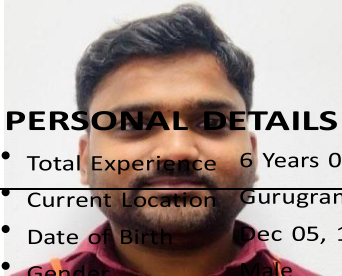


Arun Kumar Rajput

Experienced Senior System Engineer skilled in DNS, DHCP, Active Directory, FTP Server, Troubleshooting, Remote Support, Network Configuration, User Configuration, Upgrading Desktops, and Microsoft Office Suite.



PERSONAL DETAILS

- Total Experience 6 Years 0 Month
- Current Location Gurugram
- Date of Birth Dec 05, 1994
- Gender Male
- Marital Status Single / Unmarried

GET IN CONTACT

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Email: arunrajput0512@gmail.com

SKILLS

- Outlook Configuration
- Data Backup
- Remote Support
- Technical Helpdesk
- IT Networking
- Software Installation
- Desktop Support
- Desktop Administration
- Network Support
- Server Support
- Senior System Engineer
- DNS
- DHCP
- Active Directory
- System Administrator

TECHNICAL SKILLS

- Cisco AnyConnect
- Office Package
- WebEx
- Microsoft Office Suite (Excel, Word)
- PowerPoint, Outlook
- Nitro Reader For Digital Signature

LANGUAGES KNOWN

English

COURSES & CERTIFICATIONS

PROFILE SUMMARY

With a strong background in system engineering, I have been associated with several projects in different organizations. I have been

including Ms JLL(Jones Lang LaSalle) and Ms ALTRAN, where I served as an IT Engineer and Remote Support Engineer respectively. My roles have allowed me to gain experience in DNS, DHCP, Active Directory, and FTP server management. I am proficient in troubleshooting server and laptop issues, managing inventory, and dealing with vendors. I have also gained

working with VELOCIS project Ms The Home Depot as a Senior System Engineer since November 2021. Prior to this, I was associated with Wipro Technologies on multiple projects, experience in remote support, network configuration, and user configuration. I am well-versed in Microsoft Office Suite and have a CCNA certification from APTRON Limited.

EDUCATION HISTORY

Graduation

Course	B.Tech/B.E.(Electronics/Telecommunication)
College	Knowledge S.R.C.E.M. Affiliated RGPV
Year of Passing	2015
Grade	7.6/10

Class XII

Board	Madhya Pradesh
Medium	English
Year of Passing	2011
Grade	70-74.9%

Class X

Board	Madhya Pradesh
Medium	English
Year of Passing	2009
Grade	70-74.9%

WORK EXPERIENCE

Nov 2021 to Present

Senior System Engineer at M/s The Home Depot

Managed all the Inventory. Managed the Router, Switch,

Web Designing
knowledge of

Firewall. Dealt with Vendor and managed all the end CCNA

user???s. Troubleshoot in Server, Laptop. Had

DNS, DHCP, Active directory, FTP server.

Nov 21 to present

IT Engineer at JLL(Jones Lang LaSalle)

Installed Office 365, Adobe. Troubleshoot in Desktop and Laptop. Worked on MS-Teams, MSTSC. Troubleshoot in Outlook, VPN, Share drive, printer issue. Had knowledge of DHCP, DNS, Active directory.

June 2020 to Nov 21

Remote Support Engineer - L2 at Altran Technologie s

Remote Desktop support Engineer

jan 2020 to June 2020

Desktop Support Engineer at Supreme Industry Limi ted

Configured Switches Wi-Fi modem. Configured net gear switch. Troubleshoot application-oriented issues & Hardware testing. Maintained local area network (LAN). Installed operating systems win2000, win server 2003, win xp, 7,8, &10. Installed leading corporate antivirus. Troubleshoot & configured IP to Desktops, Laptops & Printers. Maintained network infrastructure & Troubleshoot network issues. Configured Outlook mail for 2007,2010, 2016. Provided Remote support by TeamViewer, Any Desk.

PROJECTS

Image migration, 320 Days

deployed the new OS in the laptop because we change the domain from APAC to AMER(US) for utilize the things and to manage the things globally.

Console server, 30 Days

We deployed the Console server in the Rack to manage the all the server remotely in China and US

Dell server, 30 Days

we deployed the dell server in the Rack to manage the things

Image Migration, 89 Days

image deployment in laptop from the backend and to change the OS version of laptop