nomination last night after a grueling and history-making campaign against Sen. Hillary Rodham Clinton that will make him the first African American to head a major-party ticket.





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#### **Summary**

Barack Obama is the Democratic presidential candidate.









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#### **List Questions**

- Question: What are the islands in India?
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#### **List Questions**

- Question: What are the islands in India?
- Answer: Andaman Island, Nicobar Island, Labyrinth Island, Barren Island

#### **Descriptive Questions**

- Question: What is Greenhouse effect?
- Answer: The analogy used to describe the ability of gases in the atmosphere to absorb heat from the earth's surface.









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 $A_1$ : And, what day in May did you want to travel?

C<sub>2</sub>: OK uh I need to be there for a meeting that's from the 12th to the 15th.

A<sub>2</sub>: And you're flying into what city?

C<sub>3</sub>: Seattle.

A<sub>3</sub>: And what time would you like to leave Pittsburgh?

C<sub>4</sub>: Uh hmm I don't think there's many options for non-stop.

A<sub>4</sub>: Right. There's three non-stops today.

 $C_5$ : What are they?

A<sub>5</sub>: The first one departs PGH at 10:00am arrives Seattle at 12:05 their time. The second flight departs PGH at 5:55pm, arrives Seattle at 8pm. And the last flight departs PGH at 8:15pm arrives Seattle at 10:28pm.

C<sub>6</sub>: OK I'll take the 5ish flight on the night before on the 11th.

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115.

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User: Do you like Doctor Who?

Cleverbot: Yes, so funny.

User: What's your favorite show?

Cleverbot: I don't have one.
User: What's your name?

Cleverbot: Jason I already told you.

User: No your real name.

Cleverbot: Stephanie IS my real name.

User: I thought it was Jason?

Cleverbot: How did you come to that conclusion.

User: Because you said so.

Cleverbot: I have to do my homework.





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# We will explore how LLMs solve these tasks!



