

Unit - IV  
Tutorial sheet - II  
Part - A

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1)  
 $\lambda = 8$  per hour  
 $\mu = 12$  per hour

(i) Average (waiting time in Queue)  $W_q = \frac{\lambda}{\mu(\mu - \lambda)}$   
$$= \frac{8}{12(12-8)}$$
$$= \frac{8}{12(4)} = \frac{8}{48} = \frac{1}{6}$$

$\frac{1}{6}$  hr

$\frac{1}{6}$  hr  $= \frac{1}{6} \times 60$  min  
 $= 10$  min

So Customer has to wait 10 min in a Queue

2) Model  $(M/M/1) : (FIFO)$

$\lambda = 6$  per hour  $\mu = 10$  per hour

$P(\text{Customer has to wait more than 15 min})$

$P(W_s > t)$

$t = 15$  min  $= \frac{15}{60}$  hr  $= \frac{1}{4}$  hr

$$P(W_s > 0.25) = e^{-(\mu - \lambda)t}$$
$$= e^{-(10 - 6) \cdot 0.25}$$
$$= e^{-(4) \cdot 0.25}$$
$$= e^{-1}$$

Probability that

Thus the Customer has to wait more than 15 min  $= 0.3678$

3)

Model (M/M/1) : (4/FIFO)

$$K = 4 \quad \lambda = 4 \text{ per hour} \quad \mu = 12 \text{ per hour}$$

(i) P(No customers in System) :  $P_0$  (system is idle)

$$\begin{aligned} \lambda < \mu \\ \text{So } P_0 &= \frac{1 - \frac{\lambda}{\mu}}{1 - \left(\frac{\lambda}{\mu}\right)^{k+1}} = \frac{1 - \frac{4}{12}}{1 - \left(\frac{4}{12}\right)^5} \\ &= \frac{1 - \frac{1}{3}}{1 - \left(\frac{1}{3}\right)^5} = \frac{\frac{2}{3}}{1 - 4.1152 \times 10^{-3}} \\ &= \frac{\frac{2}{3}}{0.995} \\ &= 0.6700 \end{aligned}$$

$$\text{(ii) } P \cdot \text{If } \lambda = \mu \quad P_0 = \frac{1}{k+1} = \frac{1}{4+1} = \frac{1}{5} = 0.2$$

4) Model (M/M/1) : (K/FIFO)

Little Formula Average Waiting time in system &amp; Queue

$$L_q = L_s - \frac{\lambda}{\mu} \quad W_s = \frac{L_s}{\lambda}$$

$$W_q = \frac{L_q}{\lambda}$$

$$W_q = \frac{L_s - \frac{\lambda}{\mu}}{\lambda} \quad \frac{L_s}{\lambda} - \frac{\frac{\lambda}{\mu}}{\lambda}$$

$$W_q = W_s - \frac{\lambda/\mu}{\lambda}$$

5)  $K = 7$

$\lambda = 3$  per hour

$\mu = 4$  per hour

Model  $(M/M/1) : (K/FIFO)$

Average Number of Customers in System  $\lambda \neq \mu$

$$L_s = \left( \frac{\lambda}{\mu - \lambda} \right) - \frac{(K+1) \left( \frac{\lambda}{\mu} \right)^{K+1}}{1 - \left( \frac{\lambda}{\mu} \right)^{K+1}}$$

$$L_s = \frac{3}{4-3} - \frac{(8) \left( \frac{3}{4} \right)^8}{1 - \left( \frac{3}{4} \right)^8}$$

$$3 - \frac{8 \times \left( \frac{3}{4} \right)^8}{1 - \left( \frac{3}{4} \right)^8}$$

$$\frac{8 \times 0.1001}{1 - \left( \frac{3}{4} \right)^8} = \frac{0.8008}{1 - 0.1001}$$

$$= \frac{0.8008}{0.8999}$$

$$3 - 0.8898$$

$$2.1102$$

6)  $\lambda = 4$  per hour

$\mu = \frac{1}{10} \times 0.1 \times 60 = 6$  per hour

Model  $(M/M/1) : (\infty/FIFO)$

$$L_s = \frac{\lambda}{\mu - \lambda} = \frac{4}{6 - 4} = \frac{4}{2} = 2$$

$$L_s = 2 \text{ per hour}$$

$$L_q = \frac{\lambda^2}{\mu(\mu - \lambda)} = \frac{4^2}{6(6 - 4)} = \frac{16}{6(2)} = \frac{16}{12} = \frac{4}{3}$$

$$= 1.33$$

$$W_s = \frac{1}{\mu - \lambda} = \frac{1}{2} = 0.5$$

$$W_q = \frac{\lambda}{\mu(\mu - \lambda)} = \frac{4}{6(2)} = \frac{4}{12} = \frac{1}{3} = 0.33$$

7)

$$\lambda = 12 \text{ per hour}$$

$$\mu = 30 \text{ per hour}$$

(i)  $P(\text{No customer at Counter}) : P_0(\text{Idle}) = 1 - \frac{\lambda}{\mu}$

$$1 - \frac{12}{30}$$

$$1 - \frac{4}{10} = \frac{2}{5}$$

$$\frac{3}{5} = 0.6$$

(ii)  $P(\text{There are more than two customers}) = \frac{2}{5} = P(n > 2) = \left(\frac{\lambda}{\mu}\right)^{k+1}$

$$= \left(\frac{12}{30}\right)^3 = \frac{2}{5} \left(\frac{2}{5}\right)^3$$

$$= 0.064$$

$$(iii) P(\text{No customer waiting to be served}) = e^{-\left(1 - \frac{\lambda}{\mu}\right)} = \frac{1}{3} = 0.333$$

