Kazoup Documentation web copy

Landing Page

Documentation

We built Kazoup to be simple. Everything you need should be here, but if you have any questions that aren’t covered here, we’d love to hear from you. Email us at [literally anything] [support@kazoup.com](mailto:support@kazoup.com), or send us an IM through the Kazoup appliance.

Getting Started

We think that understanding your unstructured data should be as simple as possible. If you’ve ever used an installation wizard, you’re already overqualified.

I install things for breakfast. Let’s go.

OK, all you really need is a spare 15 minutes. And maybe a hot drink and a crossword, because most of that time is watching a loading bar.

Installation Guide

Right, here we go. Are you excited? We’re excited.

First off, you need to download the Kazoup appliance from here.

Next you need to install it on your virtual platform. Do this by opening the console to the server and setting up the Network IP (default DHCP)

Now select “upgrade instance software” from the menu

Now take a drink

When the installation has finished, visit the web URL at the end and register your appliance at <https://webapp.kazoup.com>

Once you’re registered, setup user access to the network drives

Finally, setup the share you want to index

You’re done! As soon as your drive is indexed, you’re ready to start exploring your data. That’s some fine work right there. Fine work *indeed*.

Recommended steps

If you really want to *carpe* that *diem* we’d recommend completing these optional steps to ensure an optimal experience for you and your users.

Configure Active Directory access in Menu > Settings > Active Directory

Configure your SMTP server for email notifications in Menu > Settings > Email

Setup the DNS entry pointing to the Kazoup installation IP for ultra-easy access (i.e. kazoup.yourdomain.com)

Insta-what now? I need some help.

No sweat, we can take care of that for you. You can watch our guided-walkthrough here, or we can arrange a remote-session installation in which we’ll walk you through it personally.

Requirements

Kazoup isn’t particularly resource intensive - if you’ve got enough data to merit analyzing, this is probably moot. You know they can run DOOM on a printer now?

Anyway, this is what you’re looking at:

Internet access for the 2GB virtual appliance

A vCenter, vCloud or Hyper-V virtual environment

A Network User account with read-only access to the data shares you want to analyse

The data share details

The server name or IP

The share name

How support works

Support is really simple at Kazoup.

Got a question? Ask it.

Got feedback? Give it (seriously, we love feedback).

Need help? Message us directly through the appliance or set up a remote session using the instructions below.

Remote Session

If you’re coming up against installation issues, or you’d like some direct hands-on assistance, we’ve built in remote support functionality into the software.

It’s really simple to begin a remote session. Just open up your virtual platform console and select option 4: ‘Start a remote support session’. Once selected, this will send through a notification to our support team, who will begin your session within minutes.

Changelog

Roadmap

F.A.Q

How to: