

# RAJVEER SINGH DHILLON

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Passionate IT Enthusiast with extensive experience resolving Hardware and Network issues. Staunch IT Support professional with 1 year experience providing remarkable experiences to clients while maintaining a passion to tinker, experiment, build and manage enterprise-level Windows and Linux infrastructure.

## PROFESSIONAL EXPERIENCE

### **System Administrator/Network Technician** | March 2022- April 2023

*Wired for the Future - Vaughan ON*

- Ensured Microsoft Office 365 products, Azure Active Directory, MSSQL databases and Exchange mailboxes were managed.
- Provided application support and communicated with software vendors with solutions to end user issues.
- Provisioned new IT equipment such as Dell servers with Windows Server 2022, Hyper-V VMs, Ubiquiti firewalls and TP-Link switches.
- Programmed Batch, Powershell scripts for Workstations and Servers.
- Created file/image based backup routines for MSSQL databases, Windows Server and associated data on NAS/local and cloud storage.
- Constructed or transferred Active Directory for new servers and created Group Policy Objects.
- Resolved 15+ trouble tickets daily through efficient methods of triaging as well as communicated effectively via phone/email to clients.

## LINUX SERVER MANAGEMENT EXPERIENCE

### **Proxmox VE Clustering** | January 2023

- Deployed Proxmox VE and PBS instances with a High Availability cluster and backup routines for the VMs. Ceph (Hyper-Converged) was configured.
- Installed Containers and VMs with a wide variety of services running such as Plex, Zabbix, TrueNAS, Windows Server 2022 and Rust Remote Desktop.

## CERTIFICATION AND ADDITIONAL SKILLS

- CCNA (expected May 2023).
- TCP, UDP, DHCP, DNS, Python, Batch, Java, SQL, MSSQL, UNIX, VMWare.

## EDUCATION

### **Computer Engineering, B.Eng** | September 2016 - October 2020

Toronto Metropolitan University (Ryerson University Formerly), Toronto ON

### **Wireless Networking, Grad. Certificate** | January 2021 - December 2021

George Brown College, Toronto ON