Important: eBook Details

This course includes access to an eBook. Please follow the instructions below to access the eBook for **ServiceNow Administration Fundamentals**

---

eBook Title: ServiceNow Administration Fundamentals participant guide

---

New Inkling Users: If you have not accessed your ServiceNow Inkling account, please check your inbox for an email from Now Learning with the subject line "Welcome to your ServiceNow Inkling Account."

Existing Inkling Users: Go to ServiceNow's Inkling Library and use your existing credentials to log in.

Accessing your eBook: Your eBook will automatically be placed in your ServiceNow Inkling library. See instructions below on how to navigate to your eBook.

Desktop web browser

- Go to ServiceNow's Inkling Library
- Enter your username and password
- Select **Log in**
- To view your eBook, select the library icon located at the top of the page

Mobile device (optional)

- Download the Inkling application from either the Apple App Store or the Google Play Store
- Open the Inkling application and enter company code "servicenow"
- Select **Get Started**
- Enter your username and password
- Select **Login**
- Choose your preferred language
- *Selection of language is for the app only; this will not affect the language of your eBook.*
- Select **Done**

IMPORTANT: You will have access to your eBook for one year (see expiration date above). Your Inkling account will remain active as long as you have a book in your library. If you unenroll from this course, you will lose access to your eBook.

Troubleshooting: For further guidance in accessing your Inkling account, check out this KB article. For questions or concerns, see our Inkling FAQ.