1. Functional Requirements:

➤ User Management Service:

- The system shall allow app user to view alerts, profile, accidents reports, and report a new incident.
- User with the role admin can review the reported new incident and approves the reported incident.

• Endpoints:

User Endpoints:

- POST /api/users/register
- POST /api/users/login
- GET /api/users/viewDashboard
- GET /api/users/viewProfile
- GET /api/users/viewAlerts
- GET /api/users/viewAccidentReports
- POST /api/users/postAnIncident
- POST /api/users/sendAlertToResponders
- PUT /api/users/updateProfile

Admin Endpoints

- -POST /api/admin/login
- -PUT /api/admin/reviewReportedIncident
- -POST /api/admin/ForwardIncidentToResponders

> Alert Service:

 The system shall send real-time alerts to users regarding natural disasters and man- made accidents. Users shall receive alerts through the application interface whenever he wants to know weather conditions in a locality regarding current emergencies.

Endpoints:

- GET /api/alerts/getAlerts
- PUT /api/alerts/markAsRead

> SOS Service:

- The system shall provide an SOS button for users to request immediate assistance during emergencies.
- Users must be able to activate the SOS button with a single tap/click, triggering an immediate alert to local emergency services and displaying the user's location.
- o The system shall provide feedback confirming that the SOS alert has been sent.

Endpoints:

-POST /api/sos/SendAlertsToResponders

> Location Service:

• The system shall provide location-based information for nearby emergency services during incidents.

Endpoints:

- -GET /api/location/getLocation
- -POST /api/location/setLocation

> Helpline Service:

 The system shall display the user's current location and nearby hospitals, police stations, and other emergency services.

Endpoints:

- -GET /api/helpline/getHelplineByLocation/
- -GET /api/helpline/getHelplineByService/

2. Non-Functional Requirements:

Performance:

- Criteria: Fast loading times, especially critical during emergencies. Efficient geo-tracing to minimize delays in displaying location-based information.
- Purpose: To ensure users can access necessary information and functionalities swiftly when needed most.

> Scalability:

- o **Criteria:** Ability to handle many concurrent users, particularly during widespread emergencies.
- Implementation: Design the application architecture to support horizontal and vertical.

> Security:

- Criteria: Protect sensitive user data (e.g., names, mobile numbers, incident descriptions) through encryption and secure transmission protocols (e.g., HTTPS).
- Implement robust authentication and authorization mechanisms, especially for the admin module.
- Safeguard against common web vulnerabilities such as Cross-Site Scripting
 (XSS) and Cross-Site Request Forgery (CSRF).
- Purpose: To ensure data privacy, maintain user trust, and protect the application from malicious attacks.

Reliability and Availability:

- **Criteria:** Ensure high uptime (e.g., 99.9%) to guarantee that the application is accessible during emergencies.
- o Implement failover mechanisms and redundant systems to minimize downtime.
- Purpose: To provide dependable access to critical information when it's most needed.

> Usability:

- Criteria: Design an intuitive and user-friendly interface that can be easily navigated, even under stress. Ensure that forms and interactive elements are straightforward and accessible.
- Purpose: To facilitate quick and effective use of the application by individuals in emergency situations.

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Compatibility:

- Criteria: Ensure the application functions correctly across various web browsers (e.g., Chrome, Firefox, Safari, Edge) and devices (desktops, tablets, smartphones).
- o Optimize responsive design to cater to different screen sizes and resolutions.
- Purpose: To provide a consistent experience to all users, regardless of their device or browser choice.

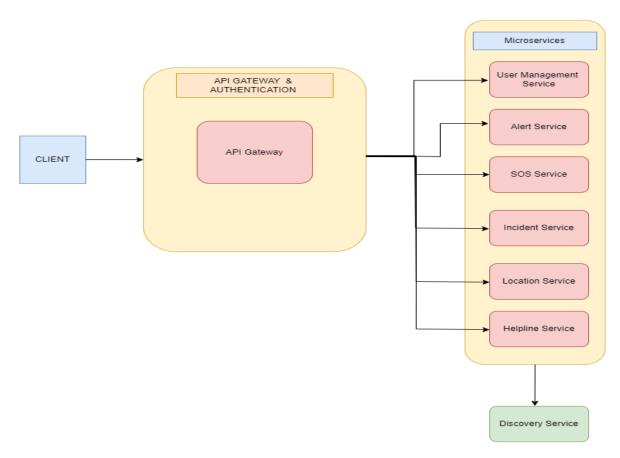
> Accessibility:

- o **Criteria:** Adhere to accessibility standards (e.g., WCAG) to make the application usable by individuals with disabilities.
- Include features such as screen reader compatibility, keyboard navigation, and sufficient contrast ratios.
- o **Purpose:** To ensure that the application is inclusive and usable by as many people as possible.

> Technologies

- Frontend Angular
- Backend Spring-boot
- Database MySQL, MongoDB.

> Architecture Diagram:



> Database Schema Diagram:

