Margaret Mulhall

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EDUCATION

University of Massachusetts Amherst

Amherst, MA

Candidate, December 2021

Isenberg School of Management

Bachelor of Business Administration in Operations and Information Management

Certificate in Data Analytics

SAP Recognition Award Recipient

- Major GPA: 4.0; Cumulative GPA: 3.768; Dean's List
- Recipient of Koplik and DCU Scholarship as well as SAP Student Recognition Award for Exceptional Performance in IT Courses

University of Hawaii at Manoa

Honolulu, HI

National Student Exchange Student

August-December 2021

Focus on Information Technology Management

Dean's List, GPA: 3.75

INTERNSHIP EXPERIENCE

Greater Boston Food Bank

Boston, MA

Intern

July -August 2020

- Studied Massachusetts Pulse Household Data from the 2020 Massachusetts Census
- Coded in 'R' to analyze and create reports regarding food insecurity in the state
- Researched and created literature reviews about virtual nutrition training in other companies and made suggestions to improve GBFB's new virtual nutrition training program

WORK EXPERIENCE

ACA Computer Integrators

Massachusetts

Field Service Technician

June-August 2021

- Installed computer systems, both hard and software, at AAAs and RMVs across Massachusetts
- Responsible for removing old systems, installing new ones, updating the software and fixing any problems as they arise alone, while on location
- Worked both individually and with a team of technicians and branch managers daily
- Used command boxes on devices to obtain information on the machine
- Aid branch managers in learning to use the new systems and left contact information should any problems arise

Greenfield YMCA

Team Coach

Greenfield, MA

2020-Present

- Coach gymnasts ages 8-16 competitively
- Organize and execute team practices and clinics
- Help coordinate the gyms first ever virtual competition due to Covid-19; maintained CDC guidelines with 20 team members, 5 coaches, 2 judges and 30 parents.
- Promote diversity within our team with athletes of different genders and sexualities, all within women's artistic gymnastics
- Frequently touch bases with directors, co-coaches, parents and athletes regarding their goals and feedback regarding the program

SKILLS

Computer: Java Script, Node, Excel, Access, Salesforce, Intermediate SQL, Tableau, R, Python, SAP Workplace: Public Speaking, Project Management, Leadership, Innovative, Resourceful