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General notes on IIT registration site

auto-fill password comes up on the drop down covering all the options when logging in for semester and pin. Pin not saved after first use.

advanced search contains fields that students would not normally know about, “hurts to look at”

commonly searched things (i.e. humanities/social science requirement attributes) are hard to get to. Overview panel confusing to new users, required save before actions do anything.

Course information page has no general overview tab, most important information hidden in all different tabs. (pre-reqs, time, location)

Preview Panel is not easily viewable in default state, obstructs course list. Difficulty with resizing constantly

complaints of slowness, tediousness, difficulty in navigation, and things breaking down unexpectedly

User notes on time taken to schedule courses

Participant 1

5:42 in Banner vs 1:13 with an alternative class searcher

most time was spent trying to find humanities/social science classes with open sections (Banner shows classes without open sections)

Participant 2

Expressed interest in doing the tasks but ended up giving up as Banner keeps breaking down out of nowhere and showing no class results despite there being available classes

User notes on different registration sites

Participant 1

Northwestern vs IIT: “things are more condensed/simplified for Northwestern's, but I do find it annoying that going back a tab causes issues”.

UChicago vs IIT: “everything is clean to look at like the previous one. tags like closed, open, in-person, cross-listed is a great idea and better than how banner hides it away”.

Participant 2

Northwestern vs IIT: “the search on Northwestern's was hard to get working, navigating back to results caused the site to stop working and return to the first search page.”

UChicago vs IIT: “search tool worked without issue”