(iv)

(v)

$$P(w_q \leq t) = 1 - \frac{\lambda}{\mu} e^{-(\mu - \lambda)t}$$

$$1 - \frac{12}{30} e^{-(30-12) \times \frac{4}{60}}$$

$$1 - \frac{2}{5} e^{-\frac{6}{5} \times \frac{1}{5}} = 1 - \frac{2}{5} e^{-\frac{6}{25}}$$

$$1 - \frac{2}{5} e^{-0.24}$$

$$1 - \frac{2}{5} e^{-0.24}$$

$$= 1 - 0.4 \times 0.787$$

$$= 1 - 0.315$$

$$= 0.685$$

$$\lambda = \frac{1}{10} \text{ min}$$

$$\mu = \frac{1}{8} \text{ min}$$

(i)  $L_s$

(ii)  $W_s$

(iii)  $L_q$

(iv)  $P_0$

$$(i) L_s = \frac{\lambda}{\mu - \lambda} = \frac{\frac{1}{10}}{\frac{1}{8} - \frac{1}{10}} = \frac{\frac{1}{10}}{\frac{10-8}{80}} = \frac{\frac{1}{10}}{\frac{2}{80}} = \frac{1}{10} \times \frac{80}{2} = 4$$

$$(ii) W_s = \frac{1}{\mu - \lambda} = \frac{1}{\frac{1}{8} - \frac{1}{10}} = \frac{1}{\frac{2}{80}} = \frac{80}{2} = 40 \text{ min}$$



$$\begin{aligned}
 \text{(iii) } L_q &: \frac{\lambda^2}{\mu(\mu-\lambda)} = \frac{1/100}{1/8(1/8-1/10)} = \frac{1/100}{1/8(2/80)} \\
 &= 16 \frac{64}{200} = \frac{64}{20} = 3.2 \\
 &= 3.2
 \end{aligned}$$

$$\begin{aligned}
 \text{(iv) } P_0 &= 1 - P = 1 - \frac{\lambda}{\mu} = 1 - \frac{1/10}{1/8} = \frac{8}{10} \\
 &= 1 - 4/5 = 1/5
 \end{aligned}$$

$$\begin{aligned}
 9) \quad k &= 3 \quad (\text{2 wait + one handled}) = 3 \\
 \lambda &= 6 \text{ per hour} \\
 \mu &= 6 \text{ per hour}
 \end{aligned}$$

$$P_0 = \frac{1}{k+1} = 1/4$$

(i) P (No of trains in system)  $L_s$  :

(ii) Wq

(iii) If  $\lambda$  = doubled = 12 per hour

$$L_s = \frac{k}{2} = \frac{3}{2} = 1.5$$

$$\text{(ii) } W_q = \frac{L_q}{\lambda} = \frac{L_q}{\lambda}$$

$$W_q = L_q = L_s - \frac{\lambda}{\mu}$$

$$\begin{aligned}
 &= 1.5 - 1 \\
 &= 0.5 \\
 &= \frac{0.5 \times 2}{9} = 1/9
 \end{aligned}$$

$$\begin{aligned}
 \lambda' &= \mu(1 - P_0) \\
 \lambda' &= 6(1 - 1/4) \\
 \lambda' &= 6 \times 3/4 = \frac{18}{4} = \frac{9}{2}
 \end{aligned}$$

$$\boxed{\lambda' = 9/2}$$

$$\boxed{W_q = 1/9}$$

10)

$$\lambda = 30 \text{ per hour}$$

$$k = 14 + 1 = 15$$

$$\mu = 20 \text{ per hour}$$

Mode (M/M/1) : (K/FIFO)

(i)

$$\lambda' = \mu(1 - P_0)$$

$$P_0 = 1 - \frac{\lambda}{\mu}$$

when  $\lambda \neq \mu$

$$1 - \left(\frac{\lambda}{\mu}\right)^{k+1}$$

$$1 - \frac{30}{20}$$

$$1 - 3/2$$

$$\frac{-1/2}{1 - \left(\frac{3}{2}\right)^{16}}$$

$$= \frac{-1/2}{1 - 656.84} = \frac{-0.5}{-655.84}$$

Question wrong;

$$P_0 = 0.00076238$$

$$\lambda = 20 \times 0.999 = 19.998$$

(ii)

$$P_0 = 0.00076238$$

(iii)

$$W_s = \frac{L_s}{\lambda}$$

$$L_s = \frac{\lambda}{\mu - \lambda} - \frac{(k+1)\left(\frac{\lambda}{\mu}\right)^{k+1}}{1 - \left(\frac{\lambda}{\mu}\right)^{k+1}}$$

$$= \frac{30}{10} - \frac{(16)\left(\frac{3}{2}\right)^{16}}{1 - \left(\frac{3}{2}\right)^{16}} = 3 + \frac{10509.44}{655.84}$$

$$L_s = 19 \text{ parts}$$

$$= 19.02$$

$$W_s = \frac{19}{19.998}$$

$$\approx 1 \text{ per hour}$$