

RAJVEER SINGH DHILLON

Email: raveer@rajveerd.dev **Phone:** (647)-608-5059 **Location:** Mississauga

TD Bank,
100 Wellington St W,
Toronto, ON M5K 1A1,

Hello Hiring Manager,

In response to your advertisement for the position of IT Operations Analyst III, I am writing this letter to express my interest in this position. Having worked at a MSP, my responsibilities ranged from Helpdesk roles in resolving application, networking and general hardware issues via phone, email or ticketing system, to responsibilities in setting up new networking, server and workstation hardware configured for the client's needs.

Through my efforts and skills, I am confident in my IT abilities and troubleshooting methods to help and resolve issues that occur from day-to-day activities. Here are some of my standout qualities:

- Excellent customer service skills with dealing with clients and punctual with following up and ensuring the issue be resolved in a timely manner.
- Analytical and detailed in documenting the resolution of the issue and steps taken.
- Knowledge and following practices of managing server environments as well as ensuring data integrity and backups.
- Good understanding of application frameworks and business critical operations.
- I am willing to come into the office.
- I can start immediately.

I hope to talk with you more regarding this opportunity. You can reach me at my phone number 647-608-5059 or email: rajveer@rajveerd.dev. Thank you for your time.

Rajveer Dhillon